BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In The Matter of the Application of)	
)	
TelePacific Managed Services, a California)	Case No. DA-20
corporation, dba TelePacific Managed)	
Services, Inc. for Registration to Provide)	
Interconnected Voice over Internet Protocol)	
Service		

APPLICATION

COMES NOW TelePacific Managed Services, a California corporation, dba

TelePacific Managed Services, Inc. ("Applicant"), pursuant to §392.550 RSMo Cum

Supp. 2010, and for its application to the Missouri Public Service Commission

("Commission") states as follows:

- 1. The Applicant's legal name is TelePacific Managed Services. Applicant is a California corporation registered with the Missouri Secretary of State as a foreign corporation and is in good standing. A copy of Applicant's certificate of good standing is attached as Exhibit A. Applicant has qualified to do business in Missouri using the name TelePacific Managed Services, Inc. Applicant's street and mailing address, electronic mail address, fax and telephone number are: TelePacific Managed Services, 515 S. Flower St., 47th fl, Los Angeles, CA 90071. Main Telephone No. 213-213-3000. www.telepacific.com provides other means of contacting the company.
- The Applicant seeks registration to offer and provide interconnected voice over Internet protocol service.

3. Attached is an affidavit signed by an officer or general partner of the Applicant making the eight statements required by §392.550.3 RSMo, plus confirmation the Applicant's service meets the criteria of interconnected voice over Internet protocol service as defined by §386.020(23).

WHEREFORE, the Applicant requests the Commission to issue an order granting the Applicant a registration to offer and provide interconnected voice over Internet protocol service in the exchanges listed in the Affidavit.

Respectively submitted,

/s/ Mark W. Comley

Mark W. Comley #28847 Newman, Comley & Ruth P.C. 601 Monroe Street, Suite 301 P.O. Box 537 Jefferson City, MO 65102 (573) 634-2266 (573) 636-3306 FAX

Attorney for TelePacific Managed Services, dba TelePacific Managed Services, Inc.

Certificate of Service

I hereby certify that a true and correct copy of the above and foregoing document was sent via email on this 24th day of August, 2011, to General Counsel's Office at gencounsel@psc.mo.gov; and Office of Public Counsel at gencounsel@gencounsel

/s/ Mark W. Comley
Mark W. Comley

AFFIDAVIT

- I. Erich E. Everbach, a natural person, do hereby swear and affirm that I am an officer or general partner of <u>TelePacific Managed Services</u> ("Applicant"), and that the following statements are true and correct to the best of my knowledge and belief:
- (1) The location of the principal place of business and the names of the principal executive officers of the Applicant: Principal place of business: 515 S. Flower Street, 47th Floor, Los Angeles, California 90071-2201. Principal Executive Officers: Richard A. Jalkut, President & CEO; Timothy J. Medina, CFO; Josephine Young, CIO; Ken Bisnoff, Sr. VP, Strategic Opportunities; Erich Everbach, Sr. VP, General Counsel & Ass't Secretary; Michael Cowan, Secretary, VP & Ass't General Counsel; Michael James, Sr. VP, Customer Experience; Robert Madore, Sr. VP, Operations, Administration & Facilities; Russell Shipley, Sr. VP, Wholesale & Network Services.
- (2) Each exchange, in whole or in part, of a local exchange company in which the Applicant proposes to provide interconnected voice over Internet protocol service: Statewide.
- (3) That the Applicant is legally, financially, and technically qualified to provide interconnected voice over Internet protocol services;
- (4) That the Applicant is ready, willing, able, and will comply with all applicable state and federal laws and regulations imposed upon providers of interconnected voice over Internet protocol services;
- (5) That the Applicant will charge and collect from its end user customers on interconnected voice over Internet protocol service, and remit to the appropriate

authority, fees and surcharges in the same manner as are charged and collected upon end user customers of local exchange telecommunications service and remitted by local exchange telecommunications companies, including but not necessarily limited to:

- (a) Telecommunications programs under section 209.255, RSMo;
- (b) Missouri universal service fund under section 392.248;
- (c) Local enhanced 911;
- (d) Any applicable license tax;
- (6) That the Applicant will remit the annual assessment imposed by the Commission under section 386.370, RSMo;
- (7) That the Applicant will file, either directly or indirectly through an affiliated competitive local exchange carrier, with the Commission an annual report at a time and covering the yearly period fixed by the Commission;
- (8) That the Applicant has established a process for handling inquiries from customers concerning billing issues, service issues, and other consumer-related complaints. Consumer complaints may be directed to: 877-487-8722 or

 Go to website: www.telepacific.com, then to Support. There is information on the most direct means of making billing inquiries and various types of initial and if needed, escalated complaints, by phone or e-mail.
- (9) The Applicant's interconnected voice over Internet protocol service meets the following criteria:
 - (a) Enables real-time, two-way voice communications;
 - (b) Requires a broadband connection from the user's location;

- (c) Requires Internet protocol-compatible customer premises equipment; and
- (d) Permits users generally to receive calls that originate on the public switched telephone network and to terminate calls to the public switched telephone network.

This concludes my affidavit.

Signature

Drinted Name

Somo Voice Provident.

State of California County of Los Angeles

Subscribed and sworn before me this 13 day of August

, 20 👯

Notary Public

Notary Seal:

WILLIAM D. JOHNSON
Commission # 1823777
Notary Public - California
Los Angeles County
My Comm. Expires Nov 21, 2012

EXHIBIT A CERTIFICATE OF GOOD STANDING

STATE OF MISSOURI



Robin Carnahan Secretary of State

CORPORATION DIVISION CERTIFICATE OF GOOD STANDING

I, ROBIN CARNAHAN, Secretary of the State of Missouri, do hereby certify that the records in my office and in my care and custody reveal that

TELEPACIFIC MANAGED SERVICES

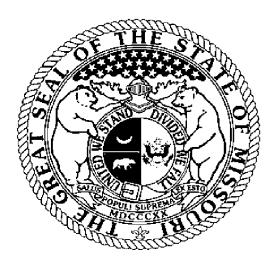
using in Missouri the name

TELEPACIFIC MANAGED SERVICES INC. F01153001

a CALIFORNIA entity was created under the laws of this State on the 30th day of June, 2011, and is in good standing, having fully complied with all requirements of this office.

IN TESTIMONY WHEREOF, I have set my hand and imprinted the GREAT SEAL of the State of Missouri, on this, the 23rd day of August, 2011

Secretary of State



Certification Number: 14113507-1 Reference:

Verify this certificate online at https://www.sos.mo.gov/businessentity/soskb/verify.asp