

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of Missouri-American Water                    )  
Company's Request for Authority to Implement            )  
General Rate Increase for Water and Sewer            )  
Service Provided in Missouri Service Areas.            )  
Case No. WR-2020-0344


**MAWC’S RESPONSE TO ORDER DIRECTING FILING**

**COMES NOW** Missouri-American Water Company (MAWC, Missouri-American, or Company), and, as its *Response to Order Directing Filing* (“*Response*”), states as follows to the Missouri Public Service Commission (Commission):

1. On January 14, 2021, the Commission issued an *Order Directing Filing* wherein it directed MAWC to “file copies of the local public hearing notice language that it sent to its customers no later than January 19, 2021.”
2. Included with this *Response* are the notices sent by MAWC to its various customer groups.

**WHEREFORE**, MAWC respectfully requests the Commission consider this filing to comply with its January 14, 2021 *Order Directing Filing*.

Respectfully submitted,



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**ATTORNEYS FOR MISSOURI-AMERICAN WATER COMPANY**

## CERTIFICATE OF SERVICE

The undersigned certifies that a true and correct copy of the foregoing document was sent by electronic mail, on January 19, 2021, to the following:

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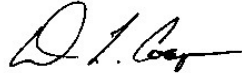
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