

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of I.H. Utilities, Inc.,                     )  
Small Company Rate Increase                            )

**File No. WR-2010-0048**  
Tracking No. YW-2010-0068

**STAFF’S REPORT OF INVESTIGATIONS AND RESPONSES REGARDING PUBLIC COMMENTS**

COMES NOW the Staff of the Missouri Public Service Commission (“Staff”), by and through Counsel, and for its Report states:

1. Staff has received public comments regarding operational issues of I.H. Utilities Inc., attached, hereto, in Attachment A.
2. Staff’s Report of Investigations regarding the public comments is attached, hereto, in Attachment A.
3. Staff’s correspondence, is attached, hereto, in Attachment A.
4. Because the comments Staff received in this cause each necessitated an individualized investigation and response, Staff has neither utilized nor prepared a “Standard Information Letter.”

WHEREFORE the Staff requests that the Commission accept this Report of Staff’s Investigations of the public comments received in this cause, and Staff’s Responses there-to.

Respectfully submitted,

/s/ Sarah Kliethermes  
Sarah L. Kliethermes  
Legal Counsel  
Missouri Bar No. 60024

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Missouri Public Service Commission  
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### **CERTIFICATE OF SERVICE**

I hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile or electronically mailed to all counsel of record this 25<sup>th</sup> day of September, 2009.

/s/ Sarah Kliethermes