Baker Sterchi Cowden & Rice, LLC

2400 Pershing Road, Suite 500 Kansas City, Missouri 64108 (816) 471-2121 (816) 472-0288 (facsimile)

February 10, 2005

FILED⁴ FEB 1 0/2005

Missouri Public Service Commission

BY HAND DELIVERY

Dale Hardy Roberts, Chief Regulatory Law Judge/ Secretary of the Commission Missouri Public Service Commission 200 Madison Street Jefferson City, Missouri 65102

Re: Motion of VarTec Telecom, Inc. for Reconsideration of Order Granting Default in case no. TC-2005-0174 (Fabyanic v. VarTec Telecom, Inc.)

Dear Judge Roberts:

Enclosed please find an original and eight copies of VarTec Telecom's Motion for

Reconsideration of the Order Granting Default and Directing Staff Investigation in the above-referenced matter.

Respectfully submitted,

Baker Sterchi Cowden & Rice, LLC

By: David M. Eisenberg

Enclosures

BEFORE THE MISSOURI PUBLIC SERVICE COMMISSION

FILED ⁴
FEB 1 0 2005

Missouri Public Service Commission

Lula Fabyanic,)
Complainant,)
v.)
VarTec Telecom, Inc.,)
Respondent.)

Case No. TC-2005-0174

MOTION FOR RECONSIDERATION OF ORDER GRANTING DEFAULT AND DIRECTING STAFF INVESTIGATION

- VarTec Telecom, Inc., by its attorneys, respectfully moves that the Commission reconsider its order granting default and directing staff investigation in this matter.
- 2. Following receipt of Ms. Fabyanic's complaint, which called upon VarTec to respond by January 19, 2005, a member of VarTec's regulatory staff in Texas, who failed to appreciate the distinction between the filing of a formally docketed Complaint (as was filed in this case), and an informal complaint, sent a response to the Commission on January 19th, but did so by means of a letter that was e-mailed to Cecilia Barr of the Commission's Consumer Services group, without the participation of a Missouri attorney. (Exhibit A.) VarTec's response was returned to VarTec by PSC letter dated January 21 (Exhibit B), which was not received by VarTec until January 26th.
- 3. While this is a common way for VarTec to respond to most consumer inquiries and complaints, VarTec now appreciates that this was not an appropriate way to respond to a formal complaint. It is VarTec's intention to participate and cooperate fully in the Commission's handling of this Complaint proceeding, and to do so in a timely manner.
- 4. VarTec has been in Chapter 11 bankruptcy proceedings since November 1, 2004, which has placed extraordinary demands on the company's regulatory staff as the company seeks to restructure and continue its business operations. (Exhibit C.)

Nevertheless, the company fully recognizes its obligation to cooperate with the Commission's procedures.

WHEREFORE, VarTec respectfully requests that the Commission enter an Order
 (1) withdrawing its Order Granting Default and Directing Staff Investigation; and
 (2) directing VarTec to file its Answer within seven business days thereafter.

Dated: February 10, 2005

Respectfully submitted,

BAKER STERCHI COWDEN & RICE, LLC

By: David M. Eisenberg - MO# 54767 2400 Pershing Road, Suite 500 Kansas City, Missouri 64108 (816) 471-2121 (main) (816) 448-9343 (direct) Fax: (816) 472-0288 Attorneys for VarTec Telecom, Inc.

CERTIFICATE OF SERVICE

I certify that a true copy of this Motion has been served upon the following by U.S. Mail, postage prepaid, this 10th day of September, 2005:

Dana K. Joyce Missouri PSC P.O. Box 360 200 Madison Street, Suite 800 Jefferson City, MO 65102

John B. Coffman Missouri PSC P.O. Box 7800 200 Madison Street, Suite 640 Jefferson City, MO 65102

Lula Fabyanic 1199 A Runabout Drive Osage Beach, MO 65065

EXHIBIT A

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January 19, 2005

VIA EMAIL ON JANUARY 19, 2005

Ms. Cecilia Barr Missouri Public Service Commission Consumer Services 200 Madison Street P.O. Box 360 Jefferson City, Missouri 65102

Re	Customer	Lula Fabyanic
	Telephone Number	(573) 348-5188

Dear Ms. Barr:

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VarTec Telecom, Inc. ("VarTec") is in receipt of a copy of the above-noted customer's formal complaint, which was filed with the Missouri Public Service Commission ("Commission") on December 17, 2004. The Company has attempted to resolve this matter via correspondence and telephone communication; however, these attempts have not resulted in successful resolution.

Please be advised that on November 1, 2004, VarTec Telecom, Inc. and 17 related domestic entities, including Excel Telecommunications, Inc., filed for Chapter 11 bankruptcy protection. As a result of this protective bankruptcy filing, the Company is unable to comply with Ms. Fabyanic's request for monetary compensation for the inconvenience she experienced while attempting to resolve her concerns with VarTec.

Enclosed with the customer's copy of this correspondence, please find a copy of the Notice of Chapter 11 Filing and Protection of Automatic Stay for Ms. Fabyanic's files. As the Company is unable to grant the customer's request for monetary compensation due to the bankruptcy proceedings, VarTec respectfully suggest that she file a Proof of Claim. Please contact the undersigned at (972) 478-3350 with any questions regarding this correspondence.

Respectfully submitted,

Sara Howell Regulatory Analyst II

cc: Ms. Lula Fabyanic (Via First Class U.S. Mail) 1199A Runabout Drive Osage Beach, Missouri 65065

> Carol Even Manager, Regulatory Affairs

> > **VarTec Telecom, Inc.** 2440 Marsh Lane Carrollton, Texas 75006 (972) 478-3000

EXHIBIT B

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JAN 2 6 2905

Commissioners JEFF DAVIS Chairman CONNIE MURRAY STEVE GAW ROBERT M. CLAYTON III LINWARD "LIN" APPLING

January 21, 2005

Missouri Public Service Commission

POST OFFICE BOX 360 JEFFERSON CITY MISSOURI 65102 573-751-3234 573-751-1847 (Fax Number) http://www.psc.mo.gov WESS A. HENDERSON Director, Utility Operations

ROBERT SCHALLENBERG Director, Utility Services

DALE HARDY ROBERTS Secretary/Chief Regulatory Law Judge

> DANA K. JOYCE General Counsel

VarTec Telecom, Inc. Sara Howell 2440 Marsh Lane Carrollton, TX 75006

Re: Case TC-2005-0174 – Response to Formal Complaint

Dear Ms. Howell:

The Commission is returning the enclosed documents for the following reason(s).

- □ All pleadings must make reference to the statutory provision or other authority under which relief is requested. (*Reference: 4 CSR 240-2.080 (3) Pleadings, Filing and Service*)
- □ All pleadings, unless filed prose, must be filed by an attorney licensed to practice law in the State of Missouri. (Reference: 4 CSR 240-2.040 (5) - Practice Before the Commission (Supreme Court Rule 55.03))
- An attorney who is not licensed to practice in Missouri must retain local counsel and follow the provisions of 4 CSR 240-2.040 – Practice Before the Commission.
- □ All attorney signatures must be followed by the attorney's Missouri Bar number or similar designation from another state. (*Reference: 4 CSR 240-2.080 Practice Before the Commission (Supreme Court Rule 55.03)*)
- □ All applications for Certificates of Service Authority to provide Interexchange, Local Exchange or Basic Local Exchange service must contain a tariff bearing a 45-day effective date. (*Reference: 4 CSR 240-3.510(C)*)
- □ An application of the type enclosed must include a Certificate of Good Standing and/or a registration of Fictitious Name from the Missouri Secretary of State's Office. (*Reference: 4 CSR 240-2.060 (1)(B) and (E) Applications*)
- **D** For an association, a list of its members must be included. (*Reference:* 4 CSR 240-2.060 (1)(J) Applications)
- Territorial agreements must include an illustrative tariff as an exhibit. (*Reference: 4 CSR 240-3.130(B) Electric*)
- □ 30 days' notice to the Commission is required as to every publication relating to telephone rates or service. (*Reference:* 4 CSR 240-3.545(18))

Informed Consumers, Quality Utility Services, and a Dedicated Organization for Missourians in the 21st Century

January 21, 2005 Page 2

- Missouri Supreme Court Rule 6.01(m) Pro Hac Vice Fee. "An attorney seeking to appear pursuant to Rule 9.03 shall pay a fee of \$100 for each case in each court or administrative tribunal in which the attorney seeks to appear." A copy of the receipt shall be attached to the filing.
- Description Faxed or e-mailed filings are not acceptable. Please read below for other filing alternatives.

4 CSR 240-2.080(8)

- (A) Any person filing a pleading or brief shall file one paper original and eight paper copies of the pleading or brief.
- (B) An electronic copy of the pleading or brief as permitted elsewhere in these rules.

4 CSR 240-2.045

Any item or document otherwise required or permitted to be filed with the commission may be filed electronically by accessing the commission's Internet web site and following the instructions for electronic filing found there. (www.psc.mo.gov)

Other: Because the complaint filed by Ms. Lula Fabyanic is a formal complaint in a docketed case, the response must be filed by a Missouri Attorney in pleading form. Also, the response should reference case number TC-2005-0174.

Requested or corrected information should be returned to:

Missouri Public Service Commission Secretary of the Commission c/o Data Center P.O. Box 360 Jefferson City, MO 65102-0360.

Upon the discovery of a cause for rejection, our work on your documents was discontinued so that we could return these documents without delay. The list of deficiencies herein does not foreclose the possibility of other deficiencies. It is the sole responsibility of the filing party to ensure that documents submitted to the Commission meet the filing requirements of 4 CSR 240-2 and 4 CSR 240-3. These rules are readily available at http://www.psc.state.mo.us/rules.asp.

It is important to note that the Data Center performs the same function as the Circuit Clerk's office of the court. The Data Center has the authority to determine if a pleading appears to have satisfied the filing requirements of the Commission. Data Center employees cannot advise an applicant on matters concerning the practice of law.

Please contact the Deputy Secretary of the Commission, Kim Happy, at 573-751-7496 if you have questions regarding your returned documents.

Sincerely,

k Hrad Roberts

Dale Hardy Roberts, Chief Judge Secretary of the Commission

Enclosure(s)

EXHIBIT C

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Daniel C. Stewart, SBT #19206500 William L. Wallander, SBT #20780750 Richard H. London, SBT #24032678 VINSON & ELKINS L.L.P. 3700 Trammell Crow Center 2001 Ross Avenue Dallas, Texas 75201-2975 Tel: 214-661-7299 Fax: 214-220-7716 VarTec@velaw.com

PROPOSED ATTORNEYS FOR THE DEBTORS

IN THE UNITED STATES BANKRUPTCY COURT FOR THE NORTHERN DISTRICT OF TEXAS DALLAS DIVISION

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IN RE: VARTEC TELECOM, INC., et al., DEBTORS.

CASE NO. 04-81694-SAF-11

(Chapter 11) (Joint Administration Requested)

NOTICE OF FILING OF CHAPTER 11 BANKRUPTCY CASE AND PROTECTIONS OF THE AUTOMATIC STAY

TO THE HONORABLE UNITED STATES BANKRUPTCY JUDGE:

1. On November 1, 2004 (the "Petition Date"), the following entities (the "Debtors") each filed a voluntary petition for relief (collectively, the "Cases") under chapter 11 of title 11 of the United States Code (the "Bankruptcy Code"):

VarTec Telecom, Inc.

Excel Communications Marketing, Inc.

- Excel Management Service, Inc.
- Excel Products, Inc.
- Excel Telecommunications, Inc.
- Excel Telecommunications of Virginia, Inc.
- Excel Teleservices, Inc.

NOTICE OF FILING OF CHAPTER 11 BANKRUPTCY CASE AND AUTOMATIC STAY

Page 1 of 3

- Excelcom, Inc.
- Telco Communications Group, Inc.
- Telco Network Services, Inc.
- VarTec Business Trust
- VarTec Properties, Inc.
- VarTec Resource Services, Inc.
- VarTec Solutions, Inc.
- VarTec Telecorn Holding Company
- VarTec Telecom International Holding Company
- VarTec Telecorn of Virginia, Inc.
- 2. Pursuant to Bankruptcy Code § 362 and other applicable bankruptcy law,

the filing of the Cases operates as an automatic stay - a fully enforceable federal law

injunction - prohibiting all entities from, among other things:

- the <u>setoff</u> of any debt owing to any Debtor that arose before the Petition Date;
- the attempt to terminate an executory contract with any of the Debtors;
- the <u>commencement or continuation of a judicial</u>, <u>administrative or other</u> <u>action or proceeding</u> against any Debtor that was or could have been commenced before the Petition Date;
- the <u>attempt to recover on any claim against any Debtor</u> that arose before the Petition Date;
- the <u>enforcement</u>, <u>against any Debtor or against property of the estate</u>, <u>of</u> <u>any judgment</u> obtained before the Petition Date;
- <u>any act to obtain possession of property of the estate</u> or to exercise control over property of the estate;
- any act to create, perfect, or enforce any lien against property of the estate; or

NOTICE OF FILING OF CHAPTER 11 BANKRUPTCY CASE AND AUTOMATIC STAY

Page 2 of 3

 any act to collect, assess or recover a claim against any Debtor that arose before the Petition date.

3. Actions taken in violation of the automatic stay are void, and a violation of the automatic stay is contempt of court. <u>Violation of the automatic stay can result in</u> <u>Ilability for damages and, in appropriate cases, punitive damages</u>. The Debtors will enforce the rights and protections provided to them pursuant to the automatic stay of Bankruptcy Code § 362.

Respectfully submitted,

VINSON & ELKINS L.L.P. 2001 Ross Avenue 3700 Trammell Crow Center Dallas, Texas 75201 Tel: 214-661-7299 Fax: 214-220-7716

By: /s/ Daniel C. Stewart (11/1/04) Daniel C. Stewart, SBT #19206500 William L. Wallander, SBT #20780750 Richard H. London, SBT #24032678

PROPOSED ATTORNEYS FOR THE DEBTORS

881567_3.DOC

NOTICE OF FILING OF CHAPTER 11 BANKRUPTCY CASE AND AUTOMATIC STAY

Page 3 of 3

(Official Form 1) (12/03)

FORM BI United States Bankruptcy Court Northern District of Texas							Voluntary Petition		
Name of Deb VARTEC T	tor (if individ ELECOM, il	lual, enter L NC.	ast, First, N	Aiddle):		Name of	f Joint Debto	r (Spouse) (Last	, First, Middle):
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Street Addres 1600 Vicet Dallas, TX	s of Debtor (oy Drive		, City, State	& Zip Code)	:	Street A	ddress of Joir	nt Debtor (No. &	Street, City, State & Zip Code):
County of Re Principal Place			s County				of Residence Place of Bu		
Mailing Add	ess of Debta	r (if differen	t from stree	t address):		Mailing	Address of J	oint Debtor (if o	lifferent from street address):
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Cha Debtor	Consumer/Non-Business Business Chapter 11 Small Business (Chock all boxes that apply) Filing Fee to be paid in installments (Applicable to individuals only.) Debtor is a small business as defined in 11 U.S.C. § 101 Must attach signed application for the court's consideration Debtor is and elects to be considered a small business under Rule 1006(b). See Official Form No. 3.								
Debtor	Statistical/Administrative Information (Estimates only) Debtor estimates that funds will be available for distribution to unsecured creditors. Debtor estimates that, after any exempt property is excluded and administrative expenses paid, there will be no funds available for distribution to unsecured creditors.								
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Printed Name of Attorney for Debtor(4) Vinzon & Elkins LL.P. Firm Name 3700 Transmell Crow Center 2001 Ross Avenue Dallas. TX 75201-2975	certify that I am a bankruptcy peti	ition preparer as define
Vinson & Eikins LL.P. Firm Name 3700 Tranuneli Crow Center 2001 Ross Avenue Dallas, TX 75201-2975	110, that I prepared this document	
Firm Name 3709 Tranunell Crow Center 2001 Rots Avenue Dallas, TX 75201-2975	rovided the debtor with a copy of	this document.
3700 Trammell Crow Center 2001 Ross Avenue Dallas, TX 75201-2975		
2001 Rots Avenue Dallas, TX 75201-2975	Printed Name of Bankruptcy P	etition Preparer
Dallas, TX 75201-2975		
	Social Security Number (Requ	ind by 11 TISC & 110
CT WILLIAM .	accurate accurately accurately forgefor	
(214) 220-7700 Fax: (214) 220-7716		
Telephone Number	Address	
October 31, 2004		
Date	Names and Social Security nur	
	prepared or assisted in prepari	ng this document:
Signature of Debtor (Corporation/Partnership) I declare under penalty of perjury that the information provided in this		
potition is true and correct, and that I have been anthorized to file this		
petition on behalf of the debtor.		
The debtar requests relief in accordance with the chapter of title 11.	If more than one person prepar	red this document, atta
United States Code, specified in this petition.	sheets conforming to the appro	opciate official form for
X /s/ David G. Walsh	X	
Signature of Authorized Individual	Signature of Bankruptcy Petiti	ion Preparer
David G. Walsh	Dete	
Printed Name of Authorized Individual	Date	
Chief Restructuring Officer		r's failure to comply wi
Title of Authorized Individual	A bankruntey petition menane	
October 31, 2004	A bankruptcy petition prepare: provisions of title 11 and the I	Federal Rules of Bankn
Date	A bankruptcy petition prepare: provisions of title 11 and the 1 Procedure may result in fines	federal Rules of Bankri or imprisonment or both

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SCHEDULE 1 TO VOLUNTARY PETITION

The following affiliated entities (collectively, the "Debtors") will be filing, or have filed, voluntary petitions on November 1, 2004:

Name of Debtor	Case Number	Date Flied	District	Relationship to Other Debtors	Judge
VarTec Telecom, Inc.	·	11/1/04	Northern District of Texas	Affiliate	
Excel Communications Marketing, Inc.		11/1/04	Northern District of Texas	Affiliate	
Excel Management Service, Inc.		1 1/1/04	Northern District of Texas	Affiliate	
Excel Products, Inc.		11/1/04	Northern District of Texas	Affiliate	
Excel Telecommunications, Inc.		11/1/04	Northern District of Texas	Affiliate	
Excel Telecommunications of Virginia, Inc.		11/1/04	Northern District of Texas	Affiliate	
Excel Teleservices, Inc.		1 1/1/04	Northern District of Texas	Affiliate	[
Excelcom, Inc.		11/1/04	Northern District of Texas	Affiliate	
Telco Communications Group, Inc.		11/1/04	Northern District of Texas	Affiliate	
Telco Network Services, Inc.		1 1/1/04	Northern District of Texas	Affiliate	<u> </u>
VarTec Business Trust		11/1/04	Northern District of Texas	Affiliate	
VarTec Properties, Inc.		11/1/04	Northern District of Texas	Affiliate	<u> </u>
VarTec Resource Services, Inc.		11/1/04	Northern District of Texas	Affiliate	
VarTec Sciutions, Inc.		11/1/04	Northern District of Texas	Affiliate .	<u> </u>
VarTec Telecom Holding Company		11/1/04	Northern District of Texas	Affiliate	
VarTec Telecom International Holding Company		11/1/04	Northern District of Texas	Affiliate	
VarTec Telecom of Virginia, inc.		11/1/04	Northern District of Texas	Affiliate	