

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Ann S. Crenshaw,)	
Complainant,)	
v.)	<u>File No. EC-2014-0178</u>
)	
Union Electric Company, d/b/a)	
Ameren Missouri,)	
Respondent.)	

**ORDER STAYING PROCEEDINGS
AND ORDER DIRECTING THAT COMPLAINANT RESPOND
TO REQUEST FOR MEDIATION**

Issue Date: January 8, 2014

Effective Date: January 8, 2014

On December 10, 2013, the Missouri Public Service Commission issued a notice of this complaint to Union Electric Company, d/b/a Ameren Missouri. As part of that notice, the Commission directed that Ameren Missouri file an answer to the complaint by January 9, 2014.

On December 30, 2013, Ameren Missouri filed a request for mediation. In order for any mediation to be successful, the mediation must be voluntary. The Commission will therefore direct Ann S. Crenshaw to respond to the company's request by filing a statement informing the Commission of whether she wishes to participate in mediation. While awaiting Complainant's response, the Commission will stay the filing of the company's answer.

THE COMMISSION ORDERS THAT:

1. Ann S. Crenshaw shall file, no later than January 28, 2014, a statement of whether she wishes to participate in mediation.

2. This matter is stayed and Union Electric Company, d/b/a Ameren Missouri need not file an answer to the complaint until ordered to do so by the Commission.

3. This order shall become effective upon issuance.



BY THE COMMISSION

A handwritten signature in cursive script that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Kennard L. Jones, Senior Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 8th day of January, 2014.