STATE OF MISSOURI PUBLIC SERVICE COMMISSION

At a session of the Public Service Commission held at its office in Jefferson City on the 26th day of April, 2023.

In the Matter of Confluence Rivers Utility
Operating Company, Inc.'s Request for
Authority to Implement a General Rate
Increase for Water Service and Sewer
Service Provided in Missouri Service
Areas

File No. WR-2023-0006
Tracking Nos. YW-2023-0113
and YS-2023-0114

ORDER SETTING LOCAL PUBLIC HEARING SCHEDULE

Issue Date: April 26, 2023 Effective Date: April 26, 2023

On December 21, 2022, Confluence Rivers Utility Operating Company, Inc. (Confluence) filed a request for a general rate increase. At the Commission's request and on behalf of itself and Confluence, the Staff of the Commission (Staff) filed a *Joint Proposed Local Public Hearing Dates and Locations and Notice Language* on March 17, 2023. On March 27, 2023, the Office of the Public Counsel (OPC) filed a response noting a conflict with a Commission workshop in another case on June 13, 2023.

Due to the scheduling needs of the Commission, as well as the June 13, 2023, conflict, the Commission will adopt a modified version of the parties' proposed schedule. For example, the Commission will add one virtual hearing to the two recommended due to the large geographic service area of Confluence.

Also submitted was proposed language to be included in customer notices, which the Commission finds reasonable and will order without change except for specific meeting information provided in this order.

The Commission will hold six local public hearings in total. Three hearings will be held via video and telephone conference – noted below as "WebEx". No computer or

internet connection is necessary to participate by telephone. Three hearings will be held on location. The Commission will also direct that written comments be submitted to the Commission's Electronic Filing and Information System (EFIS).

THE COMMISSION ORDERS THAT:

1. Six local public hearings shall be held consisting of three virtual hearings and three in-person hearings. The schedule is as follows:

Date	Time	Location Oı	Meeting # P	assword
Monday June 12, 2023	6:00 p.m.	Camdenton Mid County Fire Protection Fire Station 184 N Business Route 5		
Wednesday June 14, 2023	6:00 p.m.	WebEx	2465 938 4119	0006
Thursday June 15, 2023	Noon	Sedalia City Hall Council Chambers 200 South Osage Ave.		
Friday June 16, 2023	Noon	WebEx	2453 815 4830	0006
Friday June 23, 2023	Noon	Farmington Municipal Court Long Hall 110 West Columbia St.		
Monday June 26, 2023	6:00 p.m.	WebEx	2467 086 5634	0006

2. The Commission's Public Policy and Outreach Department shall make an informal presentation and conduct a question-and-answer session for the public at the beginning of each local or virtual public hearing. Public testimony will begin at the conclusion of the question and answer session.

- 3. Confluence, Staff, and OPC shall make a representative available to address substantive issues during the question-and-answer sessions.
- 4. No later than ten days before the public hearings, Confluence shall provide notice of the hearings to each of its customers. Such notice shall be as agreed to by the parties and set forth in Staff's *Joint Proposed Local Public Hearing Dates and Locations and Notice Language*, with the exception of meeting access information, which is supplied in this order.
- 5. To facilitate an orderly presentation that can be preserved for the record, members of the public who wish to participate in the virtual hearings should register by sending their first and last name, phone number, email address, and the hearing they wish to attend to pscinfo@psc.mo.gov, or by calling (800) 392-4211 by 5:00 p.m. the day before the hearing.

6. For the three virtual hearings:

- a. **To attend the hearing by telephone**, at the time of the virtual hearing call toll free 1-855-718-6621, listen to the prompt and enter the meeting number/access code set out above, followed by # (pound/hashtag symbol). If prompted for a password, enter 0006. No computer or internet connection is necessary to participate by telephone.
- b. To attend by video/internet visit the website at www.webex.com or download the Cisco WebEx Meetings application. At hearing time, enter the corresponding meeting number/access code and password listed above.

- 7. Written comments may be submitted by mailing the comment to the Missouri Public Service Commission, P.O. Box 360, Jefferson City, Missouri 65102, or electronically using the Commission's electronic filing system at https://psc.mo.gov/General/Submit Comments (or go to the PSC homepage, psc.mo.gov, and click on "Submit Comments" in the upper right corner under "How Do I"). When submitting comments please reference File No. WR-2023-0006.
 - 8. This order shall be effective when issued.

BY THE COMMISSION

Vancy Dippell



Nancy Dippell Secretary

Rupp, Chm., Coleman, Holsman, and Kolkmeyer CC., concur.

Hatcher, Senior Regulatory Law Judge

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 26th day of April, 2023.

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Nancy Dippell Secretary

MISSOURI PUBLIC SERVICE COMMISSION April 26, 2023

File/Case No. WR-2023-0006

Missouri Public Service Commission Staff Counsel Department

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Missouri Public Service Commission

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,

Nancy Dippell Secretary

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.