

*Missouri Public Service Commission*  
Data Center  
P.O. Box 360  
Jefferson City, Missouri 65102-0360

MO 419-2651 (9-10)

**FILED**

**MAR 20 2013**

Missouri Public  
Service Commission

Missouri Assistive Technology Council  
Legal Department  
4731 S. Cochise, Suite 114  
Independence, MO 64055

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**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of the Review of the Relay  
Missouri Surcharge

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)

**Case No. TO-2013-0416**

**ORDER AND NOTICE**

Issue Date: March 13, 2013

Effective Date: March 13, 2013

The Missouri Public Service Commission ordered the implementation of the Relay Missouri Program in Case No. TO-90-174. The Relay Missouri Program is a statewide dual-party telephone relay service for the deaf, hearing-impaired and speech-impaired, which was created by Section 209.253, RSMo 1994.

By Commission order dated February 19, 1991, the initial surcharge was set at six cents (\$.06) per month per access line. Since that time, the surcharge has fluctuated and is currently at eleven cents (\$.11) per month per access line, as ordered in Commission Case No. TO-2009-0072.

On March 12, 2013, the Staff of the Commission filed a motion requesting that the Commission reduce the Relay Missouri Surcharge to eight cents (\$.08) per month per access line. The Commission will review the surcharge, and will also give interested parties an opportunity to intervene and to respond to Staff's motion.

Staff recommends the Commission reduce the surcharge no later than May 1, 2013, to give companies sufficient notice to change their bills. Thus, the Commission will establish an expeditious procedural schedule.

**THE COMMISSION ORDERS THAT:**

1. The Data Center shall send a copy of this order shall be sent to all competitive local exchange carriers and to all incumbent local exchange carriers in Missouri.

2. The Data Center shall send a copy of this order to all parties on the service list in Case No. TO-2009-0042.

3. The Data Center shall send a copy of this order to:

Missouri Assistive Technology Council  
4731 S. Cochise, Suite 114  
Independence, Missouri 64055

Missouri Council of the Blind  
5453 Chippewa  
St. Louis, Missouri 63109

National Federation of the Blind – Missouri  
Gary Wunder, President  
3910 Tropical Lane  
Columbia, Missouri 65202-6205

4. The Information Office shall send a copy of this order to all members of the General Assembly and to all newspapers in the State of Missouri as listed in the Newspaper Directory of the current Official Manual of the State of Missouri.

5. Any party wishing to intervene shall file an application to intervene no later than March 22, 2013, with


Shelley Brueggemann, Acting Secretary  
Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102

6. Responses to Staff's motion shall be filed no later than March 22, 2013.

7. The Staff of the Commission shall reply to any response to its March 12, 2013 motion no later than April 1, 2013.

8. This order shall become effective immediately upon issuance.

**BY THE COMMISSION**

A handwritten signature in cursive script that reads "Shelley Brueggemann".

Shelley Brueggemann  
Acting Secretary

Ronald D. Pridgin, Senior Regulatory Law  
Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 13<sup>th</sup> day of March, 2013.

**MISSOURI PUBLIC SERVICE COMMISSION**

**March 13, 2013**

**File/Case No. TO-2013-0416**

**Missouri Public Service  
Commission**

Eric Dearmont  
200 Madison Street, Suite 800  
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**Missouri Public Service  
Commission**

Office General Counsel  
200 Madison Street, Suite 800  
P.O. Box 360  
Jefferson City, MO 65102  
staffcounsel@psc.mo.gov

**Office of the Public Counsel**

Lewis Mills  
200 Madison Street, Suite 650  
P.O. Box 2230  
Jefferson City, MO 65102  
opcservice@ded.mo.gov

**National Federation of the  
Blind-Missouri**

Legal Department  
3910 Tropical Lane  
Columbia, MO 65202

**AT&T Missouri**

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**Missouri Assistive Technology  
Council**

Legal Department  
4731 S. Cochise, Suite 114  
Independence, MO 64055

**Missouri Council of the Blind**

Legal Department  
5453 Chippewa  
St. Louis, MO 63109

**Uncertified Copies Emailed to Missouri Certified Telecommunications Companies**

**Enclosed find a certified copy of a/an ORDER in the above-numbered matter(s).**

**Sincerely,**

  
**Shelley Brueggemann**  
**Acting Secretary**

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Individuals listed above with a valid e-mail address will receive electronic service. Individuals listed above without a valid e-mail address will receive paper service.