

ROMAN DZHURINSKY

SEP 9 2 2010

Complainant,

Missouri Public
Service Commission

Case NO. WC-2010-0215

V.

Missouri American Water Company

Objections to MAWC request for rejecting documents
requested by subpoena

1. Objections to request a document #1 and also #2 to include MAWC employees home address and phone number based on the statements made on my property "You are not the first person complaining about this issue after replacing a water heater". As the MAWC denied in their first respond to MPSC and me about knowing this, I have to consider if I can subpoena these employees later. It's my rights. I am sorry that I have to invade their privacy but this could be a credible evidence what they said. No employees (both of them) would have never made this statement without facing consequences for not supporting the facts. Also, they might provide a detailed description of the method they applied to figure out why they believed I had no leak and my plumbing system was OK, why the water meter didn't register backflow water and why they would recommend in their report to their supervisor to recommend to call the water meter manufacturer.
2. In Objection #3 Graphic recording water pressure in the main pipes 24 hours duration on December 4, 2009 at various points on the system, which actually will reveal the water pressure fluctuation which triggers water backflow from my pipes into main system, I as a normal person believe and MAWC employees admitted later being on my property in May (when they refused to install backflow preventer) the water pressure indeed may fluctuate more during daytime, when my water mostly backflows. On the other hand MAWC in the business of not selling socks, but it is a major supplier of the very important product, for which, we are customers pay money and assume we have a product and service complying with rules under MPSC. I believe the MAWC is not truthful in responding they have no any station or (a water tower) nearby equipped with a digital recorder. By this, they: 1) in violation of the Law Rule 4CSR-10(36), (my city of Olivette has about 10,000 residents not including 400,000 customers in St. Louis county (Utilities operating in cities of (5000) or more inhabitants shall equip themselves with one (1) or more graphic recording pressure gauges in addition to the previously mentioned. ~~etc~~).

2). The MAWE appears doesn't know if the water pressure (and can't prove) in the main is normal for delivery into homes and this is a violation of 4CSR-10(35)

As this (#2) objection by MAWE wasn't taken under the oath, I reject to believe they don't measure or record pressure in its water mains. This could be for further investigation by the HPSC if the company lies or doesn't comply with the law.

Respectfully submitted,

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Roman Dzhurivskiy
32 Crabapple Ct.

St. Louis, MO 63132 Ph.# 614/692-0224