BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

STATE OF MISSOURI)
) ss
COUNTY OF COLE)

Case No. WC-2006-0345

AFFIDAVIT OF JAMES A. MERCIEL, JR.

1. My name is James A. Merciel, Jr. I am employed by the Public Service Commission in the Water and Sewer Department.

2. I have participated in this case previously by supervising an employee who visited the property in the field, by co-authoring a Report of Investigation that was filed by the Staff, and by providing testimony in the hearing that was held on October 13, 2006.

3. I have reviewed an employee time sheet and other information pertinent to the matter in this case, which Missouri American Water Company submitted on October 20, 2006 in response to questions during the hearing.

4. The time sheet indicates that a crew chief and another employee spent 4 hours of time allocated to the address of the complainant on October 14, 2005, as well as time spent on three unrelated tasks on the same day. The time sheet is initialed by someone who is likely a supervisor. The time sheet has no detail regarding time of day, whether or not all time was actually at the property, nor specific detail regarding the work, such as use of equipment such as a backhoe. However, a copy of a notice intended for the customer and dated on the same day has a time of 12:30 pm, filled in by hand.

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A review of the time sheet and other documents do not cause me to alter my 5.

opinion regarding the disconnection of service, or the apparent time spent by company

personnel.

James A. Merciel, Jr., P.E. Assistant Manager - Engineering Water & Sewer Department

Utility Operations Division

Subscribed and sworn to before me this 1st day of November 2006.

usan / Sundermer Notary Public

SUSAN L. SUNDERMEYER My Commission Explices September 21, 2010 Callaway County Commission #06942085

My Commission Expires:

9-21-10