

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Ann S. Crenshaw,	)	
Complainant,	)	
v.	)	<b><u>File No. EC-2014-0178</u></b>
	)	
Union Electric d/b/a Ameren Missouri,	)	
Respondent	)	

**NOTICE OF COMPLAINT  
AND INFORMATION FOR COMPLAINANT**

Issue Date: December 10, 2013

Effective Date: December 10, 2013

On December 6, 2013, the above-named Complainant filed the attached complaint with the Missouri Public Service Commission against Ameren Missouri.

Under Commission rule 4 CSR 240-2.070(8), Ameren shall have 30 days from the date of this notice to file a response to the complaint.

A copy shall be served upon the Complainant at: 8727 Northcrest Lane, St. Louis, MO, 63147.

**Information for Complainant**

If the Complainant wishes to have representation during this proceeding and cannot afford an attorney, the Law School at St. Louis University may be contacted at 314-977-2796. Such representation will be at the sole discretion of the law school and the arrangement between the law school and the Complainant is not governed by the Commission.

**THE COMMISSION ORDERS THAT:**

1. Ameren Missouri shall file a response to this complaint no later than January 9, 2014.

2. This order shall become effective upon issuance.



**BY THE COMMISSION**

*Morris L. Woodruff*

Morris L. Woodruff  
Secretary

Kennard L. Jones, Senior Regulatory  
Law Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 10th day of December, 2013.