

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In The Matter of Missouri-American Water	)	<b><u>File No. WT-2017-0117</u></b>
Company's Tariff to Implement a Residential	)	Tariff No. YW-2017-0056
Low-Income Pilot Program	)	

**STAFF RECOMMENDATION**

**COMES NOW** Staff of the Missouri Public Service Commission ("Staff") and for this Staff Recommendation states as follows:

1. On May 26, 2016, the Commission issued its Report and Order in WR-2015-0301 ("Report and Order"), directing the implementation of a residential low-income pilot program to provide a reduction in the customer charge for eligible, low-income customers ("pilot program"). The Report and Order directed Missouri-American Water Company ("the Company") to "file a tariff consistent with [the] order no later than 120 days after the effective date of [the] order."

2. On October 18, 2016, the Company filed its proposed tariff to implement the pilot program. The proposed tariff, PSC MO No. 13 1<sup>st</sup> Revised Sheet 29, had an effective date of November 17, 2016.

3. On October 19, 2016, the Commission directed Staff to file a recommendation indicating whether the proposed tariff complies with the Commission's Report and Order.

4. Staff has reviewed the pilot program tariff and has determined after careful review that it complies with the Commission's Report and Order.

5. Specifically, the tariff sheet authorizes the Company to implement a low income tariff consisting of an 80% discount for residential customers with a 5/8" meter.

Customers will be qualified by local community action agencies in the same manner as the Missouri Low Income Home Energy Assistance Program (LIHEAP) qualification process. After meeting with stakeholders and discussing the parameters of the Order, the Company's District #2 was selected for the experimental pilot program.

**WHEREFORE**, the Staff respectfully requests the Commission accept its Staff Recommendation.

Respectfully submitted,

**/s/ Jacob T. Westen**

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**CERTIFICATE OF SERVICE**

I hereby certify that a true and correct copy of the foregoing was either hand delivered or served electronically to the parties of record on this 4<sup>th</sup> day of November, 2016.

**/s/ Jacob T. Westen**