STATE OF MISSOURI PUBLIC SERVICE COMMISSION TRANSCRIPT OF PROCEEDINGS Hearing July 20, 2006 Jefferson City, Missouri Volume 1 In the Matter of a) Proposed Amendment to) Case No. TX-2006-0429 4 CSR 240-3 545 4 CSR 240-3.545) COLLEEN M. DALE, Presiding, CHIEF REGULATORY LAW JUDGE STEVE GAW, COMMISSIONER. REPORTED BY: PAMELA FICK, RMR, RPR, CCR #447, CSR MIDWEST LITIGATION SERVICES

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PROCEEDINGS 1 2 JUDGE DALE: All right. We are on the 3 record. Oh, wait. I have to do all my video things 4 because we've got to save this for posterity. 5 We are here today, Thursday, July 20th, 6 19 -- I don't know where that came from -- 2006, in 7 the Matter of Proposed Amendment to 4 CSR 240-3.545, 8 Case No. TX-2006-0429. I am Colleen M. Dale, the 9 presiding officer in this case. We will begin with entries of appearance from counsel. 10 11 MR. HAAS: Good morning -- good 12 afternoon. William K. Haas, appearing on behalf of 13 the Staff of the Public Service Commission. My address is Post Office Box 360, Jefferson City, 14 Missouri 65102. With me is Natelle Dietrich, a staff 15 16 member who is available to answer questions from the 17 bench. Thank you. MR. POSTON: Marc Poston, appearing for 18 the Office of the Public Counsel. 19 20 MR. DORITY: Good afternoon, Judge. 21 Larry W. Dority, Fisher & Dority, P.C., 101 Madison 22 Street, Suite 400, Jefferson City, Missouri, 65101, 23 appearing on behalf of CenturyTel Missouri, LLC, and 24 Spectra Communications Group, LLC, doing business as 25 CenturyTel.

1 JUDGE DALE: Thank you. 2 MR. BUB: Good afternoon, Judge. Leo 3 Bub for Southwestern Bell Telephone, LP, doing 4 business as AT&T Missouri. Our address is One AT&T 5 Center, St. Louis, Missouri 63101. JUDGE DALE: Mr. Bub, could you please 6 7 check and make sure your microphone's on? 8 MR. BUB: Is it on now? 9 JUDGE DALE: Yes. MR. BUB: Sorry. 10 JUDGE DALE: Thank you. If -- and if 11 counsel would like to, they may stay at counsel table 12 13 and we will handle it from there. If you do that, be 14 sure you speak into a microphone. 15 We'll begin, then, with Staff. Do you 16 have any presentation to make? MR. HAAS: Your Honor, I would just 17 repeat what's in the written comments, and that is 18 that the Staff generally supports the adoption of the 19 20 proposed amendment because it follows the amended 21 statute. Thank you. 22 JUDGE DALE: Thank you. I am required 23 to ask Ms. Dietrich to testify, so if you'll raise 24 your right hand. 25 (Witness sworn.)

1 JUDGE DALE: Do you have any comments on 2 this proposed rule?

3 MS. DIETRICH: None, other than what 4 we've already filed in our comments in -- in the 5 written proceeding. In addition to what Mr. Haas 6 said, we would just reiterate that the additional 7 language, while it is statutory language, does lead 8 to -- potentially lead to some confusion. So we 9 would be looking for some direction from the Commission as to what they would consider qualifying 10 as a rate decrease. 11

12 JUDGE DALE: Okay. Thank you. 13 MR. POSTON: Thank you. Office of Public Counsel also filed a letter on July 14th in 14 support of the proposed changes, and Mr. Dandino 15 16 hoped to be here but he could not, and asked me to 17 come down and actually make a few comments about the proposed changes that Embarg has made, changes in 18 addition to what has been proposed. 19 20 And they have requested changing from

21 30-day to ten-day notices on -- for terms and 22 conditions, introducing new services and eliminating 23 services.

For terms and conditions, Public Counsel is okay with the ten-day notice if the change has a

beneficial impact on the customers. And so we would just ask that the company be required to make some sort of statement with the filing explaining how this is beneficial.

5 For introduction of new services, we're 6 okay with the ten-day requirement. And for 7 eliminating services, we would prefer 30 -- it remain 8 30 days. We have concerns with limiting the services, 9 such as COS, MCA, you know, things like that. That's 10 all the comments we have. Thank you.

11JUDGE DALE: Thank you. Mr. Dority.12MR. DORITY: Thank you, your Honor. On13July 14th the CenturyTel companies also filed14comments in support of the proposed amendment. We15really have nothing further to offer this afternoon,16but Mr. Arthur Martinez is here and available should17the bench have any questions. Thank you.

JUDGE DALE: Thank you. Mr. Bub. 18 19 MR. BUB: Thank you, your Honor. AT&T 20 Missouri filed comments on July 12th, and we support 21 the proposed rule as it appropriately conforms the 22 rule to the statutory changes, and we believe that 23 the change to the rule is necessary. And in our view, 24 the Commission's proposed rule correctly captures the 25 legislative directive that competitive service rate

1 decreases be brought to customers as soon as possible. So we, therefore, urge the Commission to 2 3 adopt the rule as proposed. Thank you. 4 JUDGE DALE: Thank you. Mr. Idoux, you 5 may either go to one of the vacant tables or come to 6 the podium, as you prefer. 7 MR. IDOUX: I do not want to sit next to 8 Leo so I'll come up here. 9 JUDGE DALE: Okay. I understand that. He can be vicious. Do you swear -- well, you 10 could -- you could do comments or you can do 11 12 testimony. Which --13 MR. IDOUX: I'll do comments. 14 JUDGE DALE: You want to do comments? Well, then --15 16 MR. IDOUX: Just in case there's a slip. JUDGE DALE: I'm required to make you do 17 18 it. MR. IDOUX: Thank you, Judge. And I am 19 20 pleased to be here before the Commission for Embarg 21 Missouri, Inc. and Embarg Communications. We too 22 filed comments in this matter and we acknowledge that 23 the comments as drafted are consistent with Senate 24 Bill 237. 25 However, we take exception to the part

of the rule that requires 30 days' notice for things
 like changes to terms and conditions, the
 introduction of new service offerings, and the
 elimination of existing services.

5 As an example, last week on July 13th, 6 Embarg offered a new bundled offering in the state of 7 Missouri. Bundled offerings are price-deregulated. Once we introduce them, we can raise rates in ten 8 9 days and we can lower rates in one day, but because this is a new service offering, we now have to wait 10 30 days before we can start offering it to our 11 12 customers.

13 This particular example, called standard 14 home phone service, provides the customers that 15 subscribe voluntarily with local exchange service and 16 a multiple amount of custom calling features for 17 31.95.

I mean, there's absolutely no reason why this tariff needs to wait 30 days before it goes into effect. Attached to Embarq's comments was Exhibit A which listed 42 tariff filings that Embarq Missouri and Embarq Communications have made thus far in 2006. I won't go through all of them, but several of them I did want to point out.

25 On multiple occasions we had to change

1 our -- we had tariff filings to simply change our 2 company name. While that was done in ten days, we 3 did have to file a motion for expedited treatment. 4 There is absolutely no reason that would normally 5 require a 30-day type of filing.

I also point out that while we have a
30-day requirement for new services, many of our
competitive -- our competitors do not. Comcast does
not file tariffs with the Commission.

Before the Commission now, we have a case where Time Warner is trying to detariff some of its offerings. Our competitors are able to change prices without any notice, offer new products without any notice, withdraw products from the market without any notice.

16 This simply is not regulatory parity, 17 and we urge the Commission to allow what we think is 18 a reasonable alternative to a ten-day tariff filing 19 for these type of activities.

20 Those are my short comments on behalf of 21 Embarq Missouri and Embarq Communications. I would 22 be happy to answer any questions.

JUDGE DALE: I do have one question.
When you refer to your competitors, are you referring
only to wireline competitors or are you also

1 referring to wireless or --

2 MR. IDOUX: Obviously --3 JUDGE DALE: -- voice competitors? MR. IDOUX: Obviously, wireless 4 5 competitors do not file tariffs nor are they required 6 to follow the Commission rules. Certain wireline 7 competitors that are regulated by the Commission 8 would have to follow similar rules, but most of our 9 competition, as in cable companies, cable companies 10 offer voiceover IP. 11 Several of them are regulated by the 12 Commission, several of them are not. And like I 13 said, the ones that are currently regulated, such as 14 Time Warner, are trying to withdraw their tariffs and 15 say that they're not regulated. 16 Voiceover IP is not regulated, and once 17 they do so, they'll have the ability to make any change without notice. While Embarg offers a new 18 service, not only do we have to wait 30 days, but it 19 20 gives our competitors a 30-day head start in any type 21 of competitive response that they may have. So it's 22 absolutely not a level playing field as far as 23 competitive neutrality goes. 24 JUDGE DALE: As to the --25 COMMISSIONER GAW: I have a question.

1 JUDGE DALE: Okay. 2 COMMISSIONER GAW: Sorry to interrupt 3 you, Judge --4 JUDGE DALE: That's okay. 5 COMMISSIONER GAW: -- but this is a very 6 interesting topic to me. Does that mean that Embarg 7 supports getting rid of tariffing so that you can be 8 on an even playing field? 9 MR. IDOUX: I'm not prepared to go that 10 far. I know that staffing --11 COMMISSIONER GAW: Wouldn't that put you 12 on an even playing field as far as this is concerned, 13 so if you didn't have to file these tariffs that also 14 include all of the protective language on liability 15 and other things that phone companies seem not to 16 want to give up? MR. IDOUX: I'm not gonna go there other 17 than to state the reason we're not going in that 18 direction is because current law doesn't allow us 19 20 that option. 21 COMMISSIONER GAW: But you've had and --22 you've had several opportunities to discuss whether 23 or not current law ought to be changed on that 24 subject, and although Embarq is very -- is very new, 25 and I should -- I can talk to you about this,

1 Mr. Idoux, in a way that I can't about -- with other companies. It certainly has been -- wouldn't you 2 3 agree that there have been significant opposition 4 from the telephone industry in this state to losing 5 the tariff protections that they currently have that 6 other companies that are not regulated do not possess? 7 8 MR. IDOUX: In all honesty, I don't 9 remember this issue being discussed during the legislative session. It may have been. Do you 10 remember it? 11 12 JUDGE DALE: No. I was just gonna 13 ask --MR. IDOUX: But I certainly don't 14 remember that in my five years in this particular 15 16 position. COMMISSIONER GAW: That's interesting. 17 18 JUDGE DALE: I was gonna ask whether or 19 not Sprint, as was, filed any comments in the mandatory detariffing at the federal level. That 20 21 happened six or seven years ago. 22 MR. IDOUX: I don't recall. 23 COMMISSIONER GAW: So you weren't 24 involved in the discussions about -- that had 25 occurred prior to last legislative session regarding

proposing getting rid of the tariffs and replacing 1 them with informational filings that -- and/or any 2 3 feedback that was reported back to the Commission 4 that the telephone industry would be opposed to that? 5 You're not aware of that? MR. IDOUX: I had no involvement in 6 7 that. I -- I just simply did not. I don't even 8 remember the topic I am involved with. 9 COMMISSIONER GAW: But you're prepared to go find out whether Embarg would be supportive of 10 11 that legislative change next session? 12 MR. IDOUX: At this point we're simply 13 urging the Commission to allow new product offerings 14 on a ten-day notice as opposed to the currently required 30-day notice. We believe it's consistent 15 16 with current statute. COMMISSIONER GAW: Okay. I'll leave you 17 18 alone. Thank you, Mr. Idoux. MR. IDOUX: That's quite all right. 19 20 JUDGE DALE: I'm still not finished. 21 COMMISSIONER GAW: I'm sorry, Judge. 22 JUDGE DALE: That's okay. What I was 23 starting to ask you was whether or not you're willing 24 to make the statement of the beneficial nature of the 25 change to customers that OPC has suggested?

1 MR. IDOUX: I'll acknowledge that goes a long way towards Embarq's recommendation, but our 2 3 preference would be to simply allow ten-days-notice 4 requirements for the three types that I had listed. 5 We went back and forth when we were coming up with 6 our comments. 7 We have, I think, equal justification to argue for one-day or seven-day or five-day. We 8 9 believe ten-day is more than enough time to allow any party the opportunity to intervene or to file 10 whatever motion it may deem appropriate. So anything 11 12 less than ten days I can't support, although I will 13 acknowledge that it's better than the current rule of 30 days. 14 15 JUDGE DALE: Thank you. 16 MR. IDOUX: Thank you. JUDGE DALE: I'd like to follow up with 17 Staff and ask if you've considered Public Counsel's 18 counter-proposal and what your feelings are on that? 19 20 I'm presuming that the other companies support any shortening of tariff intervals? 21 22 MR. BUB: (Nodded head.) 23 JUDGE DALE: Thank you. 24 MS. DIETRICH: I'll address it from the 25 policy standpoint. When we had -- we saw Embarg's

1 comments, starting with that and then working to what OPC suggests it modifies, the proposal that Embarg 2 3 has suggested, ten days is a very fast turnaround for 4 us to do some of our review. Especially when you 5 include a weekend or weekend and holiday in there, 6 sometimes, you know, we lose two or three days right 7 away. And then, you know, if it's filed late on a 8 Friday, you know, we continue to lose days that way. 9 So it does make it difficult to review even existing filings that fall under the ten-day 10 filing requirement, let alone when you're talking 11 12 about potentially new services, new terms and 13 conditions, changes in terms and conditions, you 14 know, some things that are about -- excuse me, relatively substantive. 15 16 To give you an idea, on our current 17 recommendations for competitive services, we still look at several statutes and also several rules that 18 are in place right now to make sure that the filings 19 just generally imply those. And you know, that's 20 21 whether it be a ten-day, 30-day or in some instances 22 a seven-day or a one-day filing. 23 But the more you shorten it up, the harder it is for us to review those statutes and 24

rules and give them the same objectivity and the same

process. And I think Mr. Haas is also going to 2 3 address the legal standpoint of this. 4 MR. HAAS: I would add that the notice 5 of proposed rulemaking notified the public that the 6 Commission was considering a rulemaking to implement 7 the provisions of 392.500 as amended, and I would 8 suggest that Embarg's proposal to allow ten-day 9 filings or other types of filings goes beyond the scope of that notice and beyond the scope of 392.500. 10 11 JUDGE DALE: So it would be your 12 assertion that if we wanted to change the time frames 13 set out for these other kinds of tariff filings, that

consideration as we would under our current 30-day

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15 MR. HAAS: Yes, that's correct. And I 16 would note that on page 2 of its comments, Embarg 17 suggested that there may need to be a similar 18 proceeding to look at promotions.

we would have to do so in a separate rulemaking?

19JUDGE DALE: Does anyone else have20anything that they wish to add in response to all of21these comments and concerns that have been raised?22Do you have any other questions, Commissioner Gaw?23COMMISSIONER GAW: Is everyone done24already?

JUDGE DALE: Yes.

COMMISSIONER GAW: I have a few 1 questions for Staff just real quick. Ms. Dietrich, 2 3 I'll probably address these to you generally. 4 As far as the status of the rule's 5 concerned, refresh my memory, is Staff okay with the 6 current draft? 7 MS. DIETRICH: We're okay with the current draft, although we do point out that the 8 9 language that talks about any changes to 10 classifications or any changes to tariff filing that may result in a decrease could be confusing as to, 11 12 you know, what all that entails. 13 And so we were asking for some guidance 14 from the Commission as to how far they were interested in taking that language or what they would 15 16 consider a decrease. COMMISSIONER GAW: Well, let me ask 17 18 you -- I want you to be more specific with me now and --19 20 MS. DIETRICH: Okay. 21 COMMISSIONER GAW: -- assume that I -- I 22 want to -- I want to be clear about it. Give me some 23 example -- or examples of what you would consider 24 might be a problem. MS. DIETRICH: Well, for instance, in 25

1 our written comments we cited that one of the carriers had previously suggested when we were doing 2 3 informal discussions on this that a carrier may wish 4 to provide a lower rate for ABC service which is 5 already in their tariff if the customer also 6 purchased XYZ service. 7 So both ABC and XYZ would be a current tariffed offering. Say one's \$10 and one's \$12. If 8 9 you purchase both of them together, you may be able to get the \$10 one for \$8 and 12. 10 And so they were saying that in their 11 mind that would constitute as a rate decrease. When 12 we took a look at it, depending on how the tariff 13 14 wording actually comes in, that --15 COMMISSIONER GAW: Right. 16 MS. DIETRICH: -- could potentially be a 17 new service because the new service would be if you 18 purchase ABC and XYZ, then you get this discounted rate, making it a new service, not just a lower rate 19 20 for the existing service. 21 COMMISSIONER GAW: Okay. And what would 22 it be that Staff would want to review in that new 23 service that could be important? I mean, I... 24 MS. DIETRICH: Well, we review -- just 25 one second.

1 COMMISSIONER GAW: The reason I'm asking is that I'm trying to understand whether or not 2 3 you're getting sufficient time to review what Staff 4 believes is important or that they're obligated to 5 review because of the fact that the presumption will 6 shift after the -- after the time elapses. 7 So I'm trying to gauge whether this --8 how important this is based upon that. 9 MS. DIETRICH: I didn't bring the rules with me. We have 20 rules and statutes that we 10 generally review, and of course not all would apply 11 12 to all filings. But I didn't bring the entire rules 13 or statutes with me to be able to go through and tell 14 you which was which, but we have generally 20 that we apply to most tariff filings. And so it would be 15 16 within those, whatever ones would be applicable to what they submitted. 17 18 COMMISSIONER GAW: Okay. Well, the example that you gave, would that be something that 19 20 you would consider problematic in viewing that 21 portion that is not related to the decrease itself? 22 MS. DIETRICH: I'm sorry. Could you 23 repeat that? 24 COMMISSIONER GAW: Well, the example 25 that you gave in regard to having a lower rate for a

particular service if they also acquired this 1 additional service as a part of it, is that something 2 3 that you would consider to be problematic for a 4 one-day review? 5 MS. DIETRICH: I don't know that it would be problematic. It just, in our interpretation 6 7 of the language, would not be allowed as a one-day 8 review under the language because it would not be a 9 rate decrease; it would be a new service. And there are requirements that new services be submitted as a 10 11 30-day filing. 12 COMMISSIONER GAW: Okay. And we're 13 gonna have to find this out from you, and I 14 apologize. But are we talking about something that separately would have already been tariffed in every 15 16 occasion? MS. DIETRICH: From this particular 17 language each individual --18 COMMISSIONER GAW: Yeah. 19 MS. DIETRICH: -- offering would be 20 21 tariffed already --22 COMMISSIONER GAW: Okay. 23 MS. DIETRICH: -- and they would be 24 coming in and saying if you purchased both of them 25 together, it's a lower rate.

1 COMMISSIONER GAW: And your only question is whether it's a new service. So it's been 2 3 examined in the past, correct? 4 MS. DIETRICH: Each individual 5 component, correct. 6 COMMISSIONER GAW: All right. So in 7 your example you're just putting them together, and 8 the only element that is changing is a lower rate for 9 a portion of it --10 MS. DIETRICH: Right. COMMISSIONER GAW: -- correct? 11 12 MS. DIETRICH: Right. 13 COMMISSIONER GAW: So in that case there 14 shouldn't be too many things to have -- to examine that haven't already been examined. And I guess my 15 16 question is, what is it that you would be examining 17 for the first time in that example? MS. DIETRICH: I think in that example 18 we would just be making sure that both had been 19 20 previously reviewed and approved --COMMISSIONER GAW: Yes. 21 22 MS. DIETRICH: -- and it falls back to, 23 you know, is this a new service and there's different 24 standards for new service as opposed to just a rate 25 decrease. And so does it -- is it legally allowed?

COMMISSIONER GAW: What would -- what 1 would you be concerned about finding if you were 2 3 examining it as a new service since the parts had 4 already been approved? 5 MS. DIETRICH: That's what I'm saying. 6 Since both parts had already been approved --7 COMMISSIONER GAW: Right. 8 MS. DIETRICH: -- there probably 9 wouldn't be any concern other than to make sure it both had been approved and that it was something that 10 11 was already tariffed. 12 So in that particular example, I don't 13 think we would necessarily have a concern as far as Staff reviewing it. It would be from the legal 14 aspect. 15 16 COMMISSIONER GAW: Mr. Haas is looking a little bit like he might want to say something. I 17 don't know. 18 19 MR. HAAS: Well, there's also the 20 potential concern that a company will do something 21 beyond just change the rate. When they make that 22 filing, they may change a liability provision or some 23 other term, and they will insert it into that new 24 combined service. 25 COMMISSIONER GAW: Okay. But can the --

1 can language be drawn up so that it's clear that that is a different thing so that -- so that issues that 2 3 are just related to a change -- a lowering of the 4 rate and perhaps in combination with another tariffed 5 service with nothing else being changed would fall 6 into a one-day provision, and anything else, if there 7 was a language change in it, would not. 8 Or is the language already sufficient 9 for that? It doesn't sound like it's clear enough to Staff. Maybe I'm not asking the question correctly. 10 It wouldn't be the first time. 11 12 MR. HAAS: Language could be drawn up, but there's still that potential for a violation. 13 14 COMMISSIONER GAW: Well, if it's a violation -- a violation would not appropriately go 15 into effect in one day. I suppose the question, 16 17 then, is, if it's -- if it's labeled as a one-day 18 tariff but it truly isn't, what's the consequence of that? 19 20 I mean, if they label it, it comes in as 21 a one-day, you-all don't catch it and it's really a 22 ten-day tariff or a 30-day tariff or whatever it 23 should have been, is it -- is it because it's labeled a one-day tariff, a one-day tariff, or is it really a 24 25 30-day tariff? Is the name the determining factor or 1 the content of what's in the tariff?

2 MR. HAAS: Well, it would take a motion 3 by some other party to -- meaning Staff or Public 4 Counsel or a competitor to ask the Commission to 5 reject that tariff filing. But until that happens, 6 the filing company would be operating under that 7 tariff filing.

8 COMMISSIONER GAW: Well, this is a 9 broader issue than just with this. I mean, you can 10 mislabel tariffs and try to get them under another 11 window regardless of what you -- what you do on the 12 particular factor. I don't know that I've ever seen 13 it happen before or somebody raise it before.

MS. DIETRICH: Part of the problem with the one-day is that the company can submit a tariff say at 11:59 p.m. and it go into effect at 12:01 a.m. and it would meet the one-day requirement, and obviously nobody would be here to catch it.

And so if -- you know, even if we had a full one day, the chances of being able to catch it and stop it before it goes into effect, from my understanding of the way tariffs work, once it hits that date that's been indicated as being effective, then it's effective.

25 And then it shifts to, instead of, say,

for instance, filing a motion to suspend and 1 addressing it that way, then a party would have to 2 3 file a motion, perhaps a complaint, and address it 4 that way with the burden being on the party filing 5 the complaint saying this is not a one-day filing 6 because, as opposed to the person submitting the TRF 7 saying this is a one-day filing because. So the 8 burden would be shifting. 9 COMMISSIONER GAW: Are there other consequences to the company for mislabeling a tariff? 10 11 MS. DIETRICH: For the company 12 themselves? 13 COMMISSIONER GAW: Uh-huh, yes. 14 MS. DIETRICH: That's a legal question. MR. HAAS: If the Commission were to 15 16 find that there were a violation of a rule or 17 statute, then there's the potential for penalties. COMMISSIONER GAW: Right. That's what I 18 was -- that's kind of what I was inquiring about. 19 20 Let me ask the others here if they can -- maybe they 21 can shed some light on that for me if they want to. 22 Mr. Bub? 23 MR. BUB: Your Honor, just a couple 24 of thoughts here. I don't know if the carriers 25 would go to the trouble to file something at 11:05 or

1 11:45 p.m., but certainly they could. If that is 2 perceived to be a problem, you know, I think the 3 Commission would have the ability and authority to a 4 separate rule to maybe put some type of a time 5 deadline in order to qualify for the one-day 6 treatment to make it prevent that, you know, 11:45 7 type filing.

8 COMMISSIONER GAW: I'm not clear. To me 9 that's kind of another issue, but it is an issue to 10 be discussed. I'm not clear, while you're on that 11 subject, why they can't be fixed now if someone has 12 some language. I'm kind of surprised that wasn't 13 already in this draft actually.

MR. BUB: Your Honor, we didn't see it as an issue or a problem. We didn't think it would occur. But certainly, the Commission, you know, could propose some language to address it if it is a problem.

19 I had one other comment, and I don't 20 know if you want me to save it for --21 COMMISSIONER GAW: Hold on just a 22 second. Does someone have some language on that 23 one-day provision in regard to it not being one 24 minute?

25 MS. DIETRICH: We didn't propose

1 specific language, but we have had these discussions before. And that was an extreme, but, you know, I 2 3 mean, it could even be 4:59 p.m. --4 COMMISSIONER GAW: Sure. 5 MS. DIETRICH: -- at the close of 6 business. So what we had proposed or discussed in 7 the past was something along the lines of either 24 hours or one business day. Which one business day 8 9 would probably be more realistic, because then you 10 would avoid potentially the weekend issues. So it would be one day equals one business day type thing. 11 12 COMMISSIONER GAW: Was that something 13 that was objectionable to the entities that are 14 participating in the rulemaking, using some language like that? Is that objectionable? 15 16 MR. BUB: I don't think it would be 17 objectionable to us to put a timeline, but we -- it would probably need to be proposed as a separate 18 rule. 19 COMMISSIONER GAW: Okay. I'm not sure 20 21 about that issue, but if --22 MR. BUB: We wouldn't object. 23 COMMISSIONER GAW: -- I'm really looking for, you know, that kind of response. Go ahead, 24 25 Mr. Idoux.

1 MR. IDOUX: I don't think Embarq would be opposed to a time. The suggestion of one business 2 3 day would, I believe, be beyond what is required in 4 the statute. 5 COMMISSIONER GAW: So it might be a 6 problem in regard to exceeding the statute if you 7 used one business day, in your opinion? 8 MR. IDOUX: Yes. 9 COMMISSIONER GAW: But 24 hours might be a different thing, a different question? 10 MR. IDOUX: Correct. 11 12 COMMISSIONER GAW: Okay. Who else? 13 CenturyTel? MR. DORITY: Yes, Commissioner. We have 14 not been involved in these sorts of discussions, so I 15 really don't know from the company's standpoint. I 16 would think the 24-hour period would be perhaps more 17 18 in line with the statute than a business day that's being considered. 19 20 COMMISSIONER GAW: Does Public Counsel 21 have any opinion on this? Thank you, Mr. Dority. 22 MR. POSTON: Well, the one business day 23 sounds more appropriate to me. If the intent is to 24 follow whether statute would allow for a one-day 25 review, I would think a 4:59 filing on Friday would

1 not allow for a one-day review.

2 COMMISSIONER GAW: Okay. Am I missing 3 anyone? That's all I'm seeing. That's the reason 4 I'm asking. 5 Now, Mr. Bub, I interrupted you a while 6 ago. I hope I didn't completely throw you off. 7 MR. BUB: No. I just didn't want to change the subject while we were discussing --8 9 COMMISSIONER GAW: Yeah, I appreciate 10 your patience here with me. Go ahead. 11 MR. BUB: Earlier you were discussing 12 with Ms. Dietrich the idea of two services being purchased together resulting in a lower price on 13 either one or both of those. 14 15 COMMISSIONER GAW: Yes. 16 MR. BUB: Our view would be that the 17 proposed rule as written and the statute would allow that to be done on a one-day filing because it would 18 result in a decrease in a rate so it would therefore 19 20 qualify. We'd see that as a bundle of services to 21 existing services, and we wouldn't see that as 22 requiring anything more than a one-day filing because 23 of the decrease in rate. 24 COMMISSIONER GAW: Okay. All right.

Public Counsel have an opinion on that?

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MR. POSTON: No, Commissioner. 1 COMMISSIONER GAW: Okay. Back to you, 2 3 Ms. Dietrich, on that issue. I know we had had -- I 4 believe we had had some discussion just generally 5 before this rulemaking started about the reason for 6 the need for some sort of rule on this issue, and I'm 7 trying to remember whether or not this particular question was -- was a reason why Staff felt it might 8 9 be a problem in regard to these one-day reviews. Can you help me out a little bit with 10 seeing the big picture on that? 11 12 MS. DIETRICH: Sure. When we first started these discussions, Senate Bill 237 had just 13 14 become effective and we had been receiving some calls about would this type of offering be a one-day or 15 16 not. 17 And then there were also some filings 18 that were made that either weren't caught and so they went through, or that we were able to catch and bring 19 20 to the Commission's attention as to whether it 21 constituted a one-day filing or not. 22 The ones that were actually filed as 23 opposed to just the phone calls, were examples of 24 bundles now that bundles are price-deregulated if 25 they meet certain statutory requirements, and then

1 also promotions.

2 Some of the companies thought that 3 because a promotion is typically a rate decrease or 4 some kind of discount, that that fit the statutory 5 requirement of a rate decrease. But we also have the 6 rule which says that promotions are allowed either on 7 seven or ten days, depending on if it's a competitive 8 or a noncompetitive service. 9 And so those were the types of issues that teed up the rulemaking to provide the 10 clarification but then also because we currently had 11 12 a rule that was inconsistent with statute. 13 COMMISSIONER GAW: Right. Okay. In regard to this issue, then, again, is there -- are 14 there things that you would be concerned about, 15 16 pushing aside this one-day question, which I -- is a significant question, I know. Are there things that 17 you would be concerned about in regard to the 18 combination of existing services if the service was a 19 decrease, if the price was decreased, that you 20 21 haven't already -- already stated in your responses 22 to me? 23 MS. DIETRICH: I don't think so.

24 COMMISSIONER GAW: Okay. Does25 anyone have an opinion in regard to the question I

1 was raising earlier with Ms. Dietrich about a mislabeling of a tariff effective date? If a tariff 2 3 effective date is labeled as a one-day effective date 4 when it should have been labeled as something greater 5 than that, and what the ramifications would be? 6 What's the disincentive for a phone company to do 7 that? 8 MR. BUB: Your Honor, this is Leo Bub 9 from AT&T. I don't know if -- a mislabeling, you know, certainly could be an error and either a 10 mistake or an error in judgment. 11 12 COMMISSIONER GAW: Yes. 13 MR. BUB: I don't know if that would rise to the level of a violation of a Commission rule 14 that would cause a penalty, but I could see certainly 15 a rejection of the tariff filing. I think that 16 17 itself would be enough of a -- of a disincentive to a 18 company to mislabel something. COMMISSIONER GAW: It strikes me that 19 20 the difficulty here is that if there were other 21 changes that didn't qualify, assuming that we went to 22 something that -- similar to your interpretation, 23 that as long as it's a price decrease, it could be a combination of currently existing tariffed services. 24 25 That if something were in there

1 intentionally or not, that, in effect, would have made it something that should have been a tariff that 2 3 had had more review time. That something happens in 4 between that time frame of when it's labeled and when 5 it should have gone into effect. 6 And I guess my question is, normally 7 after the tariff goes into effect, the burden shifts, there has to be a complaint filed before the tariff 8 9 can be set aside. Does that occur in a case of a tariff that is mislabeled and really should have had 10 a longer effective date or not? 11 12 Do you-all have any opinion on that? Whoever wants it. I mean, this is -- I haven't seen 13 14 this come up before. MR. BUB: Your Honor, this is Leo Bub 15 from AT&T. We haven't either, and I have to tell 16 17 you, I have not researched it, so... 18 COMMISSIONER GAW: Sure. MR. BUB: -- to give you a definitive 19 20 answer, I think we'd need to research it. COMMISSIONER GAW: I understand. 21 22 MR. BUB: I still don't see that as a 23 violation of a, you know, Commission rule. Certainly I don't think the intent would be there, but I could 24 25 see -- and I'd have to research this, whether you

would have the authority on your own motion to 1 2 suspend it to give yourself the time necessary to 3 review it. 4 COMMISSIONER GAW: You know, my concern, 5 though -- yes, go ahead. I'm sorry. 6 MR. BUB: So we'd have to look at the 7 statutes to see if there was anything, whether the 8 Commission, on its own motion, if they -- the 9 Commission or maybe Staff on a motion thought that something was mislabeled, that on its own motion 10 could suspend it for investigation. We'd have to 11 12 look at the statutes to be sure, but that's where I 13 would look. JUDGE DALE: Well, I have a question. 14 If -- if it is something that is not eligible for a 15 16 one-day tariff filing and it is mislabeled as a one-day tariff filing, does it take effect on one 17 day --18 19 COMMISSIONER GAW: That's my question. 20 JUDGE DALE: -- or does it not take effect until it would have, based on the substance of 21 22 what the actual change is? 23 COMMISSIONER GAW: That's it. That's 24 the question. JUDGE DALE: Yeah, without filing a 25

complaint sui sponte anything by the Commission. 1 Does anyone have an opinion on that? 2 3 COMMISSIONER GAW: The reason it's 4 important in this case, to me anyway, is because of 5 the question of how much time Staff has to review 6 something that's more than just this is being 7 decreased -- this particular tariff is being 8 decreased by this amount and that's all. 9 And I know as a practical matter the same problem could exist there as well, but it seems 10 like that the combination of multiple tariffs lends 11 12 itself to being more difficult for Staff to review to 13 me, and that's why -- that's why I'm trying to understand that issue. 14 Because if -- if the effective date is 15 16 the longer one, regardless of when it's labeled, then 17 it really isn't such a big important matter because the presumption hasn't shifted, it's not that big of 18 a thing, somebody can still catch it. 19 20 Now, Staff may, as a practical matter, 21 also have to decide whether they're going to actually 22 review that for the period it should be reviewed. I 23 don't know how they tell that, but it's still legally 24 easier to deal with.

Whereas, if it goes into effect in that

one day because it's labeled that one day and the presumption shifts regardless whether it should or shouldn't be labeled that way, that's more problematic.

5 MS. DIETRICH: If I might? I can't 6 obviously answer the legal question, but just to 7 give you a frame of reference, we have had issues where a company has filed, say, on ten days what 8 9 should have been a 30-day filing, and because we have the time, the ten days, we're able to call up 10 the company and say this is -- should be a 30-day 11 12 filing because -- and then they're able to extend 13 the effective date and maybe make it what it should 14 be. So it has come up even on the time frames that we have today. 15

16 COMMISSIONER GAW: Okay. But with a
17 one-day it might not be as easy to catch it because
18 of the time is so short.

MS. DIETRICH: Correct. And companies do quite often file tariffs fairly late in the day, so, you know, that's -- that's not an extreme. COMMISSIONER GAW: Unless someone else

23 has something to add on that.

24 JUDGE DALE: Anyone have something to 25 add? Mr. Idoux?

MR. IDOUX: Thank you. If I could just 1 clarify what Embarq is proposing for the new 2 3 services for changes in terms and conditions of 4 existing service, for the elimination of a service, 5 it is limited to those products that have already 6 been deemed price-deregulated by the Commission or 7 statute and/or competitively classified by the 8 Commission.

9 It is not a blanket ten days for every type of new product offering. While we 10 could make some good arguments with that, just 11 12 like we could make good arguments for one-day 13 filings for everything, we decided to take a more 14 reasonable approach in our proposal and a proposal that's limited to just those services that have been 15 16 deemed a price-deregulated and/or competitively classified. 17

18 COMMISSIONER GAW: And Mr. Idoux, since 19 you're sitting back there next to Mr. Bub, did you 20 talk to him about the possibility that you together 21 would be supportive of not having tariffs and going 22 to informational filings and there's a change in the 23 law next year? 24 MS. DIETRICH: I'm -- I'll let Mr. Bub

25 answer.

COMMISSIONER GAW: You don't have to 1 answer that. I think I know Mr. Bub's response. But 2 3 maybe -- maybe he has a different one than I would 4 expect. 5 MR. BUB: I have not been involved in 6 that, your Honor. 7 COMMISSIONER GAW: That's a good answer. Well, Judge -- did Public Counsel have a 8 9 comment? 10 MR. POSTON: I was just gonna suggest if the Commissioner wanted us to do, you know, legal 11 12 research into, you know, the issue of what would be 13 the impact of a one-day label on a ten-day filing, 14 we'd be happy to do that, provide something. 15 COMMISSIONER GAW: It might be helpful. 16 JUDGE DALE: We'd be happy to get that 17 from any or all of you. Thank you. COMMISSIONER GAW: I quess that's all I 18 have, Judge, to ask. Actually, I have several 19 questions for AT&T, but they're outside the scope of 20 21 this proceeding. 22 MR. BUB: Thank you, your Honor. 23 JUDGE DALE: With that, then, are there 24 any other matters that I need to address before I go off the record? 25

(NO RESPONSE.) JUDGE DALE: Hearing none, we are adjourned and off the record. (WHEREUPON, the hearing in this case was concluded.)