

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Dione C. Joyner,)	
)	
Complainant,)	
)	
v.)	<u>Case No. WC-2006-0345</u>
)	
Missouri-American Water Company,)	
)	
Respondent.)	

ORDER SCHEDULING HEARING

Issue Date: September 29, 2006

Effective Date: September 29, 2006

On September 14, 2006, a prehearing conference was held for the parties to discuss the scheduling of a hearing. Because the parties are unable to resolve this dispute, the Commission will schedule an evidentiary hearing to allow the parties an opportunity to present evidence and arguments.

Parties may participate in the hearing by telephone as directed below. Additionally, the Commission's rules regarding prefiled testimony are waived. Instead, the parties may conduct live direct and cross-examination.

IT IS ORDERED THAT:

1. A hearing in this matter is scheduled for October 13, 2006, beginning at 9:00 a.m., in Room 310 of the Governor Office Building, 200 Madison Street, Jefferson City, Missouri. The Governor Office Building is a building that meets accessibility standards required by the Americans with Disabilities Act. Anyone needing additional

accommodations to participate in the hearing is asked to call the Public Service Commission's Hotline at 1-800-39204211 (voice) or Relay Missouri at 711 prior to the hearing. Any party wishing to participate in the hearing by telephone may do so by calling 573-751-9630 or 1-866-809-5704 at 9:00 a.m.

2. The parties shall abide by the procedures set out in the body of this order.
3. This order shall become effective on September 29, 2006.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', written over a horizontal line.

Colleen M. Dale
Secretary

(S E A L)

Kennard L. Jones, Senior Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 29th day of September, 2006.