

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of an Investigation to Examine)
Call Routing and Call Completion Problems in the) File No. TO-2012-0104
State of Missouri.)

ORDER DIRECTING STAFF TO RESPOND

Issue Date: October 5, 2011

Effective Date: October 5, 2011

On October 5, 2011, a group of small, rural telephone companies¹ filed a application asking the Commission to open an investigative case to examine call routing and completion problems in Missouri. Before acting on that application, the Commission will give its Staff an opportunity to respond.

THE COMMISSION ORDERS THAT:

1. No later than October 17, 2011, the Commission's Staff shall file a response to the Application to Open Investigatory Docket, indicating whether Staff believes an investigation is appropriate and if so, providing an outline of how that investigation should be conducted.

¹ The applicants are Alma Communications Company, d/b/a Alma Telephone Company, Chariton Valley Telephone Corporation, Chariton Valley Telecom Corporation, Choctaw Telephone Company, Mid-Missouri Telephone Company, and MoKAN Dial, Inc.

2. This order shall become effective immediately upon issuance.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'S. Reed', is positioned above the printed name.

Steven C. Reed
Secretary

(S E A L)

Dated at Jefferson City, Missouri,
On this 5th day of October, 2011

Woodruff, Chief Regulatory Law Judge