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STATE OF MISSOURI  
  
PUBLIC SERVICE COMMISSION

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TRANSCRIPT OF PROCEEDINGS  
  
Prehearing Conference  
  
September 25, 2002  
Jefferson City, Missouri  
Volume 1

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Frances Langerud,	)	
	)	
Complainant,	)	
	)	
vs.	)	Case No. TC-2002-349
	)	
Spectra Communications	)	
Group, LLC, d/b/a CenturyTel,	)	
	)	
Respondent.	)	

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NANCY M. DIPPELL, Presiding,  
SENIOR CHIEF REGULATORY LAW JUDGE.

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REPORTED BY:  
  
MINDY S. HUNT, CSR, CCR  
ASSOCIATED COURT REPORTERS

ASSOCIATED COURT REPORTERS  
(573) 636-7551 JEFFERSON CITY, MO 65102  
(573) 442-3600 COLUMBIA, MO 65201

1 APPEARANCES:  
2 SONDRA B. MORGAN, Attorney at Law  
3 Brydon, Swearengen & England  
4 312 E. Capitol Avenue  
5 P.O. Box 456  
6 Jefferson City, MO 65102  
7 573-635-7166  
8  
9 FOR: Spectra Communications Group, LLC,  
10 d/b/a CenturyTel.  
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1 P R O C E E D I N G S

2 JUDGE DIPPELL: This is Case  
3 No. TC-2002-349, Frances Langerud, Complainant,  
4 versus Spectra Communications Group, L.L.C., d/b/a  
5 CenturyTel, Respondent.

6 We've come here for a prehearing  
7 conference this morning. Ms. Langerud had  
8 previously filed a request to be dismissed and  
9 excused from attending the prehearing conference.  
10 And I am going to excuse her, because she has  
11 stated that her complaint has been satisfied.

12 I'm going to go ahead and ask the other  
13 parties present to enter their appearance. I'll  
14 begin with Staff.

15 MR. BATES: Thank you, Judge. My name is  
16 Bruce H. Bates. I represent the Staff of the  
17 Missouri Public Service Commission. My address is  
18 Post Office Box 360, Jefferson City, Missouri  
19 65102.

20 JUDGE DIPPELL: Thank you.

21 MS. MORGAN: Sondra B. Morgan, of the law  
22 firm of Brydon, Swearngen and England, Post Office  
23 Box 456, Jefferson City, Missouri 65102, appearing  
24 on behalf of Spectra Communications Group, L.L.C.,  
25 doing business as CenturyTel.

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1 JUDGE DIPPELL: And there is no one else  
2 present to make an entry. Because of the unusual  
3 situation where the Complainant has now said that  
4 her complaint is satisfied, I did ask that you go  
5 ahead and come in today so that we could discuss  
6 what was left. And Staff had indicated in their  
7 pleading that they thought that this -- there was  
8 still some meat on this case.

9 And, Mr. Bates, has any of that changed?

10 MR. BATES: No, your Honor. I think we  
11 are at the same place we were before. And we do  
12 believe that there's still questions and issues to  
13 be resolved.

14 JUDGE DIPPELL: And, Ms. Morgan, has the  
15 Company made any response that isn't on the record  
16 to Staff's --

17 MS. MORGAN: No, we haven't yet, your  
18 Honor, but we are prepared to talk to Staff about  
19 their questions today.

20 JUDGE DIPPELL: Okay. Well, just looking  
21 at it, if I go ahead and dismiss the Complainant,  
22 it would appear that Staff's arguments may better  
23 be brought in a separate complaint case. If  
24 you-all can reach some agreement today as to how  
25 the Company might respond to Staff's allegations,

1     then, you know, maybe they won't be necessary. But  
2     I just wanted to let you-all know that even if I  
3     end up dismissing this complaint, it would most  
4     likely be with some direction to the Staff to  
5     continue investigating the allegations that they  
6     made, because I think those would be properly  
7     brought here in this case or another case, but it  
8     might be rather confusing to have it in a complaint  
9     case where the complainant was no longer involved.

10           MS. MORGAN: But if we can come to some  
11     sort of an agreement, that wouldn't be necessary?  
12     Will you look for a further pleading in this case?

13           JUDGE DIPPELL: If you-all could reach  
14     some kind of agreement, that might be best to  
15     satisfy the Commissioners that they do not need to  
16     direct the Staff to continue an investigation or  
17     something along those lines. What I might do is  
18     wait until about 10 days after today, and if I  
19     haven't received any further pleadings, then I will  
20     make whatever rulings I think are necessary in this  
21     case after that time. That will give you-all time  
22     to discuss what needs to be done and reach any  
23     agreements that you have.

24           Any other questions? Anything else I need  
25     to bring up on the record?

1           I appreciate you-all coming today. Like I  
2 say, it's unusual to have the Complainant not here,  
3 but she did indicate that her -- she had been  
4 satisfied and asked to be dismissed.

5           I guess that will be all the on-the-record  
6 portion. I will leave you-all to your  
7 negotiations. Thank you. We'll go off the  
8 record.

9           WHEREUPON, the on-the-record portion of  
10 the prehearing conference was concluded.

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