

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the Request of CenturyTel of)	
Missouri, LLC, and Embarras Missouri, Inc. for Relief)	File No. TO-2010-0042
from Submission of Surveillance Data Reports.)	

STAFF RESPONSE

COMES NOW the Staff of the Missouri Public Service Commission and for its response to the Pleading filed by the Office of the Public Counsel (OPC) states:

1. As noted in its recommendation, the Staff finds the reports uninformative and believes they can be discontinued without any deterioration in oversight or degradation of customer service. The Staff sees no reason for CenturyTel of Missouri, LLC and Embarras Missouri, Inc. to continue to collect and retain the information contained in the reports in the unlikely event that the information will become useful.

2. The Staff does agree with the OPC that, as a general proposition, telecommunications companies should make and maintain such records as are necessary to monitor their systems and services so that safe and adequate service levels can be attained.

WHEREFORE, the Staff continues to recommend that the Commission issue an order that relieves the Companies of their obligation to file Surveillance Data Reports.

Respectfully submitted,



Colleen M. Dale
Senior Counsel
Missouri Bar No. 31624
Attorney for the Staff of the
Missouri Public Service Commission
P. O. Box 360
Jefferson City, MO 65102
(573) 751-4255 (Telephone)
cully.dale@psc.mo.gov

Certificate of Service

I hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile or electronically mailed to all counsel of record this 27th day of August, 2009.

