EXHIBIT

Exhibit No.: Issue(s) Sponsoring Party: Case No.:

Competitive Classification Witness/Type of Exhibit: Meisenheimer/Surrebuttal Public Counsel TO-2007-0053

MAR 2 3 2007

Service Commission

SURREBUTTAL TESTIMONY

OF

BARBARA A. MEISENHEIMER

Submitted on Behalf of the Office of the Public Counsel

SOUTHWESTERN BELL TELEPHONE, L.P., D/B/A AT&T MISSOURI

Case No. TO-2007-0053

February 16, 2007

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Review of the)	
Competitive Classification of the)	Case No. TO-2007-0053
Exchanges of Southwestern Bell)	
Telephone, L.P., d/b/a AT&T Missouri)	

AFFIDAVIT OF BARBARA A. MEISENHEIMER

STATE OF MISSOURI)	
)	SS
COUNTY OF COLE)	

Barbara A. Meisenheimer, of lawful age and being first duly sworn, deposes and states:

- 1. My name is Barbara A. Meisenheimer. I am Chief Utility Economist for the Office of the Public Counsel.
- 2. Attached hereto and made a part hereof for all purposes is my surrebuttal testimony.
- 3. I hereby swear and affirm that my statements contained in the attached testimony are true and correct to the best of my knowledge and belief.

Barbara A. Meisenheimer

Subscribed and sworn to me this 16th day of February 2007.

MOTARY OF MIST

JERENE A. BUCKMAN My Commission Expires August 10, 2009 Cole County Commission #05754036

Jerene A. Buckman

Notary Public

My Commission expires August 10, 2009.

SURREBUTTAL TESTIMONY OF

BARBARA MEISENHEIMER

SOUTHWESTERN BELL TELEPHONE, L.P.,

D/B/A AT&T MISSOURI

CASE NO. TO-2007-0053

Q. PLEASE STATE YOUR NAME, TITLE, AND BUSINESS ADDRESS.

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- A. Barbara A. Meisenheimer, Public Utility Economist, Office of the Public Counsel, P. O. Box 2230, Jefferson City, Missouri 65102. I am also employed as an adjunct Economics and Statistics Instructor for William Woods University.
- Q. HAVE YOU TESTIFIED PREVIOUSLY IN THIS CASE?
- A. Yes, I filed direct testimony on December 14, 2006.
- Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY?
- A. The purpose of this testimony is to present Public Counsel's response to the rebuttal testimony of Craig Unruh filed on behalf of Southwestern Bell Telephone L.P. d/b/a AT&T Missouri (AT&T) and John Van Eschen filed on behalf of the Staff of the Missouri Public Service Commission (Staff) regarding whether or not the competitive status should continue for those exchanges granted competitive classification under the 60-day petition.

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Q. IN PREPARATION OF YOUR TESTIMONY, WHAT MATERIALS DID YOU REVIEW?

- Α. I reviewed the rebuttal testimony of Craig Unruh filed on behalf of Southwestern Bell Telephone L.P. d/b/a AT&T Missouri (AT&T), the rebuttal testimony of John Van Eschen filed on behalf of the Staff of the Missouri Public Service Commission (Staff), including the updated information contained in Mr. Van Eschen's rebuttal schedules.
- Q. IN RESPONSE TO THE REBUTTAL TESTIMONY, PLEASE SUMMARIZE PUBLIC COUNSEL'S POSITION IN THIS REVIEW OF THE COMPETITIVE STATUS IN THE AT&T EXCHANGES APPROVED UNDER THE 60-DAY PROVISION OF SECTION 392.245.5?
- A. Public Counsel is challenging the competitive classification for residential and business service in those exchanges that the Commission approved under the 60day petition based upon the change in circumstances since the time of the reclassification. The conditions for competitive classification do not continue to exist so that continuation of this competitive status is now "contrary to the public interest." AT&T continues to enjoy dwindling competition in many exchanges as both the number of CLECs and the total number of CLEC served lines decline. At the same time, the "new AT&T" has acquired the legacy AT&T and BellSouth companies to become the largest telecommunication company in the country with resources and a customer base that dwarfs all telecom competitors in its Missouri service area.

Since acquiring its competitive classification in the "60-day petition" exchanges, AT&T has increased rates for some basic local services above the limit of the Consumer Price Index-Telecommunication Services (CPI-TS)

 adjustment for basic local service and the 5% allowable increase for nonbasic services permitted under price cap regulation. These trends do not demonstrate a competitive market that is sufficiently robust to protect ratepayers and offer them real alternatives for comparable services. Therefore, continued total deregulation of AT&T basic local rates and nonbasic rates, is contrary to the public interest. Public Counsel opposes continuation of the competitive classification in light of present circumstances and encourages the Commission to reinstitute price cap regulation for those exchanges classified as competitive under the 60-day petition.

- Q. IS PUBLIC COUNSEL ASKING THE COMMISSION TO USE "EFFECTIVE COMPETITION" AS THE TRIGGER TO DECIDE WHETHER TO CONTINUE COMPETITIVE STATUS?
- A. No. Mr. Unruh continues to mischaracterize Public Counsel's position in this case and tries to cloud the real purpose of this investigation and review. As I said in direct testimony, this review is not limited to an exercise in counting providers. It involves the exercise of the Commission's expertise and investigatory authority to look at all relevant factors at work in the provision of telecommunication service in these exchanges in order to evaluate if continuation of a competitive classification is not contrary to the public interest. The Commission must consider all relevant factors. The relevant factors go beyond the number of providers. The Commission should look at factors relevant to competition that affect ratepayers.

While I continue to believe that satisfying a higher standard of effective competition prior to granting competitive classification would have provided better assurance that the public interest would be served, Public Counsel is not demanding that AT&T meet the effective competition criteria I proposed previously. We do believe that the current statutes do provide a guide to some

Surrebuttal Testimony of Barbara Meisenheimer TO-2007-0053

reasonable economic considerations that are valid considerations in this investigation and review. The statute does not prohibit the Commission from considering these factors in its public interest analysis, so it is a valid inquiry, notwithstanding Mr. Unruh's narrow reading of the Commission's scope of review.

- Q. MR. UNRUH AND MR. VAN ESCHEN SUGGEST THAT AN ANALYSIS OF WHETHER OR NOT THE CONTINUATION OF THE COMPETITIVE STATUS IS "CONTRARY TO THE PUBLIC INTEREST" IS NOT AN ISSUE IN THIS CASE. WHY DO YOU DISAGREE WITH THAT VIEW?
- A. I disagree because their position is illogical and unreasonable from a simple reading of Section 392.245.5, RSMo as well as basic economic and regulatory principles.

Both AT&T and the Staff want to restrict the Commission's review to only counting the number of entities that provide service in these exchanges. Mr. Unruh and Mr. Van Eschen barely mention the "contrary to public interest" provision of the price cap statute, let alone engage in any analysis of AT&T satisfying the criteria as a condition of continued competitive classification.

AT&T and the Staff adopt a checklist approach in evaluating competition in AT&T's exchanges, avoiding the more meaningful evaluation of all relevant factors in evidence which demonstrates the lack of real competition. Even though the services and exchanges were declared "competitive" in the 60 day petition case, subsequent events and trends in telecommunications show that conditions have changed and competition for telecommunication services has eroded. It is no

longer in the public interest to permit AT&T unfettered pricing power under that classification without protection for the ratepayer.

A plain and simple reading of Section 392.245.5 requires that when the Commission undertakes the review required after reclassification, its task is "to determine if the conditions of this subsection for competitive classification continue to exist in the exchange..."

The Commission had authority to approve a 60-day petition unless it found that the competitive classification was contrary to the public interest. The clear reading of the statute makes this public interest analysis and determination a condition of the classification approval process, and reasonably and logically a condition of continuation when the status is reviewed.

AT&T witness Mr. Unruh would prefer that the Commission not consider the public interest in this case. He argues that the Commission already decided that reclassification was not contrary to the public interest. But that was a separate proceeding and as my testimony shows, circumstances have changed. This is a new case and a review case. Also, it is my understanding that the Commission is not bound to follow its prior rulings in subsequent cases, especially when significant new evidence is presented. Mr. Unruh wants to unduly restrict the scope of the Commission's investigation to only count providers and avoid the evidence that calls into question the wisdom and public interest impact of continuing the competitive classification.

Staff witness Mr. Van Eschen does not address the public interest issue or discuss the need for making a public interest impact analysis. This omission to

Surrebuttal Testimony of Barbara Meisenheimer TO-2007-0053

use the public interest analysis as a test for continued competitive classification is unexplained and I believe unfair to consumers. Even when the Staff's own evidence shows a meager CLEC presence and the lack of sufficient competition to restrain AT&T basic local price increases, the Staff is silent on the quality of competition offered by the remaining CLECs, the relative economic and market power of AT&T versus the handful of alternative providers, and the impact that continued competitive status will have on the public interest.

- Q. HAVE YOU REVIEWED THE STAFF'S UPDATED INFORMATION ON THE EXTENT OF COMPETITION IN AT&T'S 60-DAY EXCHANGES?
- A. Yes.
- Q. DOES THE STAFF'S UPDATED REPORT INFORMATION REVEAL AN INCREASE IN COMPETITION AND MORE CHOICE FOR THE CONSUMER IN THESE AT&T EXCHANGES?
- A. No. The Staff's updated investigation and the Annual Report data comparison for 2004 and 2005, continues to demonstrate that AT&T has little to no local facilities based competition. In fact, it demonstrates that there was actually a net loss in lines served by competitive CLECs for both residential and business consumers in the exchanges classified as competitive under the 60-day petition. The following information from Mr. Van Eschen's updated information clearly illustrates the bleak state of CLEC competition in those exchanges.

For Residential exchanges 60-day petition (approximate)

36 of 51 exchanges showed no facilities or partially based facilities based
 CLEC lines.

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Surrebuttal Testimony of Barbara Meisenheimer TO-2007-0053

- 46 of 51 exchanges have less than 50 facilities or partially based facilities based CLEC lines
- Combined 8.03% loss in total facilities based CLEC lines between December 31, 2004, and December 31, 2005.
- 37 of 51 exchanges lost CLEC lines between December 31, 2004, and December 31, 2005.
- 20 of 51 exchanges lost CLEC providers between December 31, 2004, and December 31, 2005.

For Business exchanges 60-day petition (approximate)

- 7 of 30 exchanges showed no facilities or partially based facilities based
 CLEC lines
- 25 of 30 exchanges have less than 50 facilities or partially based facilities based CLEC lines
- Combined 3.47% loss in total facilities based CLEC lines between December 31, 2004, and December 31, 2005.
- 16 of 30 exchanges lost CLEC lines between December 31, 2004, and December 31, 2005.
- 16 of 30 exchanges lost CLEC providers between December 31, 2004, and December 31, 2005.

Q. IN REBUTTAL TESTIMONY, DID THE STAFF OR AT&T REFUTE THAT THERE ARE AREAS UNSERVED BY WIRELESS CARRIERS?

A. No. Essentially, they engaged in a counting the provider exercise as a substitute for an investigation. While they argued that there is a wireless presence in most if not all exchanges, they did not refute that wireless carriers have gaps in service and that some customers in an exchange may not have adequate wireless service as an alternative to AT&T's local service.

Both AT&T and the Staff misunderstand Public Counsel's point in discussing the wireless providers. The key aspect in this case is that wireless coverage is just a part of the larger piece of the public interest analysis that must be made in this proceeding. While local basic service provided by AT&T is ubiquitous and reliable and readily available in all parts of all exchanges, that cannot be said of wireless service, especially when wireless service offered as part of the AT&T family is excluded. I provided evidence to that effect in the reclassification proceeding. That evidence remains unchallenged by any evidence here. Staff simple said that it was aware of no changes in wireless and made no further inquiry. AT&T just looked to the provider's website to see if the exchange was served.

Q. WHAT IS AT&T'S RESPONSE TO YOUR CONCERN REGARDING BASIC LOCAL PRICE INCREASES MADE AFTER THE COMMISSION APPROVED COMPETITIVE STATUS?

A. AT&T backpedals on previous statements that the Commission may have reasonably considered commitments by Mr. Unruh and Elizabeth Stoia to refrain from price increases. Mr. Unruh states that he did not promise that there would be no basic local price increases, but instead indicated in testimony during that

case that he did not believe that AT&T Missouri would make any substantial or unreasonable price increases to basic local service. The Commission can read the transcript of his statement in my direct testimony and judge for itself if Mr. Unruh and Ms Stoia were suggesting that it was unlikely that price increases could be expected.

Mr. Unruh said that he explained in the reclassification case that competition, negative customer reaction, and political realities would prevent AT&T Missouri from significantly increasing basic local prices. He pointed out that he discussed how prices tend to rise in competitive markets and that residential basic local prices are below cost and have historically been restrained by regulatory action and suggested that there is natural pressure on basic local pricing levels.

However, since the Federal Telecommunications Act of 1996 and SB 507, this Commission has heard time and time again that when there is local competition, consumers will benefit from lower prices as one part of the impact of competition and the ability of ILECs to respond to the market. Witnesses at public hearings on reclassification of AT&T exchanges (including those encouraged to attend by AT&T) asked the Commission to grant competitive classification based on the belief that it would mean lower prices. Now that AT&T has gained competitive status for most of its exchanges and most of its access lines, suddenly price increases start to appear. Mr. Unruh says that AT&T never said that it would not increase local basic service prices. He claims that prices rise in a competitive market which only raises the question, why should a consumer want competition if it does not produce price or other significant benefits.

Q. AT&T JUSTIFIES PRICE INCREASES ON THE WAY RATES WERE SET UNDER RATE
OF RETURN REGULATION MORE THAN A DECADE AGO. HAS AT&T RAISED PRICES
FOR SERVICES THE COMPANY PREVIOUSLY CLAIMED WERE NOT BELOW COST?

A. Yes. As I pointed out in my direct testimony, AT&T increased basic local service rates in areas supposedly subject to the greatest competition, its "competitive" metropolitan and suburban exchanges and to those customers supposedly most likely to see benefits from competition, business customers. Business customers in competitive exchanges experienced a \$1 increase in basic local service. However, in Case No. To-98-329, when exchange costs were adjusted to reflect other payments generated using the exchange facilities, many of the SWBT Metropolitan Area exchanges had basic local rates that covered cost. It is also my recollection that in the past SWBT has argued that the rates paid by Business customers in urban exchanges cover costs. I am surprised to hear from Mr. Unruh in this case that they are not. Further evidence that basic local rates cover basic local costs in was presented in TR-2001-65.

The evidence in Case No. TR-2001-65 (In the Matter of an Investigation of the Actual Costs Incurred in Providing Exchange Access Service and the Access Rates to be Charged by Competitive Local Exchange Telecommunications Companies in the State of Missouri) researched and presented by the Staff telecommunication expert witness Dr. Ben Johnson and confirmed by Public Counsel expert witness William Dunkel provided proof that the claim that local basic service is priced below its cost and is subsidized by other telecommunications services is a myth without a factual basis and that those services are subsidy free.

- Q. FROM A REGULATORY AND ECONOMIC PERSPECTIVE, DO YOU AGREE WITH MR.

 UNRUH'S CLAIM THAT NEGATIVE CUSTOMER REACTION AND POLITICAL

 REALITIES WOULD PREVENT AT&T MISSOURI FROM SIGNIFICANTLY INCREASING

 BASIC LOCAL PRICES ABSENT SUFFICIENT COMPETITION?
- A. No. Absent sufficient competition, such as exists in monopoly or highly concentrated oligopoly markets like AT&T's local telecommunications markets in Missouri today, economic theory suggests that negative customer reaction may have limited, if any, influence on a service provider's pricing decisions. Additionally, much of the relevant pricing information that is available to regulators is not publicly available and is not readily available to lawmakers. Based on my experience discussing telecommunication and utility legislation and issues with Missouri lawmakers, I believe the legislators are unlikely to have access to, or knowledge of, the extent of company specific information available to the Commission.
- Q. HAVE PRICE INCREASES FOR AT&T SERVICES BOTH UNDER PRICE CAP
 REGULATION AND UNDER COMPETITIVE CLASSISIFICATION REFLECTED THE
 RESTRAINING INFLUENCE THAT MR. UNRUH CLAIMS NEGATIVE CUSTOMER
 REACTION AND POLITICAL REALITIES HAVE ON PRICE INCREASES?
- A. No. Many prices of nonbasic services increased under price caps often up to the 8% annual cap with no signs that political realities and negative consumer reaction imposed discipline on prices. After reclassification and local basic rates were increased, objections to the increases made no difference to the implementation of the price increases.

- Q. IN REBUTTAL TESTIMONY, MR. VAN ESCHEN QUESTIONS THE PORTION OF YOUR DIRECT TESTIMONY THAT STATES THAT TO YOUR KNOWLEDGE NO RATES FOR BASIC LOCAL SERVICE HAVE BEEN REDUCED FOLLOWING THE GRANT OF COMPETITIVE CLASSIFICATION. HE REFERENCES COMPETITIVE RATE GROUP A EXCHANGES FOR WHICH THE BASIC LOCAL RATE WAS DECREASED EFFECTIVE DECEMBER 1, 2005 TO \$7.15 FOR RATE GROUP A RESIDENTIAL CUSTOMERS AND TO \$15.93 FOR RATE GROUP A BUSINESS CUSTOMERS. PLEASE RESPOND.
- A. While it is correct that the reductions finally took effect in December 2006, AT&T filed the reductions on September 16, 2005, prior to receiving competitive classification in October. Schedule BAM REB 1 includes the filing cover letter dated September 16, 2005, and the proposed tariff sheets illustrating the Residential rate reduction to \$7.15 and the Business rate reduction to \$15.93. The cover letter clearly indicates that the reductions in basic local rates were associated with the CPI-TS adjustment associated with price cap regulation.
- Q. THE STAFF COMPARED AT&T RATES FROM 1985 TO CURRENT RATES FOR THE RATE GROUPS. IS THIS A FAIR COMPARISON?
- A. No. In the late 1980's the Commission conducted rate investigations based upon overearnings complaints by Staff and Public Counsel. As a result, rate reductions were made, some by litigation, some by settlement.

It would be more meaningful to compare the rates frozen under price cap in 1997 to current rates, so long as it is recognized that reductions in local basic rates were mandated during that time by decreases in the CPI-TS.

Q.

COMPILED BY STAFF, AT&T'S RATES ARE SIMILAR TO THE RATES CHARGED 20
YEARS AGO. DO YOU BELIEVE THE OBSERVATION IS RELEVANT?

No. It is irrelevent because a given by absence that success have not absenced.

MR. VAN ESCHEN POINTS TO THE OBSERVATION THAT BASED ON THE PRICE DATA

A. No. It is irrelevant because a simple observation that rates have not changed much over time does not mean that the rates are appropriate or fair. Neither stability nor trends in economy wide inflation are reasonable predictors of the prices that should result from a competitive telecommunications market. Mr. Van Eschen fails to consider factors affecting the telecommunications industry that should have produced lower rates over time. For example, it is generally recognized that the telecommunications industry has benefited from technological advances that increase efficiency and lower per unit capital cost over time. Less recognized is that labor productivity has also generally increased over time driving labor cost per unit of output down. Schedule BAM SUR 3 illustrates these trends in labor productivity and per unit labor cost.

Q. WOULD REINSTATING PRICE CAPS AT THE CPI-TS FOR BASIC LOCAL AND 5% FOR NONBASIC SERVICES BE REASONABLE?

A. Not in my opinion. AT&T would retain downward pricing flexibility to meet competition. On the other hand, AT&T would be restricted from imposing excessive increases for basic local services. Based on information regarding consumer expenditures and consumer price indices for telecommunications services contained Schedule BAM SUR, it does not appear that the price cap limits would be unreasonable or out of line with the rate of growth for the indices or consumer expenditures.

Q. WHAT IS THE EFFECT OF THE AT&T ACQUISITION OF BELLSOUTH?

Α AT&T is the most formidable player in the telecommunications industry with financial, and political resources unmatched by telecommunications provider. Its service areas stretch from coast to coast and border to border. It has taken on the AT&T brand to again give it greater marketing power and recognition.

The Commission must factor in the unmatched power of the new AT&T in any analysis of competition and its impact on the public interest. AT&T's position overshadows all telecom providers in its service area.

Q. DOES THIS CONCLUDE YOUR TESTIMONY?

A. Yes.



Melanie Musick-Foley Director - Regulatory SBC Missouri 101 West High Street Jefferson City, MO 65101 (573) 636-5082 mmusick.foley@sbc.com

September 16, 2005

The Honorable Colleen M. Dale Secretary/Chief Regulatory Law Judge Missouri Public Service Commission P. O. Box 360 Jefferson City, Missouri 65102

Dear Judge Dale:

Southwestern Bell Telephone, L.P., d/b/a SBC Missouri proposes to revise the P.S.C. Mo.- No. 24 Local Exchange Tariff; P.S.C. Mo.- No. 35 General Exchange Tariff, Sections 12 and 16; P.S.C. Mo.- No. 36 Access Services Tariff, Sections 3 and 6; and P.S.C. Mo.- No. 17 Missouri Portion of Cross Boundary Exchanges.

The purpose of these revisions are to file new maximum and current rates for basic local service and exchange access service as required under price cap regulation.

As you are aware, under price cap regulation basic local service and exchange access rates were capped until January 1, 2000. Thereafter, the maximum rates for basic local service and exchange access rates will change based upon the CPI- telephone service (CPI-TS) or, if the company requests and the PSC permits, change by the GDP-PI less the FCC's productivity offset and adjusted by exogenous factors. SBC Missouri calculated the proposed rates based upon the changes in the CPI-TS of -1.95%.

The proposed revisions are reflected on the attached tariff sheets. The issued and requested effective dates are October 17, 2005 and December 1, 2005 respectively.

Please refer any questions on this matter to Melanie Musick-Foley at 573-636-5082.

Sincerely,

/s/ Melanie Musick-Foley

Attachment

I certify that a copy of the foregoing, including attachments, is being sent via e-mail to the Office of Public Counsel at opcservice@ded.mo.gov this 17th day of October 2005.

Melanie Musick-Folev

No Supplement to this tariff will be issued except for the purpose of canceling this tariff. Local Exchange Tariff 29th Revised Sheet 3 Replacing 28th Revised Sheet 3

LOCAL EXCHANGE

1.2 RATES (cont'd)

1.2.2 Main Service(1)(3) (cont'd)

A. Main Service-Residence

		Current Rates(5) Residence	
	Group	Flat Rate 1-Party	Message 1-Party(2)(4)
	A	\$ 7.15(CR)	\$5.35(CR)
(AT)	В	8.79(6)	6.28(6)
	C-Principal	9.74	***
	C-Metropolitan Calling Area-1	11.01	·
	D-Principal	10.96	7.48
	D-Metropolitan Calling Area-1	11.43	***
	D-Metropolitan Calling Area-2	12.07	

(1)(2)(3)(4) See Sheet 3.02

(5) See Sheet 3A for maximum rates.

(AT) (6) Customers in the Knob Noster exchange will receive a monthly credit to lower the effective basic local access line rate to implement the annual CPI-TS rate adjustment. The rate for Flat Rate 1-Party Residence Service is \$8.62; the rate for Message 1-Party Residence Service is \$6.15 and the rate for Messured 1-Party Residence Service is \$4.73.

Issued: October 17, 2005

Effective: December 1, 2005

By CINDY BRINKLEY, President-SBC Missouri Southwestern Bell Telephone, L.P., d/b/a SBC Missouri St. Louis, Missouri No Supplement to this tariff will be issued except for the purpose of canceling this tariff. Local Exchange Tariff 36th Revised Sheet 2 Replacing 35th Revised Sheet 2

LOCAL EXCHANGE

1.2 RATES

1.2.2 Main Service(6)(8)

A. Main Service-Business

			Current Rates(10)	
	Group	Flat Rate 1-Party (9)	Message Rate 1-Party(1)(7)	Measured 1-Party(7)
	Α	\$15.93(CR)	\$13.77(2)(CR)	\$8.80(CR)
(AT)	В	22.30(11)	17.32(2)(11)	12.25(11)
	C-Principal	24.81	19.06(2)	13.99
	C-Metropolitan Calling Area-1	27,03	23.26(2)	14.91
	D-Principal	36,50	24.50(3)	18.14
	D-Metropolitan Calling Area-1	37.50	25.00(3)	18.93
	D-Metropolitan Calling Area-2	38.50	25.50(3)	19.96

(C) (1)(2)(3)(6)(7)(8)(9) See Sheet 2.02

(10) See Sheet 2A for maximum allowable rates

(AT) (11) Customers in the Knob Noster exchange will receive a monthly credit to lower the effective basic local access line rate to implement the annual CPI-TS rate adjustment. The rate for Flat Rate 1-Party Business Service is \$21.86; the rate for Message Rate 1-Party Business Service is \$16.98; and the rate for Measured 1-Party Business Service is \$12.01.

Issued: October 17, 2005

Effective: December 1, 2005

By CINDY BRINKLEY, President-SBC Missouri Southwestern Bell Telephone, L.P., d/b/a SBC Missouri St. Louis, Missouri



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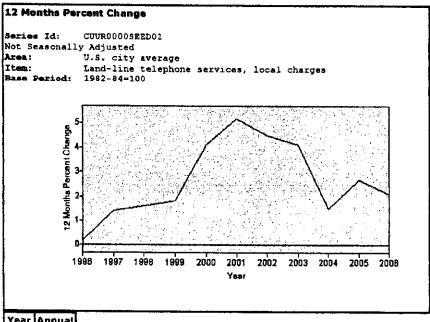
From: 1996 🛞 To: 2006 🌸 🏻 🚳

☑ include graphs NEW!

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Data extracted on: February 15, 2007 (10:52:14 PM)

Consumer Price Index - All Urban Consumers



	Annual
1996	
1997	1.4
1998	1.6
1999	1.8
2000	4.1
2001	5.2
2002	4.5
2003	4.1
2004	1.5
2005	2.7



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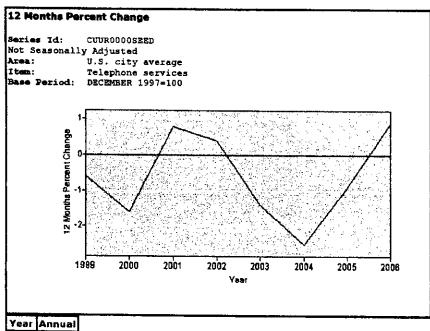
From: 1997 To: 2006 3

Minclude graphs NEW!

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Data extracted on: February 15, 2007 (10:55:59 PM)

Consumer Price Index - All Urban Consumers



1999 -0.6 2000 -1.5 2001 0.8 2002 0.4 2003 -1.4 2004 -2.5 2005 -0.9 2006 0.9



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From: 1996 70: 2005

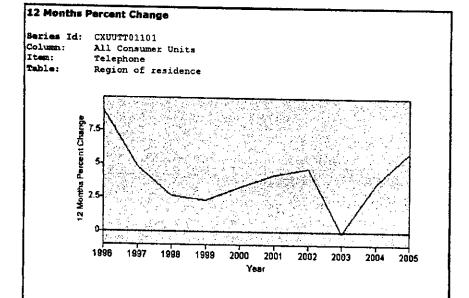
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Data extracted on: February 15, 2007 (10:44:57 PM)

Consumer Expenditure Survey



Year Annual 1996 9.0 1997 4.8 1998 2.6 1999 2.3 2000 3.3 2001 4.2 2002 4.7 2003 -0.1 2004 3.6 2005 5.9



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Industry Productivity and Costs

Series Id: IPUJN5171_L000

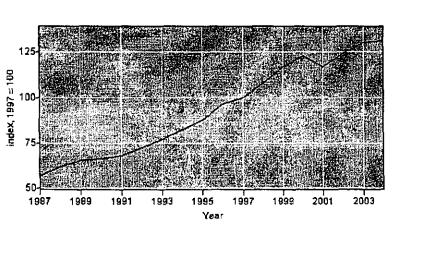
Sector: Information Industry: Wired telecommunications carriers

MAICS Code: 5171

Measure: Labor productivity, output per hour

index, 1997 = 100 Duration:

Base Year: 1997



Year	Annual
1987	56.882
1988	62.022
1989	65.264
1990	66.036
1991	68.068
1992	72.126
1993	76.852
	82.412
	87.592
1996	96.503

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2/16/2007

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1997	100.000
1998	107.726
1999	116.653
	122.680
2001	116.742
2002	124.126
2003	130.239
2004	131.315

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Options:

From: 1987 To: 2004

include graphs NEW!

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Data extracted on: February 16, 2007 (12:44:42 PM)

Industry Productivity and Costs

Series Id: IPUJN5171__U100

Sector:

Information

Industry:

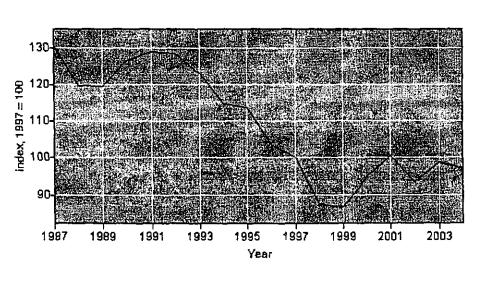
Wired telecommunications carriers

NAICS Code: 5171

Measure: Duration: Unit labor cost index index, 1997 = 100

Base Year:

1997



Annual
130.729
119.760
119.532
126.654
128.981
128.460
123.126
115.058
113.883
103.701

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1997	100.000
	87.219
1999	86.675
2000	94.981
2001	100.669
200	
2002	93.381
	93.381 98.883

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U.S. Bureau of Labor Statistics Postal Square Building 2 Massachusetts Ave., NE Washington, DC 20212-0001 Phone: (202) 691-5200
Fax-on-demand: (202) 691-6325
Do you have a <u>Data question</u>?
Do you have a <u>Technical (web) question</u>?
Do you have <u>Other comments</u>?

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compensation (1997=100)77.250 87.140 89.328 94,331 75.853 78.423 84.822 90.542 90.712 98.966 100.000 98.402 130.795 112.639 108.827 130,651 113.537 105.486 labor costs (1997=100) 119.760 130.729 119.532 126,654 128.460 123.126 115.058 113.883 100.000 87.219 86.675 100.669 128.981 94.981 103.701 93.381 Unit (1997 = 100)workers 105.136 103.005 102.346 96.106 104.063 102.606 97.532 96.750 100.000 112.586 114.319 103.020 98.927 95.922 102.192 107.144 91.170 85.482 All (1997 = 100)95.686 94.565 95.895 Worker 96.412 104.001 100.527 102.007 101.417 99.255 95.666 100.000 104.730 107.634 112.126 111.293 82.825 97.953 hours (1997=100) 78.840 Output 64.504 65.608 66.972 67.560 73.536 100,000 125.558 58.023 69.537 82.831 92.541 137.556 129,925 121.585 112.821 per worker (1997=100)Output 110.401 61.353 64.105 64.357 75.397 81.489 100.000 56.331 65.844 70.292 86.353 96.291 117.186 122.178 13.652 118.020 productivity (1997=100) 56.882 62.022 65.264 66.036 68.068 72.126 76.852 87.592 96.503 100.000 107.726 122.680 131.315 82.412 116,653 116.742 124.126 130.239 Labor 1995 1996 1999 1992 1993 1997 1998 2002 1989 1990 1991 1994 2000 2001 Year 2003

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compensation (1997=100)19.228 20.653 19.350 23.469 29.046 37.353 62.973 81,693 100.000 127.338 174.412 216.899 203.800 48.222 155.263 277.984 Labor labor costs (1997=100) 106.296 73.828 166.983 148.577 123.284 110.967 109.654 102.131 96.264 97.878 97.424 100.000 90.782 80.867 105.172 60.573 Unit (1997 = 100)Workers 18.000 54.370 22.444 27.778 32,148 36.519 43.111 68.519 83.852 100.001 108.444 119.778 138.593 152.074 147.185 All (1997=100) Worker 20.392 15.015 16.622 26.445 32.343 36.716 55.914 71.449 82.488 100.000 117.778 153,115 154.378 43.641 109.594 141.186 153.254 hours (1997=100) Output 15.695 50.094 64,339 11.352 18.612 21.402 27.326 100,000 121.077 215.679 36.574 83.853 171.028 293.791 336.451 per worker (1997=100) Output 71.896 69.929 66.574 74.827 84.836 92.134 93.900 100.002 100.000 142.788 228.590 67.004 111.648 155.621 193,189 263.964 productivity (1997=100) 75.607 77.857 76.968 83.805 90.048 101.656 100.000 70.381 66.172 74.424 89.591 110.477 145.212 152.762 191.876 217.939 242.486 Labor Year 1988 1989 1990 1991 1992 1993 1994 1995 1996 1997 1998 1999 2000 2002 2003 2001

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