1	STATE OF MISSOURI
2	PUBLIC SERVICE COMMISSION
3	TRANSCRIPT OF PROCEEDINGS
4	Local Public Hearings
5	JUNE 2, 2010
6	Highlandville, Missouri
7	Volume 1
8	
9	In the Matter of) File No. WR-2010-0139 The Application Of Valley)
10	Woods Water Co., Inc. For) An Increase In Annual Water)
11	System Operating Revenues,)
12	In the Matter of) File No. SR-2010-0140 The Application of Valley)
13 14	Woods Water Co., Inc. For) An Increase In Annual Sewer) System Operating Revenues)
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18	RONALD D. PRIDGIN, Presiding SENIOR REGULATORY LAW JUDGE
19	TERRY JARRETT, Commissioner
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25	REPORTED BY: PAULA C. VOYLES, CCR, RPR, CRR

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APPEARANCES:
     For Valley Woods Water Co., Inc.:
 3
         NO APPEARANCE
 4
     For Office of the Public Counsel:
 5
         CHRISTINA BAKER, P.E., J.D.
 6
         christina.baker@ded.mo.gov
         STATE OF MISSOURI
 7
         Department of Economic Development
         Office of the Public Counsel
 8
         200 Madison Street, Suite 650
         P.O. Box 2230
9
         Jefferson City, MO 65102
         Tel: 573.751.5565, Fax: 573.751.5562
10
11
     For Missouri Public Service Commission:
         SAM D. RITCHIE
12
         samuel.ritchie@psc.mo.gov
13
         STATE OF MISSOURI
         Department of Economic Development
14
         Public Service Commission
         200 Madison Street, 9th Floor
         P.O. Box 360
15
         Jefferson City, MO 65102
         Tel: 573.751.4140, Fax: 573.751.9285
16
17
     Reported by:
18
         PAULA C. VOYLES, RPR, CRR, CCR No. 750
19
         MIDWEST LITIGATION SERVICES
         1911 South National Avenue, Suite 402
20
         Springfield, MO 65804
         Tel: 417.877.9700, Fax: 417.877.9704
21
22
23
24
25
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1 PROCEEDINGS
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- 3 JUDGE PRIDGIN: We will begin the public
- 4 hearing in cases number WR-2010-0139 and SR-2010-0140.
- 5 Could I get entries of appearance from
- 6 counsel, beginning with the General Counsel's Office,
- 7 please?
- 8 MR. RITCHIE: Thank you, Judge.
- 9 Representing the Staff of the Missouri Public
- 10 Service Commission, Sam Ritchie, P.O. Box 360,
- 11 Jefferson City, Missouri 65102.
- 12 JUDGE PRIDGIN: Mr. Richie, thank you.
- On behalf of the Office of Public Counsel,
- 14 please.
- MS. BAKER: Thank you. Christina Baker, P.O.
- 16 Box 2230, Jefferson City, Missouri 65102, appearing on
- 17 behalf of the Office of the Public Counsel and the
- 18 ratepayers.
- 19 JUDGE PRIDGIN: Thank you.
- 20 Any other counsel wish to go enter an
- 21 appearance? (No audible response).
- Hearing none, let me call the first witness.
- 23 The person signed up first is Jason Simmons.
- 24 Mr. Simmons?
- 25 MR. SIMMONS: I'm nervous. Can I leave now?

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JUDGE PRIDGIN: That's up to you. If you'll
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- 2 raise your right hand to be sworn, please, sir.
- 3 Whereupon--
- 4 JASON J. SIMMONS
- 5 was called as a witness, and having been first duly
- 6 sworn, testified as follows:
- 7 JUDGE PRIDGIN: Thank you very much, sir.
- 8 If you would, please state your name and
- 9 spell your name for the court reporter.
- 10 MR. SIMMONS: My name is Jason J. Simmons,
- 11 J-A-S-O-N, S-I-M-M-O-N-S.
- 12 JUDGE PRIDGIN: And do you have a statement
- 13 for the Commission, sir?
- MR. SIMMONS: Yes, I believe I do.
- 15 Basically, I kind of get an idea of what is
- 16 going on. My concern is for my family and the other
- 17 families, of course, that is going to be affected by
- 18 the rate increase.
- 19 As myself, I'm self-employed. My wife is a
- 20 stay-at-home mom, and she goes to school. And it's
- 21 just things right now has been, you know, really rough
- 22 for us, and I can imagine everybody else involved.
- There's a lot of people in the community that
- 24 are retirement. They have a certain pension or
- 25 allotted money per month for their bills. And with the

- 1 rate increase of almost double, that's going to make it
- 2 very not easy to manage for everyone, including myself.
- I speak for myself and other people here.
- 4 But as for me, I have a certain amount of money every
- 5 month that has to go out. With being self-employed and
- 6 with being with the recession that I'm in,
- 7 unfortunately, my business is not making the money that
- 8 I am used to making. So with that, I had to basically
- 9 curve a lot of things, a lot of expenses, just to make
- 10 it affordable and manageable to live.
- 11 We received the rate increase in the mail.
- 12 And with the rate increase, I could not believe that we
- 13 were actually double of what we were supposed to pay
- 14 right now, and that's hard.
- 15 You know, for Mr. Harris, I understand where
- 16 he's coming from. I've known Mr. Harris for three
- 17 years now, and he's always been a go-getter, and he's
- 18 always done the best that he possibly could with that
- 19 well. So we have different options that we need to
- 20 look at here to find out what's going to be the best
- 21 for -- beneficial for him, of course, and for everybody
- 22 else involved in the community.
- 23 As far as where he stands, I understand that
- 24 he -- you know, he needs the rate increase. Double the
- 25 rate increase, that's just a little ridiculous, and we

- 1 all feel that here in this room. So that is, you know,
- 2 basically where we're at.
- 3 Some of the people are worried about property
- 4 value and resale. When my wife and I decided to live
- 5 in Spokane and purchase our home, we went off of
- 6 utility bills: electric, water, sewer, trash, that kind
- 7 of stuff. And we put all that into perspective of, is
- 8 this going to be manageable? Can we afford this? Has
- 9 there been any increases with that, that kind of stuff,
- 10 et cetera.
- 11 So for a lot of people with some of their
- 12 concerns is property value, resell of their homes. You
- 13 know, we started off at this amount of money, and now
- 14 we're going way up here, double the expense, and that's
- 15 going to make it pretty much unmanageable for a lot of
- 16 people. So that's where our concern is.
- 17 But as far as Mr. Harris and what he has to
- 18 do, we understand that. But another thing that I feel
- 19 personally -- I don't know about anybody else in this
- 20 room -- we are a private entity. So with being a
- 21 private entity, he is responsible for that, that we
- 22 have no government, we have no help, we have no city.
- 23 So I understand where he's coming from.
- 24 So one of my -- the way that I feel about it
- 25 is, what other options do we have as a community? As

- 1 for Mr. Harris, what is his options, and what can he do
- 2 with it? Does he need to wash his hands from this and
- 3 walk away from it and do something different? Should
- 4 he pursue it and stay going with it?
- 5 You know, a rate increase is understandable.
- 6 But to be doubled, that's a slap in the face, and
- 7 that's hard for a lot of these people, including
- 8 myself. So that's where I stand with it.
- 9 I really don't know what's going to happen,
- 10 you know, as far as what the outcome of this is going
- 11 to be. It's basically out of our hands. But a lot of
- 12 people in this room obviously have an opinion of how
- 13 they feel, and I'm here representing them, I guess,
- 14 with their opinions as well.
- 15 So the one was the rate increase that was
- 16 more than a hundred percent, which is ridiculous to
- 17 expect, which I totally understand that. The
- 18 retirement people, the people that are self-employed,
- 19 like myself, we have a fixed income. It's hard to do
- 20 double, and to manage that successfully every month.
- 21 And the other one is the property value. The resell,
- 22 the property value. We bought that home because of the
- 23 fact, with the utilities and the way they are, and
- there wasn't much change with the utilities, and we
- 25 thought that was affordable.

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1 Unfortunately, three years ago, I think a lot
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- 2 of us in this room were doing very good. Myself, I was
- 3 amazed with the amount of money and how successful my
- 4 business was at the time. And unfortunately, my
- 5 business has dropped off. It is not nowhere near what
- 6 it used to be.
- 7 Mr. Harris, he wants more money, and this is
- 8 a bad time to ask for more money. I understand he
- 9 needs a rate increase, but it needs to be a rate
- 10 increase that's going to be affordable and beneficial
- 11 to us all, not just for himself.
- 12 So, you know, I wish I could go out there and
- 13 get double the amount of money for my business for the
- 14 work that I used to do. I'm nowhere near making the
- 15 kind of money that I used to. I'm working twice as
- 16 hard, and we're struggling, but we're getting through
- 17 it.
- 18 So I really don't know what else to touch on
- 19 with this matter. I think I've everything -- is there
- 20 anything else that I need to touch upon, or does that
- 21 pretty much answer everybody's questions? (No audible
- 22 response).
- 23 All right. So that's my piece.
- 24 JUDGE PRIDGIN: Mr. Simmons, thank you very
- 25 much. If you'll stay put for a moment.

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1 Commissioner Jarrett, do you have any
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- 2 questions for Mr. Simmons?
- 3 COMMISSIONER JARRETT: Yes.
- 4 Mr. Simmons, thank you for your testimony.
- 5 Do you have any issues with service from the
- 6 company as far as quality of service, or how the
- 7 employees -- or how you're treated if you have
- 8 problems?
- 9 MR. SIMMONS: I think Mr. Harris has done a
- 10 good job for what he can do. We've had some issues and
- 11 we've had some problems, and he's done everything that
- 12 he can possibly do, I think, to fix the problem, you
- 13 know, what he could with what he could handle with his
- 14 own power.
- You know, we've had some issues with the
- 16 water. We've had some issues with pressure. You know,
- 17 unfortunately, this is the kind of stuff that happens,
- 18 and mother nature just kind of takes over things and
- 19 it's out of his hands. So as far as that's concerned,
- 20 I think he's done the best that he can do with what he
- 21 has.
- 22 COMMISSIONER JARRETT: Now, you talked about
- 23 the doubling of the rate, and obviously that is a big
- 24 increase. Do you feel like that that's excessive
- 25 because that's going to be profit going into his

1 pocket, or do you think he just needs too much to keep

- 2 the system going?
- 3 MR. SIMMONS: Well, basically, my concern --
- 4 I don't know what his operational cost is. I don't
- 5 know what it costs him to run that. I don't know.
- 6 That's all personal issues of him.
- 7 My issue, and everybody else in this room, is
- 8 that fixed income money, this is where we're at every
- 9 month. You know, a rate increase, I can understand a
- 10 rate increase, but to double the rate increase, that's
- 11 a little -- that's a little high on the way that I feel
- 12 about it.
- Now, you know, obviously Mr. Harris put a lot
- 14 of money into this, from what he says, that he's done a
- 15 lot to it to keep it going. And if this is the kind of
- 16 money that he needs, then we need to figure out if
- 17 there's a better way where it's going to be beneficial
- 18 to us all, and not just himself.
- 19 COMMISSIONER JARRETT: Okay, sir. I
- 20 appreciate your testimony. Thank you.
- JUDGE PRIDGIN: I don't have any questions.
- 22 Counsel? All right.
- Mr. Simmons, thank you, sir.
- MR. SIMMONS: Thank you.
- 25 JUDGE PRIDGIN: Jerry Duncan. Good evening,

- 1 sir.
- 2 MR. DUNCAN: Evening.
- JUDGE PRIDGIN: If you'll raise your right
- 4 hand to be sworn, sir.
- 5 Whereupon--
- 6 JERRY DUNCAN
- 7 was called as a witness, and having been first duly
- 8 sworn, testified as follows:
- 9 JUDGE PRIDGIN: Thank you very much, sir.
- 10 If you would, please state your name and
- 11 spell it for the court reporter.
- 12 MR. DUNCAN: Jerry, J-E-R-Y, Duncan,
- 13 D-U-N-C-A-N.
- JUDGE PRIDGIN: Mr. Duncan, thank you.
- Do you have a statement for the Commission?
- MR. DUNCAN: I do. And my concern is
- 17 property values, and I think that's going to be a
- 18 problem with this kind of a rate increase.
- 19 People is talking about it doubled. I
- 20 actually figured it up. If I did the math right, the
- 21 water is about 111 percent; and the sewer, I believe,
- 22 is 113 percent. I may have those figures backwards.
- 23 But I did do a little checking on that, and I think
- 24 that's correct.
- 25 Since I'm sworn up here, I'll not state for

- 1 sure that's correct.
- 2 COMMISSIONER JARRETT: We won't hold you to
- 3 it.
- 4 MR. DUNCAN: Now, it looks like the water
- 5 increase is going to go -- and I'm not even going to
- 6 touch the sewer because I don't have those figures.
- 7 But the water is going to go to 4.26 per thousand.
- Now, right down the road here there's a water
- 9 company that serves 50 customers, and their thousand
- 10 gallon rate is 2.39, between here and the Finley River,
- 11 and they serve about 50 customers. So -- now, the
- 12 official name I don't know, but it's on the west side
- of the highway down here.
- 14 Anyway, if I decided to sell my house, and my
- 15 utilities are considerably more than theirs, that same
- 16 house -- my house is not going to sell, where they can
- 17 sell one there. That's -- I bought where I'm at
- 18 because of the utilities. I think Jason touched that
- 19 right there. I looked at the picture there and said,
- 20 "This is a reasonable amount. This is -- I can handle
- 21 this."
- 22 And I'm not arguing the fact that they might
- 23 have should have gradually gone up, but to -- if I
- 24 wanted to sell mine, and somebody's facing over a
- 25 hundred percent increase in utilities, that would be a

- 1 detriment to my ability to sell it, I think.
- 2 And that's about all the comment I have to
- 3 make.
- 4 JUDGE PRIDGIN: Mr. Duncan, thank you. Let
- 5 me see if Commissioner Jarrett has any questions.
- 6 COMMISSIONER JARRETT: Real quickly. How
- 7 long have you lived in the district?
- 8 MR. DUNCAN: 2002, I think, sir.
- 9 COMMISSIONER JARRETT: Has there been -- when
- 10 was the last rate increase?
- 11 MR. DUNCAN: There has not been one, that I'm
- 12 aware of, no.
- 13 COMMISSIONER JARRETT: Okay.
- 14 MR. DUNCAN: But there again, that, I guess,
- 15 is important. However, it would have been better to
- 16 ease those in.
- 17 However, I've lived there since 2002. These
- 18 people that moved in in 2008, I mean, they're really
- 19 looking at degrading their property value because of
- 20 that -- just all of a sudden for that one event taking
- 21 place, you know.
- 22 COMMISSIONER JARRETT: Very good. I don't
- 23 have any further questions. I thank you for your
- 24 testimony.
- JUDGE PRIDGIN: Mr. Duncan, thank you.

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1 Is there anything from counsel? (No audible
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- 2 response).
- 3 All right. Thank you.
- 4 And I don't have anyone else who signed up.
- 5 I will ask if anybody else wishes to testify. And I
- 6 also want to clarify and make sure and get that
- 7 information from Miss Baker and from Mr. Ritchie.
- 8 Are you satisfied that the customers have
- 9 access to information if they wish to contact the
- 10 Commissioners later or the Commission or Office of
- 11 Public Counsel with statements or questions?
- MR. RITCHIE: Yes.
- MS. BAKER: Yes. And my business card is on
- 14 the back table, as well, for those who want to contact
- 15 my office directly.
- JUDGE PRIDGIN: And they have addresses,
- 17 mailing addresses?
- MS. BAKER: Yes.
- JUDGE PRIDGIN: Phone numbers?
- 20 MS. BAKER: On the green sheet from my office
- 21 has both the Public Service Commission's addresses, as
- 22 well as the addresses to my office.
- JUDGE PRIDGIN: And web addresses?
- MS. BAKER: Web addresses.
- 25 JUDGE PRIDGIN: Emails? Or at least that

- 1 would be on the web address, an email would.
- 2 MS. BAKER: Yes, the email is there.
- JUDGE PRIDGIN: So if folks don't wish to
- 4 testify, but you still want to contact the Office of
- 5 Public Counsel or the Staff of the Commission, you may
- 6 do so.
- 7 Having said that, are there other folks who
- 8 would like to testify this evening? (Hand raised.)
- 9 Yes, sir. You can come up, if you would.
- 10 I'd like to get your name, please.
- 11 MR. TRUITT: Jeremy Truitt. J-E-R-E-M-Y,
- 12 Truitt, T-R-U-I-T-T.
- 13 JUDGE PRIDGIN: And if you'll hold on just a
- 14 moment, sir.
- 15 If I could ask you to raise your right hand
- 16 to be sworn, please.
- 17 Whereupon--
- 18 JEREMY TRUITT
- 19 was called as a witness, and having been first duly
- 20 sworn, testified as follows:
- JUDGE PRIDGIN: Thank you, sir.
- 22 Please state your name and spell it for the
- 23 court reporter.
- 24 MR. TRUITT: Jeremy Truitt. J-E-R-E-M-Y
- 25 T-R-U-I-T-T.

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1 JUDGE PRIDGIN: And do you have a statement
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- 2 for the Commissioners?
- 3 MR. TRUITT: Yes. First thing, I understand
- 4 there hasn't been a rate increase since 2002. If a
- 5 company is operating in the red, like it supposedly
- 6 is -- none of us has seen the books. If it's something
- 7 where it's a need, not a want, water and sewage, I
- 8 would think with that, you would be able to see -- I
- 9 know it's a private entity as far as him -- I think you
- 10 should be able to see where they're running, and we
- 11 could tell, you know, exactly what is needed.
- 12 Lance has asked for, what is it, a little
- over \$8,000? It came back, after a look over the
- 14 books, for a 20,000. I don't understand that.
- 15 With the Commission making it reasonable and
- 16 just, I don't know if a 15,000-dollar -- well, sorry,
- 17 13,000-dollar increase is reasonable or just from what
- 18 he was wanting. That's double the increase. I know
- 19 people have already said that.
- 20 When there's other areas that are at our same
- 21 rate, they just got an increase this year due to cost
- 22 of chemicals going up, stuff like that. I don't know
- of anything around here that is 80, \$90 -- that's a
- 24 private, not a public or a city, that is 80 to \$90 a
- 25 month for water and sewer. The Meadow Ridge Estates in

1 Taney County subdivision, 42.50 is what they pay. They

- 2 just had a rate increase.
- 3 And also, I didn't know about the boil order.
- 4 So -- I didn't have a phone call or a letter mailed to
- 5 me or a note on my door. So kind of news to me.
- 6 I guess that's all I have.
- JUDGE PRIDGIN: Mr. Truitt, thank you.
- 8 Let me see if Commissioner Jarrett has any
- 9 questions.
- 10 Any questions?
- 11 COMMISSIONER JARRETT: I thank you for your
- 12 testimony. I don't have any questions, but I
- 13 appreciate you coming to testify.
- JUDGE PRIDGIN: Anything from counsel?
- MR. RITCHIE: No questions.
- MS. BAKER: No.
- 17 JUDGE PRIDGIN: Mr. Truitt, thank you very
- 18 much.
- 19 MR. TRUITT: Thank you.
- JUDGE PRIDGIN: Is there anyone else who
- 21 wishes to testify?
- MS. WINNIE: If you're just in agreement with
- 23 people, you need to go up there and say, "I agree with
- 24 what was said"?
- JUDGE PRIDGIN: You're allowed to. You don't

- 1 have to.
- 2 MS. WINNIE: Does that count towards
- 3 anything?
- 4 JUDGE PRIDGIN: We'll be glad -- if you'd
- 5 like to, we can swear you in, and you're quite welcome
- 6 to say, "I agree with what somebody else said."
- 7 If I could trouble you to raise your right
- 8 hand to be sworn, please.
- 9 Whereupon--
- 10 CANDICE WINNIE
- 11 was called as a witness, and having been first duly
- 12 sworn, testified as follows:
- 13 JUDGE PRIDGIN: All right. If you would,
- 14 ma'am, please state your name for the court reporter
- 15 and spell it.
- 16 MS. WINNIE: Candice Winnie. C-A-N-D-I-C-E,
- W-I-N-N-I-E.
- JUDGE PRIDGIN: Fine. And Miss Winnie, do
- 19 you have a statement for the Commission?
- 20 MS. WINNIE: I would just like to state that
- 21 I am in agreement with Jason Simmons and Jerry Duncan
- 22 in their statement. If I was going to say everything I
- 23 believe, they've already covered that, so I will just
- 24 make it brief and say that I agree with what they said.
- JUDGE PRIDGIN: Miss Winnie, thank you.

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1 Commissioner Jarrett, any questions?
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- 2 COMMISSIONER JARRETT: No questions, but I
- 3 appreciate you coming forward.
- 4 JUDGE PRIDGIN: Nothing from counsel? (No
- 5 audible response).
- 6 (Hand raised.) Yes, sir? Feel free to come
- 7 up. Can I get your name, please, sir?
- 8 MR. WINNIE: Jason Winnie.
- 9 JUDGE PRIDGIN: Same spelling, the last name?
- 10 MR. WINNIE: Yes.
- 11 JUDGE PRIDGIN: All right. And if you'll
- 12 raise your right hand to be sworn, please.
- 13 Whereupon--
- 14 JASON WINNIE
- 15 was called as a witness, and having been first duly
- 16 sworn, testified as follows:
- 17 JUDGE PRIDGIN: Thank you, sir. If you
- 18 would, please state your name and spell it for the
- 19 court reporter.
- MR. WINNIE: Jason, J-A-S-O-N, W-I-N-N-I-E.
- JUDGE PRIDGIN: And Mr. Winnie, do you have a
- 22 statement for the Commission?
- MR. WINNIE: I do. I'd like just to go on
- 24 the record that I agree with everybody else that has
- 25 given their testimony. That's it.

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JUDGE PRIDGIN: Mr. Winnie, thank you.
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- 2 Questions?
- 3 COMMISSIONER JARRETT: Thank you. No
- 4 questions.
- 5 JUDGE PRIDGIN: Questions from counsel? (No
- 6 audible response).
- 7 Yes, sir?
- 8 MR. SCONCE: Duane Sconce. D-U-A-N-E,
- 9 S-C-O-N-C-E.
- 10 JUDGE PRIDGIN: And if I could get you to
- 11 raise your right hand to be sworn, please.
- 12 Whereupon--
- 13 DUANE SCONCE
- 14 was called as a witness, and having been first duly
- 15 sworn, testified as follows:
- 16 JUDGE PRIDGIN: Thank you, sir.
- 17 Mr. Sconce, if you'll again -- under oath, if
- 18 you'll state your name and spell it for the court
- 19 reporter.
- 20 MR. SCONCE: Okay. Spell it again?
- 21 D-U-A-N-E, S-C-O-N-C-E.
- JUDGE PRIDGIN: And do you have a statement
- 23 for the Commissioners?
- 24 MR. SCONCE: Yeah. I wanted to speak to the
- 25 sewer thing.

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1 When we bought our house, there were 14 lots.
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- 2 As far as I know, that was all that was on the sewer
- 3 system, and it was an operational sewer system.
- I knew when Lance developed those other 25
- 5 lots, that he spent a lot of money upgrading the sewer
- 6 system to serve those lots, the new lots. But now
- 7 we're still in the part that had an operable sewer
- 8 system, and we're having to pay for the upgrade; is
- 9 that right?
- I thought the sewer system was going to be
- 11 paid for with the sale of the lots. I mean, the -- the
- 12 upgrade -- I knew he spent a lot of money upgrading the
- 13 sewer system in order to develop those lots, but I
- 14 thought that the sale of the lots would recoup the
- 15 money they spent on the sewer system. But now it
- 16 sounds like we're paying for it, from what I'm hearing
- 17 here tonight.
- That's it.
- 19 JUDGE PRIDGIN: If you have nothing else,
- 20 Mr. Sconce, Mr. Jarrett, did you have any questions,
- 21 sir?
- 22 COMMISSIONER JARRETT: I don't have any
- 23 questions, but I appreciate you bringing this issue up
- 24 on the record. Thank you.
- JUDGE PRIDGIN: Nothing from counsel? (No

- 1 audible response).
- Mr. Sconce, thank you.
- 3 All right. Is there anyone else who wishes
- 4 to testify? (Hand raised.)
- 5 JUDGE PRIDGIN: I'm sorry. Mr. Simmons?
- 6 MR. SIMMONS: I had a question. I don't know
- 7 if I need to get up there and testify, but it's in
- 8 regards to basically, when are we going to know the
- 9 results? What other avenues, what other aspects do we
- 10 have that we can try to figure out that would help out
- 11 questions and answers concerning that kind of thing?
- 12 JUDGE PRIDGIN: That's something that could
- 13 be better addressed not really on the record. While
- 14 we're on the record, I simply want to take testimony
- 15 from witnesses. When we go off the record, you're
- 16 quite welcome to ask questions of Staff and Public
- 17 Counsel, and they should be able to answer those
- 18 questions.
- 19 MR. SIMMONS: So off the record, you're
- 20 saying, ask the questions?
- 21 JUDGE PRIDGIN: After I'm done, you should be
- 22 able to get that information.
- MR. SIMMONS: Thank you, sir.
- 24 JUDGE PRIDGIN: Is there anyone else who
- 25 wishes to testify? (Hand raised.)

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Once we're done testifying, people aren't
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- 2 going to be running out of here. You'll still be able
- 3 to ask questions of the same people you've been talking
- 4 to. But just for the court reporter, I just want to
- 5 take testimony.
- 6 MR. SIMMONS: Okay.
- JUDGE PRIDGIN: You want to testify, ma'am?
- 8 If you'll come forward. And could I get your name,
- 9 please?
- 10 MS. POTTER: Linda Potter.
- JUDGE PRIDGIN: And if you'll bear with me
- 12 just a moment, Miss Potter.
- 13 If you'll raise your right hand to be sworn,
- 14 please.
- 15 Whereupon--
- 16 LINDA POTTER
- 17 was called as a witness, and having been first duly
- 18 sworn, testified as follows:
- 19 JUDGE PRIDGIN: All right. Thank you, ma'am.
- 20 If you'll state your name and spell it for
- 21 the court reporter.
- MS. POTTER: Linda Potter, L-I-N-D-A,
- 23 P-O-T-T-E-R.
- 24 JUDGE PRIDGIN: And Miss Potter, do you have
- 25 a statement for the Commission?

- 1 MS. POTTER: I do. One of the things that
- 2 kind of struck me was they were saying that as a
- 3 private business, that he was entitled to make income.
- 4 Okay.
- 5 When he applied for the 8,000-dollar rate
- 6 increase, and now it's up to 20,000, how much of that
- 7 is going to maintain the system, and how much of that
- 8 is his income? We don't know that. That's something
- 9 personally I'd like to know: How much of this increase
- 10 is going into his pocket and how much is going to
- 11 maintain the sewer system. Because we have not been
- 12 told that. That's something personally I would like to
- 13 know.
- 14 And that's all.
- 15 JUDGE PRIDGIN: All right. Miss Potter,
- 16 thank you again. And again, you're welcome -- after
- 17 this hearing is closed, you're welcome to ask the
- 18 Company or Staff or Public Counsel those kinds of
- 19 questions.
- MS. POTTER: Okay.
- 21 JUDGE PRIDGIN: Commissioner Jarrett, any
- 22 questions?
- 23 COMMISSIONER JARRETT: I don't have any
- 24 questions, Miss Potter. That's a legitimate issue,
- 25 though, and I urge you to ask some questions about

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1 that.
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- MS. POTTER: Thank you.
- JUDGE PRIDGIN: There is nothing from
- 4 counsel? (No audible response).
- 5 Miss Potter, thank you.
- 6 Anyone else who wishes to make a statement
- 7 before the Commission? (No audible response).
- 8 All right.
- 9 Commissioner Jarrett, any closing remarks?
- 10 COMMISSIONER JARRETT: Yes. Just briefly, I
- 11 am Terry Jarrett, one of the five Commissioners on the
- 12 Public Service Commission, and I thank you for coming
- out on behalf of the other Commissioners and myself.
- 14 These public hearings are very important to
- 15 us. We have several rate cases going. We have other
- 16 Commissioners who are in St. Louis at hearings this
- 17 week, so we're kind of spread out a little bit. So not
- 18 all the Commissioners are here tonight, but I can
- 19 assure you that we take all of the testimony that we
- 20 hear in the public hearings very important. We read
- 21 the transcripts if we're not able to appear in person,
- 22 so it's very important in these rate cases, and we
- 23 appreciate your participation.
- 24 JUDGE PRIDGIN: Commissioner Jarrett, thank
- 25 you.

1	Anything else from counsel?
2	MR. RITCHIE: No, Judge.
3	MS. BAKER: No.
4	JUDGE PRIDGIN: And I want to close by
5	thanking everyone for attending. I hope the extended
6	question-and-answer session was a benefit for you.
7	Again, we had planned to start at 6, but
8	because I think people were getting questions answered,
9	we decided to delay the start of the hearing until
10	about 6:30. And when we go off the record, you are
11	certainly free to continue asking the kinds of
12	questions you were asking both during this hearing and
13	during the question-and-answer session. I would
14	encourage you to do so.
15	All right. That will conclude the local
16	public hearing in cases number WR-2010-0139 and
17	SR-2010-0140. Thank you very much.
18	We're off the record.
19	
20	(Concluded at 6:53 p.m.)
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1	I N D E X	
2	WITNESS	age
3	JASON J. SIMMONS4	
4	JERRY DUNCAN11	
5	JEREMY TRUITT15	
6	CANDICE WINNIE	
7	JASON WINNIE19	
8	DUANE SCONCE	
9	LINDA POTTER23	
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15	(No Exhibits)	
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25	CERTIFICATE OF REPORTER28	

1	CERTIFICATE OF REPORTER
2	STATE OF MISSOURI)
3) ss:
4	COUNTY OF WEBSTER)
5	RE: STATE OF MISSOURI PUBLIC SERVICE COMMISSION LOCAL PUBLIC HEARING IN HIGHLANDVILLE, MISSOURI
6	LOCAL FUBLIC REARING IN RIGHLANDVILLE, MISSOURI
7	
8	I, Paula C. Voyles, a Registered Professional Reporter
9	Certified Real-Time Reporter, Certified Court Reporter
10	do hereby certify that the foregoing matter was
11	recorded by me to the best of my ability and was
12	thereafter reduced to written form under my direction.
13	I further certify that I am not a relative or employee
14	of counsel of any of the parties, nor a relative or
15	employee of the parties involved in said action, nor a
16	person financially interested in the action.
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19	PAULA C. VOYLES, RPR, CRR, CCR No. 750
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