



**Qwest**  
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**Meraj Abdul-Qadir, CP**  
**Lead Paralegal/Interrogatory Manager**

October 25, 2010

**FILED**

**OCT 26 2010**

Via UPS Delivery

**Missouri Public  
Service Commission**

Steven C. Reed  
Secretary  
Missouri Public Service Commission  
200 Madison Street  
Jefferson City, Missouri 65102-0360

Re: Qwest Communications Company, LLC's Responses to Missouri Public Service  
Commission's First Set of Data Requests; Docket No. TO-2011-0047

Dear Secretary Reed:

Enclosed are an original and one copy of Qwest Communications Company, LLC's response to the Commission's first set of data requests in the above-referenced docket.

If you have any questions regarding the enclosed, please call me at 303.383.6589.

Sincerely,

Meraj Abdul-Qadir  
Interrogatory Manager

/mfa

Enclosures

cc: Office of General Counsel  
Lewis R. Mills, Jr.

Missouri  
File No. TO-2011-0047  
PSC 1-001

INTERVENOR: Public Service Commission

REQUEST NO: 001

4A. Does your company own or maintain telecom facilities in Missouri?  
If yes, please answer all of the following questions. If no, then your  
survey is complete and should be submitted at this point.

RESPONSE:

Qwest Communications Company, LLC does not own or maintain any local  
exchange telecommunications facilities in Missouri at the present time.

Respondent: Marjorie Herlth

Missouri  
File No. TO-2011-0047  
PSC 1-002

INTERVENOR: Public Service Commission

REQUEST NO: 002

4B. Does your company track on a regular basis any of the following: If yes, explain how your company tracks it (include whether such information is tracked by exchange or some other area). If no, explain why not.

- i. Timeliness of installing service after a customer orders service.
- ii. Timeliness of repairing service after a customer reports trouble.
- iii. Amount of service trouble.

RESPONSE:

Please see Qwest's response to Request No. 1.

Respondent: Marjorie Herlth

Missouri  
File No. TO-2011-0047  
PSC 1-003

INTERVENOR: Public Service Commission

REQUEST NO: 003

4C. Please provide your most recent results for any of the information tracked above.

RESPONSE:

Please see Qwest's response to Request No. 1.

Respondent: Marjorie Herlth

Missouri  
File No. TO-2011-0047  
PSC 1-004

INTERVENOR: Public Service Commission

REQUEST NO: 004

4D. Explain your company's preventative maintenance procedures. Include in your explanation specific methods you utilize to be certain that telephone equipment and plant is kept in good working condition. State whether your preventative maintenance program is tracked by exchange, area, or state. Please provide results of this measurement for the past two years.

RESPONSE:

Please see Qwest's response to Request No. 1.

Respondent: Marjorie Herlth

Missouri  
File No. TO-2011-0047  
PSC 1-005

INTERVENOR: Public Service Commission

REQUEST NO: 005

4E. What percentage of your company's annual budget is spent on maintaining existing telephone plant?

RESPONSE:

Please see Qwest's response to Request No. 1.

Respondent: Marjorie Herlth

Missouri  
File No. TO-2011-0047  
PSC 1-006

INTERVENOR: Public Service Commission

REQUEST NO: 006

4F. What percentage of your company's annual budget is spent on training its technical staff?

RESPONSE:

Please see Qwest's response to Request No. 1.

Respondent: Marjorie Herlth