FILED
May 31, 2013
Data Center
Missouri Public
Service Commission

Please be advised that after making a payment of \$1,000 to KCPL on May 21st, we were disconnected on May 24th for an undetermined amount one statement says 891.90 while the PHONE still reports over 2,000 which will ineffect cancel or inhibit AGENCY assistance...we are displaced from our home and can be contacted at 816-923-2307 at the home of a family member. We would note that on May 31, 2013 at approximately 12:20 KCPL reps/field staff were on the PROPERTY not do RE-CONNECT and not NOTICE of there presence was left on the PROPERTY. I arrived at my house at 12:30 and they had left I noted the KCPL Meter no other changes and no apparent reason for the PRESENCE of EMPLOYEE'S at the premises. Neighborhood watch is taking pictures of all activity at my residence while I am out of the HOME and to maintain Documentation about anyone on the PROPERTY while we are absence. I would request PRIOR NOTIFICATION for such visits unless pertaining to RECONNECTION as we are in an Adversarial position and KCPL is suspect of RETALIATION. We have concerns about KCPL's presence during our ABSECNE during this time. Thank you! Rebecca Shepherd and Emma Mc Farlin

in KC BLESSINGS ON YOUR HOUSE! From: datacenter orders&notices <<u>datacenter.orders&notices@psc.mo.gov</u>>;

To: "Borgmeyer, John" <<u>John.Borgmeyer@psc.mo.gov</u>>; GCO/Chief Staff Counsel - Service <<u>staffcounselservice@psc.mo.gov</u>>; "'opcservice@ded.mo.gov'" <<u>opcservice@ded.mo.gov</u>>; "msluciousb@yahoo.com" <<u>msluciousb@yahoo.com</u>>; "msluciousb@yahoo.com" <<u>msluciousb@yahoo.com</u>>; "roger.steiner@kcpl.com" <roger.steiner@kcpl.com>

Cc: datacenter orders&notices <<u>datacenter.orders&notices@psc.mo.gov</u>>; GCO/Chief Staff Counsel Support Staff - PSC <<u>GCO\_ChiefStaffCounselSupportStaff-PSC@psc.mo.gov</u>>; "Koenigsfeld, Christine\*" <<u>christine.koenigsfeld@psc.mo.gov</u>>; "Myers, Leslie" <<u>leslie.myers@psc.mo.gov</u>>; "Pope, Judy" <<u>i.pope@psc.mo.gov</u>>; "Bloch, Laura\*" <<u>Laura.Bloch@psc.mo.gov</u>>; "Sundermeyer, Susan" <<u>susan.sundermeyer@psc.mo.gov</u>>; "Kelly, Kevin" <<u>kevin.kelly@psc.mo.gov</u>>; "Henderson, Wess\*" <<u>wess.henderson@psc.mo.gov</u>>; "Dietrich, Natelle" <<u>natelle.dietrich@psc.mo.gov</u>>; "Ochoa, Gregg" <<u>gregg.ochoa@psc.mo.gov</u>>

Sent: Friday, May 17, 2013 3:50 PM

**Subject:** Electronic Service for Case Number EC-2013-0024 - Order Granting Motion to Terminate Service

The attached Order/Notice was issued by the Missouri Public Service Commission and is hereby being distributed to the above-listed recipients as directed by the Commission. The attached document shall serve as the official service copy from the Missouri Public Service Commission in accordance with 386.490 RSMo. A paper copy will only be provided to those members of the certified service list who do not have a valid e-mail address registered with the Commission. Please contact the Missouri Public Service Commission Data Center at <a href="https://datacenter-psc@psc.mo.gov">datacenter-psc@psc.mo.gov</a> or at 573-751-7496 if you have questions regarding this transmission.