

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Erik M. Thomas,)	
)	
Complainant,)	
)	
v.)	<u>Case No. WC-2006-0423</u>
)	
Evergreen Lake Water Company,)	
)	
Respondent.)	

ORDER DIRECTING STAFF INVESTIGATION

Issue Date: July 28, 2006

Effective Date: July 28, 2006

Although the Default Order deems the Complaint's allegations admitted, the Missouri Public Service Commission has concerns about other issues in this case, including Respondent's questionable business practices, and believes a Staff investigation would be helpful before rendering a decision in this case. The Staff's investigation shall include why and how long the Respondent has been billing its customers under Evergreen Lakes Water Supply, instead of the name on its currently effective tariff, Evergreen Lake Water Company. The Commission is very concerned about the delay in installation of requested service features until higher tariff rates for such installations went into effect. Staff shall also investigate and report on the prevalence of such questionable business practices by Respondent.

IT IS ORDERED THAT:

1. The Commission Staff is ordered to conduct an investigation into why and how long Respondent has been billing its customers under Evergreen Lakes Water Supply, instead of the name on its currently effective tariff, Evergreen Lake Water Company, and report its findings no later than August 1, 2006.
2. The Commission Staff is ordered to conduct an investigation into Respondent's questionable business practices and other possible violations of Commission rules and regulations as set out above no later than August 31, 2006.
3. This order shall become effective on July 28, 2006.

BY THE COMMISSION



Colleen M. Dale
Secretary

(S E A L)

Dated at Jefferson City, Missouri,
on this 28th day of July, 2006.

Voss, Regulatory Law Judge