

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of Missouri-American Water Company's )  
Request for Authority to Implement A General Rate ) **File No. WR-2011-0337**  
Increase for Water and Sewer Service Provided in )  
Missouri Service Areas )

**ORDER GRANTING EXTENSION OF TIME**

Issue Date: September 6, 2011

Effective Date: September 6, 2011

For the reasons stated in Staff's request for an extension of time to file a proposed customer comment card, filed on September 1, 2011, the Commission will extend the deadline for this filing until September 16, 2011.

**THE COMMISSION ORDERS THAT:**

1. The deadline for the Staff of the Missouri Public Service Commission, the Office of the Public Counsel and Missouri-American Water Company to jointly file an agreed-upon, proposed customer comment card is extended until September 16, 2011.
2. The deadline for any other party to file suggestions regarding the use of customer comment cards is extended until September 16, 2011.
3. This order shall become effective immediately upon issuance.

( S E A L )

**BY THE COMMISSION**



Steven C. Reed  
Secretary

Harold Stearley, Senior Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 6th day of September, 2011.