

assistance, to use this data to monitor and identify water leakage in the system. Therefore, Staff recommends that this condition has served its purpose in effectuating Suburban's meter reading process and water leak identification, and is no longer necessary as an ongoing condition for review.

5. All applicable conditions contained within the Agreement, as approved by the Commission, have been completed or met. Therefore, Staff recommends this case be closed.

WHEREFORE, Staff submits this final report for the Commission's information and consideration.

Respectfully Submitted,

/s/ Shelley Syler Brueggemann

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CERTIFICATE OF SERVICE

I hereby certify that copies of the foregoing document have been mailed or hand-delivered, and electronically mailed to the following on this 9th day of February, 2009:

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Final Staff Report

Case No. WC-2008-0030

SUBURBAN WATER & SEWER COMPANY INSPECTION

Prepared By:

Martin Hummel

Water & Sewer Department

February 9, 2009

On July 11, 2008, a Stipulation and Agreement (Agreement) was submitted to the Missouri Public Service Commission (Commission) to resolve all remaining contested issues. The Commission issued its *Order Approving Stipulation and Agreement, Adopting Its Conditions and Requiring Compliance Therewith, and Dismissing Gordon Burnam* (Order), approving the Agreement on July 25, 2008.

Item A.1., STANDPIPE REPLACEMENT:

The Commission's Order specifically directed, in part, that: "...Suburban shall dismantle and remove its current standpipe and replace it with a standpipe of sufficient dimension to provide safe and adequate water service to Suburban's customers.... The standpipe project shall be completed and the standpipe fully operational and used for service no later than March 31, 2009...". Order at 2-3; Agreement at 3, A.1.

Staff hereby reports that the replacement standpipe was installed, meeting Missouri Department of Natural Resources (DNR) requirements, and was fully operational by October 31, 2008, as directed by the Commission. This is based on communication with DNR and field observations.

Item A.2., METER READING MONTHLY REPORTS:

The Commission directed compliance with the Agreement's condition A.2., stating: "Suburban shall continue to provide monthly reports regarding master meter and customer meter readings in order for the Staff to monitor for any water leakage in the system." (Agreement at 4).

The Staff continued to work with Suburban in refining its meter reading process and evaluating the data collected. Staff reviewed Suburban's monthly reports on master meter and customer meter readings for the past year. The Staff is confident that Suburban now has an established meter reading process with the capability to use the data collected to operate the utility, including using the data to monitor for leaks. As such, the Staff believes that it is no longer necessary for Suburban to provide these monthly meter reading reports to the Staff.

Conclusion:

The Staff made its final inspection on February 5, 2009, and verified that the conditions contained within the Commission Order, approving the Agreement, have been met at this time. The Staff continue to confer with Suburban on meter reading, flushing, disinfection and record keeping and other routine operational issues. The Staff is available to confer with Suburban on these various issues as requested by Suburban in the future.