

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of Missouri-American Water                    )  
Company’s Request for Authority to Implement            )  
General Rate Increase for Water and Sewer                )  
Service Provided in Missouri Service Areas.                )     **File Nos. WR-2022-0303**

**MAWC’S TARIFF FILING REGARDING THE LOW INCOME PROGRAM**

COMES NOW Missouri-American Water Company (“MAWC” or “Company”) and files this Tariff and states as follows to the Missouri Public Service Commission (“Commission”):

1. As part of the case, the Parties to the case agreed to terminate the pilot Low Income Program.<sup>1</sup>
2. In the process of implementing the new rates that became effective on May 28, 2023, the Company realized that abruptly stopping the program would create an undue burden on the customers who signed up for this program for a twelve month period.
3. After discussions with the Staff of the Commission and the Office of the Public Counsel, the Company is filing the attached tariff that addresses the oversight and allows the customers that were part of the program on May 28, 2023 to continue to receive the benefit through their eligibility period.

**WHEREFORE**, MAWC respectfully requests that the Commission approve the proposed tariff.

Respectfully submitted,

*Rachel L. Niemeier*  
Timothy W. Luft, Mo Bar #40506  
Rachel L. Niemeier, Mo. Bar #56073  
**MISSOURI-AMERICAN WATER COMPANY**  
727 Craig Road  
St. Louis, MO 63141  
(314) 996-2279

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<sup>1</sup> The Parties agreed in the Stipulation and Agreement on Revenue Requirement that the Company would participate in the Critical Needs Program and Rehousing Pilot Program.

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**ATTORNEYS FOR MISSOURI-AMERICAN  
WATER COMPANY**

**CERTIFICATE OF SERVICE**

I do hereby certify that a true and correct copy of the foregoing document has been sent by electronic mail to all counsel of record this 15 day of June 2023.

Rachel L. Niemeier

Missouri-American Water Company

For

St. Joseph, Brunswick, Platte County, and Lawson  
Service Areas

Name of Issuing Corporation

Community, Town or City

**Minimum Customer Charge Rate for Low-Income Customers**

**AVAILABILITY** - This rate is available only for customers that were active participants in Missouri-American Water’s low-income pilot program on May 28, 2023.

Customers that participated in the low-income pilot program received an 80% discount on the current fixed 5/8” meter minimum customer charge for twelve months, with a requirement to reestablish eligibility on an annual basis. The rate was subject to change at the effective date of new rates resulting from a rate case. The low-income pilot program has ended, effective May 28, 2023.

To ensure customers’ expectations regarding the discount for which they enrolled are fully realized, only those customers that were receiving the 80% discount as of May 28, 2023 shall continue to receive the 80% discount through the remainder of their specific eligibility period. Once a customer has completed their eligibility period, this discount will no longer be applied to the customer’s account and the customer is not eligible for further discount, as the low-income pilot program has ended. The current fixed monthly 5/8” meter minimum customer charge for St. Joseph, Brunswick, Platte County, and Lawson is \$10.00, and the discount applied to the customer’s monthly bill will be \$8.00.

Any discount provided after May 28, 2023 will not be recovered in a future Missouri-American Water rate case.

\* *Indicates new rate or text*

+ *Indicates change*

Date of Issue:

June 15, 2023

Effective Date:

July 15, 2023

Issued By:

Rich C. Svindland, President  
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