

KMB UTILITY CORPORATION

5108 Dulin Creek Rd.
House Springs, MO 63051
(636) 671-3310

August 13, 2002

RECEIVED³

AUG 15 2002

*Records
Public Service Commission*

Executive Secretary
Missouri Public Service Commission
P. O. Box 360
Jefferson City, MO 65102

RE: Rate Increase

Dear Sir or Madame:

The KMB Utility Corporation (Company) holds a certificate of public convenience and necessity whereby it provides water service in areas located in Jefferson and Franklin Counties in Missouri. The Company also holds a certificate of public convenience and necessity whereby it provides sewer service in an area located in Cape Girardeau County, Missouri.

Pursuant to 4 CSR 240-2.200, the Missouri Public Service Commission's Small Company Rate Increase Procedure, the undersigned hereby request increases in rates for its water and sewer service areas.

The Company is applying for the following annual increases:

For sewer service:

in the Cape Rock Village and Tanglewood areas in Cape Girardeau County, \$9,448.

For water service:

in the Crestview Acres area in Franklin County, \$4,637;
in the Hillside Acres & Sunshine areas in Franklin County, \$2,696;
in the High Ridge Manor area in Jefferson County, \$4,958;
in the Lakewood Hills area in Jefferson County, \$21,138;
in the Scotsdale area in Jefferson County, \$11,858; and,
in the Warren Woods area in Jefferson County, \$7,339.

QW-2002-0009
QS-2003-0010

These additional annual revenues are necessary to meet current operating expenses and provide a return on investment.

The Company is advising you that it is current and will remain current on its PSC assessments. Also, the Company has filed its 2001 Annual Report for Water and Sewer Companies as required by the Commission.

If you need additional information, please feel free to contact me by telephone at the above number or (636) 671-0818.

Sincerely,

A handwritten signature in cursive script, appearing to read "Ann Rudy".

Ann Rudy
President
KMB Utility Corp.

cc: Office of the Public Counsel – Ruth O'Neill

KMB UTILITY CORPORATION

5108 Dulin Creek Rd.
House Springs, MO 63051
(636) 671-3310

September 3, 2002

RECEIVED³

SEP 10 2002

*Records
Public Service Commission*

Executive Secretary
Missouri Public Service Commission
P. O. Box 360
Jefferson City, MO 65102

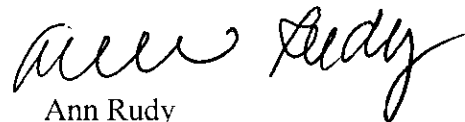
RE: Requests for an Increase in Water Rates
Informal Rate Case Procedure
Mo. PSC Tariff File Nos. QW 2003 0009 (Water) & QS 2003 0010 (Sewer)

Dear Executive Secretary:

Enclosed please find a copy of the initial customer notice that was mailed to our customers on this date with regards to the above reference.

Should you have a need to confer with me, please call or contact me at the above telephone number or address.

Sincerely,



Ann Rudy
President

Enclosures

Cc: Wendell R. "Randy" Hubbs
Assistant Manager, Rates
Water & Sewer Dept.

Ruth O'Niell
Office of the Public Counsel

KMB UTILITY CORPORATION

5108 Dulin Creek Rd.
House Springs, MO 63051
(636) 671-3310

September 3, 2002

Dear Cape Rock Village Customer:

On August 15, 2002, KMB Utility Corporation (Company) submitted a request for permanent increases in its current sewer rates, under the Missouri Public Service Commission's (Commission) small company rate increase procedure.

By its request, the Company is seeking an increase in its annual operating **sewer service** revenues of \$9,448 (an approximate 16.7% increase). The Company believes these increases in its operating revenues are necessary to allow it to meet current operating expenses and provide an adequate return on investments. Additionally, the Commission's Staff will review adequacy of the Company's miscellaneous service charges.

The example monthly bill shown below set out a comparison of the Company's current residential customer rates for sewer service as if they were increased by the requested percentage increases. No taxes or other charges are included in examples below.

Sewer Rates

Total Current Monthly Bill	<u>\$23.10</u>
Proposed Increase Percentage	16.7%
Proposed Monthly Bill	<u>\$26.96</u>
Proposed Increase Amount	<u>\$ 3.86</u>

Beginning sometime soon, the Staff of the Public Service Commission (Commission Staff) will conduct an independent investigation of the books, records and operations of the Company. Based upon that investigation, the Commission Staff will then make its recommendations regarding the Company's rate increase requests, and necessary changes to system operations, to the Commission for its consideration.

The Office of the Public Counsel (Public Counsel), a state agency responsible for representing the interests of the consumer before the Commission, may conduct its own investigation, but at a minimum will review the results of the Commission Staff's investigation. The Public Counsel will then make its own recommendations regarding

the Company's rate increase requests, and necessary changes to system operations, to the Commission for its consideration.

Any customer who has questions or comments regarding the Company's rate increase requests, or who has experienced recent service problems, should contact the Commission Staff and the Public Counsel *within 30 days of the date of this notice*. To do so, please use the addresses, telephone numbers or fax numbers shown below. The Commission Staff and/or the Public Counsel will respond to all such customer contacts, during the course of their investigations.

Missouri Public Service Commission
Water and Sewer Department
P. O. Box 360
Jefferson City, MO 65102
Phone: (573) 751-3437 or (800) 392-4211
Fax: (573) 751-1847

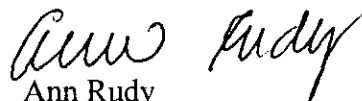
Office of the Public Counsel
ATTN: Ruth O'Neill
P. O. Box 360
Jefferson City, MO 65102
Phone: (573) 751-1304
Fax: (573) 751-5562

Upon completion of the Commission Staff's and the Public Counsel's investigation, the Company may be requested to send out a second customer notice regarding the results of the investigations. Additionally, the Public Counsel may request that the Commission hold a local public hearing.

However, neither a second customer notice nor a local public hearing will happen automatically. Therefore, please take the time now to express your views about the Company's rate increase requests, and the operation of its system, to the Commission Staff and the Public Counsel.

Regardless of whether the Company sends out a second customer notice, or whether a local public hearing is eventually held, no increase in rates will take effect without the approval of the Public Service Commission.

Sincerely,



Ann Rudy
President
KMB Utility Corporation

KMB UTILITY CORPORATION

5108 Dulin Creek Rd.
House Springs, MO 63051
(636) 671-3310

September 3, 2002

Dear Crestview Acres Customer:

On August 15, 2002, KMB Utility Corporation (Company) submitted a request for permanent increases in its current water rates, under the Missouri Public Service Commission's (Commission) small company rate increase procedure.

By its request, the Company is seeking an increase in its annual operating **water service** revenues of \$4,637 (an approximate 35.3% increase) for the Crestview Acres service territory. The Company believes these increases in its operating revenues are necessary to allow it to meet current operating expenses and provide an adequate return on investments. Additionally, the Commission's Staff will review adequacy of the Company's miscellaneous service charges.

The example monthly bill shown below set out a comparison of the Company's current residential customer rates for water service as if they were increased by the requested percentage increases. The example water bill is presented for a customer who uses 6,000 gallons per month. No taxes or other charges are included in examples below.

Water Rates

Total Current Monthly Bill (using 6,000 gallons)	<u>\$ 22.14</u>
Proposed Increase Percentage	35.3%
Proposed Monthly Bill (using 6,000 gallons)	<u>\$ 29.95</u>
Proposed Increase Amount	<u>\$ 7.81</u>

Beginning sometime soon, the Staff of the Public Service Commission (Commission Staff) will conduct an independent investigation of the books, records and operations of the Company. Based upon that investigation, the Commission Staff will then make its recommendations regarding the Company's rate increase requests, and necessary changes to system operations, to the Commission for its consideration.

The Office of the Public Counsel (Public Counsel), a state agency responsible for representing the interests of the consumer before the Commission, may conduct its own investigation, but at a minimum will review the results of the Commission Staff's investigation. The Public Counsel will then make its own recommendations regarding

the Company's rate increase requests, and necessary changes to system operations, to the Commission for its consideration.

Any customer who has questions or comments regarding the Company's rate increase requests, or who has experienced recent service problems, should contact the Commission Staff and the Public Counsel *within 30 days of the date of this notice*. To do so, please use the addresses, telephone numbers or fax numbers shown below. The Commission Staff and/or the Public Counsel will respond to all such customer contacts, during the course of their investigations.

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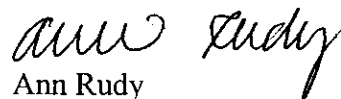
Office of the Public Counsel
ATTN: Ruth O'Neill
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Phone: (573) 751-1304
Fax: (573) 751-5562

Upon completion of the Commission Staff's and the Public Counsel's investigation, the Company may be requested to send out a second customer notice regarding the results of the investigations. Additionally, the Public Counsel may request that the Commission hold a local public hearing.

However, neither a second customer notice nor a local public hearing will happen automatically. Therefore, please take the time now to express your views about the Company's rate increase requests, and the operation of its system, to the Commission Staff and the Public Counsel.

Regardless of whether the Company sends out a second customer notice, or whether a local public hearing is eventually held, no increase in rates will take effect without the approval of the Public Service Commission.

Sincerely,



Ann Rudy
President
KMB Utility Corporation

KMB UTILITY CORPORATION

5108 Dulin Creek Rd.
House Springs, MO 63051
(636) 671-3310

September 3, 2002

Dear High Ridge Manor Customer:

On August 15, 2002, KMB Utility Corporation (Company) submitted a request for permanent increases in its current water rates, under the Missouri Public Service Commission's (Commission) small company rate increase procedure.

By its request, the Company is seeking an increase in its annual operating **water service** revenues of \$4,985 (an approximate 26.4% increase) for its High Ridge Manor service territory. The Company believes these increases in its operating revenues are necessary to allow it to meet current operating expenses and provide an adequate return on investments. Additionally, the Commission's Staff will review adequacy of the Company's miscellaneous service charges.

The example monthly bill shown below set out a comparison of the Company's current residential customer rates for water service as if they were increased by the requested percentage increases. The example water bill is presented for a customer who uses 6,000 gallons per month. No taxes or other charges are included in examples below.

Water Rates

Total Current Monthly Bill (using 6,000 gallons)	<u>\$ 27.71</u>
Proposed Increase Percentage	26.4%
Proposed Monthly Bill (using 6,000 gallons)	<u>\$ 35.01</u>
Proposed Increase Amount	<u>\$ 7.30</u>

Beginning sometime soon, the Staff of the Public Service Commission (Commission Staff) will conduct an independent investigation of the books, records and operations of the Company. Based upon that investigation, the Commission Staff will then make its recommendations regarding the Company's rate increase requests, and necessary changes to system operations, to the Commission for its consideration.

The Office of the Public Counsel (Public Counsel), a state agency responsible for representing the interests of the consumer before the Commission, may conduct its own investigation, but at a minimum will review the results of the Commission Staff's investigation. The Public Counsel will then make its own recommendations regarding

the Company's rate increase requests, and necessary changes to system operations, to the Commission for its consideration.

Any customer who has questions or comments regarding the Company's rate increase requests, or who has experienced recent service problems, should contact the Commission Staff and the Public Counsel *within 30 days of the date of this notice*. To do so, please use the addresses, telephone numbers or fax numbers shown below. The Commission Staff and/or the Public Counsel will respond to all such customer contacts, during the course of their investigations.

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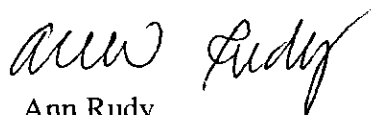
Office of the Public Counsel
ATTN: Ruth O'Neill
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Jefferson City, MO 65102
Phone: (573) 751-1304
Fax: (573) 751-5562

Upon completion of the Commission Staff's and the Public Counsel's investigation, the Company may be requested to send out a second customer notice regarding the results of the investigations. Additionally, the Public Counsel may request that the Commission hold a local public hearing.

However, neither a second customer notice nor a local public hearing will happen automatically. Therefore, please take the time now to express your views about the Company's rate increase requests, and the operation of its system, to the Commission Staff and the Public Counsel.

Regardless of whether the Company sends out a second customer notice, or whether a local public hearing is eventually held, no increase in rates will take effect without the approval of the Public Service Commission.

Sincerely,



Ann Rudy
President
KMB Utility Corporation

KMB UTILITY CORPORATION

5108 Dulin Creek Rd.

House Springs, MO 63051

(636) 671-3310

September 3, 2002

Dear Hillshine Community Customer:

On August 15, 2002, KMB Utility Corporation (Company) submitted a request for permanent increases in its current water rates, under the Missouri Public Service Commission's (Commission) small company rate increase procedure.

By its request, the Company is seeking an increase in its annual operating **water service** revenues of \$2,696 (an approximate 38% increase) for its Hillshine Community service territory. The Company believes these increases in its operating revenues are necessary to allow it to meet current operating expenses and provide an adequate return on investments. Additionally, the Commission's Staff will review adequacy of the Company's miscellaneous service charges.

The example monthly bill shown below set out a comparison of the Company's current residential customer rates for water service as if they were increased by the requested percentage increases. The example water bill is presented for a customer who uses 6,000 gallons per month. No taxes or other charges are included in examples below.

Water Rates

Total Current Monthly Bill (using 6,000 gallons)	<u>\$ 22.67</u>
Proposed Increase Percentage	38%
Proposed Monthly Bill (using 6,000 gallons)	<u>\$ 31.29</u>
Proposed Increase Amount	<u>\$ 8.62</u>

Beginning sometime soon, the Staff of the Public Service Commission (Commission Staff) will conduct an independent investigation of the books, records and operations of the Company. Based upon that investigation, the Commission Staff will then make its recommendations regarding the Company's rate increase requests, and necessary changes to system operations, to the Commission for its consideration.

The Office of the Public Counsel (Public Counsel), a state agency responsible for representing the interests of the consumer before the Commission, may conduct its own investigation, but at a minimum will review the results of the Commission Staff's investigation. The Public Counsel will then make its own recommendations regarding

the Company's rate increase requests, and necessary changes to system operations, to the Commission for its consideration.

Any customer who has questions or comments regarding the Company's rate increase requests, or who has experienced recent service problems, should contact the Commission Staff and the Public Counsel *within 30 days of the date of this notice*. To do so, please use the addresses, telephone numbers or fax numbers shown below. The Commission Staff and/or the Public Counsel will respond to all such customer contacts, during the course of their investigations.

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Upon completion of the Commission Staff's and the Public Counsel's investigation, the Company may be requested to send out a second customer notice regarding the results of the investigations. Additionally, the Public Counsel may request that the Commission hold a local public hearing.

However, neither a second customer notice nor a local public hearing will happen automatically. Therefore, please take the time now to express your views about the Company's rate increase requests, and the operation of its system, to the Commission Staff and the Public Counsel.

Regardless of whether the Company sends out a second customer notice, or whether a local public hearing is eventually held, no increase in rates will take effect without the approval of the Public Service Commission.

Sincerely,

Ann Rudy
President
KMB Utility Corporation

KMB UTILITY CORPORATION

5108 Dulin Creek Rd.
House Springs, MO 63051
(636) 671-3310

September 3, 2002

Dear Lakewood Hills Customer:

On August 15, 2002, KMB Utility Corporation (Company) submitted a request for permanent increases in its current water rates, under the Missouri Public Service Commission's (Commission) small company rate increase procedure.

By its request, the Company is seeking an increase in its annual operating **water service** revenues of \$21,138 (an approximate 62.3% increase) for its Lakewood Hills service territory. The Company believes these increases in its operating revenues are necessary to allow it to meet current operating expenses and provide an adequate return on investments. Additionally, the Commission's Staff will review adequacy of the Company's miscellaneous service charges.

The example monthly bill shown below set out a comparison of the Company's current residential customer rates for water service as if they were increased by the requested percentage increases. The example water bill is presented for a customer who uses 6,000 gallons per month. No taxes or other charges are included in examples below.

Water Rates

Total Current Monthly Bill (using 6,000 gallons)	<u>\$ 22.67</u>
Proposed Increase Percentage	62.3%
Proposed Monthly Bill (using 6,000 gallons)	<u>\$ 36.79</u>
Proposed Increase Amount	<u>\$ 14.62</u>

Beginning sometime soon, the Staff of the Public Service Commission (Commission Staff) will conduct an independent investigation of the books, records and operations of the Company. Based upon that investigation, the Commission Staff will then make its recommendations regarding the Company's rate increase requests, and necessary changes to system operations, to the Commission for its consideration.

The Office of the Public Counsel (Public Counsel), a state agency responsible for representing the interests of the consumer before the Commission, may conduct its own investigation, but at a minimum will review the results of the Commission Staff's investigation. The Public Counsel will then make its own recommendations regarding

the Company's rate increase requests, and necessary changes to system operations, to the Commission for its consideration.

Any customer who has questions or comments regarding the Company's rate increase requests, or who has experienced recent service problems, should contact the Commission Staff and the Public Counsel *within 30 days of the date of this notice*. To do so, please use the addresses, telephone numbers or fax numbers shown below. The Commission Staff and/or the Public Counsel will respond to all such customer contacts, during the course of their investigations.

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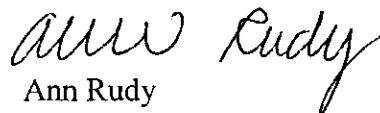
Office of the Public Counsel
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Upon completion of the Commission Staff's and the Public Counsel's investigation, the Company may be requested to send out a second customer notice regarding the results of the investigations. Additionally, the Public Counsel may request that the Commission hold a local public hearing.

However, neither a second customer notice nor a local public hearing will happen automatically. Therefore, please take the time now to express your views about the Company's rate increase requests, and the operation of its system, to the Commission Staff and the Public Counsel.

Regardless of whether the Company sends out a second customer notice, or whether a local public hearing is eventually held, no increase in rates will take effect without the approval of the Public Service Commission.

Sincerely,



Ann Rudy
President
KMB Utility Corporation

KMB UTILITY CORPORATION

5108 Dulin Creek Rd.
House Springs, MO 63051
(636) 671-3310

September 3, 2002

Dear Scotsdale Customer:

On August 15, 2002, KMB Utility Corporation (Company) submitted a request for permanent increases in its current water rates, under the Missouri Public Service Commission's (Commission) small company rate increase procedure.

By its request, the Company is seeking an increase in its annual operating **water service** revenues of \$11,858 (an approximate 78.6% increase) for its Scotsdale service territory. The Company believes these increases in its operating revenues are necessary to allow it to meet current operating expenses and provide an adequate return on investments. Additionally, the Commission's Staff will review adequacy of the Company's miscellaneous service charges.

The example monthly bill shown below set out a comparison of the Company's current residential customer rates for water service as if they were increased by the requested percentage increases. The example water bill is presented for a customer who uses 6,000 gallons per month. No taxes or other charges are included in examples below.

Water Rates

Total Current Monthly Bill (using 6,000 gallons)	<u>\$ 31.49</u>
Proposed Increase Percentage	78.6%
Proposed Monthly Bill (using 6,000 gallons)	<u>\$ 56.25</u>
Proposed Increase Amount	<u>\$ 24.78</u>

Beginning sometime soon, the Staff of the Public Service Commission (Commission Staff) will conduct an independent investigation of the books, records and operations of the Company. Based upon that investigation, the Commission Staff will then make its recommendations regarding the Company's rate increase requests, and necessary changes to system operations, to the Commission for its consideration.

The Office of the Public Counsel (Public Counsel), a state agency responsible for representing the interests of the consumer before the Commission, may conduct its own investigation, but at a minimum will review the results of the Commission Staff's investigation. The Public Counsel will then make its own recommendations regarding

the Company's rate increase requests, and necessary changes to system operations, to the Commission for its consideration.

Any customer who has questions or comments regarding the Company's rate increase requests, or who has experienced recent service problems, should contact the Commission Staff and the Public Counsel *within 30 days of the date of this notice*. To do so, please use the addresses, telephone numbers or fax numbers shown below. The Commission Staff and/or the Public Counsel will respond to all such customer contacts, during the course of their investigations.

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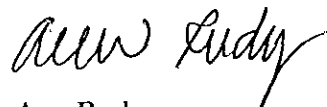
Office of the Public Counsel
ATTN: Ruth O'Neill
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Upon completion of the Commission Staff's and the Public Counsel's investigation, the Company may be requested to send out a second customer notice regarding the results of the investigations. Additionally, the Public Counsel may request that the Commission hold a local public hearing.

However, neither a second customer notice nor a local public hearing will happen automatically. Therefore, please take the time now to express your views about the Company's rate increase requests, and the operation of its system, to the Commission Staff and the Public Counsel.

Regardless of whether the Company sends out a second customer notice, or whether a local public hearing is eventually held, no increase in rates will take effect without the approval of the Public Service Commission.

Sincerely,



Ann Rudy
President
KMB Utility Corporation

KMB UTILITY CORPORATION

5108 Dulin Creek Rd.
House Springs, MO 63051
(636) 671-3310

September 3, 2002

Dear Warren Woods Customer:

On August 15, 2002, KMB Utility Corporation (Company) submitted a request for permanent increases in its current water rates, under the Missouri Public Service Commission's (Commission) small company rate increase procedure.

By its request, the Company is seeking an increase in its annual operating **water service** revenues of \$7,339 (an approximate 89.6% increase) for its Warren Woods service territory. The Company believes these increases in its operating revenues are necessary to allow it to meet current operating expenses and provide an adequate return on investments. Additionally, the Commission's Staff will review adequacy of the Company's miscellaneous service charges.

The example monthly bill shown below set out a comparison of the Company's current residential customer rates for water service as if they were increased by the requested percentage increases. The example water bill is presented for a customer who uses 6,000 gallons per month. No taxes or other charges are included in examples below.

Water Rates

Total Current Monthly Bill (using 6,000 gallons)	<u>\$ 31.54</u>
Proposed Increase Percentage	89.6%
Proposed Monthly Bill (using 6,000 gallons)	<u>\$ 59.81</u>
Proposed Increase Amount	<u>\$ 24.27</u>

Beginning sometime soon, the Staff of the Public Service Commission (Commission Staff) will conduct an independent investigation of the books, records and operations of the Company. Based upon that investigation, the Commission Staff will then make its recommendations regarding the Company's rate increase requests, and necessary changes to system operations, to the Commission for its consideration.

The Office of the Public Counsel (Public Counsel), a state agency responsible for representing the interests of the consumer before the Commission, may conduct its own investigation, but at a minimum will review the results of the Commission Staff's investigation. The Public Counsel will then make its own recommendations regarding

the Company's rate increase requests, and necessary changes to system operations, to the Commission for its consideration.

Any customer who has questions or comments regarding the Company's rate increase requests, or who has experienced recent service problems, should contact the Commission Staff and the Public Counsel *within 30 days of the date of this notice*. To do so, please use the addresses, telephone numbers or fax numbers shown below. The Commission Staff and/or the Public Counsel will respond to all such customer contacts, during the course of their investigations.

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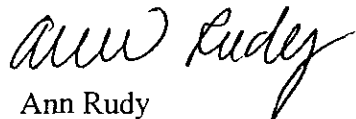
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Regardless of whether the Company sends out a second customer notice, or whether a local public hearing is eventually held, no increase in rates will take effect without the approval of the Public Service Commission.

Sincerely,



Ann Rudy
President
KMB Utility Corporation

KMB UTILITY CORPORATION

5108 Dulin Creek Rd.
House Springs, MO 63051
(636) 671-3310

April 14, 2003

Executive Secretary
Missouri Public Service Commission
P. O. Box 360
Jefferson City, MO 65102

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Public Service Commission*

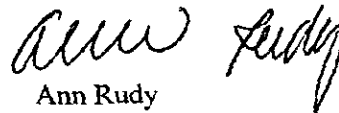
RE: Requests for an Increase in Water Rates
Informal Rate Case Procedure
Mo. PSC Tariff File Nos. QW 2003 0009 (Water) & QS 2003 0010 (Sewer)

Dear Executive Secretary:

Enclosed please find copies of the second customer notice that was mailed to our customers on April 11, 2003 with regards to the above reference.

Should you have a need to confer with me, please call or contact me at the above telephone number or address.

Sincerely,


Ann Rudy
President

Enclosures

Cc: Wendell R. "Randy" Hubbs
Assistant Manager, Rates
Water & Sewer Dept.

Ruth O'Niell
Office of the Public Counsel

KMB UTILITY CORPORATION
5108 Dulin Creek Rd.
House Springs, MO 63051
(636) 671-3310

April 11, 2003

Dear Cape Rock Customer:

On August 15, 2002, KMB Utility Corporation (Company) submitted a request for permanent increase in its current sewer rates, under the Missouri Public Service Commission's (Commission) small company rate increase procedure.

By its request, the Company was seeking increases in its customer rates intended to generate an increase in the Company's annual operating revenues for sewer service of \$9,448. The Company believes these increases in its operating revenues are necessary to meet current operating expenses.

As a result of the Company's request, the Staff of the Public Service Commission (Commission Staff) conducted an investigation of the Company's books and records and the Company's operations. Based upon the results of its investigation, the Commission Staff is recommending an increase in the Company's annual operating sewer revenues of the total requested amount of \$8,511.

The Office of the Public Counsel (Public Counsel), a state agency responsible for representing the interests of consumers before the Commission, has reviewed the results of the Commission Staff's investigation. However, the Public Counsel has not yet taken a final position regarding the Commission Staff's recommended increase in the Company's annual operating revenues. Public Counsel has indicated that it will review the responses to this customer notice letter before making the determination of whether to request that the Commission hold a local public hearing.


Attached is a residential customer impact statement for one month's usage. This example is shown without applicable taxes.

In addition to the monthly rate change the following changes are also proposed:

- (1) The Late Payment Charge is to be modified;
- (2) A Bad Check Charge of \$20 per bad check is to be approved

Any customer that has questions or comments about the Commission Staff's recommended rate increase should contact the Staff, and/or the Public Counsel, ***within 20 days of the date of this notice***. To do so, please use the addresses, telephone numbers or fax numbers shown at the bottom of this notice. Depending upon the response to this notice, the Public Counsel may request that the Public Service Commission hold a local public hearing. ***Regardless of whether a local public hearing is held, no increase in rates will take effect without the approval of the Public Service Commission.***

Sincerely,



Ann Rudy
President

Missouri Public Service Commission
Water and Sewer Department
P. O. Box 360
Jefferson City, MO 65102
Phone: (573) 751-3437 or (800) 392-4211
Fax: (573) 751-1847

Office of the Public Counsel
ATTN: Ruth O'Neill
P. O. Box 7800
Jefferson City, MO 65102
Phone: (573) 751-1304
Fax: (573) 751-5562

AR:vja

Enclosure

KMB - Cape Rock Village

Small Company Rate Filing - Sewer Service
Work ID # QS-2003-0010

S-1

Residential Sewer Customer Impact

Single Family Residence Monthly Bill

	Customer Charge	Total Bill
Proposed Rates	\$26.52	\$26.52
Current Rates	\$23.10	\$23.10
Difference	\$3.42	\$3.42
Percentage Difference from Current Rates	14.8%	14.8%

Multi Family Residence Monthly Bill

	Customer Charge	Total Bill
Proposed Rates	\$21.21	\$21.21
Current Rates	\$18.48	\$18.48
Difference	\$2.73	\$2.73
Percentage Difference from Current Rates	14.8%	14.8%

January 27, 2003

Missouri Public Service Commission Staff

W. R. Hubbs

KMB UTILITY CORPORATION
5108 Dulin Creek Rd.
House Springs, MO 63051
(636) 671-3310

April 11, 2003

Dear Crestview Acres Customer:

On August 15, 2002, KMB Utility Corporation (Company) submitted a request for permanent increase in its current water rates, under the Missouri Public Service Commission's (Commission) small company rate increase procedure.

By its request, the Company was seeking increases in its customer rates intended to generate an increase in the Company's annual operating revenues for water service of \$4,637. The Company believes these increases in its operating revenues are necessary to meet current operating expenses.

As a result of the Company's request, the Staff of the Public Service Commission (Commission Staff) conducted an investigation of the Company's books and records and the Company's operations. Based upon the results of its investigation, the Commission Staff is recommending an increase in the Company's annual operating water revenues of the total requested amount of \$800.

The Office of the Public Counsel (Public Counsel), a state agency responsible for representing the interests of consumers before the Commission, has reviewed the results of the Commission Staff's investigation. However, the Public Counsel has not yet taken a final position regarding the Commission Staff's recommended increase in the Company's annual operating revenues. Public Counsel has indicated that it will review the responses to this customer notice letter before making the determination of whether to request that the Commission hold a local public hearing.

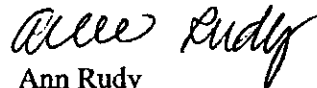
Attached is a residential customer impact statement for a customer using 6,000 gallons per month. This example is shown without applicable taxes.

In addition to the monthly rate and commodity rate changes the following changes are also proposed:

- (1) The Late Payment Charge is to be modified;
- (2) A Bad Check Charge of \$20 per bad check is to be approved

Any customer that has questions or comments about the Commission Staff's recommended rate increase should contact the Staff, and/or the Public Counsel, ***within 20 days of the date of this notice***. To do so, please use the addresses, telephone numbers or fax numbers shown at the bottom of this notice. Depending upon the response to this notice, the Public Counsel may request that the Public Service Commission hold a local public hearing. ***Regardless of whether a local public hearing is held, no increase in rates will take effect without the approval of the Public Service Commission.***

Sincerely,



Ann Rudy
President

Missouri Public Service Commission
Water and Sewer Department
P. O. Box 360
Jefferson City, MO 65102
Phone: (573) 751-3437 or (800) 392-4211
Fax: (573) 751-1847

Office of the Public Counsel
ATTN: Ruth O'Neill
P. O. Box 7800
Jefferson City, MO 65102
Phone: (573) 751-1304
Fax: (573) 751-5562

AR:vja

Enclosure

KMB - Crestview Acres

Small Company Rate Filing - Water Service
Work ID # QW-2003-0009

W-1

Residential Water Customer Impact

Residential Usage Estimate at 6,000 gal per month

Monthly Bill:

	Customer Charge	Commodity Charge	Monthly Usage	Commodity Total	Total Bill
Proposed Rates	\$8.43	\$2.49	6,000	\$14.92	\$23.35
Current Rates	\$10.14	\$2.00	6,000	\$12.00	\$22.14
Difference	-\$1.71			\$2.92	\$1.21
Percentage Difference from Current Rates	-16.9%			24.3%	5.5%

January 27, 2003
Missouri Public Service Commission Staff

W. R. Hubbs

KMB UTILITY CORPORATION
5108 Dulin Creek Rd.
House Springs, MO 63051
(636) 671-3310

April 11, 2003

Dear High Ridge Manor Customer:

On August 15, 2002, KMB Utility Corporation (Company) submitted a request for permanent increase in its current water rates, under the Missouri Public Service Commission's (Commission) small company rate increase procedure.

By its request, the Company was seeking increases in its customer rates intended to generate an increase in the Company's annual operating revenues for water service of \$4,958. The Company believes these increases in its operating revenues are necessary to meet current operating expenses.

As a result of the Company's request, the Staff of the Public Service Commission (Commission Staff) conducted an investigation of the Company's books and records and the Company's operations. Based upon the results of its investigation, the Commission Staff is recommending an increase in the Company's annual operating water revenues of the total requested amount of \$576.

The Office of the Public Counsel (Public Counsel), a state agency responsible for representing the interests of consumers before the Commission, has reviewed the results of the Commission Staff's investigation. However, the Public Counsel has not yet taken a final position regarding the Commission Staff's recommended increase in the Company's annual operating revenues. Public Counsel has indicated that it will review the responses to this customer notice letter before making the determination of whether to request that the Commission hold a local public hearing.

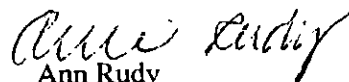
Attached is a residential customer impact statement for a customer using 6,000 gallons per month. This example is shown without applicable taxes.

In addition to the monthly rate and commodity rate changes the following changes are also proposed:

- (1) The Late Payment Charge is to be modified;
- (2) A Bad Check Charge of \$20 per bad check is to be approved

Any customer that has questions or comments about the Commission Staff's recommended rate increase should contact the Staff, and/or the Public Counsel, ***within 20 days of the date of this notice***. To do so, please use the addresses, telephone numbers or fax numbers shown at the bottom of this notice. Depending upon the response to this notice, the Public Counsel may request that the Public Service Commission hold a local public hearing. ***Regardless of whether a local public hearing is held, no increase in rates will take effect without the approval of the Public Service Commission.***

Sincerely,


Ann Rudy
President

Missouri Public Service Commission
Water and Sewer Department
P. O. Box 360
Jefferson City, MO 65102
Phone: (573) 751-3437 or (800) 392-4211
Fax: (573) 751-1847

Office of the Public Counsel
ATTN: Ruth O'Neill
P. O. Box 7800
Jefferson City, MO 65102
Phone: (573) 751-1304
Fax: (573) 751-5562

AR:vja

Enclosure

KMB - High Ridge Manor

Small Company Rate Filing - Water Service

Work ID # QW-2003-0009

W-1

Residential Water Customer Impact

Residential Usage Estimate at 6,000 gal per month

Monthly Bill:

	Customer Charge	Commodity Charge	Monthly Usage	Commodity Total	Total Bill
Proposed Rates	\$8.34	\$3.11	6,000	\$18.68	\$27.02
Current Rates	\$9.41	\$3.05	6,000	\$18.30	\$27.71
Difference	-\$1.07			\$0.38	(\$0.69)
Percentage Difference from Current Rates	-11.3%			2.1%	-2.5%

February 27, 2003
Missouri Public Service Commission Staff

W. R. Hubbs

KMB UTILITY CORPORATION
5108 Dulin Creek Rd.
House Springs, MO 63051
(636) 671-3310

April 11, 2003

Dear Hillshine Acres Customer:

On August 15, 2002, KMB Utility Corporation (Company) submitted a request for permanent increase in its current water rates, under the Missouri Public Service Commission's (Commission) small company rate increase procedure.

By its request, the Company was seeking increases in its customer rates intended to generate an increase in the Company's annual operating revenues for water service of \$2,696. The Company believes these increases in its operating revenues are necessary to meet current operating expenses.

As a result of the Company's request, the Staff of the Public Service Commission (Commission Staff) conducted an investigation of the Company's books and records and the Company's operations. Based upon the results of its investigation, the Commission Staff is recommending an increase in the Company's annual operating water revenues of the total requested amount of \$261.

The Office of the Public Counsel (Public Counsel), a state agency responsible for representing the interests of consumers before the Commission, has reviewed the results of the Commission Staff's investigation. However, the Public Counsel has not yet taken a final position regarding the Commission Staff's recommended increase in the Company's annual operating revenues. Public Counsel has indicated that it will review the responses to this customer notice letter before making the determination of whether to request that the Commission hold a local public hearing.

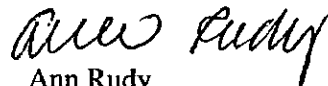
Attached is a residential customer impact statement for a customer using 6,000 gallons per month. This example is shown without applicable taxes.

In addition to the monthly rate and commodity rate changes the following changes are also proposed:

- (1) The Late Payment Charge is to be modified;
- (2) A Bad Check Charge of \$20 per bad check is to be approved

Any customer that has questions or comments about the Commission Staff's recommended rate increase should contact the Staff, and/or the Public Counsel, *within 20 days of the date of this notice*. To do so, please use the addresses, telephone numbers or fax numbers shown at the bottom of this notice. Depending upon the response to this notice, the Public Counsel may request that the Public Service Commission hold a local public hearing. *Regardless of whether a local public hearing is held, no increase in rates will take effect without the approval of the Public Service Commission.*

Sincerely,



Ann Rudy
President

Missouri Public Service Commission
Water and Sewer Department
P. O. Box 360
Jefferson City, MO 65102
Phone: (573) 751-3437 or (800) 392-4211
Fax: (573) 751-1847

Office of the Public Counsel
ATTN: Ruth O'Neill
P. O. Box 7800
Jefferson City, MO 65102
Phone: (573) 751-1304
Fax: (573) 751-5562

AR:vja

Enclosure

KMB - Hillshine Acres

Small Company Rate Filing - Water Service

Work ID # QW-2003-0009

W-1

Residential Water Customer Impact

Residential Usage Estimate at 6,000 gal per month

Monthly Bill:

	Customer Charge	Commodity Charge	Monthly Usage	Commodity Total	Total Bill
Proposed Rates	\$10.11	\$1.96	6,000	\$11.74	\$21.85
Current Rates	\$9.41	\$2.21	6,000	\$13.26	\$22.67
Difference	\$0.70			(\$1.52)	(\$0.82)
Percentage Difference from Current Rates	7.4%			-11.5%	-3.6%

February 27, 2003

Missouri Public Service Commission Staff

W. R. Hubbs

KMB UTILITY CORPORATION
5108 Dulin Creek Rd.
House Springs, MO 63051
(636) 671-3310

April 11, 2003

Dear Lakewood Hills Customer:

On August 15, 2002, KMB Utility Corporation (Company) submitted a request for permanent increase in its current water rates, under the Missouri Public Service Commission's (Commission) small company rate increase procedure.

By its request, the Company was seeking increases in its customer rates intended to generate an increase in the Company's annual operating revenues for water service of \$21,138. The Company believes these increases in its operating revenues are necessary to meet current operating expenses.

As a result of the Company's request, the Staff of the Public Service Commission (Commission Staff) conducted an investigation of the Company's books and records and the Company's operations. Based upon the results of its investigation, the Commission Staff is recommending an increase in the Company's annual operating water revenues of the total requested amount of \$3,139.

The Office of the Public Counsel (Public Counsel), a state agency responsible for representing the interests of consumers before the Commission, has reviewed the results of the Commission Staff's investigation. However, the Public Counsel has not yet taken a final position regarding the Commission Staff's recommended increase in the Company's annual operating revenues. Public Counsel has indicated that it will review the responses to this customer notice letter before making the determination of whether to request that the Commission hold a local public hearing.

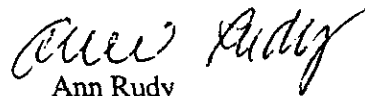
Attached is a residential customer impact statement for a customer using 6,000 gallons per month. This example is shown without applicable taxes.

In addition to the monthly rate and commodity rate changes the following changes are also proposed:

- (1) The Late Payment Charge is to be modified;
- (2) A Bad Check Charge of \$20 per bad check is to be approved

Any customer that has questions or comments about the Commission Staff's recommended rate increase should contact the Staff, and/or the Public Counsel, ***within 20 days of the date of this notice***. To do so, please use the addresses, telephone numbers or fax numbers shown at the bottom of this notice. Depending upon the response to this notice, the Public Counsel may request that the Public Service Commission hold a local public hearing. ***Regardless of whether a local public hearing is held, no increase in rates will take effect without the approval of the Public Service Commission.***

Sincerely,



Ann Rudy
President

Missouri Public Service Commission
Water and Sewer Department
P. O. Box 360
Jefferson City, MO 65102
Phone: (573) 751-3437 or (800) 392-4211
Fax: (573) 751-1847

Office of the Public Counsel
ATTN: Ruth O'Neill
P. O. Box 7800
Jefferson City, MO 65102
Phone: (573) 751-1304
Fax: (573) 751-5562

AR:vja

Enclosure

KMB - Lakewood Hills

Small Company Rate Filing - Water Service

Work ID # QW-2003-0009

W-1

Residential Water Customer Impact

Residential Usage Estimate at 6,000 gal per month

Monthly Bill:

	Customer Charge	Commodity Charge	Monthly Usage	Commodity Total	Total Bill
Proposed Rates	\$9.62	\$2.50	6,000	\$15.02	\$24.64
Current Rates	\$9.41	\$2.21	6,000	\$13.26	\$22.67
Difference	\$0.21			\$1.76	\$1.97
Percentage Difference from Current Rates	2.2%			13.3%	8.7%

January 27, 2003

Missouri Public Service Commission Staff

W. R. Hubbs

KMB UTILITY CORPORATION
5108 Dulin Creek Rd.
House Springs, MO 63051
(636) 671-3310

April 11, 2003

Dear Scotsdale Customer:

On August 15, 2002, KMB Utility Corporation (Company) submitted a request for permanent increase in its current water rates, under the Missouri Public Service Commission's (Commission) small company rate increase procedure.

By its request, the Company was seeking increases in its customer rates intended to generate an increase in the Company's annual operating revenues for water service of \$11,858. The Company believes these increases in its operating revenues are necessary to meet current operating expenses.

As a result of the Company's request, the Staff of the Public Service Commission (Commission Staff) conducted an investigation of the Company's books and records and the Company's operations. Based upon the results of its investigation, the Commission Staff is recommending an increase in the Company's annual operating water revenues of the total requested amount of \$333.

The Office of the Public Counsel (Public Counsel), a state agency responsible for representing the interests of consumers before the Commission, has reviewed the results of the Commission Staff's investigation. However, the Public Counsel has not yet taken a final position regarding the Commission Staff's recommended increase in the Company's annual operating revenues. Public Counsel has indicated that it will review the responses to this customer notice letter before making the determination of whether to request that the Commission hold a local public hearing.

Attached is a residential customer impact statement for one month's usage. This example is shown without applicable taxes.

In addition to the monthly rate change the following changes are also proposed:

- (1) The Late Payment Charge is to be modified;
- (2) A Bad Check Charge of \$20 per bad check is to be approved

Any customer that has questions or comments about the Commission Staff's recommended rate increase should contact the Staff, and/or the Public Counsel, *within 20 days of the date of this notice*. To do so, please use the addresses, telephone numbers or fax numbers shown at the bottom of this notice. Depending upon the response to this notice, the Public Counsel may request that the Public Service Commission hold a local public hearing. *Regardless of whether a local public hearing is held, no increase in rates will take effect without the approval of the Public Service Commission.*

Sincerely,


Ann Rudy
President

Missouri Public Service Commission
Water and Sewer Department
P. O. Box 360
Jefferson City, MO 65102
Phone: (573) 751-3437 or (800) 392-4211
Fax: (573) 751-1847

Office of the Public Counsel
ATTN: Ruth O'Neill
P. O. Box 7800
Jefferson City, MO 65102
Phone: (573) 751-1304
Fax: (573) 751-5562

AR:vja

Enclosure

KMB - City of Scotsdale

Small Company Rate Filing - Water Service
Work ID # QW-2003-0009

W-2

Residential Water Customer Impact

Monthly Bill:

	Flat Charge	Total Bill
Proposed Rates	\$31.50	\$31.50
Current Rates	\$31.49	\$31.49
Difference	\$0.01	\$0.01
Percentage Difference from Current Rates	0.0%	0.0%

February 27, 2003
Missouri Public Service Commission Staff

W. R. Hubbs

KMB UTILITY CORPORATION
5108 Dulin Creek Rd.
House Springs, MO 63051
(636) 671-3310

April 11, 2003

Dear Warren Woods Customer:

On August 15, 2002, KMB Utility Corporation (Company) submitted a request for permanent increase in its current water rates, under the Missouri Public Service Commission's (Commission) small company rate increase procedure.

By its request, the Company was seeking increases in its customer rates intended to generate an increase in the Company's annual operating revenues for water service of \$7,339. The Company believes these increases in its operating revenues are necessary to meet current operating expenses.

As a result of the Company's request, the Staff of the Public Service Commission (Commission Staff) conducted an investigation of the Company's books and records and the Company's operations. Based upon the results of its investigation, the Commission Staff is recommending an increase in the Company's annual operating water revenues of the total requested amount of \$1,543.

The Office of the Public Counsel (Public Counsel), a state agency responsible for representing the interests of consumers before the Commission, has reviewed the results of the Commission Staff's investigation. However, the Public Counsel has not yet taken a final position regarding the Commission Staff's recommended increase in the Company's annual operating revenues. Public Counsel has indicated that it will review the responses to this customer notice letter before making the determination of whether to request that the Commission hold a local public hearing.

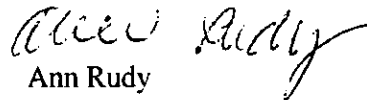
Attached is a residential customer impact statement for one month's usage. This example is shown without applicable taxes.

In addition to the monthly rate change the following changes are also proposed:

- (1) The Late Payment Charge is to be modified;
- (2) A Bad Check Charge of \$20 per bad check is to be approved

Any customer that has questions or comments about the Commission Staff's recommended rate increase should contact the Staff, and/or the Public Counsel, ***within 20 days of the date of this notice***. To do so, please use the addresses, telephone numbers or fax numbers shown at the bottom of this notice. Depending upon the response to this notice, the Public Counsel may request that the Public Service Commission hold a local public hearing. ***Regardless of whether a local public hearing is held, no increase in rates will take effect without the approval of the Public Service Commission.***

Sincerely,


Ann Rudy

President

Missouri Public Service Commission
Water and Sewer Department
P. O. Box 360
Jefferson City, MO 65102
Phone: (573) 751-3437 or (800) 392-4211
Fax: (573) 751-1847

Office of the Public Counsel
ATTN: Ruth O'Neill
P. O. Box 7800
Jefferson City, MO 65102
Phone: (573) 751-1304
Fax: (573) 751-5562

AR:vja

Enclosure

KMB - Warren Woods Subdivision

Small Company Rate Filing - Water Service

Work ID # QW-2003-0009

W-1

Residential Water Customer Impact

Residential Usage Estimate at 6,000 gal per month

Monthly Bill:

	Customer Charge	Total Bill
Proposed Rates	\$38.13	\$38.13
Current Rates	\$31.54	\$31.54
Difference	\$6.59	\$6.59
Percentage Difference from Current Rates	20.9%	20.9%

February 27, 2003
Missouri Public Service Commission Staff

W. R. Hubbs

KMB UTILITY CORPORATION

5108 Dulin Creek Rd.
House Springs, MO 63051
(636) 671-3310

April 1, 2003

FILED³

APR 03 2003

Secretary to the Commission
Missouri Public Service Commission
P. O. Box 360
Jefferson City, MO 65102

**Missouri Public
Service Commission**

RE: KMB Utility Corporation
Small Company Rate Increase Request
Mo. PSC Working No. QW 2003 0009 (Water)

Dear Mr. Secretary:

I am enclosing for filing with the Commission the original and a copy of revised tariff sheets that include rate and language changes reflected in an agreement between the KMB Utility Corporation (Company) and Commission Staff (Staff) on the above subject. The Company initiated the subject rate increase request on August 15, 2002, under the Commission's small company rate increase procedure, and the request was assigned the above-referenced work number.

Additionally, consistent with the Commission's small company rate increase procedure, I am enclosing an Agreement Regarding Disposition of Small Company Rate Increase Request (Agreement). This Agreement reflects a "settlement" between the Company and the Staff regarding all matters related to the Company's water service rate increase request.

The Agreement calls for, and the revised tariff sheet contains, customer rates intended to produce the following changes in the Company's annual operating revenues for its water operations:

Town of Scotsdale (Jefferson County)	-\$333	-2.1%
High Ridge Manor (Jefferson County)	-\$576	-2.9%
Warren Woods (Jefferson County)	\$1,543	18.11%
Hillshine Acres (Franklin County)	-\$261	-3.3%
Crestview Acres (Franklin County)	\$800	5.5%
Lakewood Hills (Jefferson County)	\$3,139	9.0%

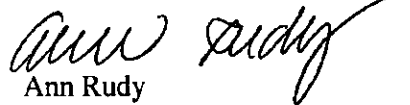
Also, the Agreement calls for the Commission approval of revised depreciation rates. The modification of the Late Payment Charge and the implementation of Bad Check Charge of \$20 per bad check, are other provisions contained in the Agreement.

The Agreement is between the Company and the Staff; therefore, the enclosed tariff sheets bear an effective date that is greater than the 45 days from the issue date. The Office of the Public Counsel requests that a second customer notice be accomplished because of the magnitude of these increases.

It is my understanding that the Staff will be providing additional information about the Company's rate increase request and the related Staff audit and investigation, for filing in the case papers following the creation of a formal docket.

Please contact me at your convenience if you need anything further.

Sincerely,

A handwritten signature in black ink, appearing to read "Ann Rudy", written in a cursive style.

Ann Rudy
President

Cedar Hill Estates Water Company, Inc.

AR:vja

Enclosures

Copies (w/enclosures):

Wendell R. Hubbs – PSC Staff

Office of the Public Counsel – Ruth O'Neill

FORM NO. 13 P. S. C. MO. No. 1 **3rd Revised** Sheet No. 6D

Cancelling P. S. C. MO. No. 1 **2nd Revised** Sheet No. 6D

KMB Utility Corporation For: Town Of Scotsdale (Jefferson County)
Name of Issuing Company Community, Town or City

RULES GOVERNING
RENDERING OF **WATER SERVICE** +

SCHEDULE OF WATER RATES

Availability:+

The following rates are applicable to all customers in the Company's Town of Scotsdale certificated service area that are adjacent to the Company's distribution mains using standard water service.

Rate Schedule:

Customer Charge		
Residential Service	\$ 31.50 per Month	+
Commercial Service	\$ 38.22 per Month	+
Commodity Charge	\$ 4.10 per 1,000 gallons for all gallons in excess of 10,000 a month	+

The Customer Charge will be billed each customer monthly regardless of actual usage.*

Taxes:

Any applicable Federal, State or local taxes shall be in addition to above charges.

Late Charges:+

Billings will be made and distributed at monthly intervals. Bills will be rendered net, bearing the last date on which payment will then be considered delinquent. The period after which the payment is considered delinquent is 21 days after rendition of the bill. A charge of \$5.00 or three percent (3%) per month times the unpaid balance, whichever is more, will be added to delinquent amounts.

Bad Check Charge: *

A bad check charge of \$20 per check will be paid on all checks returned from the bank for insufficient funds.

* Indicates new rate or text

+ Indicates change

Date of Issue **4/1/03**

Date Effective **5/21/03**

Issued By: Ann Rudy President 510 Dulin Creek Rd., House Springs MO 63501
Name of Officer Title Address

FORM NO. 13 P. S. C. MO. No. 1 **5th Revised** Sheet No. 6

Cancelling P. S. C. MO. No. 1 **4th Revised** Sheet No. 6

KMB Utility Corporation For: **High Ridge Manor (Jefferson County)**
Name of Issuing Company Community, Town or City

RULES GOVERNING
RENDERING OF **WATER SERVICE** +

SCHEDULE OF WATER RATES

Availability: +

The following rates are applicable to all customers in the Company's High Ridge Manor certificated service area that are adjacent to the Company's distribution mains using standard water service.

Rate Schedule:

Customer Charge	\$ 8.34 per Month	+
Commodity Charge	\$ 3.11 per 1,000 gallons	+

The Customer Charge will be billed each customer monthly regardless of actual usage.*

Taxes:

Any applicable Federal, State or local taxes shall be in addition to above charges.

Late Charges: +

Billings will be made and distributed at monthly intervals. Bills will be rendered net, bearing the last date on which payment will then be considered delinquent. The period after which the payment is considered delinquent is 21 days after rendition of the bill. A charge of \$5.00 or three percent (3%) per month times the unpaid balance, whichever is more, will be added to delinquent amounts.

Bad Check Charge: *

A bad check charge of \$20 per check will be paid on all checks returned from the bank for insufficient funds.

* Indicates new rate or text

+ Indicates change

Date of Issue **4/1/03**

Date Effective **5/21/03**

Issued By: Ann Rudy	President	510 Dulin Creek Rd., House Springs MO 63501
Name of Officer	Title	Address

KMB Utility Corporation

For: Warren Woods Subdivision (Jefferson County)

Name of Issuing Company

Community, Town or City

RULES GOVERNING

+

Availability:+

Rate Schedule:

+

Taxes:

Late Charges:+

Bad Check Charge: *

* Indicates new rate or text

+ Indicates change

Date Effective 5/21/03

Issued By: Ann Rudy President

510 Dulin Creek Rd., House Springs MO 63501

Name of Officer	Title
-----------------	-------

Address

KMB Utility Corporation	For:	Hillshine Community (Jefferson County)
Name of Issuing Company		Community, Town or City

RULES GOVERNING RENDERING OF WATER SERVICE

SCHEDULE OF WATER RATES

Availability:+

The following rates are applicable to all customers in the Company's Hillshine Community certificated service area that are adjacent to the Company's distribution mains using standard water service.

Rate Schedule:

Customer Charge	\$ 10.11 per Month	+
Commodity Charge	\$ 1.96 per 1,000 gallons	+

The Customer Charge will be billed each customer monthly regardless of actual usage.*

Taxes:

Any applicable Federal, State or local taxes shall be in addition to above charges.

Late Charges: +

Billings will be made and distributed at monthly intervals. Bills will be rendered net, bearing the last date on which payment will then be considered delinquent. The period after which the payment is considered delinquent is 21 days after rendition of the bill. A charge of \$5.00 or three percent (3%) per month times the unpaid balance, whichever is more, will be added to delinquent amounts.

Bad Check Charge: *

A bad check charge of \$20 per check will be paid on all checks returned from the bank for insufficient funds.

* Indicates new rate or text
+ Indicates change

Date of Issue 4/1/03

Date Effective 5/21/03

Issued By:	Ann Rudy	President	510 Dulin Creek Rd., House Springs MO 63501
	Name of Officer	Title	Address

FORM NO. 13 P. S. C. MO. No. 1 **2nd Revised** Sheet No. 6A

Cancelling P. S. C. MO. No. 1 **1st Revised** Sheet No. 6A

KMB Utility Corporation For: Crestview Acres (Franklin County)
Name of Issuing Company Community, Town or City

RULES GOVERNING
RENDERING OF **WATER SERVICE** +

SCHEDULE OF WATER RATES

Availability: +

The following rates are applicable to all customers in the Company's Crestview Acres certificated service area that are adjacent to the Company's distribution mains using standard water service.

Rate Schedule:

Customer Charge	\$ 8.43 per Month	+
Commodity Charge	\$ 2.49 per 1,000 gallons	+

The Customer Charge will be billed each customer monthly regardless of actual usage.*

Taxes:

Any applicable Federal, State or local taxes shall be in addition to above charges.

Late Charges: +

Billings will be made and distributed at monthly intervals. Bills will be rendered net, bearing the last date on which payment will then be considered delinquent. The period after which the payment is considered delinquent is 21 days after rendition of the bill. A charge of \$5.00 or three percent (3%) per month times the unpaid balance, whichever is more, will be added to delinquent amounts.

Bad Check Charge: *

A bad check charge of \$20 per check will be paid on all checks returned from the bank for insufficient funds.

* Indicates new rate or text
+ Indicates change

Date of Issue **4/1/03**

Date Effective **5/21/03**

Issued By: Ann Rudy President 510 Dulin Creek Rd., House Springs MO 63501
Name of Officer Title Address

FORM NO. 13 P. S. C. MO. No. 1 4th Revised Sheet No. 6B

Cancelling P. S. C. MO. No. 1 3rd Revised Sheet No. 6B

KMB Utility Corporation For: Lakewood Hills (Jefferson County)
Name of Issuing Company Community, Town or City

RULES GOVERNING
RENDERING OF **WATER SERVICE** +

SCHEDULE OF WATER RATES

Availability: +

The following rates are applicable to all customers in the Company's Lakewood Hills certificated service area that are adjacent to the Company's distribution mains using standard water service.

Rate Schedule:

Customer Charge	\$ 9.62 per Month	+
Commodity Charge	\$ 2.50 per 1,000 gallons	+

The Customer Charge will be billed each customer monthly regardless of actual usage.*

Taxes:

Any applicable Federal, State or local taxes shall be in addition to above charges.

Late Charges: +

Billings will be made and distributed at monthly intervals. Bills will be rendered net, bearing the last date on which payment will then be considered delinquent. The period after which the payment is considered delinquent is 21 days after rendition of the bill. A charge of \$5.00 or three percent (3%) per month times the unpaid balance, whichever is more, will be added to delinquent amounts.

Bad Check Charge: *

A bad check charge of \$20 per check will be paid on all checks returned from the bank for insufficient funds.

* Indicates new rate or text

+ Indicates change

Date of Issue

4/1/03

Date Effective

5/21/03

Issued By: Ann Rudy President

510 Dulin Creek Rd., House Springs MO 63501

Name of Officer Title

Address

FORM NO. 13 P. S. C. MO. No. 1 3rd Revised Sheet No. 6B-1

Cancelling P. S. C. MO. No. 1 2nd Revised Sheet No. 6B-1

KMB Utility Corporation For: Lakewood Hills (Jefferson County)
Name of Issuing Company Community, Town or City

RULES GOVERNING
RENDERING OF **WATER SERVICE** +

Reserved For Future Use*

* Indicates new rate or text
+ Indicates change

Date of Issue 4/1/03

Date Effective 5/21/03

Issued By: Ann Rudy President 510 Dulin Creek Rd., House Springs MO 63501
Name of Officer Title Address

**Agreement Regarding Disposition of
Small Company Rate Increase Request**

KMB Utility Corporation – Water Service

MO PSC Work ID No. QW-2003-0009

Background

KMB Utility Corporation ("Company") initiated the small company rate increase request ("Request") for water service that is the subject of the above-referenced Missouri Public Service Commission ("Commission") "file" by submitting a letter to the Secretary of the Commission. The Company submitted its Request under the provisions of Commission Rule 4 CSR 240-2.200, Small Company Rate Increase Procedure ("Small Company Procedure"). The date that the Company's Request was received at the Commission's offices was August 15, 2002.

In its Request, the Company represented that it was asking for Commission approval of customer rates intended to generate increases in its total annual water service operating revenues for each of the following service territories.

	Increase Requested	Customer #
Town of Scotsdale (Jefferson County)	\$11,858	37
High Ridge Manor (Jefferson County)	\$4,958	64
Warren Woods (Jefferson County)	\$7,339	22
Hillshine Acres (Franklin County)	\$2,696	29
Crestview Acres (Franklin County)	\$4,637	53
Lakewood Hills (Jefferson County)	\$21,138	112

The total requested increase for the Company was \$52,626 for all of its water service areas, excluding its recently acquired Cedar Hill Estates service area.

Upon review and acceptance of the Company's Request, personnel in the Commission's Data Center scanned the Request into the Commission's electronic filing and information system and Work ID No. QW-2003-0009 was assigned to the Request. The Request was then forwarded to the Commission's Water & Sewer Department for processing under the Small Company Procedure.

Pursuant to the provisions of the Small Company Procedure and related internal operating procedures, the Staff of the Commission ("Staff") initiated an audit of the Company's books and records, a review of certain of the Company's general business practices, an inspection of the Company's facilities and a review of the Company's operation of its facilities. (Hereafter, these activities will be collectively referred to as the Staff's "investigation" of the Company's Request.)

Upon completion of its investigation of the Company's Request, the Staff provided the Company and the Office of the Public Counsel ("OPC") various information regarding the results of the investigation, as well as its initial recommendations for resolution of the Company's Request.

Resolution of the Company's Rate Increase Request

Pursuant to negotiations held subsequent to the Company's and the OPC's receipt of the above-referenced information regarding the Staff's investigation of the Company's Request, the Staff and the Company hereby state the following agreements.

- (1) That for the purpose of implementing the agreements set out herein, the Company will file tariff revisions with the Commission containing the rates, charges and language set out in the example tariff sheets for each of its water service territories as attached hereto as Attachment A. Additionally, the Company will submit the original signed version of this document with its tariff filing.
- (2) That the ratemaking income statements attached hereto as Attachment B reflects the Company's annualized revenues generated by its current customer rates, the Staff determined level of increase or decrease needed by the Company for recovering its allocated annualized cost of providing service for each service area is as follows:

Town of Scotsdale (Jefferson County)	-\$333
High Ridge Manor (Jefferson County)	-\$576
Warren Woods (Jefferson County)	\$1,543
Hillshine Acres (Franklin County)	-\$261
Crestview Acres (Franklin County)	\$800
Lakewood Hills (Jefferson County)	\$3,139

The total proposed Company revenue change for all of these water service areas is a net \$4,312.

- (3) That the rates set out in the attached example tariff sheets are designed to generate revenues sufficient to recover the abovementioned increase or decrease for each of the Company's water service areas. Additionally, the provisions of the attached example tariff sheets also properly reflect all other agreements set out herein, where necessary.
- (4) That the rates included in the attached example tariff sheets are just and reasonable.
- (5) That the depreciation rates set out on Attachment C hereto should be the prescribed water plant depreciation rates for the Company, and that these were the depreciation rates used by the Staff in its revenue requirement analysis.
- (6) That the modification of the Late Payment Charge is reasonable.
- (7) That the implementation of a Bad Check Charge of \$20 per bad check is reasonable.

- (8) The Company agrees that its operator will keep more detailed time records for all future rate cases. Specifically, these time sheets will show the following items: the number of hours worked by the operator, the date the work was performed, to which specific system these hours relate and the number of hours devoted to capital improvement projects, operation and maintenance, or general office.
- (9) Customers on two of the Company's water systems, Hillshine Acres and Crestview Acres, have indoor meters. The Company agrees that its personnel will perform an actual meter read on all of these meters at least once a year, preferably at the end of December.
- (10) The Company agrees that it will have operable master meters at all sources of water in all its operating systems and keep a monthly log of meter readings for these master meters. This agreement includes the Company repairing any inoperable master meters by June 1, 2003.
- (11) The Company agrees to keep a separate logbook for each operating system, which contains all revenues and separate occurrences: related to each type of charge contained on the proposed "Schedule of Service Charges" tariff sheet. A monthly total of revenues and occurrences will be kept in this "Schedule of Service Charges" logbook.
- (12) The Company agrees that when it seeks any future increases, it will file for rate changes for all of its operating service areas (its water service areas, including Cedar Hill Estates service area, and its sewer service area.)
- (13) The Company agrees that it will solicit a minimum of three competitive bids for all projects that exceed \$2,000. The Company understands that the lack of competitive bids preclude associated plant expenditures from being included in future rate recovery.
- (14) On December 9, 2002, KMB Utility Corporation and Cedar Hill Estates Water Company, Inc. filed an application in Case No. WM-2003-0194) requesting the Commission's authority to merge Cedar Hill into KMB. KMB is to carry on the operations of Cedar Hill. The Staff and the Company are of the opinion that proper rates will be established for both KMB and Cedar Hill as part of this informal rate request process and is of the opinion that merger will not affect rates recommended in

the Staff and Company proposed rates in these Small Company Rate Increase Procedures.

- (15) That the above agreements satisfactorily resolve all issues identified by the Staff and the Company regarding the Company's Request, except as otherwise specifically stated herein.

Additional Matters

This Disposition Agreement is only between the Staff and the Company. The OPC has requested that the Company send a second customer notice to its customers. In compliance with the Small Company Procedure, the Company's second notice will reflect the terms of this Disposition Agreement, and will provide the Company's customers an opportunity to send comments to the OPC and the Staff within twenty (20) days after the date of that notice. In addition to this second customer notice, the Company acknowledges that the OPC also has the right to request that the Commission hold a local public hearing regarding the Company's Request and/or the provisions of this Disposition Agreement.

Other than the specific conditions agreed upon and expressly set out herein, the terms of this Disposition Agreement reflect compromises between the Staff and the Company, and neither party has agreed to any particular ratemaking principle in arriving at the amount of the annual operating revenue increase specified herein.

The Company acknowledges that it has consented to an extension of the "150-day" tariff filing date set forth in the Small Company Procedure.


The Company acknowledges that the Staff will be making an additional filing with the Commission regarding this matter. That filing will include the Staff's recommendation for approval of the subject tariff revisions, background information regarding the

Company's Request and the Staff's investigation thereof, and certain Staff workpapers regarding the following items: (a) the ratemaking income statement referenced in item (2) above; (b) the agreed-upon design of the Company's customer rates; (c) a residential customer billing comparison reflecting the agreed-upon changes in the Company's rates; (d) a general overview of the Company; and (e) an overview of the Company's customer service procedures and practices. Additionally, that filing will include information regarding the status of the Company's payment of its Commission assessments and the Company's filing of its Commission annual reports, as well as information regarding any other pending matters that the Company may have before the Commission.

Effective Date and Signatures

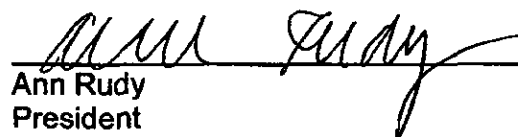
This Disposition Agreement shall be considered effective as of the date that it and the requisite tariff revisions are filed with the Commission.

Agreement Signed and Dated:



Dale W. Johansen
Manager - Water & Sewer Department
Missouri Public Service Commission Staff

3/18/03
Date



Ann Rudy
President
KMB Utility Corporation

3/26/03
Date

Small Company Rate Case Disposition Agreement
MO PSC Work ID No. QW-2003-0009
KMB Utility Corporation – Page 7 of 7 Pages

List of Attachments

Attachment A	Example Tariff Sheets
Attachment B	Ratemaking Income Statement
Attachment C	Depreciation Rates

FORM NO. 13 P. S. C. MO. No. 1 3rd Revised Sheet No. 6D

Cancelling P. S. C. MO. No. 1 2nd Revised Sheet No. 6D

KMB Utility Corporation For: Town Of Scotsdale (Jefferson County)
Name of Issuing Company Community, Town or City

RULES GOVERNING
RENDERING OF WATER SERVICE +

SCHEDULE OF WATER RATES

Availability:+

The following rates are applicable to all customers in the Company's Town of Scotsdale certificated service area that are adjacent to the Company's distribution mains using standard water service.

Rate Schedule:

Customer Charge		
Residential Service	\$ 31.50 per Month	+
Commercial Service	\$ 38.22 per Month	+
Commodity Charge	\$ 4.10 per 1,000 gallons for all gallons in excess of 10,000 a month	+

The Customer Charge will be billed each customer monthly regardless of actual usage.*

Taxes:

Any applicable Federal, State or local taxes shall be in addition to above charges.

Late Charges:+

Billings will be made and distributed at monthly intervals. Bills will be rendered net, bearing the last date on which payment will then be considered delinquent. The period after which the payment is considered delinquent is 21 days after rendition of the bill. A charge of \$5.00 or three percent (3%) per month times the unpaid balance, whichever is more, will be added to delinquent amounts.

Bad Check Charge: *

A bad check charge of \$20 per check will be paid on all checks returned from the bank for insufficient funds.

* Indicates new rate or text

+ Indicates change

Date of Issue

Date Effective

Issued By: Ann Rudy President 510 Dulin Creek Rd., House Springs MO 63501
Name of Officer Title Address

Attachment A -1

FORM NO. 13 P. S. C. MO. No. 1 **5th Revised** Sheet No. 6

Cancelling P. S. C. MO. No. 1 **4th Revised** Sheet No. 6

KMB Utility Corporation For: **High Ridge Manor (Jefferson County)**
Name of Issuing Company Community, Town or City

RULES GOVERNING
RENDERING OF **WATER SERVICE** +

SCHEDULE OF WATER RATES

Availability:+

The following rates are applicable to all customers in the Company's High Ridge Manor certificated service area that are adjacent to the Company's distribution mains using standard water service.

Rate Schedule:

Customer Charge	\$ 8.34 per Month	+
Commodity Charge	\$ 3.11 per 1,000 gallons	+

The Customer Charge will be billed each customer monthly regardless of actual usage.*

Taxes:

Any applicable Federal, State or local taxes shall be in addition to above charges.

Late Charges:+

Billings will be made and distributed at monthly intervals. Bills will be rendered net, bearing the last date on which payment will then be considered delinquent. The period after which the payment is considered delinquent is 21 days after rendition of the bill. A charge of \$5.00 or three percent (3%) per month times the unpaid balance, whichever is more, will be added to delinquent amounts.

Bad Check Charge: *

A bad check charge of \$20 per check will be paid on all checks returned from the bank for insufficient funds.

* Indicates new rate or text
+ Indicates change

Date of Issue

Date Effective

Issued By: **Ann Rudy President** **510 Dulin Creek Rd., House Springs MO 63501**
Name of Officer Title Address

Attachment A - 2

FORM NO. 13 P. S. C. MO. No. 1 2nd Revised Sheet No. 6E

Cancelling P. S. C. MO. No. 1 1st Revised Sheet No. 6E

KMB Utility Corporation For: Warren Woods Subdivision (Jefferson County)
Name of Issuing Company Community, Town or City

RULES GOVERNING
RENDERING OF **WATER SERVICE** +

SCHEDULE OF WATER RATES

Availability:+

The following rates are applicable to all customers in the Company's Warren Woods Subdivision certificated service area that are adjacent to the Company's distribution mains using standard water service.

Rate Schedule:

Customer Charge \$ 38.13 per Month +

The Customer Charge will be billed each customer monthly regardless of actual usage.*

Taxes:

Any applicable Federal, State or local taxes shall be in addition to above charges.

Late Charges:+

Billings will be made and distributed at monthly intervals. Bills will be rendered net, bearing the last date on which payment will then be considered delinquent. The period after which the payment is considered delinquent is 21 days after rendition of the bill. A charge of \$5.00 or three percent (3%) per month times the unpaid balance, whichever is more, will be added to delinquent amounts.

Bad Check Charge: *

A bad check charge of \$20 per check will be paid on all checks returned from the bank for insufficient funds.

* Indicates new rate or text

+ Indicates change

Date of Issue

Date Effective

Issued By: Ann Rudy President 510 Dulin Creek Rd., House Springs MO 63501
Name of Officer Title Address

Attachment A - 3

FORM NO. 13 P. S. C. MO. No. 1 **3rd Revised** Sheet No. 6C

Cancelling P. S. C. MO. No. 1 **2nd Revised** Sheet No. 6C

KMB Utility Corporation For: Hillshine Community (Jefferson County)
Name of Issuing Company Community, Town or City

RULES GOVERNING
RENDERING OF **WATER SERVICE** +

SCHEDULE OF WATER RATES

Availability:+

The following rates are applicable to all customers in the Company's Hillshine Community certificated service area that are adjacent to the Company's distribution mains using standard water service.

Rate Schedule:

Customer Charge	\$ 10.11 per Month	+
Commodity Charge	\$ 1.96 per 1,000 gallons	+

The Customer Charge will be billed each customer monthly regardless of actual usage.*

Taxes:

Any applicable Federal, State or local taxes shall be in addition to above charges.

Late Charges:+

Billings will be made and distributed at monthly intervals. Bills will be rendered net, bearing the last date on which payment will then be considered delinquent. The period after which the payment is considered delinquent is 21 days after rendition of the bill. A charge of \$5.00 or three percent (3%) per month times the unpaid balance, whichever is more, will be added to delinquent amounts.

Bad Check Charge: *

A bad check charge of \$20 per check will be paid on all checks returned from the bank for insufficient funds.

* Indicates new rate or text
+ Indicates change

Date of Issue

Date Effective

Issued By: Ann Rudy President 510 Dulin Creek Rd., House Springs MO 63501
Name of Officer Title Address

Attachment A - 4

KMB Utility Corporation For: Crestview Acres (Franklin County)
Name of Issuing Company Community, Town or City

RULES GOVERNING
RENDERING OF WATER SERVICE +

SCHEDULE OF WATER RATES

Availability: +

The following rates are applicable to all customers in the Company's Crestview Acres certificated service area that are adjacent to the Company's distribution mains using standard water service.

Rate Schedule:

Customer Charge	\$ 8.43 per Month	+
Commodity Charge	\$ 2.49 per 1,000 gallons	+

The Customer Charge will be billed each customer monthly regardless of actual usage.*

Taxes:

Any applicable Federal, State or local taxes shall be in addition to above charges.

Late Charges: +

Billings will be made and distributed at monthly intervals. Bills will be rendered net, bearing the last date on which payment will then be considered delinquent. The period after which the payment is considered delinquent is 21 days after rendition of the bill. A charge of \$5.00 or three percent (3%) per month times the unpaid balance, whichever is more, will be added to delinquent amounts.

Bad Check Charge: *

A bad check charge of \$20 per check will be paid on all checks returned from the bank for insufficient funds.

* Indicates new rate or text
+ Indicates change

Date of Issue

Date Effective

Issued By: Ann Rudy President 510 Dulin Creek Rd., House Springs MO 63501
Name of Officer Title Address

Attachment A - 5

FORM NO. 13 P. S. C. MO. No. 1 **4th Revised** Sheet No. 6B

Cancelling P. S. C. MO. No. 1 **3rd Revised** Sheet No. 6B

KMB Utility Corporation For: **Lakewood Hills (Jefferson County)**
Name of Issuing Company Community, Town or City

RULES GOVERNING
RENDERING OF **WATER SERVICE** +

SCHEDULE OF WATER RATES

Availability:+

The following rates are applicable to all customers in the Company's Lakewood Hills certificated service area that are adjacent to the Company's distribution mains using standard water service.

Rate Schedule:

Customer Charge	\$ 9.62 per Month	+
Commodity Charge	\$ 2.50 per 1,000 gallons	+

The Customer Charge will be billed each customer monthly regardless of actual usage.*

Taxes:

Any applicable Federal, State or local taxes shall be in addition to above charges.

Late Charges:+

Billings will be made and distributed at monthly intervals. Bills will be rendered net, bearing the last date on which payment will then be considered delinquent. The period after which the payment is considered delinquent is 21 days after rendition of the bill. A charge of \$5.00 or three percent (3%) per month times the unpaid balance, whichever is more, will be added to delinquent amounts.

Bad Check Charge: *

A bad check charge of \$20 per check will be paid on all checks returned from the bank for insufficient funds.

* Indicates new rate or text

+ Indicates change

Date of Issue

Date Effective

Issued By: **Ann Rudy President** **510 Dulin Creek Rd., House Springs MO 63501**
Name of Officer Title Address

Attachment A - 6

FORM NO. 13 P. S. C. MO. No. 1 3rd Revised Sheet No. 6B-1

Cancelling P. S. C. MO. No. 1 2nd Revised Sheet No. 6B-1

KMB Utility Corporation For: Lakewood Hills (Jefferson County)
Name of Issuing Company Community, Town or City

RULES GOVERNING
RENDERING OF **WATER SERVICE** +

Reserved For Future Use*

* Indicates new rate or text
+ Indicates change

Date of Issue

Date Effective

Issued By: Ann Rudy President 510 Dulin Creek Rd., House Springs MO 63501
Name of Officer Title Address

Attachment A - 7

KMB - City of Scotsdale

Small Company Rate Filing - Water Service

Work ID # QW-2003-0009

W-2

Rate Making Income Statement - Water

	As Adjusted			
Annual Revenues	\$15,868			
Annual Expenses			Customer	Commodity
			Charge	
Accounting Fees	\$193		\$193	
Legal Fees	\$26		\$26	
Annual Registration	\$20		\$20	
Business Insurance	\$209		\$209	
Certification	\$23		\$12	\$12
Depreciation Expense	\$2,646			\$2,646
Misc. assessments	\$10			\$10
DNR - Water Testing	\$200			\$200
Electricity Expense	\$944			\$944
Employee Health Insurance	\$39		\$39	
Freight/Postage/PitneyBowes	\$180		\$180	
Miscellaneous	\$100		\$50	\$50
Loan Payment - Ann Rudy	\$0			\$0
Office Supplies	\$40		\$40	
Officer Salaries	\$671		\$671	
Operating Supplies	\$0			
Outside Services	\$0			
Soutside Services - Mowing	\$0			
Pager	\$20		\$20	
Payroll Taxes	\$271		\$271	
Payroll Billing Expense	\$1,240		\$1,240	
Payroll - Operator Expense	\$927			\$927
PSC Assessment	\$58		\$58	
Real Estate Taxes	\$342			\$342
Rent	\$236		\$236	
Repairs & Maintenance & R.M. Payroll	\$1,668			\$1,668
Telephone Expense	\$146		\$146	
Vehicle Expense	\$135			\$135
Return on Investment	\$4,846			\$4,846
Total Cost of Service	\$15,190		\$3,411	\$11,780
Less: Other Revenues	\$327		\$327	
Cost to Recover in Rates	\$14,863		\$3,084	\$11,780
Decrease =	(\$678)	-4.27%		
Requested Increase	\$11,858			
Rate Design Adjustment	\$345		345	
New Decrease	(\$333)	-2.10%		
Cost to Recover in Rates (\$14,863+\$345)	\$15,208		\$3,429	\$11,780

February 27, 2003
Missouri Public Service Commission Staff

Page 1 of 1
W. R. Hubbs

Attachment B - 1

KMB - High Ridge Manor

Small Company Rate Filing - Water Service

Work ID # QW-2003-0009

W-1

Rate Making Income Statement - Water

	As Adjusted		
Annual Revenues	\$19,712		
Annual Expenses		Customer Charge	Commodity
Accounting Fees	\$334	\$334	
Legal Fees	\$45	\$45	
Annual Registration	\$28	\$28	
Business Insurance	\$362	\$362	
Certification	\$36	\$18	\$18
Depreciation Expense	\$3,660		\$3,660
Misc. assessments	\$108		\$108
DNR - Water Testing	\$200		\$200
Electricity Expense	\$1,184		\$1,184
Employee Health Insurance	\$68	\$68	
Freight/Postage/PitneyBowes	\$311	\$311	
Miscellaneous	\$84	\$42	\$42
Loan Payment - Ann Rudy	\$0		\$0
Office Supplies	\$68	\$68	
Officer Salaries	\$1,160	\$1,160	
Operating Supplies	\$0		
Outside Services	\$0		
Soutside Services - Mowing	\$0		
Pager	\$35	\$35	
Payroll Taxes	\$448	\$448	
Payroll Billing Expense	\$2,144	\$2,144	
Payroll - Operator Expense	\$1,380		\$1,380
PSC Assessment	\$101	\$101	
Real Estate Taxes	\$746		\$746
Rent	\$409	\$409	
Repairs & Maintenance & R.M. Payroll	\$2,294		\$2,294
Telephone Expense	\$253	\$253	
Vehicle Expense	\$234		\$234
Return on Investment	\$2,212		\$2,212
Total Cost of Service	\$17,804	\$5,826	\$12,078
Less: Other Revenues	\$651	\$651	
Cost to Recover in Rates	\$17,253	\$5,175	\$12,078
Decrease =	(\$1,808)	-9.17%	
Requested Increase	\$4,958		
Rate Design Adjustment	\$1,232	\$1,232	
New Decrease	(\$576)	-2.92%	
Cost to Recover in Rates (\$14,863-\$345)	\$18,485	\$6,407	\$12,078

February 27, 2003
Missouri Public Service Commission Staff

Page 1 of 1
W. R. Hubbs

Attachment B - 2

Attachment D 25-30

KMB - Warren Woods Subdivision

Small Company Rate Filing - Water Service
Work ID # QW-2003-0009

W-1

Rate Making Income Statement - Water

	As Adjusted		Customer Charge
Annual Revenues	\$8,522		
Annual Expenses			
Accounting Fees	\$115		\$115
Legal Fees	\$15		\$15
Annual Registration	\$362		\$362
Business Insurance	\$125		\$125
Certification	\$14		\$14
Depreciation Expense	\$2,991		\$2,991
Misc. assessments	\$6		\$6
DNR - Water Testing	\$200		\$200
Electricity Expense	\$1,602		\$1,602
Employee Health Insurance	\$34		\$34
Freight/Postage/PitneyBowes	\$107		\$107
Miscellaneous	\$88		\$88
Loan Payment - Ann Rudy	\$0		\$0
Office Supplies	\$24		\$24
Officer Salaries	\$399		\$399
Operating Supplies	\$0		\$0
Outside Services	\$0		\$0
Soutside Services - Mowing	\$0		\$0
Pager	\$12		\$12
Payroll Taxes	\$188		\$188
Payroll Billing Expense	\$737		\$737
Payroll - Operator Expense	\$837		\$837
PSC Assessment	\$35		\$35
Real Estate Taxes	\$362		\$362
Rent	\$141		\$141
Repairs & Maintenance & R.M. Payroll	\$1,000		\$1,000
Telephone Expense	\$87		\$87
Vehicle Expense	\$80		\$80
	\$0		\$0
Return on Investment	\$2,802		\$2,802
			\$0
Total Cost of Service	\$12,363		\$12,363
Less: Other Revenues	\$195		\$195
Cost to Recover in Rates	\$12,168		\$12,168
Increase =	\$3,841	45.08%	
Requested Increase	\$7,339		
Rate Design Adjustment	\$2,298		\$2,298
New Increase	\$1,543	18.11%	
Cost to Recover in Rates	\$10,065		\$10,065

February 27, 2003
Missouri Public Service Commission Staff

Page 1 of 1
W. R. Hubbs

Attachment B - 3

KMB - Hillshine Acres

Small Company Rate Filing - Water Service
Work ID # QW-2003-0009

W-1

Rate Making Income Statement - Water

	As Adjusted		Customer Charge	Commodity
Annual Revenues	\$7,918			
Annual Expenses				
Accounting Fees	\$151		\$151	
Legal Fees	\$20		\$20	
Annual Registration	\$15		\$15	
Business Insurance	\$164		\$164	
Certification	\$18		\$9	\$9
Depreciation Expense	\$612		\$306	\$306
Misc. assessments	\$8			\$8
DNR - Water Testing	\$200			\$200
Electricity Expense	\$476			\$476
Employee Health Insurance	\$61		\$61	
Freight/Postage/PitneyBowes	\$141		\$141	
Miscellaneous	\$58		\$29	\$29
Loan Payment - Ann Rudy	\$0			\$0
Office Supplies	\$31		\$31	
Officer Salaries	\$526		\$526	
Operating Supplies	\$0			
Outside Services	\$0			
Soutside Services - Mowing	\$0			
Pager	\$16		\$16	
Payroll Taxes	\$264		\$264	
Payroll Billing Expense	\$972		\$972	
Payroll - Operator Expense	\$1,269			\$1,269
PSC Assessment	\$46		\$46	
Real Estate Taxes	\$26			\$26
Rent	\$185		\$185	
Repairs & Maintenance & R.M. Payroll	\$510			\$510
Telephone Expense	\$115		\$115	
Vehicle Expense	\$106			\$106
Return on Investment	\$946			\$946
Total Cost of Service	\$6,936		\$3,051	\$3,885
Less: Other Revenues	\$255		\$255	
Cost to Recover in Rates	\$6,681		\$2,796	\$3,885
Decrease =	(\$982)	-12.40%		
Requested Increase	\$2,696			
Rate Design Adjustment	\$721		\$721	
New Decrease	(\$261)	-3.29%		
Cost to Recover in Rates (\$14,863-\$345)	\$7,402		\$3,517	\$3,885

February 27, 2003
Missouri Public Service Commission Staff

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W. R. Hubbs

Attachment B - 4

KMB - Crestview Acres

Small Company Rate Filing - Water Service
Work ID # QW-2003-0009

W-1

Rate Making Income Statement - Water

	As Adjusted			
Annual Revenues	\$14,691			
Annual Expenses			Customer Charge	Commodity
Accounting Fees	\$276		\$276	
Legal Fees	\$37		\$37	
Annual Registration	\$30		\$30	
Business Insurance	\$300		\$300	
Certification	\$34		\$17	\$17
Depreciation Expense	\$1,677		\$839	\$839
Misc. assessments	\$15			\$15
DNR - Water Testing	\$200			\$200
Electricity Expense	\$897			\$897
Employee Health Insurance	\$97		\$97	
Freight/Postage/PitneyBows	\$258		\$258	
Miscellaneous	\$129		\$65	\$65
Loan Payment - Ann Rudy	\$0			\$0
Office Supplies	\$57		\$57	
Officer Salaries	\$961		\$961	
Operating Supplies	\$0			
Outside Services	\$0			
Soutside Services - Mowing	\$0			
Pager	\$29		\$29	
Payroll Taxes	\$480		\$480	
Payroll Billing Expense	\$1,776		\$1,776	
Payroll - Operator Expense	\$2,291			\$2,291
PSC Assessment	\$83		\$83	
Real Estate Taxes	\$43			\$43
Rent	\$338		\$338	
Repairs & Maintenance & R.M. Payroll	\$3,662			\$3,662
Telephone Expense	\$209		\$209	
Vehicle Expense	\$193			\$193
Return on Investment	\$1,419			\$1,419
Total Cost of Service	\$15,491		\$5,851	\$9,640
Less: Other Revenues	\$489		\$489	
Cost to Recover in Rates	\$15,002		\$5,362	\$9,640
Increase =	\$800	5.45%		
Requested Increase	\$4,637			

January 27, 2003
Missouri Public Service Commission Staff

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Attachment B - 5

KMB - Lakewood Hills

Small Company Rate Filing - Water Service
Work ID # QW-2003-0009

W-1

Rate Making Income Statement - Water

	As Adjusted		Customer Charge	Commodity
Annual Revenues	\$34,865			
Annual Expenses				
Accounting Fees	\$584		\$584	
Legal Fees	\$78		\$78	
Annual Registration	\$61		\$61	
Business Insurance	\$649		\$649	
Certification	\$71		\$36	\$36
Depreciation Expense	\$5,426		\$2,713	\$2,713
Misc. assessments	\$31			\$31
DNR - Water Testing	\$200			\$200
Electricity Expense	\$2,423			\$2,423
Employee Health Insurance	\$327		\$327	
Freight/Postage/PitneyBows	\$545		\$545	
Miscellaneous	\$469		\$235	\$235
Loan Payment - Ann Rudy	\$0			\$0
Office Supplies	\$119		\$119	
Officer Salaries	\$2,031		\$2,031	
Operating Supplies	\$50			\$50
Outside Services	\$1,855			\$1,855
Soutside Services - Mowing	\$0			
Pager	\$62		\$62	
Payroll Taxes	\$1,281		\$1,281	
Payroll Billing Expense	\$3,573		\$3,573	
Payroll - Operator Expense	\$7,659			\$7,659
PSC Assessment	\$176		\$176	
Real Estate Taxes	\$10			\$10
Rent	\$715		\$715	
Repairs & Maintenance & R.M. Payroll	\$2,989			\$2,989
Telephone Expense	\$443		\$443	
Vehicle Expense	\$409			\$409
Return on Investment	\$5,768			\$5,768
Total Cost of Service	\$38,004		\$13,627	\$24,377
Less: Other Revenues	\$702		\$702	
Cost to Recover In Rates	\$37,302		\$12,925	\$24,377
Increase =	\$3,139	9.00%		
Requested Increase	\$21,138			

January 27, 2003
Missouri Public Service Commission Staff

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Attachment B - 6

**KMB UTILITY CORP.
DEPRECIATION RATES**

(WATER)

FILE NO. QW-2003-0009

<u>ACCOUNT NUMBER</u>	<u>ACCOUNT</u>	<u>DEPRECIATION RATE %</u>	<u>AVERAGE SERVICE LIFE (YEARS)</u>
321	Structures & Improvements	2.5%	40
325.1	Submersible Pumping Equipment	10.0%	10
328	Other Pumping Equipment	4.0%	25
332	Water Treatment Equipment	2.9%	35
342	Distribution Reservoirs & Standpipes	2.5%	40
343	Transmission & Distribution Mains	2.0%	50
345	Services	2.5%	40
346.2	Meters - Plastic Chamber	10.0%	10
348	Hydrants	2.0%	50
391.1	Office Computer Equipment	14.3%	7
392	Transportation Equipment	12.5%	8
394	Tools, Shop, Garage Equipment	5.0%	20
397	Communication Equipment	6.7%	15

Attachment C



Commissioners
KELVIN L. SIMMONS
Chair
CONNIE MURRAY
SHEILA LUMPE
STEVE GAW
BRYAN FORBIS

Missouri Public Service Commission

POST OFFICE BOX 360
JEFFERSON CITY, MISSOURI 65102
573-751-3234
573-751-1847 (Fax Number)
<http://www.psc.state.mo.us>

ROBERT J. QUINN, JR.
Executive Director
WESS A. HENDERSON
Director, Utility Operations
ROBERT SCHALLENBERG
Director, Utility Services
DONNA M. PRENGER
Director, Administration
DALE HARDY ROBERTS
Secretary/Chief Regulatory Law Judge
DANA K. JOYCE
General Counsel

February 27, 2003

Ann Rudy – President
KMB Utility Corporation
5108 Dulin Creek Road
House Springs, MO 63051

RE: Requests for Increase in Water Rates
Small Company Rate Case Procedure
Mo. PSC Work ID No. QW-2003-0009 (water service)

Dear Ann:

Regarding the above-referenced subject, enclosed for your review and comment are the following documents with regard to KMB's water service areas: (1) the Staff's revenue requirement accounting runs, and related supporting documents; (2) the Staff's rate design work papers; and (3) customer bill comparisons based upon the Staff's recommended rates and rate design changes. Staff's audit shows that the Company should have the following rate changes:

1) Warren Woods Subdivision	Increase of \$1,543 (18.11%)
2) Hillshine Community	Decrease of \$261 (-3.29%)
3) Lakewood Hills	Increase of \$3,139 (9.00%)
4) High Ridge Manor	Decrease of \$576 (-2.92%)
5) Town of Scotsdale	Decrease of \$333 (-2.10%)
6) Crestview Acres	Increase of \$800 (5.45%)

Please review the detail of the expenses and plant contained in the revenue requirement accounting runs for each of the service areas. If you find an error or need additional information or explanation regarding the expenses incorporated into the Company's cost of service, our Accounting Staff will be glad to discuss every aspect of its results with you. I have included rate design sheets that show the impact of the increases and decrease on rates.

The Staff and Company will also be requesting that the Commission authorize the depreciation rates that are contained in the above-mentioned documents. The Staff is also making the recommendations that the Company's "Late Payment Charge" be amended (see proposed tariff) and that the Company implements a "Bad Check Charge" of \$20 per bad check

The Staff is seeking the Company agreement that its operator will keep more detailed time records for all future rate cases. Specifically, these time sheets must show the following items: the number of hours worked by the operator, the date the work was performed, to which specific system

Attachment E 1-108

these hours relate and the number of hours devoted to capital improvement projects, operation and maintenance, or general office.

Customers on two of the Company's water systems, Hillshine Acres and Crestview Acres, have indoor meters. The Staff is seeking the Company's agreement that its personnel will perform an actual meter read on all of these meters at least once a year, preferably at the end of December. The Company has relied on the customer-supplied meter readings to make its billings. This recommendation requesting a Company meter read was made at the time of the last Company rate case, and the change was not implemented by the Company.

The Staff is seeking agreement that the Company will have at all times operable master meters at all sources of water in all its operating systems and keep a monthly log of meter readings for these master meters. This agreement includes the Company repairing any inoperable master meters by June 1, 2003.

The Staff is seeking agreement that the Company maintain a log recording all revenues and separate occurrences by operating system related to each type of charge contained on the proposed "Schedule of Service Charges" tariff sheet, with monthly totals also being kept in this "Schedule of Service Charges" log book.

The Staff is seeking Company agreement that its operator will keep more detailed time records for all future rate cases. Specifically, these time sheets must show the following items: the number of hours worked by the operator, the date the work was performed, to which specific system these hours relate and the number of hours devoted to capital improvement projects, operation and maintenance, or general office.

Staff is also seeking agreement that when the Company seeks any future increases, that it is aware that it must file for rate changes for all of its operating areas: its water service areas, including Cedar Hill Estates service area, and its sewer service area.

In the current rate case, the Accounting Staff found that Piffel Excavating, which is an affiliated Company, performed a majority of the capital improvement and repair work for KMB. Although, the Staff found most items to be reasonable, in the future the Staff is seeking Company agreement that it will solicit a minimum of three competitive bids for all projects that exceed \$2,000. In the future, the Company should not assume that Piffel is its only option to perform larger repair and improvement work. Related to this issue of competitive bids, the Company is being notified that the lack of competitive bids may preclude any plant from being included in future rates.

On December 9, 2002, KMB and Cedar Hill Estates Water Company, Inc. filed an application (in Case No. WM-2003-0194) requesting the Commission's authority to merge Cedar Hill into KMB. KMB is to carry on the operations of Cedar Hill. The Staff is of the opinion that proper rates will be established for both KMB and Cedar Hill as part of this informal rate request process and is of the opinion that merger will not affect the rates recommended by the Staff and Company in these Small Company Rate Increase Procedures.

Ann Rudy
KMB Utility Corporation
Small Company Rate Increase Procedure Request
February 27, 2003

Page 3 of 3

Also attached to this document is a Summary Overview of KMB Utility Corporation's Customer Service Operations. Mr. John Kiebel of the Commission's Engineering and Management Services Department (EMSD) has prepared this document. Please do not be confused by his recommendation that the Company determine an appropriate charge level for returned checks and file a tariff to approve this charge. As you can see above, the charge he recommends that you develop is already being proposed to be changed in this case: therefore, you will not need to determine this charge and file a tariff sheet to affect these changes.

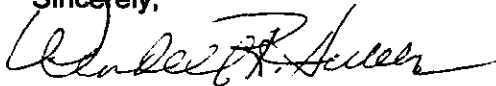
The following are the recommendations of Mr. Kiebel that have not already been addressed by other members of the staff:

- 1) Make bank deposits on a timelier basis.
- 2) Store customer receipts overnight in a locked fireproof vault.

Please feel free to contact me by telephone at (573) 751-3437 if you have questions about any of the enclosed documents or if you need additional information. Please respond to me in writing, on or before March 14, 2003, about whether you agree with the Staff's proposals and which rate alternative you are interested in pursuing.

I am also providing this same information to the Office of the Public Counsel (OPC) for review and comment. After hearing back from you and the OPC, I will schedule a meeting or telephone conference between the Company, the Staff and the OPC to discuss the final resolution of the Company's rate increase requests.

Sincerely,



Wendell R. "Randy" Hubbs
Assistant Manager - Rates
Water and Sewer Department

enclosures

copy (letter only):

Leasha Teel
Paul Adam
Lisa Kremer
Dale Johansen

John Cassidy
Roberta McKiddy
Cliff Snodgrass

Jeremy Hagemeyer
Ron Bible
Steve Loethen

Joan Wandel
John Kiebel
Jim Merciel

KMB - Warren Woods Subdivision

Small Company Rate Filing - Water Service

W-1

Work ID # QW-2003-0009

Rate Making Income Statement - Water

	As Adjusted		Customer Charge
Annual Revenues	\$8,522		
Annual Expenses			
Accounting Fees	\$115		\$115
Legal Fees	\$15		\$15
Annual Registration	\$362		\$362
Business Insurance	\$125		\$125
Certification	\$14		\$14
Depreciation Expense	\$2,991		\$2,991
Misc. assessments	\$6		\$6
DNR - Water Testing	\$200		\$200
Electricity Expense	\$1,602		\$1,602
Employee Health Insurance	\$34		\$34
Freight/Postage/PitneyBowes	\$107		\$107
Miscellaneous	\$88		\$88
Loan Payment - Ann Rudy	\$0		\$0
Office Supplies	\$24		\$24
Officer Salaries	\$399		\$399
Operating Supplies	\$0		\$0
Outside Services	\$0		\$0
Soutside Services - Mowing	\$0		\$0
Pager	\$12		\$12
Payroll Taxes	\$188		\$188
Payroll Billing Expense	\$737		\$737
Payroll - Operator Expense	\$837		\$837
PSC Assessment	\$35		\$35
Real Estate Taxes	\$362		\$362
Rent	\$141		\$141
Repairs & Maintenance & R.M. Payroll	\$1,000		\$1,000
Telephone Expense	\$87		\$87
Vehicle Expense	\$80		\$80
			\$0
Return on Investment	\$2,802		\$2,802
			\$0
Total Cost of Service	\$12,363		\$12,363
Less: Other Revenues	\$195		\$195
Cost to Recover in Rates	\$12,168		\$12,168
Increase =	\$3,841	45.08%	
Requested Increase	\$7,339		
Rate Design Adjustment	\$2,298		\$2,298
New Increase	\$1,543	18.11%	
Cost to Recover in Rates	\$10,065		\$10,065

February 27, 2003
Missouri Public Service Commission Staff

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W. R. Hubbs

KMB - Warren Woods Subdivision

Small Company Rate Filing - Water Service

Work ID # QW-2003-0009

W-1

Water Service Rate Development

Rate Design

Customer Charge Development			
	Cust Chg Costs	Annual Billings	Cust Charge Rate
Customer Charge per Bill	\$10,065	264	\$38.13

February 27, 2003
Missouri Public Service Commission Staff

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W. R. Hubbs

KMB - Warren Woods Subdivision

Small Company Rate Filing - Water Service

Work ID # QW-2003-0009

W-1

Residential Water Customer Impact

Residential Usage Estimate at 6,000 gal per month

Monthly Bill:	Customer Charge	Total Bill
Proposed Rates	\$38.13	\$38.13
Current Rates	\$31.54	\$31.54
Difference	\$6.59	\$6.59
Percentage Difference from Current Rates	20.9%	20.9%

February 27, 2003
Missouri Public Service Commission Staff

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W. R. Hubbs

KMB - Warren Woods Subdivision

Small Company Rate Filing - Water Service

W-1

Work ID # QW-2003-0009

Proposed Charges - Water Annualized & Normalized Revenues

Minimum Bill Revenues

Customer Number	22
Monthly Customer Bills Per Year	264
Times:	
Proposed Monthly Charge	\$38.13
Equals:	
Annualized Customer Charge Revenue	\$10,065

Total Water Rate Revenues	\$10,065
---------------------------	----------

Miscellaneous Revenues	\$195
------------------------	-------

Total Water Service Revenues	\$10,260
------------------------------	----------

February 27, 2003
Missouri Public Service Commission Staff

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W. R. Hubbs

KMB - Warren Woods Subdivision

Small Company Rate Filing - Water Service

W-1

Work ID # QW-2003-0009

Accounting Department

Test Year Annualized & Normalized Revenues

Customer Charge Revenues

Customer Number	22
Monthly Customer Bills Per Year	264
Times:	
Existing Monthly Charge	\$31.54
Equals:	
Annualized Customer Charge Revenue	\$8,327

Total Water Rate Revenues	\$8,327
---------------------------	---------

Miscellaneous Revenues	\$195
------------------------	-------

Total Water Service Revenues	\$8,522
------------------------------	---------

February 27, 2003
Missouri Public Service Commission Staff

Page 5 of 5
W. R. Hubbs

KMB Utility Corporation

For: Warren Woods Subdivision (Jefferson County)

Name of Issuing Company

Community, Town or City

RULES GOVERNING
RENDERING OF WATER SERVICE +

SCHEDULE OF WATER RATES

Availability:+

The following rates are applicable to all customers in the Company's Warren Woods Subdivision certificated service area that are adjacent to the Company's distribution mains using standard water service.

Rate Schedule:

Customer Charge \$ 38.13 per Month +

The Customer Charge will be billed each customer monthly regardless of actual usage.*

Taxes:

Any applicable Federal, State or local taxes shall be in addition to above charges.

Late Charges:+

Billings will be made and distributed at monthly intervals. Bills will be rendered net, bearing the last date on which payment will then be considered delinquent. The period after which the payment is considered delinquent is 21 days after rendition of the bill. A charge of \$5.00 or three percent (3%) per month times the unpaid balance, whichever is more, will be added to delinquent amounts.

Bad Check Charge: *

A bad check charge of \$20 per check will be paid on all checks returned from the bank for insufficient funds.

* Indicates new rate or text

+ Indicates change

Date of Issue

Date Effective

Issued By: Ann Rudy President

510 Dulin Creek Rd., House Springs MO 63501

Name of Officer Title

Address

FORM NO. 13

P.S.C.MO. No. 1 1st {xxxxxxx} SHEET No. 6E

{ Revised }

Cancelling P.S.C.MO. No. 1original {xxxxxxx} SHEET No. 6E

{ Revised }

KMB UTILITY CORPORATION

For

FRANCHISED AREAS

Name of Issuing Corporation

Community, Town or City

STATE OF MISSOURI

SCHEDULE OF RATES
WARREN WOODS SUBDIVISION (JEFFERSON COUNTY)

APR 16 1997**MISSOURI****Public Service Commission**Availability:

The following rates are applicable to all customers adjacent to the Company's distribution mains using standard water service:

Rate Schedule:

Minimum Service Charge \$ 31.54 +

Taxes:

Any applicable Federal, State, or Local Taxes shall be in addition to above charges.

Late Charges:

For any bill not paid within the period stated thereon, a late charge in the amount of \$3.00 per month, not to exceed three months or \$9.00 per customer, shall be added to the total amount due. +

The rates on this tariff sheet are subject to the terms and conditions of a Stipulation and Agreement approved by the Missouri Public Service Commission in Case Nos. WR-97-100 and SR-97-101. *

* Indicates new rate or text

+ Indicates change

FILED
97-100
APR 21 1997
97-101
MO. PUBLIC SERVICE COMM

DATE OF ISSUE April 16, 1997DATE EFFECTIVE April 21, 1997

ISSUED BY Danny E. Dowell month day year President P.O. Box 403, Imperial, MO 63052
 DANNY E. DOWELL name of officer title address

Warren Woods
Income Statement- Water
Informal Rate Case

	<u>DESCRIPTION</u>	<u>COMPANY</u>	<u>STAFF</u>	<u>DIFFERENCE</u>
A-9	Accounting Fees	166	115	(51)
B-9	Legal Fees	143	15	(128)
	Annual Registration	10	362	-
C-9	business insurance	10	125	114
	Certification	6	14	7
D-9	Depreciation Expense	1,336	2,991	1,655
	Misc. Assessment	6	6	-
E-9	DNR-Water Testing	68	200	132
F-9	Electricity Expense	1,813	1,602	(210)
G-9	Employee Health Insurance	10	34	23
H-9	Freight/Postage/Pitney Bowes	2	107	104
I-9	Misc.	(200)	88	288
J-9	Loan Payments-Ann Rudy	230	0	(230)
	Office Supplies	6	24	-
K-9	Officer Salaries	8	399	391
L-9	Operating Supplies	23	0	(23)
M-9	Outside Services	301	0	(301)
N-9	Outside Services-Mowing	1	0	(1)
O-9	Pager	20	12	(8)
P-9	Payroll Taxes	506	188	(318)
Q-9	Payroll-Billing Expense	536	737	201
R-9	Payroll-Operator Expense	2,043	837	(1,206)
S-9	PSC Assessment	64	35	(29)
	Real Estate Taxes	10	362	-
T-9	Rent	26	141	114
U-9	Repairs & Maintenance & R.M. Payables	4,896	1,000	(3,896)
V-9	Telephone Expense	10	87	77
W-9	Vehicle Expense	11	80	70
	Total Expenses	12,063	9,561	-3,225
	Total Revenues	7,633	8,327	
	Late Fees		195	
	Net Income (Loss)	4,430	1,039	
	Revenue Requirement		2,802	
	Net Revenue Requirement- Water		3,841	

KMB
2002 Informal Rate Case

Adjustment Summaries
Warren Woods

Accounting Fees

Company	166	
Staff	115	
^(\$3,574*3.07%)		
Staff Accounting Fees Adjustment	(51)	A-9

Legal Fees

Company	143	
Staff	15	
^(\$500*3.07%)		
Staff Legal Fees Adjustment	(128)	B-9

Business Insurance

Company	122	
Staff	125	
^(\$4,058*3.07%)		
Staff Business Insurance Adjustment	3	C-9

Depreciation Expense

Company	1,336	
Staff	2,991	
Staff Depreciation Expense Adjustment	1,655	D-9

DNR-Water Testing

Company	282	
Staff	200	
Allowance of \$200 to have water samples sent to DNR		
Staff DNR-Water Testing Adjustment	(82)	E-9

Electricity Expense

Company	1,813	
Staff	1,602	
Calculation was based on the rate of reduction provided by AmerenUE (7.14%) * by the Company's energy charges, excluding the service charges which remain unchanged.		
Staff Electricity Expense Adjustment	(210)	F-9

Employee Health Insurance Expense

Company	36	
Staff	34	
Covers Donnie-#(\$1,192*2.82%)		
Staff Employee Health Insurance Expense Adjustment	(2)	G-9

Freight/Postage/Pitney Bowes

Company	95	
Staff	107	
^(\$3460.80*3.07%)		
Staff Freight/Postage/Pitney Bowes Adjustment	12	H-9

PSC Assessment Expense

Company	57	
Staff	35	
^($\$498.29 \times 6.94\%$)		
PSC Assessment Expense	<u>(22)</u>	S-9

Rent

Company	109	
Staff	141	
^($\$4,580 \times 3.07\%$)		
Staff Rent Adjustment	<u>32</u>	T-9

Repairs & Maintenance & R.M. Payable

Company	5,240	
Staff	1,000	
Staff Repairs & Maintenance Adjustment	<u>(4,240)</u>	U-9

Telephone Expense

Company	88	
Staff	87	
^($\$2,835.61 \times 3.07\%$)		
Staff Telephone Expense Adjustment	<u>(1)</u>	V-9

Vehicle Expense

Company	76	
Staff	80	
^($\$2,619 \times 3.07\%$)		
Staff Vehicle Expense Adjustment	<u>4</u>	W-9

Misc.

Company	101	
Staff	88	
Removed Distributions for Ann Rudy and recategorized them under Loan Payments-Ann Rudy		
Most of the dollars included in Miscellaneous went into Repairs & Maint. or were reimbursements for expenses		
Staff Misc. Adjustment	<u>(13)</u>	I-9

Loan Payments-Ann Rudy

Company	230	
Staff	0	
This loan payment will be captured in the Company's rate of return		
Staff Loan Payment-Ann Rudy Adjustment	<u>(230)</u>	J-9

Officer Salaries

Company	417	
Staff	399	
^(\$13,000*3.07%)		
Staff Officer Salaries Adjustment	<u>(18)</u>	K-9

Operating Supplies

Company	23	
Staff	0	
Staff Operating Supplies Adjustment	<u>(23)</u>	L-9

Outside Services

Company	301	
Staff	0	
Staff Outside Services Adjustment	<u>(301)</u>	M-9

Outside Services-Mowing

Company	1	
Staff	0	
Staff Outside Services-Mowing Adjustment	<u>(1)</u>	N-9

Pager Expense

Company	11	
Staff	12	
^(\$395.73*3.07%)		
Staff Pager Expense Adjustment	<u>1</u>	O-9

Payroll-Taxes

Company	506	
Staff	188	
(Donnie)+79.31+(Vicki)+70.27(Ann)+38.81-based on Annualized Salary Amounts		
Staff Payroll-Taxes Adjustment	<u>(318)</u>	P-9

Payroll-Billing Expense

Company	536	
Staff	737	
Annualized Salary to \$24,0024 ^(\$24,024*3.07%)		
Staff Payroll-Billing Expense Adjustment	<u>201</u>	Q-9

Payroll-Operator Expense

Company	2,043	
Staff	837	
Annualized Salary to \$32,000 ^(\$32,000*3.07%)		
Staff Payroll-Operator Expense Adjustment	<u>(1,206)</u>	R-9

KMB - City of Scotsdale

Small Company Rate Filing - Water Service

Work ID # QW-2003-0009

W-2

Rate Making Income Statement - Water

	As Adjusted			
Annual Revenues	\$15,868			
Annual Expenses			Customer Charge	Commodity
Accounting Fees	\$193		\$193	
Legal Fees	\$26		\$26	
Annual Registration	\$20		\$20	
Business Insurance	\$209		\$209	
Certification	\$23		\$12	\$12
Depreciation Expense	\$2,646			\$2,646
Misc. assessments	\$10			\$10
DNR - Water Testing	\$200			\$200
Electricity Expense	\$944			\$944
Employee Health Insurance	\$39		\$39	
Freight/Postage/PitneyBowes	\$180		\$180	
Miscellaneous	\$100		\$50	\$50
Loan Payment - Ann Rudy	\$0			\$0
Office Supplies	\$40		\$40	
Officer Salaries	\$671		\$671	
Operating Supplies	\$0			
Outside Services	\$0			
Soutside Services - Mowing	\$0			
Pager	\$20		\$20	
Payroll Taxes	\$271		\$271	
Payroll Billing Expense	\$1,240		\$1,240	
Payroll - Operator Expense	\$927			\$927
PSC Assessment	\$58		\$58	
Real Estate Taxes	\$342			\$342
Rent	\$236		\$236	
Repairs & Maintenance & R.M. Payroll	\$1,668			\$1,668
Telephone Expense	\$146		\$146	
Vehicle Expense	\$135			\$135
Return on Investment	\$4,846			\$4,846
Total Cost of Service	\$15,190		\$3,411	\$11,780
Less: Other Revenues	\$327		\$327	
Cost to Recover in Rates	\$14,863		\$3,084	\$11,780
Decrease =	(\$678)	-4.27%		
Requested Increase	\$11,858			
Rate Design Adjustment	\$345		345	
New Decrease	(\$333)	-2.10%		
Cost to Recover in Rates (\$14,863+\$345)	\$15,208		\$3,429	\$11,780

February 27, 2003
Missouri Public Service Commission Staff

Page 1 of 5
W. R. Hubbs

KMB - City of Scottsdale

Small Company Rate Filing - Water Service

Work ID # QW-2003-0009

W-2

Water Service Rate Development

Rate Design

Commodity Charge Development

	Commodity Cost	Total Gallons	Rate*
Commodity Cost per Unit	\$11,780	2,870,898	\$4.10

Commercial Billed Cost Recovery

* =billed Commercial usage* Rate

=238,564 billed usage X \$4.10

\$979

to recover from commercial commodity charge

238,564 gal billed

Commodity Cost to Recover in Cust Chg

\$10,801

Commodity allocation to customer charge

Residential	2,448,000
Commercial	184,334
Total	2,632,334

allocation to
Rate Class

\$10,044.32
\$756.34
\$10,800.65

Customer Charge Development

Residential
Commercial
Total

Cust #'s	Weighting	Weight	Percentage	Allocation
34	1	34	81.93%	\$2,808.89
3	2.5	7.5	18.07%	\$619.61
37		41.5	100.00%	\$3,428.50

chk \$3,428.50

Residential Customer Charge Rate Development

\$10,044.32

\$2,808.89

\$12,853

Divided by

34 Customers =

\$31.50

Commercial Customer Charge Rate Development

\$756

\$620

\$1,376

Divided by

3 Customers =

\$38.22

February 27, 2003

Missouri Public Service Commission Staff

Page 2 of 5

W. R. Hubbs

Residential Imputed
34 customers times 12 months times 6,000 gal/per month/customer = 2,448,000 gallons

Commercial
Base gallons 184,334

Billed Gallons 238,564

Total Commercial Gallons 422,898

Total Gallons 2,870,898

Total Base Gallons 2,632,334

Total Billed Gallons 238,564

2,870,898

KMB - City of Scotsdale

Small Company Rate Filing - Water Service
Work ID # QW-2003-0009

W-2

Residential Water Customer Impact

Monthly Bill:

	Flat Charge	Total Bill
Proposed Rates	\$31.50	\$31.50
Current Rates	\$31.49	\$31.49
Difference	\$0.01	\$0.01
Percentage Difference from Current Rates	0.0%	0.0%

February 27, 2003
Missouri Public Service Commission Staff

Page 3 of 5
W. R. Hubbs

KMB - City of Scotsdale

Small Company Rate Filing - Water Service

Work ID # QW-2003-0009

W-2

Proposed Charges - Water Annualized & Normalized Revenues

Customer Charge Revenues

Customer Number - Residential	34
Monthly Customer Bills Per Year	408
Times:	
Proposed Monthly Charge	\$31.50
Equals:	
Annualized Customer Charge Revenue	\$12,853

Customer Number - Commercial	3
Monthly Customer Bills Per Year	36
Times:	
Proposed Monthly Charge	\$38.22
Equals:	
Annualized Customer Charge Revenue	\$1,376

Commodity Charge Revenues

Gallons Billed* - Commercial	238,564 *
Times:	
Proposed Commodity Charge	\$4.10
Equals:	
Annualized Commodity Charge Revenue	\$979

Total Water Rate Revenues	\$15,208
---------------------------	----------

Miscellaneous Revenues	\$327
------------------------	-------

Total Water Service Revenues	\$15,535
------------------------------	----------

February 27, 2003
Missouri Public Service Commission Staff

Page 4 of 5
W. R. Hubbs

KMB - City of Scotsdale

Small Company Rate Filing - Water Service

Work ID # QW-2003-0009

W-2

Accounting Department

Test Year Annualized & Normalized Revenues

Minimum Bill Revenues

Customer Number - Residential	34
Monthly Customer Bills Per Year	408
Times:	
Existing Monthly Charge	\$31.49
Equals:	
Annualized Customer Charge Revenue	\$12,848

Customer Number - Commercial	3
Monthly Customer Bills Per Year	36
Times:	
Existing Monthly Charge	\$44.99
Equals:	
Annualized Customer Charge Revenue	\$1,620

Commodity Charge Revenues

Gallons Billed* - Commercial	238,564 *
Times:	
Existing Commodity Charge	\$4.50
Equals:	
Annualized Commodity Charge Revenue	\$1,074

Total Water Rate Revenues	\$15,541
---------------------------	----------

Miscellaneous Revenues	\$327
------------------------	-------

Total Water Service Revenues	\$15,868
------------------------------	----------

February 27, 2003

Missouri Public Service Commission Staff

Page 5 of 5

W. R. Hubbs

KMB Utility Corporation For: Town Of Scotsdale (Jefferson County)
 Name of Issuing Company Community, Town or City

RULES GOVERNING
 RENDERING OF **WATER SERVICE** +

SCHEDULE OF WATER RATES

Availability:+

The following rates are applicable to all customers in the Company's Town of Scotsdale certificated service area that are adjacent to the Company's distribution mains using standard water service.

Rate Schedule:

Customer Charge		
Residential Service	\$ 31.50 per Month	+
Commercial Service	\$ 38.22 per Month	+
Commodity Charge	\$ 4.10 per 1,000 gallons for all gallons in excess of 10,000 a month	+

The Customer Charge will be billed each customer monthly regardless of actual usage.*

Taxes:

Any applicable Federal, State or local taxes shall be in addition to above charges.

Late Charges:+

Billings will be made and distributed at monthly intervals. Bills will be rendered net, bearing the last date on which payment will then be considered delinquent. The period after which the payment is considered delinquent is 21 days after rendition of the bill. A charge of \$5.00 or three percent (3%) per month times the unpaid balance, whichever is more, will be added to delinquent amounts.

Bad Check Charge: *

A bad check charge of \$20 per check will be paid on all checks returned from the bank for insufficient funds.

* Indicates new rate or text

+ Indicates change

Date of Issue

Date Effective

Issued By: Ann Rudy President 510 Dulin Creek Rd., House Springs MO 63501
 Name of Officer Title Address

{ Revised }

{ Revised }

KMB UTILITY CORPORATION

For

FRANCHISED AREAS

Name of Issuing Corporation

Community, Town or City

STATE OF MISSOURI

SCHEDULE OF RATES
TOWN OF SCOTSDALE (JEFFERSON COUNTY)

RECEIVED**APR 16 1997**Availability:

MISSOURI
Public Service Commission

The following rates are applicable to all customers adjacent to the Company's distribution mains using standard water service:

Rate Schedule:

Residential Service	\$ 31.49	+
Commercial Service	\$ 44.99	+
\$4.50 per 1,000 gallons in excess of 10,000 gallons per month		+

Taxes:

Any applicable Federal, State, or Local Taxes shall be in addition to above charges.

Late Charges:

For any bill not paid within the period stated thereon, a late charge in the amount of \$3.00 per month, not to exceed three months or \$9.00 per customer, shall be added to the total amount due. +

The rates on this tariff sheet are subject to the terms and conditions of a Stipulation and Agreement approved by the Missouri Public Service Commission in Case Nos. WR-97-100 and SR-97-101. *

* Indicates new rate or text

+ Indicates change

FILED
97-100
APR 21 1997
97-101
MO. PUBLIC SERVICE COMM

DATE OF ISSUE April 16, 1997 DATE EFFECTIVE April 21, 1997
month day year month day year
 ISSUED BY Danny E. Dowell President P.O. Box 403, Imperial, MO 63052
DANNY E. DOWELL name of officer title address

Scottsdale
Income Statement- Water
Informal Rate Case

	<u>DESCRIPTION</u>	<u>COMPANY</u>	<u>STAFF</u>	<u>DIFFERENCE</u>
A-8	Accounting Fees	312	193	(119)
B-8	Legal Fees	238	26	(212)
	Annual Registration	20	20	-
C-8	business insurance	203	209	6
	Certification	23	23	-
D-8	Depreciation Expense	2,067	2,646	579
	Misc. Assessment	10	10	-
E-8	DNR-Water Testing	363	200	(163)
F-8	Electricity Expense	1,198	944	(254)
G-8	Employee Health Insurance	60	39	(21)
H-8	Freight/Postage/Pitney Bowes	153	180	27
I-8	Misc.	161	100	(61)
J-8	Loan Payments-Ann Rudy	385	0	(385)
	Office Supplies	40	40	-
K-8	Officer Salaries	512	671	159
L-8	Operating Supplies	43	0	(43)
M-8	Outside Services	480	0	(480)
	Outside Services-Mowing	2	0	(2)
N-8	Pager	20	20	-
O-8	Payroll Taxes	3,086	271	(2,815)
P-8	Payroll-Billing Expense	898	1,240	342
Q-8	Payroll-Operator Expense	2,482	927	(1,555)
R-8	PSC Assessment	119	58	(61)
	Real Estate Taxes	342	342	-
S-8	Rent	182	236	54
T-8	Repairs & Maintenance & R.M. Pay	7,630	1,668	(5,962)
U-8	Telephone Expense	156	146	(10)
V-8	Vehicle Expense	128	135	7
	Total Expenses	21,312	10,345	-10,970
	Total Revenues	15,066	15,541	
	Late Fees		327	
	Net Income (Loss)	6,246	-5,523	
	Revenue Requirement		4,846	
	Net Revenue Requirement- Water		-677	

1/22/03

KMB
2002 Informal Rate Case
Scottsdale

Rate Base for KMB

Total Plant in Service	\$ 60,664.00
Less: Depreciation Reserve	<u>\$ 22,762.00</u>
Net Plant	\$ 37,902.00
Less: Customer Contribution in Aid of Construction	\$0.00
Rate Base	\$ 37,902.00
ROR-Equity (Rate Base 37,902 x 8.80 Equity Return Factored for Taxes)	\$ 3,337
ROR-Debt (Rate Base 37,902 x 3.98 ROR Debt)	\$ 1,508
Revenue Requirement	<u><u>\$ 4,846</u></u>

KMB		
2002 Informal Rate Case		
Adjustment Summaries		
Scottsdale		
Accounting Fees		
Company	312	
Staff	183	
Staff Accounting Fee Adjustment	<u>(119)</u>	A-8
Legal Fees		
Company	238	
Staff	26	
Staff Legal Fee Adjustment	<u>(212)</u>	B-8
Business Insurance		
Company	203	
Staff	200	
Staff Business Insurance Adjustment	<u>6</u>	C-8
Depreciation Expense		
Company	2,067	
Staff	2,646	
Staff Depreciation Expense Adjustment	<u>579</u>	D-8
DNR Water Testing		
Company	383	
Staff	200	
Affordance of \$200 to have water samples sent to DNR	<u>(163)</u>	E-8
Staff DNR-Water Testing Adjustment		
Electricity Expense		
Company	1,198	
Staff	944	
Calculation was based on the rate of reduction provided by AmerenUE (7.14%) "by the Company's energy charges, excluding the service charges which remain unchanged."		
Staff Electricity Expense Adjustment	<u>(254)</u>	F-8
Employee Health Insurance Expense		
Company	60	
Staff	39	
Coverie Donnie #4(\$1,927*3.25%)	<u>(21)</u>	G-8
Staff Employee Health Insurance Expense Adjustment		
Freight/Postage/Pitney Bowes		
Company	163	
Staff	180	
Staff Freight/Postage/Pitney Bowes Adjustment	<u>27</u>	H-8
Misc.		
Company	161	
Staff	99	
Removed Distributions for Ann Rudy and reauthorized them under Loan Payments-Ann Rudy		
Most of the dollars included in Miscellaneous went into Repairs & Maint. or were reimbursements for expenses		
Staff Misc. Adjustment	<u>(61)</u>	I-8
Loan Payments-Ann Rudy		
Company	385	
Staff	0	
This loan payment will be captured in the Company's rate of return	<u>(385)</u>	J-8
Staff Loan Payments-Ann Rudy Adjustment		
Officer Salaries		
Company	512	
Staff	671	
Staff Officer Salaries Adjustment	<u>159</u>	K-8
Operating Supplies		

Company	43	
Staff	0	
(\$13,000*5.16%)		
Staff Operating Supplies Adjustment	<u>(43)</u>	L-8

Outside Services-Mowing

Company	2	
Staff	0	
Staff Outside Services-Mowing Adjustment	<u>(2)</u>	M-8

Outside Services

Company	480	
Staff	0	
Staff Outside Services Adjustment	<u>(480)</u>	N-8

Payroll-Taxes

Company	3,066	
Staff	271	
(Donnie)*87.83+(Vicki)+118.18(Ann)+65.28- based on Annualized Salary Amounts		
Staff Payroll-Taxes Adjustment	<u>(2,815)</u>	Q-8

Payroll-Billing Expense

Company	898	
Staff	1,240	
Annualized Salary to \$24,0024 ^(\$24,024*5.16%)		
Staff Payroll-Billing Expense Adjustment	<u>342</u>	P-8

Payroll-Operator Expense

Company	2,482	
Staff	927	
Annualized Salary to \$32,000 ^(\$32,000*5.16%)		
Staff Payroll-Operator Expense Adjustment	<u>(1,555)</u>	Q-8

PSC Assessment Expense

Company	119	
Staff	58	
^(\$498.29*11.67%)		
PSC Assessment Expense	<u>(61)</u>	R-8

Rent

Company	182	
Staff	236	
^(\$4,580*5.16%)		
Staff Rent Adjustment	<u>54</u>	S-8

Repairs & Maintenance & R.M. Payable

Company	7,630	
Staff	1,668	
Staff Repairs & Maintenance Adjustment	<u>(5,962)</u>	T-8

Telephone Expense

Company	156	
Staff	148	
^(\$2,835.61*5.16%)		
Staff Telephone Expense Adjustment	<u>(10)</u>	U-8

Vehicle Expense

Company	128	
Staff	135	
^(\$2,519*5.16%)		
Staff Vehicle Expense Adjustment	<u>7</u>	V-8

KMB - Scotsdale
Annualized Revenue
Summary

Annualized Customers (12 months)

Residential
Commercial

408
36

*34 customers
3 customers*

Customer Charge

Residential
Commercial

\$31.49
\$44.99

A Annualized Customer Charge Revenues

\$14,467.56

Base Usage Gallons

Residential
Commercial

0
184,334

Commodity Usage Gallons

Residential
Commercial

0
238,564

Commodity Charge per 1000 Gallons in excess of 10000

Residential
Commercial

0
\$4.50

B Annualized Commodity Revenues

Residential
Commercial

0
\$1,073.54

Total Annualized Revenues

\$15,541.10

*modified
RW sheets
1/22/03*

KMB - Hillshine Acres

Small Company Rate Filing - Water Service

Work ID # QW-2003-0009

W-1

Rate Making Income Statement - Water

	As Adjusted		Customer	Commodity
Annual Revenues	\$7,918		Charge	
Annual Expenses				
Accounting Fees	\$151		\$151	
Legal Fees	\$20		\$20	
Annual Registration	\$15		\$15	
Business Insurance	\$164		\$164	
Certification	\$18		\$9	\$9
Depreciation Expense	\$612		\$306	\$306
Misc. assessments	\$8			\$8
DNR - Water Testing	\$200			\$200
Electricity Expense	\$476			\$476
Employee Health Insurance	\$61		\$61	
Freight/Postage/PitneyBowes	\$141		\$141	
Miscellaneous	\$58		\$29	\$29
Loan Payment - Ann Rudy	\$0			\$0
Office Supplies	\$31		\$31	
Officer Salaries	\$526		\$526	
Operating Supplies	\$0			
Outside Services	\$0			
Soutside Services - Mowing	\$0			
Pager	\$16		\$16	
Payroll Taxes	\$264		\$264	
Payroll Billing Expense	\$972		\$972	
Payroll - Operator Expense	\$1,269			\$1,269
PSC Assessment	\$46		\$46	
Real Estate Taxes	\$26			\$26
Rent	\$185		\$185	
Repairs & Maintenance & R.M. Payroll	\$510			\$510
Telephone Expense	\$115		\$115	
Vehicle Expense	\$106			\$106
Return on Investment	\$946			\$946
Total Cost of Service	\$6,936		\$3,051	\$3,885
Less: Other Revenues	\$255		\$255	
Cost to Recover in Rates	\$6,681		\$2,796	\$3,885
Decrease =	(\$982)	-12.40%		
Requested Increase	\$2,696			
Rate Design Adjustment	\$721		\$721	
New Decrease	(\$261)	-3.29%		
Cost to Recover in Rates (\$14,863-\$345)	\$7,402		\$3,517	\$3,885

February 27, 2003
Missouri Public Service Commission Staff

Page 1 of 5
W. R. Hubbs

KMB - Hillshine Acres

Small Company Rate Filing - Water Service

Work ID # QW-2003-0009

W-1

Water Service Rate Development

Rate Design

Commodity Charge Development			
	Commodity Cost	Total Gallons	Rate*
Commodity Cost per Unit	\$3,885	1,985,547	\$1.96
Customer Charge Development			
	Cust Chg Costs	Annual Billings	Cust Charge Rate
Customer Charge per Bill	\$3,517	348	\$10.11

February 27, 2003
Missouri Public Service Commission Staff

Page 2 of 5
W. R. Hubbs

KMB - Hillshine Acres

Small Company Rate Filing - Water Service
Work ID # QW-2003-0009

W-1

Residential Water Customer Impact

Residential Usage Estimate at 6,000 gal per month

Monthly Bill:

	Customer Charge	Commodity Charge	Monthly Usage	Commodity Total	Total Bill
Proposed Rates	\$10.11	\$1.96	6,000	\$11.74	\$21.85
Current Rates	\$9.41	\$2.21	6,000	\$13.26	\$22.67
Difference	\$0.70			(\$1.52)	(\$0.82)
Percentage Difference from Current Rates	7.4%			-11.5%	-3.6%

February 27, 2003
Missouri Public Service Commission Staff

Page 3 of 5
W. R. Hubbs

KMB - Hillshine Acres

Small Company Rate Filing - Water Service

W-1

Work ID # QW-2003-0009

Accounting Department

Test Year Annualized & Normalized Revenues

Minimum Bill Revenues

Customer Number	29
Customer Bills Per Year	348
Times:	
Existing Monthly Customer Charge	\$9.41
Equals:	
Annualized Minimum Bill Revenue	\$3,275

Commodity Charge Revenues

Gallons Billed*	1,985,547 *
Times:	
Existing Commodity Charge	\$2.21
Equals:	
Annualized Commodity Charge Revenue	\$4,388

Total Water Rate Revenues	\$7,663
---------------------------	---------

Miscellaneous Revenues	\$255
------------------------	-------

Total Water Service Revenues	\$7,918
------------------------------	---------

January 27, 2003
Missouri Public Service Commission Staff

Page 5 of 5
W. R. Hubbs

KMB - Hillshine Acres

Small Company Rate Filing - Water Service

W-1

Work ID # QW-2003-0009

Proposed Charges - Water Annualized & Normalized Revenues

Customer Charge Revenues

Customer Number	29
Monthly Customer Bills Per Year	348
Times:	
Proposed Customer Charge	\$10.11
Equals:	
Annualized Customer Charge Revenue	\$3,517

Commodity Charge Revenues

Gallons Billed*	1,985,547 *
Times:	
Proposed Commodity Charge	\$1.96
Equals:	
Annualized Commodity Charge Revenue	\$3,885

Total Water Rate Revenues	\$7,402
---------------------------	---------

Miscellaneous Revenues	\$255
------------------------	-------

Total Water Service Revenues	\$7,657
------------------------------	---------

February 27, 2003
Missouri Public Service Commission Staff

Page 4 of 5
W. R. Hubbs

KMB Utility Corporation

For: Hillshine Community (Jefferson County)

Name of Issuing Company

Community, Town or City

RULES GOVERNING
RENDERING OF WATER SERVICE

+

SCHEDULE OF WATER RATES

Availability:+

The following rates are applicable to all customers in the Company's Hillshine Community certificated service area that are adjacent to the Company's distribution mains using standard water service.

Rate Schedule:

Customer Charge	\$ 10.11 per Month	+
Commodity Charge	\$ 1.96 per 1,000 gallons	+

The Customer Charge will be billed each customer monthly regardless of actual usage.*

Taxes:

Any applicable Federal, State or local taxes shall be in addition to above charges.

Late Charges:+

Billings will be made and distributed at monthly intervals. Bills will be rendered net, bearing the last date on which payment will then be considered delinquent. The period after which the payment is considered delinquent is 21 days after rendition of the bill. A charge of \$5.00 or three percent (3%) per month times the unpaid balance, whichever is more, will be added to delinquent amounts.

Bad Check Charge: *

A bad check charge of \$20 per check will be paid on all checks returned from the bank for insufficient funds.

* Indicates new rate or text

+ Indicates change

Date of Issue

Date Effective

Issued By: Ann Rudy President

510 Dulin Creek Rd., House Springs MO 63501

Name of Officer Title

Address

KMB UTILITY CORPORATION

For

FRANCHISED AREAS

Name of Issuing Corporation

Community, Town or City

STATE OF MISSOURI**SCHEDULE OF RATES**
HILLSHINE COMMUNITY (FRANKLIN COUNTY)**RECEIVED****APR 16 1997****MISSOURI****Public Service Commission**Availability:

The following rates are applicable to all customers adjacent to the Company's distribution mains using standard water service:

Rate Schedule:

Minimum Monthly Charge	\$ 9.41	+
Commodity Charge (per 1,000 gal.)	\$ 2.21	+

Taxes:

Any applicable Federal, State, or Local Taxes shall be in addition to above charges.

Late Charges:

For any bill not paid within the period stated thereon, a late charge in the amount of \$3.00 per month, not to exceed three months or \$9.00 per customer, shall be added to the total amount due.	+
-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	---

The rates on this tariff sheet are subject to the terms and conditions of a Stipulation and Agreement approved by the Missouri Public Service Commission in Case Nos. WR-97-100 and SR-97-101.

*
*
*

* Indicates new rate or text

+ Indicates change

FILED
97-100
APR 21 1997
97-101
MO. PUBLIC SERVICE COMM

DATE OF ISSUE April 16, 1997DATE EFFECTIVE April 21, 1997

ISSUED BY

Danny E. Dowell
month day year
DANNY E. DOWELL name of officer title

President

P.O. Box 403, Imperial, MO 63052
month day year
address

Hillshine Acres
Income Statement- Water
Informal Rate Case

	<u>DESCRIPTION</u>	<u>COMPANY</u>	<u>STAFF</u>	<u>DIFFERENCE</u>
A-6	Accounting Fees	211	151	-60
B-6	Legal Fees	190	20	-170
	Annual Registration	15	15	-
C-6	business insurance	162	164	2
	Certification	18	18	-
D-6	Depreciation Expense	443	612	169
	Misc. Assessment	8	8	-
E-6	DNR-Water Testing	302	200	-102
F-6	Electricity Expense	600	476	-124
G-6	Employee Health Insurance	48	61	13
H-6	Freight/Postage/Pitney Bowes	122	141	19
I-6	Misc.	314	58	-255
J-6	Loan Payments-Ann Rudy	303	0	-303
	Office Supplies	31	31	-
K-6	Officer Salaries	411	526	115
L-6	Operating Supplies	149	0	-149
M-6	Outside Services	301	0	-301
N-6	Outside Services-Mowing	1	0	-1
	Pager	16	16	-
O-6	Payroll Tax	665	264	-401
P-6	Payroll-Billing Expense	752	972	220
Q-6	Payroll-Operator Expense	788	1,269	481
R-6	PSC Assessment	83	46	-37
	Real Estate Taxes	26	26	-
S-6	Rent	144	185	41
T-6	Repairs & Maintenance & R.M. Pay	4,715	510	-4,205
	Telephone Expense	115	115	-
U-6	Vehicle Expense	100	106	6
	Total Expenses	11,033	5,990	-5,044
	Total Revenues	8,013	7,663	
	Late Fees		255	
	Net Income (Loss)	3,020	-1,928	
	Revenue Requirement		946	
	Net Revenue Requirement- Water		-982	

KMB
2002 Informal Rate Case
Hillshine

Rate Base for KMB

Total Plant in Service	\$ 14,408.00
Less: Depreciation Reserve	<u>\$ 6,535.00</u>
Rate Base	\$ 7,873.00
Less: Customer Contribution in Aid of Construction (overcollected -customer contribution)	\$475.00
	<u>\$ 7,398.00</u>
ROR-Equity (Rate Base 7,398 x 8.80 Equity Return Factored for Taxes)	\$ 651
ROR-Debt (Rate Base 7,398 x 3.98 ROR Debt)	\$ 294
Revenue Requirement	<u><u>\$ 946</u></u>

KMB
2002 Informal Rate Case

Adjustment Summaries
Hillsboro Acres

Accounting Fees / Legal

Company	22	
Staff	151	
Staff Accounting Fees Adjustment	<u>129</u>	A-6

Legal Fees

Company	190	
Staff	45	
Staff Legal Fees Adjustment	<u>(145)</u>	B-6

Business Insurance

Company	162	
Staff	164	
*((\$4,058*4.04%)		
Staff Business Insurance Adjustment	<u>2</u>	C-6

Depreciation Expense

Company	443	
Staff	612	
Staff Depreciation Expense Adjustment	<u>169</u>	D-6

DNR-Water Testing

Company	302	
Staff	200	
Allowance of \$200 to have water samples sent to DNR		
Staff DNR-Water Testing Adjustment	<u>(102)</u>	E-6

Electricity Expense

Company	600	
Staff	476	
Calculation was based on the rate of reduction provided by AmerenUE (7.14%)* by the Company's energy charges, excluding the service charges which remain unchanged.		
Staff Electricity Expense Adjustment	<u>(124)</u>	F-6

Employee Health Insurance

Company	48	
Staff	61	
Cover Donnie only-4*(\$1,192*5.15%)		
Staff Employee Health Insurance Adjustment	<u>13</u>	G-6

Freight/Postage/Pitney Bowes

Company	122	
Staff	141	
*((\$3460.80*4.04%)		
Staff Freight/Postage/Pitney Bowes Adjustment	<u>19</u>	H-6

Misc.

Company	314	
Staff	58	
Removed Distributions for Ann Rudy and recategorized them under Loan Payments-Ann Rudy		
Most of the dollars included in Miscellaneous went into Repairs & Maint. or were reimbursements for expenses		
Staff Misc. Adjustment	<u>(256)</u>	I-6

Loan Payment-Ann Rudy

Company	303	
Staff	0	
This loan payment will be captured in the Company's rate of return		
Staff Loan Payment-Ann Rudy Adjustment	<u>(303)</u>	J-6

Officer Salaries

Company	411	
Staff	526	
^(\$13,000*4.04%)		
Staff Officer Salaries Adjustment	<u>115</u>	K-6

Operating Supplies

Company	149	
Staff	0	
Staff Operating Supplies Adjustment	<u>(149)</u>	L-6

Outside Services

Company	301	
Staff	0	
Staff Outside Services Adjustment	<u>(301)</u>	M-6

Outside Services-Mowing

Company	1	
Staff	0	
Staff Outside Services-Mowing Adjustment	<u>(1)</u>	N-6

Payroll-Taxes

Company	665	
Staff	284	
(Donnie)+120.27+(Vicki)+92.63(Ann)+51.16- based on Annualized Salary Amounts		
Staff Payroll-Taxes Adjustment	<u>(401)</u>	O-6

Payroll-Billing Expense

Company	752	
Staff	972	
Annualized Salary to \$24,0024 ^(\$24,024*4.04%)		
Staff Payroll-Billing Expense Adjustment	<u>220</u>	P-6

Payroll-Operator Expense

Company	788	
Staff	1,269	
Annualized Salary to \$32,000 ^(\$32,000*4.04%)		
Staff Payroll-Operator Expense Adjustment	<u>481</u>	Q-6

PSC Assessment Expense

Company	83	
Staff	46	
^(\$488.29*9.15%)PSC Amount X Allocation %		
PSC Assessment Expense	<u>(37)</u>	R-6

Rent

Company	144	
Staff	185	
^(\$4,580*4.04%)		
Staff Rent Adjustment	<u>41</u>	S-6

Repairs & Maintenance & R.M. Payables

KMB		
2002 Informal Rate Case		
Adjustment Summaries		
Hillshine Acres		
Accounting Fees / Legal		
Company	22	
Staff	151	
Staff Accounting Fee Adjustment	<u>128</u>	A-6
Legal Fees		
Company	190	
Staff	45	
Staff Legal Fees Adjustment	<u>(145)</u>	B-6
Business Insurance		
Company	162	
Staff	164	
4% (.0524, 04%)	<u>2</u>	C-6
Staff Business Insurance Adjustment		
Depreciation Expense		
Company	443	
Staff	612	
Staff Depreciation Expense Adjustment	<u>169</u>	D-6
DNR-Water Testing		
Company	302	
Staff	200	
Allowance of \$200 to have water samples sent to DNR	<u>(102)</u>	E-6
Staff DNR-Water Testing Adjustment		
Electricity Expense		
Company	800	
Staff	476	
Calculation was based on the rate of reduction provided by AmerenUE (7.14%) by the Company's energy charges, excluding the service charges which remain unchanged:		
Staff Electricity Expense Adjustment	<u>(124)</u>	F-6
Employee Health Insurance		
Company	48	
Staff	67	
Cover Donnie only-#(\$1,192*5.15%)	<u>13</u>	G-6
Staff Employee Health Insurance Adjustment		
Freight/Postage/Pitney Bowes		
Company	122	
Staff	141	
4% (\$3460.80*4.04%)	<u>19</u>	H-6
Staff Freight/Postage/Pitney Bowes Adjustment		
Misc.		
Company	314	
Staff	58	
Removed Distributions for Ann Rudy and recategorized them under Loan Payments-Ann Rudy		
Most of the dollars included in Miscellaneous went into Repairs & Maint. or were reimbursements for expense		
Staff Misc. Adjustment	<u>(256)</u>	I-6

Loan Payment-Ann Rudy

Company	303	
Staff	0	
This loan payment will be captured in the Company's rate of return		
Staff Loan Payment-Ann Rudy Adjustment	<u>(303)</u>	J-6

Officer Salaries

Company	411	
Staff	526	
*((\$13,000*4.04%)		
Staff Officer Salaries Adjustment	<u>115</u>	K-6

Operating Supplies

Company	149	
Staff	0	
Staff Operating Supplies Adjustment	<u>(149)</u>	L-6

Outside Services

Company	301	
Staff	0	
Staff Outside Services Adjustment	<u>(301)</u>	M-6

Outside Services-Mowing

Company	1	
Staff	0	
Staff Outside Services-Mowing Adjustment	<u>(1)</u>	N-6

Payroll-Taxes

Company	665	
Staff	264	
(Donnie)+120.27+(Vicki)+92.63(Ann)+51.16- based on Annualized Salary Amounts		
Staff Payroll-Taxes Adjustment	<u>(401)</u>	O-6

Payroll-Billing Expense

Company	752	
Staff	972	
Annualized Salary to \$24,0024 *((\$24,024*4.04%)		
Staff Payroll-Billing Expense Adjustment	<u>220</u>	P-6

Payroll-Operator Expense

Company	788	
Staff	1,269	
Annualized Salary to \$32,000 *((\$32,000*4.04%)		
Staff Payroll-Operator Expense Adjustment	<u>481</u>	Q-6

PSC Assessment Expense

Company	83	
Staff	46	
*((\$498.29*9.15%)*PSC Amount X Allocation %		
PSC Assessment Expense	<u>(37)</u>	R-6

Rent

Company	144	
Staff	185	
*((\$4,580*4.04%)		
Staff Rent Adjustment	<u>41</u>	S-6

Repairs & Maintenance & R.M. Payables

Company	4,715	
Staff	510	
Staff Repairs & Maintenance Adjustment	<u>(4,205)</u>	T-6

Vehicle Expense

Company	100	
Staff	106	
*((\$2,619*4.04%)		
Staff Vehicle Expense Adjustment	<u>6</u>	U-6

KMB - Hillshine Acres
Annualized Revenue
Summary

	Annualized Customers (12 months)	348
	Customer Charge	<u>\$9.41</u>
A	Annualized Customer Charge Revenues	\$3,274.68
	Base Usage Gallons	0
	Commodity Usage Gallons	1,985,547
	Commodity Charge per 1000 Gallons	<u>\$2.21</u>
B	Annualized Commodity Revenues	\$4,388.06
	Total Annualized Revenues	<u><u>\$7,662.74</u></u>

KMB - Lakewood Hills

Small Company Rate Filing - Water Service
Work ID # QW-2003-0009

W-1

Rate Making Income Statement - Water

	As Adjusted		Customer	Commodity
Annual Revenues	\$34,865		Charge	
Annual Expenses				
Accounting Fees	\$584		\$584	
Legal Fees	\$78		\$78	
Annual Registration	\$61		\$61	
Business Insurance	\$649		\$649	
Certification	\$71		\$36	\$36
Depreciation Expense	\$5,426		\$2,713	\$2,713
Misc. assessments	\$31			\$31
DNR - Water Testing	\$200			\$200
Electricity Expense	\$2,423			\$2,423
Employee Health Insurance	\$327		\$327	
Freight/Postage/PitneyBowes	\$545		\$545	
Miscellaneous	\$469		\$235	\$235
Loan Payment - Ann Rudy	\$0			\$0
Office Supplies	\$119		\$119	
Officer Salaries	\$2,031		\$2,031	
Operating Supplies	\$50			\$50
Outside Services	\$1,855			\$1,855
Soutside Services - Mowing	\$0			
Pager	\$62		\$62	
Payroll Taxes	\$1,281		\$1,281	
Payroll Billing Expense	\$3,573		\$3,573	
Payroll - Operator Expense	\$7,659			\$7,659
PSC Assessment	\$176		\$176	
Real Estate Taxes	\$10			\$10
Rent	\$715		\$715	
Repairs & Maintenance & R.M. Payroll	\$2,989			\$2,989
Telephone Expense	\$443		\$443	
Vehicle Expense	\$409			\$409
Return on Investment	\$5,768			\$5,768
Total Cost of Service	\$38,004		\$13,627	\$24,377
Less: Other Revenues	\$702		\$702	
Cost to Recover in Rates	\$37,302		\$12,925	\$24,377
Increase =	\$3,139	9.00%		
Requested Increase	\$21,138			

January 27, 2003
Missouri Public Service Commission Staff

Page 1 of 5
W. R. Hubbs

KMB - Lakewood Hills

Small Company Rate Filing - Water Service

Work ID # QW-2003-0009

W-1

Water Service Rate Development

Rate Design

Commodity Charge Development

	Commodity Cost	Total Gallons	Rate*
Commodity Cost per Unit	\$24,377	9,735,691	\$2.50

Customer Charge Development

	Cust Chg Costs	Annual Billings	Cust Charge Rate
Customer Charge per Bill	\$12,925	1,344	\$9.62

January 27, 2003
Missouri Public Service Commission Staff

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W. R. Hubbs

KMB - Lakewood Hills

Small Company Rate Filing - Water Service
Work ID # QW-2003-0009

W-1

Residential Water Customer Impact

Residential Usage Estimate at 6,000 gal per month

Monthly Bill:

	Customer Charge	Commodity Charge	Monthly Usage	Commodity Total	Total Bill
Proposed Rates	\$9.62	\$2.50	6,000	\$15.02	\$24.64
Current Rates	\$9.41	\$2.21	6,000	\$13.26	\$22.67
Difference	\$0.21			\$1.76	\$1.97
Percentage Difference from Current Rates	2.2%			13.3%	8.7%

January 27, 2003
Missouri Public Service Commission Staff

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W. R. Hubbs

KMB - Lakewood Hills

Small Company Rate Filing - Water Service

Work ID # QW-2003-0009

W-1

Proposed Charges - Water Annualized & Normalized Revenues

Customer Charge Revenues

Customer Number	112
Monthly Customer Bills Per Year	1344
Times:	
Proposed Customer Charge	\$9.62
Equals:	
Annualized Customer Charge Revenue	\$12,925

Commodity Charge Revenues

Gallons Billed*	9,735,691 *
Times:	
Proposed Commodity Charge	\$2.50
Equals:	
Annualized Commodity Charge Revenue	\$24,377

Total Water Rate Revenues	\$37,302
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Miscellaneous Revenues	\$702
------------------------	-------

Total Water Service Revenues	\$38,004
------------------------------	----------

January 27, 2003
Missouri Public Service Commission Staff

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W. R. Hubbs

KMB - Lakewood Hills

Small Company Rate Filing - Water Service

Work ID # QW-2003-0009

W-1

Accounting Department

Test Year Annualized & Normalized Revenues

Minimum Bill Revenues

Customer Number	112
Customer Bills Per Year	1344
Times:	
Existing Monthly Customer Charge	\$9.41
Equals:	
Annualized Minimum Bill Revenue	\$12,647

Commodity Charge Revenues

Gallons Billed*	9,735,691 *
Times:	
Existing Commodity Charge	\$2.21
Equals:	
Annualized Commodity Charge Revenue	\$21,516

Total Water Rate Revenues	\$34,163
---------------------------	----------

Miscellaneous Revenues	\$702
------------------------	-------

Total Water Service Revenues	\$34,865
------------------------------	----------

January 27, 2003

Missouri Public Service Commission Staff

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W. R. Hubbs

KMB Utility Corporation For: Lakewood Hills (Jefferson County)
 Name of Issuing Company Community, Town or City

RULES GOVERNING
 RENDERING OF WATER SERVICE +

SCHEDULE OF WATER RATES

Availability: +

The following rates are applicable to all customers in the Company's Lakewood Hills certificated service area that are adjacent to the Company's distribution mains using standard water service.

Rate Schedule:

Customer Charge	\$ 9.62 per Month	+
Commodity Charge	\$ 2.50 per 1,000 gallons	+

The Customer Charge will be billed each customer monthly regardless of actual usage.*

Taxes:

Any applicable Federal, State or local taxes shall be in addition to above charges.

Late Charges: +

Billings will be made and distributed at monthly intervals. Bills will be rendered net, bearing the last date on which payment will then be considered delinquent. The period after which the payment is considered delinquent is 21 days after rendition of the bill. A charge of \$5.00 or three percent (3%) per month times the unpaid balance, whichever is more, will be added to delinquent amounts.

Bad Check Charge: *

A bad check charge of \$20 per check will be paid on all checks returned from the bank for insufficient funds.

* Indicates new rate or text
 + Indicates change

Date of Issue

Date Effective

Issued By: Ann Rudy President 510 Dulin Creek Rd., House Springs MO 63501
 Name of Officer Title Address

FORM NO. 13 P. S. C. MO. No. 1 3rd Revised Sheet No. 6B-1

Cancelling P. S. C. MO. No. 1 2nd Revised Sheet No. 6B-1

<u>KMB Utility Corporation</u>	For:	<u>Lakewood Hills (Jefferson County)</u>
Name of Issuing Company		Community, Town or City

RULES GOVERNING
RENDERING OF **WATER SERVICE** +

Reserved For Future Use*

* Indicates new rate or text
+ Indicates change

Date of Issue

Date Effective

Issued By: <u>Ann Rudy</u>	<u>President</u>	<u>510 Dulin Creek Rd., House Springs MO 63501</u>
Name of Officer	Title	Address

{ Revised }

{ Revised }

KMB UTILITY CORPORATION

For

FRANCHISED AREAS

Name of Issuing Corporation

Community, Town or City

STATE OF MISSOURI

SCHEDULE OF RATES
LAKEWOOD HILLS (JEFFERSON COUNTY)

RECEIVED**APR 16 1997****MISSOURI****Public Service Commission**Availability:

The following rates are applicable to all customers adjacent to the Company's distribution mains using standard water service:

Rate Schedule:

Minimum Monthly Charge	\$ 9.41	+
Commodity Charge (per 1,000 gal.)	\$ 2.21	+

Taxes:

Any applicable Federal, State, or Local Taxes shall be in addition to above charges.

Late Charges:

For any bill not paid within the period stated thereon, a late charge in the amount of \$3.00 per month, not to exceed three months or \$9.00 per customer, shall be added to the total amount due.	+
	+
	+

The rates on this tariff sheet are subject to the terms and conditions of a Stipulation and Agreement approved by the Missouri Public Service Commission in Case Nos. WR-97-100 and SR-97-101.

*
*
*

* Indicates new rate or text

+ Indicates change

FILED
 97-100
APR 21 1997
 97-101
MO. PUBLIC SERVICE COMM

DATE OF ISSUE April 16, 1997DATE EFFECTIVE April 21, 1997

ISSUED BY Danny E. Powell month 0 day 16 year 1997 President P.O. Box 403, Imperial, MO 63052
 DANNY E. POWELL name of officer title address

KMB UTILITY CORPORATION

For

FRANCHISED AREAS

Name of Issuing Corporation

Community, Town or City

STATE OF MISSOURI**SURCHARGE RATE**
LAKEWOOD HILLS (JEFFERSON COUNTY)**RECEIVED**Monthly Surcharge for Customer:

\$5.32

APR 16 1997**MISSOURI****Public Service Commission**

EIERA Loan Payment Surcharge: A monthly surcharge of \$5.32 will be added to each customer's bill. The proceeds from this surcharge will be accounted for separately from other Company funds and will be used solely for making the regular scheduled monthly principal and interest payments on the Company's EIERA loan. Any proceeds from this surcharge that are in excess of the regularly scheduled monthly EIERA loan payment will be used for the prepayment of the principal balance of the EIERA loan. In the event the proceeds from this surcharge are not sufficient to make the regularly scheduled monthly EIERA loan payment, the balance of the payment will be made using other Company funds. This surcharge will be reviewed annually and is subject to change by the Commission based upon changes in the number of customers, billing and collection history or for other such good cause as the Commission may order. This surcharge will terminate when the EIERA loan approved in Case No. WF-94-64 is paid off, or on November 1, 1998, whichever shall first occur.

* Indicates new rate or text

+ Indicates change

FILED
 97-100
APR 21 1997
 97-101
MO. PUBLIC SERVICE COMM
DATE OF ISSUE April 16, 1997DATE EFFECTIVE April 21, 1997

ISSUED BY

Danny E. Dowell
 month day year
DANNY E. DOWELL name of officer title

P.O. Box 403, Imperial, MO 63052
 month day year
 address

Lakewood Hills
Income Statement- Water
Informal Rate Case

	<u>DESCRIPTION</u>	<u>COMPANY</u>	<u>STAFF</u>	<u>DIFFERENCE</u>
A-7	Accounting Fees	921	584	-337
B-7	Legal Fees	2,786	78	-2,708
	Annual Registration	61	61	-
	business insurance	649	649	-
	Certification	71	71	-
C-7	Depreciation Expense	4,284	5,426	1,142
D-7	Misc. Assessment	32	31	-1
E-7	DNR-Water Testing	649	200	-449
F-7	Electricity Expense	2,783	2,423	-360
G-7	Employee Health Insurance	191	327	136
H-7	Freight/Postage/Pitney Bowes	460	545	84
I-7	Misc.	632	469	-163
J-7	Loan Payments-Ann Rudy	1,213	0	-1,213
K-7	Office Supplies	124	119	-4
L-7	Officer Salaries	1,608	2,031	423
M-7	Operating Supplies	426	50	-376
N-7	Outside Services	2,590	1,855	-735
O-7	Outside Services-Mowing	5	0	-5
P-7	Pager	64	62	-2
Q-7	Payroll Taxes	2,682	1,281	-1,401
R-7	Payroll-Billing Expense	2,841	3,573	732
S-7	Payroll-Operator Expense	5,143	7,659	2,516
T-7	PSC Assessment	340	176	-164
	Real Estate Taxes	10	10	-
U-7	Rent	577	715	138
V-7	Repairs & Maintenance & R.M. Pay	16,195	2,989	-13,206
W-7	Telephone Expense	458	443	-15
X-7	Vehicle Expense	400	409	9
	Total Expenses	48,197	32,236	-15,960
	Total Revenues	33,303	34,163	
	Late Fees		702	
	Net Income (Loss)	14,894	-2,629	
	Revenue Requirement		5,768	
	Net Revenue Requirement- Water		3,139	

KMB
2002 Informal Rate Case
Lakewood Hills

Rate Base for KMB

Total Plant in Service	\$ 81,314.00
Less: Depreciation Reserve	<u>\$ 33,517.00</u>
Net Plant	\$ 47,797.00
Less: Over collection on EIERA-customer contribution	\$2,679.00
Rate Base	\$ 45,118.00
ROR-Equity (Rate Base 45,118 x 8.80 Equity Return Factored for Taxes)	\$ 3,973
ROR-Debt (Rate Base 45,118 x 3.98 ROR Debt)	\$ 1,796
Revenue Requirement	<u>\$ 5,768</u>

KMB
2002 Informal Rate Case

Adjustment Summaries
Lakewood Hills

Accounting Fees

Company	921	
Staff	584	
^(\$3,574*15.62%)		
Staff Accounting Fees Adjustment	<u>(337)</u>	A-7

Legal Fees

Company	2,766	
Staff	78	
^(\$500*15.62%)		
Staff Legal Fees Adjustment	<u>(2,706)</u>	B-7

Depreciation Expense

Company	4,284	
Staff	5,426	
Staff Depreciation Expense Adjustment	<u>1,142</u>	C-7

Miscellaneous Assessment Adjustment

Company	32	
Staff	31	
^(\$200.90*15.62%)		
Staff Miscellaneous Assessment Adjustment	<u>(1)</u>	D-7

DNR-Water Testing

Company	649	
Staff	200	
Allowance of \$200 to have water samples sent to DNR		
Staff DNR-Water Testing Adjustment	<u>(449)</u>	E-7

Electricity Expense

Company	2,783	
Staff	2,423	
Calculation was based on the rate of reduction provided by AmerenUE (7.14%) * by the Company's energy charges, excluding the service charges which remain unchanged.		
Staff Electricity Expense Adjustment	<u>(360)</u>	F-7

Employee Health Care Expense

Company	191	
Staff	327	
Covers Donnie -#(\$1,192*27.44%)		
Staff Employee Health Care Expense Adjustment	<u>136</u>	G-7

Freight/Postage/Pitney Bowes

Company	460	
Staff	545	
^((\$3460.80*15.62%)		
Staff Freight/Postage/Pitney Bowes Adjustment	<u>85</u>	H-7

Misc.

Company	632	
Staff	469	
Removed Distributions for Ann Rudy and recategorized them under Loan Payments-Ann Rudy		
Most of the dollars included in Miscellaneous went into Repairs & Maint. or were reimbursements for expenses		
Staff Misc. Adjustment	<u>(163)</u>	I-7

Loan Payments-Ann Rudy

Company	1,213	
Staff	0	
This loan payment will be captured in the Company's rate of return		
Staff Loan Payments-Ann Rudy Adjustment	<u>(1,213)</u>	J-7

Office Supplies

Company	124	
Staff	119	
^((\$765*15.62%)		
Staff Office Supplies Adjustment	<u>(4)</u>	K-7

Officer Salaries

Company	1,608	
Staff	2,031	
^((\$13,000*15.62%)		
Staff Officer Salaries Adjustment	<u>423</u>	L-7

Operating Supplies

Company	426	
Staff	50	
Staff Operating Supplies Adjustment	<u>(376)</u>	M-7

Outside Services

Company	2,590	
Staff	1,855	
Staff Outside Services Adjustment	<u>(735)</u>	N-7

Outside Services-Mowing

Company	5	
Staff	0	
Staff Outside Services-Mowing Adjustment	<u>(5)</u>	O-7

Pager Expense

Company	64	
Staff	62	
^((\$395.73*15.62%)		
Staff Pager Expense Adjustment	<u>(2)</u>	P-7

Payroll-Taxes

Company	2,682	
Staff	1,281	
(Donnie)+725.67+(Vicki)+357.75(Ann)+197.60- based on Annualized Salary Amounts		
Staff Payroll-Taxes Adjustment	<u>(1,401)</u>	Q-7

Payroll-Billing Expense

Company	2,841	
Staff	3,573	
Annualized Salary to \$24,0024 ^(\$24,024*15.62%)		
Staff Payroll-Billing Expense Adjustment	<u>732</u>	R-7

Payroll-Operator Expense

Company	5,143	
Staff	7,659	
Annualized Salary to \$32,000 ^(\$32,000*15.62%)		
Staff Payroll-Operator Expense Adjustment	<u>2,516</u>	S-7

PSC Assessment Expense

Company	340	
Staff	176	
^(\$496.29*35.33%)		
PSC Assessment Expense	<u>(164)</u>	T-7

Rent

Company	577	
Staff	715	
^(\$4,580*15.62%)		
Staff Rent Adjustment	<u>138</u>	U-7

Repairs & Maintenance & R.M. Payables

Company	16,195	
Staff	2,989	
Staff Repairs & Maintenance Adjustment	<u>(13,206)</u>	V-7

Telephone Expense

Company	458	
Staff	443	
Staff Telephone Expense Adjustment	<u>(15)</u>	W-7

Vehicle Expense

Company	400	
Staff	409	
Staff Vehicle Expense Adjustment	<u>9</u>	X-7

KMB - Lakewood Hills
Annualized Revenue
Summary

	Annualized Customers (12 months)	1344
	Customer Charge	\$9.41
A	Annualized Customer Charge Revenues	\$12,647.04
	Base Usage Gallons	0
	Commodity Usage Gallons	9,735,691
	Commodity Charge per 1000 Gallons	\$2.21
B	Annualized Commodity Revenues	\$21,515.88
	Total Annualized Revenues	<u><u>\$34,162.92</u></u>

KMB - High Ridge Manor

Small Company Rate Filing - Water Service

Work ID # QW-2003-0009

W-1

Rate Making Income Statement - Water

	As Adjusted			
Annual Revenues	\$19,712			
Annual Expenses			Customer Charge	Commodity
Accounting Fees	\$334		\$334	
Legal Fees	\$45		\$45	
Annual Registration	\$28		\$28	
Business Insurance	\$362		\$362	
Certification	\$36		\$18	\$18
Depreciation Expense	\$3,660			\$3,660
Misc. assessments	\$108			\$108
DNR - Water Testing	\$200			\$200
Electricity Expense	\$1,184			\$1,184
Employee Health Insurance	\$68		\$68	
Freight/Postage/PitneyBowes	\$311		\$311	
Miscellaneous	\$84		\$42	\$42
Loan Payment - Ann Rudy	\$0			\$0
Office Supplies	\$68		\$68	
Officer Salaries	\$1,160		\$1,160	
Operating Supplies	\$0			
Outside Services	\$0			
Soutside Services - Mowing	\$0			
Pager	\$35		\$35	
Payroll Taxes	\$448		\$448	
Payroll Billing Expense	\$2,144		\$2,144	
Payroll - Operator Expense	\$1,380			\$1,380
PSC Assessment	\$101		\$101	
Real Estate Taxes	\$746			\$746
Rent	\$409		\$409	
Repairs & Maintenance & R.M. Payroll	\$2,294			\$2,294
Telephone Expense	\$253		\$253	
Vehicle Expense	\$234			\$234
Return on Investment	\$2,212			\$2,212
Total Cost of Service	\$17,904		\$5,826	\$12,078
Less: Other Revenues	\$651		\$651	
Cost to Recover in Rates	\$17,253		\$5,175	\$12,078
Decrease =	(\$1,808)	-9.17%		
Requested Increase	\$4,958			
Rate Design Adjustment	\$1,232		\$1,232	
New Decrease	(\$576)	-2.92%		
Cost to Recover in Rates (\$14,863-\$345)	\$18,485		\$6,407	\$12,078

February 27, 2003
Missouri Public Service Commission Staff

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W. R. Hubbs

KMB - High Ridge Manor

Small Company Rate Filing - Water Service

W-1

Work ID # QW-2003-0009

Water Service Rate Development

Rate Design

Commodity Charge Development

	Commodity Cost	Total Gallons	Rate*
Commodity Cost per Unit	\$12,078	3,880,000	\$3.11

Customer Charge Development

	Cust Chg Costs	Annual Billings	Cust Charge Rate
Customer Charge per Bill	\$6,407	768	\$8.34

February 27, 2003
Missouri Public Service Commission Staff

Page 2 of 5
W. R. Hubbs

KMB - High Ridge Manor

Small Company Rate Filing - Water Service

Work ID # QW-2003-0009

W-1

Residential Water Customer Impact

Residential Usage Estimate at 6,000 gal per month

Monthly Bill:

	Customer Charge	Commodity Charge	Monthly Usage	Commodity Total	Total Bill
Proposed Rates	\$8.34	\$3.11	6,000	\$18.68	\$27.02
Current Rates	\$9.41	\$3.05	6,000	\$18.30	\$27.71
Difference	-\$1.07			\$0.38	(\$0.69)
Percentage Difference from Current Rates	-11.3%			2.1%	-2.5%

February 27, 2003
Missouri Public Service Commission Staff

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W. R. Hubbs

KMB - High Ridge Manor

Small Company Rate Filing - Water Service

W-1

Work ID # QW-2003-0009

Proposed Charges - Water Annualized & Normalized Revenues

Customer Charge Revenues

Customer Number	64
Monthly Customer Bills Per Year	768
Times:	
Proposed Customer Charge	\$8.34
Equals:	
Annualized Customer Charge Revenue	\$6,407

Commodity Charge Revenues

Gallons Billed*	3,880,000 *
Times:	
Proposed Commodity Charge	\$3.11
Equals:	
Annualized Commodity Charge Revenue	\$12,078

Total Water Rate Revenues	\$18,485
---------------------------	----------

Miscellaneous Revenues	\$651
------------------------	-------

Total Water Service Revenues	\$19,136
------------------------------	----------

February 27, 2003
Missouri Public Service Commission Staff

Page 4 of 5
W. R. Hubbs

KMB - High Ridge Manor

Small Company Rate Filing - Water Service

W-1

Work ID # QW-2003-0009

Accounting Department

Test Year Annualized & Normalized Revenues

Minimum Bill Revenues

Customer Number	64
Customer Bills Per Year	768
Times:	
Existing Minimum Quarterly Charge	\$9.41
Equals:	
Annualized Minimum Bill Revenue	\$7,227

Commodity Charge Revenues

Gallons Billed*	3,880,000 *
Times:	
Existing Commodity Charge	\$3.05
Equals:	
Annualized Commodity Charge Revenue	\$11,834

Total Water Rate Revenues	\$19,061
---------------------------	----------

Miscellaneous Revenues	\$651
------------------------	-------

Total Water Service Revenues	\$19,712
------------------------------	----------

February 27, 2003
Missouri Public Service Commission Staff

Page 5 of 5
W. R. Hubbs

KMB Utility Corporation For: High Ridge Manor (Jefferson County)
 Name of Issuing Company Community, Town or City

RULES GOVERNING
 RENDERING OF **WATER SERVICE** +

SCHEDULE OF WATER RATES

Availability:+

The following rates are applicable to all customers in the Company's High Ridge Manor certificated service area that are adjacent to the Company's distribution mains using standard water service.

Rate Schedule:

Customer Charge	\$ 8.34 per Month	+
Commodity Charge	\$ 3.11 per 1,000 gallons	+

The Customer Charge will be billed each customer monthly regardless of actual usage.*

Taxes:

Any applicable Federal, State or local taxes shall be in addition to above charges.

Late Charges:+

Billings will be made and distributed at monthly intervals. Bills will be rendered net, bearing the last date on which payment will then be considered delinquent. The period after which the payment is considered delinquent is 21 days after rendition of the bill. A charge of \$5.00 or three percent (3%) per month times the unpaid balance, whichever is more, will be added to delinquent amounts.

Bad Check Charge: *

A bad check charge of \$20 per check will be paid on all checks returned from the bank for insufficient funds.

* Indicates new rate or text
 + Indicates change

Date of Issue

Date Effective

Issued By: Ann Rudy President 510 Dulin Creek Rd., House Springs MO 63501
 Name of Officer Title Address

{ Revised }

{ Revised }

KMB UTILITY CORPORATION

For

FRANCHISED AREAS

Name of Issuing Corporation

Community, Town or City

STATE OF MISSOURI

SCHEDULE OF RATES
HIGH RIDGE MANOR (JEFFERSON COUNTY)

RECEIVED**APR 16 1997**Availability:

MISSOURI
Public Service Commission

The following rates are applicable to all customers adjacent to the Company's distribution mains using standard water service:

Rate Schedule:

Minimum Monthly Charge \$ 9.41 +

Commodity Charge (per 1,000 gal.) \$ 3.05

Taxes:

Any applicable Federal, State, or Local Taxes shall be in addition to above charges.

Late Charges:

For any bill not paid within the period stated thereon, a late charge in the amount of \$3.00 per month, not to exceed three months or \$9.00 per customer, shall be added to the total amount due. +
 +
 +

The rates on this tariff sheet are subject to the terms and conditions of a Stipulation and Agreement approved by the Missouri Public Service Commission in Case Nos. WR-97-100 and SR-97-101. *

* Indicates new rate or text
 + Indicates change

FILED
97-100
APR 21 1997
97-101
MO. PUBLIC SERVICE COMM

DATE OF ISSUE April 16, 1997

DATE EFFECTIVE April 21, 1997

ISSUED BY

Danny E. Dowell
 month day year
 DANNY E. DOWELL name of officer

President

title

P.O. Box 403, Imperial, MO 63052

address

High Ridge Manor
Income Statement- Water
Informal Rate Case

	<u>DESCRIPTION</u>	<u>COMPANY</u>	<u>STAFF</u>	<u>DIFFERENCE</u>
A-5	Accounting Fees	421	334	-87
B-5	Legal Fees	334	45	-289
	Annual Registration	28	28	-
C-5	business insurance	284	362	78
	Certification	36	36	-
D-5	Depreciation Expense	4,583	3,660	-923
E-5	Misc. Assessment	104	108	4
F-5	DNR-Water Testing	404	200	-204
G-5	Electricity Expense	1,515	1,184	-331
H-5	Employee Health Insurance	83	68	-15
I-5	Freight/Postage/Pitney Bowes	224	311	87
J-5	Misc.	141	84	-57
K-5	Loan Payment-Ann Rudy	562	0	-562
L-5	Office Supplies	61	68	7
M-5	Officer Salaries	772	1,160	388
N-5	Operating Supplies	84	0	-84
O-5	Outside Services	373	0	-373
P-5	Outside Services-Mowing	43	0	-43
Q-5	Pager	29	35	6
R-5	Payroll Taxes	1,226	448	-778
S-5	Payroll-Billing Expense	1,274	2,144	870
T-5	Payroll-Operator Expense	2,893	1,380	-1,513
U-5	PSC Assessment	160	101	-59
	Real Estate Taxes	746	746	-
V-5	Rent	260	409	149
W-5	Repairs & Maintenance & R.M. Pay	5,705	2,294	-3,411
X-5	Telephone Expense	215	253	38
Y-5	Vehicle Expense	192	234	42
<hr/>				
	Total Expenses	22,753	15,694	-7,060
	Total Revenues	24,361	19,062	
	Late Fees		651	
	Net Income (Loss)	-1,608	-4,019	
	Revenue Requirement		2,212	
	Net Revenue Requirement- Water		<u>-1,807</u>	

17,906

KMB
2002 Informal Rate Case
High Ridge Manor

Rate Base for KMB

Total Plant in Service	\$ 69,463.00
Less: Depreciation Reserve	<u>\$ 49,784.00</u>
Rate Base	\$ 19,680.00
Less: Customer Contribution in Aid of Construction (overcollected -customer contribution)	\$2,375.00
	<u>\$ 17,304.00</u>
ROR-Equity (Rate Base 17,304 x 8.80 Equity Return Factored for Taxes)	\$ 1,524
ROR-Debt (Rate Base 17,304 x 3.98 ROR Debt)	\$ 689
Revenue Requirement	<u><u>\$ 2,212</u></u>

KMB
2002 Informal Rate Case

Adjustment Summaries
High Ridge Manor

Accounting Fees

Company	421	
Staff	334	
^((\$3574*7.39%)		
Staff Accounting Fees Adjustment	<u>(87)</u>	A-5

Legal Fees

Company	334	
Staff	45	
^((\$500*8.93%)		
Staff Legal Fees Adjustment	<u>(289)</u>	B-5

Business Insurance

Company	284	
Staff	362	
^((\$4,058*8.93%)		
Staff Business Insurance Adjustment	<u>78</u>	C-5

Depreciation Expense

Company	4,583	
Staff	3,660	
Staff Depreciation Expense Adjustment	<u>(923)</u>	D-5

Miscellaneous Assessment Adjustment

Company	104	
Staff	108	
^(Mo Rural \$200.90*8.93%)+\$90.00 for trustee fees for High Ridge Subdivision		
Staff Miscellaneous Assessment Adjustment	<u>4</u>	E-5

DNR-Water Testing

Company	404	
Staff	200	
Allowance of \$200 to have water samples sent to DNR		
Staff DNR-Water Testing Adjustment	<u>(204)</u>	F-5

Electricity Expense

Company	1,515	
Staff	1,184	
Calculation was based on the rate of reduction provided by AmerenUE (7.14%) * by the Company's energy charges, excluding the service charges which remain unchanged.		
Staff Electricity Expense Adjustment	<u>(331)</u>	G-5

Employee Health Insurance Expense

Company	83	
Staff	68	
Cover Donnie only-#(\$1,192*5.69%)		
Staff Employee Health Insurance Adjustment	<u>(15)</u>	H-5

Freight/Postage/Pitney Bowes

Company	224	
Staff	311	
^(\$3460.80*8.93%)		
Staff Freight/Postage/Pitney Bowes Adjustment	<u>87</u>	I-5

Misc.

Company	141	
Staff	84	
Removed Distributions for Ann Rudy and recategorized them under Loan Payments-Ann Rudy		
Most of the dollars included in Miscellaneous went into Repairs & Maint. or were reimbursements for expenses		
Staff Misc. Adjustment	<u>(57)</u>	J-5

Loan Payment-Ann Rudy

Company	562	
Staff	0	
This loan payment will be captured in the Company's rate of return		
Staff Loan Payment Ann Rudy Adjustment	<u>(562)</u>	K-5

Office Supplies

Company	61	
Staff	68	
^(\$765*8.93%)		
Staff Office Supplies Adjustment	<u>7</u>	L-5

Officer Salaries

Company	772	
Staff	1,160	
^(\$13,000*8.93%)		
Staff Officer Salaries Adjustment	<u>388</u>	M-5

Operating Supplies

Company	84	
Staff	0	
Staff Operating Supplies Adjustment	<u>(84)</u>	N-5

Outside Services

Company	373	
Staff	0	

Staff Outside Services Adjustment	(373)	O-5
Outside Services-Mowing		
Company	43	
Staff	0	
Staff Outside Services-Mowing Adjustment	(43)	P-5
Pager		
Company	29	
Staff	35	
^(\$395.73*8.93%)		
Staff Pager Adjustment	6	Q-5
Payroll-Taxes		
Company	1,226	
Staff	448	
(Donnie)+130.80+(Vicki)204.43+112.91(Ann's)- based on Annualized Salary Amounts		
Staff Payroll-Taxes Adjustment	(778)	R-5
Payroll-Billing Expense		
Company	1,274	
Staff	2,144	
Annualized Salary to \$24,0024 ^(\$24,024*8.93%)		
Staff Payroll-Billing Expense Adjustment	870	S-5
Payroll-Operator Expense		
Company	2,893	
Staff	1,380	
Annualized Salary to \$32,000 ^(\$32,000*8.93%)		
Staff Payroll-Operator Expense Adjustment	(1,513)	T-5
PSC Assessment Expense		
Company	160	
Staff	101	
^(\$498.29*20.19%)PSC Amount X Allocation %		
PSC Assessment Expense	(59)	U-5
Rent		
Company	260	
Staff	409	
^(\$4,580*8.93%)		
Staff Rent Adjustment	149	V-5

Repairs & Maintenance & R.M. Payable

Company	5,705	
Staff	2,294	
Staff Repairs & Maintenance Adjustment	<u>(3,411)</u>	W-5

Telephone Expense

Company	215	
Staff	253	
^(\$2,835.61*8.93%)		
Staff Telephone Expense Adjustment	<u>38</u>	X-5

Vehicle Expense

Company	192	
Staff	234	
^(\$2,619*8.93%)		
Staff Vehicle Expense Adjustment	<u>42</u>	Y-5

High Ridge

Annualized Revenue Summary

Annualized Customers (12 months)	768	
Customer Charge (9.41*12)	9.41	
9.41 per month		
Annualized Customer Charge Revenue	7226.88	
Base Usage Gallons	0	
Commodity Usage Gallons (per 1,000)	3,880	
Commodity Charge per Gallons	3.05	
Annualized Commodity Revenues	11,834.37	
Total Rate Annualized Revenues		19,061

64 cust

1/22/03

KMB - Crestview Acres

Small Company Rate Filing - Water Service
Work ID # QW-2003-0009

W-1

Rate Making Income Statement - Water

	As Adjusted		Customer Charge	Commodity
Annual Revenues	\$14,691			
Annual Expenses				
Accounting Fees	\$276		\$276	
Legal Fees	\$37		\$37	
Annual Registration	\$30		\$30	
Business Insurance	\$300		\$300	
Certification	\$34		\$17	\$17
Depreciation Expense	\$1,677		\$839	\$839
Misc. assessments	\$15			\$15
DNR - Water Testing	\$200			\$200
Electricity Expense	\$897			\$897
Employee Health Insurance	\$97		\$97	
Freight/Postage/PitneyBowes	\$258		\$258	
Miscellaneous	\$129		\$65	\$65
Loan Payment - Ann Rudy	\$0			\$0
Office Supplies	\$57		\$57	
Officer Salaries	\$961		\$961	
Operating Supplies	\$0			
Outside Services	\$0			
Soutside Services - Mowing	\$0			
Pager	\$29		\$29	
Payroll Taxes	\$480		\$480	
Payroll Billing Expense	\$1,776		\$1,776	
Payroll - Operator Expense	\$2,291			\$2,291
PSC Assessment	\$83		\$83	
Real Estate Taxes	\$43			\$43
Rent	\$338		\$338	
Repairs & Maintenance & R.M. Payroll	\$3,662			\$3,662
Telephone Expense	\$209		\$209	
Vehicle Expense	\$193			\$193
Return on Investment	\$1,419			\$1,419
Total Cost of Service	\$15,491		\$5,851	\$9,640
Less: Other Revenues	\$489		\$489	
Cost to Recover in Rates	\$15,002		\$5,362	\$9,640
Increase =	\$800	5.45%		
Requested Increase	\$4,630			

January 27, 2003
Missouri Public Service Commission Staff

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W. R. Hubbs

KMB - Crestview Acres

Small Company Rate Filing - Water Service

Work ID # QW-2003-0009

W-1

Water Service Rate Development

Rate Design

Commodity Charge Development			
	Commodity Cost	Total Gallons	Rate*
Commodity Cost per Unit	\$9,640	3,876,358	\$2.49
Customer Charge Development			
	Cust Chg Costs	Annual Billings	Cust Charge Rate
Customer Charge per Bill	\$5,362	636	\$8.43

January 27, 2003

Missouri Public Service Commission Staff

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W. R. Hubbs

KMB - Crestview Acres

Small Company Rate Filing - Water Service

Work ID # QW-2003-0009

W-1

Residential Water Customer Impact

Residential Usage Estimate at 6,000 gal per month

Monthly Bill:

	Customer Charge	Commodity Charge	Monthly Usage	Commodity Total	Total Bill
Proposed Rates	\$8.43	\$2.49	6,000	\$14.92	\$23.35
Current Rates	\$10.14	\$2.00	6,000	\$12.00	\$22.14
Difference	-\$1.71			\$2.92	\$1.21
Percentage Difference from Current Rates	-16.9%			24.3%	5.5%

January 27, 2003

Missouri Public Service Commission Staff

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W. R. Hubbs

KMB - Crestview Acres

Small Company Rate Filing - Water Service

W-1

Work ID # QW-2003-0009

Proposed Charges - Water Annualized & Normalized Revenues

Customer Charge Revenues

Customer Number	53
Monthly Customer Bills Per Year	636
Times:	
Proposed Customer Charge	\$8.43
Equals:	
Annualized Customer Charge Revenue	\$5,362

Commodity Charge Revenues

Gallons Billed*	3,876,358 *
Times:	
Proposed Commodity Charge	\$2.49
Equals:	
Annualized Commodity Charge Revenue	\$9,640

Total Water Rate Revenues	\$15,002
---------------------------	----------

Miscellaneous Revenues	\$489
------------------------	-------

Total Water Service Revenues	\$15,491
------------------------------	----------

January 27, 2003
Missouri Public Service Commission Staff

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W. R. Hubbs

KMB - Crestview Acres

Small Company Rate Filing - Water Service
Work ID # QW-2003-0009

W-1

Accounting Department Test Year Annualized & Normalized Revenues

Minimum Bill Revenues

Customer Number	53
Customer Bills Per Year	636
Times:	
Existing Monthly Customer Charge	\$10.14
Equals:	
Annualized Minimum Bill Revenue	\$6,449

Commodity Charge Revenues

Gallons Billed*	3,876,358 *
Times:	
Existing Commodity Charge	\$2.00
Equals:	
Annualized Commodity Charge Revenue	\$7,753

Total Water Rate Revenues	\$14,202
---------------------------	----------

Miscellaneous Revenues	\$489
------------------------	-------

Total Water Service Revenues	\$14,691
------------------------------	----------

January 27, 2003
Missouri Public Service Commission Staff

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W. R. Hubbs

KMB Utility Corporation

For:

Crestview Acres (Franklin County)

Name of Issuing Company

Community, Town or City

RULES GOVERNING
RENDERING OF WATER SERVICE

+

SCHEDULE OF WATER RATES

Availability:+

The following rates are applicable to all customers in the Company's Crestview Acres certificated service area that are adjacent to the Company's distribution mains using standard water service.

Rate Schedule:

Customer Charge	\$ 8.43 per Month	+
Commodity Charge	\$ 2.49 per 1,000 gallons	+

The Customer Charge will be billed each customer monthly regardless of actual usage.*

Taxes:

Any applicable Federal, State or local taxes shall be in addition to above charges.

Late Charges:+

Billings will be made and distributed at monthly intervals. Bills will be rendered net, bearing the last date on which payment will then be considered delinquent. The period after which the payment is considered delinquent is 21 days after rendition of the bill. A charge of \$5.00 or three percent (3%) per month times the unpaid balance, whichever is more, will be added to delinquent amounts.

Bad Check Charge: *

A bad check charge of \$20 per check will be paid on all checks returned from the bank for insufficient funds.

* Indicates new rate or text

+ Indicates change

Date of Issue

Date Effective

Issued By: Ann Rudy President

510 Dulin Creek Rd., House Springs MO 63501

Name of Officer Title

Address

FORM NO. 13

P.S.C.MO. No. 1 1st {xxxxxxxx} SHEET No. 6A

{ Revised }

Cancelling P.S.C.MO. No. 1 Original {xxxxxxxx} SHEET No. 6A

{ Revised }

KMB UTILITY CORPORATION

For

FRANCHISED AREAS

Name of Issuing Corporation

Community, Town or City

STATE OF MISSOURI

SCHEDULE OF RATES
CRESTVIEW ACRES (FRANKLIN COUNTY)

RECEIVED**APR 16 1997****MISSOURI****Public Service Commission**Availability:

The following rates are applicable to all customers adjacent to the Company's distribution mains using standard water service:

Rate Schedule:

Minimum Monthly Charge	\$ 10.14	+
------------------------	----------	---

Commodity Charge (per 1,000 gal.)	\$ 2.00	+
-----------------------------------	---------	---

<u>Taxes:</u>		+
---------------	--	---

Any applicable Federal, State, or Local Taxes shall be in addition to above charges.		+
		+

Late Charges:

For any bill not paid within the period stated thereon, a late charge in the amount of \$3.00 per month, not to exceed three months or \$9.00 per customer, shall be added to the total amount due.		+
		+
		+

The rates on this tariff sheet are subject to the terms and conditions of a Stipulation and Agreement approved by the Missouri Public Service Commission in Case Nos. WR-97-100 and SR-97-101.		*
		*
		*

* Indicates new rate or text

+ Indicates change

FILED
97-100
APR 21 1997
97-101
MO. PUBLIC SERVICE COMM

DATE OF ISSUE April 16, 1997DATE EFFECTIVE April 21, 1997

ISSUED BY

Danny E. Powell
 month day year
 DANNY E. POWELL name of officer

President

title

P.O. Box 403, Imperial, MO 63052

address

Crestview Acres
Income Statement- Water
Informal Rate Case

	<u>DESCRIPTION</u>	<u>COMPANY</u>	<u>STAFF</u>	<u>DIFFERENCE</u>
A-3	Accounting Fees	443	276	-166
B-3	Legal Fees	380	37	-343
	Annual Registration	17	30	-
C-3	business insurance	17	300	283
	Certification	3	34	-
D-3	Depreciation Expense	835	1,677	842
E-3	Misc. Assessment	16	15	-1
F-3	DNR-Water Testing	272	200	-72
G-3	Electricity Expense	131	897	766
H-3	Employee Health Insurance	17	97	80
I-3	Freight/Postage/Pitney Bowes	-	258	258
J-3	Misc.	(519)	129	648
K-3	Loan Payments-Ann Rudy	599	0	-599
L-3	Office Supplies	1	57	56
M-3	Officer Salaries	423	961	538
N-3	Operating Supplies	75	0	-75
O-3	Outside Services	133	0	-133
P-3	Outside Services-Mowing	27	0	-27
Q-3	Pager	26	29	3
R-3	Payroll Taxes	1,325	480	-845
S-3	Payroll-Billing Expense	1,421	1,776	355
T-3	Payroll-Operator Expense	2,242	2,291	49
U-3	PSC Assessment	172	83	-89
	Real Estate Taxes	17	43	-
V-3	Rent	26	338	311
W-3	Repairs & Maintenance & R.M. I	3,918	3,662	-256
X-3	Telephone Expense	17	209	193
Y-3	Vehicle Expense	19	193	174
<hr/>				
	Total Expenses	12,052	14,072	1,950
	Total Revenues	14,547	14,202	
	Late Fees		489	
	Net Income (Loss)	-2,494	-619	
	Revenue Requirement		1,419	
	Net Revenue Requirement- Water		<u>800</u>	

KMB
2002 Informal Rate Case

Adjustment Summaries
Crestview Acres

Accounting Fees

Company	443	
Staff	276	
^(\$3574*7.39%)		
Staff Accounting Fees Adjustment	<u>(167)</u>	A-3

Legal Fees

Company	380	
Staff	37	
^(\$500*7.39%)		
Staff Legal Fees Adjustment	<u>(343)</u>	B-3

Business Insurance

Company	325	
Staff	300	
^(\$4,058*7.39%)		
Staff Business Insurance Adjustment	<u>(25)</u>	C-3

Depreciation Expense

Company	835	
Staff	1,677	
Staff Depreciation Expense Adjustment	<u>842</u>	D-3

Miscellaneous Assessment Adjustment

Company	16	
Staff	15	
(Mo Rural \$200.90*7.39%)		
Staff Miscellaneous Assessment Adjustment	<u>(1)</u>	E-3

DNR-Water Testing

Company	425	
Staff	200	
Allowance of \$200 to have water samples sent to DNR		
Staff DNR-Water Testing Adjustment	<u>(225)</u>	F-3

Electricity Expense

Company	1,053	
Staff	897	
Calculation was based on the rate of reduction provided by AmerenUE (7.14%) * by the Company's energy charges, excluding the service charges which remain unchanged.		
Staff Electricity Expense Adjustment	<u>(156)</u>	G-3

Employee Health Insurance

Company	95	
Staff	97	
Covers Donnie only-#(\$1,192*8.13%)		
Staff Employee Health Insurance Adjustment	<u>2</u>	H-3

Freight/Postage/Pitney Bowes

Company	222	
Staff	258	
^(\$3460.80*7.39%)		
Staff Freight/Postage/Pitney Bowes Adjustment	<u>36</u>	I-3

Misc.

Company	698	
Staff	129	
Removed Distributions for Ann Rudy and recategorized them under Loan Payments-Ann Rudy		
Most of the dollars included in Miscellaneous went into Repairs & Maint. or were reimbursements for expenses		
Staff Misc. Adjustment	<u>(569)</u>	J-3

Loan Payments-Ann Rudy

Company	599	
Staff	0	
This loan payment will be captured in the Company's rate of return		
Staff Loan Payment-Ann Rudy Adjustment	<u>(599)</u>	K-3

Office Supplies

Company	60	
Staff	57	
^(\$785*7.39%)		
Staff Office Supplies Adjustment	<u>(3)</u>	L-3

Officer Salaries

Company	808	
Staff	961	
^(\$13,000*7.39%)		
Staff Officer Salaries Adjustment	<u>153</u>	M-3

Operating Supplies

Company	75	
Staff	0	
These amounts were allocated to repairs and maintenance		
Staff Operating Supplies Adjustment	<u>(75)</u>	N-3

Outside Services

Company	527	
Staff	0	
Staff Outside Services Adjustment	<u>(527)</u>	O-3

Outside Services-Mowing

Company	27	
Staff	0	
Staff Outside Services Adjustment	<u>(27)</u>	P-3

Pager

Company	31	
Staff	29	
^((\$395.73*7.39%)		
Staff Pager Adjustment	<u>(2)</u>	Q-3

Payroll-Taxes

Company	1,325	
Staff	480	
(Donnie)+217.05(Vicki)169.29+93.51(Ann's)		
based on Annualized Salary Amounts		
Staff Payroll-Taxes Adjustment	<u>(845)</u>	R-3

Payroll-Billing Expense

Company	1,421	
Staff	1,776	
Annualized Salary to \$24,024 ^(\$24,024*7.39%)		
Staff Payroll-Billing Expense Adjustment	<u>355</u>	S-3

Payroll-Operator Expense

Company	2,242	
Staff	2,291	
Annualized Salary to \$32,000 ^(\$32,000*7.39%)		
Staff Payroll-Operator Expense Adjustment	<u>49</u>	T-3

PSC Assessment Expense

Company	185	
Staff	83	
^((\$498.29*16.72%)PSC Amount X Allocation %		
Staff PSC Assessment Adjustment	<u>(82)</u>	U-3

Rent

Company	287	
Staff	338	
^((\$4,580*7.39%)		
Staff Rent Adjustment	<u>51</u>	V-3

Repairs & Maintenance & R.M. Payable

Company	4,685	
Staff	3,662	
Staff Repairs & Maintenance Adjustment	<u>(1,023)</u>	W-3

Telephone Expense

Company	225	
Staff	209	
^((\$2,835.61*7.39%)		
Staff Telephone Expense Adjustment	<u>(16)</u>	X-3

Vehicle Expense

Company	196	
Staff	193	
^((\$2,619*7.39%)		
Staff Vehicle Expense Adjustment	<u>(3)</u>	Y-3

KMB - Crestview Acres
Annualized Revenue
Summary

	Annualized Customers (12 months)	636
	Customer Charge	\$10.14
A	Annualized Customer Charge Revenues	\$6,449.04
	Base Usage Gallons	0
	Commodity Usage Gallons	3,876,358
	Commodity Charge per 1000 Gallons	\$2.00
B	Annualized Commodity Revenues	<u>\$7,752.71</u>
	Total Annualized Revenues	<u><u>\$14,201.75</u></u>

CALCULATION OF EFFECTIVE TAX RATE

FIT	=	.15(TI-SIT)
SIT	=	.0625*(TI-FIT)
FIT	=	[TI(1-.0625TI+TI(.0625FIT))]
FIT	=	.15(.9375TI+.0625FIT)
FIT	=	.140625TI+.009375
.990625FIT	=	.140625TI
FIT	=	14.20%
SIT	=	.0625(1-(.1420TI*.50))
SIT	=	.0625(.929TI)
SIT	=	5.81% TI
FIT	=	(1-SIT)*.15
FIT	=	(1-.0581)*.15
FIT	=	14.13% TI
FIT	=	14.13%
SIT	=	5.81%
EFFECTIVE TAX RATE	=	19.93%

TAX FACTOR UP CALCULATION

1	=	1	=	1.248907
1-EFFECTIVE TAX RATE		1-.1993		
EQUITY *TAX FACTOR UP		7.05% 1.248907		
TAX FACTORED UP EQUITY RETURN		8.80%		

CALCULATION OF EFFECTIVE TAX RATE

KMB Utility
Informal Rate Case
Phone Expense

Ameritech - Pagers

	Current	Late Fees	Total
Aug '01	36.93	0.00	36.93
Sep	40.85	0.00	40.85
Oct	30.90	0.00	30.90
Nov	30.90	0.00	30.90
Dec	30.90	0.00	30.90
Jan '02	30.90	0.00	30.90
Feb	30.90	0.00	30.90
Mar	39.85	0.00	39.85
Apr	30.90	0.00	30.90
May	30.90	0.00	30.90
Jun	30.90	0.00	30.90
Jul	30.90	0.00	30.90
Total	395.73	0.00	395.73

AT&T

	Current	Late Fees	Total
Aug '01	21.57	0.00	21.57
Sep	23.68	0.00	23.68
Oct	13.81	0.00	13.81
Nov	13.79	0.00	13.79
Dec	15.46	0.00	15.46
Jan '02	34.18	0.00	34.18
Feb	32.90	0.00	32.90
Mar	15.89	0.00	15.89
Apr	15.03	0.00	15.03
May	26.88	0.00	26.88
Jun	32.23	0.00	32.23
Jul	32.28	0.00	32.28
Total	277.70	0.00	277.70

Nextel

	Phone Charge	Staff Charge	Tax	Company Paid	Late Fees	Total
Aug '01	84.56	2.19	8.47	95.22	0.00	95.22
Sep	53.54	12.04	6.41	71.99	0.00	71.99
Oct	52.50	23.80	7.45	83.75	0.00	83.75
Nov	52.75	21.00	7.20	80.95	0.00	80.95
Dec	60.71	7.91	6.73	75.35	0.00	75.35 *
Jan '02	85.61	0.00	0.00	85.61	0.00	85.61
Feb	61.10	6.09	6.59	73.78	0.00	73.78
Mar	60.04	11.87	7.05	78.96	0.00	78.96
Apr	60.61	8.29	6.75	75.65	0.00	75.65

May	61.10	5.38	6.52	73.00	0.00	73.00
Jun	60.71	7.91	6.73	75.35	0.00	75.35 *
Jul	60.71	7.91	6.73	75.35	0.00	75.35 *
Total				944.95	0.00	944.95

*Used an average based on Feb 2002 - May 2002

Southwestern Bell

	Current	Late Fees	Total
Aug '01	130.68	0.00	130.68
Sep	130.69	0.00	130.69
Oct	140.49	0.00	140.49
Nov	134.65	0.00	134.65
Dec	77.96	0.00	77.96
Jan '02	145.03	0.00	145.03
Feb	135.13	0.00	135.13
Mar	157.82	0.00	157.82
Apr	128.87	0.00	128.87
May	146.19	0.00	146.19
Jun	152.17	0.00	152.17
Jul	133.28	0.00	133.28
Total	1612.96	0.00	1612.96

KMB Utility
Informal Rate Case

PSC Assessment	Amount	Allocation	Allocated Amount
CHE	48.29	100.00%	48.29
CRV	3588.91	100.00%	3588.91
CVA	498.29	16.72%	83.31032
HRM	498.29	20.19%	100.6011
HSC	498.29	9.15%	45.58489
LWH	498.29	35.33%	176.052
SCT	498.29	11.67%	58.16003
WWS	498.29	6.94%	34.58164
Total			<u>4135.49</u>

KMB Utility
Informal Rate Case
Personal Property and Real Estate Taxes

System	Real Estate Tax	Personal Property Tax
Cedar Hill	893.24	16.37
Cape Rock	121.74	20.01
Crestview Acres	37.72	4.82
High Ridge	741.09	5.82
Hillshine	23.34	2.64
Lakewood Hills	0	10.19
Scotsdale	338.24	3.37
Warren Woods	<u>359.93</u>	<u>2.00</u>
Totals	<u><u>2515.30</u></u>	<u><u>65.21</u></u>

KMB Utility
Informal Rate Case
Misc. Expense Reimbursement

Date	Description	Fuel	Lodging
8/13/2002	Gas T-Rex	8.32	
6/7/2002	Rhodes 101 Stop-Gas	6.01	
5/3/2002	Ace Hardware/Buchheit		
4/4/2002	Texaco-Gas	20.96	
4/8/2002	Sears/True Value/Buchheit		
3/27/2002	Walmart-Batteries		
1/14/2002	Walmart-Misc. Cleaning Products		
12/13/2001	County Decorating-Paint		
12/13/2001	Hood's-Misc Painting stuff		
12/5/2001	Hood's/Lewis Electric Motor		
10/12/2001	Hood's		
10/3/2001	Buchheit		
9/17/2001	Buchheit		
8/14/2001	Rhodes 101 Stop-Gas	15.83	
7/9/2001	Buchheit		
6/6/2001	Walmart/Buchheit		
5/30/2001	Walmart/Buchheit		
4/30/2001	Outside Labor - Sam Allison		
4/20/2001	Pacific Lumber/Hood's		
3/26/2001	R&S MiniMart		
3/23/2001	Buchheit		
3/12/2001	Buchheit		
2/21/2001	The Family Center Rent's It - Backhoe attachment		
1/3/2001	Hood's - Door for HSC		
11/22/2000	Hill Behan - Nails		
11/16/2000	Paul Piffel Exp. Reimbursement	40.00	43.14
8/10/2000	Jan Dowell Exp. Reimbursement		
3/4/2000	Scott Robart - Exp. Reimbursement	270.41	
3/4/2000	Scott Robart - Exp. Reimbursement	177.43	
2/9/2000	Scott Robart - Exp. Reimbursement	209.37	
	TOTALS	748.33	43.14

Category						
Rep/Maint.	Office Supplies	Travel Rep/Maint.	Misc.	Tools	Outside Labor	TOTAL
						8.32
						6.01
				13.82	13.82	27.64
						20.96
20.09			15.78			35.87
			11.03			11.03
			8.84			8.84
			42.30			42.30
			23.82			23.82
			31.80			31.80
				27.88	27.88	55.76
121.42						121.42
177.20						177.20
						15.83
31.81						31.81
			18.80	72.31	72.31	163.42
58.61			54.47			113.08
					80.00	80.00
			47.06			47.06
			6.31			6.31
42.86						42.86
89.51						89.51
				44.82		44.82
85.37						85.37
			6.32			6.32
35.55			11.62			130.31
			175.00			175.00
			325.00			595.41
			63.44			240.87
			42.2			251.57
662.42	0.00	0.00	883.79	158.83	194.01	2690.52

KMB Utility
Informal Rate Case
Electric Expense

Cedar Hill Estates

	Current	Sales Tax	Late Fees	Total
Aug '01	194.4	11.13	0.00	205.53
Sep	197.11	11.28	0.00	208.39
Oct	131.44	7.52	0.00	138.96
Nov	137.17	7.85	0.00	145.02
Dec	144.03	8.25	0.00	152.28
Jan '02	198.37	11.36	0.00	209.73
Feb	199.34	11.41	0.00	210.75
Mar	215.86	12.36	0.00	228.22
Apr	213.51	12.22	0.00	225.73
May	136.65	7.82	0.00	144.47
Jun	157.56	9.02	0.00	166.58
Jul	176.74	10.12	0.00	186.86
Total	2102.18	120.34	0.00	2222.52
	Less: U.E. Customer Charge			181.20
	Sub Total			2041.32
	Less: Permanent Rate reduction			145.75
	TOTAL			1895.57

Cape Rock Village

CRV -- Lift Station				
	Current	Sales Tax	Late Fees	Sub Total
Aug '01	222.68	10.52	0.00	233.20
Sep	227.71	10.76	0.00	238.47
Oct	132.09	6.24	0.00	138.33
Nov	155.00	7.32	0.00	162.32
Dec	177.26	8.38	0.00	185.64
Jan '02	210.27	9.94	0.00	220.21
Feb	317.19	14.99	0.00	332.18
Mar	381.05	18.00	0.00	399.05
Apr	399.68	18.88	0.00	418.56
May	376.28	17.78	0.00	394.06
Jun	585.73	28.15	0.00	623.88
Jul	200.23	9.46	0.00	209.69
Sub Total	3,395.17	160.42	0.00	3,555.59
	Less: U.E. Customer Charge			181.20
	Sub Total			3,374.39
	Less: Permanent Rate reduction			240.93
	Sub Total			3,133.46

CRV -- Lagoons (B & H)				
	Current	Sales Tax	Late Fees	Sub Total
Aug '01	464.94	21.97	0.00	486.91
Sep	508.80	24.04	0.00	532.84
Oct	317.19	14.99	0.00	332.18
Nov	361.68	17.09	0.00	378.75
Dec	486.83	23.00	0.00	509.83
Jan '02	260.37	12.30	0.00	272.67
Feb	153.73	7.26	0.00	160.99
Mar	126.79	5.99	0.00	132.78
Apr	127.58	6.03	0.00	133.61
May	137.97	6.52	0.00	144.49
Jun	229.87	10.86	0.00	240.73
Jul	236.26	11.16	0.00	247.42
Sub Total	3,411.99	161.21	0.00	3,573.20
	Less: U.E. Customer Charge			181.20
	Sub Total			3,392.00
	Less: Permanent Rate reduction			242.19
	Sub Total			3,149.81

CRV -- Total				
	Current	Sales Tax	Late Fees	Sub Total
Aug '01	687.62	32.49	0.00	720.11
Sep	736.51	34.80	0.00	771.31
Oct	449.28	21.23	0.00	470.51
Nov	516.66	24.41	0.00	541.07
Dec	664.09	31.38	0.00	695.47
Jan '02	470.64	22.24	0.00	492.88
Feb	470.92	22.25	0.00	493.17
Mar	507.84	23.99	0.00	531.83
Apr	527.26	24.91	0.00	552.17
May	514.25	24.30	0.00	538.55
Jun	825.60	39.01	0.00	864.61
Jul	436.49	20.62	0.00	457.11
Sub Total	6,807.16	321.63	0.00	7,128.79
	Less: U.E. Customer Charge			362.40
	Sub Total			6,766.39
	Less: Permanent Rate reduction			483.12
	TOTAL			6,283.27

Crestview Acres

	Current	Sales Tax	Late Fees	Total
Aug '01	93.70	5.13	0.00	98.83
Sep	96.50	5.28	0.00	101.78
Oct	58.57	3.21	0.00	61.78
Nov	61.13	3.35	0.00	64.48
Dec	70.92	3.88	0.00	74.80
Jan '02	87.38	4.78	0.00	92.16
Feb	89.48	4.90	0.00	94.38
Mar	96.93	5.31	0.00	102.24
Apr	86.45	4.73	0.00	91.18
May	73.65	4.03	0.00	77.68
Jun	88.43	4.84	0.00	93.27
Jul	95.30	5.22	0.00	100.52
Total	998.44	54.66	0.00	1053.10
	Less: U.E. Customer Charge			87.00
	Sub Total			966.10
	Less: Permanent Rate reduction			68.98
	TOTAL			897.12

High Ridge Manor

	Current	Sales Tax	Late Fees	Total
Aug '01	133.73	7.66	0.00	141.39
Sep	123.58	7.07	0.00	130.65
Oct	102.31	5.86	0.00	108.17
Nov	72.81	4.17	0.00	76.98
Dec	81.33	4.66	0.00	85.99
Jan '02	104.59	5.99	0.00	110.58

Feb	97.37	5.57	0.00	102.94
Mar	114.08	6.53	0.00	120.61
Apr	109.01	6.24	0.00	115.25
May	79.78	4.57	0.00	84.35
Jun	121.91	6.98	0.00	128.89
Jul	148.27	8.49	0.00	156.76
Total	1288.77	73.79	0.00	1362.56
Less: U.E. Customer Charge				87.00
Sub Total				1275.56
Less: Permanent Rate reduction				91.07
TOTAL				1184.49

Hill Shine Community

	Current	Sales Tax	Late Fees	Total
Aug '01	38.25	2.09	0.00	40.34
Sep	40.09	2.19	0.00	42.28
Oct	30.08	1.65	0.00	31.73
Nov	27.93	1.53	0.00	29.46
Dec	31.15	1.71	0.00	32.86
Jan '02	62.56	3.43	0.00	65.99
Feb	77.79	4.26	0.00	82.05
Mar	70.44	3.86	0.00	74.30
Apr	78.72	4.31	0.00	83.03
May	34.84	1.91	0.00	36.75
Jun	36.81	2.02	0.00	38.83
Jul	40.25	2.20	0.00	42.45
Total	568.91	31.18	0.00	600.07
Less: U.E. Customer Charge				87.00
Sub Total				513.07
Less: Permanent Rate reduction				36.63
TOTAL				476.44

Lakewood Hills - Does not include Gem Lake

	Dogwood			
	Current	Sales Tax	Late Fees	Sub Total
Aug '01	98.42	5.63	0.00	104.05
Sep	139.01	7.96	0.00	146.97
Oct	111.43	6.38	0.00	117.81
Nov	96.29	5.51	0.00	101.80
Dec	105.23	6.02	0.00	111.25
Jan '02	103.15	5.91	0.00	109.06
Feb	95.84	5.48	0.00	101.12
Mar	81.51	4.67	0.00	86.18
Apr	83.72	4.79	0.00	88.51
May	87.29	5.00	0.00	92.29
Jun	104.09	5.96	0.00	110.05
Jul	7.25	0.42	0.00	7.67
Sub Total	1,113.03	63.73	0.00	1,176.76
Less: U.E. Customer Charge				87.00
Sub Total				1,089.76
Less: Permanent Rate reduction				77.81
Sub TOTAL				1,011.95

	NS Wade			
	Current	Sales Tax	Late Fees	Sub Total
Aug '01	243.83	13.96	0.00	257.79
Sep	113.52	6.50	0.00	120.02
Oct	94.03	5.38	0.00	99.41
Nov	78.23	4.48	0.00	82.71
Dec	85.33	4.89	0.00	90.22
Jan '02	95.03	5.44	0.00	100.47
Feb	121.87	6.98	0.00	128.85
Mar	111.76	6.40	0.00	118.16
Apr	98.72	5.65	0.00	104.37
May	70.19	4.02	0.00	74.21
Jun	144.28	8.26	0.00	152.54
Jul	262.45	15.03	0.00	277.48
Sub Total	1,519.24	86.99	0.00	1,606.23
Less: U.E. Customer Charge				87.00
Sub Total				1,519.23
Less: Permanent Rate reduction				108.47
Sub TOTAL				1,410.76

	Total Lakewood Hills			
	Current	Sales Tax	Late Fees	Total
Aug '01	342.25	19.59	0.00	361.84
Sep	252.53	14.46	0.00	266.99
Oct	205.46	11.76	0.00	217.22
Nov	174.52	9.99	0.00	184.51
Dec	190.56	10.91	0.00	201.47
Jan '02	198.18	11.35	0.00	209.53
Feb	217.51	12.46	0.00	229.97
Mar	193.27	11.07	0.00	204.34
Apr	182.44	10.44	0.00	192.88
May	157.48	8.02	0.00	165.50
Jun	248.37	14.22	0.00	262.59
Jul	269.70	15.45	0.00	285.15
Sub Total	2,632.27	150.72	0.00	2,782.99
Less: U.E. Customer Charge				174.00
Sub Total				2,608.99
Less: Permanent Rate reduction				186.28
TOTAL				2,422.71

Scottsdale

	Current	Sales Tax	Late Fees	Total
Aug '01	106.99	6.66	0.00	113.65
Sep	111.30	6.93	0.00	118.23
Oct	81.01	5.04	0.00	86.05
Nov	75.46	4.70	0.00	80.16
Dec	80.53	5.01	0.00	85.54
Jan '02	90.02	5.60	0.00	95.62
Feb	112.48	7.00	0.00	119.48
Mar	103.06	6.42	0.00	109.48
Apr	94.68	5.89	0.00	100.57
May	84.88	5.28	0.00	90.16
Jun	81.82	5.09	0.00	86.91
Jul	105.79	6.59	0.00	112.38
Total	1,128.02	70.21	0.00	1,198.23
Less: U.E. Customer Charge				181.20
Sub Total				1017.03
Less: Permanent Rate reduction				72.62
TOTAL				944.41

Warren Woods

	Current	Sales Tax	Late Fees	Total
Aug '01	219.78	12.58	0.00	232.36
Sep	158.34	9.06	0.00	167.40
Oct	200.29	11.47	0.00	211.76
Nov	140.99	8.07	0.00	149.06
Dec	106.07	6.07	0.00	112.14
Jan '02	127.58	7.30	0.00	134.88
Feb	144.48	8.27	0.00	152.75
Mar	118.58	6.79	0.00	125.37
Apr	127.17	7.28	0.00	134.45
May	119.06	6.82	0.00	125.88
Jun	99.15	5.68	0.00	104.83
Jul	152.91	8.75	0.00	161.66
Total	1,714.40	98.14	0.00	1,812.54
Less: U.E. Customer Charge				87.00
Sub Total				1725.54
Less: Permanent Rate reduction				123.20
TOTAL				1602.34

KMB Utility
Informal Rate Case
Legal & Accounting Costs

SYSTEM	Company Actual		Staff Adjusted	
	Blumenfeld, Kaplan & Sandweiss, P.C.	Stephen Finch & Associates, Inc.	Blumenfeld, Kaplan & Sandweiss, P.C.*	Stephen Finch & Associates, Inc.†
Cedar Hill	510.91	750	125.52	900
Cape Rock	494.03	1001.2	153.42	1,147.11
Crestview Acres	141.10	282.8	36.96	276.35
High Ridge	125.16	277.6	44.63	333.71
Hillshine	70.72	134.8	20.22	151.21
Lakewood Hills	282.90	593.2	78.10	583.99
Scotsdale	88.65	203.2	25.80	192.92
Warren Woods	53.15	107.2	15.34	114.71
	1766.62	3350.00	500.00	3700.00

Lakewood Hills Easement Bills

12/31/2001	1498.00	Blumenfeld, Kaplan & Sandweiss, P.C.
1/31/2002	526.50	Blumenfeld, Kaplan & Sandweiss, P.C.

*Staff has included \$500 as normal and recurring legal expenses

† Estimates are based on 1) CHE: \$75/per month
payments 2) KMB: \$200/month and a \$400 payment
for tax prep. for KMB

*Customer Allocators	Customers	Customer Allocation	Customer Allocation no CHE
Cedar Hill	180	25.10%	
Cape Rock	220	30.68%	40.97%
Crestview Acres	53	7.39%	9.87%
High Ridge	64	8.93%	11.92%
Hillshine	29	4.04%	5.40%
Lakewood Hills	112	15.62%	20.86%
Scotsdale	37	5.16%	6.89%
Warren Woods	22	3.07%	4.10%
	717	100.00%	100.00%

KMB Utility
 Informal Rate Case
 Test Year Ending 7/31/02

Salary Allocation and

Capitalization Analysis

	a	b	c (*see below)	d (b*c) Reallocate G/O Hours By Customers	e (a+d) Reallocated Hours	f Operator's Reported Salary Allocation	g Staff Adjusted Hours	h Staff Salary Allocation
Total Operator Hours Aug 1, 2001 - Jul 31, 2002	Total Reported Hours	General Office Hours	Customer Allocation					
Cedar Hill	300	102	25.10%	26	326	17.66%	330	17.90%
Cape Rock	489	102	30.68%	31	520	28.22%	546	29.61%
Crestview Acres	130	102	7.39%	8	138	7.46%	150	8.13%
High Ridge	159	102	8.93%	9	168	9.12%	105	5.69%
Hillshine	35	102	4.04%	4	39	2.12%	95	5.16%
Lakewood Hills	301	102	15.62%	16	317	17.19%	506	27.44%
Scotsdale	193	102	5.16%	5	198	10.75%	60	3.25%
Warren Woods	135	102	3.07%	3	138	7.49%	52	2.82%
General Office & Classes	102							
	1844		100.00%	102	1844	100.00%	1844	100.00%

Total Operator Capital Projects	Capitalized Hours	Reallocated Hours	Capitalization Percentage
Cedar Hill	6	326	1.84%
Cape Rock	132	520	25.27%
Crestview Acres	17	138	12.00%
High Ridge	41	168	24.24%
Hillshine	9	39	23.00%
Lakewood Hills	41	317	12.78%
Scotsdale	22	198	10.97%
Warren Woods	10	138	7.24%
	276	1844	

*Customer Allocators	Customers	Customer Allocation
Cedar Hill	180	25.10%
Cape Rock	220	30.68%
Crestview Acres	53	7.39%
High Ridge	64	8.93%
Hillshine	29	4.04%
Lakewood Hills	112	15.62%
Scotsdale	37	5.16%
Warren Woods	22	3.07%
	717	100.00%

Ann's Salary = \$13,000	Ann's Annualized Salary	Ann's Salary Allocation	Ann's Allocated Salary
Cedar Hill	13,000	25.10%	3,263.60
Cape Rock	13,000	30.68%	3,988.84
Crestview Acres	13,000	7.39%	960.95
High Ridge	13,000	8.93%	1,160.39
Hillshine	13,000	4.04%	525.80
Lakewood Hills	13,000	15.62%	2,030.68
Scotsdale	13,000	5.16%	670.85
Warren Woods	13,000	3.07%	398.88
		100.00%	13,000.00

KMB Utility
Informal Rate Case
Postage Expense

	25.10%	30.68%	7.39%	8.93%	4.04%	15.62%	5.16%	3.07%	
Postage	CHE	CRV	CVA	HRM	HSC	LWH	SCT	WWS	TOTAL
Billings	496.8	607.2	146.28	176.64	80.04	309.12	102.12	60.72	1978.92
Other Mailings	15.91	50.17	12.09	14.60	6.61	25.54	8.44	5.02	138.38
Customer Notification samples (also see testing exp)*	66.60	81.40	19.61	23.68	10.73	41.44	13.69	8.14	265.29
Sub Total	579.31	738.77	177.98	214.92	97.38	376.10	124.25	73.88	2382.59
Pitney Bowes Meter Lease	270.68	330.83	79.70	96.24	43.61	168.42	55.64	33.08	1078.21
Total Postage Expense	849.99	1069.61	257.68	311.16	140.99	544.53	179.89	106.96	3460.80

*There was no postage expense for sample mailings

Postage Meter Lease
Pitney Bowes

	Current	Late Fees	Total
Qtr 1 7/20/01-10/20/01	264.73	0.00	264.73
Qtr 2 10/20/01-1/20/02	264.73	0.00	264.73
Qtr 3 1/20/02-4/20/02	264.73	0.00	264.73
Qtr 4 4/20/02-7/20/02	264.73	0.00	264.73
Lease Taxes	19.29	0.00	19.29
Total	1078.21	0.00	1078.21

	Customer Allocation no CHE
*Customer Allocators	Customers
Cedar Hill	180
Cape Rock	220
Crestview Acres	53
High Ridge	64
Hillshine	29
Lakewood Hills	112
Scotsdale	37
Warren Woods	22
	717
	100.00%

KMB Utility
Informal Rate Case
Test year ending 7/31/02
Repairs - Sorted by System & Vendor

Vendor	Description	ORG CODE	Srv Date	Check #	Date Paid	System	Repairs	CA	Outside of TY	Meter Reading	Vehicle Repairs	Tools	Misc. Supp	Chemicals	Late Fees	Mowing	Misc.	System Repairs
Cedar Hill Hard...	Misc.	REPAIRS	9/5/2001	1028	9/7/2001	Cedar Hill Estates	58.81											58.81
Cedar Hill Hard...	Chain Proof Sq Pail	REPAIRS	9/8/2001	1029	9/17/2001	Cedar Hill Estates	25.27											25.27
Cedar Hill Hard...	Misc.	REPAIRS	9/8/2001	1035	10/23/2001	Cedar Hill Estates	98.67											98.67
Cedar Hill Hard...	Fuse	REPAIRS	10/29/2001	1037	11/6/2001	Cedar Hill Estates	12.67											12.67
Cedar Hill Hard...	Paint & Stakes	REPAIRS	11/28/2001	1047	12/28/2001	Cedar Hill Estates	32.31											32.31
Cedar Hill Hard...	Paint	REPAIRS	2/4/2002	1056	2/15/2002	Cedar Hill Estates	4.56											4.56
Cedar Hill Hard...	Misc.	REPAIRS	3/12/2002	1062	3/22/2002	Cedar Hill Estates	56.34											56.34
Middford Supply	Misc.	REPAIRS	10/10/2001	1036	10/23/2001	Cedar Hill Estates	221.90											221.90
Piffel-Payable	Vehicle Repair		8/20/2001			Cedar Hill Estates	51.25		51.25									0.00
Piffel-Payable	Vehicle Repair		11/27/2001			Cedar Hill Estates	67.87				67.87							0.00
Piffel-Payable	Vehicle Repair		11/30/2001			Cedar Hill Estates	12.40				12.40							0.00
Piffel-Payable	Vehicle Repair		1/1/2002			Cedar Hill Estates	101.50				101.50							0.00
Piffel-Payable	Vehicle Repair		11/14/2001			Cedar Hill Estates	7,599.45	7,599.45										0.00
Piffel-Payable	Vehicle Repair		3/14/2002			Cedar Hill Estates	68.25				68.25							0.00
Piffel-Payable	Meter Reading		8/20/2001			Cedar Hill Estates	150.00			150.00								0.00
Piffel-Payable	Stock Repair		4/15/2002			Cedar Hill Estates	157.33											157.33
Piffel-Payable	Equipment Repair		5/23/2002			Cedar Hill Estates	12.25											12.25
Cedar Hill Hard...	Misc.	1510-operating...	9/19/2001	1202	10/23/2001	Cedar Hill Estates	22.98											22.98
Erb Equipment	Echo Pump	1510-operating...	9/7/2001	1181	9/24/2001	Cedar Hill Estates	89.53											89.53
Flynn Drilling...	Pump misc.	1509-outside s...	4/22/2002	1466	7/12/2002	Cedar Hill Estates	3,000.00	3,000.00										0.00
Jeffco Lawn &...	Weed Eater Repair	1509-outside s...	6/13/2002	1452	6/28/2002	Cedar Hill Estates	7.83									7.83		0.00
Cedar Hill Hard...	Misc.	1595-miscellan...	10/30/2001	1217	11/8/2001	Cedar Hill Estates	14.81											14.81
Piffel Excavating	Uniform Cleaning	1595-miscellan...	7/10/2002	1485	7/12/2002	Cedar Hill Estates	19.11										19.11	0.00
USA Bluebook	Flags	1595-miscellan...	7/12/2002	1480	7/26/2002	Cedar Hill Estates	8.16						8.16					0.00
Flynn Drilling	Pump misc.	1509-outside s...	4/22/2002	1071	5/20/2002	Cedar Hill Estates	1,800.00	1,800.00										0.00
Flynn Drilling	Pump misc.	1509-outside s...	4/22/2002	1074	6/7/2002	Cedar Hill Estates	1,000.00	1,000.00										0.00
LeBeau & Sons	Test & Certify Backflow	1509-outside s...	6/28/2001	1032	10/9/2001	Cedar Hill Estates	75.00											75.00
Buchheits	Roundup	1510-operating su.	8/31/2001	1020	9/8/2001	Cedar Hill Estates	106.21											106.21
U.S. Filter	Misc.	1510-operating su.	5/8/2001	1022	8/13/2001	Cedar Hill Estates	6,569.16	6,569.16										0.00
Total Cedar Hill							21,443.62	19,668.61	51.25	150.00	250.02	0.00	8.16	0.00	0.00	7.83	19.11	966.64

Vendor	Description	ORG. CODED	Srv Date	Check #	Date Paid	System	Repairs	CA	Outside of TY	Meter Reading	Vehicle Repairs	Tools	Misc. Supp	Chemicals	Late Fees	Mowing	Misc.	System Repairs
Buchheit	Steel Culvert	REPAIRS	8/8/2001	1131	8/8/2001	Cape Rock Village	78.44	78.44										0.00
Buchheit	Misc.	REPAIRS	9/14/2001	1167	9/14/2001	Cape Rock Village	196.20											196.20
Buchheit	Pipe for last cell	REPAIRS	2/19/2002	1300	2/19/2002	Cape Rock Village	167.01											167.01
Cotner Electric...	Misc.	REPAIRS	6/19/2001	1132	8/10/2001	Cape Rock Village	1,100.72	1,100.72										0.00
Lewis Electric...	Airator Motor for CRV	REPAIRS	9/28/2001	1200	9/28/2001	Cape Rock Village	262.33	262.33										0.00
Lewis Electric...	Seal & Bearings	REPAIRS	1/29/2002	1302	1/29/2002	Cape Rock Village	1,638.44	1,638.44										0.00
Lewis Electric...	Seal & Bearings	REPAIRS	2/19/2002	1320	2/22/2002	Cape Rock Village	625.00	625.00										0.00
Lewis Electric...	Seal & Bearings	REPAIRS	4/10/2002	1368	4/8/2002	Cape Rock Village	713.44	713.44										0.00
Lewis Electric...	Credit return of merch	REPAIRS	5/8/2002		5/10/2002	Cape Rock Village	(639.58)	(639.58)										0.00
Piffel-Payable	Vehicle Repair		8/20/2001			Cape Rock Village	49.49		49.49									0.00
Piffel-Payable	Vehicle Repair		11/27/2001			Cape Rock Village	65.53				65.53							0.00
Piffel-Payable	Vehicle Repair		11/30/2001			Cape Rock Village	11.98				11.98							0.00
Piffel-Payable	Vehicle Repair		1/1/2002			Cape Rock Village	98.00				98.00							0.00
Piffel-Payable			1/4/2002			Cape Rock Village	207.00											207.00
Piffel-Payable	Vehicle Repair		3/14/2002			Cape Rock Village	68.25				68.25							0.00
Piffel-Payable	Stock Repair		4/15/2002			Cape Rock Village	157.33											157.33
Piffel-Payable	Lagoon Resir		4/15/2002			Cape Rock Village	300.00											300.00
Piffel-Payable	Equipment Repair		5/23/2002			Cape Rock Village	12.25											12.25
Piffel-Payable	Pump delivery		5/23/2002			Cape Rock Village	360.00	360.00										0.00
Piffel-Payable	Aeriator repair		7/16/2002			Cape Rock Village	517.50	517.50										0.00
Bono Burns Dist.	Yeast	2504-chemicals	7/22/2002	1473	7/22/2002	Cape Rock Village	124.91							124.91				0.00
Cedar Hill Hard...	Roundup Weed Killer	2504-chemicals	7/15/2002	1476	7/26/2002	Cape Rock Village	21.13											21.13
Arrow Drain...	Sewer Back up	2509-outside s...	1/31/2002	1330	2/22/2002	Cape Rock Village	5,289.60											5,289.60
Cotner Electric...		2509-outside s...		1158	8/31/2001	Cape Rock Village	160.00											160.00
Cotner Electric...	Work on areator	2509-outside s...	1/8/2002	1328	2/22/2002	Cape Rock Village	1,215.98	1,215.98										0.00
Cotner Electric...	Work on areator	2509-outside s...	2/20/2002	1355	3/22/2002	Cape Rock Village	60.00	60.00										0.00
Cotner Electric...	Pump Work	2509-outside s...	5/9/2002	1424	5/24/2002	Cape Rock Village	973.05	973.05										0.00
Cotner Electric...	Pump Work	2509-outside s...	5/9/2002	1428	5/31/2002	Cape Rock Village	1,053.05	1,053.05										0.00
Cotner Electric...	Monthly Inspection	2509-outside s...	6/12/2002	1460	7/8/2002	Cape Rock Village	40.00											40.00
Cotner Electric...	Pump Work	2509-outside s...	7/5/2002	1478	7/26/2002	Cape Rock Village	350.00											350.00
Cotner Electric...	Work on areator	2509-outside s...	11/20/2001	1240	12/4/2001	Cape Rock Village	423.68											423.68
Dutch Enterprises	Repair sewer line	2509-outside s...	2/22/2002	1337	3/1/2002	Cape Rock Village	799.00											799.00
Excel Electric	Lift Station Work	2509-outside s...	8/24/2002	1464	7/12/2002	Cape Rock Village	240.00											240.00
Jeffco Lawn...	Weed Eater Repair	2509-outside s...	6/13/2002	1452	6/28/2002	Cape Rock Village	7.83											7.83
Jerry Smith's Se...	Lift Station Work	2509-outside s...	1/29/2002	1331	2/22/2002	Cape Rock Village	945.00											945.00
Jerry Smith's Se...	Lift Station Work	2509-outside s...	4/4/2002	1389	4/22/2002	Cape Rock Village	405.00											405.00
Municipal Servi...		2509-outside s...		1157	8/31/2001	Cape Rock Village	150.00											150.00
Ram Power		2509-outside s...		1141	8/16/2001	Cape Rock Village	175.00											175.00
Ram Power	Open Drain Line	2509-outside s...	1/10/2002	1329	2/22/2002	Cape Rock Village	275.00											275.00
Ram Power	High-Pressure Jetting	2509-outside s...	2/18/2002	1340	3/1/2002	Cape Rock Village	120.00											120.00
Service Electric	Labor on Pump	2509-outside s...	5/1/2002	1417	5/17/2002	Cape Rock Village	54.00	54.00										0.00
VanDevanter E...	Pump Work	2509-outside s...		1387	4/22/2002	Cape Rock Village	132.68	132.68										0.00
Zeller Electric		2509-outside s...		1384	4/18/2002	Cape Rock Village	3,500.00	3,500.00										0.00
Zeller Electric	Pump Work	2509-outside s...	4/18/2002	1419	5/17/2002	Cape Rock Village	1,930.14	1,930.14										0.00
Zeller Electric	Pump Work	2509-outside s...	4/18/2002	1436	6/7/2002	Cape Rock Village	1,000.00	1,000.00										0.00
Zeller Electric	Pump Work	2509-outside s...	4/18/2002	1439	6/18/2002	Cape Rock Village	1,000.00	1,000.00										0.00
Cedar Hill Hard...	Misc.	2510-operating...	9/19/2001	1202	10/23/2001	Cape Rock Village	22.18											22.18
Cedar Hill Hard...	Misc.	2510-operating...	2/27/2002	1335	3/1/2002	Cape Rock Village	5.15											5.15
Cedar Hill Hard...	Misc.	2510-operating...	3/14/2002	1354	3/22/2002	Cape Rock Village	7.01											7.01
Cedar Hill Hard...	Misc.	2510-operating...	3/21/2002	1364	3/29/2002	Cape Rock Village	2.54											2.54
Erb Equipment	Echo Pump	2510-operating...	9/7/2001	1181	9/24/2001	Cape Rock Village	86.44											86.44
Lowe's	Misc.	2510-operating...	1/10/2002	1286	1/10/2002	Cape Rock Village	272.12											272.12
Northern	Telescoping Wand	2510-operating...	11/18/2001	1241	12/4/2001	Cape Rock Village	30.19											30.19
Tom Wolf Hard...	Misc.	2510-operating...	4/17/2002	1410	5/10/2002	Cape Rock Village	7.24											7.24
Cedar Hill Hard...	Misc.	2595-miscellan...	10/30/2001	1217	11/6/2001	Cape Rock Village	14.30											14.30
Cedar Hill Hard...	Misc.	2595-miscellan...	7/8/2002	1476	7/26/2002	Cape Rock Village	12.18											12.18
Cedar Hill Hard...	Misc.	2595-miscellan...	7/9/2002	1476	7/26/2002	Cape Rock Village	23.80											23.80
Piffel Excavating	Uniform Cleaning	2595-miscellan...	7/10/2002	1465	7/12/2002	Cape Rock Village	19.11										19.11	0.00
Best Rental	Pressure Wash	2521-equipmen...	11/15/2001	1222	11/15/2001	Cape Rock Village	117.4											117.4
Big T Rental	Pressure Washer Tips	2521-equipmen...	4/3/2002	1398	4/24/2002	Cape Rock Village	22.2											22.2
Nu Way Concre...	Bobcat Rental	2521-equipmen...	9/4/2001	1174	9/17/2001	Cape Rock Village	218											218.00
Nu Way Concre...	Sewer Cleaner	2521-equipmen...	2/15/2002	1332	2/22/2002	Cape Rock Village	39.25											39.25
Total Cape Rock Village							27,331.49	15,573.19	49.49	0.00	243.76	0.00	0.00	124.91	0.00	7.83	19.11	11,313.20

Vendor	Description	ORG. CODED	Srv Date	Check #	Date Paid	System	Repairs	CA	Outside of TY	Meter Reading	Vehicle Repairs	Tools	Misc. Supp	Chemicals	Late Fees	Mowing	Misc.	System Repairs
Cedar Hill Hard...		REPAIRS	8/20/2002	1458	7/8/2002	Crestview Acres	13.41											13.41
Pacific Lumber	Well House-Pressurize	REPAIRS	4/2/2002	1397	4/24/2002	Crestview Acres	18.35											18.35
Pacific Lumber		REPAIRS	6/13/2002	1449	6/28/2002	Crestview Acres	88.51											88.51
Piffel Excavating	Well House	REPAIRS	4/8/2002	1378	4/12/2002	Crestview Acres	5.70											5.70
Piffel Excavating		REPAIRS	3/29/2002	1396	4/24/2002	Crestview Acres	70.68											70.68
USA Bluebook	Well House-Pressurize	REPAIRS	4/1/2002	1381	4/12/2002	Crestview Acres	209.70											209.70
USA Bluebook	Well House-Pressurize	REPAIRS	4/10/2002	1401	4/24/2002	Crestview Acres	167.88											167.88
USA Bluebook	Well House-Pressurize	REPAIRS	4/29/2002	1418	5/17/2002	Crestview Acres	92.99											92.99
USA Bluebook	Well House-Pressurize	REPAIRS	4/17/2002	1444	6/28/2002	Crestview Acres	6.67											6.67
Wholesale Plum...	Misc.	REPAIRS	9/24/2001	1192	10/9/2001	Crestview Acres	109.88											109.88
Piffel-Payable	Storage Tank Repair		8/20/2001			Crestview Acres	552.50		552.50									0.00
Piffel-Payable	Vehicle Repair		8/20/2001			Crestview Acres	14.14		14.14									0.00
Piffel-Payable			11/14/2001			Crestview Acres	886.40											886.40
Piffel-Payable	Vehicle Repair		11/27/2001			Crestview Acres	18.72				18.72							0.00
Piffel-Payable	Vehicle Repair		11/30/2001			Crestview Acres	3.42				3.42							0.00
Piffel-Payable	Vehicle Repair		1/1/2002			Crestview Acres	28.00				28.00							0.00
Piffel-Payable	Vehicle Repair		3/14/2002			Crestview Acres	19.33				19.33							0.00
Piffel-Payable	Stock repair		4/15/2002			Crestview Acres	44.58											44.58
Piffel-Payable	Equipment repair		5/23/2002			Crestview Acres	3.47											3.47
Piffel-Payable	Leak Repair		5/23/2002			Crestview Acres	1,102.50											1,102.50
Excel Electric	Wiring for Air Pump	3509-outside s...	5/22/2002	1443	6/28/2002	Crestview Acres	200.00											200.00
Jeffco Lawn &...	Weed Eater Repair	3509-outside s...	6/13/2002	1452	6/28/2002	Crestview Acres	2.22									2.22		0.00
Cedar Hill Hard...	Misc.	3510-operating	9/19/2001	1202	10/23/2001	Crestview Acres	6.34											6.34
Cedar Hill Hard...	Misc.	3510-operating	2/27/2002	1335	3/1/2002	Crestview Acres	1.47											1.47
Cedar Hill Hard...	Misc.	3510-operating	3/14/2002	1354	3/22/2002	Crestview Acres	2.00											2.00
Cedar Hill Hard...	Misc.	3510-operating	3/21/2002	1364	3/29/2002	Crestview Acres	0.73											0.73
Cedar Hill Hard...	Misc.	3510-operating	4/10/2002	1409	5/10/2002	Crestview Acres	12.89											12.89
Cedar Hill Hard...	Misc.	3510-operating	4/10/2002	1408	5/10/2002	Crestview Acres	16.06											16.06
Erb Equipment	Echo Pump	3510-operating	9/7/2001	1181	9/24/2001	Crestview Acres	24.78											24.78
Northern	Telescoping Wand	3510-operating	11/16/2001	1241	12/4/2001	Crestview Acres	8.63											8.63
Tom Wolf Hard...	Misc.	3510-operating	4/17/2002	1410	5/10/2002	Crestview Acres	2.05											2.05
Cedar Hill Hard...	Misc.	3595-miscellan...	10/30/2001	1217	11/6/2001	Crestview Acres	4.08											4.08
Flynn Drilling...	Air Vent For Well Head	3595-miscellan...	1/7/2002	1316	2/22/2002	Crestview Acres	49.09								0.73			48.36
Grainger	Air Compressor tp press	3595-miscellan...	3/29/2002	1358	3/28/2002	Crestview Acres	389.71											389.71
Pacific Lumber	Well House-Pressurize	3595-miscellan...	4/1/2002	1369	4/5/2002	Crestview Acres	2.33										2.33	0.00
Piffel Excavating	Uniform Cleaning	3595-miscellan...	7/10/2002	1465	7/12/2002	Crestview Acres	5.41										5.41	0.00
Tom Wolf Hard...	Well House-Pressurize	3595-miscellan...	4/1/2002	1368	4/5/2002	Crestview Acres	77.94											77.94
Tom Wolf Hard...	Misc.	3595-miscellan...	4/17/2002	1410	5/10/2002	Crestview Acres	46.02											46.02
USA Bluebook	Flags	3595-miscellan...	7/12/2002	1480	7/26/2002	Crestview Acres	2.31						2.31					0.00
Total Crestview Acres							4,310.83	0.00	566.64	0.00	69.47	0.00	2.31	0.00	0.73	2.22	7.74	3,661.72

Vendor	Description	ORG. CODED	Srv Date	Check #	Date Paid	System	Repairs	C/I	Outside of Ty	Meter Reading	Vehicle Repairs	Tools	Misc. Supp	Chemicals	Late Fees	Mowing	Misc.	System Repairs
Cedar Hill Hard...	Misc.	REPAIRS	9/19/2001	1202	10/23/2001	High Ridge Manor	43.50											43.50
Cedar Hill Hard...	Painting Supplies	REPAIRS	12/11/2001	1277	12/28/2001	High Ridge Manor	12.55											12.55
Piffel-Payable	Blow off valve		8/20/2001			High Ridge Manor	525.00		525.00									0.00
Piffel-Payable	Vehicle Repair		8/20/2001			High Ridge Manor	12.37		12.37									0.00
Piffel-Payable	Leak		11/14/2001			High Ridge Manor	2,110.00											2,110.00
Piffel-Payable	Vehicle Repair		11/27/2001			High Ridge Manor	18.38				18.38							0.00
Piffel-Payable	Vehicle Repair		11/30/2001			High Ridge Manor	2.99				2.99							0.00
Piffel-Payable	Vehicle Repair		1/1/2002			High Ridge Manor	24.50				24.50							0.00
Piffel-Payable	New roof on Well House		1/4/2002			High Ridge Manor	2,334.00	2,334.00										0.00
Piffel-Payable	Vehicle Repair		3/14/2002			High Ridge Manor	22.27				22.27							0.00
Piffel-Payable			4/5/2002			High Ridge Manor	85.75			85.75								0.00
Piffel-Payable	Stock repair		4/15/2002			High Ridge Manor	51.33											51.33
Piffel-Payable	Equipment repair		5/23/2002			High Ridge Manor	4.00											4.00
Jeffco Lawn &...	Weed Eater Repair	5509-outside s...	6/13/2002	1452	6/28/2002	High Ridge Manor	2.55									2.55		0.00
Cedar Hill Hard...	Misc.	5510-operating	9/19/2001	1202	10/23/2001	High Ridge Manor	5.54											5.54
Cedar Hill Hard...	Misc.	5510-operating	2/27/2002	1335	3/1/2002	High Ridge Manor	1.29											1.29
Cedar Hill Hard...	Misc.	5510-operating	3/14/2002	1354	3/22/2002	High Ridge Manor	1.75											1.75
Cedar Hill Hard...	Misc.	5510-operating	3/21/2002	1364	3/29/2002	High Ridge Manor	0.63											0.63
Cedar Hill Hard...	Misc.	5510-operating	4/10/2002	1409	5/10/2002	High Ridge Manor	14.83											14.83
Cedar Hill Hard...	Paint	5510-operating	5/23/2002	1427	5/31/2002	High Ridge Manor	8.00											8.00
Cedar Hill Hard...	Key blank	5510-operating	4/10/2002	1432	6/7/2002	High Ridge Manor	5.29											5.29
Erb Equipment	Echo Pump	5510-operating	8/7/2001	1181	9/24/2001	High Ridge Manor	21.61											21.61
Nonhem	Telescoping Wand	5510-operating	11/18/2001	1241	12/4/2001	High Ridge Manor	7.55											7.55
Tom Wolf Hard...	Misc.	5510-operating	4/17/2002	1410	5/10/2002	High Ridge Manor	2.36											2.36
Cedar Hill Hard...	Misc.	5595-miscellan...	10/30/2001	1217	11/6/2001	High Ridge Manor	3.58											3.58
Piffel Excavating	Uniform Cleaning	5595-miscellan...	7/10/2002	1485	7/12/2002	High Ridge Manor	6.23										6.23	0.00
USA BlueBook	Flags	5595-miscellan...	7/12/2002	1480	7/26/2002	High Ridge Manor	2.68						2.68	0.00	0.00	2.55	6.23	0.00
Total High Ridge Manor							5,328.51	2,334.00	537.37	85.75	66.14	0.00	2.68	0.00	0.00	2.55	6.23	2,293.81

Vendor	Description	ORG CODED	Srv Date	Check #	Date Paid	System	Repairs	C/I	Outside of Ty	Meter Reading	Vehicle Repairs	Tools	Misc. Supp	Chemicals	Late Fees	Mowing	Misc.	System Repairs
Pacific Lumber	Paint Supplies	REPAIRS	6/13/2002	1449	6/28/2002	Hillshine Acres	51.92											51.92
Pacific Lumber	Light Bulb & Padlock	REPAIRS	6/18/2002	1449	6/28/2002	Hillshine Acres	28.82											28.82
Piffel-Payable	Vehicle Repair		8/20/2001			Hillshine Acres	7.07		7.07									0.00
Piffel-Payable	Vehicle Repair		11/27/2001			Hillshine Acres	9.38					9.38						0.00
Piffel-Payable	Vehicle Repair		11/30/2001			Hillshine Acres	1.71					1.71						0.00
Piffel-Payable	Vehicle Repair		1/1/2002			Hillshine Acres	14.00					14.00						0.00
Piffel-Payable	Vehicle Repair		3/14/2002			Hillshine Acres	10.23					10.23						0.00
Piffel-Payable	Replaces Roof		4/5/2002			Hillshine Acres	2,733.50	2,733.50										0.00
Piffel-Payable	Stock repair		4/15/2002			Hillshine Acres	23.58											23.58
Piffel-Payable	Equipment repair		5/23/2002			Hillshine Acres	1.84											1.84
Jeffco Lawn &...	Weed Eater Repair	8509-outside S...	6/13/2002	1452	6/28/2002	Hillshine Acres	1.17									1.17		0.00
Cedar Hill Hard...	Misc.	8510-operating	9/18/2001	1202	10/23/2001	Hillshine Acres	3.18											3.18
Cedar Hill Hard...	Misc.	8510-operating	2/27/2002	1335	3/1/2002	Hillshine Acres	0.74											0.74
Cedar Hill Hard...	Misc.	8510-operating	3/14/2002	1354	3/22/2002	Hillshine Acres	1.00											1.00
Cedar Hill Hard...	Misc.	8510-operating	3/21/2002	1364	3/29/2002	Hillshine Acres	0.36											0.36
Cedar Hill Hard...	Misc.	8510-operating	4/10/2002	1409	5/10/2002	Hillshine Acres	8.81											8.81
Cedar Hill Hard...	Misc.	8510-operating	4/10/2002	1409	5/10/2002	Hillshine Acres	119.67											119.67
Erb Equipment	Echo Pump	8510-operating	9/7/2001	1181	9/24/2001	Hillshine Acres	12.35											12.35
Northern	Telescoping Wand	8510-operating	11/16/2001	1241	12/4/2001	Hillshine Acres	4.31											4.31
Tom Wolf Hard...	Misc.	8510-operating	4/17/2002	1410	5/10/2002	Hillshine Acres	1.09											1.09
Cedar Hill Hard...	Misc.	8595-miscellan...	10/30/2001	1217	11/6/2001	Hillshine Acres	2.04											2.04
Flynn Drilling...	Air Vent For Well Head	8595-miscellan...	1/7/2002	1318	2/22/2002	Hillshine Acres	49.09								0.73			49.09
Pacific Lumber		8595-miscellan...		1274	12/27/2001	Hillshine Acres	165.03											165.03
Pacific Lumber	Roof Edge	8595-miscellan...	12/27/2001	1273	1/2/2002	Hillshine Acres	15.92											15.92
Pacific Lumber	Paint	8595-miscellan...	1/11/2002	1289	1/11/2002	Hillshine Acres	22.84											22.84
USA Bluebook	Flags	8595-miscellan...	7/12/2002	1480	7/26/2002	Hillshine Acres	1.22						1.22					0.00
Total Hillshine Acres							3,288.83	2,733.50	7.07	0.00	35.30	0.00	1.22	0.00	0.73	1.17	0.00	509.84

Vendor	Description	ORG. CODED	Srv Date	Check #	Date Paid	System	Repairs	C/I	Outside of TV	Meter Reading	Vehicle Repairs	Tools	Misc. Supp	Chemicals	Late Fees	Mowing	Misc	System Repairs
Cedar Hill Hard...		REPAIRS	1/3/2002	1313	2/15/2002	Lakewood Hills Manor	2.87											2.87
Pacific Lumber	Paint	REPAIRS	4/30/2002	1416	5/17/2002	Lakewood Hills Manor	22.35											22.35
Pacific Lumber	Paint Supplies	REPAIRS	6/18/2002	1449	6/28/2002	Lakewood Hills Manor	47.02											47.02
Piffel Excavating	Misc.	REPAIRS	7/23/2001	1130	8/10/2001	Lakewood Hills Manor	33.27		33.27									0.00
Piffel Excavating	Misc.	REPAIRS	7/25/2001	1130	8/10/2001	Lakewood Hills Manor	11.54			11.54								0.00
Piffel-Payable	Leaks & Asphalt		8/20/2001			Lakewood Hills Manor	9,106.90		8,059.40									1,047.50
Piffel-Payable	Vehicle Repair		8/20/2001			Lakewood Hills Manor	28.28		28.28									0.00
Piffel-Payable	Leaks & Asphalt		11/14/2001			Lakewood Hills Manor	903.90											903.90
Piffel-Payable	Vehicle Repair		11/27/2001			Lakewood Hills Manor	37.45				37.45							0.00
Piffel-Payable	Vehicle Repair		11/30/2001			Lakewood Hills Manor	6.84				6.84							0.00
Piffel-Payable	Leak Repair		1/4/2002			Lakewood Hills Manor	525.00											525.00
Piffel-Payable	Vehicle Repair		1/1/2002			Lakewood Hills Manor	58.00				58.00							0.00
Piffel-Payable	Vehicle Repair		3/14/2002			Lakewood Hills Manor	40.87				40.87							0.00
Piffel-Payable	Meter Reading		4/5/2002			Lakewood Hills Manor	159.25		159.25									0.00
Piffel-Payable	Stock repair		4/15/2002			Lakewood Hills Manor	94.21											94.21
Piffel-Payable	Equipment repair		5/23/2002			Lakewood Hills Manor	7.34											7.34
Flynn Drilling...	Labor/Instill Prt	7509-outside s...	8/27/2001	85931	8/2/2001	Lakewood Hills Manor	300.00		300.00									0.00
Jeffco Lawn &...	Weed Eater Repair	7509-outside s...	8/13/2002	1452	8/28/2002	Lakewood Hills Manor	4.69									4.69		0.00
Municipal Serv...	Troubleshoot Probe Sys	7509-outside s...	7/18/2001	1142	8/18/2001	Lakewood Hills Manor	350.00		350.00									0.00
Municipal Serv...	Troubleshoot Probe Sys	7509-outside s...	7/18/2001	1146	8/24/2001	Lakewood Hills Manor	772.29			772.29								0.00
Municipal Serv...	Troubleshoot Probe Sys	7509-outside s...	7/18/2001	1146	8/24/2001	Lakewood Hills Manor	522.81			522.81								0.00
Cedar Hill Hard...	Misc.	7510-operating...	7/18/2001	1126	8/2/2001	Lakewood Hills Manor	32.48					27.00	5.48					0.00
Cedar Hill Hard...	Misc.	7510-operating...	8/19/2001	1202	10/23/2001	Lakewood Hills Manor	27.03											27.03
Cedar Hill Hard...	Misc.	7510-operating...	2/27/2002	1335	3/1/2002	Lakewood Hills Manor	2.94											2.94
Cedar Hill Hard...	Misc.	7510-operating...	3/14/2002	1354	3/22/2002	Lakewood Hills Manor	4.01											4.01
Cedar Hill Hard...	Misc.	7510-operating...	3/21/2002	1384	3/29/2002	Lakewood Hills Manor	1.45											1.45
Cedar Hill Hard...	Misc.	7510-operating...	4/10/2002	1409	5/10/2002	Lakewood Hills Manor	27.23											27.23
Cedar Hill Hard...	Misc.	7510-operating...	4/10/2002	1409	5/10/2002	Lakewood Hills Manor	4.02											4.02
Erb Equipment	Echo Pump	7510-operating...	9/7/2001	1181	9/24/2001	Lakewood Hills Manor	49.40											49.40
Grainger		7510-operating...		690-...	8/2/2001	Lakewood Hills Manor	33.20											33.20
Mead O'Brian	Liquid Level Cntrl	7510-operating...	8/28/2001	1-67	8/2/2001	Lakewood Hills Manor	129.41		129.41									0.00
Northern	Telescoping Wand	7510-operating...	11/18/2001	1241	12/4/2001	Lakewood Hills Manor	17.25											17.25
Tom Wolf Hard...	Misc.	7510-operating...	7/27/2001	1125	8/2/2001	Lakewood Hills Manor	75.77		75.77									0.00
Tom Wolf Hard...	Misc.	7510-operating...	4/17/2002	1410	5/10/2002	Lakewood Hills Manor	4.34											4.34
Cedar Hill Hard...	Misc.	7595-miscellane...	10/30/2001	1217	11/6/2001	Lakewood Hills Manor	8.17											8.17
Flynn Drilling...	Air Vent For Well Head	7595-miscellane...		1318	2/22/2002	Lakewood Hills Manor	49.09								0.73			49.09
Pacific Lumber	Misc.	7595-miscellane...	7/13/2002	1477	7/26/2002	Lakewood Hills Manor	4.98											4.98
Pacific Lumber	Misc.	7595-miscellane...	7/13/2002	1477	7/26/2002	Lakewood Hills Manor	37.68											37.68
Pacific Lumber	Misc.	7595-miscellane...	7/13/2002	1477	7/26/2002	Lakewood Hills Manor	31.84											31.84
Pacific Lumber	Misc.	7595-miscellane...	7/13/2002	1477	7/26/2002	Lakewood Hills Manor	36.63											36.63
USA Bluebook	Flags	7595-miscellane...	7/12/2002	1480	7/26/2002	Lakewood Hills Manor	4.89						4.89					0.00
Total Lakewood Hills							13,614.89	0.00	10,282.77	159.25	141.16	27.00	10.37	0.00	0.73	4.69	0.00	2,988.72

Vendor	Description	ORG. CODED	Srv Date	Check #	Date Paid	System	Repairs	CA	Outside of TY	Meter Reading	Vehicle Repairs	Tools	Misc. Supp	Chemicals	Late Fees	Mowing	Misc.	System Repairs
Cedar Hill Hard...	Misc.	REPAIRS	9/19/2001	1202	10/23/2001	Scotsdale	200.83											200.83
Cedar Hill Hard...		REPAIRS	3/21/2002	1384	3/29/2002	Scotsdale	85.86											85.86
Cedar Hill Hard...		REPAIRS	6/11/2002	1450	6/28/2002	Scotsdale	5.81											5.81
County Decorati...	Paint	REPAIRS	9/24/2001	1182	9/24/2001	Scotsdale	192.98											192.98
County Decorati...	Paint	REPAIRS	9/24/2001	1177	9/24/2001	Scotsdale	277.55											277.55
County Decorati...	Paint	REPAIRS	10/11/2001	1197	10/11/2001	Scotsdale	78.23											78.23
Gralinger	Chlorinator Repair	REPAIRS	5/22/2002	1445	6/28/2002	Scotsdale	29.51											29.51
Gralinger	Chlorinator	REPAIRS	6/24/2002	1472	7/19/2002	Scotsdale	247.04	247.04										0.00
Jeffco Lawn &...	Weed Eater Repair	REPAIRS	6/13/2002	1452	6/28/2002	Scotsdale	1.55									1.55		0.00
Tom Wolf Hard...	Well House	REPAIRS	3/29/2002	1383	3/29/2002	Scotsdale	26.58											26.58
Piffel-Payable	Vehicle Repair		8/20/2001			Scotsdale	8.84											0.00
Piffel-Payable	Building Work		11/14/2001			Scotsdale	5,508.50	5,508.50										0.00
Piffel-Payable	Vehicle Repair		11/27/2001			Scotsdale	11.70					11.70						0.00
Piffel-Payable	Vehicle Repair		11/30/2001			Scotsdale	2.14					2.14						0.00
Piffel-Payable	Leak		12/8/2001			Scotsdale	120.00											120.00
Piffel-Payable	Vehicle Repair		1/1/2002			Scotsdale	17.50					17.50						0.00
Piffel-Payable	Vehicle Repair		3/14/2002			Scotsdale	13.52					13.52						0.00
Piffel-Payable	Stock repair		4/15/2002			Scotsdale	31.15											31.15
Piffel-Payable	Equipment repair		5/23/2002			Scotsdale	2.43											2.43
Piffel-Payable	Road Straightening		5/23/2002			Scotsdale	511.25											511.25
Vopak USA Inc.	Chemicals	8504-chemicals		1206	10/23/2001	Scotsdale	77.98							77.98				0.00
Vopak USA Inc.	Chemicals	8504-chemicals		1454	6/28/2002	Scotsdale	137.65							137.65				0.00
Cedar Hill Hard...	Misc.	8510-operating...	9/19/2001	1202	10/23/2001	Scotsdale	9.11											9.11
Cedar Hill Hard...	Misc.	8510-operating...	2/27/2002	1335	3/1/2002	Scotsdale	0.92											0.92
Cedar Hill Hard...	Misc.	8510-operating...	3/14/2002	1354	3/22/2002	Scotsdale	1.25											1.25
Cedar Hill Hard...	Misc.	8510-operating...	3/21/2002	1384	3/29/2002	Scotsdale	0.45											0.45
Cedar Hill Hard...	Misc.	8510-operating...	4/10/2002	1409	5/10/2002	Scotsdale	9.00											9.00
Erb Equipment	Echo Pump	8510-operating...	9/7/2001	1181	9/24/2001	Scotsdale	15.44											15.44
Northern	Telescoping Wand	8510-operating...	11/16/2001	1241	12/4/2001	Scotsdale	5.39											5.39
Tom Wolf Hard...	Misc.	8510-operating...	4/17/2002	1410	5/10/2002	Scotsdale	1.43											1.43
Cedar Hill Hard...	Misc.	8595-miscellan...	10/30/2001	1217	11/8/2001	Scotsdale	2.58											2.58
Flynn Drilling...	Air Vent For Well Head	8595-miscellan...		1318	2/22/2002	Scotsdale	49.09								0.73			48.36
Gralinger	Chlorinator Repair	8595-miscellan...	5/28/2002	1430	6/31/2002	Scotsdale	11.95											11.95
USA Bluebook	Flags	8595-miscellan...	7/12/2002	1480	7/26/2002	Scotsdale	1.61						1.61					0.00
Total Scotsdale							7,696.78	5,755.54	8.84	0.00	44.86	0.00	1.61	215.61	0.73	1.55	0.00	1,668.04

Vendor	Description	ORG. CODED	Srv Date	Check #	Date Paid	System	Repairs	C/I	Outside of TY	Meter Reading	Vehicle Repairs	Tools	Misc. Supp	Chemicals	Late Fees	Mowing	Misc.	System Repairs
Cedar Hill Hard..	Misc.	REPAIRS	9/19/2001	1202	10/23/2001	Warren Woods	35.91											35.91
Cedar Hill Hard..	Misc.	REPAIRS	12/13/2001	1277	12/28/2001	Warren Woods	34.75											34.75
Cedar Hill Hard..		REPAIRS	1/3/2002	1313	2/15/2002	Warren Woods	1.32											1.32
Cedar Hill Hard..		REPAIRS	8/11/2002	1450	6/28/2002	Warren Woods	5.81											5.81
Grainger	Chlorinator Repair	REPAIRS	5/22/2002	1445	6/28/2002	Warren Woods	29.50											29.50
Grainger	Chlorinator	REPAIRS	6/24/2002	1472	7/19/2002	Warren Woods	247.03	247.03										0.00
Piffel-Payable	Water Leak		8/20/2001			Warren Woods	485.00		485.00									0.00
Piffel-Payable	Vehicle Repair		8/20/2001			Warren Woods	5.30		5.30									0.00
Piffel-Payable			11/14/2001			Warren Woods	2,108.25	2,108.25										0.00
Piffel-Payable	Vehicle Repair		11/27/2001			Warren Woods	7.04				7.04							0.00
Piffel-Payable	Vehicle Repair		11/30/2001			Warren Woods	1.29				1.29							0.00
Piffel-Payable	Relocate Water line		12/8/2001			Warren Woods	240.00	240.00										0.00
Piffel-Payable	Wall House-Painting		1/4/2002			Warren Woods	175.00											175.00
Piffel-Payable	Vehicle Repair		1/1/2002			Warren Woods	10.50				10.50							0.00
Piffel-Payable	Vehicle Repair		3/14/2002			Warren Woods	8.03				8.03							0.00
Piffel-Payable	Stock repair		4/15/2002			Warren Woods	18.51											18.51
Piffel-Payable	Wtr lk & Asphalt pitch		4/15/2002			Warren Woods	1,377.00											1,377.00
Piffel-Payable	Equipment repair		5/23/2002			Warren Woods	1.42											1.42
Vopak USA Inc.	Chemicals	9504-Chemicals		1206	7/19/2002	Warren Woods	45.78							45.78				0.00
Vopak USA Inc.	Chemicals	9504-Chemicals		1454	10/23/2001	Warren Woods	137.84							137.84				0.00
Jaffco Lawn & ...	Weed Eater Repair	9509-outside s...	6/13/2002	1452	8/28/2002	Warren Woods	0.92									0.92		0.00
Cedar Hill Hard..	Misc.	9510-operating ...	9/19/2001	1202	10/23/2001	Warren Woods	2.38											0.54
Cedar Hill Hard..	Misc.	9510-operating ...	2/27/2002	1335	3/1/2002	Warren Woods	0.54											0.76
Cedar Hill Hard..	Misc.	9510-operating ...	3/14/2002	1354	3/22/2002	Warren Woods	0.76											0.28
Cedar Hill Hard..	Misc.	9510-operating ...	3/21/2002	1364	3/29/2002	Warren Woods	0.28											5.35
Cedar Hill Hard..	Misc.	9510-operating ...	4/10/2002	1409	5/10/2002	Warren Woods	5.35											9.17
Erb Equipment	Echo Pump	9510-operating ...	9/7/2001	1181	9/24/2001	Warren Woods	9.17											3.23
Northem	Telescoping Wand	9510-operating ...	11/16/2001	1241	12/4/2001	Warren Woods	3.23											0.86
Tom Wolf Hard....	Misc.	9510-operating ...	4/17/2002	1410	5/10/2002	Warren Woods	0.86											1.52
Cedar Hill Hard..	Misc.	9595-miscellan...	10/30/2001	1217	11/8/2001	Warren Woods	1.52											11.95
Grainger	Chlorinator Repair	9595-miscellan...	5/28/2001	1430	5/31/2002	Warren Woods	11.95											0.00
USA Blue Book	Flags	9595-miscellan...	7/12/2002	1480	7/26/2002	Warren Woods	0.97						0.97					0.00
Total Warren Woods							4,991.01	2,593.28	470.30	0.00	26.86	0.00	0.97	183.42	0.00	0.92	0.00	1,715.26

KMB Utility
Informal Rate Case
Test Year Ending 7/31/02

Salary Allocation and

Capitalization Analysis

	a	b	c (*see below)	d (b*c) Reallocate G/O Hours By Customers	e (a+d) Reallocated Hours	f Operator's Reported Salary Allocation	g Staff Adjusted Hours	h Staff Salary Allocation
Total Operator Hours Aug 1, 2001 - Jul 31, 2002	Total Reported Hours	General Office Hours	Customer Allocation					
Cedar Hill	300	102	25.10%	26	326	17.66%	330	17.90%
Cape Rock	489	102	30.68%	31	520	28.22%	546	29.61%
Crestview Acres	130	102	7.39%	8	138	7.46%	150	8.13%
High Ridge	159	102	8.93%	9	168	9.12%	105	5.69%
Hillshine	35	102	4.04%	4	39	2.12%	95	5.15%
Lakewood Hills	301	102	15.62%	16	317	17.19%	506	27.44%
Scotsdale	193	102	5.16%	5	198	10.75%	60	3.25%
Warren Woods	135	102	3.07%	3	138	7.49%	52	2.82%
General Office & Classes	102							
	1844		100.00%	102	1844	100.00%	1844	100.00%

Total Operator Capital Projects	Capitalized Hours	Reallocated Hours	Capitalization Percentage
Cedar Hill	6	326	1.84%
Cape Rock	132	520	25.27%
Crestview Acres	17	138	12.00%
High Ridge	41	168	24.24%
Hillshine	9	39	23.00%
Lakewood Hills	41	317	12.78%
Scotsdale	22	198	10.97%
Warren Woods	10	138	7.24%
	276	1844	

*Customer Allocators	Customers	Customer Allocation
Cedar Hill	180	25.10%
Cape Rock	220	30.68%
Crestview Acres	53	7.39%
High Ridge	64	8.93%
Hillshine	29	4.04%
Lakewood Hills	112	15.62%
Scotsdale	37	5.16%
Warren Woods	22	3.07%
	717	100.00%

Ann's Salary = \$13,000	Ann's Annualized Salary	Ann's Salary Allocation	Ann's Allocated Salary
Cedar Hill	13,000	25.10%	3,263.60
Cape Rock	13,000	30.68%	3,988.84
Crestview Acres	13,000	7.39%	960.95
High Ridge	13,000	8.93%	1,160.39
Hillshine	13,000	4.04%	525.80
Lakewood Hills	13,000	15.62%	2,030.68
Scotsdale	13,000	5.16%	670.85
Warren Woods	13,000	3.07%	398.88
		100.00%	13,000.00

Vicki's Salary = \$24,024	Vicki's Annualized Salary	Vicki's Salary Allocation	Vicki's Allocated Salary
Cedar Hill	24,024	25.10%	6,031.13
Cape Rock	24,024	30.68%	7,371.38
Crestview Acres	24,024	7.39%	1,775.83
High Ridge	24,024	8.93%	2,144.40
Hillshine	24,024	4.04%	971.68
Lakewood Hills	24,024	15.62%	3,752.70
Scotsdale	24,024	5.16%	1,239.73
Warren Woods	24,024	3.07%	737.14
		100.00%	24,024.00

Donnie's Salary = \$32,000	Donnie's Annualized Salary	Donnie's Salary Allocation*	Donnie's Allocated Salary	Capitalization Percentage	Donnie's Capitalized Salary	Donnie's O/M Salary
Cedar Hill	32,000	17.90%	5726.68	1.84%	105.53	5621.15
Cape Rock	32,000	29.61%	9475.05	25.27%	2394.73	7080.33
Crestview Acres	32,000	8.13%	2603.04	12.00%	312.27	2290.76
High Ridge	32,000	5.69%	1822.13	24.24%	441.70	1380.43
Hillshine	32,000	5.15%	1648.59	23.00%	379.22	1269.37
Lakewood Hills	32,000	27.44%	8780.91	12.78%	1122.09	7658.82
Scotsdale	32,000	3.25%	1041.21	10.97%	114.22	926.99
Warren Woods	32,000	2.82%	902.39	7.24%	65.33	837.06
		100.00%	32,000.00		4,935.09	27,064.91

*Uses Staff Allocation Percentages

Donnie's Salary = \$32,000	Donnie's Allocated P/R Tax	Capitalization Percentage	Capitalized P/R Tax	O&M P/R Tax
Cedar Hill	542.60	1.84%	10.00	532.60
Cape Rock	897.76	25.27%	226.90	670.86
Crestview Acres	246.64	12.00%	29.59	217.05
High Ridge	172.65	24.24%	41.85	130.80
Hillshine	156.20	23.00%	35.93	120.27
Lakewood Hills	831.99	12.78%	106.32	725.67
Scotsdale	98.66	10.97%	10.82	87.83
Warren Woods	85.50	7.24%	6.19	79.31
TOTAL	3032.00		467.60	2564.40

Vicki's Salary = \$24,024	Vicki's Allocated P/R Tax	Capitalization Percentage	Capitalized P/R Tax	O&M P/R Tax
Cedar Hill	574.95			574.95
Cape Rock	702.72			702.72
Crestview Acres	169.29			169.29
High Ridge	204.43			204.43
Hillshine	92.63			92.63
Lakewood Hills	357.75			357.75
Scotsdale	118.18			118.18
Warren Woods	70.27			70.27
TOTAL	2290.23			2290.23

Ann's Salary = \$13,000	Ann's Allocated P/R Tax	Capitalization Percentage	Capitalized P/R Tax	O&M P/R Tax
Cedar Hill	317.57			317.57
Cape Rock	388.15			388.15
Crestview Acres	93.51			93.51
High Ridge	112.91			112.91
Hillshine	51.16			51.16
Lakewood Hills	197.60			197.60
Scotsdale	65.28			65.28
Warren Woods	38.81			38.81
TOTAL	1265.00			1265.00

Summary Overview of KMB Utility Corporation Customer Service Operations for Water and Sewer

The Engineering and Management Services Department (EMSD) staff initiated a review of customer service processes, procedures and practices at KMB Utility Corporation (KMB or Company) on September 26, 2002. Prior to on-site interviews, the EMSD staff examined Company tariffs, annual reports, Missouri Public Service Commission (Commission) complaint records and other documentation related to the Company's customer service operations.

The objectives of this review were to document and analyze the management control processes, procedures and practices used by the Company to ensure that its customers' service needs are met and to make recommendations, where appropriate, by which the Company may improve the quality of services provided to its customers. The scope of this review focused on processes, procedures and practices related to:

- Meter Reading
- Customer Billing
- Credit and Collections
- Complaint Handling and Recording
- Customer Communications

This overview contains an explanation of the Company's customer service operations.

Overview

KMB provides water service to approximately 313 customers in six subdivisions in Franklin and Jefferson Counties, and sewer service to approximately 187 customers in Cape Girardeau County.

The Company's primary office and field reporting locations are based out of the business office in House Springs. The office manager is responsible for the business office function and the plant operator is responsible for the daily operation of the water system. The office manager and the plant operator report to the president of the Company.

According to the Company, there has been minimal customer growth throughout most of its service territory during the last few years. The office manager stated that there has been customer growth in the Company's High Ridge subdivision, primarily from new construction.

Meter Reading

The plant operator reads the water meter for High Ridge Manor and Lakewood Hills customers each month. The office manager stated that the customer is responsible for reading the meter each month in Crestview Acres and Hillshine Acres. Scotsdale and Warren Woods meters are not typically read as those customers are charged a flat rate.

The High Ridge Manor and Lakewood Hills meters are read around the 28th of each month. The Crestview Acres and Hillshine Acres customers read their own meter around the first of each month. The office manager stated that the Company has not read individual customer meters since at least 1997 for its Crestview Acres, Hillshine Acres, Scotsdale and Warren Woods customers.

The office manager provides the plant operator with a meter reading worksheet that contains the route to be read. The worksheet lists the customers in route sequential order and contains the account number, name, address, meter location, meter number, the reading for the last quarter, and a space for the current reading to be recorded.

The office manager stated that it takes the plant operator about six hours to read the Company's meters each month. The office manager enters the meter reads into the billing system the next day and bills are generated the same day.

Customer Billing

KMB bills its water customers on a monthly basis. Customer bills are normally generated every 27 to 33 days, which is consistent with the Company's tariff. Customer bills are typically mailed to customers around the first of the month.

The Company has five separate water rate schedules within the six subdivisions that it serves. The following table lists each subdivision, the customer base rate, the usage or commodity charge per 1,000 gallons, and the monthly bill based on a monthly usage of 6,000 gallons:

<u>Water Service Area</u>	<u>Base rate</u>	<u>Rate/1,000 gal</u>	<u>Charge</u>
Crestview Acres	\$10.14	\$2.00	\$22.14
Hillshine Acres/Lakewood Hills	\$ 9.41	\$2.21	\$22.67
High Ridge Manor	\$ 9.41	\$3.05	\$27.71
Scotsdale	\$31.49	flat rate	\$31.49
Warren Woods	\$31.54	flat rate	\$31.54

The Company bills each water and sewer customer on a monthly basis. The Company does have one billing feature that very few other PSC-regulated water and sewer utilities have. According to the office manager, some of KMB's customers have bills that are due approximately 30 days after the end of a usage period while other customers have bills that are due approximately 60 days after the end of a usage period.

The office manager stated that bills are due within 30 days for customers that live in High Ridge Manor, Lakewood Hills, Scotsdale and Warren Woods. According to the office manager, August water usage is billed around September 1 and is due around September 30.

The office manager stated that bills are due within 60 days for customers that live in Crestview Acres and Hillshine Acres. According to the office manager, the actual water usage for August is read by the customer around September 1. The customer sends in the August meter reading along with the amount owed for the actual July usage in early September.

KMB will then calculate the bill for August usage around September 30 and mail the customer a bill for the August usage around October 1. Those customers will have until October 30 to remit the amount owed for August usage and to send in the actual meter read for September. The 60-day cycle continues for each month.

The Company's sewer customers are located primarily in and around the Cape Rock Village mobile home park in Cape Girardeau County. Customers living in single-family dwellings or in mobile homes located outside of the mobile home park are charged

a flat monthly rate of \$23.10. Customers living in multiple-family dwellings or in mobile homes located inside the mobile home park are charged a flat monthly rate of \$36.96.

The automated billing system was included as part of the current owner's purchase of a sister utility (Cedar Hill Estates Water Company) in April 2001. The office manager stated that paper billing records exist for KMB water and sewer customers dating back to the mid-1990s. A nominal annual software maintenance fee is paid to the vendor to keep the billing system current.

Credit and Collections

The Company's credit and collection activities are managed through the business office in House Springs. The office manager stated that customers primarily pay their bill by personal check through the mail. Customer payments are posted to the billing system as they are received. The payments are stored overnight in the office manager's unlocked desk drawer and are deposited in the bank on a weekly basis.

The office manager stated that the level of bad debt is reasonable, and that written delinquent notices are not typically used for customers with past due balances. The current policy is for the office manager to call customers to remind them of past due amounts.

The Company's tariff permits a \$50 fee to be charged for service reconnection as well as a late fee of \$3 per month. However, the Company does not charge for handling an insufficient funds check that is returned by the bank other than the \$5 fee that the bank charges the Company.

Complaint Handling and Recording

KMB has experienced few complaints since 1998. The Company's policy is to have the complaint addressed by the appropriate personnel as soon as possible. If the complaint is related to a field activity, the plant operator is dispatched to investigate and resolve. If the complaint is related to a billing or payment concern, the office manager is usually is able to resolve the matter.

Customer Communications

The KMB business office is open Monday through Friday from 8 a.m. to 5 p.m. KMB customers can contact the business office in House Springs on a 24/7 basis, as after-hours calls are handled by the office manager's pager.

The Company mailed a letter to each customer in September 2002 that described the current request for rate relief. According to the office manager, the Company has received few written complaints since customers were notified.

Findings, Conclusions and Recommendations

The following discussion presents a summary of the findings, conclusions and recommendations pertaining to the Company's customer service operations. The information presented in this section focuses on the following three areas that require management's attention:

- Lack of appropriate charges for returned checks
- Lack of timely deposit of customer receipts
- Lack of secured storage area for customer receipts

Lack of appropriate charges for returned checks

The Company does not charge a fee to process checks returned from the bank for insufficient funds other than the \$5 fee that the bank charges the Company. The fees should be priced at a level that is reasonable, yet discourages the customer from submitting insufficient funds checks.

The EMSD staff recommends that the Company review the actual costs to process returned checks. The costs that should be considered include the fully loaded wages and benefits of office personnel, as well as the fees charged by the bank. The Company should also consider the fee that area merchants charge for returned checks.

The EMSD staff has found that several regulated Missouri utilities charge approximately \$15 - \$20 to handle returned checks. A tariff should be filed with the PSC to recover these costs after the Company has determined the appropriate amount to charge for processing returned checks.

THE EMSD STAFF RECOMMENDS THAT COMPANY MANAGEMENT:

Determine the appropriate cost to charge for processing returned checks.

File a tariff with the PSC to recover the appropriate costs associated with processing returned checks.

Lack of timely deposit of customer receipts

The Company does not deposit customer receipts into the bank on a timely basis. The office manager stated that cash receipts are typically deposited each Thursday. At the time of the EMSD staff review, the office manager stated that there was about \$800 in customer checks that were stored in an unlocked desk drawer.

The EMSD staff believes that bank deposits should be made on a timely basis. The frequency of deposits being made can vary, but should be made at least twice per week.

THE EMSD STAFF RECOMMENDS THAT COMPANY MANAGEMENT:

Make bank deposits on a more timely basis.

Lack of secured storage area for customer receipts

The Company does not store customer receipts overnight in a secured storage area. According to the Company, cash receipts are stored overnight in a bank bag that is kept in an unlocked desk drawer.

The EMSD staff believes that customer receipts should be stored in a locked fireproof vault. The EMSD staff observed that there is a locked fireproof vault about 15 feet from the office manager's desk. The locked fireproof vault is an appropriate place for overnight storage of customer receipts.

THE EMSD STAFF RECOMMENDS THAT COMPANY MANAGEMENT:

Store customer receipts overnight in a locked fireproof vault.

KMB Utility Corp.:

Scotsdale - Scotsdale, MO

Informal Rate Case Filing of 8/15/2002

Commission File No. QW-2003-0009

Customer Complaints in response to Initial Notification dated 9/3/2002

Prepared by PSC staff: Steve Jungmeyer

Response letter dated 10/3/02 from PSC Staff mailed to the below addresses, except for the highlighted service complaints which were contacted personally by Staff. See Staff report on service complaints.

[illegible]

September 17th, 2002

Re: **KMB UTILITY CORP. RATE INCREASE**



RECEIVED

SEP 23 2002

UTILITY OPERATIONS
DIVISION

Dear Public Service Commission,

Recently we received a letter from **KMB UTILITY CORPORATION** requesting a rate increase of **78.6%**. The current owners are doing a much better job of running the current system however, none of the removed fire hydrants have been replaced, and the system can not supply expansion services for the town or increased water pressure. I further believe that an increase could force more homeowners into private wells. Many of my senior neighbors may find this kind of increase a financial hardship. This kind of increase will prevent future customers from joining the system should it try to expand. Putting matters simply, this kind of increase is not fair.

Sincerely,

John Caola

cc: State Representative Harold Selby
State Senator Stephen Stoll
United States Congressman Richard Gephardt
Office of Public Counsel Ruth O'Neil



John B. Coffman
Acting Public Counsel

State of Missouri

Bob Holden
Governor

Office of the Public Counsel
Governor Office Building
200 Madison, Suite 650
P.O. Box 7800
Jefferson City, Missouri 65102

Telephone: 573-751-4857
Facsimile: 573-751-5562
Web: <http://www.mo-opc.org>
Relay Missouri
1-800-735-2966 TDD
1-800-735-2466 Voice

September 24, 2002

John & Sara Caola
6994 Bonanza Drive
House Springs MO 63051-2113

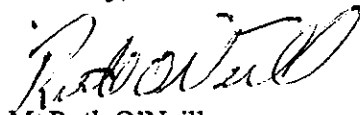
Dear John & Sara Caola:

Thank you for your letter regarding the proposed rate increase for KMB Utilities. The letter you received was sent to let you know how much of a rate increase KMB would like the Missouri Public Service Commission to approve for them. However, we are at the beginning of an auditing process which will hopefully result in providing the Commission with information about how much of a rate increase, if any, KMB actually needs in order to continue to provide you with water service. This includes reviewing all improvements the company has made which may not yet be included in rates, and discovering whether any of the company's costs for doing business have increased.

The auditing process takes several months to complete. All of the company's records concerning its expenses and its income will be reviewed to determine whether a rate increase would be appropriate. At the end of this process, if the auditors decide that a rate increase would be appropriate for the company, and they are recommending anything other than a very minimal increase, I will ask the company to inform you of that recommendation, and give you another chance to voice your opinion. Depending on interest and the amount of possible increase involved, I may ask the Commission to hold a public hearing in your area to allow more customers to voice their concerns. In the meantime, your rates will not increase.

As part of this process, it is important that we hear from you, the customer, especially about your concerns with the quality of service being provided. Thank you for taking the time to let us know your opinion in this case.

Sincerely,



M. Ruth O'Neill
Assistant Public Counsel

MRO:jb

KMB Utility Corp.: High Ridge Manor - High Ridge, MO**KMB Utility Corp.:** High Ridge Manor - High Ridge, MO**Informal Rate Case Filing of 8/15/2002**

Commission File No. QW-2003-0009

Customer Complaints in response to Initial Notification dated 9/3/2002

Prepared by PSC staff: Steve Jungmeyer

Response letter dated 10/3/02 from PSC Staff mailed to the below addresses, except for the highlighted service complaints which were contacted personally by Staff. See Staff report on service complaints.

Name Address	Date Recd.	Mode of Contact	Contact Directed to: PSC OPC BOTH	Complaint Summary
1 Rick Gray 4258 Elm Grove House Springs, MO 63051 636-671-6290	9/6/2002	Phone	X	Increase is excessive May drill own well if rate increases
2 Virginia Richardson 5755 Parkway Dr. House Springs, MO 63051	9/9/2002	Letter		X Increase is excessive
3 Mary Riedler 4306 Arrow Head Place House Springs, MO 63051	9/12/2002	Letter		X Increase is excessive Water quality poor
4 Sharon King ?	9/16/2002	Letter	X	Water quality problems

Jungmeyer, Steve

From: Hubbs, Randy
Sent: Wednesday, September 18, 2002 11:08 AM
To: Jungmeyer, Steve
Subject: FW: KMB Increase

Steve,
Another KMB customer to contact.
Randy

-----Original Message-----

From: Johansen, Dale
Sent: Friday, September 06, 2002 10:08 AM
To: Hubbs, Randy
Cc: Ambrose, Candy
Subject: FW: KMB Increase

Please return this phone call. thanks dwj

-----Original Message-----

From: Ambrose, Candy
Sent: Friday, September 06, 2002 10:02 AM
To: Johansen, Dale
Subject: KMB Increase

Rick Gray, 636-671-6290. He has questions about KMB rate increase. Can someone please call him. Thanks

314-892-2600(w) HIGH RIDGE MANOR
4258 Elm Grove

INCREASE EXCESSIVE

- MAY DRILL OWN WELL



Commissioners
KELVIN L. SIMMONS
Chair
CONNIE MURRAY
SHEILA LUMPE
STEVE GAW
BRYAN FORBIS

Missouri Public Service Commission

POST OFFICE BOX 360
JEFFERSON CITY, MISSOURI 65102
573-751-3234
573-751-1847 (Fax Number)
<http://www.psc.state.mo.us>

October 3, 2002

ROBERT J. QUINN, JR.
Executive Director
WESS A. HENDERSON
Director, Utility Operations
ROBERT SCHALLENBERG
Director, Utility Services
DONNA M. PRENGER
Director, Administration
DALE HARDY ROBERTS
Secretary/Chief Regulatory Law Judge
DANA K. JOYCE
General Counsel

Mr. Rick Gray
4258 Elm Grove
House Springs, MO 63051

Dear Mr. Gray:

We received your comments pertaining to the requested rate increase for KMB Utility Corporation in the High Ridge Manor-High Ridge, Missouri service area.

The Staff of the Missouri Public Service Commission is conducting an independent audit of the books and records of the Company and any proposed rate increase will be based on the findings of that audit. Once the Staff audit is completed, you will be notified by mail of the results of the audit, and be given the opportunity to comment.

Your comments along with a copy of this letter will be given to the five-member Commission for their review and consideration in this matter. If you have any questions regarding this matter, contact me at (573) 526-6029.

Sincerely,

A handwritten signature in cursive script that reads "Steve Jungmeyer".

Steve Jungmeyer
Utility Operations Technical Specialist
Water and Sewer Department

SJ/slr

Attachment G 6-81

(2)

RECEIVED

September 6, 2002

SEP 09 2002

*Missouri Public Service Com.
Water and Sewer*

UTILITY OPERATIONS
DIVISION

I am writing in protest of the rate increase that KMB Utility has requested for High Ridge Manor.

We have 65 homes in our subdivision and 5 new ones under construction. At \$7.30 a month per household, an increase of \$511.00 a month or \$6132.00 a year, is quite a bit extreme. That's figuring everyone only uses 6000 gallons a month. There is just me and my husband and we use on a average of 7000 gallons month. Most of the homes in the subdivision have at least 4 or more people living in them so you can see that KMB gets more than \$27.00 per household.

We are right next to District #6 water district and I know their rate is less than ours.

There has been at least 5 new homes built in the last year. They have been charged for hook-up; meter and installation that had to laid from existing line down an undeveloped road to their house. So I don't see where KMB's expenses have increased since every thing they do they charge for and are re-imbursed.

We never receive any results of the water testing that is suppose to be down each month.

I ask that you DENY any rate increase.

Virginia Richardson Trustee
5755 Parkway Dr.
House Springs, Mo. 63051

*Virginia & Leonard
Richardson*



Commissioners
KELVIN L. SIMMONS
Chair
CONNIE MURRAY
SHEILA LUMPE
STEVE GAW
BRYAN FORBIS

Missouri Public Service Commission

POST OFFICE BOX 360
JEFFERSON CITY, MISSOURI 65102
573-751-3234
573-751-1847 (Fax Number)
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October 3, 2002

ROBERT J. QUINN, JR.
Executive Director
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ROBERT SCHALLENBERG
Director, Utility Services
DONNA M. PRENGER
Director, Administration
DALE HARDY ROBERTS
Secretary/Chief Regulatory Law Judge
DANA K. JOYCE
General Counsel

Ms. Virginia Richardson
5755 Parkway Drive
House Springs, MO 63051

Dear Ms. Richardson:

We received your comments pertaining to the requested rate increase for KMB Utility Corporation in the High Ridge Manor-High Ridge, Missouri service area.

The Staff of the Missouri Public Service Commission is conducting an independent audit of the books and records of the Company and any proposed rate increase will be based on the findings of that audit. Once the Staff audit is completed, you will be notified by mail of the results of the audit, and be given the opportunity to comment.

Your comments along with a copy of this letter will be given to the five-member Commission for their review and consideration in this matter. If you have any questions regarding this matter, contact me at (573) 526-6029.

Sincerely,

A handwritten signature in cursive script that reads "Steve Jungmeyer".

Steve Jungmeyer
Utility Operations Technical Specialist
Water and Sewer Department

SJ/slr

Attachment G 8-81



John B. Coffman
Acting Public Counsel

State of Missouri

Bob Holden
Governor

Office of the Public Counsel
Governor Office Building
200 Madison, Suite 650
P.O. Box 7800
Jefferson City, Missouri 65102

Telephone: 573-751-4857
Facsimile: 573-751-5562
Web: <http://www.mo-opc.org>
Relay Missouri
1-800-735-2966 TDD
1-800-735-2466 Voice

September 24, 2002

Leonard & Virginia Richardson
5755 Parkway Drive
House Springs MO 63051

Dear Leonard & Virginia Richardson:

Thank you for your letter regarding the proposed rate increase for KMB Utilities. The letter you received was sent to let you know how much of a rate increase KMB would like the Missouri Public Service Commission to approve for them. However, we are at the beginning of an auditing process which will hopefully result in providing the Commission with information about how much of a rate increase, if any, KMB actually needs in order to continue to provide you with water service. This includes reviewing all improvements the company has made which may not yet be included in rates, and discovering whether any of the company's costs for doing business have increased.

The auditing process takes several months to complete. All of the company's records concerning its expenses and its income will be reviewed to determine whether a rate increase would be appropriate. At the end of this process, if the auditors decide that a rate increase would be appropriate for the company, and they are recommending anything other than a very minimal increase, I will ask the company to inform you of that recommendation, and give you another chance to voice your opinion. Depending on interest and the amount of possible increase involved, I may ask the Commission to hold a public hearing in your area to allow more customers to voice their concerns. In the meantime, your rates will not increase.

As part of this process, it is important that we hear from you, the customer, especially about your concerns with the quality of service being provided. Thank you for taking the time to let us know your opinion in this case.

Sincerely,

A handwritten signature in cursive script, appearing to read "M. Ruth O'Neill".

M. Ruth O'Neill
Assistant Public Counsel

MRO:jb

September 11, 2002

FILE COPY

To Whom it may concern:

I am a resident of High Ridge Manor Subdivision in House Springs Missouri and was informed that our water company, KMB Utilities, is requesting a 26.4% rate increase.

I feel this is an outrageous request for a water company whose water is not drinkable and cloudy. If the increase amount is to improve the water quality, I would be in favor of a 5 - 10% increase. A 26.4% increase is asking way too much for water that has to be filtered before it is able to be used to drink.

Sincerely,



Mary Reidler
4306 Arrow Head Place
House Springs, MO 63051
636-671-1680



John B. Coffman
Acting Public Counsel

State of Missouri

Bob Holden
Governor

Office of the Public Counsel
Governor Office Building
200 Madison, Suite 650
P.O. Box 7800
Jefferson City, Missouri 65102

Telephone: 573-751-4857
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Web: <http://www.mo-opc.org>
Relay Missouri
1-800-735-2966 TDD
1-800-735-2466 Voice

September 24, 2002

Mary Reidler
4306 Arrow Head Place
House Springs MO 63051

Dear Mary Reidler:

Thank you for your letter regarding the proposed rate increase for KMB Utilities. The letter you received was sent to let you know how much of a rate increase KMB would like the Missouri Public Service Commission to approve for them. However, we are at the beginning of an auditing process which will hopefully result in providing the Commission with information about how much of a rate increase, if any, KMB actually needs in order to continue to provide you with water service. This includes reviewing all improvements the company has made which may not yet be included in rates, and discovering whether any of the company's costs for doing business have increased.

The auditing process takes several months to complete. All of the company's records concerning its expenses and its income will be reviewed to determine whether a rate increase would be appropriate. At the end of this process, if the auditors decide that a rate increase would be appropriate for the company, and they are recommending anything other than a very minimal increase, I will ask the company to inform you of that recommendation, and give you another chance to voice your opinion. Depending on interest and the amount of possible increase involved, I may ask the Commission to hold a public hearing in your area to allow more customers to voice their concerns. In the meantime, your rates will not increase.

As part of this process, it is important that we hear from you, the customer, especially about your concerns with the quality of service being provided. I have informed a Commission staff member about your problems with the service, and someone should be contacting you in the near future about your service issues. If you do not hear from anyone in the next month or so, please contact me again, and I will try to get someone to address your problem. Thank you for taking the time to let us know your opinion in this case.

Sincerely,

A handwritten signature in cursive script, appearing to read "M. Ruth O'Neill".

M. Ruth O'Neill
Assistant Public Counsel

MRO:jb

the water quality was just on the line of requirements. The company has had a history of failing to do quality checks on a regular basis.

On these bases, I feel a increase in payment is undeserved.

Thank you
Sharon V. King

FILE COPY

9-13-02

Dear Ruth O'Neill,

My name is Sharon King. My home is served by KMB and would like to inform you that I have experienced problems with the quality of water.

At one time E coli was found to be present & I was not informed of problem until several mths past.

SEP 16 2002

On another occasion I had the Health Department check water quality. They informed me that



John B. Coffman
Acting Public Counsel

State of Missouri

Bob Holden
Governor

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Relay Missouri
1-800-735-2966 TDD
1-800-735-2466 Voice

September 24, 2002

Sharon King
3823 Parkway Drive
House Springs MO 63051

Dear Sharon King:

Thank you for your letter regarding the proposed rate increase for KMB Utilities. The letter you received was sent to let you know how much of a rate increase KMB would like the Missouri Public Service Commission to approve for them. However, we are at the beginning of an auditing process which will hopefully result in providing the Commission with information about how much of a rate increase, if any, KMB actually needs in order to continue to provide you with water service. This includes reviewing all improvements the company has made which may not yet be included in rates, and discovering whether any of the company's costs for doing business have increased.

The auditing process takes several months to complete. All of the company's records concerning its expenses and its income will be reviewed to determine whether a rate increase would be appropriate. At the end of this process, if the auditors decide that a rate increase would be appropriate for the company, and they are recommending anything other than a very minimal increase, I will ask the company to inform you of that recommendation, and give you another chance to voice your opinion. Depending on interest and the amount of possible increase involved, I may ask the Commission to hold a public hearing in your area to allow more customers to voice their concerns. In the meantime, your rates will not increase.

As part of this process, it is important that we hear from you, the customer, especially about your concerns with the quality of service being provided. I have informed a Commission staff member about your problems with the service, and someone should be contacting you in the near future about your service issues. If you do not hear from anyone in the next month or so, please contact me again, and I will try to get someone to address your problem. Thank you for taking the time to let us know your opinion in this case.

Sincerely,

A handwritten signature in cursive script, appearing to read "M. Ruth O'Neill".

M. Ruth O'Neill
Assistant Public Counsel

MRO:jb

KMB Utility Corp.:**Warren Woods - House Springs, MO**

Informal Rate Case Filing of 8/15/2002

Commission File No. QW-2003-0009

Customer Complaints in response to Initial Notification dated 9/3/2002

Prepared by PSC staff: Steve Jungmeyer

Response letter dated 10/3/02 from PSC Staff mailed to the below addresses, except for the highlighted service complaints which were contacted personally by Staff. See Staff report on service complaints.

	Name Address	Date Recd.	Mode of Contact	Contact Directed to:			Complaint Summary
				PSC	OPC	BOTH	
1	James Jones P. O. Box 437 House Springs, MO 63051	9/9/2002	Letter Petition			X	Increase is excessive No water meters
2	Robert Shipton 5844 Roger Rd. House Springs, MO 63051	9/11/2002	Petition			X	Increase is excessive No water meters
3	Scott & Kerry Reiner 5800 Roger Rd. House Springs, MO 63051	9/11/2002	Petition			X	Increase is excessive No water meters
4	Leroy Hawthorne 5860 Roger Rd. House Springs, MO 63051	9/11/2002	Petition			X	Increase is excessive No water meters
5	Tony Comia 5877 Roger Rd. House Springs, MO 63051	9/11/2002	Petition			X	Increase is excessive No water meters
6	Richard Dudley 5884 Roger Rd. House Springs, MO 63051	9/11/2002	Petition			X	Increase is excessive No water meters
7	Heather Trolinger 5924 Roger Rd. House Springs, MO 63051	9/11/2002	Petition Letter Phone			X	Rotten egg smell Water discolored, undrinkable Line freezes and breaks
8	Mark & Jerry ? 5893 Roger Rd. House Springs, MO 63051	9/11/2002	Petition			X	Increase is excessive No water meters
9	Kay Bryan 3724 Leona Ln. House Springs, MO 63051	9/11/2002	Petition			X	Increase is excessive No water meters
10	Billie Bennett 5940 Roger Rd. House Springs, MO 63051	9/11/2002	Petition			X	Increase is excessive No water meters
11	M. E. Roberts 3719 Leona Ln. House Springs, MO 63051	9/11/2002	Petition			X	Increase is excessive No water meters

Name Address	Date Recd.	Mode of Contact	Contact Directed to:			Complaint Summary
			PSC	OPC	BOTH	
12 Jerry Record 3712 Leona Ln. House Springs, MO 63051	9/11/2002	Petition			X	Increase is excessive No water meters
13 Rhonda Hall 3713 Leona Ln. House Springs, MO 63051	9/11/2002	Petition			X	Increase is excessive No water meters
14 Lynn Fisher 3718 Leona Ln. House Springs, MO 63051	9/11/2002	Petition			X	Increase is excessive No water meters
15 Stan Morgan 3707 Leona Ln. House Springs, MO 63051	9/11/2002	Petition			X	Increase is excessive No water meters
17 Adam Willard 5916 Roger Rd. House Springs, MO 63051	9/11/2002	Petition Letter			X	Increase is excessive No water meters
18 Vito Krkchke 5932 Roger Rd. House Springs, MO 63051	9/11/2002	Petition Letter			X	Increase is excessive No water meters
19 Mary McGuire 3706 Leona Lane House Springs, MO 63051	9/12/2002	Letter Petition			X	Increase is excessive Need water meters Low water pressure
20 Mark Branson 636-677-5187	9/4/2002	Phone	X			Could not reach by phone, no answer

Attachment G 15-81

The Jones Family
P.O. Box 437
House Springs, Missouri 63051
September 7, 2002

RECEIVED
SEP 09 2002

Missouri Public Service Commission
Water and Sewer Department
P.O. Box 360
Jefferson City, MISSOURI 65102

UTILITY OPERATIONS
DIVISION

Re: KMB UTILITY CORPORATION rate increase for Warren Woods Subdivision, House Springs

Dear Commissioners:

I would like to go on record as protesting the 89.6% rate increase proposed by KMB UTILITY CORPORATION for water service to Warren Woods Subdivision of House Springs, Missouri. That's an unconscionable rate increase for anyone to propose.

Few people ever get such an enormous increase in wages or retirement income (if any). We are constantly bombarded with increases (food, medicine, water, electricity, etc.). Where is all this money coming from? Consumers do not have an endless supply of money, regardless of the common economic theories and fantasies. The well does eventually run dry. And if one must pay more for certain things, then he must either cut back on something else or cut it out altogether.

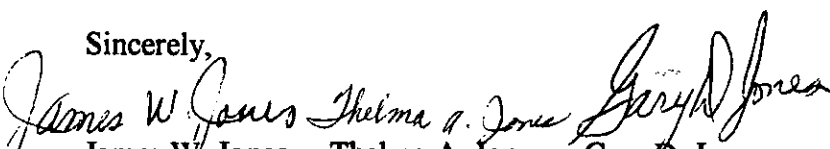
For comparison I called some of the local public water districts to find out what they charge for water service. And it's just as I thought: less than we're paying for it. Our current rate is \$31.54 (before tax) regardless of amount of water used. But if we base it on using 6,000 gallons per month as they have indicated they are trying to do, this would be 18.27% more than the cost would be at one district. It is 28.73% above what is charged by another district. And it is 34.79% above what is charged by a third water district in the area. This, to me, sounds like we are due a *rate decrease* and perhaps a refund on past charges.

Specifically, the charges (based on 6,000 gallons) are:

Public Water District #2:	\$24.50
Public Water District #6:	\$23.40
Public Water District #8:	\$26.70

Fair returns for fair services are fine. But this proposed rate increase goes far above and beyond that. Customers should be served and appreciated, not exploited.

Sincerely,


James W. Jones Thelma A. Jones Gary D. Jones
(Warren Woods Subdivision)
e-mail: norark@peoplepc.com
phone: (636) 677-5467

Copy to:
Office of the Public Counsel

Attachment G 16-81



Commissioners
KELVIN L. SIMMONS
Chair
CONNIE MURRAY
SHEILA LUMPE
STEVE GAW
BRYAN FORBIS

Missouri Public Service Commission

POST OFFICE BOX 360
JEFFERSON CITY, MISSOURI 65102
573-751-3234
573-751-1847 (Fax Number)
<http://www.psc.state.mo.us>

ROBERT J. QUINN, JR.
Executive Director
WESS A. HENDERSON
Director, Utility Operations
ROBERT SCHALLENBERG
Director, Utility Services
DONNA M. PRENGER
Director, Administration
DALE HARDY ROBERTS
Secretary/Chief Regulatory Law Judge
DANA K. JOYCE
General Counsel

October 3, 2002

Mr. James Jones
P.O. Box 437
House Springs, MO 63051

Dear Mr. Jones:

We received your comments pertaining to the requested rate increase for KMB Utility Corporation in the Warren Woods-House Springs, Missouri service area.

The Staff of the Missouri Public Service Commission is conducting an independent audit of the books and records of the Company and any proposed rate increase will be based on the findings of that audit. Once the Staff audit is completed, you will be notified by mail of the results of the audit, and be given the opportunity to comment.

Your comments along with a copy of this letter will be given to the five-member Commission for their review and consideration in this matter. If you have any questions regarding this matter, contact me at (573) 526-6029.

Sincerely,

A handwritten signature in cursive script that reads "Steve Jungmeyer".

Steve Jungmeyer
Utility Operations Technical Specialist
Water and Sewer Department

SJ/slr

Attachment G 17-81



John B. Coffman
Acting Public Counsel

State of Missouri

Bob Holden
Governor

Office of the Public Counsel
Governor Office Building
200 Madison, Suite 650
P.O. Box 7800
Jefferson City, Missouri 65102

Telephone: 573-751-4857
Facsimile: 573-751-5562
Web: <http://www.mo-opc.org>
Relay Missouri
1-800-735-2966 TDD
1-800-735-2466 Voice

September 24, 2002

James Jones
PO Box 437
House Springs MO 63051

Dear James Jones:

Thank you for your letter regarding the proposed rate increase for KMB Utilities. The letter you received was sent to let you know how much of a rate increase KMB would like the Missouri Public Service Commission to approve for them. However, we are at the beginning of an auditing process which will hopefully result in providing the Commission with information about how much of a rate increase, if any, KMB actually needs in order to continue to provide you with water service. This includes reviewing all improvements the company has made which may not yet be included in rates, and discovering whether any of the company's costs for doing business have increased.

The auditing process takes several months to complete. All of the company's records concerning its expenses and its income will be reviewed to determine whether a rate increase would be appropriate. At the end of this process, if the auditors decide that a rate increase would be appropriate for the company, and they are recommending anything other than a very minimal increase, I will ask the company to inform you of that recommendation, and give you another chance to voice your opinion. Depending on interest and the amount of possible increase involved, I may ask the Commission to hold a public hearing in your area to allow more customers to voice their concerns. In the meantime, your rates will not increase.

As part of this process, it is important that we hear from you, the customer, especially about your concerns with the quality of service being provided. Thank you for taking the time to let us know your opinion in this case.

Sincerely,

A handwritten signature in cursive script, appearing to read "M. Ruth O'Neill".
M. Ruth O'Neill
Assistant Public Counsel

MRO:jb

1-19

**Warren Woods Subdivision
House Springs, MO. 63051**

Dear Sirs and or Madams,
RE: increase of monthly bill of
Warren Woods Subdivision.

K.M.B. Utility Co. is seeking a proposed 89.6% increase in our monthly bill; for said 6000 gallons of use, we the undersigned homeowners are in agreement that we reject such a proposal.

The building of the newer well tower new pump and chlorinator were in place when Ann Rudy bought this well from previous owner, We should not be subject to pay for any losses that she has incurred if any.

And also our water most of the time is undrinkable because of over chlorination, We already pay extra for bottled water, Also our water is not metered in gallons, our well is basically self sufficient, If it were possible We would have county water. Please help us and do not let KMB increase its rates.

Comparative rates per 6000 gallons (Water dist. #2 \$24.50) (# 6 \$23.50)
(# 8 \$26.70)

Robert + Gena Shipton
5844 Roger Rd
Robert Shipton, Gena Shipton
James W. Jones
P.O. Box 437
House Springs, MO. 63051

Scott & Lucy Reimer
5800 Roger Rd
House Springs Mo 63051
LARRY HARTMAN
5860 Roger Rd.

Tony + Alice Cornice
5877 Roger Rd
Richard & Carol Dudley
5884 Roger Road
Don & Heather Schulzinger
5924 Roger Rd. House Springs
Mark & Terry
5893 Roger Rd.
Ray J. Bryan
3724 Leoka
Billie Bennett
5940 Roger

②

Warren Woch

m & Roberts
3719 LEONA LANE
HOUSE SPRINGS, MO. 63051

Vito Kriskke
4932 Roger
House Springs MO
63051

Mrs Jerry Reese
3712 Leona Ln.
House Springs, Mo.

Charles L. Hall

3713 Leona Ln.
House Springs MO

Sym Fisher
3718 Leona
House Springs MO
63051

Stan Morgan
3707 Leona Ln.
House Springs, MO.
63051

Mary J. McAnure
3706 Leona Ln
House Springs Mo.
63051

Adam + Tara Willard
5916 Roger Rd.
House Springs Mo.
63051



Commissioners
KELVIN L. SIMMONS
Chair
CONNIE MURRAY
SHEILA LUMPE
STEVE GAW
BRYAN FORBIS

Missouri Public Service Commission

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JEFFERSON CITY, MISSOURI 65102
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ROBERT J. QUINN, JR.
Executive Director
WESS A. HENDERSON
Director, Utility Operations
ROBERT SCHALLENBERG
Director, Utility Services
DONNA M. PRENGER
Director, Administration
DALE HARDY ROBERTS
Secretary/Chief Regulatory Law Judge
DANA K. JOYCE
General Counsel

October 3, 2002

Mr. Robert Shipton
5844 Roger Road
House Springs, MO 63051

Dear Mr. Shipton:

We received your comments pertaining to the requested rate increase for KMB Utility Corporation in the Warren Woods-House Springs, Missouri service area.

The Staff of the Missouri Public Service Commission is conducting an independent audit of the books and records of the Company and any proposed rate increase will be based on the findings of that audit. Once the Staff audit is completed, you will be notified by mail of the results of the audit, and be given the opportunity to comment.

Your comments along with a copy of this letter will be given to the five-member Commission for their review and consideration in this matter. If you have any questions regarding this matter, contact me at (573) 526-6029.

Sincerely,

Steve Jungmeyer
Utility Operations Technical Specialist
Water and Sewer Department

SJ/slr

Attachment G 21-81

WARREN WOODS
PETITION



John B. Coffman
Acting Public Counsel

State of Missouri

Bob Holden
Governor

Office of the Public Counsel
Governor Office Building
200 Madison, Suite 650
P.O. Box 7800
Jefferson City, Missouri 65102

Telephone: 573-751-4857
Facsimile: 573-751-5562
Web: <http://www.mo-opc.org>
Relay Missouri
1-800-735-2966 TDD
1-800-735-2466 Voice

September 24, 2002

Robert & Gena Shipton
5844 Roger Road
House Springs MO 63051

Dear Robert & Gena Shipton:

Thank you for your letter regarding the proposed rate increase for KMB Utilities. The letter you received was sent to let you know how much of a rate increase KMB would like the Missouri Public Service Commission to approve for them. However, we are at the beginning of an auditing process which will hopefully result in providing the Commission with information about how much of a rate increase, if any, KMB actually needs in order to continue to provide you with water service. This includes reviewing all improvements the company has made which may not yet be included in rates, and discovering whether any of the company's costs for doing business have increased.

The auditing process takes several months to complete. All of the company's records concerning its expenses and its income will be reviewed to determine whether a rate increase would be appropriate. At the end of this process, if the auditors decide that a rate increase would be appropriate for the company, and they are recommending anything other than a very minimal increase, I will ask the company to inform you of that recommendation, and give you another chance to voice your opinion. Depending on interest and the amount of possible increase involved, I may ask the Commission to hold a public hearing in your area to allow more customers to voice their concerns. In the meantime, your rates will not increase.

As part of this process, it is important that we hear from you, the customer, especially about your concerns with the quality of service being provided. Thank you for taking the time to let us know your opinion in this case.

Sincerely,

A handwritten signature in cursive script, appearing to read "Ruth O'Neill".

M. Ruth O'Neill
Assistant Public Counsel

MRO:jb



Commissioners
KELVIN L. SIMMONS
Chair
CONNIE MURRAY
SHEILA LUMPE
STEVE GAW
BRYAN FORBIS

Missouri Public Service Commission

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Director, Administration
DALE HARDY ROBERTS
Secretary/Chief Regulatory Law Judge
DANA K. JOYCE
General Counsel

October 3, 2002

Scott & Kerry Reiner
5800 Roger Road
House Springs, MO 63051

Dear Scott & Kerry Reiner:

We received your comments pertaining to the requested rate increase for KMB Utility Corporation in the Warren Woods-House Springs, Missouri service area.

The Staff of the Missouri Public Service Commission is conducting an independent audit of the books and records of the Company and any proposed rate increase will be based on the findings of that audit. Once the Staff audit is completed, you will be notified by mail of the results of the audit, and be given the opportunity to comment.

Your comments along with a copy of this letter will be given to the five-member Commission for their review and consideration in this matter. If you have any questions regarding this matter, contact me at (573) 526-6029.

Sincerely,

A handwritten signature in cursive script that reads "Steve Jungmeyer".

Steve Jungmeyer
Utility Operations Technical Specialist
Water and Sewer Department

SJ/slr

Attachment G 23-81



John B. Coffman
Acting Public Counsel

State of Missouri

Bob Holden
Governor

Office of the Public Counsel
Governor Office Building
200 Madison, Suite 650
P.O. Box 7800
Jefferson City, Missouri 65102

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1-800-735-2466 Voice

September 24, 2002

Scott & Kerry Reiner
5800 Roger Road
House Springs MO 63051

Dear Scott & Kerry Reiner:

Thank you for your letter regarding the proposed rate increase for KMB Utilities. The letter you received was sent to let you know how much of a rate increase KMB would like the Missouri Public Service Commission to approve for them. However, we are at the beginning of an auditing process which will hopefully result in providing the Commission with information about how much of a rate increase, if any, KMB actually needs in order to continue to provide you with water service. This includes reviewing all improvements the company has made which may not yet be included in rates, and discovering whether any of the company's costs for doing business have increased.

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As part of this process, it is important that we hear from you, the customer, especially about your concerns with the quality of service being provided. Thank you for taking the time to let us know your opinion in this case.

Sincerely,

M. Ruth O'Neill
Assistant Public Counsel

MRO:jb



Commissioners
KELVIN L. SIMMONS
Chair
CONNIE MURRAY
SHEILA LUMPE
STEVE GAW
BRYAN FORBIS

Missouri Public Service Commission

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DONNA M. PRENGER
Director, Administration
DALE HARDY ROBERTS
Secretary/Chief Regulatory Law Judge
DANA K. JOYCE
General Counsel

October 3, 2002

Mr. Leroy Hawthorne
5860 Roger Road
House Springs, MO 63051

Dear Mr. Hawthorne:

We received your comments pertaining to the requested rate increase for KMB Utility Corporation in the Warren Woods-House Springs, Missouri service area.

The Staff of the Missouri Public Service Commission is conducting an independent audit of the books and records of the Company and any proposed rate increase will be based on the findings of that audit. Once the Staff audit is completed, you will be notified by mail of the results of the audit, and be given the opportunity to comment.

Your comments along with a copy of this letter will be given to the five-member Commission for their review and consideration in this matter. If you have any questions regarding this matter, contact me at (573) 526-6029.

Sincerely,

A handwritten signature in cursive script that reads "Steve Jungmeyer".

Steve Jungmeyer
Utility Operations Technical Specialist
Water and Sewer Department

SJ/slr

Attachment G 25-81



John B. Coffman
Acting Public Counsel

State of Missouri

Bob Holden
Governor

Office of the Public Counsel
Governor Office Building
200 Madison, Suite 650
P.O. Box 7800
Jefferson City, Missouri 65102

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1-800-735-2466 Voice

September 24, 2002

Lee Hawthorn
5860 Roger Road
House Springs MO 63051

Dear Lee Hawthorn:

Thank you for your letter regarding the proposed rate increase for KMB Utilities. The letter you received was sent to let you know how much of a rate increase KMB would like the Missouri Public Service Commission to approve for them. However, we are at the beginning of an auditing process which will hopefully result in providing the Commission with information about how much of a rate increase, if any, KMB actually needs in order to continue to provide you with water service. This includes reviewing all improvements the company has made which may not yet be included in rates, and discovering whether any of the company's costs for doing business have increased.

The auditing process takes several months to complete. All of the company's records concerning its expenses and its income will be reviewed to determine whether a rate increase would be appropriate. At the end of this process, if the auditors decide that a rate increase would be appropriate for the company, and they are recommending anything other than a very minimal increase, I will ask the company to inform you of that recommendation, and give you another chance to voice your opinion. Depending on interest and the amount of possible increase involved, I may ask the Commission to hold a public hearing in your area to allow more customers to voice their concerns. In the meantime, your rates will not increase.

As part of this process, it is important that we hear from you, the customer, especially about your concerns with the quality of service being provided. Thank you for taking the time to let us know your opinion in this case.

Sincerely,

M. Ruth O'Neill
Assistant Public Counsel

MRO:jb



Commissioners
KELVIN L. SIMMONS
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Executive Director
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Director, Utility Operations
ROBERT SCHALLENBERG
Director, Utility Services
DONNA M. PRENGER
Director, Administration
DALE HARDY ROBERTS
Secretary/Chief Regulatory Law Judge
DANA K. JOYCE
General Counsel

October 3, 2002

Mr. Tony Comia
5877 Roger Road
House Springs, MO 63051

Dear Mr. Comia:

We received your comments pertaining to the requested rate increase for KMB Utility Corporation in the Warren Woods-House Springs, Missouri service area.

The Staff of the Missouri Public Service Commission is conducting an independent audit of the books and records of the Company and any proposed rate increase will be based on the findings of that audit. Once the Staff audit is completed, you will be notified by mail of the results of the audit, and be given the opportunity to comment.

Your comments along with a copy of this letter will be given to the five-member Commission for their review and consideration in this matter. If you have any questions regarding this matter, contact me at (573) 526-6029.

Sincerely,

A handwritten signature in cursive script that reads "Steve Jungmeyer".

Steve Jungmeyer
Utility Operations Technical Specialist
Water and Sewer Department

SJ/slr

Attachment G 27-81



John B. Coffman
Acting Public Counsel

State of Missouri

Bob Holden
Governor

Office of the Public Counsel
Governor Office Building
200 Madison, Suite 650
P.O. Box 7800
Jefferson City, Missouri 65102

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Relay Missouri
1-800-735-2966 TDD
1-800-735-2466 Voice

September 24, 2002

Tony & Alice Comia
5877 Roger Road
House Springs MO 63051

Dear Tony & Alice Comia:

Thank you for your letter regarding the proposed rate increase for KMB Utilities. The letter you received was sent to let you know how much of a rate increase KMB would like the Missouri Public Service Commission to approve for them. However, we are at the beginning of an auditing process which will hopefully result in providing the Commission with information about how much of a rate increase, if any, KMB actually needs in order to continue to provide you with water service. This includes reviewing all improvements the company has made which may not yet be included in rates, and discovering whether any of the company's costs for doing business have increased.

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As part of this process, it is important that we hear from you, the customer, especially about your concerns with the quality of service being provided. Thank you for taking the time to let us know your opinion in this case.

Sincerely,

M. Ruth O'Neill
Assistant Public Counsel

MRO:jb



Commissioners
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Director, Administration
DALE HARDY ROBERTS
Secretary/Chief Regulatory Law Judge
DANA K. JOYCE
General Counsel

October 3, 2002

Residents
5893 Roger Road
House Springs, MO 63051

Dear Residents:

We received your comments pertaining to the requested rate increase for KMB Utility Corporation in the Warren Woods-House Springs, Missouri service area.

The Staff of the Missouri Public Service Commission is conducting an independent audit of the books and records of the Company and any proposed rate increase will be based on the findings of that audit. Once the Staff audit is completed, you will be notified by mail of the results of the audit, and be given the opportunity to comment.

Your comments along with a copy of this letter will be given to the five-member Commission for their review and consideration in this matter. If you have any questions regarding this matter, contact me at (573) 526-6029.

Sincerely,

A handwritten signature in cursive script that reads "Steve Jungmeyer".

Steve Jungmeyer
Utility Operations Technical Specialist
Water and Sewer Department

SJ/slr

Attachment G 29-81



Commissioners
KELVIN L. SIMMONS
Chair
CONNIE MURRAY
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Director, Administration
DALE HARDY ROBERTS
Secretary/Chief Regulatory Law Judge
DANA K. JOYCE
General Counsel

October 3, 2002

Mr. Richard Dudley
5884 Roger Road
House Springs, MO 63051

Dear Mr. Dudley:

We received your comments pertaining to the requested rate increase for KMB Utility Corporation in the Warren Woods-House Springs, Missouri service area.

The Staff of the Missouri Public Service Commission is conducting an independent audit of the books and records of the Company and any proposed rate increase will be based on the findings of that audit. Once the Staff audit is completed, you will be notified by mail of the results of the audit, and be given the opportunity to comment.

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Sincerely,

A handwritten signature in cursive script that reads "Steve Jungmeyer".

Steve Jungmeyer
Utility Operations Technical Specialist
Water and Sewer Department

SJ/slr

Attachment G 30-81



John B. Coffman
Acting Public Counsel

State of Missouri

Bob Holden
Governor

Office of the Public Counsel
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200 Madison, Suite 650
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Relay Missouri
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1-800-735-2466 Voice

September 24, 2002

Richard & Carol Dudley
5884 Roger Road
House Springs MO 63051

Dear Richard & Carol Dudley:

Thank you for your letter regarding the proposed rate increase for KMB Utilities. The letter you received was sent to let you know how much of a rate increase KMB would like the Missouri Public Service Commission to approve for them. However, we are at the beginning of an auditing process which will hopefully result in providing the Commission with information about how much of a rate increase, if any, KMB actually needs in order to continue to provide you with water service. This includes reviewing all improvements the company has made which may not yet be included in rates, and discovering whether any of the company's costs for doing business have increased.

The auditing process takes several months to complete. All of the company's records concerning its expenses and its income will be reviewed to determine whether a rate increase would be appropriate. At the end of this process, if the auditors decide that a rate increase would be appropriate for the company, and they are recommending anything other than a very minimal increase, I will ask the company to inform you of that recommendation, and give you another chance to voice your opinion. Depending on interest and the amount of possible increase involved, I may ask the Commission to hold a public hearing in your area to allow more customers to voice their concerns. In the meantime, your rates will not increase.

As part of this process, it is important that we hear from you, the customer, especially about your concerns with the quality of service being provided. Thank you for taking the time to let us know your opinion in this case.

Sincerely,

M. Ruth O'Neill
Assistant Public Counsel

MRO:jb

7

Jungmeyer, Steve

From: Hubbs, Randy
Sent: Wednesday, September 18, 2002 11:07 AM
To: Jungmeyer, Steve
Subject: FW: KMB water

Steve,
Please add this to your people to contact.
Randy

-----Original Message-----

From: O'Neill, Ruth
Sent: Wednesday, September 18, 2002 11:04 AM
To: Hubbs, Randy
Cc: Bolin, Kim
Subject: KMB water

I just got off the phone with Heather Trolinger, who lives at 5924 Roger Road, House Springs, MO. Her number is 636-677-0055.

She is very opposed to a rate increase for KMB. She reported the following problems with her water service:

- 1) horrible sulfur/ rotten egg smell to water most of the time, which gets into the laundry and even into her kids at bath time.
- 2) after someone got sick last year, there are a big chlorine "dump" into the water and her neighbor had laundry ruined due to bleaching.
- 3) the customer service is extremely poor: the people who answer the phone are very rude. When someone needs to know where the lines are to dig, the company doesn't know where they are.
- 4) the water is not drinkable. Even with a Brita water filter, the water is too discolored and smelly to drink, so she must buy bottled water.
- 5) the water main on her road repeatedly freezes and breaks in the winter, she thinks because it is not placed deep enough.

She already pays about \$30 month for water and she does not think she should have to pay \$60 for water you can't even drink.

I told her that I would pass this information on and ask that someone from the Staff contact her to check out her complaints.

She is a reserve police officer, and is usually home during the day.

Ruth



John B. Coffman
Acting Public Counsel

State of Missouri

Bob Holden
Governor

Office of the Public Counsel
Governor Office Building
200 Madison, Suite 650
P.O. Box 7800
Jefferson City, Missouri 65102

Telephone: 573-751-4857
Facsimile: 573-751-5562
Web: <http://www.mo-opc.org>
Relay Missouri
1-800-735-2966 TDD
1-800-735-2466 Voice

September 24, 2002

Don & Heather Trolurger
5924 Roger Road
House Springs MO 63051

Dear Don & Heather Trolurger:

Thank you for your letter regarding the proposed rate increase for KMB Utilities. The letter you received was sent to let you know how much of a rate increase KMB would like the Missouri Public Service Commission to approve for them. However, we are at the beginning of an auditing process which will hopefully result in providing the Commission with information about how much of a rate increase, if any, KMB actually needs in order to continue to provide you with water service. This includes reviewing all improvements the company has made which may not yet be included in rates, and discovering whether any of the company's costs for doing business have increased.

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As part of this process, it is important that we hear from you, the customer, especially about your concerns with the quality of service being provided. Thank you for taking the time to let us know your opinion in this case.

Sincerely,

M. Ruth O'Neill
Assistant Public Counsel

MRO:jb

John B. Coffman
Acting Public Counsel



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Governor

Office of the Public Counsel
Governor Office Building
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Jefferson City, Missouri 65102

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Web: <http://www.mo-opc.org>
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September 24, 2002

Mark Terry
5893 Roger Road
House Springs MO 63051

Dear Mark Terry:

Thank you for your letter regarding the proposed rate increase for KMB Utilities. The letter you received was sent to let you know how much of a rate increase KMB would like the Missouri Public Service Commission to approve for them. However, we are at the beginning of an auditing process which will hopefully result in providing the Commission with information about how much of a rate increase, if any, KMB actually needs in order to continue to provide you with water service. This includes reviewing all improvements the company has made which may not yet be included in rates, and discovering whether any of the company's costs for doing business have increased.

The auditing process takes several months to complete. All of the company's records concerning its expenses and its income will be reviewed to determine whether a rate increase would be appropriate. At the end of this process, if the auditors decide that a rate increase would be appropriate for the company, and they are recommending anything other than a very minimal increase, I will ask the company to inform you of that recommendation, and give you another chance to voice your opinion. Depending on interest and the amount of possible increase involved, I may ask the Commission to hold a public hearing in your area to allow more customers to voice their concerns. In the meantime, your rates will not increase.

As part of this process, it is important that we hear from you, the customer, especially about your concerns with the quality of service being provided. Thank you for taking the time to let us know your opinion in this case.

Sincerely,


M. Ruth O'Neill
Assistant Public Counsel

MRO:jb



Commissioners
KELVIN L. SIMMONS
Chair
CONNIE MURRAY
SHEILA LUMPE
STEVE GAW
BRYAN FORBIS

Missouri Public Service Commission

POST OFFICE BOX 360
JEFFERSON CITY, MISSOURI 65102
573-751-3234
573-751-1847 (Fax Number)
<http://www.psc.state.mo.us>

ROBERT J. QUINN, JR.
Executive Director
WESS A. HENDERSON
Director, Utility Operations
ROBERT SCHALLENBERG
Director, Utility Services
DONNA M. PRENGER
Director, Administration
DALE HARDY ROBERTS
Secretary/Chief Regulatory Law Judge
DANA K. JOYCE
General Counsel

October 3, 2002

Ms. Kay Bryan
3724 Leona Lane
House Springs, MO 63051

Dear Ms. Bryan:

We received your comments pertaining to the requested rate increase for KMB Utility Corporation in the Warren Woods-House Springs, Missouri service area.

The Staff of the Missouri Public Service Commission is conducting an independent audit of the books and records of the Company and any proposed rate increase will be based on the findings of that audit. Once the Staff audit is completed, you will be notified by mail of the results of the audit, and be given the opportunity to comment.

Your comments along with a copy of this letter will be given to the five-member Commission for their review and consideration in this matter. If you have any questions regarding this matter, contact me at (573) 526-6029.

Sincerely,

A handwritten signature in cursive script that reads "Steve Jungmeyer".

Steve Jungmeyer
Utility Operations Technical Specialist
Water and Sewer Department

SJ/slr

Attachment G 35-81



John B. Coffman
Acting Public Counsel

State of Missouri

Bob Holden
Governor

Office of the Public Counsel
Governor Office Building
200 Madison, Suite 650
P.O. Box 7800
Jefferson City, Missouri 65102

Telephone: 573-751-4857
Facsimile: 573-751-5562
Web: <http://www.mo-opc.org>
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September 24, 2002

Kay Bryan
3724 Leona
House Springs MO 63051

Dear Kay Bryan:

Thank you for your letter regarding the proposed rate increase for KMB Utilities. The letter you received was sent to let you know how much of a rate increase KMB would like the Missouri Public Service Commission to approve for them. However, we are at the beginning of an auditing process which will hopefully result in providing the Commission with information about how much of a rate increase, if any, KMB actually needs in order to continue to provide you with water service. This includes reviewing all improvements the company has made which may not yet be included in rates, and discovering whether any of the company's costs for doing business have increased.

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As part of this process, it is important that we hear from you, the customer, especially about your concerns with the quality of service being provided. Thank you for taking the time to let us know your opinion in this case.

Sincerely,

A handwritten signature in cursive script, appearing to read "M. Ruth O'Neill".

M. Ruth O'Neill
Assistant Public Counsel

MRO:jb

Attachment G 36-81



Commissioners
KELVIN L. SIMMONS
Chair
CONNIE MURRAY
SHEILA LUMPE
STEVE GAW
BRYAN FORBIS

Missouri Public Service Commission

POST OFFICE BOX 360
JEFFERSON CITY, MISSOURI 65102
573-751-3234
573-751-1847 (Fax Number)
<http://www.psc.state.mo.us>

ROBERT J. QUINN, JR.
Executive Director
WESS A. HENDERSON
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Director, Utility Services
DONNA M. PRENGER
Director, Administration
DALE HARDY ROBERTS
Secretary/Chief Regulatory Law Judge
DANA K. JOYCE
General Counsel

October 3, 2002

Ms. Billie Bennett
5940 Roger Road
House Springs, MO 63051

Dear Ms. Bennett:

We received your comments pertaining to the requested rate increase for KMB Utility Corporation in the Warren Woods-House Springs, Missouri service area.

The Staff of the Missouri Public Service Commission is conducting an independent audit of the books and records of the Company and any proposed rate increase will be based on the findings of that audit. Once the Staff audit is completed, you will be notified by mail of the results of the audit, and be given the opportunity to comment.

Your comments along with a copy of this letter will be given to the five-member Commission for their review and consideration in this matter. If you have any questions regarding this matter, contact me at (573) 526-6029.

Sincerely,

A handwritten signature in cursive script that reads "Steve Jungmeyer".

Steve Jungmeyer
Utility Operations Technical Specialist
Water and Sewer Department

SJ/slr

Attachment G 37-81



John B. Coffman
Acting Public Counsel

State of Missouri

Bob Holden
Governor

Office of the Public Counsel
Governor Office Building
200 Madison, Suite 650
P.O. Box 7800
Jefferson City, Missouri 65102

Telephone: 573-751-4857
Facsimile: 573-751-5562
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September 24, 2002

Billie Bennett
5940 Roger Road
House Springs MO 63051

Dear Billie Bennett:

Thank you for your letter regarding the proposed rate increase for KMB Utilities. The letter you received was sent to let you know how much of a rate increase KMB would like the Missouri Public Service Commission to approve for them. However, we are at the beginning of an auditing process which will hopefully result in providing the Commission with information about how much of a rate increase, if any, KMB actually needs in order to continue to provide you with water service. This includes reviewing all improvements the company has made which may not yet be included in rates, and discovering whether any of the company's costs for doing business have increased.

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As part of this process, it is important that we hear from you, the customer, especially about your concerns with the quality of service being provided. Thank you for taking the time to let us know your opinion in this case.

Sincerely,

M. Ruth O'Neill
Assistant Public Counsel

MRO:jb



Commissioners
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STEVE GAW
BRYAN FORBIS

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POST OFFICE BOX 360
JEFFERSON CITY, MISSOURI 65102
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573-751-1847 (Fax Number)
<http://www.psc.state.mo.us>

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DONNA M. PRENGER
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DALE HARDY ROBERTS
Secretary/Chief Regulatory Law Judge
DANA K. JOYCE
General Counsel

October 3, 2002

M.E. Roberts
3719 Leona Lane
House Springs, MO 63051

Dear M.E. Roberts:

We received your comments pertaining to the requested rate increase for KMB Utility Corporation in the Warren Woods-House Springs, Missouri service area.

The Staff of the Missouri Public Service Commission is conducting an independent audit of the books and records of the Company and any proposed rate increase will be based on the findings of that audit. Once the Staff audit is completed, you will be notified by mail of the results of the audit, and be given the opportunity to comment.

Your comments along with a copy of this letter will be given to the five-member Commission for their review and consideration in this matter. If you have any questions regarding this matter, contact me at (573) 526-6029.

Sincerely,

A handwritten signature in cursive script that reads "Steve Jungmeyer".

Steve Jungmeyer
Utility Operations Technical Specialist
Water and Sewer Department

SJ/slr

Attachment G 39-81

John B. Coffman
Acting Public Counsel



Bob Holden
Governor

Office of the Public Counsel
Governor Office Building
200 Madison, Suite 650
P.O. Box 7800
Jefferson City, Missouri 65102

Telephone: 573-751-4857
Facsimile: 573-751-5562
Web: <http://www.mo-opc.org>
Relay Missouri
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September 24, 2002

M E Roberts
3719 Leona Lane
House Springs MO 63051

Dear M E Roberts:

Thank you for your letter regarding the proposed rate increase for KMB Utilities. The letter you received was sent to let you know how much of a rate increase KMB would like the Missouri Public Service Commission to approve for them. However, we are at the beginning of an auditing process which will hopefully result in providing the Commission with information about how much of a rate increase, if any, KMB actually needs in order to continue to provide you with water service. This includes reviewing all improvements the company has made which may not yet be included in rates, and discovering whether any of the company's costs for doing business have increased.

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As part of this process, it is important that we hear from you, the customer, especially about your concerns with the quality of service being provided. Thank you for taking the time to let us know your opinion in this case.

Sincerely,

A handwritten signature in cursive script, appearing to read "M. Ruth O'Neill".

M. Ruth O'Neill
Assistant Public Counsel

MRO:jb



Commissioners
KELVIN L. SIMMONS
Chair
CONNIE MURRAY
SHEILA LUMPE
STEVE GAW
BRYAN FORBIS

Missouri Public Service Commission

POST OFFICE BOX 360
JEFFERSON CITY, MISSOURI 65102
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573-751-1847 (Fax Number)
<http://www.psc.state.mo.us>

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Director, Utility Services
DONNA M. PRENGER
Director, Administration
DALE HARDY ROBERTS
Secretary/Chief Regulatory Law Judge
DANA K. JOYCE
General Counsel

October 3, 2002

Mr. Jerry Record
3712 Leona Lane
House Springs, MO 63051

Dear Mr. Record:

We received your comments pertaining to the requested rate increase for KMB Utility Corporation in the Warren Woods-House Springs, Missouri service area.

The Staff of the Missouri Public Service Commission is conducting an independent audit of the books and records of the Company and any proposed rate increase will be based on the findings of that audit. Once the Staff audit is completed, you will be notified by mail of the results of the audit, and be given the opportunity to comment.

Your comments along with a copy of this letter will be given to the five-member Commission for their review and consideration in this matter. If you have any questions regarding this matter, contact me at (573) 526-6029.

Sincerely,

A handwritten signature in cursive script that reads "Steve Jungmeyer".

Steve Jungmeyer
Utility Operations Technical Specialist
Water and Sewer Department

SJ/slr

Attachment G 41-81



John B. Coffman
Acting Public Counsel

State of Missouri

Bob Holden
Governor

Office of the Public Counsel
Governor Office Building
200 Madison, Suite 650
P.O. Box 7800
Jefferson City, Missouri 65102

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September 24, 2002

Jerry Record
3712 Leona Lane
House Springs MO 63051

Dear Jerry Record:

Thank you for your letter regarding the proposed rate increase for KMB Utilities. The letter you received was sent to let you know how much of a rate increase KMB would like the Missouri Public Service Commission to approve for them. However, we are at the beginning of an auditing process which will hopefully result in providing the Commission with information about how much of a rate increase, if any, KMB actually needs in order to continue to provide you with water service. This includes reviewing all improvements the company has made which may not yet be included in rates, and discovering whether any of the company's costs for doing business have increased.

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As part of this process, it is important that we hear from you, the customer, especially about your concerns with the quality of service being provided. Thank you for taking the time to let us know your opinion in this case.

Sincerely,

M. Ruth O'Neill
Assistant Public Counsel

MRO:jb

Attachment G 42-81



Commissioners
KELVIN L. SIMMONS
Chair
CONNIE MURRAY
SHEILA LUMPE
STEVE GAW
BRYAN FORBIS

Missouri Public Service Commission

POST OFFICE BOX 360
JEFFERSON CITY, MISSOURI 65102
573-751-3234
573-751-1847 (Fax Number)
<http://www.psc.state.mo.us>

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Executive Director
WESS A. HENDERSON
Director, Utility Operations
ROBERT SCHALLENBERG
Director, Utility Services
DONNA M. PRENGER
Director, Administration
DALE HARDY ROBERTS
Secretary/Chief Regulatory Law Judge
DANA K. JOYCE
General Counsel

October 3, 2002

Ms. Rhonda Hall
3713 Leona Lane
House Springs, MO 63051

Dear Ms. Hall:

We received your comments pertaining to the requested rate increase for KMB Utility Corporation in the Warren Woods-House Springs, Missouri service area.

The Staff of the Missouri Public Service Commission is conducting an independent audit of the books and records of the Company and any proposed rate increase will be based on the findings of that audit. Once the Staff audit is completed, you will be notified by mail of the results of the audit, and be given the opportunity to comment.

Your comments along with a copy of this letter will be given to the five-member Commission for their review and consideration in this matter. If you have any questions regarding this matter, contact me at (573) 526-6029.

Sincerely,

A handwritten signature in cursive script that reads "Steve Jungmeyer".

Steve Jungmeyer
Utility Operations Technical Specialist
Water and Sewer Department

SJ/slr

Attachment G 43-81



John B. Coffman
Acting Public Counsel

State of Missouri

Bob Holden
Governor

Office of the Public Counsel
Governor Office Building
200 Madison, Suite 650
P.O. Box 7800
Jefferson City, Missouri 65102

Telephone: 573-751-4857
Facsimile: 573-751-5562
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September 24, 2002

Rhonda Hall
3713 Leona Lane
House Springs MO 63051

Dear Rhonda Hall:

Thank you for your letter regarding the proposed rate increase for KMB Utilities. The letter you received was sent to let you know how much of a rate increase KMB would like the Missouri Public Service Commission to approve for them. However, we are at the beginning of an auditing process which will hopefully result in providing the Commission with information about how much of a rate increase, if any, KMB actually needs in order to continue to provide you with water service. This includes reviewing all improvements the company has made which may not yet be included in rates, and discovering whether any of the company's costs for doing business have increased.

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As part of this process, it is important that we hear from you, the customer, especially about your concerns with the quality of service being provided. Thank you for taking the time to let us know your opinion in this case.

Sincerely,

M. Ruth O'Neill
Assistant Public Counsel

MRO:jb

Attachment G 44-81



Commissioners
KELVIN L. SIMMONS
Chair
CONNIE MURRAY
SHEILA LUMPE
STEVE GAW
BRYAN FORBIS

Missouri Public Service Commission

POST OFFICE BOX 360
JEFFERSON CITY, MISSOURI 65102
573-751-3234
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Executive Director
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Director, Utility Operations
ROBERT SCHALLENBERG
Director, Utility Services
DONNA M. PRENGER
Director, Administration
DALE HARDY ROBERTS
Secretary/Chief Regulatory Law Judge
DANA K. JOYCE
General Counsel

October 3, 2002

Ms. Lynn Fisher
3718 Leona Lane
House Springs, MO 63051

Dear Ms. Fisher:

We received your comments pertaining to the requested rate increase for KMB Utility Corporation in the Warren Woods-House Springs, Missouri service area.

The Staff of the Missouri Public Service Commission is conducting an independent audit of the books and records of the Company and any proposed rate increase will be based on the findings of that audit. Once the Staff audit is completed, you will be notified by mail of the results of the audit, and be given the opportunity to comment.

Your comments along with a copy of this letter will be given to the five-member Commission for their review and consideration in this matter. If you have any questions regarding this matter, contact me at (573) 526-6029.

Sincerely,

A handwritten signature in cursive script that reads "Steve Jungmeyer".

Steve Jungmeyer
Utility Operations Technical Specialist
Water and Sewer Department

SJ/slr

Attachment G 45-81



John B. Coffman
Acting Public Counsel

State of Missouri

Bob Holden
Governor

Office of the Public Counsel
Governor Office Building
200 Madison, Suite 650
P.O. Box 7800
Jefferson City, Missouri 65102

Telephone: 573-751-4857
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1-800-735-2466 Voice

September 24, 2002

Lynn Fisher
3718 Leona
House Springs MO 63051

Dear Lynn Fisher:

Thank you for your letter regarding the proposed rate increase for KMB Utilities. The letter you received was sent to let you know how much of a rate increase KMB would like the Missouri Public Service Commission to approve for them. However, we are at the beginning of an auditing process which will hopefully result in providing the Commission with information about how much of a rate increase, if any, KMB actually needs in order to continue to provide you with water service. This includes reviewing all improvements the company has made which may not yet be included in rates, and discovering whether any of the company's costs for doing business have increased.

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As part of this process, it is important that we hear from you, the customer, especially about your concerns with the quality of service being provided. Thank you for taking the time to let us know your opinion in this case.

Sincerely,

M. Ruth O'Neill
Assistant Public Counsel

MRO:jb

Attachment G 46-81



Commissioners
KELVIN L. SIMMONS
Chair
CONNIE MURRAY
SHEILA LUMPE
STEVE GAW
BRYAN FORBIS

Missouri Public Service Commission

POST OFFICE BOX 360
JEFFERSON CITY, MISSOURI 65102
573-751-3234
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ROBERT SCHALLENBERG
Director, Utility Services
DONNA M. PRENGER
Director, Administration
DALE HARDY ROBERTS
Secretary/Chief Regulatory Law Judge
DANA K. JOYCE
General Counsel

October 3, 2002

Mr. Stan Morgan
3707 Leona Lane
House Springs, MO 63051

Dear Mr. Morgan:

We received your comments pertaining to the requested rate increase for KMB Utility Corporation in the Warren Woods-House Springs, Missouri service area.

The Staff of the Missouri Public Service Commission is conducting an independent audit of the books and records of the Company and any proposed rate increase will be based on the findings of that audit. Once the Staff audit is completed, you will be notified by mail of the results of the audit, and be given the opportunity to comment.

Your comments along with a copy of this letter will be given to the five-member Commission for their review and consideration in this matter. If you have any questions regarding this matter, contact me at (573) 526-6029.

Sincerely,

A handwritten signature in cursive script that reads "Steve Jungmeyer".

Steve Jungmeyer
Utility Operations Technical Specialist
Water and Sewer Department

SJ/slr

Attachment G 47-81



John B. Coffman
Acting Public Counsel

State of Missouri

Bob Holden
Governor

Office of the Public Counsel
Governor Office Building
200 Madison, Suite 650
P.O. Box 7800
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September 24, 2002

Stan Morgan
3707 Leona Lane
House Springs MO 63051

Dear Stan Morgan:

Thank you for your letter regarding the proposed rate increase for KMB Utilities. The letter you received was sent to let you know how much of a rate increase KMB would like the Missouri Public Service Commission to approve for them. However, we are at the beginning of an auditing process which will hopefully result in providing the Commission with information about how much of a rate increase, if any, KMB actually needs in order to continue to provide you with water service. This includes reviewing all improvements the company has made which may not yet be included in rates, and discovering whether any of the company's costs for doing business have increased.

The auditing process takes several months to complete. All of the company's records concerning its expenses and its income will be reviewed to determine whether a rate increase would be appropriate. At the end of this process, if the auditors decide that a rate increase would be appropriate for the company, and they are recommending anything other than a very minimal increase, I will ask the company to inform you of that recommendation, and give you another chance to voice your opinion. Depending on interest and the amount of possible increase involved, I may ask the Commission to hold a public hearing in your area to allow more customers to voice their concerns. In the meantime, your rates will not increase.

As part of this process, it is important that we hear from you, the customer, especially about your concerns with the quality of service being provided. Thank you for taking the time to let us know your opinion in this case.

Sincerely,

M. Ruth O'Neill
Assistant Public Counsel

MRO:jb

Attachment G 48-81



Commissioners
KELVIN L. SIMMONS
Chair
CONNIE MURRAY
SHEILA LUMPE
STEVE GAW
BRYAN FORBIS

Missouri Public Service Commission

POST OFFICE BOX 360
JEFFERSON CITY, MISSOURI 65102
573-751-3234
573-751-1847 (Fax Number)
<http://www.psc.state.mo.us>

ROBERT J. QUINN, JR.
Executive Director
WESS A. HENDERSON
Director, Utility Operations
ROBERT SCHALLENBERG
Director, Utility Services
DONNA M. PRENGER
Director, Administration
DALE HARDY ROBERTS
Secretary/Chief Regulatory Law Judge
DANA K. JOYCE
General Counsel

October 3, 2002

Mr. Adam Willard
5916 Roger Road
House Springs, MO 63051

Dear Mr. Willard:

We received your comments pertaining to the requested rate increase for KMB Utility Corporation in the Warren Woods-House Springs, Missouri service area.

The Staff of the Missouri Public Service Commission is conducting an independent audit of the books and records of the Company and any proposed rate increase will be based on the findings of that audit. Once the Staff audit is completed, you will be notified by mail of the results of the audit, and be given the opportunity to comment.

Your comments along with a copy of this letter will be given to the five-member Commission for their review and consideration in this matter. If you have any questions regarding this matter, contact me at (573) 526-6029.

Sincerely,

A handwritten signature in cursive script that reads "Steve Jungmeyer".

Steve Jungmeyer
Utility Operations Technical Specialist
Water and Sewer Department

SJ/slr

Attachment G 49-81



John B. Coffman
Acting Public Counsel

State of Missouri

Bob Holden
Governor

Office of the Public Counsel
Governor Office Building
200 Madison, Suite 650
P.O. Box 7800
Jefferson City, Missouri 65102

Telephone: 573-751-4857
Facsimile: 573-751-5562
Web: <http://www.mo-opc.org>
Relay Missouri
1-800-735-2966 TDD
1-800-735-2466 Voice

September 24, 2002

Adam & Tara Willard
5916 Roger Road
House Springs MO 63051

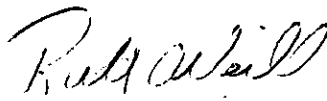
Dear Adam & Tara Willard:

Thank you for your letter regarding the proposed rate increase for KMB Utilities. The letter you received was sent to let you know how much of a rate increase KMB would like the Missouri Public Service Commission to approve for them. However, we are at the beginning of an auditing process which will hopefully result in providing the Commission with information about how much of a rate increase, if any, KMB actually needs in order to continue to provide you with water service. This includes reviewing all improvements the company has made which may not yet be included in rates, and discovering whether any of the company's costs for doing business have increased.

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As part of this process, it is important that we hear from you, the customer, especially about your concerns with the quality of service being provided. Thank you for taking the time to let us know your opinion in this case.

Sincerely,


M. Ruth O'Neill
Assistant Public Counsel

MRO:jb

Attachment G 50-81



Commissioners
KELVIN L. SIMMONS
Chair
CONNIE MURRAY
SHEILA LUMPE
STEVE GAW
BRYAN FORBIS

Missouri Public Service Commission

POST OFFICE BOX 360
JEFFERSON CITY, MISSOURI 65102
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Director, Utility Services
DONNA M. PRENGER
Director, Administration
DALE HARDY ROBERTS
Secretary/Chief Regulatory Law Judge
DANA K. JOYCE
General Counsel

October 3, 2002

Mr. Vito Krkchke
5932 Roger Road
House Springs, MO 63051

Dear Mr. Krkchke:

We received your comments pertaining to the requested rate increase for KMB Utility Corporation in the Warren Woods-House Springs, Missouri service area.

The Staff of the Missouri Public Service Commission is conducting an independent audit of the books and records of the Company and any proposed rate increase will be based on the findings of that audit. Once the Staff audit is completed, you will be notified by mail of the results of the audit, and be given the opportunity to comment.

Your comments along with a copy of this letter will be given to the five-member Commission for their review and consideration in this matter. If you have any questions regarding this matter, contact me at (573) 526-6029.

Sincerely,

A handwritten signature in cursive script that reads "Steve Jungmeyer".

Steve Jungmeyer
Utility Operations Technical Specialist
Water and Sewer Department

SJ/slr

Attachment G 51-81



John B. Coffman
Acting Public Counsel

State of Missouri

Bob Holden
Governor

Office of the Public Counsel
Governor Office Building
200 Madison, Suite 650
P.O. Box 7800
Jefferson City, Missouri 65102

Telephone: 573-751-4857
Facsimile: 573-751-5562
Web: <http://www.mo-opc.org>
Relay Missouri
1-800-735-2966 TDD
1-800-735-2466 Voice

September 24, 2002

Vito Krkchke
8932 Roger Road
House Springs MO 63051

Dear Vito Krkchke:

Thank you for your letter regarding the proposed rate increase for KMB Utilities. The letter you received was sent to let you know how much of a rate increase KMB would like the Missouri Public Service Commission to approve for them. However, we are at the beginning of an auditing process which will hopefully result in providing the Commission with information about how much of a rate increase, if any, KMB actually needs in order to continue to provide you with water service. This includes reviewing all improvements the company has made which may not yet be included in rates, and discovering whether any of the company's costs for doing business have increased.

The auditing process takes several months to complete. All of the company's records concerning its expenses and its income will be reviewed to determine whether a rate increase would be appropriate. At the end of this process, if the auditors decide that a rate increase would be appropriate for the company, and they are recommending anything other than a very minimal increase, I will ask the company to inform you of that recommendation, and give you another chance to voice your opinion. Depending on interest and the amount of possible increase involved, I may ask the Commission to hold a public hearing in your area to allow more customers to voice their concerns. In the meantime, your rates will not increase.

As part of this process, it is important that we hear from you, the customer, especially about your concerns with the quality of service being provided. Thank you for taking the time to let us know your opinion in this case.

Sincerely,

A handwritten signature in cursive script, appearing to read "M. Ruth O'Neill".

M. Ruth O'Neill
Assistant Public Counsel

MRO:jb

9/10/02

MISSOURI PUBLIC SERV. COMM.

PG. 1 OF 3

WATER DIV

P.O. BOX 360

JEFFERSON CITY, MO. 63051



Ms. Mary McGuire
3706 Leona Ln.
House Springs, MO 63051

RECEIVED³

SEP 12 2002

Records
Public Service Commission

RE: WATER

WARREN WOODS SUB-DIV.

HOUSE SPRINGS, MO 63051

This letter is in regards to the KMB UTILITY Co., owned by PIFFER EXCAVATING, requesting an increase in our current water rates on 8/15/02. (copy of their letter attached)

We are on a flat rate.

How dare they say ("using 6000 gal. per month"). We are not on meters, which we should be & they have no way of telling how much water we use.

I live alone & there is no way I would use 6000 gal. of water per month. I am already being over-charged according to their letter, "TOTAL CURRENT MONTHLY BILL (USING 6000 GAL) \$1.54". now they want a 90% increase. Let them put in meters & charge us to what we actually use. (meters at their expense) - they are making money)

WARREN WOODS SUB-DIV

PG 2 OF 3

6 YRS. HAVE PRESSED
+ STILL NO METERS

One occupant home should not have to pay the same rate as 2 to 10 occupants in one home.

In April 1996, I wrote you about our water increasing from \$7.50 per month to \$31.54 per month at that time you advised Mr. Dowell (who has since passed away) there were more immediate capital investment & repairs to the system (copy of your letter attached)

On Feb 21, Feb 22, Feb 23, 1998, Mr. Dowell put in a whole new pipeline system on our street, 2 years after your letter of 4/96 stating "immediate repairs".

We have no sewers so there is no sewer expense.

The water pressure is still bad.

A \$60⁰⁰ per month water bill is out-rageous for anyone. If we wanted to sell our home, no one would ^{buy} it at this water rate.

The solution is water meters & charging us fairly for our water.

WARREN WOODS SUB-DIV.

PG 3 OF 3

The next sub-division over is on water Dist #6, & one party's bills run about \$20.00 per month, (2 occupants in home)

A person over in Franklin Co ~~largest~~ largest bill - Aug 02 was 4 1/10 gal. at \$23.00 per month. (one occupant home)

Enclosed copy of my August 02 bill, which shows no gallon usage. It doesn't even show the month we are being billed for. It only shows amount due Sep 30. (this year)

I am requesting you turn down Km B's request for increase.

There is only 17 homes in this sub-division, we are already paying too much for water.

Thank you
Mary J. McQuire

Handwritten: 94424 3427

WARREN WOODS
5108 Dulin Creek Rd.
House Springs, MO 63051
TELEPHONE (636) 671-3310

ACCT# WM1016
BILLING DATE SEP 4 2002
PRESENT READING 0-
PREVIOUS READING 0-
CONSUMPTION 0
WATER CHARGE \$ 31.54

NO. PRIMACY FEE \$ 0.18
PAYMENT RECEIVED \$ 31.72

AMOUNT DUE SEP 30 \$ 31.72

MAKE CHECKS PAYABLE TO
KMB UTILITY CORP.

63051+1435

WARREN WOODS
5108 Dulin Creek Rd.
House Springs, MO 63051
SEP 04 2002
MO 63051-73 U.S. POSTAGE

ACCT# WM1016
E. RETURN THIS STUB WITH PAYMENT.
R. WATER CHARGE \$ 31.54
E. NO. PRIMACY FEE \$ 0.18
PAYMENT RECEIVED \$ 31.72

AMT DUE SEP 30 \$ 31.72
AFTER SEP 30 \$ 34.72

MARY MCGUIRE
3706 LEONA
HOUSE SPRINGS, MO 63051

Handwritten signature: Mary McGuire



John B. Coffman
Acting Public Counsel

State of Missouri

Bob Holden
Governor

Office of the Public Counsel
Governor Office Building
200 Madison, Suite 650
P.O. Box 7800
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Relay Missouri
1-800-735-2966 TDD
1-800-735-2466 Voice

September 24, 2002

Mary McGuire
3706 Leona Lane
House Springs MO 63051

Dear Mary McGuire:

Thank you for your letter regarding the proposed rate increase for KMB Utilities. The letter you received was sent to let you know how much of a rate increase KMB would like the Missouri Public Service Commission to approve for them. However, we are at the beginning of an auditing process which will hopefully result in providing the Commission with information about how much of a rate increase, if any, KMB actually needs in order to continue to provide you with water service. This includes reviewing all improvements the company has made which may not yet be included in rates, and discovering whether any of the company's costs for doing business have increased.

The auditing process takes several months to complete. All of the company's records concerning its expenses and its income will be reviewed to determine whether a rate increase would be appropriate. At the end of this process, if the auditors decide that a rate increase would be appropriate for the company, and they are recommending anything other than a very minimal increase, I will ask the company to inform you of that recommendation, and give you another chance to voice your opinion. Depending on interest and the amount of possible increase involved, I may ask the Commission to hold a public hearing in your area to allow more customers to voice their concerns. In the meantime, your rates will not increase.

As part of this process, it is important that we hear from you, the customer, especially about your concerns with the quality of service being provided. Thank you for taking the time to let us know your opinion in this case.

Sincerely,

M. Ruth O'Neill
Assistant Public Counsel

MRO:jb

8:52

Mr. Hudson

KMB

9/8/02

Lakewood Hills

#4 Danwood Trail

Randy call

62.3% (6)
 - disagree heartily w/ women
 - % increase is outrageous
 (636) 271-1358

9/6/02 from Andy Ambrose

Randy call

Rick Price (636) 671-6290 called
 w/ directions on KMB rate
 increase

KMB

9/4/02 3:02pm Mark Branson (636) 677-5187

Warren Woods Subdivision

WW1

called 9/5/02 3:01pm → not home.

89.6%

(20)

Randy call

9/5/02

Christy? (314) 724-3081

Randy call

Informal Rate Case Filing of 8/15/2002
Commission File No. QW-2003-0009

Response letter dated 10/3/02 from PSC Staff mailed to the below addresses, except for the highlighted service complaints which were contacted personally by Staff. See Staff report on service complaints.

	Name Address	Date Recd.	Mode of Contact	Contact Directed to:			Complaint Summary
				PSC	OPC	BOTH	
1	Mark Brumley 3869 Jeanette Ave. Pacific, MO 63069 314-423-0558 ext. 123	9/6/2002	Phone	X			Need to repair meters. 50% don't work. If meters were correct may not need increase.
2	Elmer Amos 3876 S. First St. Pacific, MO 63069	9/27/2002	Letter	X			Increase is excessive



Missouri Public Service Commission

Public Comments

Utility Type	Water
Utility Company	KMB Utility Corporation
First Name	Mark
Middle Initial	N/A
Last Name	Brumley
Street Address	3869 Jeanette Avenue
Mailing Address	N/A
City	Pacific 63069
State	MO
County	Franklin
Phone No.	314-423-0558 Ext - 123
Email	N/A
Case No.	N/A
Public Comments Description	No problem with raise if company would repair meters. 8 homes on his street & 50% of the water meters do not work. If meters worked & co. collected current dollar amount they would not need an increase. QW-2003-009.
Date Filed	09/06/2002 9:58:12 AM

Crestview

2

Missouri Public Service Commission
Water and Sewer Department
P.O. Box 360
Jefferson City, MO 65102

September 24, 2002

I recently received a notice from my local water service KMB Utility Corporation 5108 Dunlin Creek Rd., House Springs, MO 63051 about a new rate increase. Their letter stated they want to increase my water bill by 35%, which is almost \$8.00 a month more. While I understand the need for increases to keep up with current costs, I think it is unfair for them to ask for so much, especially all at once. I am a senior citizen and live on primarily a fixed income. Social Security does give me a percent increase each year but it is nowhere as big as what the water company is asking for and of course it only covers the basic increases from all of the other living expenses. Please consider allowing them only a lower amount that could be spread over several years. At least that way people like me would not feel the bite all at once.

Thank You

Elmer J. Amos Sr.
3876 S. First St.
Pacific, MO 63069

R E C E I V E D

SEP 27 2002

UTILITY OPERATIONS
DIVISION



Commissioners
KELVIN L. SIMMONS
Chair
CONNIE MURRAY
SHEILA LUMPE
STEVE GAW
BRYAN FORBIS

Missouri Public Service Commission

POST OFFICE BOX 360
JEFFERSON CITY, MISSOURI 65102
573-751-3234
573-751-1847 (Fax Number)
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ROBERT J. QUINN, JR.
Executive Director
WESS A. HENDERSON
Director, Utility Operations
ROBERT SCHALLENBERG
Director, Utility Services
DONNA M. PRENGER
Director, Administration
DALE HARDY ROBERTS
Secretary/Chief Regulatory Law Judge
DANA K. JOYCE
General Counsel

October 3, 2002

Mr. Elmer Amos
3876 S. First Street
Pacific, MO 63069

Dear Mr. Amos:

We received your comments pertaining to the requested rate increase for KMB Utility Corporation in the Crestview Acres-Pacific, Missouri service area.

The Staff of the Missouri Public Service Commission is conducting an independent audit of the books and records of the Company and any proposed rate increase will be based on the findings of that audit. Once the Staff audit is completed, you will be notified by mail of the results of the audit, and be given the opportunity to comment.

Your comments along with a copy of this letter will be given to the five-member Commission for their review and consideration in this matter. If you have any questions regarding this matter, contact me at (573) 526-6029.

Sincerely,
Stew Jungmeyer
Utility Regulatory Engineer
Water and Sewer Department

SJ/slr

Attachment G 62-81

Informal Rate Case Filing of 8/15/2002
Commission File No. QW-2003-0009

Response letter dated 10/3/02 from PSC Staff mailed to the below addresses, except for the highlighted service complaints which were contacted personally by Staff. See Staff report on service complaints.

Name Address	Date Recd.	Mode of Contact	Contact Directed to:			Complaint Summary
			PSC	OPC	BOTH	
1 David Pope ?	9/9/2002	Letter			X	Increase is excessive
2 Diane Keefe 22 Hillside Dr. Pacific, MO 63069 636-938-7626	9/9/2002	Letter			X	Company deserves increase
3 Steve Rufer #37 Hillside Dr./Lakewood Hills Pacific, MO 63069 636-938-4373	9/10/2002	Phone	X			Low water pressure Questions supply capacity
4 Tom Butcher 14 Dogwood Trail Pacific, MO 63069	9/13/2002	Letter			X	Increase is excessive
5 Dennis Copenhaver 9 Dogwood Trails Pacific, MO 63069 636-271-7764	9/6/2002	Phone	X			Low water pressure
6 David Hudson #4 Dogwood Trails Pacific, MO 63069 636-271-1358	9/8/2002	Phone	X			Increase is excessive
7 George Kirk 50 Wildwood Dr. Pacific, MO 63069	10/4/2002	Letter			X	Low water pressure Hard water Lack of system capacity Not willing to pay for return on investment with no system improvements
8 Ron Nuetzel Lakewood Hills Homeowners Association 23 Hillside Dr. Pacific, MO 63069 636-938-5136	10/4/2002	Letter	X			System has improved since KMB took over How often is water tested? Would like to see continued improvement, like purification and replacement of old water lines

Attachment G 63-81

PAPE STUDIO ARCHITECTS

3229 SUTTON BOULEVARD ST. LOUIS, MISSOURI 63143 TEL 314.781.4004 FAX 314.781.3388 EMAIL DAVID@PAPESTUDIO.COM

facsimile transmittal

Lakewood Hills

Missouri Public Serv. Comm.

To: Water + Sewer Dept. Fax: 573-251-1847
From: David + Nina Pope Date: 9-9-02
Re: Rate Increase Pages: 1
CC:

☐ Urgent ☒ For Review ☐ Please Comment ☐ Please Reply ☐ Please Recycle

Comments:

A comment about the proposed rate increase.
As much as you may justify the 62.3% increase
I personally don't want to pay that much money
per. month. My bill is 27.60 now. That means
next month (or whenever this is put into action)
my water bill will be roughly 45 per. month.
That's a lot of money to pay - especially for a
2 person household.
I would like this to be put to vote, before
there is any rate change.

Attachment G 64-81

Thanks for your time. Nina Pope



John B. Coffman
Acting Public Counsel

State of Missouri

Bob Holden
Governor

Office of the Public Counsel
Governor Office Building
200 Madison, Suite 650
P.O. Box 7800
Jefferson City, Missouri 65102

Telephone: 573-751-4857
Facsimile: 573-751-5562
Web: <http://www.mo-opc.org>
Relay Missouri
1-800-735-2966 TDD
1-800-735-2466 Voice

September 24, 2002

David & Nina Pape
3229 Sutton Boulevard
St Louis MO 63143

Dear David & Nina Pape:

Thank you for your letter regarding the proposed rate increase for KMB Utilities. The letter you received was sent to let you know how much of a rate increase KMB would like the Missouri Public Service Commission to approve for them. However, we are at the beginning of an auditing process which will hopefully result in providing the Commission with information about how much of a rate increase, if any, KMB actually needs in order to continue to provide you with water service. This includes reviewing all improvements the company has made which may not yet be included in rates, and discovering whether any of the company's costs for doing business have increased.

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As part of this process, it is important that we hear from you, the customer, especially about your concerns with the quality of service being provided. Thank you for taking the time to let us know your opinion in this case.

Sincerely,

A handwritten signature in cursive script, appearing to read "M. Ruth O'Neill".

M. Ruth O'Neill
Assistant Public Counsel

MRO:jb

RECEIVED

SEP 09 2002

UTILITY OPERATIONS
DIVISION

2
RECEIVED

SEP 09 2002

September 4, 2002

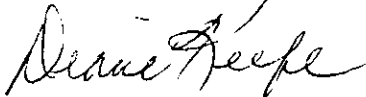
Missouri Public Service Commission
Water and Sewer Department
P.O. Box 360
Jefferson City, MO 65102

To Whom It May Concern:

KMB Utilities has requested a rate increase for the subdivision of Lakewood Hills in Pacific, MO. As a homeowner who has experienced both the previous water company and the current one, I believe they are deserving of the rate increase. They inherited an old system and since they bought it, they have invested and invested in the system. It used to go down several times a month. It has been a long time since it has gone down. They deserve to receive something for their efforts and, I believe they intend to keep upgrading the system. KMB is doing a good job. Our water is the best I have experienced anywhere.

With this in mind, I urge you to allow KMB to have the rate increase.

Yours very truly,



Diane M. Keefe
22 Hillside Dr.
Pacific, MO 63069
(636) 938-7626



Commissioners
KELVIN L. SIMMONS
Chair
CONNIE MURRAY
SHEILA LUMPE
STEVE GAW
BRYAN FORBIS

Missouri Public Service Commission

POST OFFICE BOX 360
JEFFERSON CITY, MISSOURI 65102
573-751-3234
573-751-1847 (Fax Number)
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ROBERT J. QUINN, JR.
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WESS A. HENDERSON
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Director, Utility Services
DONNA M. PRENGER
Director, Administration
DALE HARDY ROBERTS
Secretary/Chief Regulatory Law Judge
DANA K. JOYCE
General Counsel

October 3, 2002

Ms. Diane Keefe
22 Hillside Drive
Pacific, MO 63069

Dear Ms. Keefe:

We received your comments pertaining to the requested rate increase for KMB Utility Corporation in the Lakewood Hills-Pacific, Missouri service area.

The Staff of the Missouri Public Service Commission is conducting an independent audit of the books and records of the Company and any proposed rate increase will be based on the findings of that audit. Once the Staff audit is completed, you will be notified by mail of the results of the audit, and be given the opportunity to comment.

Your comments along with a copy of this letter will be given to the five-member Commission for their review and consideration in this matter. If you have any questions regarding this matter, contact me at (573) 526-6029.

Sincerely,

A handwritten signature in cursive script that reads "Steve Jungmeyer".

Steve Jungmeyer
Utility Regulatory Engineer
Water and Sewer Department

SJ/slr

Attachment G 67-81



John B. Coffman
Acting Public Counsel

State of Missouri

Bob Holden
Governor

Office of the Public Counsel
Governor Office Building
200 Madison, Suite 650
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Jefferson City, Missouri 65102

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Web: <http://www.mo-opc.org>
Relay Missouri
1-800-735-2966 TDD
1-800-735-2466 Voice

September 24, 2002

Diane Keefe
22 Hillside Drive
Pacific MO 63069

Dear Diane Keefe:

Thank you for your letter regarding the proposed rate increase for KMB Utilities. The letter you received was sent to let you know how much of a rate increase KMB would like the Missouri Public Service Commission to approve for them. However, we are at the beginning of an auditing process which will hopefully result in providing the Commission with information about how much of a rate increase, if any, KMB actually needs in order to continue to provide you with water service. This includes reviewing all improvements the company has made which may not yet be included in rates, and discovering whether any of the company's costs for doing business have increased.

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As part of this process, it is important that we hear from you, the customer, especially about your concerns with the quality of service being provided. Thank you for taking the time to let us know your opinion in this case.

Sincerely,

A handwritten signature in cursive script, appearing to read "M. Ruth O'Neill".

M. Ruth O'Neill
Assistant Public Counsel

MRO:jb

Missouri Public Service Commission**Public Comments**

Utility Type	Water
Utility Company	KMB Utility Corporation
First Name	Steve
Middle Initial	N/A
Last Name	Rufer
Street Address	#37 Hillside Dr/Lakewood Hills
Mailing Address	N/A
City	Pacific
State	MO
County	Jefferson
Phone No.	636-938-4373 Ext -
Email	N/A
Case No.	N/A
Public Comments Description	9/10/02 (QW-2003-0009) Don't begrude increase/but often have low water pressure/need to increase size of water reservoir/co posts signs "don't use the water"/need to do something about water supply/capacity.
Date Filed	09/10/2002 2:24:26 PM

Attachment G 69-81

FILE COPY

14 Dogwood Trail
Pacific, MO 63069
September 12, 2002

Missouri Public Service Commission
Water and Sewer Department
P. O. Box 360
Jefferson City, MO 65102
Via Fax: 573-751-1847

Office of the Public Counsel
Attn: Ruth O'Neill
P. O. Box 360
Jefferson City, MO 65102
Via Fax: 573-751-5562

Gentlemen:

RE: KMB Utility Corporation Request for Rate Increase

We were recently notified by KMB Utility Corporation that it has submitted a request for permanent increases in its water rates for the Lakewood Hills territory in the approximate amount of 62.3%.

We protest that increase. We previously lived in the St. Louis County Water Co. area and were accustomed to paying in a three-month period what we now pay KMB for one month. The proposed 62.3% increase would make our monthly bills much larger, without anything to show for it. Since KMB changed ownership, the water service has been much more reliable, and we have not experienced any shortages of water as we had with the previous owner. As far as we are aware, KMB has not had to make repairs in the Lakewood Hills area for quite some time.

KMB's letter did not state its intended use for the additional funds other than to increase its revenues and provide adequate return on investments. Perhaps if we knew they had specific plans for this new money, we would not be so opposed to the increase. For instance, is KMB planning to make substantial repairs to the aging water line infrastructure in Lakewood Hills?

The requested increase would create a burden for many homeowners' budgets when one month the water bill is \$30 and the next month its \$50-\$55. The 62.3% increase is onerous. Perhaps a smaller, more reasonable rate increase request would be more palatable. We urge you to deny this request, and thank you for your consideration.

Very truly,



Tom & Cheryl Butcher

c Lakewood Hills Board of Trustees

Attachment G 70-81

SEP 13 2002

TOTAL P.02



Commissioners
KELVIN L. SIMMONS
Chair
CONNIE MURRAY
SHEILA LUMPE
STEVE GAW
BRYAN FORBIS

Missouri Public Service Commission

POST OFFICE BOX 360
JEFFERSON CITY, MISSOURI 65102
573-751-3234
573-751-1847 (Fax Number)
<http://www.psc.state.mo.us>

ROBERT J. QUINN, JR.
Executive Director
WESS A. HENDERSON
Director, Utility Operations
ROBERT SCHALLENBERG
Director, Utility Services
DONNA M. PRENGER
Director, Administration
DALE HARDY ROBERTS
Secretary/Chief Regulatory Law Judge
DANA K. JOYCE
General Counsel

October 3, 2002

Mr. Tom Butcher
14 Dogwood Trail
Pacific, MO 63069

Dear Mr. Butcher:

We received your comments pertaining to the requested rate increase for KMB Utility Corporation in the Lakewood Hills-Pacific, Missouri service area.

The Staff of the Missouri Public Service Commission is conducting an independent audit of the books and records of the Company and any proposed rate increase will be based on the findings of that audit. Once the Staff audit is completed, you will be notified by mail of the results of the audit, and be given the opportunity to comment.

Your comments along with a copy of this letter will be given to the five-member Commission for their review and consideration in this matter. If you have any questions regarding this matter, contact me at (573) 526-6029.

Sincerely,

A handwritten signature in cursive script that reads "Steve Jungmeyer".

Steve Jungmeyer
Utility Regulatory Engineer
Water and Sewer Department

SJ/slr

Attachment G 71-81



John B. Coffman
Acting Public Counsel

State of Missouri

Bob Holden
Governor

Office of the Public Counsel
Governor Office Building
200 Madison, Suite 650
P.O. Box 7800
Jefferson City, Missouri 65102

Telephone: 573-751-4857
Facsimile: 573-751-5562
Web: <http://www.mo-opc.org>
Relay Missouri
1-800-735-2966 TDD
1-800-735-2466 Voice

September 24, 2002

Tom & Cheryl Butcher
14 Dogwood Trail
Pacific MO 63069

Dear Tom & Cheryl Butcher:

Thank you for your letter regarding the proposed rate increase for KMB Utilities. The letter you received was sent to let you know how much of a rate increase KMB would like the Missouri Public Service Commission to approve for them. However, we are at the beginning of an auditing process which will hopefully result in providing the Commission with information about how much of a rate increase, if any, KMB actually needs in order to continue to provide you with water service. This includes reviewing all improvements the company has made which may not yet be included in rates, and discovering whether any of the company's costs for doing business have increased.

The auditing process takes several months to complete. All of the company's records concerning its expenses and its income will be reviewed to determine whether a rate increase would be appropriate. At the end of this process, if the auditors decide that a rate increase would be appropriate for the company, and they are recommending anything other than a very minimal increase, I will ask the company to inform you of that recommendation, and give you another chance to voice your opinion. Depending on interest and the amount of possible increase involved, I may ask the Commission to hold a public hearing in your area to allow more customers to voice their concerns. In the meantime, your rates will not increase.

As part of this process, it is important that we hear from you, the customer, especially about your concerns with the quality of service being provided. Thank you for taking the time to let us know your opinion in this case.

Sincerely,

A handwritten signature in cursive script, appearing to read "M. Ruth O'Neill".

M. Ruth O'Neill
Assistant Public Counsel

MRO:jb

8:52 Mr. Hedson

KMB

9/8/02

Lakewood Hills

#4 Danwood Trail

Randy call

62.3% (B)
- disagree heartily w/ member
- % increase is outrageous
(636) 271-1352

9/6/02 from Candy Ambrose

Randy call

Lick Gray (636) 671-6290 called w/ questions on KMB rate increase

KMB

9/4/02 3:02pm Mark Branson (636) 677-5187

Wren Woods Subdivision

called 9/5/02 3:01pm - not home.

89.6%

(KWW)

R. W. Ambrose

9/5/02

Christy?

(314) 724-3081

Randy call



Commissioners
KELVIN L. SIMMONS
Chair
CONNIE MURRAY
SHEILA LUMPE
STEVE GAW
BRYAN FORBIS

Missouri Public Service Commission

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Director, Administration
DALE HARDY ROBERTS
Secretary/Chief Regulatory Law Judge
DANA K. JOYCE
General Counsel

October 3, 2002

Mr. David Hudson
#4 Dogwood Trails
Pacific, MO 63069

Dear Mr. Hudson:

We received your comments pertaining to the requested rate increase for KMB Utility Corporation in the Lakewood Hills-Pacific, Missouri service area.

The Staff of the Missouri Public Service Commission is conducting an independent audit of the books and records of the Company and any proposed rate increase will be based on the findings of that audit. Once the Staff audit is completed, you will be notified by mail of the results of the audit, and be given the opportunity to comment.

Your comments along with a copy of this letter will be given to the five-member Commission for their review and consideration in this matter. If you have any questions regarding this matter, contact me at (573) 526-6029.

Sincerely,

A handwritten signature in cursive script that reads "Steve Jungmeyer".

Steve Jungmeyer
Utility Regulatory Engineer
Water and Sewer Department

SJ/slr

Attachment G 74-81

October 1, 2002

Office of the Public Counsel
ATTN: Ruth O'Neil
P.O. Box 360
Jefferson City, MO 65102

7

RECEIVED
OCT 04 2002
UTILITY OPERATIONS
DIVISION

RE: current KMB rate increase request

Greetings:

I am basing the following comments as a small user of the water system serving the Lakewood Hills subdivision, beginning in June 1988 to the present.

My most major problem has always been, and still is, the lack of reasonable water pressure. When KMB got their last rate increase (authorized by PSC) it was supposed to improve. It hasn't yet!

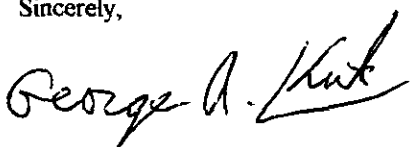
I have seen no other improvements to the system, i.e. fluoridation, water treatment (the water is extremely 'hard'), expanded system capacity (normal usage exceeds the system design) that would qualify as increased expenses.

KMB's request is for increased operating expenses. Based on the above, I find no need for a rate increase! We are paying monthly rates all the time, but the system still breaks down, has no pressure, has no water all too frequently. We are not getting what we are paying for now!

KMB's request is for an adequate return on investment. I am not willing to pay more money to a business that does not meet the basic standards it is already charged to provide its customers!

If you have questions or need additional information, please call me on 636-271-3420.

Sincerely,



George A. Kirk
50 Wildwood Drive
Pacific, MO 63069

Lakewood Hills Homeowners Association P.O. Box 414 EUREKA, Missouri 63025-0414

8

Date: September 30, 2002

To: Missouri Public Service Commission
Water & Sewer Department
P.O.Box 360
Jefferson City, Missouri 65102

From: Ron Nuetzel, President & Trustee
Lakewood Hills Homeowners Association
23 Hillside Drive, Pacific, MO 63069

Phone: 636 938 - 5136

Subject: Proposed rate increase for KMB Utility Corporation

Dear Commission Representative:

At the monthly meeting of Lakewood Hills Board of Trustees held September 14th, the proposed rate increase for water services was discussed. The consensus of the board is that we are not in a position to take any kind of stand with respect to the percentage of the requested increase. It was agreed that this determination is better left to your commission and the Office of the Public Counsel.

We can report that since KMB Utility Corporation was taken over by the new owners water service to our community has improved greatly. In the past it was common to expect several water outages throughout the year.

While we will rest on decisions of the Commission and Public Counsel we would ask that we be kept in the loop insofar as developments are concerned. Further, it is of concern to us as representatives of Lakewood hills homeowners that continued improvements be made to this aging water service. We are of course speaking of the purity of the water and replacement of older pipes and related devices which may contain various forms of impurities.

It would also be helpful to us if you could let us know how often water is tested for purity and what actions are required to insure safe delivery of drinking water. I raise this question not due to any complaints but rather to have an understanding of the process and safeguards.

We thank you for consideration of our requests and if there are any questions or should you require any clarification please do not hesitate to call me at 636-938-5136.

Sincerely,



Ronald Nuetzel

copies: Office of the Public Counsel
Board of Trustees

File: PSC re KMB 9/30/02

Staff Report on Service Complaints

KMB Utility Corp.
Case No. QW 2003 0009 Water
Case No. QS 2003 0010 Sewer
Prepared by Steve Loethen
February 7, 2003

Customer Responses to Initial Customer Notice:

Note: Cape Rock Village is the only sewer system, the rest are water.

Cape Rock Village service complaints:

Karen Weaver
2433 Singing Hills
Cape Girardeau, MO 63701
573-334-1362

Urilsula Wadley
2545 Hilltop
Cape Girardeau, MO 63701
573-651-9020

Phil Denson
2541 Hilltop Lane
Cape Girardeau, MO 63701
573-334-6936

Juanite Brown
1206 Valley Lane
Cape Girardeau, MO 63701
573-651-4478

All four of these customers had complaints of odor problems from the lagoon.

Mr. Denson also has had poor contacts with the company, states no one is there or returns his messages.

Water and Sewer Staff findings (Steve Loethen and Arlie Smith): Arlie Smith (with the water and sewer department) visited the facilities on 10/17/02 and there was an odor problem at the lagoon specifically around the effluent pipe. There was a considerable amount of duckweed on the lagoon, which can cause a septic condition and create odors. Also, the transfer pipe from the second to the third cell appeared to be clogged. Arlie suggested the company add run time to the aerators, control the duckweed and unclog the transfer pipe. The company increased the run time immediately and unclogged the transfer pipe on November 7, 2002. Arlie returned to that facilities on December 2nd and the odors have already diminished greatly.

I talked to the Company and suggested they purchase a dissolved oxygen meter and a Ph meter to help them better operate the system. The Company purchased the meters and has requested my assistance in improving operations in general and to help them set up a program to control duckweed. I will set up a time with the company in the early spring to help them with these issues.

I have no problem contacting the Company at the number that is posted on the bill. Also, if there is no one in the office, there are other numbers on the answering machine to call. I will talk to the Company about customer relations and how it important is to return customer calls.

Crestview Acres service complaints:

Mark Brumley
3869 Jeanette Ave.
Pacific, MO 63069
314-423-0558 ext. 123

Mr. Brumley states the company needs to repair meters, 50% don't work. If meters were correct the company wouldn't need a rate increase.

Water and Sewer Staff's findings (Steve Loethen): I visited Mr. Brumley's home on 10/4/02 and left messages on his answering machine, I have not talked to him in person. I question how Mr. Brumley would know if the company's meters are accurate? The Company knows of two meters that are bad and they are both on order to be replaced. The master meter was broke at the time of my inspection. I suggested the Company get the master meter fixed and check the percent of water loss in the system. This would show if the meters are working properly. I also suggested that if there are broken meters in the system they should be fixed.

High Ridge Manor service complaints:

Mary Riedler
4306 Arrow Head Place
House Springs, MO 63051
636-671-1680

Sharon King
5823 Parkway
House Spring, MO 63051
636-671-5403 (# disconnected)

These two customers stated the water quality is poor.

Water and Sewer Staff's findings (Steve Loethen): Mrs. Riedler complained of the water hardness. I have not talked to Mrs. King personally, she was not home on 10/4/02 and the phone number that I have for her is disconnected. I explained to Mrs. Reidler that the water hardness is not regulated. I also checked with the Department of Natural Resources, the company had a coliform positive sample (which is an indicator and doesn't necessarily mean the water was bad) in June and July of 2000. Both were re-sampled and the re-samples were O.K. The water meets DNR requirements. It is my opinion that there is nothing wrong with the water quality.

Lakewood Hills

Steve Rufer
#37 Hillside Drive
Pacific, MO 63069
636-938-4373

Mr. Rufer stated that in the summer when everyone is watering their lawns they have low water pressure and have been completely out.

Water and Sewer Staff's findings (Steve Loethen): I talked to Jim Merciel (an engineer in the water and sewer department) about this issue on 2/6/03. He looked at the capacity of the system and said that there is adequate storage, but it is possible a high demand may cause low-pressure problems because of lack of water volume depending on the sizes of the mains. The company did state that they suggest customers be conservative during watering season. This problem only seems to occur during excessively high demands, I will continue to investigate this issue and if it becomes a reoccurring problem the Company may consider installing a bigger main.

Dennis Copenhaver
9 Dogwood Trails
Pacific, MO 63069
636-271-7764

Mr. Copenhaver states that he has low water pressure, he feels it is a volume issue (can't use multiple fixtures at the same time).

Water and Sewer Staff's findings (Steve Loethen): I visited Mr. Copenhaver's house on 10/4/02. I installed a pressure gauge on an outside water faucet. I then had Mr. Copenhaver run the faucet in the kitchen and flush the toilet. My pressure gauge dropped from 58 psi to 38 psi with two fixtures running. This is still very good water pressure. The water company stated that they have replaced several hundred feet of $\frac{3}{4}$ inch main with 2 inch main to Mr. Copenhaver's house. I feel the company is providing safe and adequate service.

George Kirk
50 Wildwood Drive
Pacific, MO 63069
636-271-3420

Mr. Kirk stated that the water is hard and he has low water pressure. He has a booster pump in his home. There used to be a booster pump on the main but it was taken out of service.

Water and Sewer Staff's findings (Steve Loethen): I explained to Mr. Kirk that the water system is not regulated on hardness. I talked with Jim Merciel (an engineer in the water and sewer department) about the pressure issue on 2/6/03. He looked at the capacity of the system and said that there is adequate storage, but it is possible a high demand may cause low-pressure problems because of lack of volume depending on the sizes of the mains. He also stated that this complaint has been investigated in the past and the pressure in this area is marginal as to being adequate. This has been a problem prior to KMB owning the system. I will continue to investigate this problem and if the pressure is

dropping below minimum (20 psi) I will suggest the company install or fix the booster station to this area.

Scottsdale

John Caola
6994 Bonanza Drive
House Springs, MO 63051
636-671-0926

Mr. Caola had a complaint that a fire hydrant was removed.

Water and Sewer Staff's findings (Steve Loethen): When I talked to Mr. Caola on 2/4/03 he stated that he didn't have any problems with the company. Mr. Caola's response was "the new folks are doing better". As for the company removing a fire hydrant, I talked to them on 10/4 about this issue, they informed me that it was leaking and the cost to fix it would have been more expensive than the benefit of having the hydrant. The hydrant was a "flush" hydrant and not for fire protection. I don't see anything wrong with the company's actions as long as adequate flushing can still be performed on the system without this hydrant.

Warren Wood

Petition signed by 19 customers

Stated most of the time the water is undrinkable because of over chlorination and that the water is not metered in gallons.

Water and Sewer Staff's findings (Steve Loethen): I talked to Donnie the new operator at KMB (hired 5/14/02) about this issue. He informed me that he has contacted DNR and is adjusting the chlorine level until it is at DNR's recommended level. It was 2.1 (total) at the time of my inspection, which is not excessive. I feel that Donnie will continue to work on the problem until it is fixed. I will suggest the company install meters in the system. It doesn't matter if the meters measure in cubic feet or gallons as long as the system is metered.

Heather Trolinger
5924 Roger Road
House Springs, MO 63051
636-677-4677

Mrs. Trolinger had complaints of the water smelling like rotten egg and chlorine. It is discolored and undrinkable. She also had a problem with her line freezing and breaking.

Water and Sewer Staff's findings (Steve Loethen): I checked with the Department of Natural Resources, the company had a coliform positive sample (which is an indicator and doesn't necessarily mean the sample was bad) in March of 2000 and October of 2002, both were re-sampled and the re-samples were O.K. The water meets DNR requirements. As stated above Donnie is working on the chlorine problem. When the chlorine is at the proper level, it should take care of any hydrogen sulfide smell (rotten egg smell). I will follow up on this complaint. The Company may need to flush the system more often. Mrs. Trolinger stated that the line freezing wasn't a problem anymore.

Mary McGuire
3706 Leona Lane
House Springs, MO 63051

Mrs. McGuire stated that she has low water pressure but it is not all the time. Stated that when her neighbors use their water her water pressure drops. Because it doesn't do it all the time it is hard for me to see what the problem is. There are several homes on this water main and I didn't receive any other complaints of this nature. Because of this, I believe Mrs. McGuire may be experiencing some plumbing problems in her home. I informed Mrs. McGuire to contact me the next time she is experiencing this problem. I will continue to investigate this complaint to locate where the problem is. Mrs. McGuire also stated that the system should be metered. There are some meters on this system; I am going to suggest to the company that meters should be installed.

Summary: On 10/4/02 I inspected the systems that KMB operates along with Arlie Smith who has been doing the previous inspections on the systems. KMB is under new owner ship and hired a new operator in May. Under this new ownership and management a lot of improvements have been done to the systems. The new operator seems to know what he is doing and is taking the necessary steps to improve the systems. Arlie stated the systems were in better condition now than on any previous inspections. There are improvements that still need to be done, the Company seems to be aware of this and has plans in place to make necessary improvements to the systems. They have worked with the water and sewer staff by making improvements suggested by staff in a timely manor. It is my opinion that the company is doing a good job, they are providing safe and adequate service and they will continue to improve service.