Exhibit No.:

Issues: 314/816 Area Codes

Witness: Walt Cecil

Type of Exhibit: Rebuttal Testimony

Sponsoring Party: MO PSC Staff

Case No.: TO-2000-374

Missouri Public Service Commission

FILED<sup>2</sup>

JUN 2 3 2000

### MISSOURI PUBLIC SERVICE COMMISSION UTILITY OPERATIONS DIVISION

**REBUTTAL TESTIMONY** 

**OF** 

**WALT CECIL** 

**CASE NO. TO-2000-374** 

Jefferson City, Missouri June 23, 2000

1	REBUTTAL TESTIMONY						
2	OF						
3	WALT CECIL						
4	IN						
5	CASE NO. TO-2000-374						
6							
7	Q.	2. Please state your name and give your business address.					
8	A.	My name is Walt Cecil. My business address is Truman State Office Building,					
9		Room 530, 301 W. High St., P.O. Box 360, Jefferson City, Missouri 65102-0360.					
10							
11	Q.	Are you the same Walt Cecil who filed direct testimony in this case?					
12	A.	Yes, I am.					
13							
14	Q.	What is the purpose of your testimony today?					
15	A.	The purpose of my rebuttal testimony is to respond to the direct testimony of Ms.					
16		Barbara Meisenheimer from the Office of the Public Counsel (OPC), Ms.					
17		Deborah Bell of Southwestern Bell Telephone Company (SWBT), and Mr. John					
18		Rollins of GTE Midwest (GTE).					
19							
20	Q.	Q. Do you support OPC's proposal for a geographic split of the 816 Number					
21		Plan Area along the Missouri River?					
22	A.	No. A split of the 816 NPA along the Missouri River may have some undesirable					
23		impacts such as increased dialing confusion, imbalanced number relief, and					
	•	-					

•

Walt Cecil

division of a community-of-interest.

Q. Please explain how splitting the 816 NPA along the Missouri River may increase dialing confusion.

A. Currently ten-digit dialing is already required to dial local numbers between Kansas and Missouri. A geographic split along the Missouri River would divide the Kansas City Metropolitan Calling Area (MCA) plan, including the mandatory tiers of the plan. Current seven-digit dialing within the MCA area would change to ten-digit dialing for local calling between the old and new NPAs. Therefore, a geographic split would greatly expand the requirement of dialing ten digits to place local calls within the Kansas City metropolitan area. This expansion increases the prospect that customers will be confused as to whether certain calls need to be dialed on a seven or ten-digit basis. Although the St. Louis MCA was split in the outer tiers so that it encompasses both the 314 and 636 NPAs, such splits do confuse callers.

An example which demonstrates that a split further complicates the MCA was put forth by Mr. Philip J. Scissors in his testimony on March 24, 2000 at the public hearings held by the Commission in Chesterfield, Missouri. Mr. Scissors, a resident of and practicing Certified Public Accountant in Chesterfield, testified that previous to the 314/636 NPA split, many of his clients came from a metropolitan-wide base. After the split was imposed, because of the uncertainty of which calls were to be seven-digit and ten-digit dialed, sufficient confusion

was created in his clients' minds as to cause them to acquire CPA services within their own NPA. Some of those clients had their own offices within a few blocks of Mr. Scissors' office. Further, the split line is drawn through the City of Chesterfield such that his home has one NPA and his office has another and both are within a few blocks of one another. Mr. Scissors further testified that he understood the need for the relief but that in retrospect an overlay would have resulted in less overall confusion, inconvenience, and loss of business.

Q. Please explain how splitting the 816 NPA along the Missouri River may provide imbalanced number relief.

A. From a technical standpoint, a geographic split along the Missouri River would not be balanced. In Ms. Meisenheimer's Direct Testimony, Schedule BAM-5, page 4, she indicates there are 171 NXXs assigned north of the Missouri River and 366 NXXs south of the river. Given these numbers, a split along the Missouri River cannot be balanced. Also, as economic activity is greater and population size is larger on the south side of the river, it is much more likely that the south side of the split will exhaust first. By splitting the 816 NPA along the river the north side will receive approximately 621 NXXs with which to grow while the south side will receive 426 NXXs. Clearly, if the south side of the split is more economically active, then it will need a greater number of NXXs with which to

<sup>&</sup>lt;sup>1</sup> These figures are found by subtracting Ms. Meisenheimer's figures found in table BAM-5, p.4 of her Direct Testimony from an assumed maximum of 792 NXXs per NPA. Thus: 792 - 171 = 621 and 792 - 366 = 426 respectively.

grow than will the north side of the split. It is questionable to offer the smaller and less active region more relief than the larger and more active region will receive. Staff certainly agrees that a split can be appropriate in any large rural area or between a large rural and an urban area but such is not the case under consideration. Staff disagrees with OPC's position and suggests the Commission not consider a geographic split as the relief method to be employed in this case.

## Q. Please explain how splitting the 816 NPA along the Missouri River may divide a community of interest.

A. Various civic and business groups in the affected areas presented testimony at the public hearings in Kansas City and St. Joseph stating the communities north of the Missouri River desire to be considered as a part of the greater Kansas City metropolitan area. Those communities recognize they are economically interdependent with the communities south of the river. To impose a geographic split would impede local efforts to bring about a stronger sense of community in the region. Some organizations from communities located north of the Missouri River that sent representatives to testify in opposition to a geographic split were: the Liberty Area Chamber of Commerce; the Clay County Economic Development Council; and the St. Joseph Chamber of Commerce.

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

- Q. Do you have any comments regarding SWBT's and GTE's positions on the imposition of utilization rates?
- A. Yes, Staff supports the imposition of utilization rates but disagrees with SWBT's and GTE's proposals for utilization rate levels. SWBT and GTE propose to begin at 55% and 50%, respectively, with each to be increased by 5% annually until a maximum of 70% and 65%, respectively, is reached. Staff maintains that such low rates will result in inefficiency and allow carriers to request numbers before they are actually needed. Staff proposes the Commission adopt an initial rate of 75% and consider raising it to 80% or 85% over time. The States of Maine. California, Massachusetts, New Hampshire, and New York have adopted fill rates of 75% and have indicated that no carrier has suffered from a shortage of telephone numbers. However Staff recognizes only nonpooling carriers will be subject to these rates.<sup>2</sup> Since both Kansas City and St. Louis will be pooled and these two regions contain most of the lines in the State, the actual benefit derived from imposing utilization rates will not be as significant as that from other number conservation methods. Nevertheless, Staff maintains high utilization rates are appropriate and disagrees with the lower proposals suggested by SWBT and GTE.

20

21

<sup>&</sup>lt;sup>2</sup> In the Matter of Numbering Resource Optimization, CC Docket No. 99-200, FCC-00-104, Report and Order and Further Notice of Proposed Rule Making, ¶ 142.

2

3

4

5

11

12

13

14

15

16

#### Q. What is Staff's response to SWBT's rate center consolidation studies?

According to SWBT witness, Deborah Bell, SWBT has commenced an A. investigation in the 816 NPA of the consolidation of thirteen rate centers into five. Staff supports SWBT in these efforts.

Staff concurs with Ms. Bell's suggestion that the Commission order all other 6 7 incumbent local exchange carriers and facilities based CLECs located in 816 NPA 8 9 10

to consolidate rate centers where possible and practical. By doing so, the Commission would be maximizing the effects of other number conservation efforts and, thereby, would be enhancing the life of any relief ordered. With the rollout of the national number pooling program, each rate center will be required to contain its own pool of NXXs; with fewer rate centers in the 816 NPA, each NXX or thousand-block will have the capacity to serve more end-users and a larger geographic area. Therefore, by ordering the consolidation of rate centers, the Commission would enhance the viability and life of any other number conservation effort employed, and any relief effort ordered would also endure longer.

18

19

20

21

22

17

#### Q. What is Staff's position on the reclamation of NXXs and thousand-blocks?

Staff believes that the Commission certainly has the authority to initiate the NXX A. reclamation process under the Federal Communication Commission's (FCC) Order (FCC Order).<sup>3</sup> However, Staff is unclear as to how significant the benefit

 $<sup>^{3}</sup>$  *Id.* at ¶¶ 237-41.

Case No. 2000-374 Walt Cecil

derived from such activity before relief is performed will be. OPC's witness, Ms. Meisenheimer, has indicated on page 17 of her Direct Testimony that there are 23 NXXs eligible to be reclaimed in the 816 NPA. Using Ms. Meisenheimer's estimated allocation rate of 7 codes per month, Staff sees an additional 3.28 months delayed-exhaust gained. In principle, Staff agrees with OPC that aggressive reclamation should be performed wherever and whenever it becomes necessary to do so, however, Staff does not believe that reclaiming 23 NXXs will delay the need for number relief. Rather, Staff proposes that the Commission order NXX reclamation procedures be included in the larger relief plan.

- Q. Does this conclude your testimony at this time?
- 12 A. Yes, it does.

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the No Numbering Plan Administrato the Missouri Telecommunica Petition for Approval of NPA the 314 and 816 Area Codes.	r, on Behalf of tions Industry, Relief Plan for	) ) )	Case No. TO-2000	)-374		
	AFFIDAVIT	OF WALT	CECIL			
STATE OF MISSOURI	)					
COUNTY OF COLE	) ss )					
Walt Cecil, of lawful age, on his oath states: that he has participated in the preparation of the foregoing written rebuttal testimony in question and answer form, consisting of						
Walt Cecil						
Subscribed and sworn to before me this 22 <sup>nd</sup> day of June, 2000.						
			Nila S. W. Notary	lagemeyer		
My commission expires	October 14,	2003	Notary	Public		

NILA S HAGEMEYER NOTARY PUBLIC STATE OF MESSOURI COLE COUNTY MY COMMISSION EXP. OCT. 14,2003