

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of Missouri-American Water)
Company's Request for Authority to)
Implement General Rate Increase for)
Water and Sewer Service Provided in)
Missouri Service Areas)

File No. WR-2020-0344

ORDER DIRECTING FILING

Issue Date: January 14, 2021

Effective Date: January 14, 2021

On December 2, 2020, the Commission issued an order setting eight virtual local public hearings and directing Missouri-American Water Company to send notice to its customers about the hearings. So that the Commission is aware of the information customers received, Missouri-American is directed to file copies of the notice language that it sent to its customers.

THE COMMISSION ORDERS THAT:

1. Missouri-American Water Company shall file copies of the local public hearing notice language that it sent to its customers no later than January 19, 2021.
2. This order is effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Nancy Dippell, Senior Regulatory Law Judge,
by delegation of authority pursuant
to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 14th day of January, 2021.