1	STATE OF MISSOURI
2	PUBLIC SERVICE COMMISSION
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6	TRANSCRIPT OF PROCEEDINGS
7	Pre-hearing Conference
8	April 9, 2008
9	Jefferson City, Missouri
10	Volume 1
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12	Duke Manufacturing Co.,)
13	Complainant,)
14)Case No.)TC-2008-0191
15	McLeod USA Telecommunications)
16	Services, Inc.,)
17	Respondent.)
18	BENJAMIN H. LANE, Presiding,
19	REGULATORY LAW JUDGE
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23	REPORTED BY:
24	MINDY VISLAY, CCR MIDWEST LITIGATION SERVICES
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- 1 PROCEEDINGS
- JUDGE LANE: Good morning, ladies and
- 3 gentlemen. My name is Benjamin Lane, I'm the
- 4 Regulatory Law Judge assigned to this case. That's
- 5 Case No. TC-2008-0191, and that's Duke Manufacturing
- 6 Company versus McLeod USA Telecommunications Services,
- 7 Inc.
- 8 And just to clear up a preliminary matter that was
- 9 brought up before we went on the record, Duke has
- 10 adopted a fictitious corporate name very recently, and
- 11 that's been acknowledged by the Commission, so I'll
- 12 probably be contacting the data center just to change
- 13 the official caption of the case and to have them
- 14 referred to by their correct d/b/a in any subsequent
- 15 pleadings --
- MR. COFFMAN: Your Honor, you're not
- 17 referring to Duke Manufacturing --
- 19 that's McLeod that recently changed their d/b/a.
- 20 Thank you.
- 21 We're here today pursuant to a Commission order of
- 22 March 19th, 2008, scheduling a pre-hearing conference
- 23 in this matter.
- 24 Before we go any further, I guess I should go
- 25 ahead and start by getting entries of appearance just

1 for the record. I know that most of you, if not all

- of you, have filled out the written forms for that.
- 3 Let's start with Duke Manufacturing Company.
- 4 MR. COFFMAN: John B. Coffman appearing on
- 5 behalf of Duke Manufacturing. My address is 871
- 6 Tuxedo Boulevard, St. Louis, Missouri 63119.
- 7 And also here today is general counsel for Duke
- 8 Manufacturing John Schierholz.
- JUDGE LANE: Thank you very much, Mr.
- 10 Schierholz and Mr. Coffman, and welcome.
- 11 For McLeod USA Telecommunications Services?
- MS. YOUNG: Thank you, Judge. Appearing on
- 13 behalf of McLeod USA, d/b/a PAETEC Business Services,
- 14 I am Mary Ann Young with the law firm of William D.
- 15 Steinmeier, P.C.
- I have provided the court reporter with the
- 17 written entry of appearance for myself, along with
- 18 William Steinmeier of William D. Steinmeier, P.C., and
- 19 also Bill Haas of McLeod USA who has been granted
- 20 leave to appear in the case by the Commission.
- JUDGE LANE: Thank you, Ms. Young.
- 22 For AT&T Missouri?
- MR. GRYZMALA: Good morning, Your Honor,
- 24 Bob Gryzmala on behalf of Southwestern Bell Telephone
- 25 Company doing business as AT&T Missouri, at One AT&T

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- 1 Center, St. Louis, Missouri 63101.
- 2 We may have one or two folks by conference bridge.
- 3 I don't know if they were able to make it.
- 4 Anyone on from AT&T? We'll take a pass.
- JUDGE LANE: Thank you, Mr. Gryzmala.
- 6 For the staff of the Commission?
- 7 MR. HAAS: Good morning, William K. Haas
- 8 appearing on behalf of the staff of the Commission.
- 9 My address is Post Office Box 360, Jefferson City,
- 10 Missouri 65102.
- JUDGE LANE: Mr. Haas, thank you.
- 12 And for the Office of Public Counsel?
- MR. DANDINO: Michael Dandino, Office of
- 14 the Public Counsel, P.O. Box 2230, Jefferson City,
- 15 Missouri 65102, representing the Office of Public
- 16 Counsel and the public.
- 17 JUDGE LANE: Thank you, Mr. Dandino.
- 18 And I know that I want to thank McLeod for setting
- 19 up a conference call for some additional folks to
- 20 listen in and participate in this call. And now would
- 21 be a good time, if I missed anyone -- if I missed
- 22 anyone's entry of appearance, number one.
- Is there anybody out there who needs to enter an
- 24 appearance over the teleconference link? No?
- 25 MS. FREED: Your Honor, Christine Freed

- 1 with Duke Manufacturing, but I don't know --
- JUDGE LANE: Well, I'll tell you what, if
- 3 you would identify yourselves for the court reporter
- 4 just so I know who all is here.
- 5 MS. FREED: Christine Freed with Duke
- 6 Manufacturing. Our address is 2305 North Broadway,
- 7 St. Louis, Missouri 63102.
- 8 MR. COFFMAN: She's not an attorney.
- 9 JUDGE LANE: Yes, I understand we're
- 10 getting folks who aren't attorneys here, but I would
- 11 like to know who is present and participating in this
- 12 process.
- 13 MR. WILSON: Your Honor, this is Tim Wilson
- 14 from PAETEC.
- 15 JUDGE LANE: Yes, Mr. Wilson, thank you.
- MR. WILSON: Our address is 929 Martha's
- 17 Way, Hiawatha, Iowa 52233.
- JUDGE LANE: Anyone else?
- 19 MR. HAAS: This is also William A. Haas,
- 20 from PAETEC Business Services, that Mary Ann Young had
- 21 mentioned, and I was able to join the bridge.
- 22 JUDGE LANE: Thank you very much. I think
- 23 that takes care of everyone. Is that everyone on the
- 24 bridge? Very well.
- 25 I think the order of March 19th pretty much set

- 1 forth the reasons for the pre-hearing conference and
- 2 the things that we expect to achieve. And I think all
- 3 of you are pretty savvy and experienced in these
- 4 matters so there's probably no need to go over that.
- I would say that I'm glad to see so many folks
- 6 here, and including, it sounds to me, like some
- 7 technical folks who may be able to participate in a
- 8 meaningful way to kind of getting to the bottom of the
- 9 allegations here.
- 10 And I can just say this; that the Commission is
- 11 much less interested in pointing fingers at anyone
- 12 than it is in making sure that, if Duke is not getting
- 13 the telephone service to which they are entitled under
- 14 the law, that that get fixed.
- So, obviously you already know that anything
- 16 that's said in this pre-hearing conference would not
- 17 be admissible should this matter proceed to a hearing.
- 18 That's designed to encourage full, fair and frank
- 19 discussion of the issues.
- I noticed from the pleadings in this case, and I'm
- 21 not privy, of course, in terms of everything that's
- 22 happened, in terms of discovery, but I know that some
- 23 of the issues in this case involve technical
- 24 networking issues. There may be some jurisdictional
- 25 issues floating around out there that I'm not aware

- 1 of, and I'm sure the parties will let me know of those
- 2 if those wind up being important to the case.
- But as you know, this is kind of a last best
- 4 chance to try to just -- everybody get together,
- 5 everybody here in the same room, with access to some
- 6 of the technical experts who have probably lived with
- 7 these issues, or at least have done some
- 8 investigation, and kind of share information in that
- 9 regard.
- 10 And we've got attorneys here that can do things
- 11 like set a procedural schedule. Because a procedural
- 12 schedule is going to be due within two weeks, that was
- 13 also ordered -- that was also in the order.
- 14 Also, you know, settlement may not even be out of
- 15 the question.
- 16 So, I think that pretty much does it for me. We
- 17 have got everybody here. I don't know how long this
- 18 will last. Do you know how long we have this bridge?
- 19 Is it as long as we need?
- MR. HAAS: I reserved the bridge until 1:30
- 21 central time.
- JUDGE LANE: Okay. So, that's a little
- 23 over three hours.
- 24 Yes, sir?
- 25 MR. GRYZMALA: Your Honor, Bob Gryzmala of

- 1 AT&T, for those on the phone.
- 2 Is the bridge working on a number other than what
- 3 was published in the order? I did not have access to
- 4 my e-mails last evening when, I understand, Ms. Young
- 5 asked for a bridge.
- 6 MS. YOUNG: I sent out e-mails. McLeod
- 7 actually set up the bridge for the convenience of the
- 8 parties and the Commission.
- 9 MR. GRYZMALA: That may explain why we
- 10 don't have any AT&T people because they would have
- 11 been inclined -- I told them to call the number that
- 12 was listed in the order.
- 13 MS. YOUNG: That was the old -- there
- 14 wasn't one actually set up for today. That was the
- 15 old number.
- JUDGE LANE: No one called in -- nobody
- 17 contacted me to have the Commission set up a phone
- 18 bridge in this matter until yesterday, so I think
- 19 what -- I think McLeod kind of took the initiative and
- 20 sent out an e-mail about four o'clock yesterday when
- 21 they set up their own.
- 22 Would it be possible for whoever set up this call
- 23 to call and add some additional parties from AT&T?
- MR. GRYZMALA: What I can do, if I can take
- 25 an off-line call out in the hall, is call our

representative and give them this number.

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                 JUDGE LANE: Yes, that would be super.
    They could call and add in. Why don't we do that?
                 MR. GRYZMALA: After we close the record?
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                 JUDGE LANE: We can go off the record now.
 6
    Does anybody have any issues that they wish to -- any
 7
    procedural issues, any substantive issues that I need
 8
    to be here for before we go off the record and we
9
    leave you to your discussions?
10
          Well, in that case, I want to thank Mindy Vislay
    for being our court reporter this morning. And thank
11
12
    you for your time in coming here. I know some of you
13
    drove a significant distance to be here. And I hope
14
    you have a productive pre-hearing conference.
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          We're off the record.
        (WHEREIN, the recorded portion of the pre-hearing
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                   conference was concluded.)
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1	CERTIFICATE OF REPORTER
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4	I, Mindy Vislay, Certified Court Reporter with the
5	firm of Midwest Litigation Services, and Notary Public
6	within and for the State of Missouri, do hereby
7	certify that I was personally present at the
8	proceedings had in the above-entitled cause at the
9	time and place previously described; that I then and
10	there took down in Stenotype the proceedings had; and
11	that the foregoing is a full, true and correct
12	transcript of such Stenotype notes so made at such
13	time and place.
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18	Mindy Vislay, CCR
19	Notary Public (County of Cole)
20	My commission expires March 19, 2011
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