

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Craig Mershon,	)	
	)	
Complainant,	)	
	)	
vs.	)	File No. EC-2013-0521
	)	
Union Electric Company d/b/a Ameren Missouri	)	
	)	
Respondent.	)	

**ORDER TO CEASE DISCONNECTION**

Issue Date: March 14, 2014

Effective Date: March 14, 2014

The Missouri Public Service Commission is ordering Union Electric Company d/b/a Ameren Missouri (“Ameren”) to halt the disconnection of Mr. Mershon’s account pending the Commission’s decision on the merits of this action, or a hearing on the amount currently due.

The following occurred on Friday, March 14, 2014. That morning, Mr. Mershon informed the Commission that he had paid \$100 on his account. In the afternoon, Mr. Mershon informed the Commission that he was scheduled for disconnection on Monday, March 17, 2014. Counsel for Ameren stated that Mr. Mershon was scheduled for disconnection on a balance of \$236.02, on which Mr. Mershon paid \$100 so he still owes \$136.02.

Mr. Mershon has claimed that all amounts are in dispute, and the Commission is aware of Mr. Mershon’s special circumstances, which make electrical service a greater necessity for him than for most customers. Therefore, the Commission will order Ameren to cease any disconnection of Mr. Mershon’s service pending the Commission’s decision on

the merits of Mr. Mershon's complaint. Ameren may also file a motion for a hearing to show that the disconnection is based on an undisputed amount.

**THE COMMISSION ORDERS THAT:**

1. Ameren is ordered to cease disconnection as set forth in the body of this order.
2. This order is effective immediately upon issuance.

**BY THE COMMISSION**



A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Daniel Jordan, Senior Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 14<sup>th</sup> day of March, 2014.