

The Raytown Water Company

10017 E 63rd Street  
Raytown, MO 64133

INITIAL CUSTOMER NOTICE & LPH

May 5, 2023



Dear Customer:

On April 3, 2023, The Raytown Water Company (Company) submitted a request to the Missouri Public Service Commission (Commission) for an increase in its annual water operating revenues. The reason for the requested increase is to cover increases in expenses and/or investments in the Company’s facilities.

By its request, the Company is seeking changes to its customer rates, which are intended to generate an increase in its annual water operating revenues of \$735,102.73 (approximately 17%). At the end of this Notice is a table that compares the Company’s current residential customer rates and the proposed residential rates. The proposed rates and proposed amount of rate change identified in the table reflect estimates based on the amount of the Company’s requested increase only. The new rates and their effects on customers’ bills have not yet been determined. The Commission will determine what it believes to be just and reasonable rates. The last rate increase this Company received was in 2020.

Pursuant to the Commission’s Staff Assisted Rate Case Procedure, the Commission will hold a local public hearing regarding proposed changes to the customer rates and charges of the Company. The purpose of this local public hearing is to receive customer comments about the proposed changes to the Company’s rates and charges, and to bring service-related problems to the Commission’s attention.

**The hearing will take place on May 23, 2023. It will begin at 6:00 p.m. with an informal question-and-answer session where representatives of the Company, the Commission’s Staff, and the Office of Public Counsel will be available for questions. At the conclusion of the question-and-answer session when the Commission starts the hearing anyone may offer evidence by appearing, testifying, and/or providing documents to the Commission for it to consider.**

To facilitate an orderly presentation that can be preserved for the record, members of the public who wish to participate in the hearing are requested to sign-up by sending their first and last names, phone numbers, and e-mail addresses to [watersewercomments@psc.mo.gov](mailto:watersewercomments@psc.mo.gov), or by calling 800-392-4211 by 5:00 p.m. the day before the hearing. When signing up, please reference File No. WR-2023-0344.

To attend the hearing by telephone, at the time of the hearing call 1-855-718-6621 (toll-free number), listen to the prompt, and enter meeting number (access code) **2453 895 1858**, followed by # (pound/hashtag symbol). If prompted for a password, enter **0344**. To attend by video/internet, visit the website at [www.webex.com](http://www.webex.com) or download the Cisco WebEx Meetings application. At the hearing time, enter the corresponding access code and password listed above. Any person who needs additional accommodations to participate in the hearing should call the Commission’s Hotline at 1-800-392-4211 (voice) or TDD Hotline at 1-800-829-7541 before the hearing. A live audio web stream will be available on the Commission’s website, [www.psc.mo.gov](http://www.psc.mo.gov), during the hearing. Those who do not intend to participate in the hearing, but would like to hear the information presented may listen via the web stream.



You may also submit comments to the Commission via mail, telephone, or the Commission’s Website. To provide comments by mail, telephone, or the Commission’s Website regarding the Company’s revenue increase request, the proposed rates, or its quality of service, please contact the Commission Staff and/or the Office of the Public Counsel (Public Counsel) *within 30 days of the date shown on this notice*. Your comments should include a reference to case number WR-2023-0344. The Commission Staff and the Public Counsel will review all customer comments submitted in response to this notice.

To submit your comments by mail or by telephone:

Public Service Commission  
 Attn: Water/Sewer Dept.  
 P.O. Box 360  
 Jefferson City, MO 65102  
 Phone: 800-392-4211  
 Fax: 573-751-1847  
 E-Mail: [watersewercomments@psc.mo.gov](mailto:watersewercomments@psc.mo.gov)

Office of the Public Counsel  
 P.O. Box 2230  
 Jefferson City, MO 65102  
 Phone: 866-922-2959  
 Fax: 573-751-5562  
 E-Mail: [opcservice@opc.mo.gov](mailto:opcservice@opc.mo.gov)

To submit your comments via the Commission’s Website:

- (1) Go to <http://www.psc.mo.gov>.
- (2) Click on the “Submit Comments” link under the “How Do I...” heading on the right top of the page.
- (3) From this page click on the “Submit comments” link found under “Submit Comments in Writing.”
- (4) Fill out and submit the Public Comments form, including the case number shown above. If you want to attach a document, before clicking the “Submit” button, click the “Attach” button. There are instructions on that page for attaching the document and returning to the previous screen.
- (5) Click the “Submit” button at the bottom of the page.

Lastly, please be advised that all currently available information regarding the Company’s rate increase request may be obtained via the Public Service Commission’s Website as follows. Please also note that this information will be updated as the case moves forward.

- \* Go to <http://www.psc.mo.gov>.
- \* Click on “Access EFIS” link under the “How Do I...” heading on the right top of the page.
- \* Under the “View Information on a Specific Case” heading, click on the “Docket Sheet” link.
- \* From the Docket Sheet page, enter WR-2023-0344 in the Case Number Field and press the Enter key on your keyboard (this will bring up a page that contains all of the documents that have been filed in the case to date).
- \* To view a particular document, click on the item number in the left column.
- \* A second window will open. Click on the document link to view the document.

If you have any questions about this notice, or about anything else with which I may be of assistance, please feel free to contact me.

Sincerely,  
  
 Neal Clevenger  
 816-356-0333

<u>Type of Charge</u>	<u>Current Rates</u>	<u>Proposed Rates</u>	<u>Proposed Amount of Rate Change</u>
Monthly Minimum Charge	\$12.86	\$15.05	\$2.19
Usage per 1,000 gallons	\$8.08	\$9.45	\$1.37
Total Monthly Bill*	\$49.22	\$57.56	\$8.34

\*Assuming 4,500 gallons of usage per month as calculated from the 2022 Annual Report