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STATE OF MISSOURI
PUBLIC SERVICE COMMISSION

In the matter of)
Missouri American Water) File Nos. WR-2015-0301
Company's Request For Authority)
To Implement A General Rate)
Increase For Water And Sewer)
Service Provided In)
Missouri Service Areas)

Volume 8
Transcript of proceedings
Public Hearing
February 1, 2016
St. Joseph, Missouri

KIM S. BURTON, Presiding
REGULATORY LAW JUDGE

DANIEL Y. HALL, Chairman,
STEPHEN M. STOLL,
WILLIAM P. KENNEY,
SCOTT T. RUPP,
MAIDA J. COLEMAN,
COMMISSIONERS

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1 P R O C E E D I N G S

2 * * * * *

3 (Proceedings commenced at 6:03 p.m.)

4 JUDGE BURTON: I'm showing the time as
5 6:03, so let's go ahead and go on the record in File
6 Number WR-2015-0301 in the matter of the Missouri
7 American Water Company's request for authority to
8 implement a general rate increase for water and sewer
9 services in Missouri sewer -- service areas.

10 At this time I will ask the attorneys to
11 enter their appearance for the record.

12 On behalf of the Missouri American Water
13 Company?

14 MR. LUFT: Tim Luft for Missouri American,
15 and the court reporter has my information.

16 JUDGE BURTON: Thank you.

17 On behalf of the Office of the Public
18 Counsel?

19 MR. OPITZ: Thank you, Judge. My name is
20 Tim Opitz, and I'm representing the Office of the
21 Public Counsel. My address is P.O. Box 2230,
22 Jefferson City, Missouri 65102.

23 JUDGE BURTON: Thank you.

24 On behalf of the Staff of the Missouri
25 Public Service Commission?

1 MR. WESTEN: Thank you, Judge. My name is
2 Jacob Westen. I'm counsel on behalf of the Staff of
3 the Public Service Commission, and my address is P.O.
4 Box 360, Jefferson City, Missouri 65102.

5 JUDGE BURTON: Thank you.

6 Are there any other parties present?

7 Okay. Today is February 1st, 2016. It is
8 Monday, and the time, as I said, is a little after
9 6:00. We are at the Leah Spratt Hall. We're in 214
10 at Missouri Western State University at 4525 Downs
11 Drive, St. Joseph, Missouri 64507.

12 The Commission has set this time for a
13 local public hearing. My name is Kim Burton. I'm a
14 regulatory law judge with the Missouri Public Service
15 Commission. I'm one of six judges.

16 And we also have our two commissioners here
17 with us today, and I'll go ahead and introduce you.
18 First, we have Commissioner Kenney.

19 MR. KENNEY: Good evening. My name is Bill
20 Kenney. I am one of five public service commissioners
21 along with Ms. Coleman. We are appointed by
22 Governor Nixon, and we were confirmed by the Senate.
23 Ms. Coleman is our newest member. Just appoint- -- or
24 just confirmed in January.

25 Although there are only two of us here, we

1 do have a court reporter, and the three other
2 commissioners have the opportunity to read your
3 testimony and hear what you do have to say. This is
4 just only one process in a long ordeal, but I do
5 appreciate each of you coming out tonight to voice
6 your opinions. Thank you.

7 JUDGE BURTON: Thank you.

8 MS. COLEMAN: As noted, I'm Maida Coleman,
9 a commissioner, and we do thank you all for being here
10 this evening. We appreciate your input.

11 JUDGE BURTON: Okay. Now, how we are going
12 to proceed is I have a list here of individuals who
13 previously identified that they would like to present
14 their statements under oath for the commission to
15 consider.

16 Now, I will call you up and swear you in
17 and let you provide your testimony. I would ask that
18 you please stay up at the microphone after you're done
19 with your statements so that either I or the
20 commissioners or the parties might ask you some
21 questions, and then I'll excuse you.

22 If at some point you feel as if someone
23 else who has previously spoken has stated exactly what
24 you would like to state, let me know, and we can go
25 ahead and move along without you having to testify.

1 Also, at the end, if you hear some
2 statements and you feel like you would also like to
3 add your statement, I'll give you that opportunity as
4 well.

5 With that being said, let's go ahead and
6 begin with Mr. Dennis Weisenburger.

7 MR. WEISENBURGER: I'm going to withdraw my
8 name there, and I'll take care of mine by sending in a
9 report to the attorney.

10 JUDGE BURTON: Okay. Thank you,
11 Mr. Weisenberger.

12 Next we will hear from Nancy Kelly.

13 AUDIENCE: She left.

14 JUDGE BURTON: Maybe it's just me. Okay.

15 Mike Halter or Holler? I'll take either
16 one. Okay.

17 J. Bruce Woody?

18 MR. WOODY: Good evening.

19 JUDGE BURTON: Good evening. Could you
20 please raise your right hand?

21 (Witness was sworn.)

22 JUDGE BURTON: Would you please state and
23 spell your name for the record and then provide the
24 court reporter and the Commission identification for
25 your water and sewer district.

1 MR. WOODY: My name is Bruce Woody. I'm
2 the city manager for the City of St. Joseph, Missouri,
3 and so I'm with -- so my comments are related to
4 services provided to the St. Joseph community.

5 JUDGE BURTON: Thank you.

6 MR. WOODY: First off, thank you very much
7 for holding this series of twelve public hearings in
8 local areas where providers can actually see you face
9 to face without having to travel to Jefferson City.
10 That's very much appreciated. Thank you for your
11 time.

12 My brief comment really just has to do with
13 the single-tariff versus separate water district
14 rates. This is a subject that's been often debated.
15 Personally, I'm -- I'm currently in the position of
16 city manager, but I previously have worked in the
17 position of director of public works and even have
18 testified with the PSC over past considerations for
19 consolidation, including back in the 2000 rate case.

20 Seems to be to the Company's advantage to
21 make changes from time to time, either single-tariff
22 or consolidated rates, because it provides some rates
23 moving, depending on what the issues are or what
24 location in the state as you make major capital at
25 various locations. These changes seem to happen about

1 every ten years or so as different capital investment
2 leads come and go.

3 My worry is that it tends, over long
4 periods of time, to rather mask the intents of true
5 cost of service rates when those types of changes
6 happen or occur. So I -- I would advocate that we
7 stay with the districts that we have and that we not
8 continue to go back and forth with these changes of
9 district size and district location.

10 JUDGE BURTON: Thank you, Mr. Woody.

11 MR. KENNEY: I have no questions.

12 MS. COLEMAN: No questions. Thank you,
13 sir.

14 MR. KENNEY: Thank you, Mr. Woody.

15 JUDGE BURTON: Thank you, Mr. Woody.

16 Next the Commission will hear from Allen
17 Southard.

18 MR. SOUTHARD: I don't have any further
19 questions. I think it's been covered.

20 JUDGE BURTON: Okay. Thank you.

21 That is the last individual who has
22 previously identified that they would like to testify.
23 Are there any other individuals who would like to
24 offer their statements for the record?

25 You, sir, if you would, please step

1 forward. If you would, please, raise your right hand.

2 (Witness was sworn.)

3 JUDGE BURTON: Please state your name and
4 spell it for the record and identify your water and
5 sewer district.

6 MR. FARNSWORTH: My name is John
7 Farnsworth -- and I'm not sure of your other question
8 that you were asking.

9 JUDGE BURTON: Would you spell your name
10 for the record?

11 MR. FARNSWORTH: Yeah.
12 F-a-r-n-s-w-o-r-t-h. I live here in St. Joseph.

13 JUDGE BURTON: Okay, thank you.

14 MR. FARNSWORTH: I have two things that I
15 object to in the proposal. Number one, is the
16 statement number two that Missouri Western -- or
17 Missouri American Water would have the ability to
18 change rates if environmental groups come and apply
19 new regulations. To me, that is an opportunity to
20 cover up when new regulation is costing us more money.
21 To me, that is the time that we need to have a meeting
22 like this. So, to me, I object to that number two,
23 saying -- make the hearings bring those things out so
24 that the citizens are aware of them, and aware of the
25 cost increases that they will cause to us, rather than

1 covering them up by having automatic rate adjustments.

2 So that -- that's the first statement that I would
3 make.

4 The second that I would make is proposition
5 number four, and that is, as Mr. Woody talked about,
6 consolidating into different zones. That means that
7 we, in St. Joe -- in St. Joseph, would then be
8 responsible for helping other cities build plants,
9 whereas we have already financed our own. We had to
10 pay for our own, and now all of the sudden we're being
11 put into a zone that helps other cities build theirs.
12 To me, the zone -- the zone concept is not a good
13 concept. It causes us to have to subsidize for other
14 people.

15 And so those are the two objections that I
16 have to this action.

17 JUDGE BURTON: Okay, thank you,
18 Mr. Farnsworth. Any questions?

19 I have a quick question. Is your first
20 named spelled J-o-h-n or J-o-n?

21 MR. FARNSWORTH: J-o-h-n.

22 MR. OPITZ: Judge, I have one question.

23 Mr. Farnsworth, just so that the record is
24 clear, you made reference to point number two. Can
25 you, I guess -- is it a one-sentence point that you

1 can read for the Commissioners so that it's reported
2 on the record?

3 MR. FARNSWORTH: Yes. I object to position
4 number two, because that allows environmental
5 regulation to change our prices without us, as
6 citizens, knowing about it.

7 MR. OPITZ: Mr. Farnsworth, I see that you
8 have a piece of paper with you.

9 MR. FARNSWORTH: Yes.

10 MR. OPITZ: Is point number two listed on
11 there?

12 MR. FARNSWORTH: Yes.

13 MR. OPITZ: And would you be able to read
14 that into the record?

15 MR. FARNSWORTH: Oh, excuse me. Yeah.

16 MR. OPITZ: Thank you.

17 MR. FARNSWORTH: This is from the customers
18 of Missouri Western [sic] Water Company from the
19 Office of the Public Counsel. Item Number 2 is "MAWC
20 seeks an environmental cost adjustment mechanism
21 (ECAM) that would allow periodic rate increases to
22 immediately cover certain costs without an audit of
23 all MAWC books and records without determining whether
24 MAWC's current earnings are sufficient to cover the
25 new cost."

1 MR. OPITZ: That's all I have. Thank you,
2 Judge.

3 MR. KENNEY: Thank you, sir.

4 MS. COLEMAN: Thank you.

5 JUDGE BURTON: The Commission will next
6 hear from Kristina Buchanan.

7 Would you please raise your right hand?
8 (Witness was sworn.)

9 JUDGE BURTON: Would you please state and
10 spell your name for the record?

11 MS. BUCHANAN: Kristina Buchanan. Kristina
12 is K-r-i-s-t-i-n-a. And Buchanan, B-u-c-h-a-n-a-n.

13 JUDGE BURTON: And are you in the
14 St. Joseph water district?

15 MS. BUCHANAN: I live in the St. Joseph
16 area. 64507 ZIP code.

17 JUDGE BURTON: Thank you.

18 MS. BUCHANAN: Just two points -- actually,
19 the gentleman before me hit one that I really wanted
20 to speak on exactly. The periodic -- the periodic
21 rate increases, I would -- the time for questions is
22 over, so I will just turn it into a statement.

23 I would love -- love it if the Commission
24 would consider, even if the -- the proposal is granted
25 and this money granted to perhaps omit the clause that

1 grants the periodic rate increases. Again, my
2 concern, as -- as a member of the proud working class,
3 is that, again, you know, this is almost, in my
4 opinion, an open -- a blank check for down the line
5 and around the corner. So I -- I -- I just wonder if
6 it's possible if the Commission would consider that
7 and maybe grant this money -- I mean, if -- if it's a
8 done deal -- but the rate increases were just, like,
9 written in to -- later. Maybe -- maybe not. Just
10 perhaps omit that clause.

11 Also, I -- I'd love it if the Commission
12 would consider -- well, good lord. What is my point?
13 It was right there. Okay. Rate increases... gone
14 that fast.

15 AUDIENCE: The poverty class?

16 MS. BUCHANAN: It's right there. Oh, my
17 god. Alzheimer's. Oh, my goodness. The rate
18 increase. Okay. Well, it's gone. So if it comes
19 back, I'll come back. Thank you.

20 JUDGE BURTON: Okay. Hold on. Were there
21 any questions?

22 MS. COLEMAN: Hold on.

23 JUDGE BURTON: Is there any questions?

24 MS. COLEMAN: I would ask her a question,
25 but I've forgotten what it was.

1 MR. KENNEY: Hey, that's my line.

2 MS. COLEMAN: I thought about you.

3 JUDGE BURTON: Are there any other
4 individuals who would like to offer their statements,
5 for the record?

6 Okay. Seeing no show of hands, we'll
7 conclude the portions of the hearing where we hear
8 testimony. I just want to let everyone know that we
9 thank you for your participation -- your attendance
10 today. And, also, just to remind everyone that the
11 hearing -- the evidentiary hearing --

12 MS. BUCHANAN: I did remember. Can I say
13 it?

14 JUDGE BURTON: Yes, you may.

15 MR. KENNEY: I saw that light go on.

16 MS. BUCHANAN: I'm sorry.

17 So I wonder if the Commission had ever
18 thought -- my concern, the water bill is, like, the
19 smallest thing out of all the utility bills. Like,
20 perhaps if this goes through, is there a way to say,
21 "Okay. Now, natural gas, you can't all come in here
22 and do the same. And then light people" -- you know,
23 "light company" -- because I think everybody kind of
24 has that concern.

25 Like, everybody has got revenue costs and

1 maybe operation costs that they'd like to improve.
2 Like, I think there needs to be some kind of coverage
3 for the working guy, that is, again, paying this
4 stuff. And it might only seem like \$4 or \$5 dollars
5 here and \$10 or \$20 here, but when you got that piece
6 of check, and you're trying to stretch it to pay this
7 and keep this on and not be lighting candles to cook
8 your ramen noodles, like -- seriously, it matters.

9 So I just -- you know, maybe, if only one
10 guy can get a piece of my flesh at a time in a -- you
11 know, four-year gap in between, maybe -- you know,
12 some protection for the working guy with these
13 utilities and these kind of increases.

14 Thank you.

15 MR. KENNEY: Ms. Buchanan?

16 MS. BUCHANAN: Yes, sir.

17 MR. KENNEY: I appreciate your comments.

18 Thank you very much.

19 You did make a mention of some -- so I kind
20 of want to clarify what takes place down the road. We
21 have some more public hearings in other parts of the
22 state. We've had them in Southwest Missouri. I was
23 in Warsaw, and we had one in Jefferson City and
24 Warrensburg. But one of the things that takes place,
25 we're going to have an evidentiary hearing, and the

1 Company has to prove that these rates are just and
2 reasonable.

3 MS. BUCHANAN: Okay.

4 MR. KENNEY: So there's a long process to
5 go, and the Office of the Public Counsel will be
6 there. The staff will be there. There will be other
7 interveners that will be there. And the five of us
8 sit down with a judge in the middle, and we listen to
9 that testimony for several days, and then there are
10 briefs written. It's kind of like a big courtroom,
11 and then -- and so the process isn't just, "We agree
12 to do it."

13 MS. BUCHANAN: You ask and it's granted,
14 sure.

15 MR. KENNEY: It's a long process, and they
16 have to prove that the increases are needed in order
17 to provide you safe and reliable service.

18 MS. BUCHANAN: My concern is that -- and
19 that was the other question, and -- not exactly a
20 question. Like, if it doesn't go through, are you
21 talking about a loss of jobs? And -- and I know you
22 can't answer that now, but I'm just -- you know, what
23 happens if it -- if it doesn't?

24 MR. KENNEY: Well, our -- our goal is to
25 give you safe water.

1 MS. BUCHANAN: Sure.

2 MR. KENNEY: And give them a fair rate of
3 return --

4 MS. BUCHANAN: Sure.

5 MR. KENNEY: -- and nothing excessive, but
6 the role is to give you safe drinking water.

7 MS. BUCHANAN: Sure. And -- and thank you
8 for that. But maybe just one guy at a time, because I
9 hear the natural gas guy...

10 MR. KENNEY: Thank you very much.

11 MS. COLEMAN: Ms. Buchanan?

12 JUDGE BURTON: Ms. Buchanan, would you
13 please --

14 MS. COLEMAN: Ms. Buchanan?

15 And I'll add on to what Commissioner Kenney
16 said about safe and reliable service at just and
17 reasonable rates.

18 MS. BUCHANAN: Yes.

19 MS. COLEMAN: That's what our aim is, and
20 he talked about the future process. That will also
21 include, as he mentioned, evidentiary hearings. But
22 for people who can't travel to Jefferson City for
23 these hearings, they will be broadcast.

24 And -- and, Commissioner Kenney, you
25 mentioned that this morning, I believe, about how

1 interested parties can --

2 MR. KENNEY: I think Judge mentioned that
3 about the Internet and...

4 MS. COLEMAN: So there are ways for you to
5 observe the proceedings. And these go on for several
6 days. And depending on how much evidence or
7 information that's presented before us, they could go
8 on for several days.

9 MS. BUCHANAN: So maybe I'm being cynical.
10 It hasn't already been decided. This actually feels
11 like a formality to me and maybe it's, like, already a
12 done deal --

13 MS. COLEMAN: Well, there's a requirement.
14 And when you say a "done deal," that means -- you're
15 basically saying that Commissioner Kenney and I --

16 MS. BUCHANAN: And I'm not --

17 MS. COLEMAN: -- and anyone who is a
18 commissioner are basically wasting text taxpayers' --

19 MS. BUCHANAN: I apologize. I apologize.

20 MS. COLEMAN: -- time and money.

21 MS. BUCHANAN: I apologize.

22 MS. COLEMAN: No. You don't have to
23 apologize. Many people think that.

24 MS. BUCHANAN: I'm sorry.

25 MS. COLEMAN: All right. So you don't have

1 to apologize, but there is a process. And, believe
2 me, we spend considerable time examining these
3 requests.

4 MS. BUCHANAN: Sure.

5 MS. COLEMAN: And I'm being brought up to
6 speed. But just in the few months that I've been on
7 board, there is a real thoughtful consideration that
8 my four colleagues and I look at. We are -- we work
9 very, very hard at doing the right thing, and that's
10 why we are here, and we took an oath to do the right
11 thing. Okay?

12 MS. BUCHANAN: Okay.

13 MS. COLEMAN: We appreciate you being here.
14 I just wondered if you happen to be a Buchanan of
15 Buchanan County? And I'm saying that tongue in cheek.

16 MS. BUCHANAN: I am. I've been after them
17 to put my face on the money for a while.

18 MS. COLEMAN: Thank you.

19 JUDGE BURTON: Thank you. Is there anyone
20 else who would like to add some testimony?

21 Okay. Please raise your right hand.

22 (Witness was sworn.)

23 JUDGE BURTON: Would you please state and
24 then spell your name for the record?

25 MR. KORTE: Mike Korte, K-o-r-t-e.

1 JUDGE BURTON: And you're a resident of?

2 MR. KORTE: St. Joe. St. Joe water.

3 MS. COLEMAN: Thank you.

4 MR. KORTE: Two things. Number one, 19.63,
5 that just seems greedy to me. I -- I know you guys
6 probably need an increase, but I don't understand an
7 almost 20 percent increase in the water rate. I know
8 the lady said that four years ago -- you know, it's
9 been four years ago since you did a rate increase, but
10 four years ago you took a rate increase too. So now
11 you want another one, and I think it's really unfair
12 to the consumer to take those kind of rate increases
13 when we live in such a noninflationary time. Ask
14 somebody on Social Security if they get a 20 percent
15 increase over the next four years. It's not going to
16 happen.

17 I just -- I think if you want -- if you
18 want an increase that's fine, but it needs to be
19 something a little fairer, that's -- that's a little
20 more consumer oriented. And the gentleman earlier
21 that talked about the sewer bill -- I don't have a
22 sewer bill. I'm fortunate that -- we -- we live in
23 the city. We're not able to connect to a sewer, and
24 I'm really thankful, because I have neighbors that do
25 have sewer bills, and their sewer bills are more than

1 their water bill, and -- so it's not just the water
2 rate increase. It's everything gets increased. So it
3 doesn't look like a lot, but 20 percent is a lot of
4 money over a period of time. You can say that it's
5 only \$3-something a month, but you're going to pay
6 that month in and month out. And in four years,
7 Missouri American Water is going to come back here,
8 and they are going to want another 20 percent
9 increase.

10 The second thing I'm opposed to is what the
11 other gentleman talked -- I didn't even catch this
12 until he spoke about it. But this environmental cost
13 adjustment, that is just flat scary, because that
14 means Missouri American can raise that, and we have no
15 input into it. I think that you guys need to really
16 look at this closely and make sure -- what -- the
17 actual increase may be a small thing compared to what
18 they are going to do to us with all the environmental
19 regulations. So I'm very opposed to that number two.

20 JUDGE BURTON: Okay. Thank you, Mr. Korte.
21 Questions?

22 MS. COLEMAN: Thank you, Mr. Korte.

23 JUDGE BURTON: Is there anyone else who
24 would like to offer their statements for the record?

25 Okay, then.

1 WITNESS: I would like to.

2 JUDGE BURTON: Oh, please, come on up, sir.

3 MR. FARNSWORTH: I apologize for not
4 covering this before.

5 MS. COLEMAN: Take your time.

6 JUDGE BURTON: It's Mr. Farnsworth;
7 correct?

8 MR. FARNSWORTH: Right.

9 I looked at the proposed zones, which is
10 what I was objecting to before. And what was said is
11 that Missouri -- that Missouri American Water was
12 really hoping for one zone in the state of Missouri.
13 When I look at zone three, there's less than 40,000
14 people in that. In that one zone, there is less
15 people in that zone than there is in the city of
16 St. Joe. But it couples us with St. Louis, which has
17 340,000 people in it, which means that we are really
18 paying for the water increases in St. Louis. That's
19 where our money is going to be going to. That's what
20 I object to. The other two zones are very, very
21 small. The one zone is huge and covers almost all of
22 Missouri.

23 MS. COLEMAN: Mr. Farnsworth, just for
24 clarification, as a St. Louisian, I would like to
25 mention that the metropolitan area is about two

1 million people. So that's a very specific area of the
2 St. Louis area. Okay. That does not include the City
3 of St. Louis.

4 MR. KORTE: I've lived in St. Louis, and
5 that doesn't impress me.

6 MS. COLEMAN: Well, only because I was in a
7 conversation with someone that thought that the entire
8 St. Louis metropolitan was under one water company.
9 And there are, you know, different water companies
10 in -- in that area, and I wanted to make sure that was
11 understood.

12 MR. KORTE: But if you look at the map,
13 it's downtown St. Louis, North St. Louis. It's not
14 Chesterfield. It's not South County. It's the areas
15 that are most depressed.

16 MS. COLEMAN: Well, I would venture to say
17 that is incorrect information, but I haven't seen the
18 map. But based on my experience in general, Missouri
19 American Water is in the county, and St. Louis City
20 has its own water company. So that would not include
21 the "most depressed" areas of St. Louis.

22 MR. KORTE: But -- but I reiterate what I
23 said before. This shows me that St. Joe needs to be
24 paying for St. Joe. We don't need to be sending our
25 money to other cities.

1 MS. COLEMAN: We appreciate your testimony.

2 JUDGE BURTON: Thank you.

3 Is there anyone else that would like to add
4 a statement for the record? Okay. The --

5 Oh, I'm sorry. I didn't see you.

6 Please raise your right hand.

7 (Witness was sworn.)

8 JUDGE BURTON: Would you please state and
9 spell your name?

10 MR. HOLMES: Brian Holmes.

11 Back to this --

12 JUDGE BURTON: Could you spell your name
13 for the record?

14 MR. HOLMES: Brian, B-r-i-a-n.
15 H-o-l-m-e-s.

16 Back to this environmental cost adjustment,
17 if they are going to consider, I would at least like
18 for them to have a stipulation stating how often they
19 say periodic and how much of a -- maybe put a cap on
20 it of how often and how much that they can actually do
21 before they have to go to the Public Service
22 Commission to get any -- above or beyond that.

23 JUDGE BURTON: Okay, thank you. Any
24 questions?

25 MR. KENNEY: Thank you, sir.

1 JUDGE BURTON: Is there anyone else that
2 would like to offer a statement on the record for the
3 Commission?

4 Seeing no hands. We'll conclude the
5 testimony portion of the hearing. And just to
6 reiterate what the Commissioners were stating, there
7 is an evidentiary hearing that will be conducted in
8 Jefferson City beginning on March 14, and it's
9 scheduled to last two weeks.

10 And, as Commissioner Coleman has mentioned,
11 you can see it on the Internet if you'd like. They
12 are going to be on the Missouri Public Service
13 Commission's website during that time, and it will be
14 a live stream.

15 And I'll see if the Commissioners have any
16 closing statements.

17 MR. KENNEY: No.

18 JUDGE BURTON: Thank you very much for your
19 participation and your attendance today, and I hope
20 you all have a very good evening.

21 We're off the record.

22 (Proceedings concluded at 6:27 p.m.)

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I N D E X

PAGE

PROCEEDINGS

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E X H I B I T S

NO.

DESCRIPTION

PAGE

(No exhibits were marked.)

1 CERTIFICATE OF REPORTER

2

3 I, Lauren Lawrence, a shorthand reporter
4 and Notary Public within and for the State of
5 Missouri, do hereby certify that the witness whose
6 testimony appears in the foregoing deposition was duly
7 sworn by me; that the testimony of said witness was
8 taken by me to the best of my ability and thereafter
9 reduced to typewriting under my direction; that I am
10 neither counsel for, related to, nor employed by any
11 of the parties to the action in which this deposition
12 was taken, and further that I am not a relative or
13 employee of any attorney or counsel employed by the
14 parties thereto, nor financially or otherwise
15 interested in the outcome of the action.

16

17



18

19 Lauren Lawrence

20 Court Reporter

21 Notary Public, State of Missouri

22

23

24

25

A	<p>areas 1:9 3:9 7:8 23:14,21</p> <p>asking 9:8</p> <p>attendance 14:9 25:19</p> <p>attorney 6:9 27:13</p> <p>attorneys 3:10</p> <p>AUDIENCE 6:13 13:15</p> <p>audit 11:22</p> <p>authority 1:5 3:7</p> <p>automatic 10:1</p> <p>aware 9:24,24</p>	<p>Buchanan 12:6 12:11,11,12,15 12:18 13:16 14:12,16 15:15 15:16 16:3,13 16:18 17:1,4,7 17:11,12,14,18 18:9,16,19,21 18:24 19:4,12 19:14,15,16</p> <p>build 10:8,11</p> <p>Building 2:4,9</p> <p>Burton 1:15 3:4 3:16,23 4:5,13 5:7,11 6:10,14 6:19,22 7:5 8:10,15,20 9:3 9:9,13 10:17 12:5,9,13,17 13:20,23 14:3 14:14 17:12 19:19,23 20:1 21:20,23 22:2,6 24:2,8,12,23 25:1,18</p> <p>B-r-i-a-n 24:14</p> <p>B-u-c-h-a-n-a-n 12:12</p>	<p>8:5,8</p> <p>check 13:4 15:6</p> <p>cheek 19:15</p> <p>Chesterfield 23:14</p> <p>cities 10:8,11 23:25</p> <p>citizens 9:24 11:6</p> <p>city 2:5,11,23 3:22 4:4 7:2,2,9 7:16 15:23 17:22 20:23 22:15 23:2,19 25:8</p> <p>clarification 22:24</p> <p>clarify 15:20</p> <p>class 13:2,15</p> <p>clause 12:25 13:10</p> <p>clear 10:24</p> <p>closely 21:16</p> <p>closing 25:16</p> <p>code 12:16</p> <p>Coleman 1:22 4:21,23 5:8,8 8:12 12:4 13:22 13:24 14:2 17:11,14,19 18:4,13,17,20 18:22,25 19:5 19:13,18 20:3 21:22 22:5,23 23:6,16 24:1 25:10</p> <p>colleagues 19:8</p> <p>come 8:2 9:18 13:19 14:21 21:7 22:2</p> <p>comes 13:18</p> <p>coming 5:5</p> <p>commenced 3:3</p> <p>comment 7:12</p> <p>comments 7:3 15:17</p> <p>commission 1:2 2:2,3 3:25 4:3</p>	<p>4:12,15 5:14 6:24 8:16 12:5 12:23 13:6,11 14:17 24:22 25:3</p> <p>commissioner 4:18 5:9 17:15 17:24 18:15,18 25:10</p> <p>commissioners 1:23 4:16,20 5:2,20 11:1 25:6,15</p> <p>Commission's 25:13</p> <p>community 7:4</p> <p>companies 23:9</p> <p>company 2:13 3:13 11:18 14:23 16:1 23:8 23:20</p> <p>Company's 1:5 3:7 7:20</p> <p>compared 21:17</p> <p>concept 10:12,13</p> <p>concern 13:2 14:18,24 16:18</p> <p>conclude 14:7 25:4</p> <p>concluded 25:22</p> <p>conducted 25:7</p> <p>confirmed 4:22 4:24</p> <p>connect 20:23</p> <p>consider 5:15 12:24 13:6,12 24:17</p> <p>considerable 19:2</p> <p>consideration 19:7</p> <p>considerations 7:18</p> <p>consolidated 7:22</p> <p>consolidating 10:6</p>
B	<p>B 2:22 26:5</p> <p>back 7:19 8:8 13:19,19 21:7 24:11,16</p> <p>based 23:18</p> <p>basically 18:15 18:18</p> <p>beginning 25:8</p> <p>behalf 3:12,17,24 4:2</p> <p>believe 17:25 19:1</p> <p>best 27:8</p> <p>beyond 24:22</p> <p>big 16:10</p> <p>bill 4:19 14:18 20:21,22 21:1</p> <p>bills 14:19 20:25 20:25</p> <p>blank 13:4</p> <p>board 19:7</p> <p>books 11:23</p> <p>Box 2:4,10 3:21 4:4</p> <p>Brian 24:10,14</p> <p>brief 7:12</p> <p>briefs 16:10</p> <p>bring 9:23</p> <p>broadcast 17:23</p> <p>brought 19:5</p> <p>Bruce 6:17 7:1</p>	<p style="text-align: center;">C</p> <p>C 2:1 3:1</p> <p>call 5:16</p> <p>candles 15:7</p> <p>cap 24:19</p> <p>capital 7:24 8:1</p> <p>care 6:8</p> <p>case 7:19</p> <p>catch 21:11</p> <p>cause 9:25</p> <p>causes 10:13</p> <p>certain 11:22</p> <p>CERTIFICATE 27:1</p> <p>certify 27:5</p> <p>Chairman 1:18</p> <p>change 9:18 11:5</p> <p>changes 7:21,25</p>		

<p>consolidation 7:19 consumer 20:12 20:20 continue 8:8 conversation 23:7 cook 15:7 corner 13:5 correct 22:7 cost 8:5 9:25 11:20,25 21:12 24:16 costing 9:20 costs 11:22 14:25 15:1 counsel 2:7,9 3:18,21 4:2 11:19 16:5 27:10,13 county 19:15 23:14,19 couples 22:16 court 2:18,19 3:15 5:1 6:24 27:20 courtroom 16:10 cover 9:20 11:22 11:24 coverage 15:2 covered 8:19 covering 10:1 22:4 covers 22:21 Craig 2:16 current 11:24 currently 7:15 customers 11:17 cynical 18:9</p> <hr/> <p style="text-align: center;">D</p> <p>D 3:1 26:1 DANIEL 1:18 days 16:9 18:6,8 deal 13:8 18:12 18:14 debated 7:14</p>	<p>decided 18:10 Dennis 6:6 depending 7:23 18:6 deposition 27:6 27:11 depressed 23:15 23:21 DESCRIPTION 26:6 determining 11:23 different 8:1 10:6 23:9 direction 27:9 director 7:17 district 6:25 7:13 8:9,9 9:5 12:14 districts 8:7 doing 19:9 dollars 15:4 Downs 4:10 downtown 23:13 drinking 17:6 Drive 4:11 duly 27:6</p> <hr/> <p style="text-align: center;">E</p> <p>E 2:1,1 3:1,1 26:1 26:5 earlier 20:20 earnings 11:24 ECAM 11:21 either 5:19 6:15 7:21 employed 27:10 27:13 employee 27:13 enter 3:11 entire 23:7 environmental 9:18 11:4,20 21:12,18 24:16 evening 4:19 5:10 6:18,19 25:20 everybody 14:23</p>	<p>14:25 evidence 18:6 evidentiary 14:11 15:25 17:21 25:7 exactly 5:23 12:20 16:19 examining 19:2 excessive 17:5 excuse 5:21 11:15 exhibits 26:8 experience 23:18</p> <hr/> <p style="text-align: center;">F</p> <p>face 7:8,9 19:17 fair 17:2 fairer 20:19 Farnsworth 9:6 9:7,11,14 10:18 10:21,23 11:3,7 11:9,12,15,17 22:3,6,8,23 fast 13:14 February 1:12 4:7 feel 5:22 6:2 feels 18:10 File 1:4 3:5 financed 10:9 financially 27:14 fine 20:18 first 4:18 7:6 10:2,19 five 4:20 16:7 flat 21:13 flesh 15:10 foregoing 27:6 forgotten 13:25 formality 18:11 forth 8:8 fortunate 20:22 forward 9:1 four 10:5 19:8 20:8,9,10,15 21:6 four-year 15:11</p>	<p>further 8:18 27:12 future 17:20 F-a-r-n-s-w-o-... 9:12</p> <hr/> <p style="text-align: center;">G</p> <p>G 3:1 gap 15:11 gas 14:21 17:9 general 1:6 3:8 23:18 gentleman 12:19 20:20 21:11 give 6:3 16:25 17:2,6 go 3:5,5 4:17 5:24 6:5 8:2,8 14:15 16:5,20 18:5,7 24:21 goal 16:24 god 13:17 goes 14:20 going 5:11 6:7 15:25 20:15 21:5,7,8,18 22:19,19 24:17 25:12 good 4:19 6:18 6:19 10:12 13:12 25:20 goodness 13:17 Govenor 2:4 Governor 2:9 4:22 grant 13:7 granted 12:24,25 16:13 grants 13:1 greedy 20:5 groups 9:18 guess 10:25 guy 15:3,10,12 17:8,9 guys 20:5 21:15</p> <hr/> <p style="text-align: center;">H</p>	<p>H 26:5 Hall 1:18 4:9 Halter 6:15 hand 6:20 9:1 12:7 19:21 24:6 hands 14:6 25:4 happen 7:25 8:6 19:14 20:16 happens 16:23 hard 19:9 hear 5:3 6:1,12 8:16 12:6 14:7 17:9 hearing 1:11 4:13 14:7,11,11 15:25 25:5,7 hearings 7:7 9:23 15:21 17:21,23 helping 10:8 helps 10:11 Hey 14:1 hit 12:19 Hold 13:20,22 holding 7:7 Holler 6:15 Holmes 24:10,10 24:14 hope 25:19 hoping 22:12 huge 22:21 H-o-l-m-e-s 24:15</p> <hr/> <p style="text-align: center;">I</p> <p>identification 6:24 identified 5:13 8:22 identify 9:4 immediately 11:22 implement 1:6 3:8 impress 23:5 improve 15:1 include 17:21 23:2,20</p>
---	--	---	--	---

<p>including 7:19 incorrect 23:17 increase 1:7 3:8 13:18 20:6,7,9 20:10,15,18 21:2,9,17 increased 21:2 increases 9:25 11:21 12:21 13:1,8,13 15:13 16:16 20:12 22:18 individual 8:21 individuals 5:12 8:23 14:4 information 3:15 18:7 23:17 input 5:10 21:15 intents 8:4 interested 18:1 27:15 Internet 18:3 25:11 interveners 16:7 introduce 4:17 investment 8:1 issues 7:23 Item 11:19</p> <hr/> <p style="text-align: center;">J</p> <hr/> <p>J 1:22 6:17 Jacob 2:3 4:2 jacob.westen@... 2:6 January 4:24 Jefferson 2:5,11 3:22 4:4 7:9 15:23 17:22 25:8 jobs 16:21 Joe 10:7 20:2,2 22:16 23:23,24 John 9:6 Joseph 1:13 4:11 7:2,4 9:12 10:7 12:14,15 judge 1:16 3:4,16</p>	<p>3:19,23 4:1,5 4:14 5:7,11 6:10,14,19,22 7:5 8:10,15,20 9:3,9,13 10:17 10:22 12:2,5,9 12:13,17 13:20 13:23 14:3,14 16:8 17:12 18:2 19:19,23 20:1 21:20,23 22:2,6 24:2,8,12,23 25:1,18 judges 4:15 J-o-h-n 10:20,21 J-o-n 10:20</p> <hr/> <p style="text-align: center;">K</p> <hr/> <p>Kansas 2:23 keep 15:7 Kelly 6:12 Kenney 1:20 4:18,19,20 8:11 8:14 12:3 14:1 14:15 15:15,17 16:4,15,24 17:2 17:5,10,15,24 18:2,15 24:25 25:17 Kim 1:15 4:13 kind 14:23 15:2 15:13,19 16:10 20:12 know 5:24 13:3 14:8,22 15:9,11 15:11 16:21,22 20:5,7,8 23:9 knowing 11:6 Korte 19:25,25 20:2,4 21:20,22 23:4,12,22 Kristina 12:6,11 12:11 K-o-r-t-e 19:25 K-r-i-s-t-i-n-a 12:12</p>	<hr/> <p style="text-align: center;">L</p> <hr/> <p>lady 20:8 Lauren 2:19 27:3 27:19 law 1:16 4:14 Lawrence 2:19 27:3,19 leads 8:2 Leah 4:9 left 6:13 let's 3:5 6:5 light 14:15,22,23 lighting 15:7 line 13:4 14:1 list 5:12 listed 11:10 listen 16:8 Litigation 2:21 little 4:8 20:19,19 live 9:12 12:15 20:13,22 25:14 lived 23:4 local 4:13 7:8 location 7:24 8:9 locations 7:25 long 5:4 8:3 16:4 16:15 look 19:8 21:3,16 22:13 23:12 looked 22:9 lord 13:12 loss 16:21 lot 21:3,3 Louis 2:17 22:16 22:18 23:2,3,4 23:8,13,13,19 23:21 Louisan 22:24 love 12:23,23 13:11 Luft 2:15 3:14,14</p> <hr/> <p style="text-align: center;">M</p> <hr/> <p>M 1:19 Madison 2:4,9 Maida 1:22 5:8 major 7:24</p>	<p>manager 7:2,16 map 23:12,18 March 25:8 marked 26:8 mask 8:4 matter 1:4 3:6 matters 15:8 MAWC 11:19,23 MAWC's 11:24 mean 13:7 means 10:6 18:14 21:14 22:17 mechanism 11:20 meeting 9:21 member 4:23 13:2 mention 15:19 22:25 mentioned 17:21 17:25 18:2 25:10 metropolitan 22:25 23:8 microphone 5:18 middle 16:8 Midwest 2:21 Mike 6:15 19:25 million 23:1 mine 6:8 Missouri 1:1,4,9 1:13 2:5,11,13 2:15,17,20,23 3:6,9,12,14,22 3:24 4:4,10,11 4:14 7:2 9:16 9:17 11:18 15:22 21:7,14 22:11,11,12,22 23:18 25:12 27:5,21 Monday 4:8 money 9:20 12:25 13:7 18:20 19:17 21:4 22:19 23:25</p>	<p>month 21:5,6,6 months 19:6 morning 17:25 move 5:25 moving 7:23</p> <hr/> <p style="text-align: center;">N</p> <hr/> <p>N 2:1 3:1 26:1 name 3:19 4:1,13 4:19 6:8,23 7:1 9:3,6,9 12:10 19:24 24:9,12 named 10:20 Nancy 6:12 natural 14:21 17:9 need 9:21 20:6 21:15 23:24 needed 16:16 needs 15:2 20:18 23:23 neighbors 20:24 neither 27:10 new 9:19,20 11:25 newest 4:23 Nixon 4:22 noninflationary 20:13 noodles 15:8 North 23:13 Nos 1:4 Notary 2:20 27:4 27:21 noted 5:8 number 3:6 9:15 9:16,22 10:5,24 11:4,10,19 20:4 21:19</p> <hr/> <p style="text-align: center;">O</p> <hr/> <p>O 3:1 Oak 2:22 oath 5:14 19:10 object 9:15,22 11:3 22:20 objecting 22:10</p>
--	--	--	--	--

<p>objections 10:15 observe 18:5 occur 8:6 offer 8:24 14:4 21:24 25:2 Office 2:4,7,9,9 3:17,20 11:19 16:5 Oh 11:15 13:16 13:17 22:2 24:5 Okay 4:7 5:11 6:10,14,16 8:20 9:13 10:17 13:13,18,20 14:6,21 16:3 19:11,12,21 21:20,25 23:2 24:4,23 omit 12:25 13:10 one-sentence 10:25 open 13:4 operation 15:1 opinion 13:4 opinions 5:6 Opitz 2:8 3:19,20 10:22 11:7,10 11:13,16 12:1 opportunity 5:2 6:3 9:19 opposed 21:10 21:19 ordeal 5:4 order 16:16 oriented 20:20 outcome 27:15</p> <hr/> <p style="text-align: center;">P</p> <p>P 1:20 2:1,1 3:1 PAGE 26:2,6 paper 11:8 participation 14:9 25:19 parties 4:6 5:20 18:1 27:11,14 parts 15:21 pay 10:10 15:6</p>	<p>21:5 paying 15:3 22:18 23:24 people 10:14 14:22 17:22 18:23 22:14,15 22:17 23:1 percent 20:7,14 21:3,8 period 21:4 periodic 11:21 12:20,20 13:1 24:19 periods 8:4 Personally 7:15 piece 11:8 15:5 15:10 place 15:20,24 plants 10:8 please 5:18 6:20 6:22 8:25 9:1,3 12:7,9 17:13 19:21,23 22:2 24:6,8 point 5:22 10:24 10:25 11:10 13:12 points 12:18 portion 25:5 portions 14:7 position 7:15,17 11:3 possible 13:6 poverty 13:15 present 4:6 5:13 presented 18:7 Presiding 1:15 previously 5:13 5:23 7:16 8:22 prices 11:5 probably 20:6 proceed 5:12 proceedings 1:11 3:3 18:5 25:22 26:3 process 5:4 16:4 16:11,15 17:20</p>	<p>19:1 proposal 9:15 12:24 proposed 22:9 proposition 10:4 protection 15:12 proud 13:2 prove 16:1,16 provide 5:17 6:23 16:17 provided 1:8 7:4 providers 7:8 provides 7:22 PSC 7:18 public 1:2,11 2:2 2:3,7,9,20 3:17 3:21,25 4:3,13 4:14,20 7:7,17 11:19 15:21 16:5 24:21 25:12 27:4,21 put 10:11 19:17 24:19 p.m 3:3 25:22 P.O 2:4,10 3:21 4:3</p> <hr/> <p style="text-align: center;">Q</p> <p>question 9:7 10:19,22 13:24 16:19,20 questions 5:21 8:11,12,19 10:18 12:21 13:21,23 21:21 24:24 quick 10:19</p> <hr/> <p style="text-align: center;">R</p> <p>R 2:1 3:1 raise 6:20 9:1 12:7 19:21 21:14 24:6 ramen 15:8 rate 1:6 3:8 7:19 10:1 11:21 12:21 13:1,8,13</p>	<p>13:17 17:2 20:7 20:9,10,12 21:2 rates 7:14,22,22 8:5 9:18 16:1 17:17 read 5:2 11:1,13 real 19:7 really 7:12 12:19 20:11,24 21:15 22:12,17 reasonable 16:2 17:17 record 3:5,11 6:23 8:24 9:4 9:10 10:23 11:2 11:14 12:10 14:5 19:24 21:24 24:4,13 25:2,21 records 11:23 reduced 27:9 reference 10:24 regulation 9:20 11:5 regulations 9:19 21:19 regulatory 1:16 4:14 reiterate 23:22 25:6 related 7:3 27:10 relative 27:12 reliable 16:17 17:16 remember 14:12 remind 14:10 report 6:9 reported 11:1 reporter 2:18,19 3:15 5:1 6:24 27:1,3,20 representing 3:20 request 1:5 3:7 requests 19:3 requirement 18:13</p>	<p>resident 20:1 responsible 10:8 return 17:3 revenue 14:25 right 6:20 9:1 12:7 13:13,16 18:25 19:9,10 19:21 22:8 24:6 road 2:16 15:20 role 17:6 RUPP 1:21</p> <hr/> <p style="text-align: center;">S</p> <p>S 1:15 2:1 3:1 26:5 safe 16:17,25 17:6,16 saw 14:15 saying 9:23 18:15 19:15 scary 21:13 scheduled 25:9 SCOTT 1:21 second 10:4 21:10 Security 20:14 see 7:8 11:7 24:5 25:11,15 Seeing 14:6 25:4 seeks 11:20 seen 23:17 Senate 4:22 sending 6:8 23:24 separate 7:13 series 7:7 seriously 15:8 service 1:2,8,9 2:2,3 3:9,25 4:3 4:14,20 8:5 16:17 17:16 24:21 25:12 services 2:21 3:9 7:4 set 4:12 sewer 1:7 3:8,9 6:25 9:5 20:21</p>
--	--	--	---	---

<p>20:22,23,25,25 shorthand 27:3 show 14:6 showing 3:4 shows 23:23 sic 11:18 single-tariff 7:13 7:21 sir 8:13,25 12:3 15:16 22:2 24:25 sit 16:8 six 4:15 size 8:9 small 21:17 22:21 smallest 14:19 Social 20:14 somebody 20:14 sorry 14:16 18:24 24:5 South 23:14 Southard 8:17 8:18 Southwest 15:22 speak 12:20 specific 23:1 speed 19:6 spell 6:23 9:4,9 12:10 19:24 24:9,12 spelled 10:20 spend 19:2 spoke 21:12 spoken 5:23 Spratt 4:9 St 1:13 2:17 4:11 7:2,4 9:12 10:7 10:7 12:14,15 20:2,2 22:16,16 22:18,24 23:2,3 23:4,8,13,13,19 23:21,23,24 staff 3:24 4:2 16:6 state 1:1 2:20 4:10 5:24 6:22</p>	<p>7:24 9:3 12:9 15:22 19:23 22:12 24:8 27:4 27:21 stated 5:23 statement 6:3 9:16 10:2 12:22 24:4 25:2 statements 5:14 5:19 6:2 8:24 14:4 21:24 25:16 stating 24:18 25:6 stay 5:18 8:7 step 8:25 STEPHEN 1:19 stipulation 24:18 STOLL 1:19 stream 25:14 Street 2:4,9,22 stretch 15:6 stuff 15:4 subject 7:14 subsidize 10:13 sudden 10:10 sufficient 11:24 Suite 2:4,22 sure 9:7 16:14 17:1,4,7 19:4 21:16 23:10 swear 5:16 sworn 6:21 9:2 12:8 19:22 24:7 27:7</p> <hr/> <p style="text-align: center;">T</p> <p>T 1:21 2:3 26:5 take 6:8,15 20:12 22:5 taken 27:8,12 takes 15:20,24 talked 10:5 17:20 20:21 21:11 talking 16:21 taxpayers 18:18 ten 8:1</p>	<p>tends 8:3 testified 7:18 testify 5:25 8:22 testimony 5:3,17 14:8 16:9 19:20 24:1 25:5 27:6 27:7 text 18:18 thank 3:16,19,23 4:1,5 5:6,7,9 6:10 7:5,6,10 8:10,12,14,15 8:20 9:13 10:17 11:16 12:1,3,4 12:17 13:19 14:9 15:14,18 17:7,10 19:18 19:19 20:3 21:20,22 24:2 24:23,25 25:18 thankful 20:24 theirs 10:11 thereto 27:14 they'd 15:1 thing 14:19 19:9 19:11 21:10,17 things 9:14,23 15:24 20:4 think 8:19 14:23 15:2 18:2,23 20:11,17 21:15 thought 14:2,18 23:7 thoughtful 19:7 three 5:1 22:13 Tim 2:8 3:14,20 time 3:4,10 4:8 4:12 7:11,21,21 8:4 9:21 12:21 15:10 17:8 18:20 19:2 20:13 21:4 22:5 25:13 Timothy 2:15 timothy.luft@... 2:18 timothy.opitz...</p>	<p>2:12 today 4:7,17 14:10 25:19 tongue 19:15 tonight 5:5 Transcript 1:11 travel 7:9 17:22 true 8:4 trying 15:6 turn 12:22 twelve 7:7 two 4:16,25 9:14 9:16,22 10:15 10:24 11:4,10 12:18 20:4 21:19 22:20,25 25:9 types 8:5 typewriting 27:9</p> <hr/> <p style="text-align: center;">U</p> <p>understand 20:6 understood 23:11 unfair 20:11 University 4:10 utilities 15:13 utility 14:19</p> <hr/> <p style="text-align: center;">V</p> <p>various 7:25 venture 23:16 versus 7:13 voice 5:5 Volume 1:10</p> <hr/> <p style="text-align: center;">W</p> <p>want 14:8 15:20 20:11,17,18 21:8 wanted 12:19 23:10 Warrensburg 15:24 Warsaw 15:23 wasting 18:18 water 1:4,7 2:13</p>	<p>2:15 3:7,8,12 6:25 7:13 9:4 9:17 11:18 12:14 14:18 16:25 17:6 20:2 20:7 21:1,1,7 22:11,18 23:8,9 23:19,20 way 14:20 ways 18:4 website 25:13 weeks 25:9 Weisenberger 6:11 Weisenburger 6:6,7 Westen 2:3 4:1,2 Western 4:10 9:16 11:18 we'll 14:6 25:4 we're 4:9 10:10 15:25 20:23 25:21 We've 15:22 WILLIAM 1:20 withdraw 6:7 witness 6:21 9:2 12:8 19:22 22:1 24:7 27:5,7 wonder 13:5 14:17 wondered 19:14 Woody 6:17,18 7:1,1,6 8:10,14 8:15 10:5 work 19:8 worked 7:16 working 13:2 15:3,12 works 7:17 worry 8:3 written 13:9 16:10 WR-2015-0301 1:4 3:6</p> <hr/> <p style="text-align: center;">X</p>
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X 26:1,5	<hr/> 4 <hr/>			
<hr/> Y <hr/>	40,000 22:13			
Y 1:18	4525 4:10			
Yeah 9:11 11:15	<hr/> 5 <hr/>			
years 8:1 20:8,9	573.751.5472 2:6			
20:10,15 21:6	573.751.5558			
<hr/> Z <hr/>	2:11			
ZIP 12:16	<hr/> 6 <hr/>			
zone 10:11,12,12	6:00 4:9			
22:12,13,14,15	6:03 3:3,5			
22:21	6:27 25:22			
zones 10:6 22:9	63141 2:17			
22:20	64106 2:23			
<hr/> \$ <hr/>	64507 4:11 12:16			
\$10 15:5	65102 2:5,11			
\$20 15:5	3:22 4:4			
\$3-something	<hr/> 7 <hr/>			
21:5	727 2:16			
\$4 15:4	<hr/> 8 <hr/>			
\$5 15:4	8 1:10			
<hr/> 1 <hr/>	800 2:4			
1 1:12	816-221-1160			
1st 4:7	2:24			
1-800-280-3376				
2:25				
1301 2:22				
14 25:8				
19.63 20:4				
<hr/> 2 <hr/>				
2 11:19				
20 20:7,14 21:3,8				
200 2:4,9				
2000 7:19				
2016 1:12 4:7				
214 4:9				
2230 2:10 3:21				
<hr/> 3 <hr/>				
3 26:3				
314.996.2279				
2:17				
340,000 22:17				
360 2:4 4:4				