## Small Utility Rate Case Timeline

## MO PSC Case No. WR-2021-0177

Utility Name & Contact Info	Carl R. Mills
Contact Person	Marion Stewart
Mailing Address	209 Falling Leaf Court
	Branson West, MO 65737
Phone Contact	(417) 230-7201
E-Mail Address	drmstewart@yahoo.com
Date Case Opened	December 21, 2020
Local Public Hearing?	No later than February 19, 2021
Agreement Filing Due Date	May 20, 2021
9-Month Deadline	September 21, 2021

Set out on the following pages is the activities timeline pertaining to the processing of the above-referenced small utility revenue increase request. This timeline assumes that the Staff's investigation of the revenue increase request will result in a conclusion that an increase in the subject utility's operating revenues is needed, that at least the Utility and Staff will reach an agreement regarding the overall resolution of the request without the need for time extensions, and that the request will be resolved without an evidentiary hearing being held. In such instances where an evidentiary hearing will be held, the 9-month deadline will need to be considered in setting the procedural schedule.

The schedule set out in the timeline establishes the Target Due Date for the completion of certain activities needed to process the request in a timely manner. Extensions of the disposition agreement filing deadline, which is 150 days after the date the utility files its request, and certain other deadlines are allowed and if executed will result in changes to the timeline. Agreements for such extensions, which are limited to a maximum of 30 days, will be reduced to writing and filed in the case file, along with an updated timeline.

The entries in the Target Day column represent the number of days from the date the utility filed its request. The entries in the Target Due Date column show the date when the Target Day hits the calendar. To determine the entries for the Calendar Due Date column, Target Due Dates falling on a weekend or a holiday are moved to the next regular working day, <u>except that the effective dates for pending revised tariff sheets cannot be adjusted</u>.

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Target	Target	Calendar		Responsible
Day	Due Date	Due Date	Case Activity	"Party"
0	12/21/20	N/A	Request Letter Filed and Case Opened	Utility
0	12/21/20	1N/A	(agreement filing due date calculated from this date)	
5	12/26/20	12/28/20	Compliance with Section (2)(A) of Rule Confirmed	Case Manager
5	12/20/20	12/20/20	(case can be dismissed in case of non-compliance)	
7	12/28/20	12/28/20	Case Activities Timeline Filed in Case File	Case Manager
10	12/31/20	12/31/20	Draft of Initial Customer Notice Sent to Utility & OPC	Case Manager
			Requests for Information Needed for Audit	Assigned Staff
20	01/10/21	01/11/20	Communicated to Utility by Assigned Staff and filed	
			in EFIS	
20	01/10/21	01/11/21	Initial Customer Notice and Notice of Local Public	Utility
20	01/10/21	01/11/21	Hearing Mailed to Customers and filed in EFIS	
			Responses to Requests for Information Provided to	Utility &
			Staff by Utility (staff provides copies of information	Assigned Staff
40	01/30/21	02/01/21	received to OPC) <b>OR</b> Extension of Agreement Filing	
			Due Date Agreed to by Utility <b>OR</b> Staff May File	
			Motion to Dismiss Case	
50	02/09/21	02/09/21	End of Response Period for Initial Customer Notice	N/A
50	02/09/21	02/09/21	Local Public Hearing(s) held no later than 60 days	All Parties
30	02/09/21	02/09/21	after case initiated	
			Deadline for Completion of Construction Projects to	Utility;
75	03/06/21	03/08/21	be Included in Case <b>OR</b> Agreement Filing Due Date	Case Manager
			Extended So Projects Can be Included in Case	

Target	Target	Calendar		Responsible	
Day	Due Date	Due Date	Case Activity	"Party"	
80	03/11/21	03/11/21	Basic Audit/Investigation Work Completed	Assigned Staff	
85 03/16/	02/16/21	02/16/21	Initial Audit/Investigation Reports Completed and Provided	Assigned Staff	
	03/10/21	03/16/21	to Case Manager		
90 03/2	02/21/21	03/22/21	Staff and OPC's Preliminary Audit/Investigation Results	Case Manager &	
	90 03/21/21	03/22/21	Provided to the Parties, including workpapers	OPC	
			Utility & OPC Submit Responses Regarding Staff's	Utility & OPC	
100	02/21/21	02/21/21	Preliminary Report to Case Manager (errors/ommissions to		
100	03/31/21	03/31/21	be identified and suggested changes to be included) OR		
			Staff Assumes Information Provided is Acceptable		
115	04/15/01	04/15/01	Any necessary updates to Audit/Investigation Reports	Assigned Staff	
115	04/15/21	04/15/21	finalized and provided to Case Manager	0	
			Staff's Settlement Proposal Sent to the parties and	Case Manager	
120	04/20/21	04/20/21	arrangements made for conference call or meeting to discuss		
			the proposal		
105	04/25/21	/25/21 04/26/21	Conference Call or Meeting Held with Utility &	Parties to the Case	
125	04/25/21	04/25/21	04/26/21	OPC to Discuss Staff's Settlement Proposal	
			The Parties Notify Staff of Whether They Agree with the	Parties to the Case	
120	04/20/21	/21 04/30/21	Settlement Proposal (if not, the reasons for that and		
130	04/30/21		suggested changes to the settlement proposal documents are		
			provided to the Case Manager)		
			Utility Must Respond <b>OR</b> Agree to Extension	Utility;	
			of Agreement Filing Due Date <b>OR</b> Staff May	Case Manager	
			File Motion to Dismiss Case		
			Agreed-Upon Changes to Settlement Proposal Documents	Case Manager	
140	05/10/21	5/10/21 05/10/21	Completed and Final Disposition Agreement Sent to		
		03/10/21	Company for Signing (copy also sent to other parties, who		
			may or may not sign)		
145	05/15/21	05/15/21 05/17/21	Signed Disposition Agreement Returned to Staff	Utility; OPC (if	
1+5	03/13/21	03/17/21		applicable)	
			Staff Sends Revised Tariff Sheets and Draft	Case Manager	
			Tariff Filing Transmittal Letter to the Utility		
150	05/20/21	05/20/21	Staff Files Executed Disposition Agreement	Case Manager	

Activities needed from this point forward vary based on the approach taken by the OPC. The next three sections set out the activities needed based on the different OPC approaches that are possible.

This section pertains to the situation where all parties reach an agreement on the overall disposition of the request. The dates shown assume that the Utility will make a 30-day tariff filing on Day 155. This timeline assumes the Commission approves the agreement and no evidentiary hearing is necessary.

Target Day	Target Due Date	Calendar Due Date	Case Activity	Responsible ''Party''
150	05/20/21	05/20/21	Unanimous Disposition Agreement is Filed	Staff
157	05/27/21	05/27/21	Utility Files Necessary Tariff Revisions with a 30-day effective date	Utility
165	06/04/21	06/04/21	Staff Recommendation Filed if Ordered by the Commission. (Can include motion for suspension of tariff revisions requesting correction of any deficiencies)	Case Manager
175	06/14/21	06/14/21	Order Approving Tariff Revisions Issued	Assigned RLJ
187	06/26/21	06/26/21	Tariff Revisions Effective "On and After" this Date	N/A
200	07/09/21	07/09/21	Notice Closing Case Issued	Assigned RLJ

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This section pertains to the situation where only the Utility and Staff reach an agreement on the overall disposition of the request, but OPC or other intervenors have not requested an evidentiary hearing. The dates shown assume that the Utility will make a 45-day tariff filing on Day 155. If an evidentiary hearing is requested, a procedural schedule will be filed for the case beyond day 150 which will supersede this timeline.

Target	Target	Calendar		Responsible
Day	<b>Due Date</b>	Due Date	Case Activity	"Party"
150	05/20/21	05/20/21	Non-Unanimous Disposition Agreement is Filed	Staff
150	05/20/21	05/20/21	Utility Files Necessary Tariff Revisions with a 45-day effective date	Utility
157	05/27/21	05/27/21	OPC or Other Intervenors File Position Statement(s)	OPC & Other Intervenors
165	06/04/21	06/04/21	Staff Recommendation Filed if applicable <b>OR</b> ordered by the Commission. (Can include motion for suspension of tariff revisions requesting correction of any deficiencies)	Case Manager
185	06/24/21	06/24/21	Order Approving Tariff Revisions Issued	Assigned RLJ
195	07/04/21	07/05/21	Tariff Revisions Effective "On and After" this Date	N/A
210	07/19/21	07/19/21	Notice Closing Case Issued	Assigned RLJ

If the parties cannot reach an agreement by day 150 and an evidentiary hearing is necessary, then the parties must file a new procedural schedule in the case. If one of the parties requests and is granted an evidentiary hearing by the Commission prior to day 150, then the remaining dates in this timeline are moot as of the date of that order granting the evidentiary hearing and the parties must file a new procedural schedule.

Target Day	Target Due Date	Calendar Due Date	Case Activity	Responsible ''Party''
157	05/20/21	05/20/21	Utility Files Necessary Tariff Revisions	Utility
165	06/04/21	06/04/21	Regulatory Law Judge issues a Procedural Schedule	All Parties