

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of Elm Hills Utility Operating)
Company, Inc.'s Request for a Water Rate) **File No. WR-2020-0275**
Increase)

ORDER DIRECTING EXPEDITED RESPONSES

Issue Date: June 12, 2020

Effective Date: June 12, 2020

On June 10, 2020, Elm Hills Utility Operating Company, Inc. (Elm Hills) filed a response expressing concerns with the logistics of the mailing of the position statement hand-outs as discussed in paragraph 2(g) of the parties' *Joint Proposal for Virtual hearing and Public Comment*. Elm Hills raises three areas of concern:

1. Hand-outs need to be provided to Elm Hills no later than June 15;
2. There should be page restrictions;
3. Hand-outs should be mailed at the option of the customer.

The scheduling order setting the virtual public hearing is anticipated for the Agenda session scheduled for June 17, 2020. Therefore, the Commission will order responses to the first two concerns due today.

Concern three can be addressed in the scheduling order. The Commission will direct that any parties wishing to respond to concern three of Elm Hills do so no later than 10:00 a.m. on Monday, June 15, 2020.

THE COMMISSION ORDERS THAT:

1. Parties interested in responding to Elm Hills' response regarding a due date of June 15, 2020 and a page limitation shall file such response no later than 2:00 p.m. on June 12, 2020 (today).
2. Parties interested in responding to Elm Hills response regarding the suggested process to allow customers the option of receiving a packet of information, shall file such response no later than 10:00 a.m. on June 15, 2020.
3. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Charles Hatcher, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 12th day of June, 2020.