# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the matter of The Empire District Electric	)	
Company of Joplin, Missouri for authority to	)	
file tariffs increasing rates for water service	)	Case No. WR-2006-0215
provided to customers in the Missouri	)	
service area of the Company.	)	

# NOTICE OF AGREEMENT REGARDING DISPOSITION OF SMALL COMPANY RATE INCREASE REQUEST

**COMES NOW** the Staff of the Missouri Public Service Commission ("Staff"), by and through Counsel, and for its <u>Notice of Agreement Regarding Disposition of Small Company Rate</u>

Increase Request states the following to the Missouri Public Service Commission ("Commission").

- 1. On November 21, 2005 (unless noted otherwise, all dates herein refer to the year 2005), The Empire District Electric Company ("Company") submitted to the Commission revised tariff sheets to implement increases in its water service rates and charges, and other tariff changes, and the instant case was established.
- 2. As is noted in the Company's tariff filing transmittal letter, the changes contained in the subject revised tariff sheets are based upon a <u>Company/Staff Agreement Regarding Disposition</u> of <u>Small Water Company Rate Increase Request</u> ("Disposition Agreement") entered into by the Company and the Staff. As is also noted in the Company's tariff filing transmittal letter, the Disposition Agreement pertains to the small company rate increase request that the Company submitted to the Commission on June 24 (Work I.D. No. QW-2005-0012).
- 3. Included in the document that is attached hereto and identified as Appendix A are copies of the Disposition Agreement, and related attachments, which are referenced in the Company's tariff filing transmittal letter.

4. Consistent with established internal procedures regarding small company rate increase requests, the Staff intends to file its recommendation in this case by the end of business on December 29.

**WHEREFORE**, the Staff respectfully submits the attached information for the Commission's information and consideration in this case.

Respectfully Submitted,

DANA K. JOYCE General Counsel

#### /s/ Keith R. Krueger

Keith R. Krueger Deputy General Counsel Missouri Bar No. 23857

Attorney for the Staff of the Missouri Public Service Commission

P.O. Box 360 Jefferson City, MO 65102 573-751-4140 (telephone) 573-751-9285 (facsimile) keith.krueger@psc.mo.gov (e-mail)

#### **CERTIFICATE OF SERVICE**

I hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile or electronically mailed to all counsel and/or parties of record this 30th day of November 2005.

/s/ Keith R. Krueger

### APPENDIX A

### **DISPOSITION AGREEMENT & ATTACHMENTS**

### CASE No. WR-2006-0215

Note: To browse through this document by item, click on the "Bookmark" tab at the top of the menu bar to the left of the screen and then click on the item that you want to see.

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# Company/Staff Disposition Agreement

# COMPANY/STAFF AGREEMENT REGARDING DISPOSITION OF SMALL WATER COMPANY RATE INCREASE REQUEST

#### THE EMPIRE DISTRICT ELECTRIC COMPANY

#### MO PSC Work I.D. No. QW-2005-0012

#### **BACKGROUND**

The Empire District Electric Company ("Company") initiated the small company rate increase request ("Request") for water service that is the subject of the above-referenced Missouri Public Service Commission ("Commission") tracking file by submitting a letter to the Secretary of the Commission in accordance with the provisions of Commission Rule 4 CSR 240-3.635, Water Utility Small Company Rate Increase Procedure ("Small Company Rate Increase Procedure"). In its request letter, which was received at the Commission's offices on June 24, 2005, the Company set forth its request for an increase of \$522,835 in its total annual water service operating revenues. In its letter, the Company also recognized that its general tariff provisions would be reviewed during the Commission Staff's review of the rate increase request, and could thus be the subject of Staff recommendations at the conclusion of the rate increase process. The Company provides service to approximately 4,586 customers, the vast majority of which are residential customers.

Upon receipt of the Company's request letter, personnel in the Commission's Data Center entered the letter into the Commission's electronic filing and information system and Work I.D. No. QW-2005-0012 was assigned to the Request. The Request was then routed to the Commission's Water & Sewer Department for processing under the Small Company Rate Increase Procedure.

Pursuant to the provisions of the Small Company Rate Increase Procedure and related internal operating procedures, the Staff of the Commission ("Staff") initiated an audit of the Company's books and records, a review of certain of the Company's general business practices, an

inspection of the Company's facilities and a review of the Company's operation of its facilities. (Hereafter, these activities will be collectively referred to as the Staff's "investigation" of the Company's Request.)

Upon completion of its investigation of the Company's Request, the Staff provided the Company and the Office of the Public Counsel ("OPC") various information regarding the results of the investigation, as well as its initial recommendations for resolution of the Company's Request.

#### RESOLUTION OF THE COMPANY'S RATE INCREASE REQUEST

Pursuant to negotiations held subsequent to the Company's and the OPC's receipt of the above-referenced information regarding the Staff's investigation of the Company's Request, the Staff and the Company hereby state the following agreements.

- (1) That for the purpose of implementing the agreements set out herein, the Company will file tariff revisions with the Commission containing the rates and language set out in the example tariff sheets attached hereto as Attachment A.
- (2) That the ratemaking income statement attached hereto as Attachment B accurately reflects the Company's annualized revenues generated by its current customer rates, the Company's total annualized cost of providing service and the agreed-upon annualized operating revenue increase of \$469,138, which is required to recover the Company's cost of service.
- (3) That the rates set out in the attached example tariff sheets, the development of which is shown on the rate design worksheet attached hereto as Attachment C, are designed to generate revenues sufficient to recover the Company's total annualized cost of service, and that the provisions of the attached example tariff sheets also properly reflect all other agreements set out herein, where necessary.
- (4) That the rates included in the attached example tariff sheets are just and reasonable.
- (5) That the schedule of depreciation rates attached hereto as Attachment D hereto should be the prescribed schedule of water plant depreciation rates for the Company, as these were the depreciation rates used by the Staff in its revenue requirement analysis.

The Empire District Electric Company – Page 3 of 5 Pages

(6) That the Company will continue its existing ten year replacement program for existing meters.

(7) That the above agreements satisfactorily resolve all issues identified by the Staff and the Company regarding the Company's Request, except as otherwise specifically stated.

#### **ADDITIONAL MATTERS**

This Disposition Agreement is only between the Staff and the Company, in which case the Small Company Rate Increase Procedure requires that the Company send a notice to its customers regarding the rates and charges that would result from implementation of the provisions of this Disposition Agreement. In compliance with the Small Company Rate Increase Procedure, that notice will provide the Company's customers an opportunity to send comments to the OPC and the Staff within twenty (20) days after the date of the notice. In addition to that customer notice, the Company acknowledges that the OPC also has the right to request that the Commission hold a local public hearing regarding the Company's Request and the provisions of this Disposition Agreement.

Other than the specific conditions agreed upon and expressly set out herein, the terms of this Disposition Agreement reflect compromises between the Staff and the Company, and neither party has agreed to any particular ratemaking principle in arriving at the amount of the annual operating revenue increase specified herein.

The Company acknowledges that the Staff will be making an additional filing with the Commission regarding this matter, with that filing including the following: (a) the Staff's recommendation for approval of the subject tariff revisions, and any related recommendations; (b) background information regarding the Company's Request and the Staff's investigation thereof; (c) the Staff's audit workpapers; (d) a general overview of the Company, including an overview of

the Company's customer service procedures and practices; (e) information regarding the status of

the Company's payment of its Commission assessments; (f) the status of the Company's submission

of its Commission annual reports; (g) the status of the Company's submission of its Commission

annual statement of operating revenues; (h) any other pending cases that the Company may have

before the Commission; (i) any recent Notices of Violations issued to the Company by the Missouri

Department of Natural Resources; and (j) the status of the Company's corporate standing with the

Missouri Secretary of State. Additionally, the Company agrees that the Staff shall have the right to

provide whatever oral explanation the Commission may request regarding the rate case that will be

created when the Company files the tariff revisions called for in this agreement, at any agenda

meeting at which that case is noticed to be considered by the Commission. To the extent reasonably

practicable, the Staff will provide the Company with advance notice of any such agenda meeting so

that it may have the opportunity to also be represented at the meeting.

Small Company Rate Case Disposition Agreement MO PSC Work I.D. No. QW-2005-0012 The Empire District Electric Company – Page 5 of 5 Pages

#### **EFFECTIVE DATE AND SIGNATURES**

This Disposition Agreement shall be considered effective as of the date that the Company files the tariff revisions required herein with the Commission.

Agreement Signed and Dated:

Dale W. Johansen

Manager – Water & Sewer Department Missouri Public Service Commission Staff

David W. Gibson

Vice President-Regulatory & General Services The Empire District Electric Company-Water

#### **List of Attachments**

Attachment A – Example Tariff Sheets

Attachment B – Ratemaking Income Statement

Attachment C - Rate Design Worksheet

Attachment D - Schedule of Depreciation Rates

# Agreement Attachment A

**Example Tariff Sheets** 

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION		P.S.C. Mo.	No4		
THE EMPIRE DISTRICT ELECTRIC COMPANY					
		Revised Sheet nceling P.S.C. Mo.			
ForAURORA, MARIONVILLE, VERONA  No supplement to this tariff will be issued except		Revised Sheet			
For the purpose of canceling this tariff.		Which was issued			
WATER SE SCHEDUL					
GOTIEBOL	- V V / \				
AVAILABILITY:  This schedule is available for water service on an annual Company.	basis to any custom	er located along	the water lines of the		
MONTHLY RATE:					
Customer Charge: Meter 5/8" or less +					
Meter 1" +		22.39 67.01			
Meter 4" +		204.88			
Meter 6" +		407.63			
Consumption Charge: First 100,000 gallons, per thousand gallons +		\$ 3.40			
Over 100,000 gallons, per thousand gallons +		1.20			
TANK WATER:					
Per 1,000 galions or less +		\$ 14.51			
PRIVATE FIRE PROTECTION SERVICE CHARGE:  If the Company for the service of the Customer's private fir facilities not normally provided by the Company for the Cust charge of 1 1/2% of such excess investment by the Company.  PUBLIC FIRE HYDRANT SERVICE CHARGE:  A monthly charge for fire hydrant service to each communit formula below and shall be added to each regular water service.	omer's regular water s	service, the Custon ermined annually	mer will pay a monthly n accordance with the		
reside within the community.	D				
Monthly Charge = N x	x <del>K</del> x 12				
Where: N = Number of Public Fire Hydrants in service with	hin the community at t	he Date of			
Determination  R = Annual Rental Charge of \$159.83 per fire hyd  A = Number of Customers within the community r  Date of Determination.		Schedule WA at t	he		
The monthly fire hydrant service charge will be adjusted ann	ually on March 1 has	ad an Dacambar 3	21 data of the provious		
year or, at its option, the Company may adjust the monthly customers or fire hydrants in the community where the variar computation.	service charge at any	time to reflect cha	inges in the number of		
PAYMENT: Bills for customers will be due on or before twenty-one (21) da	ys after the date there	of.			
GROSS RECEIPTS, OCCUPATION OR FRANCHISE TAXES, OR PRIMACY FEES:  There shall be added to the Customer's bill, as a separate item, an amount equal to the proportionate part of any license, occupation, franchise, or other similar fee or tax now or hereafter imposed upon the Company by any municipality or any other governmental authority, whether imposed by ordinance, franchise or otherwise, in which the fee or tax is based upon a percentage of gross receipts, net receipts or revenues from the sale of water service rendered by the Company to the Customer. Bills will be increased the proportionate amount only in service areas where such tax is applicable. There shall be added to the Customer's bill, as a separate item, the appropriate amount					

STA	ATE:	OF MISSOURI, PUBLIC SERVICE COMMISSION P.S.C. Mo. No. 4
		MPIRE DISTRICT ELECTRIC COMPANY
		Sec. 2 1st Revised Sheet No. 4
For		AURORA, MARIONVILLE, VERONA  Canceling P.S.C. Mo. No. 4
No s	supple	ment to this tariff will be issued except Sec. 2 Original Sheet No. 4
for t	he pur	rpose of canceling this tariff.  VVNICN Was Issued U7-11-78
	***	RULES AND REGULATIONS
		CHAPTER II
		GENERAL CONDITIONS
A.	Apı	plication for Service
	1.	Service Application: Applications for service shall be made upon the Company's standard application forms, signed by the applicant.
	2.	Application in Name of Customer:  Each service application must be made in the true name of the customer.
	3.	Separate Service Application for Each Location and Each Class of Service: A separate service application must be made for each location and each class of service.
	4.	How Application for Service Should be Made:
		a. Residential or Small Commercial - Service Established to Premises: Where service is already established at the desired location, customer shall make application for service to the nearest Company office or collection agency within five (5) days after date of initial use of service. If a Residential or Small Commercial Customer merely transfers from one location to another location, where service has not been disconnected, the customer shall notify the Company of date and final meter reading at location being vacated, and date of initial meter reading at location being occupied, and request service contract, customer deposit and unpaid charges to be transferred from old to new address. In the event service to the new location has been disconnected, customer must make proper application and establish proper credit in order that service may be established.
		b. Residential or Small Commercial - New Location, or Large Commercial or Industrial:  Any applicant in either of these classifications desiring to receive service from the Company, should notify the nearest Company office. A representative of the Company will then consult with the customer as to available service, location of customer's point of delivery, Company facilities necessary for the class of service desired, etc. Company representatives are competent to render valuable advice and assistance to assist Residential, Commercial or Industrial customers in obtaining the proper service, and to avoid unnecessary delay or expense to the customer due to improper selection of equipment or of installation. The Company desires especially to advise and assist the applicant or customer with respect to location of meter of point of delivery.
		c. For service at a new location, applicant shall pay, in advance, a service connection charge as follows: *
		3/4" or less Single Meter Service Connection \$580 3/4" Dual Meter Service Connection (with 1" service line) \$650
		If one side of a dual connection is used, customer shall pay only one-half of the \$650 charge, or \$325. For a service larger than 3/4" the service connection shall be equal to the cost of installing a meter and service connection (time and material).
		If service is requested at a point not already served by a main of adequate capacity, the Company shall extend its mains as provided in Chapter III b.
В.		Service Contract
	1.	Service Contract: A service application, when accepted by the Company, becomes a service contract between the customer and the Company, whereby the customer will pay the Company for any service taken by the customer thereunder. The Company will not maintain service to the customer without a service contract. The customer may not assign any rights thereunder without written consent of the Company. These Rules and Regulations are, by reference, made a part of such service contract.

Year

ęт	ΛTF	OF MISSOURI, PUBLIC SERVICE COMMISSION P.S.C. Mo. No. 4
		MPIRE DISTRICT ELECTRIC COMPANY
		Sec. 2 1st Revised Sheet No. 5 Canceling P.S.C. Mo. No. 4
Fo		AURORA, MARIONVILLE, VERONA  ment to this tariff will be issued except  Sec. 2 Original Sheet No. 5
		pose of canceling this tariff.  Which was issued 07-11-78
		RULES AND REGULATIONS
	2.	Period of Contract: Unless otherwise specified, all service contracts shall be made effective for a period of one (1) year. When justified by exceptional service requirements, the Company may require a longer contract period commensurate with the customer's service requirements and the necessary Company facilities.
	3.	Contract Self-Contained:  No promises, representations or agreements of anyone shall be binding upon the Company unless the same shall be incorporated in the service contract.
C.	Se	rvice Policy
	1.	Supplying Water Service: All water service shall be supplied exclusively by the Company while the contract and agreement remain in force.
	2.	One Service to a Building: Except for certain special conditions, there shall be only one point of delivery to a building, for each class of service furnished. Where more than one customer occupies the same building, more than one point of delivery may be installed, provided all such points are connected to and supplied from the one set of Company's main lines.
	3.	One Meter for Each Class of Service, to Each Customer, at Each Location:  Only one meter shall be installed for each class of service to each customer at each location, and each meter shall be billed separately under the appropriate rate schedule of the Company. However, in cases where exceptional service conditions require more than one such meter, the Company shall have the right to install more than one such meter under one application for service.
	4.	Service Policy For the convenience of the customer, service to the premises will not be discontinued (except when the Company considers necessary) upon termination of usage and vacation of premises by the customer. Service will be maintained for the convenience of the next succeeding occupant. There will be posted in the vacated premises a card form whereby the incoming occupant may promptly copy the initial meter reading, to be forwarded to the Company office address shown on the card. However, in order to continue to receive service, the customer must, without delay, make proper application for service.
	5.	Continuity of Service: The Company will exercise reasonable diligence and care in providing regular and uninterrupted supply of service to customer. Whenever the Company finds it necessary, in order to repair or improve its system facilities, the Company shall have the right temporarily to suspend service to customer. It is understood and agreed that hazards to continuity of service are recognized by the customer before utilizing service. The Company will not be liable for any interruption, fluctuation, shortage or insufficiency of supply of service, or for any loss or damage occasioned thereby, if same is caused by strike, riot, civil commotion, hostile attack, storm, fire, accident, breakdown, unexpected or prolonged increase in usage of water, act of God, legal process, governmental interference, or any cause beyond its control. The Company shall issue instructions to its employees to the extent practical covering procedures to be followed in the event of an emergency in order to prevent or mitigate the interruption, fluctuation, shortage or insufficiency of supply of service as much as reasonably possible. If, because of such emergency, it appears reasonably necessary to do so, the Company may interrupt, curtail or suspend water service to all or some of its customers and the selection by the Company of the customers to whom service is interrupted, curtailed or suspended shall not result in liability of the Company to any such customer if such action is taken by the Company in a good faith effort to prevent the impairment of service or reduce the number of persons affected thereby.

STATE (	OF M	IISSOURI, PUBLIC SERVICE COMMISSION				P.8	S.C. Mo. No	. 4	-
		E DISTRICT ELECTRIC COMPANY	Sec	2_		Revised	Sheet No S.C. Mo. No		<b></b>
No suppler	nent to	RORA, MARIONVILLE, VERONA  o this tariff will be issued except of canceling this tariff.	Sec		_1st_	Revised Which was	Sheet No s issued _	o. <u>13</u> 11-07-02	_
			ES AND LATIONS	****		***			
				# <del>!</del>		<del> </del>			
	b.	Interest at a rate which is equal to one percent (1%) will be payable on all deposits. This rate shall be published in the <u>Wall Street Journal</u> on the last busi will be either credited to the service account of the Interest shall not accrue on any cash deposit after deposit to the customer. The Company will keep it shall not preclude the Company from crediting intannually.	adjusted ness day customer the date t n its recor	annu of Dec on an he Co ds ev	ally of cembe annu mpan idence	n January er of each y al basis or y has mad e of its effo	rear, plus of paid upon le a reason rts to returr	e prime lending on the percent (1%). the return of the able effort to return such deposit.	Interest deposit. Furn such This rule
	C.	Upon termination of service, the deposit, with accrue be returned promptly to the customer.	ed interest	, will I	oe cre	dited to the	final bill ar	nd the balance, if	f any, will
	d.	The credit of a customer shall be established and Company upon satisfactory payment by the custom twelve successive months. For purposes of this rule becomes delinquent. The Company may withhold dispute involving discontinuance for nonpayment or	ner of all p e, payment I refund o	oroper t is sa f the	char tisfact depos	ges for utili tory if made sit funds pe	ty service f e prior to th ending the	for a period not the date upon which	ch the bill
	e.	Company will maintain a record of all deposits, r location of the premises occupied by the customer while the deposit is retained, the date and amount of	at the tir	ne the	e depo	osit was re	quired and	each successive	omer, the e location
	f.	Each customer posting a security deposit shall recreceipt as evidence thereof, unless the Company shin which event the receipt shall not be required unleminimum information:	ows the e	xisten	ce or	nonexisten	ce of a depo	osit on the custo	mer's bill,
		(1) Name of customer.							
		(2) Date of payment.							
		(3) Amount of payment.							
		+							
	g.	Company will provide means whereby a person ent though he may be unable to produce the original re to insure that he is the customer entitled to refund or	ceipt for t	he de	of a d posit,	eposit is no provided h	ot deprived e can produ	of the deposit re uce adequate ide	fund even ntification

DATE EFFECTIVE January 5, 2006

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION			P.S.C. Mo. No.	4
THE EMPIRE DISTRICT ELECTRIC COMPANY	Sec.	2_	1st Revised Sheet No.	20
ForAURORA, MARIONVILLE, VERONA  No supplement to this tariff will be issued except for the purpose of canceling this tariff.	Sec.	2_	Canceling P.S.C. Mo. No.  Original Sheet No. Which was issued	20 09-15-93
	S AND ATIONS			

- 1.3 Discontinue service: In the case of water service, the removal of the water meter(s) and installation of PVC threaded plugs in the meter set inlet and outlet, thus isolating the service line from the main and avoiding system degradation.
- 1.4 Delinquent: In the case of the Sewer Provider's sewer customers, a bill becomes delinquent 21 days after it has been mailed to the customer's premises if it is unpaid at that time. \*
- 1.5 Multi-unit building: Either a multi-family dwelling such as an apartment building or condominium, an office building where there are multiple independently-operated offices, or shopping centers which may contain multiple retail entities.

#### 2. APPLICABILITY

2.1 This agreement governs the relationship between Sewer Provider and Water Company when and if the Sewer Provider requests Water Company to discontinue water service to a customer premises served by the Water Company because of nonpayment of a delinquent sewer bill owed to the Sewer Provider for the premises. It covers the situation where payment of the bill for sewer service is delinquent, as defined herein, but payment for water service is either not delinquent at the time of the request by the Sewer Provider or service to the premises, for some other reason, is not scheduled for discontinuance by Water Company. This agreement does not apply where Water Company does not provide water service to the premises receiving sewer service, except as provided herein.

#### 3. DISCONTINUANCE PROCEDURE

- 3.1 Commencement By Sewer Provider. Sewer Provider may commence the discontinuance procedure under this agreement by providing written notice to Water Company containing the following information:
  - a. The full name of the Sewer Provider's sewer customer that has a delinquent bill.
  - b. The full address of the premises where the sewer service is being provided.
  - c.+ The amount of the sewer bill which is overdue.
  - d.+ A copy of the notice sent to the sewer customer.
  - e.+ The date at which the Sewer Provider requests that water service be discontinued to the customer's premises.
  - f. + A statement, signed by a responsible authority of the Sewer Provider which states that:
    - 1. the sewer customer has been afforded thirty (30) days written notice of the possibility of termination of water service for non-payment of the sewer charges;
    - 2. the sewer customer has been afforded the right to be heard by the Sewer Provider regarding the correctness and validity of the bill for sewer services under whatever procedures the Sewer Provider has for such;
    - 3. there are no stay orders or other requirements of law or ordinance which would be violated by Water Company's compliance with the request of the Sewer Provider under this agreement; and
    - 4. that the Sewer Provider has complied with all of its own ordinances and procedures regarding the issuance and collection of the delinquent sewer bill.
  - g.+ Whether a deposit will be required for continued provision of sewer service, and if so, the amount of such deposit.
- 3.2 Obligation of Water Company on Receipt of Request. Upon Water Company's receipt of all of the materials specified in section 3.1, Water Company shall, by no later than the end of the first working day thereafter, determine whether Water Company provides water service to the premises identified as being subject to discontinuance.

DATE OF LOOUE	N 04 000	DATE EFFECTIVE		
DATE OF ISSUE	November 21, 2005	DATE EFFECTIVE _	January 5, 2006	
ISSUED BY D. W.	Gibson, Vice President, Joplin, MO			

	OF MISSOURI, PUBLIC SERVICE COMMISS	ON P.S.C. Mo. No4_
ΕEΝ	MPIRE DISTRICT ELECTRIC COMPANY	Sec. 2 1st Revised Sheet No. 22
	AUDODA MADIONIVILLE VEDONA	Sec. 2 1st Revised Sheet No. 22  Canceling P.S.C. Mo. No. 4
upple	AURORA, MARIONVILLE, VERONA ement to this tariff will be issued except	Sec. 2 Original Sheet No. 22
ne pui	rpose of canceling this tariff.	Which was issued 09-15-93
		RULES AND REGULATIONS
	however, that these notices shall no single metered multi-unit building. occur and shall state that water ser service. The notice shall state the n	It five (5) days prior to discontinuance of water service, notices of Water land of the building; provided to be required if the Water Company is not aware that the structure is the notices shall include the date on or after which discontinuance may rice is proposed to be discontinued for non-payment of a bill for sew time and address of the sewer customer that is delinquent and the name that he the Sewer Provider who can discuss the situation.
3.4	Discontinuance Procedure.  a. If all the pertinent conditions above have Sewer Provider shall make reasonable esteps must be taken to avoid discontinuant limited by the discontinuant function and an employee of the Sewer responsible person on the premises and service is discontinued, the Water Conditional	been satisfied, at least twenty-four (24) hours preceding discontinuance forts to contact the customer to advise of the pending action and whose. +  of service, the employee of Water Company designated to perform the Provider shall make a reasonable effort to contact the customer or identify themselves and announce the purpose of their presence. After pany employee shall leave a notice upon the premises in a manning that been discontinued and the address and telephone number of the
3.5	scheduled for discontinuance of water service shall immediately notify the other party by tell Water Company is entitled to cease its discontinued for bankruptcy and therefore the state continued with collection efforts on behalf of discontinuance procedure in compliance with	to this agreement receives notice that the customer at the premise has invoked the protection of the federal bankruptcy laws, such par phone and follow-up such telephone notification with written notification thinuance efforts under this agreement if it has notice that the custome provisions of the bankruptcy laws would be violated if Water Companies Sewer Provider. Water Company shall also be entitled to cease the order of the Commission or a court of competent jurisdiction to cease be under no obligation to the Sewer Provider to resume discontinuance scontinuance have been lifted.
3.6	discontinuance procedures required by its procedures under this agreement. Was payment of a delinquent water bill to coin of the delinquent sewer bill. In no event, notice by first class mail is sent by the Se	equest for discontinuance arrives at Water Company and the water bill a sequently becomes delinquent, Water Company shall ensure that it tariff approved by the Commission are followed in conjunction with the Company may delay discontinuance of the water service for non-cide with the scheduled discontinuance of water service for non-payment nowever, shall discontinuance take place less than thirty (30) days after Provider pursuant to section 3.1.G. hereof. +
4.1	Upon the customer's request, the Water Codiscontinuance has been eliminated and the cothe Water Company, and any costs or characteristics. Restoration of service shall be made	ESTORATION PROCEDURE  mpany shall restore water service promptly when the cause for th stomer has paid the cost of discontinuance and restoration of service by ges for re-establishment of sewer service established by the Sewer not later than the next working day following the request and may be all charge if the customer requests and at the option of the Company. *

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION THE EMPIRE DISTRICT ELECTRIC COMPANY	P.S.C. Mo. No4
Sec	2 1st Revised Sheet No. 23 Canceling P.S.C. Mo. No. 4
For AURORA, MARIONVILLE, VERONA  No supplement to this tariff will be issued except  for the purpose of canceling this tariff.	
RULES AND	
REGULATIONS	
4.2 Service may also be restored to the premises without consideration of receives a bona fide application for service from a new customer who for initiation of service to a premises.	the delinquent sewer charges if Water Company meets all of the Water Company's requirements
5. RELATIONSHIP BETWEEN CITY AND 5.1 The Sewer Provider and the Water Company shall establish a muti processing of requests for discontinuance by the Sewer Provider, s normal operations of the Water Company of providing service to its or reschedule procedures under this agreement if they conflict with or p and adequate service to its customers.	ually agreeable procedure and schedule for the o as not to unduly interfere with or restrict the ustomers. Water Company reserves the right to
5.2 Since Water Company will forego revenue it would otherwise receiv terms of this agreement, and incur costs for notices and discontinuar shall pay Water Company according to the following schedule. Water each month in which the events occur and Sewer Provider shall pay the of the bill. a. Schedule of Fees:	nce it would not otherwise incur, Sewer Provider Company shall issue a hill to Sewer Provider for
For each request for discontinuance received	\$ 8.00
Customer charge for trip to premise *	\$ 15.00
Additional fee for multi-unit building	\$ 10.00
During normal working hours of Water Company:  For each discontinuance completed  For each restoration after discontinuance	\$ 24.00 \$ 24.00
After normal working hours of Water Company:  For each restoration after discontinuance	\$ 58.00
b. Lost Revenues: For each discontinuance completed, Water Company shall estimate based upon its standard estimation procedure, giving due consideration any known changes in condition of the premises. The amount of the lopremises on each monthly bill so long as the discontinuance exists.	on to past usage from similar time periods and
5.3 Indemnification. Since Water Company may be subject to damage cla for Water Company's actions or inactions pursuant to this agreement Water Company harmless from any and all claims, expenses and costs actions or inactions related to this Agreement, including negligent act employees related to the disconnection or reconnection procedures. The construed broadly and shall include, by way of example, costs of definvestigation costs, attorneys fees, costs of settlement, and miscell maintain adequate insurance coverage to fund this indemnification requ	t, the Sewer Provider shall indemnify and save is based upon or arising out of Water Company's ets or omissions by the Water Company or its the phrase "claims, expenses and costs" shall be befense, damages, penalties, remediation costs, laneous expenses. The Sewer Provider shall
5.4 Disputes. If a dispute arises between the Sewer Provider and Wate operation of this agreement, the parties shall attempt promptly and negotiations between representatives who have authority to settle the cother of the existence of a dispute. Within twenty (20) days of the del mutually acceptable time and place, and thereafter as often as they attempt to resolve the dispute, until the parties conclude that the dispute	in good faith to resolve such dispute through controversy. Either party may give notice to the livery of such notice, the parties shall meet at a deem necessary to exchange information and

THE EMPIRE DISTRICT ELECTRIC COMPANY  Sec. 2 1st Revised Sheet No. 24 Canceling P.S.C. Mo. No. 4  For AURORA MARION/ILLE, VERONA Sec. 2 Original Sheet No. 24 Which was issued to the beautiful be issued accept of the purpose of caracelling this teriff.  RULES AND RECULATIONS  RECULATIONS  3.55 Negotiations. Negotiations extending for a period of sixty (60) days after the first such meeting shall be deemed to be an impasse unless otherwise agreed by the parties. If negotiations are deemed to be at an impasse, the parties agree to submit the matter to the Commission for arbitration pursuant to 386 230 RSMo. Nothing in this section shall preve either partly from terminating this agreement as otherwise provided in this agreement as the sweet provider of the obligation to indemnit which accurred or became due prior to termination, or relieve the Sewer Provider of the obligation to indemnit the Water Company under section 5.3 for any event which occurred prior to termination.  6.1 This agreement shall not be construed to in any way limit the rights of the Sewer Provider to collect delinquent sew bills in any other leavid feshion including the intended to, suits at law for damages, suits in equity relating to the sewer service, or physical disconnection of sewer service.  6.2 Water Company shall not be required to post notices or proceed with discontinuance under this agreement in situation where the safety of its employees is a consideration.  6.3 This agreement constitutes the entire agreement between the Water Company and the Sewer Provider with respect the safety of the sungleyees is a consideration.  6.3 This agreement shall be construed only by written instrument oxecuted by both the Sewer Provider and the Wate Company, except that the amounts for charges specified in this agreement shall be changed automatically if the Company, except that the amounts for charges specified in this agreement shall be changed automatically if the Commission allows changes in said amounts in the tariff.  6.4 This agreement shall be	Sec. 2 1st Revised Sheet No. 24 For AURORA MARIONVILLE, VERONA No expelement to this furth with be issued except  RULES AND REGULATIONS  3.5. Negotiations. Negotiations extending for a period of sixty (60) days after the first such meeting shall be deemed to be an impasse, unless otherwise agreed by the parties. If negotiations are deemed to be at an impasse, the parties agreed by the parties. If negotiations are deemed to be at an impasse, the parties agreed by the parties. If negotiations are deemed to be at an impasse, the parties agreed by the parties. If negotiations are deemed to be at an impasse, the parties agreed to submit the matter to the Commission for arbitration pursuant to 386 230 RSMo. Nothing in this section shall preveilter party from terminating this agreement as otherwise provided in this agreement.  5.6. Termination. This agreement may be terminated by either of the parties hereto upon the delivery of thirty (30) d written notice to the other at the other's principal place of business. Termination shall not relieve any party of amounts which accrued or became due prior to termination, or relieve the Sewer Provider of the obligation to indem the Water Company under section 5.3 for any event which occurred prior to termination.  6. MISCELLANEOUS PROVISIONS  6.1 This agreement shall not be construed to post notices or proceed with discontinuance under this agreement in situative where the safety of its employees is a consideration.  6.3 This agreement constitutes the entire agreement between the Water Company and the Sewer Provider with respect the subject matter hereof and supersedes any other agreements, undertakings, understandings and discussions. T agreement may be amended or modified only by written instrument executed by both the Sewer Provider and the WC Company, except that the amounts for charges specified in this agreement shall be changed automatically if Commission allows changes in said amounts in the tartific.  6.4 This agreement shall be construed and interpreted in accordance	STATE OF MISSOURI, PUBLIC SERVICE COMMIS	P.S.C. Mo. No. 4
Sec.   AURORA MARION/ILLE VERONA   Sec.   2	For AURORA MARIONVILLE VERONA No supplement to this tariff will be issued except  Of the purpose of cancelling P.S.C. Mo. No. 24.  RULES AND REGULATIONS  S. Negotiations. Negotiations extending for a period of sixty (60) days after the first such meeting shall be deemed to be an impasse, unless otherwise agreed by the parties. If negotiations are deemed to be at an impasse, the parties ag to submit the matter to the Commission for arbitration pursuant to 386:230 RSMo. Nothing in this section shall preveither party from terminating this agreement as otherwise provided in this agreement.  5.6 Termination. This agreement may be terminated by either of the parties hereto upon the delivery of thirty (30) d written notice to the other at the other's principal place of business. Termination shall not relieve any party of amounts which accrued or became due prior to termination, or relieve the Sewer Provider of the obligation to indem the Water Company under section 5.3 for any event which accrued or became due prior to termination, or relieve the Sewer Provider of the obligation to indem the Water Company under section 5.3 for any event which accrued provider to collect delinquent see bills in any other lawful fashion including, but not limited to, suits at law for damages, suits in equity relating to sewer service, or physical disconnection of sewer service.  6.2 Water Company shall not be required to post notices or proceed with discontinuance under this agreement in situative where the safety of its employees is a consideration.  6.3 This agreement constitutes the entire agreement between the Water Company and the Sewer Provider with respect the subject matter hereof and supersedes any other agreements, undertakings, understandings and discussions. I agreement may be amended or modified only by written instrument executed by both the Sewer Provider and the Wc Company, except that the amounts for charges specified in this agreement shall be changed automatically if Commission allows changes in said amounts in the ta	THE EMPIRE DISTRICT ELECTRIC COMPANY	
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		1. In situations covered by the terms of the	agreement between Company and a Sewer Provider or sewer district. tl

# Agreement Attachment B

Ratemaking Income Statement

#### THE EMPIRE DISTRICT ELECTRIC COMPANY-WATER

### Rate Making Income Statement-Water

	Operating Revenues at Current Rates						
1	Tariffed Rate Revenues *	\$	1,305,184				
2	Other Operating Revenues *	\$	74,384				
3	Total Operating Revenues	\$	1,379,568				

<sup>4 \*</sup> See "Revenues - Current Rates" for Details

	Cost of Se	rvice	
	Item		Amount
1	Operation Supervision & Engineering	\$	77,622
2	Maintenance Supervision & Engineering	\$	28,606
3	Purchased Power for Pumping	\$	93,869
4	Transmission & Distribution Lines	\$	77,030
5	Maintenance of Reservoirs & Standpipes	\$	45,132
6	Maintenance of Transmission & Dist. Mains	\$	243,381
7	Maintenance of Services	\$	100,198
8	Supervision-Operation	\$	5,223
9	Meter Reading Expenses	\$	7,958
10	Customer Records & Collection Exp.	\$	42,976
11	Uncollectible Accounts	\$	5,942
12	Administration & General - Salaries	\$	12,130
13	Injuries & Damages	\$	4,045
14	Bookkeeping	\$	-
15	Employee Pensions & Benefits	\$	116,649
16	Regulatory Commission Expense	\$	7,814
17	Miscellaneous Expense-Rent	\$	20
	Sub-Total Operating Expenses	\$	868,595
19	Property Taxes	\$	83,856
20	MO Franchise Taxes	\$	-
21	Employer FICA Taxes	\$	-
22	Federal Unemployment Taxes	\$	-
23	State Unemployment Taxes	\$	-
24	State & Federal Income Taxes	\$	171,108
25	Sub-Total Taxes	\$	254,964
26	Depreciation Expense	\$	258,844
27	Amortization of Utility Plant (computer system)	\$	-
28	Sub-Total Depreciation/Amortization	\$	258,844
29	Return on Rate Base	\$	466,303
30	Total Cost of Service	\$	1,848,706
31	Overall Revenue Increase Needed	\$	469,138

# Agreement Attachment C

Rate Design Worksheet

#### THE EMPIRE DISTRICT ELECTRIC COMPANY-WATER

### **Development of Tariffed Rates-Water**

Agreement is to increase currently tariffed rates by a percentage equal to the agreed-upon overall revenue increase divided by the revenues generated by the currently tariffed rates.

Revenues Generated by Current Tariffed Rates	\$ 1,305,184
Agreed-Upon Overall Revenue Increase	\$ 469,138
Percentage Increase Needed	35.944%

Metered Customer Rates												
Meter	5	Current Service	5	roposed Service		Current Usage	ι	oposed Jsage	ί	urrent Jsage	ι	oposed Isage
<b>Size</b> 5/8"	\$	Charge 7.52	\$	Charge 10.22	\$	<b>Rate</b> 2.500	\$	<b>Rate</b> 3.40	\$	<b>Rate</b> 0.880	\$	<b>Rate</b> 1.196
1"	\$	16.47	\$	22.39	\$	2.500	\$	3.40	\$	0.880	\$	1.196
2"	\$	49.29	\$	67.01	\$	2.500	\$	3.40	\$	0.880	\$	1.196
4"	\$	150.71	\$	204.88	\$	2.500	\$	3.40	\$	0.880	\$	1.196
6"	\$	299.85	\$	407.63	\$	2.500	\$	3.40	\$	0.880	\$	1.196
Bulk/Tank	\$	-	\$	-	\$	10.670	\$	14.51	\$	-	\$	-

# Agreement Attachment D

Schedule of Depreciation Rates

### THE EMPIRE DISTRICT ELECTRIC CO. WATER COMPANY

# DEPRECIATION RATES (WATER)

### QW-2005-0012

ACCOUNT		<b>DEPRECIATION</b>	<b>AVERAGE SERVICE</b>	NET
NUMBER	ACCOUNT DESCRIPTION	RATE	LIFE (YEARS)	SALVAGE
311 314	Structures & Improvements Wells & Springs	2.5% 2.0%	40 50	
325	Electric Pumping Equipment	10.0%	10	
332	Water Treatment Equipment	2.9%	35	
342	Distribution Reservoirs & Standpipes	2.5%	40	
343	Transmission & Distribution Mains	2.0%	50	
345	Services	2.5%	40	
346	Meters	10.0%	10	
348	Hydrants	2.0%	50	
391	Office Furniture & Equipment	5.0%	20	
391.1	Office Computer Equipment	20.0%	5	
393	Stores Equipment	4.0%	25	
394	Tools, Shop, Garage Equipment	5.0%	20	
395	Laboratory Equipment	5.0%	20	
397	Communication Equipment	6.7%	15	