

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Gene Roverman,)	
)	
Complainant,)	
)	
v.)	<u>Case No. WC-2006-0248</u>
)	
Missouri-American Water Company,)	
)	
Respondent.)	

ORDER SCHEDULING A PREHEARING CONFERENCE

Issue Date: March 2, 2006

Effective Date: March 2, 2006

Gene Roverman, a customer of Missouri-American Water Company, filed a complaint against that company on December 9, 2005. Missouri-American filed an answer to that complaint on January 11, 2006. At the request of the Commission, the Commission's Staff investigated the complaint and filed a report on March 1. The next step is to schedule an evidentiary hearing to allow the parties an opportunity to present their evidence and arguments.

A prehearing conference will be held to discuss the scheduling of an evidentiary hearing. The parties are welcome to participate in this conference by telephone.

IT IS ORDERED THAT:

1. A prehearing conference shall be held on March 27, 2006, beginning at 10:00 a.m., in Room 305 of the Governor Office Building, 200 Madison Street, Jefferson City, Missouri. This conference will be held in a building that meets accessibility standards required by the Americans with Disabilities Act. If you need

additional accommodations to participate in this conference, please call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 before the conference. **Any party wishing to participate by telephone may do so by dialing 573-522-8023 at the time set for the conference.**

2. This order shall become effective on March 2, 2006.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', written over a horizontal line.

Colleen M. Dale
Secretary

(S E A L)

Morris L. Woodruff, Deputy Chief Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 2nd day of March, 2006.