

**STATE OF MISSOURI  
PUBLIC SERVICE COMMISSION**

At a session of the Public Service Commission held by telephone and internet audio conference on the 20th day of January, 2021.

In the Matter of Carl Richard Mills' Request )  
to Maintain Water System Rate )

**File No. WR-2021-0177**

**ORDER SETTING VIRTUAL LOCAL PUBLIC HEARING**

Issue Date: January 20, 2021

Effective Date: January 20, 2021

On December 21, 2020, the water system operated by Carl Richard Mills (Mills System) filed a letter initiating a staff-assisted rate case and indicating the system does not request a change in rates charged for service. In File No. WA-2018-0370, the Commission issued a certificate of convenience and necessity for the Mills System, which provides service to seven customers in the Carriage Oaks Estates Subdivision in Stone County, Missouri. In that order, effective November 8, 2019, the Commission directed the Mills System to file a rate case with the Commission within one year of the order's effective date.

Commission Rule 20 CSR 4240-10.075(6) requires a local public hearing in staff-assisted rate cases, and on December 31, 2020, the Commission directed the parties to recommend the time and date for a local public hearing. Because of limitations on public gatherings during the COVID-19 pandemic, the hearing will be conducted by telephone and/or video conference.

On January 11, 2021, Staff filed a joint proposal on behalf of the parties. Based on the parties' proposal, the Commission will establish a time and date for a public hearing and provide for written notice to customers as required by Commission Rule 20 CSR

4240-10.075(7). The virtual public hearing will include a question-and-answer session. Because the system serves fewer than 10 customers in a single subdivision, the Commission will not require registration in advance of the hearing. Participants who wish to make comments to the Commission during the formal portion of the hearing will be asked to identify themselves for the record.

**THE COMMISSION ORDERS THAT:**

1. A public hearing is scheduled to begin at **6 p.m.** on **February 2, 2021**, to be conducted by telephone conference, also accessible by Webex.

2. Members of the public may attend the hearing by telephone conference, which can be accessed by dialing, toll-free, 1 (855) 718-6621 and entering access code **177 259 2272**, followed by #, at the time set for hearing. Any individual who is unable to connect via the toll-free number may dial 1 (650) 479-3207 and enter the access code above, followed by #, at the time set for hearing.

3. Alternatively, those who wish to attend the hearing via Webex may do so by accessing Webex through the internet at [www.webex.com](http://www.webex.com), or via the Cisco Webex Meeting smartphone application, and selecting “join a meeting” from the menu. The hearing may be accessed via Webex by entering meeting number **177 259 2272** and, when prompted, the password: **0177**.

4. A web stream available at the Commission’s website, [www.psc.mo.gov](http://www.psc.mo.gov), will broadcast live audio of the hearing.

5. The Commission’s Public Policy and Outreach Department shall make an informal presentation and conduct a question-and-answer session for the public at the beginning of the public hearing.

6. The Mills System, the Staff of the Commission and the Office of the Public Counsel shall make a representative available to address substantive issues during the question-and-answer session.

7. The Commission will receive public comment on the record after the conclusion of the question-and-answer session. The hearing will close when all participants have been given an opportunity to comment.

8. Any person who requires an accommodation to participate in the hearing should contact, before the hearing, the Public Service Commission's hotline at 1 (800) 392-4211 (voice) or Relay Missouri at 711.

9. The Commission's Public Policy and Outreach Department shall provide a copy of this order to news media serving the water system's service area in Stone County, Missouri, and members of the General Assembly representing residents of the water system's service area.

10. The Commission's data center shall provide a copy of this order to the County Commission of Stone County, Missouri.

11. The Mills System shall mail written notice of the hearing to customers as required by Commission Rule 20 CSR 4240-10.075(7)(A). In addition to the date and time of hearing, such notice shall include instructions for connecting to the public hearing and listening to the hearing via the Commission's website, as stated in this order.

12. The Mills System shall submit such notice to Staff and the Office of the Public Counsel for approval before mailing, as provided by Commission rule.

13. No later than 10 a.m. January 22, 2021, Staff shall file in this case a copy of the approved notice to be mailed to customers.

14. This order shall be effective on January 20, 2021.



**BY THE COMMISSION**

A handwritten signature in black ink that reads "Morris L. Woodruff". The signature is written in a cursive, flowing style.

Morris L. Woodruff  
Secretary

Silvey, Chm., Kenney, Rupp, Coleman, and  
Holsman CC., concur.

Jacobs, Regulatory Law Judge