

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of an Investigation into the
Quality of Wireline Telecommunications
Services in the State of Missouri

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File No. TO-2011-0047

ORDER CLARIFYING HOW TO RESPOND TO INVESTIGATION QUESTIONS

Issue Date: September 2, 2010

Effective Date: September 2, 2010

On September 1, 2010, the Commission issued an order that opened an investigation into the quality of wireline telecommunications service in Missouri. As part of that investigation, the Commission ordered all local exchange telecommunications service providers to answer a list of questions by November 1, 2010. The Commission's order did not make clear the means by which those service providers should supply their answers to the Commission. The Commission is issuing this order to clarify how those responses should be provided to the Commission.

THE COMMISSION ORDERS THAT:

1. Local exchange telecommunications service providers responding to the questions set forth in the Commission's September 1 Order Opening an Investigation into the Quality of Wireline Telecommunications Services in Missouri shall file their responses directly in this case file via EFIS.

2. This order shall become effective immediately upon issuance.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'S. Reed', is positioned above the printed name of the Secretary.

Steven C. Reed
Secretary

(S E A L)

Morris L. Woodruff, Chief Regulatory
Law Judge, by delegation of authority pursuant
to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 2nd day of September, 2010.