

## **ATTACHMENT 5: PROVISION OF CUSTOMER USAGE DATA - RESALE**

### **1.0 INTRODUCTION**

- 1.1 This Attachment sets forth the terms and conditions for SBC MISSOURI's provision of Usage Data (as defined in this Attachment) to CLEC. Usage Data will be provided by SBC MISSOURI to CLEC when CLEC purchases Resale services from SBC MISSOURI.

### **2.0 GENERAL REQUIREMENTS FOR USAGE DATA**

- 2.1 SBC MISSOURI's provision of Usage Data to CLEC will be in accordance with performance metrics as reported on the CLEC Online. SBC MISSOURI's performance based on such performance metrics will be measured and reported at the time CLEC begins providing local service to customers, but SBC MISSOURI's provision of Usage Data will not be required to meet such performance metrics until six (6) months after CLEC begins providing local services to customers.
- 2.2 SBC-MISSOURI will retain Usage Data in accordance with the SBC Daily Usage File User's Guide available on SBC's CLEC OnLine website subject to applicable laws and regulations.

### **3.0 USAGE DATA SPECIFICATIONS**

- 3.1 SBC MISSOURI will provide usage data for CLEC Customers using SBC MISSOURI-provided Resale services. Usage Data includes, but is not limited to, the following categories of information:
- a) Completed calls;
  - b) Use of CLASS/LASS/Custom Features;
  - c) Calls to Directory Assistance where SBC MISSOURI provides such service to an CLEC customer;
  - d) Calls completed via SBC MISSOURI - provided Operator Services where SBC MISSOURI provides such service to CLEC's Local Service customer;
  - e) Station level detail for SBC MISSOURI - provided CENTREX and PLEXAR families of services;
  - f) Complete call detail and complete timing information for Resale services.

SBC MISSOURI will provide Usage Data for that SBC MISSOURI records (e.g., Local Measured Services).

### **4.0 USAGE DATA FORMAT**

- 4.1 SBC MISSOURI will provide Usage Data in the Alliance for Telecommunications Industry Solutions (ATIS) Ordering and Billing Forum (OBF) Exchange Message Interface (EMI) format and by category, group and record type, as specified in the SBC Daily Usage File User's Guide or as otherwise agreed to by the Parties.
- 4.2 SBC MISSOURI will include the Working Telephone Number (WTN) of the call originator on each EMI call record, when available.
- 4.3 End user customer usage records and station level detail records will be in packs in accordance with EMI guidelines.

### **5.0 USAGE DATA REQUIREMENTS**

- 5.1 SBC MISSOURI will pack and organize the Usage Data according to EMI guidelines.

- 5.2 SBC MISSOURI will provide Usage Data for Resale services to a CLEC location as agreed to by the Parties.
- 5.3 SBC MISSOURI will transmit formatted Usage Data to CLEC via CONNECT: Direct or as otherwise agreed to by the Parties.
- 5.4 CLEC and SBC MISSOURI will test and certify the CONNECT:Direct interface to ensure the accurate transmission of Usage Data.
- 5.5 SBC MISSOURI will provide Usage Data to CLEC daily (normally Monday through Friday cycles). Holiday exceptions are listed in the SBC Daily Usage File User's Guide.
- 5.6 The IS Call Center can be contacted to respond to CLEC record transmission inquiries. Other Usage inquiries should be coordinated through Account Management. If written notification is not received within thirty (30) calendar days, SBC MISSOURI shall have no further obligation to recover the data and shall have no further liability to the CLEC.
- 7.0 Local Account Maintenance
  - 7.1 When CLEC purchases Resale services from SWBT, SWBT will provide CLEC with local account maintenance as described in Local Account Maintenance Methods and Procedures dated July 29, 1996, or as otherwise may be agreed to by the Parties. These procedures are in addition to the service order procedures set forth in Attachment 2: Ordering and Provisioning-Resale to the Agreement. SWBT's provision of local account maintenance data will be in accordance with Performance Metrics to be developed by CLEC and SWBT during and as part of the implementation and testing process. Such Performance Metrics will address issues of timeliness, accuracy and completeness. SWBT's performance based on such Performance Metrics will be measured and reported at the time CLEC begins providing local service to customers, but SWBT's provision of local account maintenance data will not be required to meet such Performance Metrics until six months after CLEC begins providing Resale services to customers.
  - 7.2 When any CLEC local service customer changes their local service provider to another LSP or SWBT, CLEC will be notified as described in the LSP notification change process, contained in Local Account Maintenance Methods and Procedures, dated July 29, 1996, or as otherwise agreed to by the parties. CLEC will pay to SWBT a per transaction charge of eight cents (\$0.08) for each WTN transmitted for SWBT's transmission of the change notification.