STATE OF MISSOURI PUBLIC SERVICE COMMISSION

At a session of the Public Service Commission held at its office in Jefferson City on the 14th day of December, 2022.

In the Matter of the Application of Missouri-)	
American Water Company's Request for)	
Authority to Implement General Rate)	File No. WR-2022-0303
Increase for Water and Sewer Service)	
Provided in Missouri Service Areas)	

ORDER SETTING LOCAL PUBLIC HEARINGS

Issue Date: December 14, 2022 Effective Date: December 14, 2022

On September 7, 2022, the Commission solicited comments from the parties on local public hearings. The Commission will now set the local public hearings. The Commission will hold some hearings in person, and will hold some hearings via video and telephone conference.

THE COMMISSION ORDERS THAT:

- 1. The Commission's Public Policy and Outreach Department shall make an informal presentation and conduct a question-and-answer session for the public at the beginning of each local public hearing. The formal hearing will begin at the conclusion of the question and answer session.
- 2. Missouri-American Water Company, the Staff of the Commission, and the Office of the Public Counsel shall make a representative available to address substantive issues during the question-and-answer sessions. Any other party may also choose to have a representative present.
- 3. No later than ten days before the local public hearings, Missouri-American Water Company shall provide notice of the hearings to each of its customers. Missouri-

American Water Company shall provide a draft copy of the notice to Staff and the Office of the Public Council for approval before mailing.

- 4. The Commission's Public Policy and Outreach Department shall make notice of this order available to the members of the media and the General Assembly representing customers in Missouri-American Water Company's service area.
- 5. Any person may comment at any of the hearings, but are encouraged to attend the hearing corresponding to the location nearest their service area for the most relevant information. Comments at the hearing will be limited to five minutes per person.
- 6. To facilitate an orderly presentation that can be preserved for the record. members of the public who wish to participate in the WebEx question-and-answer session or make comment to the Commission during a WebEx hearing shall register by sending their first and last name. phone number. and email address mawccomments@psc.mo.gov, or by calling (800) 392-4211 by 5:00 p.m. the day before the hearing.
- 7. In-person hearings will not be broadcast by WebEx or by any other means.

 Those wishing to participate in the in-person hearings must attend in-person. No preregistration is needed for attending an in-person hearing.
- 8. A live audio web stream at the Commission's website, www.psc.mo.gov, will provide audio of the WebEx question and answer session and WebEx hearings. Those who do not intend to participate in the question-and-answer session or make comment to the Commission should listen via the web stream.
- 9. To attend a WebEx public hearing by telephone, at the time of the hearing call toll free 1-855-718-6621, listen to the prompt and enter the meeting number set out below, followed by # (pound/hashtag symbol). If prompted for a password, enter 0303.

To participate in a WebEx hearing by video/internet visit the website at www.webex.com or download the Cisco WebEx Meetings application on your mobile device prior to the hearing and join the meeting at the hearing time by inputting the corresponding access code and password listed below.

10. Local Public Hearings shall be held as follows:

Date	Location	Start Time	At the time of the WebEx hearing, dial 1-855-718-6621 and enter the Access Code/Password
January 17, 2023	WebEx	Noon	Access Code: 2455 943 6681 Password: 0303
January 18, 2023	WebEx	6:00 p.m.	Access Code: 2456 839 5072 Password: 0303
January 19, 2023	Joplin	6:00 p.m.	Missouri Southern State University Robert Plaster Hall Auditorium 3950 Newman Road Joplin, MO 64801
January 24, 2023	St. Joseph	6:00 p.m.	Missouri Western State University 4525 Downs Dr Blum Union 218/219 St Joseph, MO 64507
January 25, 2023	St. Louis	6:00 p.m.	St. Louis Community College – Florissant Valley Student Center – Multipurpose Room 3400 Pershall Road St. Louis, MO 63135
January 26, 2023	WebEx	6:00 p.m.	Access Code: 2451 319 5401 Password: 0303

11. Any persons needing special accommodations to participate in the hearing as addressed by the Americans with Disabilities Act should contact the Missouri Public Service Commission at least ten days prior to the hearing at one of the following numbers: Consumer Services Hotline 1-800-392-4211 or TDD Hotline 1-800-829-7541.

12. Comments may also be submitted to the Commission in writing by mail to the Missouri Public Service Commission, P.O. Box 360, Jefferson City, Missouri 65102, or electronically using the Commission's electronic filing system at https://psc.mo.gov/General/Submit_Comments. When submitting comments please reference File No. WR-2022-0303.

13. The Commission's Data Center shall serve a copy of this order upon the county commission for each county in Missouri-American Water Company's service area.

14. This order shall be effective when issued.



BY THE COMMISSION

Morris L. Woodruff

Secretary

Silvey, Chm., Rupp, Coleman, Holsman, and Kolkmeyer CC., concur.

Pridgin, Regulatory Law Judge

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 14th day of December, 2022.

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Morris L. Woodruff

Secretary

MISSOURI PUBLIC SERVICE COMMISSION December 14, 2022

File/Case No. WR-2022-0303

Missouri Public Service Commission

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County of Platte, Missouri

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,

Morris L. Woodruff Secretary

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.