

**BEFORE THE PUBLIC SERVICE COMMISSION**  
**OF THE STATE OF MISSOURI**

The Staff of the Missouri Public Service Commission,	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>Case No. WC-2008-0030</u></b>
	)	
Suburban Water and Sewer Company, Inc., and Gordon Burnam,	)	
	)	
Respondents.	)	

**ORDER DIRECTING FILING AND DIRECTING STAFF TO INVESTIGATE**  
**AND FILE A REPORT**

Issue Date: August 6, 2007

Effective Date: August 6, 2007

In this complaint, which was filed on July 27, 2007, the Staff of the Missouri Public Service Commission seeks Commission orders: (1) directing Staff to investigate the quality of water supplied by Suburban Water and Sewer Company, Inc. ("Suburban") and Gordon Burnam and the methods employed by them in supplying and distributing water for any purpose; (2) directing Staff to file a recommendation concerning that investigation; (3) setting this matter for a full evidentiary hearing; and (4) requiring Suburban and Mr. Burnam to make reasonable improvements to the water system to promote the public interest, preserve the public health, and protect Suburban's customers.

As to the first two items, the Commission would like to have the benefit of such an investigation and report by its Staff before it further considers this matter.<sup>1</sup> Given the

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<sup>1</sup> The Commission is aware that the 30-day answer period provided under Commission Rule 4 CSR 240-2.070(7) has just begun. However, 4 CSR 240-2.070(10) states that "[t]he commission may order, at any time after the filing of a complaint, an investigation by its staff as to the cause of the complaint."

circumstances described in the complaint, Staff should be able to complete its investigation and prepare a report concerning the results of that investigation no later than September 20, 2007.

The same pleading also contains Staff's Motion for Expedited Treatment, in which Staff requests priority treatment and consideration of the complaint under Commission Rule 4 CSR 240-2.080(16). In particular, Staff asks that the Commission hold a hearing in this matter by no later than October 15, 2007, and that it issue its decision by no later than November 15, 2007. In support of the motion, Staff has alleged, among other things, that: Suburban has stated a clear intention to wind up its affairs and leave the water business; Mr. Burnam is a resident of Florida, and is in Missouri only for limited amounts of time each year; a system failure may be imminent due to the deteriorated condition of the system; and that expedited treatment is appropriate to avoid harm to Suburban's customers and ensure that they receive safe and adequate water service. Given the nature of the motion, which needs to be promptly adjudicated, the Commission will order any party who wishes to oppose Staff's Motion for Expedited Treatment to do so within a calendar week.

**IT IS ORDERED THAT:**

1. The Staff of the Missouri Public Service Commission shall promptly commence an investigation into the quality of water supplied by Suburban Water and Sewer Company, Inc. and Gordon Burnam and the methods employed by them in supplying and distributing water for any purpose.

2. The Staff of the Missouri Public Service Commission shall file a report concerning the results of its investigation no later than September 20, 2007.

3. Any party who wishes to oppose Staff's July 27, 2007 Motion for Expedited Treatment shall do so by filing an appropriate pleading no later than August 13, 2007.

4. This order shall become effective on August 6, 2007.

**BY THE COMMISSION**

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', written over a horizontal line.

Colleen M. Dale  
Secretary

( S E A L )

Benjamin H. Lane, Regulatory  
Law Judge, by delegation of authority  
under Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 6th day of August, 2007.