Veolia Energy Kansas City Inc.
115 Grand Boulevard
Kansas City, MO 64106
T:816.889-4900 F: 816.842.4272

December 2, 2013

Customer Name
Contact person
Address
Kansas City, MO 64106

Veolia Energy Kansas City is in the process of filing rate request with the Missouri Public Service Commission (MPSC) to take effect in the fall of 2014. This rate increase will be modest and primarily reflect price increases in fuel, electricity, water and sewer costs that we are experiencing.

This is only the third rate request that has been requested by the company in over 20 years. Veolia understands the affect that the economy has had on our clients and as such has resisted raising its rates as long as possible. However, we also are a customer of other utilities in the area and also feel the effects of their repeated rate increases. We can no longer afford to maintain our prices constant with steeply increasing costs of electricity, gas, water and sewer.

The rate increase will be determined by the MPSC, however we are working hard to improve our equipment, operations and efficiency in order to reduce costs to minimize the rate increase to our customers. This is an on going effort and it is these efforts that have enabled us to seek fewer and smaller rate increases than other utilities over our history.

We look forward to serving you in the future and being part of the revival of the KC Metro area and making our community one of the finest in the country in which to live, work and raise a family. We will keep you up to date periodically as the process unfolds over the next year. Should you have any question you should feel free to contact Tom Hardwick at 816-889-4973 or email him at thardwick@veoliaenergyna.com.

Regards,

Tim Dickerson
General Manager
Veolia Energy