

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of the Establishment of a Working )  
Case for the Writing of a New Rule on the )  
Treatment of Customer Information by )  
Commission Regulated Electric, Gas, Steam )  
Heating, Water, and Sewer Utilities and their )  
Affiliates and Non-Affiliates )

**File No. AW-2018-0393**

**ORDER EXTENDING COMMENT PERIOD AND  
EXPANDING SCOPE OF THIS WORKING CASE**

Issue Date: August 9, 2018

Effective Date: August 9, 2018

The Commission opened this file on July 11, 2018, to assist its Staff in its consideration of a new rule regarding the treatment of customer information by Commission-regulated electric, steam heating, water, and sewer utilities. The Commission invited interested stakeholders to submit comments by August 10.

On August 9, Staff filed a motion asking the Commission to expand the scope of this working case and to extend the comment period. Staff's motion explains that it would also like to address interest in expanding protections for utility customers relating to the use by utilities of Advanced Meter Infrastructure (AMI) or smart meters. To accommodate consideration of this additional topic, Staff asks the Commission to extend the comment period until August 24.

**THE COMMISSION ORDERS THAT:**

1. The date for the filing of written comments regarding the draft rules prepared by Staff and the question of providing expanded protections for utility customers relating to the use by utilities of Advanced Meter Infrastructure (AMI) or smart meters, is extended to August 24, 2018.

2. The Commission's data center shall provide a copy of this order to all entities that were provided notice of the opening of this working case.

3. This order shall be effective when issued.

**BY THE COMMISSION**



A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Morris L. Woodruff, Chief Regulatory  
Law Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,  
on this 9<sup>th</sup> day of August, 2018.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

**WITNESS** my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 9<sup>th</sup> day of August 2018.



  
**Morris L. Woodruff**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**August 9, 2018**

**File/Case No. AW-2018-0393**

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***Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).***

***Sincerely,***

  
**Morris L. Woodruff**  
**Secretary**

**Distributed to all Missouri Electric, Natural Gas, Steam Heating, Water, and Sewer Corporations.**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.