BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of a Proposed Rulemaking to)	
Amend 4 CSR 240-13 Service and Billing)	File No. AX-2013-0091
Practices for Residential Customers)	.

STAFF'S MEMORANDUM

COMES NOW Staff of the Missouri Public Service Commission ("Staff"), by and through the undersigned counsel, and respectfully files the attached Memorandum pursuant to *General Procedure 1*, stating Staff's finding that the actual cost of the amendments at 4 CSR 240-13 to public and private entities have not exceeded the estimates by more than 10 percent.

WHEREFORE, Staff files this *Memorandum* for the Commission's information and consideration.

Respectfully Submitted,

/s/ Kevin A. Thompson

Kevin A. Thompson Missouri Bar Number 36288 Chief Staff Counsel

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Attorney for the Staff of the Missouri Public Service Commission.

CERTIFICATE OF SERVICE

I do hereby certify that a true and correct copy of the foregoing document has been emailed this 24th day of May, 2016, to all counsel of record in this proceeding.

/s/ Kevin A. Thompson

MEMORANDUM

TO: Case File for Case No. AX-2013-0091

FROM: Gay Fred, on Behalf of the Commission Staff

SUBJECT: Rule 4 CSR 240-13 Service and Billing Practices for Residential Customers

DATE: May 24, 2016

The Commission Staff has investigated the cost of implementing the rule adopted by the Commission through this case, and reports that it has not discovered any information that would show that the cost estimate published in the *Missouri Register* was inaccurate in connection with the implementation of the amendments to the Service and Billing Practices for Residential Customers Rule 4 CSR 240-13, in Case No. AX-2013-0091.

Additionally, Staff reports that it has not received any information from any party potentially or actually affected by the implementation of the subject rule that would show that the cost estimate published in the *Missouri Register* was inaccurate.

The Commission's General Procedure GP-1 (GP-1) requires, among other things, that within 30 days before the end of the first full fiscal year after the implementation of a rule, amendment or rescission, that the Staff is to investigate whether the cost to all affected entities, including the Commission, has exceeded by ten percent or more the estimated cost in the fiscal note, or, where appropriate, has exceeded five hundred dollars.

GP-1 also requires the Staff to prepare a memorandum showing the results of its investigation within thirty (30) days after the end of the first full fiscal year of the implementation of the subject rule, amendment or rescission. If the Staff investigation shows that the costs have not exceeded ten percent for all entities or, where appropriate, the estimated five hundred dollars, Staff's Memorandum shall be entered into EFIS under the rulemaking's docket number.

The Staff's response regarding the accuracy of the published cost estimates is within the time frame specified by Section 536.200.2, RSMo 2000. This statute requires publication in the *Missouri Register* of a report of any excess cost over estimated cost, or cost over five hundred dollars, where appropriate, within 90 days after the close of the "first full fiscal year" after the implementation of the subject rule, amendment or rescission. The change in the rule that was the subject of this case was effective on February 28, 2014. The first full fiscal year after implementation of the rules thus ended on June 30, 2015. Accordingly, September 28, 2015, would represent the 90-day expiration period for the publication of a report regarding excess cost information in the *Missouri Register*. Since the Staff's investigation indicates that the published cost estimates related to the changes in the rule have not been exceeded, no *Missouri Register* publication is required under Section 536.200.2, RSMo 2000.