

**STATE OF MISSOURI
PUBLIC SERVICE COMMISSION**

At a session of the Public Service
Commission held at its office in
Jefferson City on the 21st day
of October, 2008.

Reuben L. Crenshaw,)	
)	
Complainant,)	
)	
v.)	<u>Case No. WC-2008-0354</u>
)	
Missouri-American Water Company,)	
)	
Respondent.)	

ORDER DISMISSING COMPLAINT WITHOUT PREJUDICE

Issue Date: October 21, 2008

Effective Date: October 31, 2008

On October 16, 2008, Mr. Crenshaw contacted Deputy Chief Regulatory Law Judge, Nancy Dippell, by telephone and indicated that he wishes to voluntarily dismiss his complaint. Judge Dippell and Mr. Crenshaw discussed the procedure for dismissing a complaint, but Mr. Crenshaw was reluctant to follow up in writing due to time constraints unless Judge Dippell drafted a document for him to sign.

Because it would not be proper for the Judge to draft a document for Mr. Crenshaw to sign, the Commission instead shall dismiss Mr. Crenshaw's complaint at his oral request as if the request were made in writing. This dismissal is made without prejudice and Mr. Crenshaw may re-file the complaint at any time. In addition, this dismissal shall not become effective until the date specified below and Mr. Crenshaw may file a motion for reconsideration of this order before this order's effective date.

THE COMMISSION ORDERS THAT:

1. This complaint is voluntarily dismissed without prejudice.
2. This order shall become effective on October 31, 2008.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', written in a cursive style.

Colleen M. Dale
Secretary

(S E A L)

Davis, Chm., Murray, Clayton,
Jarrett, and Gunn, CC., concur.

Dippell, Deputy Chief Regulatory Law Judge