

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of	)	
Missouri-American Water Company's	)	
Request for Authority to Implement	)	<b><u>File No. WR-2010-0131</u></b>
a General Rate Increase for	)	
Water Service and Sewer Service	)	
Provided in Missouri Service Areas	)	

**ORDER GRANTING ADDITIONAL TIME AND DIRECTING FILING**

Issue Date: November 15, 2010

Effective Date: November 15, 2010

The Commission is granting the request for additional time (“motion”) that Staff filed on behalf of the Riverside Collaborative Group (“Group”) established in the *Report and Order*.<sup>1</sup> The *Report and Order* established the Group to explore service issues that the City of Riverside raised in its pre-filed testimony and ordered the filing of a report.

Staff filed the motion as part of the *Report of Riverside Collaborative Group*.<sup>2</sup> In that report, Staff states that the Group has begun discussions of the service issues and asks for time to further its discussions. The Commission received no response to the motion within the ten-day period set forth at 4 CSR 240-2.080(15).

Therefore, the Commission will grant the request and order the filing of a report.

**THE COMMISSION ORDERS THAT:**

1. The request for additional time for the members of the Riverside Collaborative Group (“Group”) to discuss service issues is granted.

---

<sup>1</sup> Issued on June 16, 2010.

<sup>2</sup> Filed on November 1, 2010.

2. The members of the Group shall file a report updating the status of the Group's discussions no later than December 1, 2010.

3. This order is effective immediately on issuance.

**BY THE COMMISSION**



Steven C. Reed  
Secretary

( S E A L )

Daniel Jordan, Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 15<sup>th</sup> day of November, 2010.