

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of Missouri-American Water Company's)
Request for Authority to Implement A General Rate) **File No. WR-2011-0337, et al.**
Increase for Water and Sewer Service Provided in)
Missouri Service Areas)

ORDER DIRECTING FILING

Issue Date: October 13, 2011

Effective Date: October 13, 2011

The Commission will be hosting a Utility Days event at Chesterfield Mall on October 14, 2011. Public comments may be received at this event that relate to Missouri-American Water Company's rate increase request. Consequently, the Commission will direct its Staff to file all public comments received at this event that relate to MAWC.

THE COMMISSION ORDERS THAT:

1. No later than November 4, 2011, the Commission's Staff shall file all public comments received at the October 14, 2011 Utility Days event that relate to Missouri-American Water Company.
2. The Commission's Data Center shall enter these comments into the Electronic Information and Filing System as a single batch filing.
3. This order shall become effective immediately upon issuance.

(S E A L)

BY THE COMMISSION



Steven C. Reed
Secretary

Harold Stearley, Senior Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 13th day of October, 2011.