

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of Missouri-American Water)
Company's Request for Authority to Implement a) Case No. WR-2010-0131
General Rate Increase for Water and Sewer)
Services Provided in Missouri Service Areas)

NOTICE REGARDING EXTERNAL COMMUNICATION

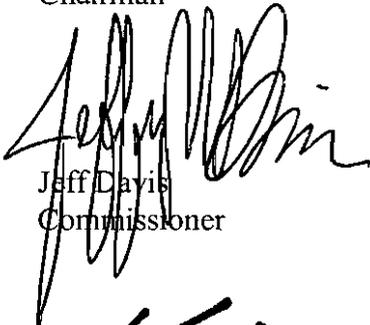
Issue Date: January 11, 2010

On January 11th, 2010, we received the attached letter from Scott Mears, President – St. Joseph Regional Association of Realtors, regarding Missouri American Water Company.

Respectfully Submitted,



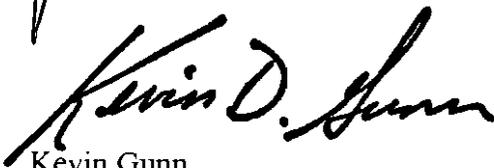
Robert M. Clayton III
Chairman



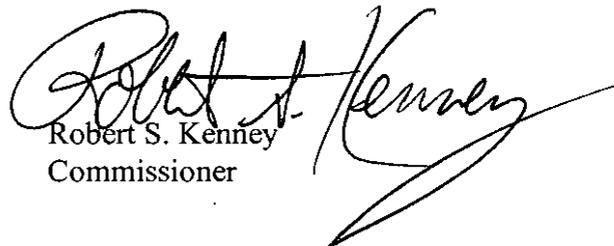
Jeff Davis
Commissioner



Terry M. Jarrett
Commissioner



Kevin Gunn
Commissioner



Robert S. Kenney
Commissioner

Dated at Jefferson City, Missouri,
On this 11th day of January, 2010.

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November 17, 2009

Robert Clayton, III, Chairman
Jeff Davis, Commissioner
Terry M. Jarrett, Commissioner
Kevin Gunn, Commissioner
Robert S. Kenny, Commissioner
Public Service Commission
Governor Office Building
200 Madison Street
PO Box 360
Jefferson City, MO 65102-0360

RE: Missouri American Water Company rate hikes 2009

Dear Sirs:

I am writing on behalf of the St. Joseph Regional Association of REALTORS® ("SJRAR"), which represents over 300 REALTORS® in the St. Joseph area.

The SJRAR became aware that Missouri American Water Company (MOAWC) has filed an application for a 28.3% increase in water rates for the St. Joseph area. The Missouri American Water Company cites the need for improvements to infrastructure as the primary reason for the rate increase. Additionally, SJRAR has discovered that MOAWC has filed similar applications for rate increases in Joplin, Missouri, and Jefferson City, Missouri. If the PSC grants the MOAWC's rate increases, at least in St. Joseph, the average water bill for a single residence will increase \$8.38 a month.

While we acknowledge that \$8.38 a month is not going to prevent persons from buying or selling houses or commercial buildings, we wish to remind the PSC that two years ago MOAWC increased rates by 30% or \$6.78 per month in the St. Joseph area. Last year, rates were reduced by 2%. Currently, consumers are experiencing great increases in their costs of living across the board.

The SJRAR believes that rate increases (for all goods and services), but especially rate increases approaching 30%, do nothing but stymie economic activity, which is vital to the community in general and REALTORS® specifically. SJRAR believes that vigorous economic activity is the key to economic recovery. These rate increases come at a time when all industries, not only the real estate industry, are attempting to generate economic activity.

On behalf of the St. Joseph Regional Association of REALTORS®, I implore the members of the Public Service Commission to use good judgment and a broader perspective with regard to MOAWC's application for an increase in the water rates in St. Joseph and all areas of the state. We believe that tempering MOAWC's request for severe rate hikes now will do more

for the economic recovery than MOAWC's need for infrastructure.

Thank you.

Sincerely,

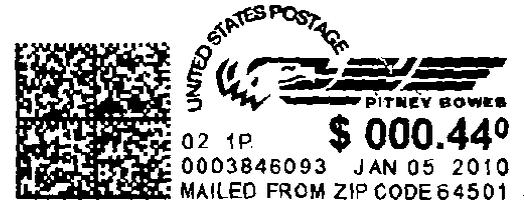
St. Joseph Regional Association of REALTORS®

A handwritten signature in cursive script that reads "Scott A. Mears".

Scott Mears, President



St. Joseph Regional Association of REALTORS®
2001 Jules Street
St. Joseph, MO 64501



Robert Clayton, III, Chairman
Public Service Commission
Governor Office Building
200 Madison Street
P.O. Box 360
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