EVIDENTIARY HEARING Volume 4 11/28/2017

Page 378

	r age 370
1	STATE OF MISSOURI
2	PUBLIC SERVICE COMMISSION
3	
4	TRANSCRIPT OF PROCEEDINGS
	Evidentiary Hearing
5	November 28, 2017
6	· ·
7	Jefferson City, Missouri
8	Volume 4
9	In the Matter of the Rate) File No.
10	Increase Request of Indian Hills) WR-2017-0259 Utility Operating Company, Inc.)
11	
12	DANIEL JORDAN, Presiding,
13	SENIOR REGULATORY LAW JUDGE STEPHEN M. STOLL
14	WILLIAM KENNEY MAIDA J. COLEMAN,
	COMMISSIONERS.
15	
16	
17	
18	
19	REPORTED BY:
20	Patricia A. Stewart, CCR No. 401
21	ALARIS LITIGATION SERVICES
22	
23	
24	
25	

Page 379

```
1
                           APPEARANCES
 2
     DEAN COOPER, Attorney at Law
 3
         Brydon, Swearengen & England, P.C.
         312 East Capitol
         P. O. Box 456
         Jefferson City, Missouri 65102-0456
         (573) 635-7111
                FOR:
                      Indian Hills Utility Operating Company,
 6
                      Inc.
     RYAN SMITH, Senior Public Counsel
     CURTIS SCHUBE, Deputy Public Counsel
         Office of the Public Counsel
         P. O. Box 2230
 9
         200 Madison Street, Suite 650
         Jefferson City, Missouri 65102-2230
10
         (573) 751-4857
                FOR: Office of the Public Counsel and the
11
                      Public.
12
     KEVIN A. THOMPSON, Chief Staff Counsel
     NICOLE MERS, Legal Counsel
13
         P. O. Box 360
14
         200 Madison Street
         Jefferson City, Missouri 65102
         (573) 751-3234
15
                FOR: Staff of the Missouri Public Service
16
                      Commission.
17
18
19
20
21
22
23
24
25
```

1	PROCEEDINGS
2	(WHEREUPON, the evidentiary hearing began at
3	8:30 a.m.)
4	JUDGE JORDAN: We are on the record.
5	Good morning everyone. The Commission is
6	calling the action in File No. WR-2017-0259. This is in
7	the matter of the application for a rate increase for
8	Indian Hills Utility Operating Company, Inc. My name is
9	Daniel Jordan. I'm the regulatory law judge assigned to
10	this action.
11	I'm going to ask first that everyone silence
12	their cell phones and other devices as I am doing now,
13	and let's take entries of appearance, beginning with the
14	Applicant Indian Hills.
15	MR. COOPER: Thank you, Your Honor.
16	Dean Cooper from the law firm of Brydon,
17	Swearengen & England, P.C., appearing on behalf of
18	Indian Hills Utility Operating Company, Inc.
19	JUDGE JORDAN: And for the Commission Staff.
20	MR. THOMPSON: Thank you, Judge.
21	Kevin Thompson and Nicole Mers for the
22	Commission Staff.
23	JUDGE JORDAN: Thank you.
24	And for the Office of the Public Counsel.
25	MR. SMITH: Good morning, Judge. Good

morning, Commissioner. 1 Ryan Smith on behalf of the Office of the 2 3 Public Counsel, and also Curtis Schube. 4 JUDGE JORDAN: Thank you. And there is one preliminary matter, that I 5 understand the Office of Public Counsel had some 6 7 documents that it was -- or which it was conferring with 8 the other parties as far as admissibility. 9 Mr. Smith, would you like to explain what the parties have agreed to? 10 MR. SMITH: Yes, Judge. Thank you. 11 OPC has a number of records which it obtained 12 13 through a business record search with the Secretary of 14 State's Office, who is the agency that retains business records such as formation documents and/or reports, 15 things like that. 16 17 OPC has pulled a number of these documents, and we'd like to offer them into evidence. They're 18 19 uncertified copies. 20 In discussing with the company it is my understanding they do not object, but it occurs to me 21 I'm not sure that I've asked Staff, which I probably --22 Staff has no objection, Judge. 23 MR. THOMPSON: 24 JUDGE JORDAN: Thank you, Counselor. 25 And Indian Hills has no objection to these

1 documents? 2 MR. COOPER: No, no objection to the 3 documents. 4 JUDGE JORDAN: Thank you. And are there any other preliminary matters 5 6 before we resume the taking of testimony? 7 (No response.) 8 JUDGE JORDAN: I'm not hearing any. 9 MR. SMITH: Judge, would you prefer I hold off until offering these or --10 JUDGE JORDAN: Well, it doesn't really matter 11 to me. I think the -- I think that it is your case, and 12 13 so you should present them when you think it will be the most effective. 14 MR. SMITH: Okay. Thank you. 15 JUDGE JORDAN: Whatever logical sequence you 16 17 think will support their entry. MR. SMITH: Okay. I'll hold off then. Thank 18 19 you. 20 JUDGE JORDAN: All right. 21 We'll begin with the witness that was not set 22 forth in the witness list as filed earlier last week but was announced yesterday during the hearing. And this 23 24 will be on the topic of the EMS run repair tracker and perhaps other matters. This is Staff witness. 25

- 1 MS. MERS: Yes. Staff would like to call Kim
- 2 Bolin to the stand.
- 3 JUDGE JORDAN: Please raise your right hand.
- 4 (Witness sworn.)
- JUDGE JORDAN: Please be seated.
- And let's go ahead and have direct.
- 7 KIMBERLY BOLIN testified as follows:
- 8 DIRECT EXAMINATION BY MS. MERS:
- 9 Q. Can you please state and spell your name for
- 10 the record?
- 11 A. My name is Kimberly Bolin. Bolin is spelled
- 12 B-o-1-i-n.
- 13 Q. And you have not filed testimony in this
- 14 case. Correct?
- 15 A. That is correct.
- 16 Q. But you did work to help prepare the EMS run
- for the nonunanimous stipulation and agreement and it's
- 18 an EMS run?
- 19 A. Yes, I did.
- 20 Q. Okay. Do you want to just walk through the
- 21 process of that just so everybody has an idea of what
- 22 you did in this case?
- 23 A. I was notified of different matters we were
- 24 willing to include in a stipulation, and I prepared the
- 25 stipulation to reflect the positions in the stipulation.

- 1 Q. Okay. And is that EMS run true and accurate
- 2 to the best of your knowledge and belief?
- 3 A. Yes, it is.
- 4 MS. MERS: All right. Well, I would tender
- 5 the witness for cross then.
- 6 JUDGE JORDAN: Cross-examination from Indian
- 7 Hills.
- 8 MR. COOPER: No, thank you, Your Honor.
- 9 JUDGE JORDAN: Cross-examination from the
- 10 Office of Public Counsel.
- MR. SMITH: Yes. Thank you.
- 12 CROSS-EXAMINATION BY MR. SMITH:
- 13 Q. Ms. Bolin, you said just a second ago that
- 14 you were -- I'm trying -- I'm going to paraphrase, but
- 15 as I understand it, positions were given to you -- or
- decisions were given to you and from those decisions you
- 17 did the calculations?
- 18 A. Yes.
- 19 Q. So you didn't actually make the decisions.
- 20 Is that correct?
- 21 A. Staff --
- MS. MERS: I object to that question. I
- 23 think that gets into settlement negotiations and the
- 24 settlement process on what Staff did and that's
- 25 confidential and privileged.

- 1 MR. SMITH: Yeah, it sounded like it was
- 2 brought up in her direct testimony, so I was just trying
- 3 to get clarification.
- 4 JUDGE JORDAN: And I didn't hear anything
- 5 that really talked about settlement discussions amongst
- 6 the parties. If I heard the question correctly, it
- 7 addressed what happened with one party, not between
- 8 parties. So I didn't hear anything about negotiations.
- 9 So I'm overruling that objection.
- 10 BY MR. SMITH:
- 11 Q. I think you answered. Can you just repeat
- 12 yourself?
- 13 A. Could you repeat the question?
- 14 Q. Sure.
- 15 A. I lost with all this.
- 16 Q. So I'm just trying to verify that you made
- 17 the calculations but you did not make, I guess, the
- decisions leading to those calculations?
- 19 A. That is correct.
- 20 Q. Are you also able to speak to the first
- 21 stipulation?
- A. No, I am not.
- 23 Q. Okay. Based on your understanding of the
- 24 second stipulation and through your calculations, the
- 25 replacement plan -- I'm trying to figure out, in the

- 1 first stipulation there was a five-year time period and
- in the second stipulation I was unsure if that was
- 3 incorporated into that, and so I was hoping to talk with
- 4 someone about whether or not that's a part of the
- 5 agreement or not.
- 6 A. The current stipulation does not say anything
- 7 about the five-year plan. I would assume that if the
- 8 five-year plan was set out in the first one and it's not
- 9 addressed in this one, it still stands.
- 10 Q. Okay. Were you here yesterday when we were
- 11 discussing -- when I was discussing through
- 12 cross-examination with Mr. Macias and other witnesses
- 13 about this two-way tracker?
- 14 A. I was in and out during different time
- 15 periods of the hearing.
- 16 Q. I had been trying to figure out from those
- 17 witnesses how that operated, and I have been directed to
- 18 present those questions to you.
- 19 Could you explain what the \$90,000 base
- 20 amounts comprise?
- 21 A. Staff calculated that base amount based on
- 22 Staff's analyzed repair expense and then the amount we
- 23 called initial repair leaks was added to that. It came
- 24 up to roughly \$89,000. We rounded to 90.
- 25 Q. And how would the tracker operate in terms

of -- I'm not actually very familiar with trackers, but 1 2 would it have, like, a start date and an end date? 3 It would have a start date when the rates go 4 into effect in this case, and we would track the cost 5 until the company comes in for their next rate case. 6 Q. So costs that were incurred prior to the 7 effective date of the order would not be considered --That's correct --8 Α. 9 Q. -- for the tracker? Α. 10 -- yes. And so the end date -- there isn't an end 11 Ο. 12 date per se, but if there is another rate case, it would 13 be reexamined in the context of that rate case? 14 Α. Yes. Are you able to talk to the modification of 15 Q. 16 the loan agreement at all, about that it went from a 17 20-year prepayment to a 10-year prepayment? I'm not able to talk on that matter. 18 Α. 19 MR. SMITH: No further questions. 20 JUDGE JORDAN: Questions from the bench? 21 COMMISSIONER KENNEY: No questions. 22 you. JUDGE JORDAN: I have a few questions and 23 24 some will be elementary, so I hope you can be patient, and everyone else in the room, while I ask my simple-25

- 1 minded questions.
- 2 QUESTIONS BY JUDGE JORDAN:
- 3 Q. What's a tracker?
- 4 A. A tracker would compare cost, actual cost the
- 5 company incurs, to an amount set out in the tracker.
- For example, in this one we've set a \$90,000
- 7 amount as the tracker base. We would track what the
- 8 company incurs in the future to that number.
- 9 Q. Okay. Does that involve reporting amounts in
- 10 any accounts not ordinarily used under the Uniform
- 11 System of Accounting for water systems?
- 12 A. No, it doesn't.
- 13 Q. Okay. So basically it just sets a -- I think
- 14 I've heard the word used baseline, a baseline?
- 15 A. Uh-huh.
- 16 Q. Okay. And what happens with amounts above or
- 17 below that?
- 18 A. That would be determined in the next rate
- 19 case if it would be included as an amortization and
- 20 included in rates in the next case, but that's for the
- 21 next case to decide.
- 22 Q. Okay. Thank you.
- 23 I've also heard some testimony about
- 24 amortization, and since I have a mortgage I understand
- 25 the understanding of amortization generally. It's

- 1 paying something off. Is that roughly correct?
- 2 A. That would be -- yeah, the amortization
- 3 period would be the returning of money over a certain
- 4 time period, yes.
- 5 Q. Okay. As to those time periods, I think
- 6 we've been through a few numbers in the filings. We've
- 7 heard three years. We've heard five years. We've also
- 8 heard annualization of certain amounts.
- 9 Where do any of those numbers come from?
- 10 A. Are you talking about the amortization
- 11 period?
- 12 Q. Let's -- yes, let's focus on amortization
- 13 periods. Are those set by some standards or is it just
- 14 a number that sounds good to parties?
- 15 A. It's not a standard. It is -- several
- 16 factors go into your decision on whether to use a three,
- 17 four, five, ten-year amortization.
- 18 You look at when the company would possibly
- 19 come in for the next rate case, the amount of expense
- 20 that was incurred, how large of an impact it will have,
- 21 what it was for. There is just very different -- very
- 22 different factors that you take into consideration.
- 23 Q. Okay. So in the setting of rates and the
- 24 determination of an amortization period, it's not like
- you look up in the Uniform System of Accounts and find a

- 1 number that is correct for amortizing a certain amount?
- 2 A. That's correct. There is no guidelines on
- 3 that.
- 4 Q. Instead that's a matter -- it sounds like a
- 5 matter of accounting experience, knowledge and training?
- 6 A. Yes, it is, of ratemaking expense, knowledge
- 7 and training.
- 8 Q. Okay. I'm trying to phrase one final
- 9 question on this matter, which is how do you know when
- 10 the number is right? Is there an accounting formula or
- 11 description?
- 12 A. No, I don't -- it's really just you look at
- 13 all of the factors --
- 14 Q. Okay.
- 15 A. -- you know.
- 16 Q. Okay. So really that would just come down to
- 17 making sure that service is safe and adequate and the
- 18 rates are just and reasonable. Is that correct?
- 19 A. Yes, that's correct.
- 20 Q. So that's the standard that we use when
- 21 picking a number for amortization. Is that correct?
- 22 A. Yes, it is, reasonable and service would be
- 23 just -- rates would be just and reasonable.
- JUDGE JORDAN: Okay. Thank you.
- 25 Hang on just a second if you please.

- I don't have any more questions for you.
- 2 Is there any recross from Indian Hills?
- 3 MR. COOPER: Yes, very briefly.
- 4 RECROSS-EXAMINATION BY MR. COOPER:
- 5 Q. You talked about the \$90,000 base amount.
- 6 That's an annual number. Correct?
- 7 A. That is correct.
- 8 Q. And you talked about -- you were asked by the
- 9 judge what would happen going forward, and you kind of
- 10 talked about it depends on whether the actual costs are
- above or below that 90,000. Correct?
- 12 A. Correct.
- 13 Q. But sort of the description of the tracker
- 14 being two-way, the significance of that is that if costs
- are greater, then there is going to be the possibility
- 16 for the company to recover those in the future.
- 17 Correct?
- 18 A. A possibility of recovering in the future.
- 19 Q. To be determined in a future rate case.
- 20 Correct?
- 21 A. Yes.
- Q. And if they're below that, then there's the
- 23 opportunity for those costs to go back to -- or to be --
- 24 to the credit or to the benefit of the customer.
- 25 Correct?

1	A. That is correct, the possibility of the
2	credit being going back to the customer if the company
3	does not spend the 90,000.
4	Q. Okay. And would you agree with me that in
5	the past trackers have been used more or less I guess
6	depending upon the point in time, but in general that
7	they've been used where the underlying costs are either
8	highly variable such as, like, pensions and OPEBs, or in
9	situations where we just don't where they're hard to
10	determine, such as the vegetation management tracker?
11	A. I would agree that they've been used for
12	pensions and OPEBs, where the expenses fluctuate year to
13	year, and they've also been used in vegetation
14	management trackers where there is not much history of
15	the expense to determine a normal level.
16	MR. COOPER: That's all of the questions I
17	have.
18	JUDGE JORDAN: Thank you.
19	I hate to go out of order but I need to
20	clarify something for the record for the casual listener
21	or reader of this transcript.
22	OPEB, can you tell us about OPEB?
23	THE WITNESS: Other Post Employment Benefits.
24	JUDGE JORDAN: Thank you.
25	And by the way, one issue arose yesterday

that we weren't able to get an answer for. It wasn't 1 2 crucial or anything. EMS? 3 THE WITNESS: Exhibit Modeling System. 4 JUDGE JORDAN: Thank you. Any redirect from Staff? 5 MS. MERS: I'm sorry. Did you --MR. SMITH: No, I don't have any recross. 8 MS. MERS: Okay. 9 JUDGE JORDAN: Oh, I'm sorry. I omitted recross from Office of Public Counsel. 10 11 MR. SMITH: No problem. 12 JUDGE JORDAN: Thank you. 13 Sorry to skip you. Sorry about that. 14 MS. MERS: Just to clarify, because I think there's been a little bit of confusion about this issue. 15 REDIRECT EXAMINATION BY MS. MERS: 16 17 The EMS run is Staff's position. Correct? Q. That is correct. 18 Α. 19 Q. And for most items the number in the EMS run 20 is the same as what we have filed in our testimony 21 presented in this case. Correct? 22 Correct. Α. 23 With the exception of ROE and this repair Q. 24 expense -- leak repair expense tracker. Correct? 25 Α. That is true. That is correct.

- 1 Q. And we also to your knowledge incorporated
- 2 the partial disposition agreement fully. Correct?
- 3 A. I believe so, yes, that is correct.
- 4 Q. Okay. And just as a last question for
- 5 trackers.
- 6 The only way to collect or return any amount
- 7 that has been tracked is in a rate case. Correct?
- 8 A. It is in the next rate case.
- 9 MR. SMITH: I guess -- if this is the last
- 10 question, that's fine, but all these questions have been
- 11 very leading, but that would be my objection going
- 12 forward.
- JUDGE JORDAN: Well, it is your witness. So
- 14 please repeat the question.
- 15 BY MS. MERS:
- 16 Q. What's the mechanism -- or what's the way to
- 17 collect a tracker going forward?
- 18 A. In the next case the tracker will be examined
- 19 and then ratemaking will be determined in the next rate
- 20 case.
- MS. MERS: Nothing further.
- JUDGE JORDAN: Then you may step down.
- 23 The next topic that the Commission will take
- testimony on will be the cost of capital, and we begin
- 25 with Indian Hills' first witness.

MR. COOPER: Indian Hills would call 1 Mr. D'Ascendis. 2 3 JUDGE JORDAN: Please raise your right hand. 4 (Witness sworn.) DYLAN D'ASCENDIS testified as follows: 5 DIRECT EXAMINATION BY MR. COOPER: 6 7 Q. Please state your name. Dylan D'Ascendis, D-y-l-a-n, 8 Α. 9 D-apostrophe-A-s-c-e-n-d-i-s. 10 By whom are you employed and in what Ο. capacity? 11 I'm a Director at ScottMadden, Inc. 12 13 Have you caused to be prepared for the Q. 14 purposes of this proceeding certain direct, rebuttal and surrebuttal testimony in question and answer form? 15 16 Α. Yes. 17 Q. Is it your understanding that that testimony has been marked as Exhibits 10, 11 and 12 for 18 19 identification? 20 Α. Yes. 21 0. Do you have any changes that you'd like to make to that testimony at this time? 22 No, I don't. 23 Α. 24 If I were to ask you the questions which are Q. contained in Exhibits 10, 11 and 12 today, would your 25

answers be the same? 1 2 Α. They would. 3 Are those answers true and correct to the Q. 4 best of your information, knowledge and belief? 5 Α. Yes. 6 MR. COOPER: Your Honor, I would offer 7 Exhibits 10, 11 and 12 into evidence and tender the 8 witness for cross-examination. 9 JUDGE JORDAN: Indian Hills Exhibits 10, 11 and 12 have been offered into evidence. Is there any 10 objection to those exhibits? 11 12 MR. SMITH: No objection. 13 MS. MERS: (Shakes head.) 14 JUDGE JORDAN: Having no objection, Exhibits 10, 11 and 12 are entered into the record. 15 (EXHIBITS 10, 11 AND 12 WERE RECEIVED INTO 16 17 EVIDENCE.) JUDGE JORDAN: And this witness is tendered 18 for cross-examination. 19 20 Any cross-examination from Staff? 21 MR. THOMPSON: Thank you, Judge. 22 CROSS-EXAMINATION BY MR. THOMPSON: 23 Mr. D'Ascendis, did I say that right? Q. 24 Yeah, that's fine. Α. 25 Q. Close enough?

- 1 A. Yeah, it's either with or without the
- 2 apostrophe, so we're good.
- 3 Q. Got you.
- 4 Mr. D'Ascendis, are you aware that there is a
- 5 nonunanimous stipulation and agreement that has been
- 6 entered into by Staff and the Company in this case?
- 7 A. I am.
- 8 Q. And are you familiar with the cost of capital
- 9 terms in that agreement?
- 10 A. Yes.
- 11 Q. So the parties have -- should I say
- 12 Staff and the Company have agreed to cost of debt of
- 13 14 percent, is that correct, as far as you know?
- 14 A. Yes.
- 15 Q. And a return of equity of 12 percent?
- 16 A. Yes.
- 17 Q. And a capital structure of 35 percent equity
- 18 to 65 percent debt?
- 19 A. Yes.
- 20 Q. Do you have an opinion as a professional
- 21 cost-of-capital expert as to whether or not those
- 22 figures are just and reasonable for this company?
- 23 A. I would say that settlements always have a
- 24 give and take to them. Looking at overall cost of
- 25 capital or WACC, W-A-C-C, you can see that my

- 1 recommendation of 14 percent thereabouts and Staff's
- 2 12 percent WACC, the final number of 13.30 overall cost
- 3 of capital looks like a compromise to me.
- 4 However, if this was to go to fully
- 5 litigated, this being -- this being independent of
- 6 everything else, I think that my number would be the
- 7 most appropriate.
- 8 Q. Okay. Let me see if I understand what you
- 9 said.
- 10 If the Commission were to resolve this case
- and if the Commission's Order were to incorporate the
- 12 numbers from this nonunanimous stipulation and agreement
- 13 that I went over with you, in your professional opinion
- 14 would that result be just and reasonable from a cost-of-
- 15 capital perspective?
- MR. SMITH: I guess I'm going to object.
- 17 That calls for a legal conclusion as to the just and
- 18 reasonable. I believe that's a lawful -- a legal
- 19 standard.
- 20 MR. THOMPSON: Well, in Missouri, Judge,
- 21 witnesses can testify as to ultimate issues.
- JUDGE JORDAN: A witness -- an expert witness
- 23 may testify to an ultimate fact. An expert witness may
- 24 testify to anything short of an abstract statement of
- 25 law. So I'm going to overrule the objection.

1 THE WITNESS: I would say yes. 2 MR. THOMPSON: Thank you very much. No 3 further questions. 4 JUDGE JORDAN: Cross-examination from the Office of Public Counsel? 5 6 MR. SMITH: Just a couple questions. 7 CROSS-EXAMINATION BY MR. SMITH: 8 Q. Good morning, Mr. D'Ascendis. 9 Α. Good morning. How are you? You were hired by the company. Correct? 10 Q. 11 Α. I was. 12 Q. And what are they paying you? 13 Α. They pay my company. 14 Q. What are they paying your company? I think they -- did they go over that 15 Α. 16 yesterday? 17 Q. I believe so but I wanted to hear from you. I'm not -- I'm not entirely sure what I 18 Α. 19 usually -- I usually -- or our company usually charges a 20 fixed fee for direct and then hourly after. I don't 21 recall the direct fee. I think it was in the neighborhood of 15,000 or so, and then -- but I'd have 22 to check to make sure. And my hourly rate was 295. 23 24 MR. SMITH: Okay. No further questions. 25 THE WITNESS: Thank you.

JUDGE JORDAN: Ouestions from the bench? 1 2 COMMISSIONER KENNEY: No questions, 3 Mr. D'Ascendis. Welcome to Missouri. 4 JUDGE JORDAN: Welcome indeed. And I do have a few questions for you, and I 5 6 hope I don't make you feel any less comfortable, but 7 there are a few things that I have to nail down for my 8 understanding. 9 OUESTIONS BY JUDGE JORDAN: 10 On the premise that this case is being fully Ο. 11 litigated, because it is, I'm going to ask a very simple-minded question, lay down a subpremise here, 12 13 which is that I believe your original recommendation for 14 return on equity was 15.2 percent. Is that right? Α. It is. 15 16 Q. And now it's 12 percent? 17 My recommendation remains 15.2. They -- they Α. agreed to 12, but since it -- since it has a chance to 18 19 fall through my recommendation would still be 5.20 -- or 15.20. 20 21 Ο. 15 point? 22 Α. .20 percent, yes. Q. 23 Okay. As I've said, this case is being fully 24 litigated. A stipulation between less than all of the parties binds nobody. It's not like we're taking a 25

1 vote --2 Α. Right. 3 -- amongst the parties. Q. 4 So when I draft a decision for the Commission 5 to vote on, Mr. Cooper will be briefing the issue of 6 return on equity and he will be informing us why 12 percent is the number that the Commission should 7 8 adopt. Can he get there from your testimony? 9 Α. Yes, he could. Q. 10 Okay. If you take a look at Subschedule DWD-1, 11 page 2 of 2, my --12 13 JUDGE JORDAN: Hang on just a second. 14 Is there a matter out here amongst the parties? 15 There was a spill but we're okay. 16 MS. MERS: 17 JUDGE JORDAN: A spill. MR. THOMPSON: We're going to be okay, Judge. 18 19 Thank you. 20 JUDGE JORDAN: Counsel spilled. This is highly irregular. 21 22 MR. THOMPSON: But not unexpected. 23 JUDGE JORDAN: Accurately stated. 24 Sorry to interrupt you. 25 THE WITNESS: That's okay.

So if you look at Subschedule DWD-1, on 1 2 line 5 my indicated common equity cost rate before 3 adjustment for business risk is 10.35 percent. From 4 there I make adjustments for financial risk and size risk. 5 6 As a part of the stipulation, the proposed 7 stipulation, the equity ratio goes up from 22 and --22 -- approximately 22 percent to 35 percent. So that 8 9 financial risk adjustment would go down considerably, leaving the size adjustment. Adding that would be 10 around 12.70'ish or so. 11 Now, if you look -- or if you see the size 12 risk adjustment of 2.38, that comes from Subschedule 9, 13 14 and as you can see on that schedule, it's on the bottom, and the range of -- the range of adjustment runs from 15 1.34 to 3 -- or 1.34 percent to 3.94 percent. 16 17 So any adjustment within that range would be reasonable to me, and then that's how you would get to 18 19 the 12 percent. 20 Okay. So if I understand the testimony that Q. 21 you just gave, much of the calculation is subject to variables that really represent a range --22 23 Α. Correct. 24 -- a range of options? Q. 25 And the Commission in looking at these

- 1 numbers may find one more appropriate or better
- 2 supported by the evidence than another?
- 3 A. Sure.
- And if you want to be conservative, you could
- 5 pick a lower -- a lower size adjustment if needed, but
- 6 in my testimony it says that that size adjustment is
- 7 appropriate.
- 8 JUDGE JORDAN: Okay. I think that's all of
- 9 the questions that I have.
- Does that generate any recross from Staff?
- MR. THOMPSON: No, it does not. Thank you,
- 12 Judge.
- 13 JUDGE JORDAN: From the Office of the Public
- 14 Counsel.
- 15 MR. SMITH: Yes. I had a question about a
- 16 range.
- 17 THE WITNESS: Sure.
- 18 RECROSS-EXAMINATION BY MR. SMITH:
- 19 Q. Would that range then be the 10.35 to 15.2?
- 20 Is that the range you're referring to?
- 21 A. No. The range would be anywhere from -- so
- 22 if you take -- like I said, I was trying to summarize
- 23 it, so if you took -- so if you take a look at Line 6 of
- 24 DWD -- Subschedule DWD-1, that's the financial risk
- 25 adjustment.

The adjustment for -- if you use the 1 hypothetical capital structure that's -- that's in the 2 3 stipulation, the one between staff and the company, that 4 goes from 2.49, 2.49 percent to 1 percent, right, so you're at 11.35. 5 And then on line 7, like I said, that comes 6 7 from Schedule DWD-9, and that has a range from --8 Q. Right. I'm just trying to figure out what 9 your range is --10 Α. Oh. -- kind of a low and a high end. 11 Q. Well, the low end would be --12 Α. 13 Q. Is that the 10.35 number that is right there 14 on your schedule? No, it's not. 15 Α. That's not it? 16 Q. 17 Α. No. That's an indication before adjustments for the extraordinary risk that Indian Hills faces, 18 19 right, because they're significantly smaller and they're significantly higher leveraged than -- than what I used 20 21 to derive my cost of -- common equity cost range. 22 So then the range would be, okay, so if you take the 10.35 and you add the 1 percent for the 23 24 financial risk adjustment, you're at 11.35. 25 Q. Okay.

- 1 A. The lowest -- the lowest size adjustment on
- 2 Schedule -- Subschedule DWD-9 is 1.34. Right? So then
- 3 you're at -- 12.69 would be the low end and the high end
- 4 would be 11.35, plus 3.94, 15.29.
- 5 Q. Okay. So I guess in your testimony then your
- 6 recommended equity was 15.2, so that would have been on
- 7 the high end, right, of that range?
- 8 A. No. It would be the middle, because I used
- 9 the average of the -- the stipulation changes a lot of
- 10 moving parts when it comes to the financial -- the
- 11 financial risk adjustment. So if they change the
- 12 capital structure, the range changes with it.
- So there is no range that I recommended in
- 14 the -- in my direct is 15.20. There is no range.
- 15 Q. There is no range?
- 16 A. There is no range.
- 17 Q. Okay. That clarifies --
- 18 A. Now, from what the Commissioners, the Judge
- 19 can use on the record for their decision, they could use
- 20 any number -- they could use any number --
- 21 Q. I didn't ask that question.
- A. -- in DWD-8 or DWD-9.
- MR. SMITH: No further questions.
- 24 JUDGE JORDAN: Any redirect from Indian
- 25 Hills?

MR. COOPER: No redirect, Your Honor. 1 JUDGE JORDAN: Thank you. You may step down. 2 3 The next witness. 4 MR. COOPER: Just one moment before we move 5 on, Judge. 6 JUDGE JORDAN: Certainly. 7 MR. COOPER: This gentleman is not scheduled to appear further in this hearing, and so I just want to 8 9 ask that he be excused. 10 JUDGE JORDAN: Yes, he may be released. 11 THE WITNESS: Thank you. MR. COOPER: We would call Mr. Thaman at this 12 time. 13 14 JUDGE JORDAN: Please raise your right hand. (Witness sworn.) 15 16 JUDGE JORDAN: Thank you. 17 MICHAEL THAMAN testified as follows: DIRECT EXAMINATION BY MR. COOPER: 18 19 Q. Please state your name. 20 Α. My name is Michael Edwards Thaman, 21 T-h-a-m-a-n. 22 By whom are you employed and in what Q. 23 capacity? 24 I'm employed -- I'm a partner of Warson Capital Partners, St. Louis. 25

1 **Q**. Have you caused to be prepared for the purposes of this proceeding certain direct and rebuttal 2 testimony in question and answer form? 3 4 Α. Yes. 5 Q. Is it your understanding that that testimony 6 has been marked as Exhibits 13 and 14 for identification? 7 8 Α. Yes. 9 Do you have any changes that you would like 0. 10 to make to that testimony at this time? No. 11 Α. 12 If I were to ask you the questions which are 0. 13 contained in Exhibits 13 and 14 today, would your 14 answers be the same? Yes. 15 Α. 16 **Q**. Are those answers true and correct to the 17 best of your information, knowledge and belief? Α. 18 Yes, they are. 19 MR. COOPER: Your Honor, I would offer Exhibits 13 and 14 into evidence and tender the witness 20 21 for cross-examination. 22 JUDGE JORDAN: Exhibits 13 and 14 have been 23 offered into evidence. Is there any objection?

JUDGE JORDAN: No objections.

MR. SMITH: No objection.

24

25

Exhibits 13 and 14 of Indian Hills are 1 entered into the record. 2 3 (EXHIBITS 13 AND 14 WERE RECEIVED INTO 4 EVIDENCE.) JUDGE JORDAN: Cross-examination from Staff. 5 6 MR. THOMPSON: Yes, Judge. Thank you. 7 CROSS-EXAMINATION BY MR. THOMPSON: 8 Q. Good morning, Mr. Thaman. 9 Α. Good morning. 10 Q. Are you aware of the actual cost of debt for 11 this company? Yes, I am. 12 Α. 13 Q. And what is that figure? 14 Α. 14 percent. 15 As far as you know, are there any other Q. 16 sources of financing available to this company at a 17 lower rate? Α. No. 18 19 MR. THOMPSON: Thank you. I have no further questions. 20 21 JUDGE JORDAN: Cross-examination from the 22 Office of Public Counsel. MR. SMITH: Yes. 23 24 CROSS-EXAMINATION BY MR. SMITH: 25 Q. Good morning.

1 Good morning. Α. 2 Q. What is your hourly rate, Mr. Thaman? 650. 3 Α. 4 Q. And how many times have you testified as an 5 expert witness? 6 Α. Previously three. Three times? Q. 8 Α. Yes. 9 Q. Okay. And in what matters were those? One was another rate case. 10 Α. And let me clarify. When you say testify, I 11 provided testimony but not in person. 12 13 Q. Do you mean prefiled testimony? Direct and rebuttal. 14 Α. 15 Q. Okay. And then others were civil matters having to 16 Α. 17 do with the cost of capital and certain operations in preparation for raising capital. 18 19 Q. I don't have the data request with me because I wasn't expecting that, but I thought that it had been 20 21 disclosed to OPC that you only appeared as an expert 22 witness in one case? I appeared as an expert witness twice in one 23 case. That was Wolfe versus Harbison --2.4 25 Q. Okay.

- 1 A. -- in California.
- 2 Q. So twice in one case?
- 3 A. Yes.
- 4 Q. That's fine. Thank you.
- 5 On page 2, lines 16 through 17 of your --
- 6 it's your direct testimony. I should ask if you have
- 7 that in front of you?
- 8 A. Page 2?
- 9 Q. Yeah. Do you have your direct testimony in
- 10 front of you?
- 11 A. I do.
- 12 Q. Okay. And are you there?
- 13 A. I'm here.
- 14 Q. That indicates you've represented 100 client
- 15 companies and raising debt or equity finance in both
- 16 local and national markets. Is that correct?
- 17 A. That is correct.
- 18 Q. Are you registered as a broker, a
- 19 broker-dealer agent, investment advisor or investment
- 20 advisor representative?
- 21 A. No.
- Q. Okay. Are you familiar with FINRA?
- 23 A. Yes.
- Q. What is FINRA?
- 25 A. FINRA regulates the issuance of securities.

1 Ο. And you do not have a registration with 2 FINRA? 3 Α. No. I work with another firm that represents 4 us. 5 Q. And is that disclosed anywhere on your website? 6 Not on the website. Α. 8 Q. Okay. Isn't it true that Series 79 is the 9 registration requirement for investment -- for an investment banker with FINRA to get that registration? 10 That's correct. 11 Α. 12 0. And you do not have that registration? I've not needed it. 13 Α. 14 Q. And you don't need it because you partnered with this other outside party? 15 16 Α. Correct. 17 So when you say that you've transacted this Q. debt and equity financing, you also mean not just -- not 18 19 just you but perhaps a team of people? Well, it's Warson. 20 Α. 21 0. Okay. And is Warson -- they're not a broker or a broker-dealer agent --22 No. 23 Α. 24 Q. -- correct? Are you familiar with Fresh Start Venture, 25

- 1 **LLC?**
- 2 A. Yes.
- 3 Q. Okay. And in a sentence or two who is Fresh
- 4 Start Venture, LLC?
- 5 A. They are the owner, the parent company, of
- 6 Indian Hills.
- 7 Q. Isn't it true -- or I'm sorry. You might be
- 8 thinking of First Round.
- 9 A. I am, that's correct.
- 10 Q. I've gotten those confused too, so it's okay.
- 11 Isn't it true that Fresh Start Venture, LLC
- is the lender to the utility in this case?
- 13 A. Correct.
- 14 Q. To the best of your knowledge isn't it true
- 15 that this lender is not regulated by the Office of the
- 16 Comptroller of Currency?
- 17 A. I have no knowledge.
- 18 Q. To your knowledge they're not a federally
- 19 chartered bank. Correct?
- 20 A. I don't know.
- 21 Q. You have no knowledge?
- 22 A. No knowledge.
- 23 Q. Do you have any knowledge as to whether this
- 24 entity is regulated by Missouri Department of Insurance,
- 25 Financial Institutions and Professional Registration as

a State chartered bank? 1 2 I do not. 3 When lenders are not regulated, isn't that Q. sometimes referred to as shadow banking? Have you heard that term? 5 6 Α. I've not used that term. 7 To your knowledge is Fresh Start Q. Okav. Venture, LLC an unregulated vendor? 8 9 Α. I have no knowledge. 10 MR. SMITH: No further questions. JUDGE JORDAN: Questions from the bench for 11 this witness? 12 13 COMMISSIONER COLEMAN: None. Thank you. 14 JUDGE JORDAN: Then any redirect? MR. COOPER: Only briefly. 15 REDIRECT EXAMINATION BY MR. COOPER: 16 17 You mentioned that you worked with someone Q. else in the capacity as a broker. Who is that? 18 19 Α. Patrick Capital. 20 Who is registered --Q. 21 Α. They're a broker-dealer. 22 MR. COOPER: That's all of the questions I have, Your Honor. 23 24 JUDGE JORDAN: You may stand down. 25 The next witness.

MR. COOPER: We will re-call Mr. Cox at this 1 2 time. 3 The same question in regard to Mr. Thaman. 4 He may be excused? JUDGE JORDAN: Yes, he's released. 5 6 This witness was sworn in yesterday and is 7 still under oath, so we can proceed with direct. 8 MR. COOPER: We would tender Mr. Cox for 9 cross examination. JUDGE JORDAN: Cross-examination from Staff? 10 MR. THOMPSON: No questions. Thank you, 11 Judge. 12 JUDGE JORDAN: Cross-examination from the 13 Office of Public Counsel? 14 MR. SMITH: Yes. Thank you. 15 At this time I also think it would be 16 17 appropriate to move to offer those registrations -- or the filings with the Secretary of State because I think 18 19 they'll be useful to this witness's testimony. And there are quite a few, so just bear with me on time. 20 21 JUDGE JORDAN: Okay. How many are there? 22 MR. SMITH: I'm not sure. 23 JUDGE JORDAN: Why don't you take a minute 24 and count. 25 MR. SMITH: Okay. Thank you.

JUDGE JORDAN: Do you think we need to go off 1 the record while you put these things together? 2 MR. SMITH: I think that would be worthwhile. 3 4 JUDGE JORDAN: Okay. Why don't we take ten minutes and we'll go off the record. 5 (A BREAK WAS TAKEN.) 6 7 (EXHIBITS 225 THROUGH 237 WERE MARKED FOR IDENTIFICATION BY THE REPORTER.) 8 9 JUDGE JORDAN: We are back on the record. And when we left we were in the 10 cross-examination by the Office of Public Counsel of 11 12 Indian Hills' witness Josiah Cox. Office of Public Counsel. 13 14 MR. SMITH: Yes. Per an earlier agreement between the parties the Office of the Public Counsel is 15 seeking to admit a variety of Secretary of State filings 16 17 based on different companies of relevance to this case. Those filings extend through OPC Exhibits 225 through 18 19 237. I'm going to go through each of those to clarify the record as to what each of those exhibits are. 20 21 Exhibit 225 is a filing with the Secretary of 22 State related to the Indian Hills Utility Operating 23 Company. 24 JUDGE JORDAN: And is that the one marked 25 2007 Annual Registration Report?

1 MR. SMITH: It is, yes. Exhibit 226 is a filing with the Missouri 2 3 Secretary of State. It's an Articles of Incorporation 4 for Indian Hills Utility Operating Company. Exhibit 227 represents a Biennial 5 6 Registration Report filed with the Missouri Secretary of 7 State for American Bank of Missouri. It is labeled as Exhibit 227. 8 9 Exhibit 228 is another filing with the Missouri Secretary of State. It's an Articles of 10 Incorporation for Central States Water Resources, Inc. 11 Exhibit No. 229 is an Articles of 12 13 Incorporation filed with the Missouri Secretary of State 14 for Indian Hills Utility Holding Company. Exhibit 230 is another filing with the 15 Missouri Secretary of State. It's the 2017 Annual 16 17 Registration Report for Indian Hills Utility Holding 18 Company, Inc. 19 Exhibit 231 is another filing with the 20 Missouri Secretary of State's Office as the Articles of 21 Organization. This is for First Round CSWR, LLC. 22 Exhibit No. 232 is another filing with the State of Missouri with the Secretary of State's Office. 23 24 It's a Statement of Change of Registered Agent and/or Registered Office by a Foreign or Domestic For Profit or 25

Nonprofit Corporation or a Limited Liability Company. 1 This relates to First Round CSWR, LLC. And that is 2 3 Exhibit 232. 4 Exhibit 233 is an Articles of Incorporation filing with the Missouri Secretary of State for a 5 6 company called Water Fund, LLC. 7 Exhibit 234 --8 JUDGE JORDAN: Hang on just a second. 9 Sorry to interrupt. I do not have a copy of 233. 10 MR. SMITH: Let me check if we have a spare 11 12 copy. 13 COMMISSIONER KENNEY: You can have mine. 14 JUDGE JORDAN: Thank you. I'm covered, Counselor. 15 16 MR. SMITH: Okay. 17 So to repeat, Exhibit 233 is an Articles of Organization filing with the Missouri Secretary of State 18 19 related to a company called Water Fund, LLC.

> ALARIS LITIGATION SERVICES Phone: 1.800.280.3376

filing with the Missouri Secretary of State for a

filing with the Missouri Secretary of State for a

limited liability company called GWSD, LLC.

company called Swiss, LLC.

Exhibit 234 is an Articles of Organization

Exhibit 235 is an Articles of Organization

20

21

22

23

24

25

- Exhibit 236 is a Fresh Start Venture, LLC 1 2 filing with the Nevada Secretary of State, and this document basically relates to registered agent 3 4 information and business entity information. Exhibit 237 is a 2017 Annual Registration 5 6 Report for Central States Water Resources, Inc., and 7 that is filed with the Missouri Secretary of State's Office. 8 9 And that completes the list of exhibits that OPC would like to admit -- or would like to offer for 10 admission in this case. 11 12 JUDGE JORDAN: And are there any objections 13 to the entry of these exhibits into the record? 14 MR. THOMPSON: No objection. MR. COOPER: No, Your Honor. 15 JUDGE JORDAN: There being no objection, 16 17 exhibits of the Office of Public Counsel Nos. 225, 226, 227, 228, 229, 230, 231, 232, 233, 234, 235, 236 and 237 18 19 are entered into the record.
 - MR. SMITH: Thank you.
 - 23 RECROSS-EXAMINATION BY MR. SMITH:
 - 24 Q. Mr. Cox, what is your role with First Round?

(EXHIBITS 225 THROUGH 237 WERE RECEIVED INTO

25 What is your position?

EVIDENCE.)

20

21

- 1 A. So First Round is managed by Central States
- 2 Water Resources, Inc, which I am the -- I am the
- 3 President and majority shareholder, which is the manager
- 4 of First Round CSWR, LLC.
- 5 Q. Can I ask, why did you choose the name First
- 6 Round?
- 7 A. You know, I can't remember the exact reason
- 8 why I picked First Round. That's been a number of years
- 9 ago, and that involved a different investor group than
- 10 we have currently.
- 11 Q. Could it -- it doesn't relate to the
- 12 financing, though, does it, the first round of
- 13 financing?
- 14 A. No, it does not.
- 15 Q. Okay. What does CSWR stand for?
- 16 A. Central States Water Resources, Inc.
- 17 Q. And I think you just mentioned that you had
- 18 an ownership stake in First Round. Did you say that?
- 19 A. I didn't say that, but I do have an ownership
- 20 stake in First Round.
- 21 O. What is that stake?
- 22 A. It is 13 percent currently.
- 23 Q. And who owns the remaining ownership
- 24 percentage?
- A. GWSD, LLC.

- 1 Q. And who are the owners of GWSD, LLC?
- 2 A. The ultimate owners are Robert and David
- 3 Glarner.
- 4 Q. Fresh Start Venture, LLC is the lender for
- 5 the utility in this case. Correct?
- 6 A. That is correct.
- 7 Q. Do you know who the ultimate owner of that
- 8 business is?
- 9 A. Yes. The ultimately owner is Robert and
- 10 David Glarner.
- 11 Q. Isn't it also true that Robert and David
- 12 Glarner are on the Board of Directors of this company?
- 13 A. On which company?
- 14 Q. On the company who has made the request for a
- 15 rate increase, Indian Hills?
- 16 A. Sorry. Yes, they're on the Board of
- 17 Directors of Indian Hills.
- 18 Q. And just to clarify for the record, do you
- 19 mean the utility holding company or do you mean the
- 20 operating company or are they on the Board of Directors
- 21 of both of those?
- 22 A. They're on the Board of Directors of both of
- 23 those.
- 24 Q. And aren't they also a manager of First Round
- 25 CSWR, LLC?

- 1 A. They are not.
- Q. Do you have those documents in front of you,
- 3 Exhibits 225 through --
- 4 A. I do.
- 5 **Q**. **-- 237?**
- 6 If you would -- just a second.
- 7 Okay. Will you flip to Exhibit 232?
- 8 A. I have it.
- 9 Q. Okay. This exhibit -- can you describe this
- 10 exhibit?
- 11 A. It looks -- it says the Statement of Change
- or Registered Agent and/or Registered Office.
- 13 Q. And who is the signator of that change and
- 14 registered agent?
- 15 A. David Glarner.
- 16 Q. And what is David Glarner's title?
- 17 A. It says manager there.
- 18 Q. And what entity does it say he's a manager
- 19 for?
- 20 A. First Round CSWR, LLC.
- 21 Q. Is that the same First Round CSWR, LLC that
- you said earlier he was not a manager for?
- 23 A. Yes, because we have an operating agreement
- that then supersedes the registered agent that then
- 25 tells who the manager is.

- 1 Q. First Round CSWR is the manager, managed LLC,
- 2 is it not?
- 3 A. That is correct.
- 4 Q. And in this document it says that Mr. David
- 5 Glarner is the manager. You're saying that's superseded
- 6 by an operating agreement?
- 7 A. That is correct.
- 8 Q. So if he's not the manager, what is his role?
- 9 Is he a member?
- 10 A. He's a member of the LLC.
- 11 Q. Okay. So that title -- when that was filed
- 12 was that a correct filing?
- 13 A. I was not a part of that filing.
- Q. Okay. But you'd agree those two things
- 15 conflict?
- 16 A. And I think I've previously provided you the
- operating agreement that is in place that shows that the
- 18 manager is First Round -- the manager of First Round
- 19 CSWR, LLC is Central States Water Resources, Inc.
- 20 Q. And that would conflict with the Secretary of
- 21 State's records. Correct?
- 22 A. From March of 2015 perhaps.
- Q. What is Central States Water Resources, Inc?
- 24 A. It is a management company.
- 25 Q. And it's a management company for which

- 1 entity?
- 2 A. For First Round CSWR, LLC.
- 3 Q. And aren't Mr. David and Mr. Robert Glarner
- 4 on the Board of Directors of Central States Water
- 5 Resources, Inc. as well?
- 6 A. They are.
- 7 O. And what -- I can't remember if we
- 8 established this. What is GWSD, LLC?
- 9 A. It is the investment entity that is the --
- 10 holds ownership inside First Round CSWR, LLC.
- 11 Q. I guess we have a chart but I will avoid
- 12 drawing pictures I think.
- But as I understand the operating structure,
- 14 there's Indian Hills operating company, which is wholly
- owned by Indian Hills Holding Company, which is owned by
- 16 First Round CSWR, which is then in turn owned partly by
- 17 GWSD, LLC and also partly owned by you. Does that sound
- 18 right?
- 19 A. That is correct.
- 20 Q. And at each stage, at each level -- or layer
- 21 of that corporate structure -- or company structure, the
- 22 Glarners are involved at some point either as Board of
- 23 Directors or investors?
- 24 A. That is correct.
- 25 Q. Do you think starting a new subsidiary for

- 1 each new acquisition might impact your chances of
- 2 financing?
- 3 A. No. I mean, I do that so I can file a
- 4 separate case associated with the assets on the ground
- 5 of every single system.
- 6 Q. When you start a new subsidiary, you'd agree
- 7 there is no financial history. Correct?
- 8 A. Correct.
- 9 Q. And when you start a new subsidiary, you'd
- 10 agree there is no assets as well. Right?
- 11 A. That is correct.
- 12 Q. Why do you have so many companies?
- 13 A. We start a company every time we do an
- 14 acquisition of a utility or a group of utility assets,
- 15 and that way we can do a single rate case for each group
- 16 of utilities. That way we can seek financing for each
- 17 group of utilities. That's why it was started.
- 18 Q. It just seems -- even beyond that, though,
- 19 there are additional companies above that and there are
- 20 operating companies to operate the companies. Is there
- 21 some sort of strategy or is this provided by legal
- 22 counsel? And don't disclose anything that is
- 23 **privileged**.
- 24 A. Yeah, the company structure was previously
- 25 devised by legal counsel for liability reasons is the

- 1 way it was explained to me.
- Q. Okay. So if it's for liability reasons, did
- 3 you ever think about for financing reasons?
- 4 A. I don't understand your question. Could you
- 5 rephrase it?
- 6 Q. I guess could there be a benefit to having a
- 7 combined structure for purposes of acquiring financing?
- 8 A. I don't believe so.
- 9 Q. So I understand, for this case you went out
- 10 and sought other lenders. Is that true?
- 11 A. That is correct. We approached multiple
- 12 banks and other financial groups in an attempt to get
- 13 financing for Indian Hills.
- 14 Q. Okay. So when you went to these other
- 15 banks -- was it you or was anyone else involved?
- 16 A. It was me and Indian Hills.
- Q. Who from Indian Hills went with you?
- 18 A. No one. I went to meet the banks myself.
- 19 Q. Okay. So it was just you there?
- 20 A. That is correct.
- 21 Q. Were you authorized at the time you were
- 22 meeting with these lenders to represent to banks that
- you would personally guarantee a loan?
- 24 A. I did not represent that I would personally
- 25 guarantee a loan.

- 1 Q. Okay. Did anyone else such as David Glarner
- 2 or Robert Glarner represent to these lenders that you
- 3 went to that they might be willing to personally
- 4 quarantee a loan?
- 5 A. There were no nonutility assets that were
- 6 offered to be collateralized for this loan.
- 7 Q. When you as a representative of Indian Hills
- 8 approached those lenders, what limits or levels of money
- 9 from the parent were you authorized to contribute to
- 10 help finance the project costs?
- 11 A. Yeah. We were flexible on those terms. We
- 12 were trying to get to a point to find out what level of
- 13 equity or interest carrier or interest reserves the
- 14 banks would want in order to try to get a financing deal
- 15 done.
- 16 Q. And how flexible were you? What was your
- ability to contribute?
- 18 A. I mean, we -- we had a lot of flexibility. I
- 19 think we were waiting to see -- get a proposal from the
- 20 bank.
- 21 For example, if you go to the -- you know,
- 22 the answers I gave to you as part of the original
- 23 financing case and you go back to Peoples Bank. Peoples
- 24 Bank got kind of far down the line with us, and they
- 25 presented a spreadsheet with potential interest

- 1 reserves, debt and equity ratios, all that, all that.
- We agreed in principal to those if they were
- 3 offered -- if they were willing to come back and do
- 4 terms with us, and unfortunately after their
- 5 conversations with -- they talked to Jim Busch, Water
- 6 and Sewer, they did an internal analysis --
- 7 Q. Mr. Cox, I appreciate that description but
- 8 I'm trying to capture information here and move
- 9 economically through my cross.
- 10 What -- I guess what I'm trying to figure
- 11 out, what -- did you have a limit on what amount your
- 12 company, Indian Hills Utility, could contribute when
- 13 they were going to seek a loan?
- 14 A. No, I did not have some prescribed limit, no.
- 15 Q. Okay. Was a limit or anything like that ever
- 16 conveyed to the lenders?
- 17 A. I told the lenders that I am flexible and I
- 18 wanted to get a deal done.
- 19 Q. You told that to them verbally or you told
- 20 that in writing?
- 21 A. I think I may have put it in writing. I
- 22 can't remember, but if I didn't I told them verbally.
- I think that was demonstrated by the Peoples
- 24 Bank spreadsheet where they asked for different limits
- and I agreed to those.

1 Ο. At the point in which you were seeking loan opportunities, did you have any tangible assets for 2 3 which could be security interest for a loan? 4 Α. The security -- the assets for securitization were the utility assets themselves acting as collateral, 5 6 and then if we were asked to contribute equity, that would have been the other assets we would contribute. 7 8 Q. So the security would be a future unbilled 9 asset? Α. Future cash flows. 10 11 Q. Okay. All right. 12 So at the time you would just have those 13 future cash flows; there wasn't actually a tangible 14 asset? Yeah. Unfortunately with these small 15 Α. utilities there are almost no tangible assets, you know, 16 17 at the time of acquisition, and then the existing cash flows are minimal. So what we try and do -- and what 18 19 I've shown on those bank applications -- we do modeling on future cash flows to try and track investment. 20 21 try and use the stability of the regulatory framework to demonstrate that if we do investments in the way that 22 are reasonable and prudent, that those investments will 23 24 be recognized in future rates. 25 When you say you're flexible with Q.

- 1 capitalization, do you consider your purchase price and
- 2 things like an engineering plan an aspect of the
- 3 capitalization?
- 4 A. We -- we definitely tell the lenders that
- 5 we're paying cash for all of those items.
- 6 Q. Okay. But a lender could not foreclose on an
- 7 engineering plan. Correct?
- 8 A. That is correct, but they could foreclose on
- 9 the assets where the engineering plan was done to
- 10 construct those assets.
- 11 Q. Correct.
- 12 A. I think -- in fact, just to clarify, I think
- 13 we would tell the lenders we'll be complete with the
- 14 engineering plans before we ever close on the assets in
- 15 order to give them confidence that all that will be done
- 16 before they ever issue a loan. Because obviously the
- 17 lender is not going to issue a loan until after we close
- 18 on the assets.
- 19 Q. I'm going to reference a page in your
- 20 testimony. I don't have it written down. I'm going to
- 21 try and find it.
- 22 There was a point -- I thought there was a
- 23 point in your testimony where you said that the company
- 24 actually had never had any sort of -- they had never
- 25 gotten to the point where capitalization was discussed,

- which would be different than what your testimony is
- 2 today.
- 3 A. Terms were discussed is what I said.
- 4 Q. Okay. So there were no terms of
- 5 capitalization discussed? Is that the clarifying point?
- A. Maybe we're saying two different things.
- 7 When I say terms, what a loan and interest rate loan
- 8 would be loaned at, those kinds of things. When I say
- 9 terms, that's what I meant.
- 10 Q. Let me see if I can find the testimony and
- 11 that might help us out, if you'd just give me a second,
- or if you know where it is, that would be helpful.
- 13 A. Is it perhaps in response to a DR?
- 14 Q. It might be.
- MS. MERS: I hate to interrupt.
- 16 Could it be page 4 of the rebuttal testimony
- that we're referring to, perhaps lines 5 through 7?
- 18 MR. SMITH: Yes, that is exactly it.
- 19 Thank you.
- 20 THE WITNESS: So I think that I probably
- 21 forgot this Peoples Bank application with the -- with
- 22 the interest rate terms and the capitalization in there
- 23 when I made that. In preparing for this testimony I dug
- 24 all that back up, so that might be a mistake in my
- 25 testimony there.

- 1 BY MR. SMITH:
- 2 Q. So with one lender then capital structure was
- 3 discussed?
- 4 A. That is correct.
- 5 Q. Who do you bank with for Indian Hills and
- 6 First Round CSWR?
- 7 A. We have two -- First Round CSWR we bank with
- 8 American Bank, and for Indian Hills we have bank
- 9 accounts both at Enterprise Bank and American Bank.
- 10 Q. And with those banks did Robert and David
- 11 Glarner instruct you to bank with those facilities?
- 12 A. No. And I think I previously disclosed this.
- So we originally banked with Enterprise Bank
- 14 going back from 2014. And, in fact, the relationship
- 15 manager, the senior vice-president of Enterprise Bank,
- 16 who I originally began banking with, is who introduced
- 17 me to both Robert and David Glarner.
- 18 Q. Also, just to go back to a point. You said
- 19 terms were discussed with People Bank. Is that correct?
- 20 A. No, not final interest terms, that kind of
- 21 thing.
- 22 Q. Okay. So no interest rate was actually
- 23 discussed?
- 24 A. I don't believe so. I can pull that up real
- 25 quick and look at that. I have that in my testimony

1 here. 2 It's in your testimony --Q. 3 I mean, not my testimony. Excuse me. Α. got it in my folder right here where I copied the . . . 5 Q. I guess do you mind if I see that just before, because I haven't seen this? 6 7 Yeah. This was part of the original Α. 8 financing case. 9 No, there were no debt terms in this. 10 Is this a confidential document? 0. I don't know the answer to that question. I 11 Α. don't remember. I think it is a confidential document, 12 but I can't remember if it was or not. 13 14 THE WITNESS: So, Dean, could you look at that? 15 I don't think it is. 16 17 MR. COOPER: I don't think we marked it 18 though. 19 BY MR. SMITH: 20 Q. So no terms -- no interest rate term was 21 discussed? 22 That is correct. Α. 23 I can hand this to you if you --24 I think -- that's really what I was trying to Q. 25 extract.

- 1 A. Okay.
- 2 Q. Enterprise Bank you had mentioned earlier is
- 3 one of the banks that Indian Hills and First Round CSWR
- 4 bank with. Why do each of those entities have to have
- 5 two banks?
- 6 A. First Round CSWR I don't believe have bank
- 7 accounts at Enterprise Bank. Just Indian Hills.
- 8 Q. Okay. So Indian Hills has Enterprise and
- 9 American Bank though?
- 10 A. That is correct.
- 11 Q. Why do you need two bank accounts?
- 12 A. Because American Bank doesn't offer lockbox
- 13 services, imaging services that record bills and
- 14 directly deposit in the accounts.
- 15 O. What does American Bank offer that -- where
- 16 you need to use them though?
- 17 A. So my -- my current investors have asked us
- 18 to bank with American Bank in order to access financial
- 19 control. Since they're passive investors and I am the
- 20 only one that has check signator authority or to move
- 21 money -- the ability to move money around in accounts, I
- 22 am solely responsible for, you know, all of the cash
- 23 movement as an owner/manager, and my investors use that
- 24 bank as a check on that, so they have complete --
- 25 complete ability to see through our transactions.

- Q. All right. So earlier when I had -- I
- 2 thought I had asked you if Robert and David Glarner
- 3 instructed you to bank with those facilities, your
- 4 answer now is yes with respect to American Bank, no with
- 5 respect to Enterprise Bank?
- 6 A. That is correct.
- 7 I was with Enterprise Bank before I even met
- 8 David and Robert Glarner.
- 9 Q. Well, isn't it true that another Glarner,
- 10 Brian Glarner, works at Enterprise Bank?
- 11 A. Correct. And he's who introduced me to
- 12 Robert and David Glarner.
- 13 Q. Exactly.
- 14 A. That's exactly right.
- 15 So I started with Enterprise Bank in '14 and
- 16 was introduced to the Glarners from Enterprise Bank.
- MR. SMITH: So I had an exhibit to that but I
- 18 think you answered it. I have another exhibit if you'd
- 19 give me just a minute.
- 20 I believe this exhibit will be confidential,
- 21 but I'd like to show it to company counsel first.
- THE WITNESS: Thank you, sir.
- 23 MR. SMITH: Yeah, we probably ought to mark
- 24 this, 238.
- 25 (HC EXHIBIT 238 WAS MARKED FOR IDENTIFICATION

1 BY THE REPORTER.) MR. COOPER: I think it is. I think it fits 2 3 the category of strategies, negotiation, those under the 4 Commission's confidentiality agreement. MR. SMITH: Yeah, I will not challenge that, 5 but I think that -- I think we would probably have to 6 7 discuss a confidential record. I think we would have to 8 go offline for a second. 9 JUDGE JORDAN: Okay. So if I understand you have an exhibit that you've marked as No. 238? 10 MR. SMITH: Correct. 11 JUDGE JORDAN: And it is protected by the 12 Commission's rule on confidentiality. Is that correct? 13 14 MR. SMITH: That is the Company's claim. JUDGE JORDAN: Okay. And you're asking that 15 16 we go in-camera and discuss this? 17 MR. SMITH: Yes. JUDGE JORDAN: And we will do that. 18 19 (REPORTER'S NOTE: At this point an in-camera session was held which is contained in 20 Volume 5, Page 436 through 440.) 21 22 23 24 25

(REPORTER'S NOTE: The proceedings resumed in 1 2 open session.) 3 JUDGE JORDAN: And we are out of our 4 in-camera session. 5 Counselor, you may resume. BY MR. SMITH: 6 7 We were discussing some of the lenders you Ο. 8 went to. Do you remember OPC issued some data requests 9 on that subject? I believe if you could refer to me the data 10 Α. requests, I'll turn right to them. 11 MR. SMITH: And I'll actually hand them to 12 you and have them marked as an exhibit too. 13 THE WITNESS: Okay. 14 Thank you. MR. SMITH: This will be 239. 15 (EXHIBIT 239 WAS MARKED FOR IDENTIFICATION BY 16 17 THE REPORTER.) MR. SMITH: This is also answers to those 18 19 data requests which I did not see a confidential 20 designation on them, but, again, if I'm missing something, I'll defer to company counsel when I present 21 22 the answers to him. 23 MR. COOPER: Are these marked separately? Is 24 that what we're doing? MR. SMITH: Yes. This would be Exhibit 240. 25

THE WITNESS: Thank you, sir. 1 (EXHIBIT 240 WAS MARKED FOR IDENTIFICATION BY 2 3 THE REPORTER.) 4 MR. SMITH: Before I lay a foundation does the company claim any confidentiality as to this? 5 MR. COOPER: No. 6 7 MR. SMITH: I didn't see any, so I wanted to 8 make sure. JUDGE JORDAN: And, Counselor, how are these 9 marked again for the record? 10 MR. SMITH: Yes. So for the record OPC has 11 handed to the witness and the court reporter and the 12 parties in this case Exhibit 239, OPC Exhibit 240. 13 14 239, I guess I would lay the foundation with Mr. Cox. 15 BY MR. SMITH: 16 17 Mr. Cox, what is Exhibit 239? Q. Α. 18 I'm sorry. I don't have markings on my 19 paper. Which one are you talking about? The Public Counsel Fourth Set of Data 20 Q. 21 Requests to Indian Hills. 22 I see data requests right here. And what -- did you receive these data 23 Ο. 24 requests? 25 A. Yes, we did.

- 1 Q. Okay. And does this appear to be a true and
- 2 correct copy of those data requests that you received?
- 3 A. It does.
- 4 MR. SMITH: I would offer Exhibit -- OPC
- 5 Exhibit 239.
- 6 JUDGE JORDAN: Any objection to Office of
- 7 Public Counsel Exhibit 239?
- 8 MR. COOPER: No.
- 9 JUDGE JORDAN: Not hearing any, that exhibit
- 10 is entered into the record.
- 11 (EXHIBIT 239 WAS RECEIVED INTO EVIDENCE.)
- 12 BY MR. SMITH:
- 13 Q. And Exhibit 240, that would be the answers to
- 14 those data requests. Do you see those answers?
- 15 A. I do.
- 16 Q. And what I've given you, that copy, is
- 17 that -- do you recognize that copy?
- 18 Do you recognize these answers?
- 19 A. Yes, I believe these are the answers we
- 20 supplied you.
- 21 Q. They appear to be a true and correct copy of
- 22 your answers?
- 23 A. Yes, they do.
- MR. SMITH: I would offer at this time OPC
- 25 Exhibit 240.

JUDGE JORDAN: Objections? 1 2 MR. COOPER: (Shakes head.) 3 JUDGE JORDAN: That exhibit is entered into 4 the record. (EXHIBIT 240 WAS RECEIVED INTO EVIDENCE.) 5 MR. SMITH: Okay. I also wanted -- these 6 7 answers relate back to a discussion we've already had, so I offered them at the end, so I actually don't have 8 9 questions -- any additional questions as to that --10 THE WITNESS: Okay. MR. SMITH: -- at least not right now. 11 BY MR. SMITH: 12 13 I want to move on to --Q. 14 Α. Can I set these aside, sir? 15 Q. Yes, please. Okay. 16 Α. 17 I want to discuss the loan that you actually Q. have agreed to with Fresh Start Ventures. I understand 18 19 that the utility hasn't been making payments on that 20 loan? 21 Α. We weren't required to make any payments to 22 date. 23 And you weren't required because of the 0. 24 original loan agreement? 25 Α. The original loan agreement was made in the

- 1 same way with both Hillcrest and Raccoon Creek. The
- 2 lending institution realizes that the utility can't
- 3 afford to make loan payments until we have a rate that
- 4 produces a cash flow that can support.
- 5 Q. Isn't it true that you had to get a
- 6 modification of that loan agreement in order to delay
- 7 making payments on your loan?
- 8 A. No, that is not true. We got a modification
- 9 on the loan just to be sure that the paperwork was clear
- 10 and correct.
- 11 Q. Okay. So you're saying if I were to show you
- 12 that original loan agreement and it had a start date,
- 13 you think that start date would be the effective date of
- 14 this order or did you need a modification perhaps to
- 15 delay the start date?
- 16 A. Perhaps I misunderstood your question. I
- 17 thought you were saying that I missed the loan payment
- 18 or I was required to make the loan payment.
- 19 Q. Well, I am sort of saying that.
- In the initial loan agreement isn't it true
- 21 that there was a start date to make that loan payment?
- 22 Right?
- 23 A. There was an exhibit document attached to the
- 24 loan.
- 25 Q. I'm not sure if that answers my question.

Was there a start date to make the loan 1 payments? 2 3 Α. I don't have the loan agreement in front of 4 me. 5 Q. Okay. I have it actually. Unfortunately 6 it's labeled confidential though. So I think -- how 7 about this: I'll present it to you to refresh your 8 memory and see if that refreshes your memory. Would 9 that be acceptable? 10 Α. Sure. That's great. 11 0. Does that document, and the line I pointed 12 to, perhaps refresh your memory on whether or not there 13 was a start date for your loan? 14 Α. So again I refer back. That's an exhibit. just don't know in the loan document if the exhibit --15 16 if that means I had to start making payments. 17 Obviously the lender knew making the loan that loan payments would not be able to happen until the 18 19 rate case was finalized, which was true in Raccoon Creek and Hillcrest. 20 21 Ο. So you're saying there was an exhibit with the start date but you didn't have to follow that 22 23 exhibit is your interpretation of the loan? 24 I'm not very good at interpretation. Α. 25 I guess I'm not trying to be difficult, but Q.

- 1 I'm just trying to establish there was a modification
- 2 for a reason. Right? The modification was to delay the
- 3 start date of the loan? Or why did you have the
- 4 modification if --
- 5 A. I made -- we made the modification just to be
- 6 absolutely clear on all of the terms.
- 7 Q. Was one of the terms to be clear on the start
- 8 date?
- 9 A. Yes --
- 10 **Q.** Okay.
- 11 A. -- sure.
- 12 Q. Thank you.
- THE WITNESS: Can I hand this back to you?
- 14 MR. SMITH: You can hold on to it. I think
- 15 I'll be offering it later on.
- 16 THE WITNESS: Okay.
- 17 BY MR. SMITH:
- 18 Q. Has interest been accruing in the meantime?
- 19 A. Yes, it has.
- 20 Q. Okay. What is the level of the interest that
- 21 has accrued on that loan?
- 22 A. I don't -- which -- are you asking for a
- 23 dollar figure?
- 24 **Q.** Yes.
- 25 A. I don't know the dollar figure.

1 Q. Are you expecting that to be passed on to 2 ratepayers? 3 Α. I don't know the rate treatment of that loan -- that interest capitalization. 5 Q. Are you seeking that it be applied and 6 treated as principal to the loan or what is your understanding of how that will be dealt with? 7 8 In terms of the stipulation and agreement we 9 have, it's not -- it's not in place. 10 Okay. There is also a loan origination fee 0. 11 with this agreement. Isn't that true? That is correct. 12 Α. 13 Do you recall the percentage of the loan Q. 14 origination fee? I believe it's 2 percent. 15 Α. 16 Q. I might have to refresh your memory here. 17 If I were to tell you it was 5 percent, would that seem right, or would you want to take a look at 18 19 that agreement? 20 Α. Can I take a second to look at it, please? 21 Q. Yes, please. 22 Α. Thank you.

section is if you know it?

Could you help me and point me to where the

JUDGE JORDAN: Counselor, while the witness

Fax: 314.644.1334

23

24

25

is thumbing through that exhibit, have you got an extra 1 2 copy to share with the bench? 3 MR. SMITH: Yes. I was planning on offering 4 this anyway. Maybe I'll pass it around and mark it and go ahead and offer it. 5 6 JUDGE JORDAN: Why don't we do that. Why 7 don't we do that now while the witness is looking 8 through that document. 9 I believe we're up to Office of Public Council Exhibit No. 241? 10 MR. SMITH: Yes. 11 (HC EXHIBIT 241 WAS MARKED FOR IDENTIFICATION 12 13 BY THE REPORTER.) 14 JUDGE JORDAN: And I'm looking at a document entitled Construction Loan and Security Agreement. 15 THE COURT REPORTER: Is this HC? 16 17 MR. SMITH: I believe this would be confidential according to the Company's designation. 18 19 THE WITNESS: I apologize but I can't find the section you're referring to. If you can do it for 20 21 me, that would be great. 22 MR. SMITH: Did I pass out all my copies? I 23 may have. 24 JUDGE JORDAN: I'll ask counsel for Indian

Hills. I believe this -- do you want confidential -- is

25

this subject to the Commission's confidentiality 1 regulation? 2 3 MR. COOPER: We believe that it is, yes. We 4 would seek that it be marked confidential. JUDGE JORDAN: All right then. 5 And this is being offered into evidence, is 6 7 it? MR. SMITH: Yes. We will offer this as OPC 8 Exhibit 241. 9 10 JUDGE JORDAN: Is there any objection? MR. COOPER: No. 11 JUDGE JORDAN: Go ahead. 12 13 MR. COOPER. No. Go ahead. 14 JUDGE JORDAN: Go ahead, Counselor, and finish your sentence. 15 MR. COOPER: I was jumping ahead to the next 16 17 subject, so I apologize. JUDGE JORDAN: Very good. 18 19 And not hearing any objection to Office of Public Counsel Exhibit No. 241 we're marking 20 confidential --21 22 MR. THOMPSON: No objection, Judge. JUDGE JORDAN: -- then we will enter that 23 24 exhibit into the record. 25 (HC EXHIBIT 241 WAS RECEIVED INTO EVIDENCE.)

MR. COOPER: To help this process, I think on 1 page 6 of the loan agreement there's a definition of 2 3 origination fee about two-thirds of the way down. 4 JUDGE JORDAN: I see that. Counselor, do we need to go in-camera to 5 discuss this? 6 7 MR. COOPER: No, I think that's fine. In 8 fact, I think we've already discussed this number 9 anyway, so . . . BY MR. SMITH: 10 11 Q. Do you see that? Α. I do. 12 13 Q. And what is that number? 14 Α. 2 percent. It is 2 percent. 15 Q. 16 Okay. Who is the loan originator? 17 Α. That would be Fresh Start Ventures. 18 So they're the lender and the loan Q. 19 originator? That is correct. 20 Α. 21 Q. What is that loan origination fee used for to your knowledge? 22 I do not know what that fee is used for. 23 Α. 24 And has that loan origination fee been paid? Q. 25 Α. It has not. It's been capitalized as part of

- 1 the loan.
- 2 Q. And was that part of your modification that
- 3 you had made?
- 4 A. No, I don't believe it was.
- 5 It's been the practice on each of the loans
- 6 we have done to capitalize that.
- 7 Q. So I guess if there was a loan origination
- 8 fee that hasn't been paid and it's not subject to
- 9 modification, I guess I'm wondering, has there been any
- 10 other written agreement where the loan -- that that's
- 11 been waived or that's been -- that you say it's been
- 12 capitalized, was that captured in any sort of written
- 13 agreement or was that just more of a verbal
- 14 understanding or --
- 15 A. I haven't read through the document.
- That's been the practice. We've capitalized
- 17 that loan origination fee.
- 18 Q. And the acquisition case, WO-2016-0045, you
- 19 recall that the Commission had ordered you to file not
- 20 only this loan agreement but any modifications to that
- 21 agreement?
- 22 A. I do remember that now.
- 23 Q. And did that happen?
- 24 A. Both the Raccoon Creek and the Hillcrest
- loans were filed as part of those rate cases. I do not

- 1 know exactly -- I don't think we filed it. I don't
- 2 think we filed the loan -- the loan right after we
- 3 closed it.
- 4 Q. So --
- 5 A. And I think that the -- I guess the earliest
- 6 I can find record of the Staff and OPC being in
- 7 possession of the Indian Hills loan would be in the
- 8 Elm Hills acquisition case. That would have been
- 9 February 22nd. It was DR 09.2.
- 10 O. Of the loan or the modification to the loan?
- 11 A. Of the loan.
- 12 Q. Okay. So the modification of the loan
- wasn't -- OPC had to do some discovery to find that,
- 14 didn't they?
- 15 A. Define what?
- 16 Q. To acquire the modification agreement
- 17 document.
- 18 A. I don't know the answer to that question.
- 19 Q. You don't remember receiving discovery from
- 20 us to produce this modification or to produce this loan
- 21 agreement?
- 22 A. I believe I've got DRs that I -- answers. Is
- that what you're saying?
- 24 **Q.** Yes.
- 25 A. No. Nonattorney discovery --

- 1 Q. I'm sorry. I probably should have used a
- 2 different term.
- 3 So I guess why wasn't the Commission's order
- 4 followed?
- 5 A. That was an oversight on our part. We were
- 6 turning in tons of documents at the time in two
- 7 different rate cases, an acquisition case. I mean,
- 8 obviously we filed -- we closed on all these systems
- 9 when we closed on them and we did not follow up on that.
- 10 Q. Okay. Is that something -- I mean, you agree
- it's important to follow what the Commission has
- 12 ordered. Right?
- 13 A. Absolutely, and that was an oversight on our
- 14 part. And in Elm Hills we immediately filed the
- 15 financing documents afterwards.
- 16 Q. So on a going-forward basis you will be
- 17 filing those documents?
- 18 A. Absolutely. We'll be -- we'll be right on
- 19 that, sir.
- 20 Q. OPC also received another version of this
- 21 loan that had some missing page numbers. Do you recall
- 22 **that?**
- 23 A. I don't recall that.
- MR. SMITH: I'm going to enter this in the
- 25 record because there is also additional information that

was also included. 1 THE WITNESS: Is that the loan document that 2 3 has all of the title work and all of that kind of good stuff in it? 5 MR. SMITH: Yes. 6 THE WITNESS: Okay. Got it. MR. SMITH: This will be 242, as well as 243 7 I believe. 8 9 THE WITNESS: Do you want me to hold on to this? 10 MR. SMITH: Yes. 11 (EXHIBIT 242 AND HC EXHIBIT 243 WERE MARKED 12 FOR IDENTIFICATION BY THE REPORTER.) 13 BY MR. SMITH: 14 I've handed you, the parties, the court 15 Q. 16 reporter and the Commission two exhibits, 242 and 243. 17 Do you have those in front of you? I have two documents in front of me, correct. 18 Α. 19 Q. Okay. And what are those two documents? 20 One says it's a Missouri Office of Public Α. 21 Counsel Data Request and the other says Construction Loan and Security Agreement. 22 23 0. Okay. Is that an answer to -- is that 24 construction agreement an answer to those data requests? 25 Α. Can you point out the data requests you're

- 1 mentioning?
- Q. I'm wondering if I gave away my copies. I
- 3 think I did.
- 4 I think it's around 5 -- there's -- I think
- 5 it's 1107 actually, and I think there's a subpart of 5
- 6 if my memory is correct.
- 7 A. I think I see that.
- 8 Q. Okay. Does that look -- does that second
- 9 document look to be an answer to that first document?
- 10 A. I guess -- I believe that this would answer
- 11 that question. Is that what you're asking me?
- 12 O. Correct.
- 13 A. Yes.
- Q. Did you produce the answer to this, to the
- 15 best of your knowledge, or did counsel for you -- for
- 16 Indian Hills produce this?
- 17 A. There are two different parts here, so I
- 18 don't know which part you're talking about. There's a
- 19 subpart in the back and then there's a front part that's
- 20 just the loan agreement.
- Q. And you would agree that was all one big PDF?
- 22 A. Okay. I believe you.
- 23 Q. Okay. Do the data requests and the documents
- 24 responding to the data request appear to be a true and
- 25 correct copy?

- 1 A. Yes, they do.
- 2 MR. SMITH: Okay. At this time I'd offer to
- 3 admit OPC Exhibit 242 and 243.
- 4 JUDGE JORDAN: Any objection to Office of
- 5 Public Counsel Exhibit No. 242, which is the set of data
- 6 requests, and 243 is entitled Construction Loan and
- 7 Security Agreement?
- 8 MR. COOPER: No, other than I think 243 at
- 9 least as to its terms should be confidential, the same
- 10 way we marked 241 I guess.
- MR. SMITH: And I would agree with that. I
- 12 would agree that the Company claims confidentiality as
- 13 to that document.
- 14 JUDGE JORDAN: Office of Public Counsel
- 15 Exhibit 242 is entered into the record. Office of
- 16 Public Counsel Exhibit 243 is entered into the record as
- 17 a confidential document, subject to the Commission's
- 18 rule on confidentiality.
- 19 (EXHIBIT 242 AND HC EXHIBIT 243 WERE RECEIVED
- 20 INTO EVIDENCE.)
- 21 BY MR. SMITH:
- 22 Q. Does Fresh Start Venture, LLC obtain its
- 23 financing through American Bank Missouri?
- 24 A. I have no idea where Fresh Starts get their
- 25 money besides I know that it comes ultimately from the

- 1 Glarners.
- 2 Q. And that loan agreement in front of you has
- 3 some missing pages. Correct?
- 4 A. You'll have to point those out to me.
- 5 Q. I think it's the even or odd numbers.
- 6 A. Oh, even numbers. I remember this. We had
- 7 to re-send it because it printed incorrectly.
- 8 Q. And we had to re-request that.
- 9 If you'd flip beyond the loan agreement
- 10 into -- and past some of the schedules, there should be
- 11 kind of a financing statement. And I don't have the
- 12 agreement. The next -- the next one.
- 13 Yes. If you would read for the record what
- 14 that document is.
- MR. SMITH: Well, I quess this is
- 16 confidential. That would probably need to be in-camera.
- JUDGE JORDAN: You want him to read part of
- 18 the contract into the record?
- 19 MR. SMITH: This is actually not part of the
- 20 contract itself. But, yes, I would.
- JUDGE JORDAN: Okay. It's not part of the
- 22 contract but it's part of 243 which is confidential. Is
- 23 that correct?
- MR. SMITH: Yes.
- JUDGE JORDAN: Okay. Then we will go in-

EVIDENTIARY HEARING Volume 4 11/28/2017

Page 459

```
1
     camera.
                 (REPORTER'S NOTE: At this point an in-camera
 2
 3
     session was held, which is contained in Volume 5,
     Page 460 through 462.)
 4
 5
 6
 7
 8
 9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
```

(REPORTER'S NOTE: The proceedings resumed in 1 2 open session.) 3 JUDGE JORDAN: I have unmuted and we are out 4 of the in-camera session. 5 THE WITNESS: Sir, can I put this down? 6 MR. SMITH: You can. THE WITNESS: Both of these things, just to 8 make sure? 9 MR. SMITH: Yes. 10 BY MR. SMITH: There was an item that OPC marked as 11 Ο. 12 Exhibit -- OPC Exhibit 222 earlier, not today but 13 yesterday, and we held off on offering it until this 14 time when the foundation could be laid by Mr. Cox. This constitutes data requests sent and 15 16 responded to Nos. -- OPC Data Requests 1 through 29. Do 17 you have a copy of that? 18 Α. Your Data Requests 1 through 29? 19 Q. Yes. I believe I do. 20 Α. 21 Q. Can you go to that, OPC 222, for the other parties? 22 I have those here. 23 Α. 24 Are you the -- I understand Mr. Macias Q. 25 answered some of these. He answered -- was it OPC Data

Request 9 and I think it was 25? Does that sound right? 1 We previously provided it to you. That 2 3 sounds right. 4 Q. Okay. You answered the rest of those 5 questions. I believe so. If we indicated so, then that 6 Α. would be the answer, yes. 7 8 Can you review this document to make sure 9 that it's a true and correct copy? I don't have your document. I have my copy. 10 Α. 11 Q. Do you --I mean, I'm looking at the data request and 12 13 the answers, so . . . 14 Q. Would you review those and they appear to be 15 your answers? 16 Α. I have my answers. 17 MR. SMITH: Okay. I would move to offer OPC Exhibit 222 at this time. 18 JUDGE JORDAN: Objections to OPC 222? 19 20 MR. COOPER: No. 21 MR. THOMPSON: Judge? 22 JUDGE JORDAN: Counsel. 23 MR. THOMPSON: Go ahead. 24 MR. COOPER: You go ahead then. 25 MR. THOMPSON: Oh, okay.

I was just going to say that I don't think 1 the witness has ever actually examined the version that 2 3 counsel has, so I don't know that he can be sure it's 4 the same thing that he has looked at and thinks is the 5 same thing. MR. SMITH: Out of an abundance of caution I 6 7 will present it to the witness. THE WITNESS: I hate to do this but can I use 8 9 the men's room? 10 MR. SMITH: This would be a good time to take a break. 11 JUDGE JORDAN: Let's take a break for ten 12 minutes. 13 14 (A BREAK WAS TAKEN.) JUDGE JORDAN: We're back on the record and 15 16 resuming the cross-examination of Mr. Josiah Cox by the 17 Office of the Public Counsel, and I believe the Public Counsel was laying a foundation for an exhibit. 18 19 MR. SMITH: Yes. And while we were off the record there was an 20 agreement as to the foundation of what had been 21 previously marked as OPC Exhibit 222, and so we would 22 23 offer that based on that agreement. 24 JUDGE JORDAN: And that's been stipulated as to admissibility. Is that correct? Very good then. 25

That exhibit, Office of Public Counsel 1 2 No. 222, will be entered into the record. 3 (EXHIBIT 222 WAS RECEIVED INTO EVIDENCE.) 4 MR. SMITH: And no further questions. 5 THE WITNESS: Okay. 6 JUDGE JORDAN: All right. Then questions 7 from the bench for this witness? 8 COMMISSIONER STOLL: No questions. 9 COMMISSIONER KENNEY: No questions. 10 JUDGE JORDAN: I have one matter that I'd like to inquire into and it is with regard to the cost 11 of debt for the Applicant Indian Hills. 12 13 OUESTIONS BY JUDGE JORDAN: 14 Q. I want to direct your attention to an exhibit, some prefiled testimony that -- actually this 15 is a schedule that is attached to the -- this is the 16 surrebuttal testimony and schedules of Greg R. Meyer. 17 18 JUDGE JORDAN: Maybe counsel can dig that out 19 for you. 20 THE WITNESS: I have it. 21 JUDGE JORDAN: You have it. Very good. 22 THE WITNESS: I do. JUDGE JORDAN: I was going to offer you mine. 23 24 BY JUDGE JORDAN: 25 I'm just looking at what happens to be the Q.

- 1 very back page, and this is a schedule of cost for debt
- 2 for other small water companies, and that is in
- 3 foundation for another of my very simple-minded
- 4 questions.
- 5 If you'll take a look you'll see No. 3,
- 6 Hillcrest Utility Operating Utility Company,
- 7 Incorporated, debt cost 14 percent. Do you see that?
- 8 A. Yes, sir.
- 9 Q. And you see the other numbers in that column?
- 10 A. I do.
- 11 Q. Okay. They're all a lot lower, aren't they?
- 12 A. They are a lot lower.
- Q. Okay. My question is simply this: What do
- 14 these other companies have that you do not?
- 15 A. Yeah. I think every one of these companies
- 16 has a story. Right? And, in fact, I know these
- 17 companies very well, and I have a whole document I put
- 18 together to talk about every single one of these
- 19 companies.
- So, for example, if you go to Company No. 2
- 21 on that, this Roy-L Utilities, so they have a debt cost
- 22 there of 5 percent. Actually the total debt they have
- 23 against that company per their annual report is \$75,000.
- They're actually in contract to sell to us as
- 25 part of our Confluence Rivers acquisition case, because

to be done, and that debt is actually collateralized by
nonutility assets.

So it's a great example of someone who we
don't believe has the wherewithal to do the improvements
required to bring that system into compliance. You can

they really have 2 or \$300,000 of improvements that need

7 go down the list there and look at -- you know, you've

got Valley Woods, Taney County, River Fork, Morebend,

- 9 Midland Water. I don't know how to pronounce that.
- 10 Bilyeu Ridge perhaps.

1

8

- 11 Those -- all those companies are part of
- 12 Ozark International, and that's a company that is
- 13 actually under contract to Liberty Utilities to be sold.
- 14 Their debt is, according to the last annual
- 15 filing, was \$224,000. We estimate there is 500,000 to
- 16 \$1.5 million of improvements that need to be done to
- 17 that system. And again, that debt is collateralized by
- 18 nonutility assets. So another example. And that
- 19 utility has actually got a history of environmental
- 20 violations, long boil orders, that kind of stuff.
- 21 So these are all great examples of companies
- 22 that actually need non-- they need new debt. They need
- 23 debt that is collateralized by utility assets, and they
- 24 don't have access to it.
- I mean, you can go down the list and look

- 1 at -- he's got Roque Creek listed here. That's a
- 2 receivership system. It's actually under contract to
- 3 Missouri American Water. They list that under this but,
- 4 you know, I've spoken to the receiver Dale Johansen.
- 5 There is no debt in that system because the receivership
- 6 system is not able to get debt.
- 7 Or go on to 17, which is Gladlo Water & Sewer
- 8 Company. That's actually under contract to us right now
- 9 as part of Confluence Rivers. That is a receivership
- 10 system. That debt is an applied debt. That's actually
- 11 contractor debt. That is only \$12,272 and that's owed
- 12 to a pump contractor, because the company doesn't have
- 13 enough money even to pay their contractor debt.
- So, you know, you can go on down to
- 15 W.P.C. Sewer Company is actually a company we acquired
- 16 inside Raccoon Creek. The debt that was attached to
- 17 that company was \$25,000, and, you know, we had to do at
- 18 least \$350,000 of work to that system in order to bring
- 19 it to minimum MDNR requirements.
- 20 So each of these -- each of these utilities
- 21 have a very low debt number in terms of total dollars.
- 22 They have a need for capitalization, and so those debt
- 23 costs -- and most of these debt costs as far as I can
- 24 tell are collateralized by nonutility assets.
- Q. Okay. What I'm hearing then, if I can

- 1 summarize in layman's terms, which in the world of
- 2 finance is all I am, the reason that so many of these
- 3 debt costs are so much lower is because they're not
- 4 borrowing enough money?
- 5 A. That is correct. And probably more than that
- 6 they don't have the wherewithal to borrow the money that
- 7 is required to bring these systems in compliance for the
- 8 systems that I know of these. So I know a number of
- 9 these I can answer to. Some of these I don't know.
- 10 Q. So they simply don't have access to enough
- 11 debt?
- 12 A. That is correct. They don't have access to
- 13 capital in my opinion.
- 14 Q. You also mentioned that some of them were
- 15 collateralized, secured, by nonutility assets. Is that
- 16 correct?
- 17 A. I would say every single one on there besides
- 18 maybe 4 or 5 are collateralized by nonutility assets,
- 19 the ones that I know of, because I've spoken to the
- 20 owners over the last three years.
- JUDGE JORDAN: Does that raise any questions
- 22 from the bench?
- 23 COMMISSIONER KENNEY: Yes, it does. Thank
- 24 you, Judge.
- 25 QUESTIONS BY COMMISSIONER KENNEY:

1 Q. Would you say that those companies that you 2 were discussing also are a lot like Indian Hills that 3 have low rates and haven't had much done to them in 4 years? Absolutely. Most of these companies have 5 Α. artificially low rates and have Missouri Department of 6 7 Natural Resources either enforcement or compliance issues, that they have to reinvest and they've not been 8 9 able to do it. 10 Q. But they have no access to gain money to do 11 it and so they keep their rates artificially low? That would be my opinion of the ones I've 12 Α. 13 spoken to. 14 COMMISSIONER KENNEY: That's what I was asking, your opinion. 15 16 All right. Thank you. 17 JUDGE JORDAN: Any other questions from the bench? 18 19 Recross from Staff? 20 MR. THOMPSON: I think not. Thank you, 21 Judge. 22 JUDGE JORDAN: Thank you. 23 Recross from OPC? 24 MR. SMITH: I don't think so. Thank you. 25 JUDGE JORDAN: Thank you.

And any redirect? 1 2 MR. COOPER: Yes, Your Honor. 3 It will take me just a second to get 4 organized. I'd like to mark an exhibit at this point in 5 time. I believe it's going to be Exhibit 15, and this 6 7 will be a table of financing. (EXHIBIT NO. 15 WAS MARKED FOR IDENTIFICATION 8 9 BY THE COURT REPORTER.) 10 MR. COOPER: Are you ready to proceed, Your Honor? 11 JUDGE JORDAN: Yes. 12 13 REDIRECT EXAMINATION 14 BY MR. COOPER: Mr. Cox, you have in front of you what has 15 Q. been marked as Exhibit 15 for identification? 16 17 Α. I do. 18 I believe in answer to a question from the 0. 19 Judge you referred to some work you had done in regard 20 to those loans that were listed in Mr. Meyer's 21 testimony. Is that correct? 22 That is correct. Α. Is this that -- the table, the compilation of 23 Ο. 24 that work? 25 A. This is the table.

- 1 Q. And in preparing this what types of things
- 2 did you look at?
- 3 A. I looked at the annual reports for each one
- 4 of these companies, and then I relied on -- we've spoken
- 5 to a number of these companies over the last three
- 6 years, so I have information from conversations from the
- 7 companies directly.
- 8 Q. And then investigation of costs of
- 9 construction and that sort of thing on a going-forward
- 10 basis that you have done?
- 11 A. Yeah, that's correct. And those are from
- 12 tours of the system at various times over the last
- 13 number of years.
- 14 Q. And what you've reflected in here is again
- 15 the company name, the case name. What other items have
- 16 you reflected in there?
- 17 A. I have the debt cost as it was portrayed in
- 18 the annual report. I have a total debt as it was
- 19 reported in the most recent annual report available.
- 20 There are a number of these companies that have since
- 21 sold, so I had to go back to previous years.
- For example, like, Lake Region was sold to a
- 23 water and sewer district. You know, House Springs was
- 24 sold to a sewer district. So I had to go back to
- 25 previous annual reports to get those numbers.

- 1 Q. Take us on across the top then.
- 2 A. And then I have the debt source. So that is
- 3 listed who the bank -- who the debt is from. You'll
- 4 notice a couple of these companies are listed over and
- 5 over again.
- So, for example, Valley Woods. So Nos. 5, 6,
- 7, 8, 9 and 10 on the far left column and No. 25,
- 8 they're all the same family of companies. So I list the
- 9 bank who loaned the money at the very bottom -- the very
- 10 bottom row, Empire Bank, and then Ozark International
- 11 and all of those Ozark Internationals are part of the
- 12 same debt package.
- And then we have collateralized by nonutility
- 14 assets. That's because I have spoken to the owner and I
- 15 know that they have collateralized, or I don't know, or
- 16 I've called the receiver to find out where that debt
- 17 came from.
- 18 And they have a column enforcement. So they
- 19 have -- they've been in trouble with the Missouri
- 20 Department of Natural Resources, either for, like,
- 21 E. coli in the drinking water, you know, dumping
- 22 untreated sewage into a creek, not disinfecting, stuff
- 23 like that.
- 24 Compliance schedules. So the Missouri
- 25 Department of Natural Resources, when they do permitting

- 1 for dischargers or water systems, if they're currently
- 2 out of compliance, they come up with a compliance
- 3 schedule, and the compliance schedule is a plan that the
- 4 company has agreed to bring their systems into
- 5 compliance.
- The estimated new capital required, those are
- 7 the systems that we have knowledge of that we toured or
- 8 we own or have some kind of basic understanding. So we
- 9 estimated -- we gave a range of capital sometimes or
- 10 maybe a more solid number of what we think it would cost
- 11 to bring these systems into Missouri Department of
- 12 Natural Resources regulatory compliance.
- 13 And the final column there is the company
- 14 status. So what I try to demonstrate there is, is this
- 15 a stand-alone company that's still operating? Is it
- 16 under contract to be sold to another utility? And we
- think those systems are being sold because they don't
- 18 have access to capital. That's our opinion. Or have
- 19 they already sold previously, and then we talk about who
- 20 they were sold to.
- 21 Q. In terms of -- I think you maybe touched on
- 22 this in your testimony.
- 23 But in terms of a couple of those lenders,
- 24 there's a First State Community Bank listed and a
- 25 Peoples Bank listed. Are those banks you have

- 1 approached for financing?
- 2 A. Yes, we've approached both of those banks for
- 3 financing. Particularly First State Community Bank was
- 4 recommended to us by the Public Service Commission staff
- 5 as a bank potentially that could loan us money.
- 6 Q. Now, you talked about some of the utilities
- 7 that are not in great shape, but there is a couple on
- 8 there that are pretty solid or have maybe a little
- 9 different profile.
- 10 For example, Raytown Water Company. Do you
- 11 know what kind of water revenues they have on an annual
- 12 basis?
- 13 A. Yeah. I have their annual report statement
- 14 here under annual revenues. So if you look at Raytown
- 15 Water, Raytown Water's total annual revenue per their
- 16 last annual report was \$4,023,423.
- 17 Q. And then there is a reference on there to
- 18 Lake Region which I believe has been sold now, but as of
- 19 its last annual report what type of annual revenues did
- 20 it have?
- 21 A. The Lake Region, the water revenues were
- 22 \$252,637 and the sewer revenues were \$683,026.
- 23 Q. So about 930,000 altogether on an annual
- 24 basis?
- 25 A. I agree with that.

And in the case of Indian Hills, what's the 1 0. current annual revenues for Indian Hills? 2 3 I think it's around 91,000, 91 or \$92,000 a 4 year, right in that range. MR. COOPER: Your Honor, I would offer 5 Exhibit 15 at this time. 6 7 JUDGE JORDAN: Objections to Indian Hills No. 15? 8 9 MR. SMITH: Yes. We object on hearsay. I 10 believe the witness stated that this was obtained by annual reports which -- but the witness also said that 11 12 it was based on conversations. I cannot tell which columns are based on 13 14 conversations versus which columns are based on annual reports. Perhaps additional foundation could extinguish 15 that objection. 16 17 JUDGE JORDAN: Any response to that objection? 18 19 MR. COOPER: Well, I guess my first one is is 20 that I believe it's essentially a compilation by an 21 expert in small water/sewer matters in the state of 22 Missouri. He's taken into account and described how 23 he's come about the information he's compiled. I think 24 it should be admissible. 25 And to the extent there is hearsay involved,

- 1 it can be taken -- it can be considered in the weight of
- 2 the evidence.
- JUDGE JORDAN: Okay. I'm going to overrule
- 4 the objection under Section 536, Subdivision 11 relating
- 5 to results of statistical examinations or studies or of
- 6 audits, compilations or figures or surveys, involving
- 7 interviews with many persons or examination of many
- 8 records. So that objection is overruled. Exhibit
- 9 No. 15 of Indian Hills is admitted into the record.
- 10 (EXHIBIT NO. 15 WAS RECEIVED INTO EVIDENCE.)
- MR. COOPER: I don't know how to proceed
- 12 here. Let me get myself in order.
- 13 BY MR. COOPER:
- Q. Mr. Cox, earlier in your testimony I think
- 15 that you described the members of First Round. Is it
- 16 **GWSD?**
- 17 A. LLC, correct.
- 18 Q. And yourself?
- 19 A. That is correct.
- 20 Q. And then later I think in answer to a
- 21 question you said that Mr. Glarner was a member. Is
- 22 Mr. Glarner -- either of the Mr. Glarners a member of
- 23 First Round?
- 24 A. No. Good clarification. Neither one are
- 25 members. GWSD, LLC is the member.

- 1 Q. You were asked about why there are separate
- 2 subsidiaries for each of the systems. I think the
- 3 answer you gave at the time had to do with rate cases.
- 4 Would you explain that a little bit?
- 5 A. Yes. It's my experience that every utility
- 6 system or group utility systems inside a family company
- 7 have to stand alone.
- JUDGE JORDAN: Slowly, please.
- 9 MR. COOPER: Yes, slow down for all of us.
- 10 BY MR. COOPER:
- 11 Q. But I think you talked about the fact that
- 12 you can bring them in after construction, right, when
- 13 they're individual companies?
- 14 A. Individual? I'm sorry. I'm not
- 15 understanding.
- 16 Q. So, for example, Indian Hills, a separate
- 17 corporation. When you finished the construction with
- 18 Indian Hills, you were able to come in for an Indian
- 19 Hills rate case. Is that correct?
- 20 A. That's correct.
- 21 Q. If you had one company, you would have to
- 22 also bring back Raccoon Creek, Hillcrest at the same
- 23 time. Correct?
- 24 A. That is correct.
- 25 Q. You also reference liability protection as a

- 1 purpose of the construct of the organization.
- In the absence of separate companies, would
- 3 customers of Raccoon Creek be exposed to the risk of the
- 4 Hillcrest assets?
- 5 A. Yes, that's the way I view it. There would
- 6 be cross-collateralization of risk if they weren't
- 7 stand-alone companies for the customers.
- 8 Q. So if some of these risks came to fruition,
- 9 for example, in Indian Hills, in that scenario that
- 10 would directly impact the customers of Raccoon Creek and
- 11 Hillcrest?
- 12 A. That is exactly correct. That's how I
- 13 understand it.
- 14 Q. You talked about your correspondence with
- 15 Peoples Bank. Do you remember that?
- 16 A. Yes, I do.
- JUDGE JORDAN: Your Honor, I'm going to mark
- 18 three exhibits.
- Exhibit 16 will be a series of pages, but at
- 20 the top it says Indian Hills Water Project and is dated
- 21 July 21, 2015. Exhibit 17 will be a series of e-mails
- 22 with the date August 10, 2015 at the top. And then
- 23 Exhibit 18 will be an e-mail with the date August 11th
- 24 at the top.
- MR. THOMPSON: August 11, '15?

- 1 MR. COOPER: Yes. Sorry. August 11, 2015.
- 2 (EXHIBITS 16, 17 AND 18 WERE MARKED FOR
- 3 IDENTIFICATION BY THE REPORTER.)
- 4 BY MR. COOPER:
- 5 Q. Mr. Cox, do you have in front of you what's
- 6 been marked as Exhibits 16, 17 and 18 for
- 7 identification?
- 8 A. I do.
- 9 Q. What are those?
- 10 A. They are e-mails to Peoples Bank where we
- 11 originally tried to inquire about a loan for the Indian
- 12 Hills project. It's correspondence where they directed
- 13 us to the executive vice-president and then further
- 14 correspondence about the potential loan at Indian Hills.
- 15 Q. So Exhibit 16 -- that one prints out in kind
- of a funny order, but are those just sort of the initial
- 17 conversations back and forth?
- 18 A. That is correct. Those are the initial
- 19 conversations.
- 20 Q. And Exhibit 17, what does that show?
- 21 A. Is that the final one, the third one?
- 22 Q. No. No. That's August 10, 2015.
- A. Thank you.
- 24 So in this e-mail it shows where Peoples Bank
- 25 was doing their due diligence on potentially loaning

- 1 money to Indian Hills for the water project. And the
- 2 executive vice-president, Jim Barnett, he called Jim
- 3 Busch -- or, you know -- yeah, he called Jim Busch with
- 4 the Missouri Public Service Commission, and then he
- 5 forwarded us an e-mail chain that he had back and forth
- 6 with Mr. Busch about potentially what the regulatory
- 7 market is in Missouri, those kind of things.
- 8 Q. And then on the last page of that exhibit,
- 9 would you turn to that?
- 10 A. I have it.
- 11 O. And what is that document?
- 12 A. This is where the bank tried to sum up for
- 13 their own standpoint how they would look at potentially
- doing a loan for Indian Hills. So they did a breakdown
- 15 of the different costs associated with it. They did a
- 16 different breakdown, potential debt and equity ratios,
- 17 all that kind of good stuff.
- 18 O. And there's a reference to the cash that
- 19 would be needed. What is that about?
- 20 A. That is the total amount of money that would
- 21 be required to do this project.
- Q. Well, I think you mentioned earlier in
- 23 response to questions that perhaps you had identified
- 24 some dollars that at least the company would be willing
- 25 to put forward. Is that correct?

- 1 A. That is correct.
- 2 And you see that there's a total debt and
- 3 total equity number down there, that the bank came up
- 4 with that.
- 5 Q. And that's something that would have been
- 6 acceptable to the company?
- 7 A. That is correct.
- 8 Q. And then Exhibit 18, which is the e-mail
- 9 dated August 11, 2015, what is that?
- 10 A. That is a rejection e-mail, where the bank,
- 11 even with -- they came up with their own kind of
- 12 breakdown of what a loan might look like. They still
- 13 could not get comfortable with making a loan in the
- 14 regulated utility market.
- 15 MR. COOPER: Your Honor, I would offer
- 16 Exhibits, 16, 17 and 18.
- JUDGE JORDAN: Any objection to Indian Hills
- 18 Exhibit Nos. 16, 17 and 18?
- 19 (No response.)
- 20 JUDGE JORDAN: Not hearing any, Indian Hills
- 21 Exhibits No. 16, 17 and 18 will be entered into the
- 22 record.
- 23 (EXHIBIT NOS. 16, 17 AND 18 WERE RECEIVED
- 24 INTO EVIDENCE.)
- 25 BY MR. COOPER:

- O. You had a conversation with Mr. Smith about
- 2 the terms of capitalization, and it kind of feeds upon
- 3 the correspondence we just looked at from Peoples Bank.
- 4 Now, you had conversations as to what the
- 5 company would be willing to do. Correct?
- 6 A. That's correct.
- 7 Q. And I think -- is your point that you've
- 8 never gotten a bank to come back and say we would do it
- 9 under X terms?
- 10 A. That's correct. We've never gotten a formal
- 11 bank term sheet. They would give us the terms of what a
- 12 bank loan would be.
- 13 Q. There was reference to an investigation of a
- loan that you had made, I guess it's Exhibit 238, and
- got a rejection -- from which bank was it, American,
- 16 that Brian Glarner was associated with?
- 17 A. Enterprise Bank.
- 18 Q. Enterprise Bank.
- 19 That concerned Brandco. Is that correct?
- 20 A. That's correct. Brandco, which was Hillcrest
- 21 for us.
- 22 Q. Okay. At that point in time were the
- 23 Glarners involved at all in your investment structure?
- 24 A. No, they were not. In fact, I had not met
- 25 them at that point even.

You talked about the modifications -- loan 1 Ο. 2 modifications that have been done along the way. 3 Would it be accurate to say that the 4 expectation of the lender has always been that your 5 payments would start after your rate case? 6 Α. Yes, that has always been the expectation. 7 Okay. And in circumstances then you've kind 0. 8 of cleaned that up or you've confirmed that through 9 formal loan modifications? That is correct. 10 Α. You talked about the interest that has 11 0. 12 Do you know -- there is nothing about accrued accrued. 13 interest that is a part of the revenue requirement in 14 this case, is there? There is not. 15 Α. 16 Q. In reference to the loan origination fee, you 17 kept referring to it being capitalized. You don't mean capitalized in that it's in the rate base? 18 19 Α. No. I was not talking NARUC. I was talking 20 So it's not -- it's not capitalized as a part of 21 our rate base that we have in the stipulation at all. 22 MR. COOPER: I think that's all of the 23 questions I have, Your Honor. 24 JUDGE JORDAN: Then you may stand down. 25 I have one more witness on the topic of

capital on my list and that would be OPC's witness Greq 1 2 Meyer. 3 We're also coming up to the lunch hour. Do 4 the parties have a preference as to whether we break before or after? 5 MR. COOPER: I can move ahead. 6 7 JUDGE JORDAN: Let's move ahead. Let's do that then. 8 9 The next witness. 10 MR. SMITH: OPC calls Mr. Greg Meyer. (Witness sworn.) 11 DIRECT EXAMINATION 12 13 BY MR. SMITH: 14 Q. Good morning, Mr. Meyer. Good morning. 15 Α. 16 Q. Would you please state your name and spell it 17 for the court reporter? Greg Meyer, M-e-y-e-r. 18 Α. 19 Q. And how are you employed, Mr. Meyer? 20 Α. I'm a principal with Brubaker & Associates, Inc. 21 22 And for how long have you been with Q. 23 Brubaker & Associates, Inc.? 24 Α. June 1st, 2008. 25 Have you filed testimony in this case, Q.

- 1 WR-2017-0259?
- 2 A. I have.
- 3 MR. SMITH: All right. I have OPC premarked
- 4 Exhibits 208, 209, 210 and 211, which will represent the
- 5 direct testimony of Greg Meyer and his surrebuttal
- 6 testimony in both confidential and public formats.
- 7 BY MR. SMITH:
- 8 Q. Mr. Meyer, did you cause to be prepared the
- 9 testimony in this case previously identified as OPC
- 10 Exhibits 208, 209, 210 and 211, otherwise known as your
- 11 direct and surrebuttal testimony?
- 12 A. Yes.
- 13 Q. Do you have any corrections to that
- 14 testimony?
- 15 A. I do. I have two small changes in my direct
- 16 testimony.
- Page 8, line 4. The word summaries should
- 18 be summarizes. And then in my surrebuttal testimony,
- 19 Schedule GRM-SUR-2 under Emerald Pointe, the
- 20 5.35 percent should be 5.36 percent. And that's all of
- 21 the changes I have.
- 22 Q. Okay. Subject to those corrections, if I
- 23 asked you the same questions that appear in your
- 24 testimony again today under oath, would your answers be
- 25 the same or substantially the same?

- 1 A. Yes, they would.
- 2 MR. SMITH: Thank you.
- 3 At this time I move to offer OPC Exhibits
- 4 208, 209, 210 and 211.
- 5 JUDGE JORDAN: Are there any objections to
- 6 the Office of Public Counsel's Exhibits 208, 209 or 210
- 7 or 211?
- 8 Hearing any objections, the Office of Public
- 9 Counsel Exhibits 208, 209, 210 and 211 are entered into
- 10 the record.
- 11 (OPC EXHIBIT NOS. 208 THROUGH 211 WERE
- 12 RECEIVED INTO EVIDENCE.)
- MR. SMITH: OPC tenders this witness for
- 14 cross-examination.
- 15 JUDGE JORDAN: Cross-examination from Staff.
- MR. THOMPSON: Thank you, Judge.
- 17 CROSS-EXAMINATION BY MR. THOMPSON:
- 18 Q. How much are you being paid to be here to
- 19 testify today, Mr. Meyer?
- 20 A. My billing rate is \$180 an hour.
- 21 Q. Do you know how much you've billed OPC so far
- 22 in this case?
- 23 A. I don't do the billing for my agency, so I
- 24 don't know.
- 25 Q. Do you know how many hours you've spent on

- 1 this case?
- 2 A. I have not summarized those yet.
- 3 Q. You don't like this financing, do you?
- 4 A. I don't find the 14 percent interest rate and
- 5 the prepayment penalty to be reasonable.
- 6 Q. Can you state the name of any other financing
- 7 source that you happen to know is ready and willing to
- 8 provide financing to this company at a lower rate than
- 9 **14 percent?**
- 10 A. Public Counsel and myself arranged a meeting
- 11 with First Community State Bank in Rolla and had a
- 12 discussion with their senior loan -- their president of
- 13 their loan division and a senior loan analyst, and the
- 14 impression that I got after leaving that meeting after
- discussing the process, the regulatory process and the
- 16 whole ordeal would -- I think that they would be someone
- 17 that we would definitely suggest that there be a contact
- 18 made because there was very favorable responses from
- 19 that meeting.
- 20 Q. If you know, was there any sort of written
- 21 undertaking provided by First Community State Bank to
- 22 provide financing to this company?
- 23 A. Can you repeat that question?
- 24 Q. Did they promise in writing to provide
- 25 financing?

- 1 A. No, but they indicated that it was their
- 2 opinion that more favorable terms than the ones that are
- 3 presently in this rate case could be obtained.
- 4 MR. THOMPSON: That's all of the questions I
- 5 have. Thank you, Judge.
- 6 JUDGE JORDAN: Cross-examination from Indian
- 7 Hills?
- 8 MR. COOPER: No questions.
- 9 JUDGE JORDAN: Questions from the bench for
- 10 this witness?
- 11 COMMISSIONER KENNEY: I have no questions.
- 12 Thank you.
- 13 COMMISSIONER STOLL: I just have one.
- 14 OUESTIONS BY COMMISSIONER STOLL:
- 15 Q. Mr. Meyer, will you talk to me a little bit
- about -- or talk to us a little about the prepayment
- 17 penalty? What is that?
- 18 A. Yes.
- In the original loan document the interest
- 20 rate was 14 percent, and then a clause in there said
- 21 by -- and in addition to paying off the principal and
- 22 interest for that there was a prepayment penalty for the
- 23 entire time of the loan, 20 years.
- 24 So if that loan was refinanced at any time
- 25 prior to the 20 years, the new loan -- or the person

- 1 that absorbed the new loan would have to pay not only
- 2 the outstanding principal at that time but all of the
- 3 accrued interest or the interest that would be payable
- 4 for the entire 20-year period.
- 5 Under the new -- under the stipulation that
- 6 the staff has entered into with the company, that
- 7 prepayment penalty period has been reduced to ten years,
- 8 but it still represents millions of dollars that the
- 9 investors could take away from these investments if they
- 10 are refinanced.
- 11 And I think you can see that on Mr. Cox's
- 12 Schedule 5. I think it's -- I can't give you an exact
- 13 number, but I think that in my memory it's around
- 14 \$15 million of prepayments that are out there
- 15 outstanding for the ten to twelve systems he has that he
- 16 wants to obtain.
- 17 Q. Is it unusual to have a prepayment penalty
- 18 ten years in length or just -- maybe just even have one
- 19 at all?
- 20 A. Well, I can only -- I can go through -- or
- 21 rely on our discussions that we had with the banking
- 22 representatives in Rolla. And the senior loan person,
- 23 Mr. Epperson, was very concerned -- I would use that
- 24 word -- with the prepayment penalty for any length of
- 25 time, especially when you looked at a 14 percent rate.

- 1 COMMISSIONER STOLL: Okay. I think that's
- 2 all. Thank you.
- 3 COMMISSIONER KENNEY: I have a followup
- 4 question on that.
- 5 OUESTIONS BY COMMISSIONER KENNEY:
- 6 Q. What's the term of this loan?
- 7 A. This loan is currently 20 years, 14 percent.
- 8 Q. Okay. And at 14 percent.
- 9 And a prepayment penalty would be all of the
- 10 interest accrued?
- 11 A. The new -- the stipulation that is running is
- 12 for ten years.
- 13 Q. Ten years?
- 14 A. Ten years, right. So all of the ten years,
- 15 the interest that would be payable --
- 16 Q. But I just want -- you said it would be in
- the millions. You mentioned the term 15 million.
- 18 A. Well, that's --
- 19 Q. Just a second.
- 20 So if the term is one point -- let's just for
- 21 an estimate, one and a half million dollars -- I'm not
- 22 using exact numbers -- at 14 percent. So on an
- 23 annualized basis that's what, \$210,000?
- A. Well, and my testimony, just to maybe help
- 25 you, at 1.7 million, with a prepayment penalty for the

full 20 years, it's 5.1 million principal and 1 2 interest --3 Q. Okay. Α. -- for a \$1.7 million loan. Okay. I was wondering where the 5 Q. 6 15 million --7 15 million is attached to Mr. Cox's Α. Schedule 5, which is a compilation of all of the 8 9 prepayment penalties for the numerous systems that he's doing. 10 11 Q. So you're bringing in the other systems, not 12 just --13 Α. I'm just -- that's what I'm --14 Q. Because I didn't see that, so --No. That's fine. 15 Α. 16 Q. -- you've explained it. 17 COMMISSIONER KENNEY: Thank you. JUDGE JORDAN: Further questions from the 18 19 bench? 20 I want to clarify some of your testimony, if I may, as to a potential lender that you discussed. 21 22 OUESTIONS BY JUDGE JORDAN: 23 Our prefiled testimony discusses certain 0. phases of the lending process in terms of initial 24 25 contacts and then further disclosures, and then if I

- 1 remember correctly, the testimony is that sometimes the
- 2 lender can tell that they're not interested and they
- 3 will -- they will simply cut off the process because
- 4 they don't want to waste any time.
- 5 With respect to that process, how far had the
- 6 discussions gone with this potential lender that you
- 7 were discussing?
- 8 A. Well, our potential lender is -- the
- 9 meeting -- as a result of the meeting we had with First
- 10 State Community Bank in Rolla.
- 11 Q. Uh-huh.
- 12 A. That's as far -- we never -- we never sat
- down with them and said what do you need for, you know,
- 14 equity infusions or anything like that? We just talked
- 15 about -- and the willingness of the owner to make equity
- 16 infusions into the -- or to back it with equity. We
- 17 never got into specifics. We just talked to them about
- 18 the general conditions of the loans that was
- 19 outstanding.
- 20 JUDGE JORDAN: Okay. That's all I have.
- 21 Did that raise any questions from the bench
- 22 before I go on?
- 23 COMMISSIONER KENNEY: No, I don't think so.
- 24 Thank you.
- JUDGE JORDAN: Then let's have recross from

staff. 1 RECROSS-EXAMINATION BY MR. THOMPSON: 3 So your conversations with Community State Q. Bank in Rolla, that was a maybe? 5 Α. There was no guarantee. It's just that --6 Q. It was a maybe, because you were in no 7 position to execute any kind of obligation for the 8 company? 9 Α. No, and I --10 Q. You were just inquiring? Excuse me. I didn't say that it was. 11 we went down there to figure out if there -- if these 12 were reasonable terms for a loan. 13 14 Q. Okay. And we were told no. 15 Α. 16 Q. And you were told no. Okay. 17 Did you ask them if these were reasonable terms in the event it was the only financing available? 18 19 Α. No. 20 MR. THOMPSON: Thank you. No further

MR. COOPER: No questions.

JUDGE JORDAN: Recross from Indian Hills?

JUDGE JORDAN: Redirect from the Office of

Fax: 314.644.1334

21

22

23

24

25

questions.

Public Counsel?

MR. SMITH: No questions. 1 Then you may stand down, sir. 2 JUDGE JORDAN: 3 Let's take a break for an hour for lunch, and 4 the clock on the wall says noon straight up, so plan on reconvening at one o'clock straight up. 5 (A BREAK WAS TAKEN.) 6 7 JUDGE JORDAN: We're back on the record. The Commission has concluded taking evidence 8 9 on the cost of capital and our next topic is rate 10 design. The first witness belongs to Indian Hills. MR. COOPER: We will re-call Mr. Cox to 11 testify in regard to rate design. 12 JUDGE JORDAN: This witness is still under 13 14 oath, so we'll go straight to direct. MR. COOPER: And we will tender Mr. Cox for 15 16 cross-examination. 17 JUDGE JORDAN: Cross-examination from Staff. 18 MS. MERS: No questions. 19 JUDGE JORDAN: Cross-examination from the Office of Public Counsel. 20 21 MR. SMITH: Yes, just a few items. 22 CROSS-EXAMINATION BY MR. SMITH: Mr. Cox, earlier in this hearing I understand 23 0. 24 a Company Exhibit 17 was entered into evidence. Is that 25 correct?

I don't know which one it is but I --1 Α. 2 Q. May I approach? 3 JUDGE JORDAN: Yes. 4 THE WITNESS: Yes. BY MR. SMITH: 5 6 Q. And also this attachment? 7 (Nods head.) Α. 8 Q. Also previously entered into evidence was OPC 9 Data Requests 1 through 29. Do you recall that? I do. 10 Α. And do you have that in front of you? 11 Q. 12 Α. I pulled it up. 13 Q. Okay. You have pulled it up? 14 Α. I do. 15 Q. Okay. MR. COOPER: I'm going to object. 16 I quess 17 Mr. Smith will have something to do here, but this doesn't sound like we're headed down the path to rate 18 19 design, and so I'm going to object on that basis. JUDGE JORDAN: Well, if you can tell us where 20 21 we're headed, Mr. Smith. 22 MR. SMITH: Well, he is right. I wanted to put into the record, OPC had asked a data request and it 23 24 came to my attention that Document 17 -- or Company Exhibit 17 had an attachment to it which OPC did not 25

receive as a part of its -- the Company's answer. 1 2 wanted to establish that on the record. 3 JUDGE JORDAN: Okay. That sounds like a 4 discovery dispute. 5 MR. SMITH: I guess I would agree. 6 I was unaware at the time that it was being 7 offered that this was -- I quess it only had occurred to me at the lunch hour that what was being offered wasn't 8 9 actually what OPC had received in discovery. So I quess I just wanted to make a record of that. 10 JUDGE JORDAN: Okay. So you're suggesting 11 that one of the exhibits that's been entered is 12 13 incomplete? Is that what you're saying? 14 MR. SMITH: It's actually more complete than the incomplete data request response. So in response to 15 a data request we -- based on this exhibit I understand 16 17 we had an incomplete response. It was missing an attachment. 18 19 Up until the hearing I had assumed that that was responsive because that's what the discovery rules 20 21 require. And so it's come to my attention that there is 22 an attachment in another document that was not disclosed, and so I'm just trying to make a record of 23 24 that. 25 JUDGE JORDAN: Okay. So you're saying that a

- 1 response to discovery was incomplete and you just found
- 2 that out based on one of the Company's exhibits. Is
- 3 that correct?
- 4 MR. SMITH: That's exactly right.
- 5 JUDGE JORDAN: Okay. I have to say that
- 6 sounds like Mr. Cooper is right. This doesn't seem to
- 7 relate to rate design.
- 8 Do you think the parties could work that out
- 9 later if we were off the record for a while?
- 10 MR. SMITH: Well, it just prejudiced OPC in
- 11 terms of its preparation for this case. That's all. I
- 12 just wanted to make a record of that.
- JUDGE JORDAN: Okay. Why don't you do
- 14 that -- why don't we just go ahead and do that really
- 15 quick and then we'll get on with the cross-examination
- 16 of this witness on rate design.
- 17 MR. SMITH: Okay. All right.
- 18 MR. COOPER: I quess, Your Honor -- and
- 19 that's okay obviously, but I guess we're not going to be
- 20 able to -- I don't think we're going to be able to
- 21 respond on the spot to this but --
- JUDGE JORDAN: Let's just take this out of
- 23 order.
- 24 Tell me what is omitted from the discovery
- 25 response.

MR. SMITH: So on Company Exhibit 17 there's 1 2 the last page, which is I think the fourth page, that 3 item was not disclosed. 4 JUDGE JORDAN: And what is that item? 5 MR. SMITH: That item is a -- I guess kind of 6 a spreadsheet of different costs, including comments 7 that I understand would have been exchanged as between 8 Peoples Bank and Mr. Cox. 9 JUDGE JORDAN: And how does that prejudice 10 the Office of Public Counsel? MR. SMITH: Well, because it was part of what 11 was discussed in the loan application and we didn't have 12 access to this document and it discussed things that we 13 14 were unaware of. JUDGE JORDAN: And would that document have 15 16 helped you make your case better? 17 MR. SMITH: It may have changed the way in 18 which we presented our questions, and it may have 19 changed our trial strategy just a little bit. I'm not sure a lot. But I think I did want to get it on the 20 record that this was new to us. 21 22 JUDGE JORDAN: Would that have changed the relief that the Office of the Public Counsel wants from 23 24 the Commission? 25 MR. SMITH: I don't think it would, no.

JUDGE JORDAN: Okay. Why don't we do this. 1 2 Instead of a lengthy interrogation of this witness, maybe you and counsel can get together and describe what 3 4 this was and maybe we can just go ahead and get that 5 much agreed on the record. Okay? 6 MR. SMITH: Okay. 7 JUDGE JORDAN: Let's go off the record for about five minutes. 8 9 MR. SMITH: Okay. Thank you. (A BREAK WAS TAKEN.) 10 JUDGE JORDAN: And we are back on the record. 11 12 Do the parties have a resolution for this 13 issue, at least a temporary one? 14 MR. SMITH: Yes. JUDGE JORDAN: Let's hear it. 15 16 MR. SMITH: Mr. Cooper, do you want to 17 present or --MR. COOPER: Would you like me to? 18 19 MR. SMITH: Yeah, sure. 20 MR. COOPER: So as I understand it, it's the 21 final page of Exhibit 17 that Mr. Smith is concerned 22 about. We're going to take a look at our records as well and then essentially report back and try to move 23 24 forward with this on Thursday when we take things up on 25 Thursday.

JUDGE JORDAN: Okay. Then we'll defer 1 further discussion of that matter until Thursday. 2 3 So we will resume with cross-examination of 4 Josiah Cox by the Office of Public Counsel. 5 MR. SMITH: No questions. 6 JUDGE JORDAN: Any questions from the bench 7 for this witness? 8 COMMISSIONER STOLL: No questions. 9 COMMISSIONER KENNEY: No questions. 10 JUDGE JORDAN: I have no questions for you, so we have no recross. 11 12 Any redirect? 13 MR. COOPER: No. 14 JUDGE JORDAN: Then you may step down. The next witness. 15 MS. MERS: Staff calls Curt Gateley to the 16 17 stand. JUDGE JORDAN: Please raise your right hand. 18 19 (Witness sworn.) 20 JUDGE JORDAN: Thank you. CURT GATELEY having testified as follows: 21 22 DIRECT EXAMINATION BY MS. MERS: 23 Can you please state and spell your name for **Q**. 24 the record? 25 A. Curtis Gateley, C-u-r-t-i-s, G-a-t-e-l-e-y.

- 1 Q. And who are you employed by and in what
- 2 capacity?
- 3 A. Public Commission staff as a Utility Policy
- 4 Analyst II.
- 5 Q. And did you cause to be prepared direct
- 6 testimony and rebuttal testimony that's been marked as
- 7 Exhibit 101 and Exhibit 107 in this case?
- 8 A. Yes.
- 9 Q. Is it your understanding that the
- 10 nonunanimous stipulation and agreement has modified your
- 11 testimony?
- 12 A. Yes.
- Q. With that in mind, at the time that you wrote
- 14 your testimony were those answers true and accurate to
- 15 the best of your knowledge and belief?
- 16 A. Yes, although I do have two corrections.
- 17 Q. Oh, sure. What would those corrections be?
- 18 A. In my direct testimony on page 3, lines 15
- 19 and 16 should read as a general practice a simple rate
- 20 design is preferred by customers and utilities rather
- 21 than utility customers.
- 22 And on page 3 of my rebuttal, line 6, near
- 23 the end of the line, new sentence, the extremely high
- 24 customer charge be changed to commodity charge.
- 25 Q. And with those corrections in mind and with

- 1 the caveat that at the time you wrote your testimony
- 2 it's been supplemented by the nonunanimous stipulation
- 3 and agreement, are those questions true and -- or are
- 4 those answers true and accurate to the best of your
- 5 knowledge and belief?
- 6 A. Yes.
- 7 MS. MERS: At this time I'd like to move to
- 8 enter Staff Exhibits 101 and 107.
- 9 JUDGE JORDAN: Exhibits 101 and 107 of Staff
- 10 have been offered into evidence. Are there any
- 11 objections to those exhibits?
- MR. SMITH: No objection.
- MR. COOPER: No objection.
- JUDGE JORDAN: Staff Exhibits 101 and 107 are
- 15 entered into the record.
- 16 (EXHIBIT 101 AND 107 WERE RECEIVED INTO
- 17 EVIDENCE.)
- 18 MS. MERS: I tender the witness for cross.
- 19 JUDGE JORDAN: Cross-examination from Indian
- 20 Hills?
- MR. COOPER: No questions.
- 22 JUDGE JORDAN: Cross-examination from the
- 23 Office of Public Counsel?
- MR. SMITH: Yes. Thank you.
- 25 CROSS-EXAMINATION BY MR. SMITH:

- 1 Q. Mr. Gateway, did you perform a cost-of-
- 2 service study in this case?
- 3 A. No.
- 4 Q. Did you perform some sort of analysis to
- 5 arrive at the customer charge recommended in your direct
- 6 testimony?
- 7 A. Yes.
- 8 Q. And what was that analysis?
- 9 A. I do not personally characterize it as a
- 10 cost-of-service study, but it's an effort to
- 11 characterize some of the costs that are provided through
- 12 the audit that are clearly associated with fixed costs
- 13 versus some variable costs, and because this is a
- 14 relatively simple rate design, then the allocation of
- 15 those costs amongst customer charge and commodity
- 16 charge.
- Q. What was the customer charge number that you
- developed as a part of your testimony?
- 19 A. And you're referring to my direct testimony?
- 20 **Q.** Yes.
- 21 A. 52.04.
- 22 Q. What was the commodity charge?
- 23 A. \$7.87.
- 24 Q. Would you say that fixed or service charge --
- is that what you'd call it? The fixed customer charge,

- 1 would you say that number is unusual?
- 2 A. I would describe it as uncommon.
- 3 Q. All other things being equal, would a high
- 4 fixed charge or a high customer charge provide more
- 5 certainty to the company with respect to collecting its
- 6 approved requirement, revenue requirement?
- 7 A. In a simple mathematical sense, yes, I would
- 8 agree with that.
- 9 Q. Are you concerned with any adverse
- 10 implications of having a high fixed charge?
- 11 A. Not specifically, no.
- 12 Q. What sort of information would have helped in
- 13 forming your rate design that was not present in this
- 14 case?
- 15 A. Like I've mentioned in testimony, that we
- 16 don't have actual water sales data available. We also
- do not have -- because of the nature of the customers,
- 18 some being reportedly full time and some self-professed
- 19 part time, we have to rely on those customers'
- 20 statements regarding their presence and use of the
- 21 system, that the data of their actual use of the system
- 22 is not available. Those are two items I identified in
- 23 testimony. I can't think of others off the top of my
- 24 head right now.
- 25 Q. Do you have any concerns with customer

shut-offs or reconnects? 1 2 Α. Some. What sort of concerns do you have? 3 Q. 4 Α. It's possible that some customers could, if they were some of the customers who described their 5 6 usage as only some weekends during the summer, they 7 could in theory shut off service while they weren't there. Such language is mitigated by tariff language 8 9 with some other companies I believe, where if the same customer disconnects and reconnects within a certain 10 period of time, it makes clear that they would be 11 subject to the customer charges in the meantime if they 12 were simply trying to avoid that. 13 14 Another approach would be to potentially try to recover some of those lost costs in the disconnect/ 15 reconnect charge, but neither of those solutions are 16 17 perfect. 18 Are either of those solutions contained in Q. 19 the stipulation? 20 To the best of my knowledge, no. Α. 21 MR. SMITH: Okay. No further questions. 22 Questions from the bench? JUDGE JORDAN: COMMISSIONER STOLL: I do have a question. 23 24 OUESTIONS BY COMMISSIONER STOLL:

Good afternoon, Mr. Gateley.

Q.

25

- 1 A. Good afternoon.
- Q. On the fixed charge or the commodity charge,
- 3 is Staff's position still that the monthly minimum would
- 4 be 52.04 or did that change in the stipulation?
- 5 A. That changed.
- 6 Q. To what? Could you tell me?
- 7 A. I try not to memorize numbers, so I don't
- 8 mess up.
- 9 Q. I certainly understand.
- 10 A. Reading from the stipulation the customer
- 11 charge would change to 59.02.
- 12 Q. And then the usage charge -- actually that's
- 13 the commodity charge, isn't it? That stays at 7.87 or
- 14 what does that change to?
- 15 A. That would change to a seasonal difference, a
- 16 summer commodity charge of 9.37 and a winter commodity
- 17 charge of 7.67. The purpose was to shift cost recovery
- 18 toward the summer months when reportedly more customers
- 19 were present and using the system, because customers
- 20 stated to us that they were less likely to be there
- 21 during the winter. In theory they would be providing
- less of the cost recovery by their lack of presence.
- This represents a 5 percent shift. Because
- 24 of the lack of data Staff was very uncomfortable with
- 25 the concept of shifting a lot of cost recovery on a

- 1 theoretical concept, but it was part of where we ended
- 2 up in settlement.
- 3 Q. So do you agree that I guess in the next rate
- 4 case or within a year or so that the parties should come
- 5 back with some data as to how much of the commodity they
- 6 have been selling?
- 7 A. Absolutely.
- 8 Q. Okay. So I think I just want to ask you one
- 9 other thing.
- 10 So if that actually went up from 52.04 to
- 11 59.02 on the fixed charge, do you have an issue with the
- 12 43.03 that was suggested by the Office of Public Counsel
- as the fixed charge? What effect would that have?
- 14 A. With rate design -- and you work through
- 15 iterations of rate design when you're doing this work.
- I can tell you that shifting those extra --
- 17 that cost recovery into the commodity charge would raise
- 18 it. At some point there's a threshold where a commodity
- 19 charge can be raised so high that people would modify
- 20 their behaviors to an extreme degree to try to avoid
- 21 using water. That's academic.
- 22 It's not something that I can point to a
- 23 specific study where this type of person in the Midwest
- 24 does this at this number, but I believe Public Counsel
- 25 had proposed a commodity charge of \$16 per thousand

- 1 gallons. That number to Staff was -- was extreme enough
- 2 to be concerning.
- What would result then would be a company not
- 4 recovering all their costs and then having to come back
- 5 in for a rate case and then what's the solution? Do you
- 6 continue shifting?
- 7 I don't have a particular problem with \$43.
- 8 It was where do you recover that money and trying to
- 9 avoid social engineering by having that cost you can
- 10 control be so extreme.
- 11 COMMISSIONER STOLL: Yeah. As someone who --
- 12 I checked our water bill the other day and I think we
- 13 pay 11.81 or something like that per thousand gallons,
- 14 and that definitely affects our usage behavior, except
- 15 when I need to water my plants, but that's the seasonal
- 16 piece I guess there too.
- I just wanted to ask you those questions to
- 18 kind of better understand why you chose this rate
- 19 design. Thank you.
- 20 COMMISSIONER KENNEY: Hello. I just have a
- 21 few questions.
- 22 OUESTIONS BY COMMISSIONER KENNEY:
- 23 Q. You made the comment in your direct that
- 24 currently there are no Missouri regulated water
- 25 utilities that have seasonal rates. Is that true? No

- 1 seasonal rates with any water companies --
- 2 A. To the best of my knowledge.
- 3 Q. -- regulated by the State of Missouri, or
- 4 PSC?
- 5 A. To the best of my knowledge, yes.
- 6 Q. Would it be helpful to put language in the
- 7 tariffs that have shut-off provisions for seasonal
- 8 homeowners?
- 9 A. To?
- 10 Q. Well, to protect the revenue stream for the
- 11 companies so they can meet their obligations.
- 12 A. I think it would be helpful, and I believe
- 13 that occurs in other existing tariffs, that shut-off
- 14 provision, but I don't know for certain. I believe I
- 15 read language similar to that and discussed it with
- 16 staff with other cases that I wasn't working on.
- 17 Q. But you don't have any knowledge of any
- 18 particular company?
- 19 A. No, not off the top of my head, no, but I
- 20 believe that such language exists in another tariff
- 21 about the shut-off provision.
- 22 COMMISSIONER KENNEY: Thank you.
- JUDGE JORDAN: I just want to follow up on
- 24 that for the record and to make it plain to people like
- 25 myself.

- 1 QUESTIONS BY JUDGE JORDAN:
- Q. Can you tell us what is meant in that
- 3 discussion by a shut-off provision?
- 4 A. The concept of a customer during some portion
- 5 of time discontinuing service themselves, shutting off
- 6 the water service to avoid having to pay the monthly
- 7 service charge and then reconnecting when they decide
- 8 they're ready to use the service again.
- 9 The costs associated with a customer charge
- 10 are typically those that are for fixed costs that need
- 11 to be recovered because a service is being provided to
- 12 that residence. So those costs don't go away when that
- 13 customer doesn't happen to be there, so you hurt the
- 14 cost recovery for the company.
- JUDGE COOPER: All right. Thank you for that
- 16 clarification.
- 17 Any recross from Indian Hills?
- 18 MR. COOPER: Very briefly.
- 19 RECROSS-EXAMINATION BY MR. COOPER:
- 20 Q. You spoke about a lack of data. I think we
- 21 talked about this earlier in the case, but when you talk
- 22 about a lack of data, are you referring to the fact that
- 23 before Indian Hills installed meters there were not
- 24 good, working, dependable meters in this system?
- 25 A. That's my understanding, yes.

MR. COOPER: That's all of the questions I 1 2 have. 3 JUDGE JORDAN: Any recross from the Office of 4 the Public Counsel? 5 MR. SMITH: Yes, very briefly. RECROSS-EXAMINATION BY MR. SMITH: 6 7 I think you made a comment in answering -- I Q. 8 think it was maybe Commissioner Stoll's question about a 9 concern about OPC's rate design is that it might not allow the company to recover their cost under OPC's 10 proposal. Do you remember that? 11 Α. Yes. 12 13 And so essentially there's a shifting of risk Q. 14 that would create more risk for the company in that 15 situation. Right? From my perspective it creates risk for the 16 Α. 17 customers and the company because the solution to not recovering enough of the cost is another rate case and 18 19 the costs associated therein. It is not -- it is not a situation where a 20 21 company might not earn the profit that they're entitled 22 of a chance to earn but it's a situation potentially of a catastrophically short amount of revenue coming in, 23 24 such that they would be compelled to come back in to

25

repair the rate design.

- 1 Q. Would you agree that a lower customer charge
- 2 and a higher commodity charge would give customers more
- 3 control over their bill generally speaking?
- 4 A. Yes.
- 5 Q. Also, as a part of the stipulation, are there
- 6 notice provisions to the customers when there's a rate
- 7 change?
- 8 A. There are notice provisions in the State
- 9 regulations regarding a rate change.
- 10 Q. So you would support notice to customers when
- 11 seasonal rates would go into effect. Correct?
- 12 A. I have -- I have no concerns with that --
- 13 with that idea. Just off the top of my head thinking
- 14 about it, a mention on the bill of next month rates
- 15 change, remember, I think that would be something Staff
- 16 would support.
- MR. SMITH: Okay. Thank you.
- JUDGE JORDAN: Any redirect?
- MS. MERS: Briefly.
- 20 REDIRECT EXAMINATION BY MS. MERS:
- 21 Q. You were asked about the commodity -- or the
- 22 customer charge would be unusual. Would you find a \$16
- 23 commodity charge to be unusual?
- 24 A. Yes.
- 25 Q. Do you understand -- or is it your

- 1 understanding that there's been usage data agreed to as
- part of the nonunanimous stipulation and agreement?
- 3 A. I'm sorry. Could you repeat?
- Q. Yeah, I didn't word that great.
- 5 Has the company to your knowledge agreed to
- 6 submit the monthly usage data to the Staff -- both Staff
- 7 and OPC as part of this nonunanimous stipulation and
- 8 agreement?
- 9 A. Yes.
- 10 Q. And what would that data be used for going
- 11 forward?
- 12 A. In theory that data would be used to examine
- a more seasonal usage characteristic and revenue stream
- 14 for the company because it would be looking at
- 15 nonseasonal rates. Instead of the typical annual report
- 16 it would specifically be a summary associated with the
- 17 usage and revenue stream for the company to try to fill
- 18 in the existing data gap.
- 19 Q. Okay. So tighten and refine this rate design
- 20 going forward in the next rate case?
- 21 A. Yes.
- 22 Q. You were talking with Mr. Smith, counsel for
- 23 OPC, about the possibility of catastrophic shortfalls in
- 24 revenue.
- In a situation like that -- in a system like

- 1 Indian Hills, which was not in great shape to begin
- with, do you believe that that could pose a threat to
- 3 safe and adequate service being provided?
- 4 A. Certainly.
- 5 MS. MERS: I have nothing further. Thank
- 6 you.
- JUDGE JORDAN: You may step down.
- 8 We'll take a break for ten minutes and then
- 9 we'll come back on the record.
- 10 (A BREAK WAS TAKEN.)
- 11 JUDGE JORDAN: We are back on the record.
- 12 Next witness.
- 13 MR. SMITH: Office of the Public Counsel
- 14 calls Dr. Geoff Marke.
- 15 JUDGE JORDAN: Please raise your right hand.
- 16 (Witness sworn.)
- 17 DIRECT EXAMINATION BY MR. SMITH:
- 18 Q. Dr. Marke, would you please state and spell
- 19 your name for the court reporter?
- 20 A. It's Geoff, G-e-o-f-f, Marke, M-a-r-k-e.
- Q. What is your job title?
- 22 A. The Chief Economist for the Missouri Office
- 23 of Public Counsel.
- 24 Q. And how long have you been with the Office of
- 25 the Public Counsel?

- 1 A. Since 2014.
- Q. Have you filed testimony in this case,
- 3 WR-2017-0259?
- 4 A. Yes.
- 5 Q. Office of the Public Counsel has an
- 6 Exhibit 213 -- or sorry -- 212 -- excuse me -- that I'll
- 7 hand to the court reporter.
- 8 Q. Did you prepare or cause to be prepared the
- 9 testimony marked as Exhibit 212?
- 10 A. Yes, I did.
- 11 Q. Do you have any corrections to be made to
- 12 that testimony?
- 13 A. No, I do not.
- 14 Q. If I were to ask you the same questions that
- 15 appear in your testimony, would your answers be the same
- or substantially the same?
- 17 A. Yes.
- 18 MR. SMITH: Thank you.
- 19 At this time I'd offer OPC Exhibit 212.
- JUDGE JORDAN: The Office of Public Counsel's
- 21 Exhibit 212 has been offered. Are there any objections?
- MR. COOPER: No objection.
- MS. MERS: No objection.
- JUDGE JORDAN: Hearing no objections
- 25 Exhibit No. 212 is entered into the record.

(EXHIBIT 212 IS RECEIVED INTO EVIDENCE.) 1 MR. SMITH: OPC will tender Dr. Marke for 2 3 cross-examination. 4 JUDGE JORDAN: Cross-examination from Staff. 5 MS. MERS: No questions. JUDGE JORDAN: Cross-examination from 6 7 Indian Hills? 8 MR. COOPER: No questions. 9 JUDGE JORDAN: Any questions from the bench? COMMISSIONER STOLL: I have a question. 10 QUESTIONS BY COMMISSIONER STOLL: 11 12 Q. Good afternoon, Dr. Marke. 13 Α. Commissioner Stoll. 14 I have a question. I don't know if you or Q. 15 who attended the local public hearing on this case, but 16 there was an optional rate structure proposal put into 17 the record by Russell Hunt, an Indian Hills property 18 owner. Do you recall that? 19 Α. I do recall it. I don't -- unfortunately don't have a copy in front of me. 20 21 **Q**. Yeah. You could take a look at my copy. 22 was just -- I guess what I was wondering is what you 23 thought of a proposal like that. Obviously the -- I 24 mean, he's making a point that you pay the same amount using up to, what, 4,000, 6,000 gallons or something? 25

- 1 A. Right.
- Q. But in his proposal I guess what he's saying
- 3 is that it gives the water user no incentive to conserve
- 4 water. But anyway, if you could look at that. What is
- 5 your take on that?
- 6 A. Well, I appreciate Mr. Hunt's work on this.
- 7 You know, I think there is some merit to it. You know,
- 8 there's a lot of ways you can design rates.
- 9 **Q. Yeah.**
- 10 A. And, you know, it's -- the reality of this is
- it's an accelerated schedule. Things moved across
- 12 fairly quickly. I think all parties attempted to do
- 13 their best effort.
- OPC's perspective -- and to a certain extent
- 15 we tried to address some of Mr. Hunt's concerns here.
- 16 We looked at our rate design as sort of a hybrid between
- 17 what Staff had offered up and a recognition that
- 18 ratepayers -- captive ratepayers, mind you, who are
- 19 going to experience this rate shock -- I mean,
- 20 regardless of whatever the revenue requirement is, it's
- 21 going to be a lot of money.
- 22 And, you know, to the extent that there is
- 23 consideration for both the company and for ratepayers in
- 24 absorbing this, that's what our rate design tries to do.
- Our summer seasonal has a high customer

- 1 charge. Our winter seasonal has a high commodity
- 2 charge. At the end of the day we felt -- and we got an
- 3 overwhelming sense from feedback both at the public
- 4 hearing, and I spoke with Ms. Mary Beth Hoffman, who was
- 5 the Indian Lake Property Owner Association President,
- 6 that at the end of the day there is a recognition that
- 7 things are bad and that this asks from the company,
- 8 although it's a lot, you know, they understand that
- 9 something needs to be done.
- 10 With that in mind, though, we wanted to give
- 11 customers the option to control their bills, and
- 12 Mr. Hunt here and also OPC's design is attempting to do
- 13 that to a larger extent.
- You know, I heard my counsel Mr. Smith say in
- 15 his opening comments, he had referenced one of the
- 16 public comments that said I'm just going to shut off my
- 17 water. I just won't turn it on. Right?
- 18 I mean, the reality of it is is let's say
- 19 that customer does that. He's still going to get billed
- 20 \$59.06 if we went with the nonunanimous stipulation
- 21 design.
- I think intuitively most people don't look at
- 23 their bills and their rate structure with a finetooth
- 24 comb. I think they get a sense if I use less, I should
- 25 be charged less. And we know based off of the public

- 1 comments and just the cursory understanding that we've
- 2 attempted to do, there's a lot of seniors here, and
- 3 there's a lot of seniors that need to make hard choices
- 4 between heating, eating, medicine and now water. Right?
- 5 And to the extent that, you know, in the winter season
- 6 they have got more control over their bill, our rate
- 7 design enables that power.
- 8 Q. And you believe it would still allow the
- 9 company to capture the revenue they would need to?
- 10 A. Both rate designs are designed to go ahead
- 11 and meet the revenue requirement. I mean, there is no
- 12 difference between the two.
- What we did -- honestly, we don't want the
- 14 company to be deficient. I mean, it's important that we
- 15 have a healthy water company. I think it's also
- 16 important that we keep in mind that those that are in
- 17 most need of regulation are those captive ratepayers.
- 18 So to the extent possible our rate design
- 19 tried to marry both of those concepts, make the company
- 20 whole but also give the customers an opportunity to at
- 21 least have some control over their bills.
- 22 Q. Yeah. Be able to control the amount of water
- 23 they use during the, what, October through May --
- A. Right.
- 25 Q. -- when the commodity charge is high and the

1 customer charge is low during that time?

- 2 A. You know, in an ideal situation we're going
- 3 to get more data. Cautiously optimistic we'll be able
- 4 to understand it and, you know, within a year or two
- 5 years and we'll be able to see some patterns.
- I mean, it's such a small number of customers
- 7 that just, you know, any -- there's a lot of variables
- 8 that, you know, just a handful of customers that decide,
- 9 you know what, I don't need a second home, can really
- 10 offset the numbers that you've got. Right? But it's
- 11 going to give us a better idea and we're moving towards
- 12 that.
- 13 Q. In some of yesterday's testimony -- and I
- don't remember who it was -- but someone said that there
- 15 are folks drilling wells. What do you know about that?
- 16 A. And anecdotally that is what I've heard,
- 17 that -- I mean, full disclosure, I'm not sure how much
- 18 stock to put in that one way or the other, you know.
- 19 **Q.** Yeah.
- 20 A. Yeah.
- 21 COMMISSIONER STOLL: Okay. Thank you.
- JUDGE JORDAN: Any other questions from the
- 23 bench?
- 24 COMMISSIONER KENNEY: I have one.
- 25 QUESTIONS BY COMMISSIONER KENNEY:

1 Ο. I just had a quick question. I'm curious because under seasonal proposal under Table 3, with the 2 usage rate for four months, June through September, and 3 4 you have a usage rate of 6.06 and the customer charge of 5 I know that's a higher charge for seasonal, but 6 it strikes me as a little odd that you have such a low 7 usage commodity charge compared to the nonseasonal and 8 we're dealing with those 300 plus individuals who 9 obviously are much wealthier. That's why they have a second home. 10 11 Α. Right. 12 0. I'm just curious -- I know that overall 13 increase is maxed out, but I'm surprised why you didn't 14 have more, like, a balanced usage charge there where you could then tail down the other usage charge for those 15 16 individuals who as you said that are, you know, a median household income of 36,700? 17 18 Α. So, you know, there were some assumptions 19 that were made in that design. We went with the assumption that customers are going to use less water in 20 21 the wintertime. That's just -- we also went with the assumption based off of the information that we got that 22 we might not have -- the seasonal customers aren't 23 24 necessarily low-use customers. 25 So an anecdotal example I would give you is

- 1 just a sprinkler system. You have a sprinkler system on
- 2 for a couple of hours. You can easily use as much water
- 3 or more water than the average home. Right?
- Q. Believe me, I understand.
- 5 A. Right. We also had concerns that you might
- 6 just have customers -- and to the extent that, you know,
- 7 Mr. Smith already kind of echoed this, that we just shut
- 8 off, and, you know, that might be a way of mitigating
- 9 it.
- 10 Q. We're not going to shut off during the
- 11 summer.
- 12 A. No.
- 13 Q. That's when they use their homes.
- 14 They might shut off in the wintertime, which
- is what we're concerned about, and you take care of that
- 16 I think by having a usage charge much higher --
- 17 A. Right.
- 18 Q. and monthly rates so much lower, so why
- 19 would they shut off?
- 20 A. Right. And that's to the point, is that we
- 21 wanted to try to prevent that as much as possible. I
- 22 mean, at the end of the day we felt that the higher
- 23 commodity charge in the off season would allow customers
- 24 to be able to control their bills.
- 25 Q. And you think that -- and that -- under your

- calculations that will meet the revenue requirements for
- 2 Indian Hills Operating Company?
- 3 A. I think -- I think there's a give and take
- 4 here, and we're all operating within perfect knowledge.
- 5 We have piecemeal data here that we're making a lot of
- 6 assumptions that, you know, if I had the time, I would
- 7 have gone out of Cuba, Missouri, 715 customers.
- 8 Probably in a week I probably could have gotten a pretty
- 9 good idea of every one of those customers and, you know,
- 10 what their makeup is.
- 11 Based off of that, based off of that lack of
- 12 knowledge, we felt like this was the best of a nonideal
- 13 situation.
- And what I would -- what I would say is the
- 15 give and take here is that there's a risk and reward.
- 16 So if we're guaranteeing -- if we're going to drop \$60,
- so it's a flat fee \$60 every month, the company is not
- 18 just going to meet their revenue requirement. Like
- 19 they're going to make a healthy profit. They're going
- 20 to be fine.
- 21 Q. Let me ask you one other question and then I
- 22 can review it myself.
- 23 On GM-2 in your direct testimony, are those
- 24 all your calculations?
- 25 A. Yes.

COMMISSIONER KENNEY: Okay. Thank you. 1 THE WITNESS: And I would just add one more 2 3 thing too. With our revenue requirement. 4 COMMISSIONER KENNEY: I understand. Thank 5 you. 6 JUDGE JORDAN: Recross from staff? 7 RECROSS-EXAMINATION BY MS. MERS: 8 In discussions with Commissioner Stoll you **Q**. 9 mentioned the term rate shock. Would you agree that 10 interim rates would prevent rate shock? Would I -- I'm sorry. Please restate that. 11 Α. 12 Q. Sure. 13 Would interim rates, would they prevent rate 14 shock? It would depend on the overall number. 15 Α. 16 Q. Do you believe that they could though? 17 Α. It could help mitigate it. 18 Okay. To your knowledge did OPC oppose Q. 19 interim rates in the last CSWR case? 20 I can't speak to that. Α. 21 MS. MERS: Okay. Thank you. 22 JUDGE JORDAN: Recross from Indian Hills? 23 MR. COOPER: No questions. 24 JUDGE JORDAN: Redirect? 25 MR. SMITH: No redirect.

EVIDENTIARY HEARING Volume 4 11/28/2017

Page 527

	JUDGE JORDAN: All right. Then anything			
2	2 before we go off the record?			
((No response.)			
4	JUDGE JORDAN: Not hearing anything, that			
į	being the case, we are scheduled to resume according			
(to my Order dated September 27th, we are scheduled to			
-	reconvened on Thursday. That's Thursday. That's not			
8	tomorrow. We're going to skip Wednesday, and we're			
(going to reconvene on Thursday, November 30th at			
10	9:00 a.m. right here in Room 310.			
13	1 And with that we will for the day we will			
12	2 adjourn and we will go off the record.			
13	(The hearing adjourned at 2:00 p.m. and will			
14	resume on Thursday, November 30, 2017 at 9:00 a.m.)			
15	5			
10	6			
1	7			
18	8			
19	9			
20	0			
2.3	1			
22	2			
23	3			
24	4			
25	5			

EVIDENTIARY HEARING Volume 4 11/28/2017

Page 528

		Page 528
1	INDEX	
	1 14 D L X	DACE
2	STAFF'S EVIDENCE:	PAGE
3	KIMBERLY BOLIN	
4	Direct Examination by Ms. Mers Cross-Examination by Mr. Smith	383:8 384:12
5	Questions by Judge Jordan	388:2
6	Recross-Examination by Mr. Cooper Redirect Examination by Ms. Mers	391:4 393:16
7	COST OF CAPITAL	
8	INDIAN HILLS UTILITY OPERATING COMPANY, INC.'S EVIDENCE:	
9	DWI AN DIA CODNETC	
10	DYLAN D'ASCENDIS Direct Examination by Mr. Cooper	395:6
11	Cross-Examination by Mr. Thompson Cross-Examination by Mr. Smith	96:22 399:7
12	Questions by Judge Jordan Recross-Examination by Mr. Smith	400:9 403:18
13	MICHAEL THAMAN	406 10
14	Direct Examination by Mr. Cooper Cross-Examination by Mr. Thompson	406:18 408:7
15	Cross-Examination by Mr. Smith Redirect Examination by Mr. Cooper	408:24 413:16
16	JOSIAH COX	
17	Cross-Examination by Mr. Smith Cross-Examination (In-Camera) by Mr. Smith	418:23 436:1
18	Cross-Examination by Mr. Smith Cross-Examination (In-Camera) by Mr. Smith	441:1 460:1
19	Cross-Examination by Mr. Smith Questions by Judge Jordan	463:1 466:13
20	Questions by Commissioner Kenney Redirect Examination by Mr. Cooper	470:25 472:13
21	OFFICE OF PUBLIC COUNSEL'S EVIDENCE:	
22	GREG MEYER Direct Examination by Mr. Smith	486:12
23	Cross-Examination by Mr. Thompson Questions by Commissioner Stoll	488:17 490:14
24	Questions by Commissioner Kenney Questions by Judge Jordan	492:5 493:22
25	Recross-Examination by Mr. Thompson	495:2

EVIDENTIARY HEARING Volume 4 11/28/2017

Page 529

_		Page 528
1	I N D E X (CONT'D)	
2	RATE DESIGN	
3		PAGE
4	INDIAN HILLS UTILITY OPERATING COMPANY, INC.'S EVIDENCE:	
5	JOSIAH COX Cross-Examination by Mr. Smith	496:22
6		
7	STAFF'S EVIDENCE:	
,	CURT GATELEY	
8	Direct Examination by Ms. Mers	502:22
9	Cross-Examination by Mr. Smith Questions by Commissioner Stoll Questions by Commissioner Kenney	504:25 507:24 510:22
10	Questions by Judge Jordan	512:1
11	Recross-Examination by Mr. Cooper Recross-Examination by Mr. Smith	512:19 513:6
1 1	Redirect Examination by Ms. Mers	514:20
12		
13	OFFICE OF PUBLIC COUNSEL'S EVIDENCE:	
	DR. GEOFF MARKE	
14	Direct Examination by Mr. Smith	516:17
15	Questions by Commissioner Stoll Questions by Commissioner Kenney	518:11 522:25
10	Recross-Examination by Ms. Mers	526:7
16		
17		
18		
19		
20		
21		
22		
23		
24		
25		

Page 530

		Page 530
1 2	INDEX OF EXHIBITS	
	Exhibit No. 10	RECEIVED
3	Direct Testimony of Dylan D'Ascendis	396:16
4	Exhibit No. 11 Rebuttal Testimony of Dylan D'Ascensdis	396 : 16
5	Exhibit No. 12	
6	Surrebuttal Testimony of Dylan D'Ascendis	396:16
7	Exhibit No. 13 Direct Testimony of Michael Thaman	408:3
8	Exhibit No. 14	
9	Rebuttal Testimony of Michael Thaman	408:3
10	Exhibit No. 15 Indian Hills Utility Operating Company,	
11	Inc., Small Water and Sewer Utility Debt Costs, Table of Financing	478:10
12	Exhibit No. 16	
13	String of e-mails, starting with e-mail dated July 21, 2015 to Jim Cox from	
14	Jim Barnett, Jr.	483:23
15	Exhibit No. 17 String of e-mails, starting with e-mail	
16	dated August 10, 2015 to Jim Cox from Jim Barnett, III	483:23
1 /	Exhibit No. 18	
18	String of e-mails, starting with e-mail dated August 11, 2015 to Josiah Cox from	483:23
19	Jim Barnett, III	
20	Exhibit No. 101 Direct Testimony of Curtis B. Gateley	504:16
21	Exhibit No. 107	
22	Rebuttal Testimony of Curtis B. Gateley	504:16
23	Exhibit No. 208 Direct Testimony and Schedules of	
24 25	Greg R. Meyer, Confidential Version	488:11

Page 531

		Page 531
1	INDEX OF EXHIBITS	DECETYED
2	Erbibit No. 200	RECEIVED
3	Exhibit No. 209 Direct Testimony and Schedules of Greg R. Meyer, Public Version	488:11
4	Exhibit No. 210	
5	Surrebuttal Testimony and Schedules of Greg R. Meyer, Public Version	488:11
6		
7	Exhibit No. 211 Surrebuttal Testimony and Schedules of Greg R. Meyer, Confidential Version	488:11
8		
9	Exhibit No. 212 Direct Testimony of Geoff Marke	518:1
10	Exhibit No. 222 Responses to OPC Data Requests	
11	Case No. WR-2017-0259 Data Request	466:3
12	Exhibit No. 225	
13	2017 Annual Registration Report, Indian Hills Utility Operating Company, Inc.	418:20
14	Exhibit No. 226	
15	Articles of Incorporation, Indian Hills Utility Operating Company, Inc.	418:20
16	Exhibit No. 227	
17	2016-2017 Biennial Registration Report American Bank of Missouri	418:20
18		
19	Exhibit No. 228 Articles of Incorporation, Central States Water Resources, Inc.	418:20
20	Exhibit No. 229	410.20
21	Articles of Incorporation, Indian Hills Utility Holding Company, Inc.	418:20
22	Exhibit No. 230	
23	2017 Annual Registration Form, Indian Hills Utility Holding Company, Inc.	418:20
24 25		

Page 532

		Page 532
1	INDEX OF EXHIBITS	
2	Exhibit No. 231	RECEIVED
3	Articles of Organization, First Round CSWR, LLC	418 : 20
4		
5	Exhibit No. 232 Statement of Change of Registered Agent	
6	and/or Registered Office by a Foreign or Domestic For Profit or Nonprofit	
	Corporation or a Limited Liability	410.00
7	Company	418:20
8	Exhibit No. 233	
9	Articles of Incorporation, Water Fund, LLC	418:20
9	TILC	410.20
10	Exhibit No. 234	410 - 20
11	Articles of Incorporation, Swiss, LLC	418:20
	Exhibit No. 235	
12	Articles of Incorporation, GWSD, LLC	418:20
13	Exhibit No. 236	
1 1	Fresh Start Venture, LLC, Business	
14	Entity Details, Secretary of State, Nevada	418:20
15		
16	Exhibit No. 237 2017 Annual Registration Report	
	Central States Water Resources, Inc.	418:20
17	Exhibit No. 238HC	
18	String of e-mails, starting with e-mail	
	dated August 7, 2014 to Josiah Cox	420 15
19	from Brian Glarner	438:15
20	Exhibit No. 239	
21	Public Counsel Fourth Set of Data Requests to Indian Hills	443:11
	co inatan niiis	110.TT
22	Exhibit No. 240 OPC DR's 35-43 Indian Hills Rate Case	111.5
23	OFC DK'S 33-43 INGIAN HIIIS KATE CASE	444:5
	Exhibit No. 241HC	
24	Construction Loan and Security Agreement Between Indian Hills Utility Operating	
25		

Page 533

		rage 333
1	INDEX OF EXHIBITS	
2	INDEX OF EXHIBITS	RECEIVED
3	Exhibit No. 242 Missouri Office of the Public Counsel Data	1.2021.20
	Requests, Indian Hills Utility Operating	455 40
4	Company, Inc., WR-2017-0259	457:19
5	Exhibit No. 243HC Construction Loan and Security Agreement	
6	Between Indian Hills Utility Operating Company, Inc. and Fresh Start Venture, LLC	457 : 19
7	company, inc. and riesh scare veneare, and	437.13
8		
9		
10		
11		
12		
13		
14		
15		
16		
17		
18		
19		
20		
21		
22		
23		
24		
25		

1	CERTIFICATE OF REPORTER
2	
3	I, Patricia A. Stewart, CCR, a Certified
4	Court Reporter in the State of Missouri, do hereby
5	certify that the testimony taken in the foregoing
6	transcript was taken by me to the best of my ability and
7	thereafter reduced to typewriting under my direction;
8	that I am neither counsel for, related to, nor employed
9	by any of the parties to the action in which this
10	transcript was taken, and further that I am not a
11	relative or employee of any attorney or counsel employed
12	by the parties thereto, nor financially or otherwise
13	interested in the outcome of the action.
14	
15	
16	Daricio a. Stenant
17	
18	Patricia A. Stewart
19	CCR 401
20	
21	
22	
23	
24	
25	

	•	1	1	1
Α	accurate 384:1	477:24	449:15 451:2	386:20 388:9
ability 426:17	485:3 503:14	admission	452:10,13,20	388:16 389:8
433:21,25	504:4	418:11	452:21 453:16	analysis 427:6
534:6	Accurately	admit 415:16	453:21	505:4,8
able 385:20	401:23	418:10 457:3	455:22,24	analyst 489:13
387:15,18	acquire 453:16	admitted 478:9	456:20 [°] 457:7	503:4
393:1 446:18	acquired	adopt 401:8	458:2,9,12	analyzed
469:6 471:9	469:15	adverse 506:9	465:21,23	386:22
479:18	acquiring 425:7	advisor 410:19	503:10 504:3	and/or 381:15
499:20,20	acquisition	410:20	515:2,8	416:24 421:12
521:22 522:3	424:1,14	afford 445:3	532:24 533:5	532:5
522:5 524:24	428:17 452:18	afternoon	ahead 383:6	anecdotal
absence 480:2	453:8 454:7	507:25 508:1	449:5 450:12	523:25
absolutely	467:25	518:12	450:13,14,16	anecdotally
447:6 454:13	acting 428:5	agency 381:14	464:23,24	522:16
454:18 471:5	action 380:6,10	488:23	486:6,7	announced
509:7	534:9,13	agent 410:19	499:14 501:4	382:23
	actual 388:4	411:22 416:24	521:10	annual 391:6
absorbed 491:1	391:10 408:10	418:3 421:12	ALARIS 378:21	415:25 416:16
absorbing	506:16,21	421:14,24	allocation	418:5 467:23
519:24	add 404:23	532:5	505:14	468:14 473:3
abstract 398:24	526:2	ago 384:13	allow 513:10	473:18,19,25
abundance	added 386:23	419:9	521:8 524:23	476:11,13,14,15
465:6	Adding 402:10	agree 392:4,11	altogether	476:16,19,19
academic	addition 490:21	422:14 424:6	476:23	476:23 477:2
509:21	additional	424:10 454:10	American 416:7	477:11,14
accelerated	424:19 444:9	456:21 457:11	431:8,9 433:9	515:15 531:13
519:11	454:25 477:15	457:12	433:12,15,18	531:23 532:16
acceptable	address 519:15	476:25 498:5	434:4 457:23	annualization
446:9 483:6	addressed	506:8 509:3	469:3 484:15	389:8
access 433:18	385:7 386:9	514:1 526:9	531:17	annualized
468:24	adequate	agreed 381:10	amortization	492:23
470:10,12	390:17 516:3	397:12 400:18	388:19,24,25	answer 393:1
471:10 475:18	adjourn 527:12	427:2,25	389:2,10,12,17	395:15 407:3
500:13	adjourned	444:18 475:4	389:24	432:11 434:4
account 477:22	527:13	501:5 515:1,5	390:21	453:18
accounting	adjustment	agreement	amortizing	455:23,24
388:11 390:5	402:3,9,10,13	383:17 386:5	390:1	456:9,10,14
390:10	402:15,17	387:16 394:2	amount 386:21	464:7 470:9
accounts	403:5,6,25	397:5,9	386:22 388:5	472:18
388:10	404:1,24	398:12 415:14	388:7 389:19	478:20 479:3
389:25 431:9	405:1,11	421:23 422:6	390:1 391:5	498:1
433:7,11,14,21	adjustments	422:17 435:4	394:6 427:11	answered
accrued 447:21	402:4 404:17	444:24,25	482:20	385:11 434:18
485:12,12		445:6,12,20	513:23 518:24	463:25,25
491:3 492:10	admissibility 381:8 465:25	446:3 448:8	521:22	463.25,25 464:4
accruing 447:18		448:11,19		
	admissible	440.11,19	amounts	answering
L				

513:7	425:11 426:8	Associates	avoid 423:11	480:15 481:10
answers 396:1	476:1,2	486:20,23	507:13	481:24 482:12
396:3 407:14	appropriate	Association	509:20 510:9	483:3,10
407:16	398:7 403:1,7	520:5	512:6	484:3,8,11,12
426:22 441:18	414:17	assume 386:7	aware 397:4	484:15,17,18
441:22 443:13	approved	assumed	408:10	489:11,21
443:14,18,19	506:6	498:19	a.m 380:3	494:10 495:4
443:22 444:7	approximately	assumption	527:10,14	500:8 531:17
445:25	402:8	523:20,22	,	banked 431:13
453:22	arose 392:25	assumptions	B	banker 411:10
464:13,15,16	arranged	523:18 525:6	B 530:20,22	banking 413:4
487:24	489:10	attached	back 391:23	431:16 491:21
503:14 504:4	arrive 505:5	445:23	392:2 415:9	banks 425:12
517:15	Articles 416:3	466:16 469:16	426:23 427:3	425:15,18,22
anyway 449:4	416:10,12,20	493:7	430:24 431:14	426:14 431:10
451:9 519:4	417:4,17,20,23	attachment	431:18 444:7	433:3,5
apologize	531:15,19,21	497:6,25	446:14 447:13	475:25 476:2
449:19 450:17	532:3,8,10,12	498:18,22	456:19 465:15	Barnett 482:2
apostrophe	artificially 471:6	attempt 425:12	467:1 473:21	530:14,16,19
397:2	471:11	attempted	473:24	base 386:19,21
appear 406:8	aside 444:14	519:12 521:2	479:22 481:17	388:7 391:5
443:1,21	asked 381:22	attempting	482:5 484:8	485:18,21
456:24	391:8 427:24	520:12	494:16 496:7	based 385:23
464:14 487:23	428:6 433:17	attended 518:15	501:11,23	386:21 415:17
517:15	434:2 479:1	attention	509:5 510:4	465:23 477:12
appearance	487:23	466:14	513:24 516:9	477:13,14
380:13	497:23 514:21	497:24	516:11	498:16 499:2
APPEARANC	asking 435:15	498:21	bad 520:7	520:25
379:1	447:22 456:11	attorney 379:2	balanced	523:22 525:11
appeared	471:15	534:11	523:14	525:11
409:21,23	asks 520:7	audit 505:12	bank 412:19	baseline 388:14
appearing	aspect 429:2	audits 478:6	413:1 416:7	388:14
380:17	asset 428:9,14	August 480:22	426:20,23,24	basic 475:8
Applicant	assets 424:4,10	480:23,25	427:24	basically 388:13
380:14 466:12	424:14 426:5	481:1,22	428:19 430:21	418:3
application	428:2,4,5,7,16	483:9 530:16	431:5,7,8,8,9	basis 454:16
380:7 430:21	429:9,10,14,18	530:18 532:18	431:9,11,13,15	473:10 476:12
500:12	468:3,18,23	authority	431:19 433:2	476:24
applications	469:24	433:20	433:4,6,7,9,11	492:23
428:19	470:15,18	authorized	433:12,15,18	497:19
applied 448:5	474:14 480:4	425:21 426:9	433:18,24	bear 414:20
469:10	assigned 380:9	available	434:3,4,5,7,10	began 380:2
appreciate	associated	408:16 473:19	434:15,16	431:16
427:7 519:6	424:4 482:15	495:18 506:16	457:23 474:3	beginning
approach 497:2	484:16 505:12	506:22	474:9,10	380:13
507:14	512:9 513:19	average 405:9	475:24,25	behalf 380:17
approached	515:16	524:3	476:3,5	381:2
	1	1	1	1

behaviors	522:11	513:5 514:19	capacity 395:11	424:15 425:9
509:20	beyond 424:18	bring 468:6	406:23 413:18	426:23 432:8
belief 384:2	458:9	469:18 470:7	503:2	442:13 446:19
396:4 407:17	Biennial 416:5	475:4,11	capital 394:24	452:18 453:8
503:15 504:5	531:17	479:12,22	397:8,17,25	454:7 467:25
believe 394:3	big 456:21	bringing 493:11	398:3,15	473:15 477:1
398:18 399:17	bill 510:12 514:3	broker 410:18	404:2 405:12	479:19 485:5
400:13 425:8	514:14 521:6	411:21 413:18	406:25	485:14
431:24 433:6	billed 488:21	broker-dealer	409:17,18	486:25 487:9
434:20 441:10	520:19	410:19 411:22	413:19 431:2	488:22 489:1
443:19 448:15	billing 488:20	413:21	470:13 475:6	490:3 499:11
449:9,17,25	488:23	brought 385:2	475:9,18	500:16 503:7
450:3 452:4	bills 433:13	Brubaker	486:1 496:9	505:2 506:14
453:22 455:8	520:11,23	486:20,23	528:7	509:4 510:5
456:10,22	521:21 524:24	Brydon 379:3	capitalization	512:21 513:18
463:20 464:6	Bilyeu 468:10	380:16	429:1,3,25	515:20 517:2
465:17 468:5	binds 400:25	Busch 427:5	430:5,22	518:15 526:19
472:6,18	bit 393:15 479:4	482:3,3,6	448:4 469:22	527:5 531:11
476:18 477:10	490:15 500:19	business 381:13	484:2	532:22
477:20 507:9	Board 420:12	381:14 402:3	capitalize	cases 452:25
509:24 511:12	420:16,20,22	418:4 420:8	452:6	454:7 479:3
511:14,20	423:4,22	532:13	capitalized	511:16
516:2 521:8	boil 468:20	B-o-l-i-n 383:12	451:25 452:12	cash 428:10,13
524:4 526:16	Bolin 383:2,7,11		452:16 485:17	428:17,20
belongs 496:10	383:11 384:13	<u> </u>	485:18,20	429:5 433:22
bench 387:20	528:3	C 380:1	Capitol 379:3	445:4 482:18
400:1 413:11	borrow 470:6	calculated	captive 519:18	casual 392:20
449:2 466:7	borrowing	386:21	521:17	catastrophic
470:22 471:18	470:4	calculation	capture 427:8	515:23
490:9 493:19	bottom 402:14	402:21	521:9	catastrophica
494:21 502:6	474:9,10	calculations	captured	513:23
507:22 518:9	Box 379:4,9,13	384:17 385:17	452:12	category 435:3
522:23	Brandco 484:19	385:18,24	care 524:15	cause 487:8
benefit 391:24	484:20	525:1,24 California 410:1	carrier 426:13	503:5 517:8
425:6	break 415:6	call 383:1 395:1	case 382:12	caused 395:13
Benefits	465:11,12,14	406:12	383:14,22	407:1
392:23	486:4 496:3,6	505:25	387:4,5,12,13	caution 465:6
best 384:2	501:10 516:8	called 386:23	388:19,20,21	Cautiously
396:4 407:17	516:10	417:6,19,22	389:19 391:19	522:3
412:14 456:15	breakdown	417:25 474:16	393:21 394:7	caveat 504:1
503:15 504:4	482:14,16	482:2,3	394:8,18,20	CCR 378:20
507:20 511:2	483:12 Prior 434:10	calling 380:6	397:6 398:10	534:3,19
511:5 519:13 525:12 534:6	Brian 434:10	calls 398:17	400:10,23	cell 380:12
525:12 534:6	484:16 532:19	486:10 502:16	409:10,22,24	Central 416:11
Beth 520:4 better 403:1	briefing 401:5 briefly 391:3	516:14	410:2 412:12 415:17 418:11	418:6 419:1,16 422:19,23
500:16 510:18	413:15 512:18	camera 459:1	420:5 424:4	423:4 531:19
500.10 510.16	413.13 312.16		420.3 424.4	423.4 331.13

				1
532:16	512:9 514:1,2	clock 496:4	378:1 379:16	494:10 495:3
certain 389:3,8	514:22,23	close 396:25	380:5,19,22	companies
390:1 395:14	520:1,2	429:14,17	394:23	410:15 415:17
407:2 409:17	521:25 522:1	closed 453:3	398:10 401:4	424:12,19,20
493:23	523:4,5,7,14	454:8,9	401:7 402:25	424:20 467:2
507:10 511:14	523:15 524:16	COLEMAN	452:19 454:11	467:14,15,17
519:14	524:23	378:14 413:13	455:16 476:4	467:19 468:11
certainly 406:6	charged	coli 474:21	482:4 496:8	468:21 471:1,5
508:9 516:4	520:25	collateral 428:5	500:24 503:3	473:4,5,7,20
certainty 506:5	charges 399:19	collateralized	Commissioner	474:4,8
CERTIFICATE	507:12	426:6 468:2	381:1 387:21	479:13 480:2
534:1	chart 423:11	468:17,23	400:2 413:13	480:7 507:9
Certified 534:3	chartered	469:24	417:13 466:8	511:1,11
certify 534:5	412:19 413:1	470:15,18	466:9 470:23	company
chain 482:5	check 399:23	474:13,15	470:25 471:14	378:10 379:5
challenge	417:11 433:20	collect 394:6,17	490:11,13,14	380:8,18
435:5	433:24	collecting	492:1,3,5	381:20 387:5
chance 400:18	checked 510:12	506:5	493:17 494:23	388:5,8
513:22	Chief 379:12	column 467:9	502:8,9	389:18 391:16
chances 424:1	516:22	474:7,18	507:23,24	392:2 397:6
change 405:11	choices 521:3	475:13	510:11,20,22	397:12,22
416:24 421:11	choose 419:5	columns 477:13	511:22 513:8	399:10,13,14
421:13 508:4	chose 510:18	477:14	518:10,11,13	399:19 404:3
508:11,14,15	circumstances	comb 520:24	522:21,24,25	408:11,16
514:7,9,15	485:7	combined	526:1,4,8	412:5 415:23
532:5	City 378:6	425:7	528:19,23,23	416:4,14,18
changed	379:4,10,14	come 389:9,19	529:9,9,14,15	417:1,6,19,22
500:17,19,22	civil 409:16	390:16 427:3	Commissioners	417:25 420:12
503:24 508:5	claim 435:14	475:2 477:23	378:14 405:18	420:13,14,19
changes 395:21	442:5	479:18 484:8	Commission's	420:20
405:9,12	claims 457:12	498:21 509:4	398:11 435:4	422:24,25
407:9 487:15	clarification	510:4 513:24	435:13 450:1	423:14,15,21
487:21	385:3 478:24	516:9	454:3 457:17	424:13,24
characteristic	512:16	comes 387:5	commodity	427:12
515:13	clarifies 405:17	402:13 404:6	503:24	429:23
characterize	clarify 392:20	405:10	505:15,22	434:21 441:21
505:9,11	393:14 409:11	457:25	508:2,13,16,16	442:5 457:12
charge 503:24	415:19 420:18	comfortable	509:5,17,18	467:6,20,23
503:24 505:5	429:12	400:6 483:13	509:25 514:2	468:12 469:8
505:15,16,17	493:20	coming 486:3	514:21,23	469:12,15,15
505:22,24,25	clarifying 430:5	513:23	520:1 521:25	469:17 473:15
506:4,4,10	clause 490:20	comment	523:7 524:23	475:4,13,15
507:16 508:2	cleaned 485:8	510:23 513:7	common 402:2	476:10 479:6
508:2,11,12,13	clear 445:9	comments	404:21	479:21
508:16,17	447:6,7 507:11	500:6 520:15 520:16 521:1	Community 475:24 476:3	482:24 483:6
509:11,13,17,19 509:25 512:7	clearly 505:12 client 410:14			484:5 489:8
509.25 512./	Ciletti 410.14	Commission	489:11,21	489:22 491:6

495:8 496:24	concepts	393:15	524:24	529:10
497:24 500:1	521:19	conservative	CONT'D 529:1	copied 432:4
506:5 510:3	concern 513:9	403:4	conversation	copies 381:19
511:18 512:14	concerned	conserve 519:3	484:1	449:22 456:2
513:10,14,17,21	484:19 491:23	consider 429:1	conversations	copy 417:9,12
515:5,14,17	501:21 506:9	considerably	427:5 473:6	443:2,16,17,21
519:23 520:7	524:15	402:9	477:12,14	449:2 456:25
521:9,14,15,19	concerning	consideration	481:17,19	463:17 464:9
525:2,17	510:2	389:22	484:4 495:3	464:10 518:20
528:8 529:3	concerns	519:23	conveyed	518:21
530:10 531:13	506:25 507:3	considered	427:16	corporate
531:15,21,23	514:12 519:15	387:7 478:1	Cooper 379:2	423:21
532:7 533:4,6	524:5	constitutes	380:15,16	corporation
Company's	concluded	463:15	382:2 384:8	417:1 479:17
435:14 449:18	496:8	construct	391:3,4	532:6
498:1 499:2	conclusion	429:10 480:1	392:16 395:1	correct 383:14
compare 388:4	398:17	construction	395:6 396:6	383:15
compared	conditions	449:15 455:21	401:5 406:1,4	384:20
523:7	494:18	455:24 457:6	406:7,12,18	385:19 387:8
compelled	conferring	473:9 479:12	407:19 413:15	389:1 390:1,2
513:24	381:7	479:17 532:24	413:16,22	390:18,19,21
compilation	confidence	533:5	414:1,8 418:15	391:6,7,11,12
472:23	429:15	contact 489:17	432:17 435:2	391:17,20,25
477:20 493:8	confidential	contacts	441:23 442:6	392:1 393:17
compilations	384:25	493:25	443:8 444:2	393:18,21,22
478:6	432:10,12	contained	450:3,11,13,16	393:24,25
compiled	434:20 435:7	395:25	451:1,7 457:8	394:2,3,7
477:23	441:19 446:6	407:13	464:20,24	396:3 397:13
complete	449:18,25	435:20 459:3	472:2,10,14	399:10
429:13	450:4,21	507:18	477:5,19	402:23
433:24,25	457:9,17	context 387:13	478:11,13	407:16 410:16
498:14	458:16,22	continue 510:6	479:9,10 481:1	410:17 411:11
completes	487:6 530:24	contract 458:18	481:4 483:15	411:16,24
418:9	531:7	458:20,22	483:25	412:9,13,19
compliance	confidentiality	467:24	485:22 486:6	420:5,6
468:6 470:7	435:4,13	468:13 469:2	490:8 495:23	422:3,7,12,21
471:7 474:24	442:5 450:1	469:8 475:16	496:11,15	423:19,24
475:2,2,3,5,12	457:12,18	contractor	497:16 499:6	424:7,8,11
comprise	confirmed	469:11,12,13	499:18 501:16	425:11,20
386:20	485:8	contribute	501:18,20	429:7,8,11
compromise	conflict 422:15	426:9,17	502:13 504:13	431:4,19
398:3	422:20	427:12 428:6	504:21 512:15	432:22
Comptroller	Confluence	428:7	512:18,19 513:1	433:10 434:6
412:16	467:25 469:9	control 433:19	517:22 518:8	434:11 435:11
concept	confused	510:10 514:3	526:23 528:5	435:13 443:2
508:25 509:1	412:10	520:11 521:6	528:10,13,15	443:21 445:10
512:4	confusion	521:21,22	528:20	448:12 451:20
	<u> </u>	<u> </u>	<u> </u>	

455:18 456:6	512:9,10,12	528:21 529:12	408:7,21,24	514:22 519:25
456:12,25	513:19 530:11	count 414:24	414:10,13	520:19 522:1
458:3,23	cost-of 398:14	County 468:8	415:11 465:16	523:4
464:9 465:25	505:1	couple 399:6	488:14,15,17	customers
470:5,12,16	cost-of-capital	474:4 475:23	490:6 496:16	480:3,7,10
472:21,22	397:21	476:7 524:2	496:17,19,22	503:20,21
473:11 478:17	cost-of-service	court 442:12	499:15 502:3	506:17,19
478:19 479:19	505:10	449:16 455:15	504:19,22,25	507:4,5
479:20,23,24	Council 449:10	472:9 486:17	518:3,4,6	508:18,19
480:12 481:18	counsel 379:7,8	516:19 517:7	528:4,10,11,14	513:17 514:2,6
482:25 483:1	379:8,11,12,13	534:4	528:14,16,17	514:10 520:11
483:7 484:5,6	380:24 381:3	covered 417:15	528:17,18,18	521:20 522:6
484:10,19,20	381:6 384:10	Cox 414:1,8	528:22 529:5	522:8 523:20
485:10	393:10 399:5	415:12 418:24	529:8	523:23,24
496:25 499:3	401:20 403:14	427:7 442:15	crucial 393:2	524:6,23
514:11	408:22 414:14	442:17 463:14	CSWR 416:21	525:7,9
corrections	415:11,13,15	465:16 472:15	417:2 419:4,15	cut 494:3
487:13,22	418:17 424:22	478:14 481:5	420:25	C-u-r-t-i-s
503:16,17,25	424:25	496:11,15,23	421:20,21	502:25
517:11	434:21 441:21	500:8 502:4	422:1,19	
correctly 385:6	442:20 443:7	528:16 529:5	423:2,10,16	D
494:1	449:24	530:13,16,18	431:6,7 433:3	D 380:1 528:1
corresponde	450:20	532:18	433:6 526:19	529:1
480:14 481:12	455:21 456:15	Cox's 491:11	532:3	Dale 469:4
481:14 484:3	457:5,14,16	493:7	Cuba 525:7	Daniel 378:12
cost 387:4	464:22 465:3	create 513:14	curious 523:1	380:9
388:4,4	465:17,18	creates 513:16	523:12	data 409:19
394:24 397:8	466:1,18	credit 391:24	Currency 412:16	441:8,10,19
397:12,24	488:9 489:10	392:2	current 386:6	442:20,22,23
398:2 402:2	495:25	creek 445:1	433:17 477:2	443:2,14
404:21,21	496:20	446:19	currently 419:10	455:21,24,25
408:10 409:17	500:10,23	452:24 469:1	419:22 475:1	456:23,24
466:11 467:1,7	501:3 502:4	469:16	492:7 510:24	457:5 463:15
467:21 473:17	504:23	474:22	cursory 521:1	463:16,18,25
475:10 496:9	509:12,24	479:22 480:3	Curt 502:16,21	464:12 497:9
508:17,22,25	513:4 515:22	480:10	529:7	497:23
509:17 510:9	516:13,23,25	cross 384:5	Curtis 379:8	498:15,16
512:14 513:10	517:5 520:14	414:9 427:9	381:3 502:25	506:16,21
513:18 528:7	532:20 533:3	504:18	530:20,22	508:24 509:5
costs 387:6	534:8,11	cross-collater	customer	512:20,22
391:10,14,23	Counselor	480:6	391:24 392:2	515:1,6,10,12
392:7 426:10	381:24 417:15	cross-examin	503:24 505:5	515:18 522:3
469:23,23	441:5 442:9	384:6,9,12	505:15,17,25	525:5 531:10
470:3 473:8	448:25	386:12 396:8	506:4,25	531:11 532:20
482:15 500:6	450:14 451:5	396:19,20,22	507:10,12	533:3
505:11,12,13,15	Counsel's	399:4,7	508:10 512:4	date 387:2,2,3
507:15 510:4	488:6 517:20	407:21 408:5	512:9,13 514:1	387:7,11,12
		ı	ı	ı

444:22	defer 441:21	523:19 529:2	528:4,10,13	discusses
445:12,13,13	502:1	designation	528:22 529:8	493:23
445:15,21	deficient 521:14	441:20 449:18	529:14 530:3	discussing
446:1,13,22	Define 453:15	designed	530:7,20,23	381:20 386:11
447:3,8	definitely 429:4	521:10	531:3,9	386:11 441:7
480:22,23	489:17 510:14	designs 521:10	directed 386:17	471:2 489:15
dated 480:20	definition 451:2	Details 532:14	481:12	494:7
483:9 527:6	degree 509:20	determination	direction 534:7	discussion
530:13,16,18	delay 445:6,15	389:24	directly 433:14	444:7 489:12
532:18	447:2	determine	473:7 480:10	502:2 512:3
David 420:2,10	demonstrate	392:10,15	Director 395:12	discussions
420:11 421:15	428:22	determined	Directors	385:5 491:21
421:16 422:4	475:14	388:18 391:19	420:12,17,20	494:6 526:8
423:3 426:1	demonstrated	394:19	420:22 423:4	disinfecting
431:10,17	427:23	developed	423:23	474:22
434:2,8,12	Department	505:18	dischargers	disposition
day 510:12	412:24 471:6	devices 380:12	475:1	394:2
520:2,6	474:20,25	devised 424:25	disclose	dispute 498:4
524:22 527:11	475:11	difference	424:22	district 473:23
deal 426:14	depend 526:15	508:15 521:12	disclosed	473:24
427:18	dependable	different	409:21 411:5	division 489:13
dealing 523:8	512:24	383:23	431:12 498:23	document
dealt 448:7	depending	386:14 389:21	500:3	418:3 422:4
Dean 379:2	392:6	389:22 415:17	disclosure	432:10,12
380:16 432:14	depends 391:10	419:9 427:24	522:17	445:23 446:11
debt 397:12,18	deposit 433:14	430:1,6 454:2	disclosures	446:15 449:8
408:10 410:15	Deputy 379:8	454:7 456:17	493:25	449:14 452:15
411:18 427:1	derive 404:21	476:9 482:15	disconnect	453:17 455:2
432:9 466:12	describe 421:9	482:16 500:6	507:15	456:9,9
467:1,7,21,22	501:3 506:2	difficult 446:25	disconnects	457:13,17
468:2,14,17	described	dig 466:18	507:10	458:14 464:8
468:22,23	477:22 478:15	diligence	discontinuing	464:10 467:17
469:5,6,10,10	507:5	481:25	512:5	482:11 490:19
469:11,13,16,21	description	direct 383:6,8	discovery	497:24
469:22,23	390:11 391:13	385:2 395:6	453:13,19,25	498:22
470:3,11	427:7	395:14	498:4,9,20	500:13,15
473:17,18	design 496:10	399:20,21	499:1,24	documents
474:2,3,12,16	496:12 497:19	405:14 406:18	discuss 435:7	381:7,15,17
482:16 483:2	499:7,16	407:2 409:14	435:16 444:17	382:1,3 421:2
530:11	503:20	410:6,9 414:7	451:6	454:6,15,17
decide 388:21	505:14 506:13	466:14 486:12	discussed	455:18,19
512:7 522:8	509:14,15	487:5,11,15	429:25 430:3	456:23
decision 389:16	510:19 513:9	496:14	430:5 431:3	doing 380:12
401:4 405:19	513:25 515:19	502:22 503:5	431:19,23	441:24 481:25
decisions	519:8,16,24	503:18 505:5	432:21 451:8	482:14 493:10
384:16,16,19	520:12,21	505:19 510:23	493:21 500:12	509:15
385:18	521:7,18	516:17 525:23	500:13 511:15	dollar 447:23
		I		l

447:25	463:12 478:14	enforcement	426:13 427:1	395:6 406:18
dollars 469:21	482:22	471:7 474:18	428:6 482:16	413:16 414:9
482:24 491:8	496:23 512:21	engineering	483:3 494:14	472:13 478:7
492:21	earliest 453:5	429:2,7,9,14	494:15,16	486:12
Domestic	earn 513:21,22	510:9	especially	502:22
416:25 532:6	easily 524:2	England 379:3	491:25	514:20 516:17
Dr 430:13 453:9	East 379:3	380:17	essentially	528:4,6,10,13
516:14,18	eating 521:4	enter 450:23	477:20	528:15,20,22
518:2,12	echoed 524:7	454:24 504:8	501:23 513:13	529:8,11,14
529:13	economically	entered 396:15	establish 447:1	examinations
draft 401:4	427:9	397:6 408:2	498:2	478:5
drawing 423:12	Economist	418:19 443:10	established	examine 515:12
drilling 522:15	516:22	444:3 457:15	423:8	examined
drinking 474:21	Edwards	457:16 466:2	estimate 468:15	394:18 465:2
drop 525:16	406:20	483:21 488:9	492:21	example 388:6
DRs 453:22	effect 387:4	491:6 496:24	estimated	426:21
DR's 532:22	509:13 514:11	497:8 498:12	475:6,9	467:20 468:4
due 481:25	effective 382:14	504:15 517:25	event 495:18	468:18
dug 430:23	387:7 445:13	Enterprise	everybody	473:22 474:6
dumping 474:21	effort 505:10	431:9,13,15	383:21	476:10 479:16
DWD 403:24	519:13	433:2,7,8	evidence	480:9 523:25
DWD-1 403.24	either 392:7	434:5,7,10,15	381:18 396:7	
402:1403:24	397:1 423:22	434:16 484:17	396:10,17	examples 468:21
DWD-8 405:22	471:7 474:20	484:18	403:2 407:20	
DWD-8 405.22 DWD-9 404:7	478:22	entire 490:23	403.2 407.20	exception 393:23
405:2,22	507:18	491:4	418:21 443:11	
•				exchanged
Dylan 395:5,8 528:9 530:3	elementary 387:24	entirely 399:18 entities 433:4	444:5 450:6 450:25	500:7 excuse 432:3
				495:11 517:6
530:4,6	Elm 453:8	entitled 449:15	457:20 466:3	
D'Ascendis	454:14	457:6 513:21	478:2,10	excused 406:9
395:2,5,8	Emerald 487:19	entity 412:24	483:24	414:4
396:23 397:4	Empire 474:10	418:4 421:18	488:12 496:8	execute 495:7
399:8 400:3	employed	423:1,9	496:24 497:8	executive
528:9 530:3	395:10	532:14	504:10,17	481:13 482:2
530:6	406:22,24	entries 380:13	518:1 528:2,8	exhibit 393:3
D'Ascensdis	486:19 503:1	entry 382:17	528:21 529:4	415:21 416:2,5
530:4	534:8,11	418:13	529:6,12	416:8,9,12,15
D-apostrophe	employee	environmental	evidentiary	416:19,22
395:9	534:11	468:19	378:4 380:2	417:3,4,7,17
D-y-l-a-n 395:8	Employment	Epperson	exact 419:7	417:20,23
E	392:23	491:23	491:12 492:22	418:1,5 421:7
E 380:1,1 474:21	EMS 382:24	equal 506:3	exactly 430:18	421:9,10
	383:16,18	equity 397:15,17	434:13,14	434:17,18,20
528:1 529:1	384:1 393:2,17	400:14 401:6	453:1 480:12	434:25
earlier 382:22	393:19	402:2,7	499:4	435:10 441:13
415:14 421:22	enables 521:7	404:21 405:6	examination	441:16,25
433:2 434:1	ended 509:1	410:15 411:18	383:8 393:16	442:2,13,13,17
	l .	l .	l .	ı

443:4,5,7,9,11	408:3 415:7	509:16	federally 412:18	finance 410:15
443:13,25	415:18,20	extract 432:25	fee 399:20,21	426:10 470:2
444:3,5	418:9,13,17,20	extraordinary	448:10,14	financial 402:4
445:23	421:3 455:16	404:18	451:3,21,23	402:9 403:24
446:14,15,21	480:18 481:2	extreme	451:24 452:8	404:24
446:23 449:1	481:6 483:16	509:20 510:1	452:17 485:16	405:10,11
449:10,12	483:21 487:4	510:10	525:17	412:25 424:7
450:9,20,24	487:10 488:3	extremely	feedback	425:12 433:18
450:25	488:6,9	503:23	520:3	financially
455:12,12	498:12 499:2	e-mail 480:23	feeds 484:2	534:12
457:3,5,15,16	504:8,9,11,14	481:24 482:5	feel 400:6	financing
457:19,19	530:1 531:1	483:8,10	felt 520:2	408:16 411:18
463:12,12	532:1 533:1	530:13,15,18	524:22	419:12,13
464:18 465:18	existing 428:17	532:18	525:12	424:2,16
465:22 466:1	511:13 515:18	e-mails 480:21	figure 385:25	425:3,7,13
466:3,15	exists 511:20	481:10 530:13	386:16 404:8	426:14,23
472:5,6,8,16	expectation	530:15,18	408:13 427:10	432:8 454:15
477:6 478:8	485:4,6	532:18	447:23,25	457:23 458:11
478:10 480:19	expecting		495:12	472:7 476:1,3
480:21,23	409:20 448:1	F	figures 397:22	489:3,6,8,22
481:15,20	expense	faces 404:18	478:6	489:25
482:8 483:8	386:22	facilities 431:11	file 378:9 380:6	495:18 530:11
483:18,23	389:19 390:6	434:3	424:3 452:19	find 389:25
484:14 488:11	392:15	fact 398:23	filed 382:22	403:1 426:12
496:24	393:24,24	429:12 431:14	383:13	429:21 430:10
497:25	expenses	451:8 467:16	393:20 416:6	449:19 453:6
498:16 500:1	392:12	479:11 484:24	416:13 418:7	453:13 474:16
501:21 503:7	experience	512:22	422:11 452:25	489:4 514:22
503:7 504:16	390:5 479:5	factors 389:16	453:1,2 454:8	fine 394:10
517:6,9,19,21	519:19	389:22	454:14	396:24 410:4
517:25 518:1	expert 397:21	390:13	486:25 517:2	451:7 493:15
530:2,4,5,7,8	398:22,23	fairly 519:12	filing 415:21	525:20
530:10,12,15	409:5,21,23	fall 400:19	416:2,9,15,19	finetooth
530:17,20,21	477:21	familiar 387:1	416:22 417:5	520:23
530:23 531:2	explain 381:9	397:8 410:22	417:18,21,24	finish 450:15
531:4,6,8,10	386:19 479:4	411:25	418:2 422:12	finished 479:17
531:12,14,16,18	explained 425:1	family 474:8	422:13 454:17	FINRA 410:22
531:20,22	493:16	479:6	468:15	410:24,25
532:2,4,8,10	exposed 480:3	far 381:8 397:13	filings 389:6	411:2,10
532:11,13,15,17	extend 415:18	408:15	414:18 415:16	firm 380:16
532:20,22,23	extent 477:25	426:24 469:23 474:7	415:18	411:3
533:2,5	519:14,22	488:21 494:5	fill 515:17	first 380:11
exhibits 395:18	520:13 521:5	494:12	final 390:8	385:20 386:1
395:25 396:7	521:18 524:6	favorable	398:2 431:20	386:8 394:25
396:9,11,15,16	extinguish	489:18 490:2	475:13 481:21	412:8 416:21
407:6,13,20	477:15	February 453:9	501:21	417:2 418:24
407:22 408:1	extra 449:1	i Coludiy 400.0	finalized 446:19	419:1,4,5,8,12

419:18,20	429:8	472:15 481:5	529:13 531:9	496:14 499:14
420:24	foregoing	497:11 518:20	give 397:24	501:4,7 512:12
421:20,21	534:5	fruition 480:8	429:15 430:11	514:11 521:10
422:1,18,18	Foreign 416:25	full 493:1	434:19 484:11	527:2,12
423:2,10,16	532:5	506:18 522:17	491:12 514:2	goes 402:7
431:6,7 433:3	forgot 430:21	fully 394:2	520:10	404:4
433:6 434:21	Fork 468:8	398:4 400:10	521:20 522:11	going 380:11
456:9 475:24	form 395:15	400:23	523:25 525:3	384:14 391:9
476:3 477:19	407:3 531:23	Fund 417:6,19	525:15	391:15 392:2
478:15,23	formal 484:10	532:8	given 384:15,16	394:11,17
489:11,21	485:9	funny 481:16	443:16	398:16,25
494:9 496:10	formation	further 387:19	gives 519:3	400:11 401:18
532:3	381:15	394:21 399:3	Gladlo 469:7	415:19 427:13
fits 435:2	formats 487:6	399:24	Glarner 420:3	429:17,19,20
five 389:7,17	forming 506:13	405:23 406:8	420:10,12	431:14 454:24
501:8	formula 390:10	408:19 413:10	421:15 422:5	465:1 466:23
five-year 386:1	forth 382:22	466:4 481:13	423:3 426:1,2	472:6 478:3
386:7,8	481:17 482:5	493:18,25	431:11,17	480:17 497:16
fixed 399:20	forward 391:9	495:20 502:2	434:2,8,9,10	497:19 499:19
505:12,24,25	394:12,17	507:21 516:5	434:12 478:21	499:20
506:4,10	482:25	534:10	478:22	501:22 515:10
508:2 509:11	501:24 515:11	future 388:8	484:16 532:19	515:20 519:19
509:13 512:10	515:20	391:16,18,19	Glarners	519:21 520:16
flat 525:17	forwarded	428:8,10,13	423:22	520:19 522:2
flexibility	482:5	428:20,24	434:16 458:1	522:11 523:20
426:18	found 499:1		478:22	524:10 525:16
flexible 426:11	foundation	G	484:23	525:18,19,19
426:16 427:17	442:4,14	G 380:1	Glarner's 421:16	527:8,9
428:25	463:14 465:18	GAAP 485:20	GM-2 525:23	going-forward
flip 421:7 458:9	465:21 467:3	gain 471:10	go 383:6 387:3	454:16 473:9
flow 445:4	477:15	gallons 510:1,13	389:16 391:23	good 380:5,25
flows 428:10,13	four 389:17	518:25	392:19 398:4	380:25
428:18,20	523:3	gap 515:18	399:15 402:9	389:14 397:2
fluctuate	fourth 442:20	Gateley 502:16	415:1,5,19	399:8,9
392:12	500:2 532:20	502:21,25	426:21,23	408:8,9,25
focus 389:12	framework	507:25 529:7	431:18 435:8	409:1 446:24
folder 432:4	428:21	530:20,22	435:16 449:5	450:18 455:3
folks 522:15	Fresh 411:25	Gateway 505:1	450:12,13,14	465:10,25
follow 446:22	412:3,11 413:7	general 392:6	451:5 458:25	466:21
454:9,11	418:1 420:4	494:18 503:19	463:21	478:24 482:17
511:23	444:18 451:17	generally	464:23,24	486:14,15
followed 454:4	457:22,24	388:25 514:3	467:20 468:7	507:25 508:1
follows 383:7	532:13 533:6	generate	468:25 469:7	512:24 518:12
395:5 406:17	front 410:7,10	403:10	469:14 473:21	525:9
502:21	421:2 446:3	gentleman	473:24	gotten 412:10
followup 492:3	455:17,18	406:7	491:20	429:25 484:8
foreclose 429:6	456:19 458:2	Geoff 516:14,20	494:22	484:10 525:8
	1	1	1	1

great 446:10	502:25	413:5 520:14	381:25 384:7	home 522:9
449:21 468:4	G-e-o-f-f 516:20	522:16	391:2 394:25	523:10 524:3
468:21 476:7		hearing 378:4	395:1 396:9	homeowners
515:4 516:1	H	380:2 382:8	404:18	511:8
greater 391:15	half 492:21	382:23	405:25 408:1	homes 524:13
Greg 466:17	hand 383:3	386:15 406:8	412:6 415:12	honestly 521:13
486:1,10,18	395:3 406:14	443:9 450:19	415:22 416:4	Honor 380:15
487:5 528:21	432:23 441:12	469:25	416:14,17	384:8 396:6
530:24 531:3	447:13 502:18	483:20 488:8	420:15,17	406:1 407:19
531:5,7	516:15 517:7	496:23	423:14,15	413:23 418:15
GRM-SUR-2	handed 442:12	498:19 517:24	425:13,16,17	472:2,11 477:5
487:19	455:15	518:15 520:4	426:7 427:12	480:17 483:15
ground 424:4	handful 522:8	527:4,13	431:5,8 433:3	485:23
group 419:9	Hang 390:25	hearsay 477:9	433:7,8	499:18
424:14,15,17	401:13 417:8	477:25	442:21	hope 387:24
479:6	happen 391:9	heating 521:4	449:25 453:7	400:6
groups 425:12	446:18	held 435:20	453:8 454:14	hoping 386:3
guarantee	452:23 489:7	459:3 463:13	456:16 466:12	hour 486:3
425:23,25	512:13	Hello 510:20	471:2 477:1,2	488:20 496:3
426:4 495:5	happened	help 383:16	477:7 478:9	498:8
guaranteeing	385:7	426:10 430:11	479:16,18,19	hourly 399:20
525:16	happens	448:23 451:1	480:9,20	399:23 409:2
guess 385:17	388:16	492:24	481:12,14	hours 488:25
392:5 394:9	466:25	526:17	482:1,14	524:2
398:16 405:5	Harbison	helped 500:16	483:17,20	House 473:23
423:11 425:6	409:24	506:12	490:7 495:22	household
427:10 432:5	hard 392:9	helpful 430:12	496:10	523:17
442:14	521:3	511:6,12	504:20 512:17	Hunt 518:17
446:25 452:7	hate 392:19	high 404:11	512:23 516:1	520:12
452:9 453:5	430:15 465:8	405:3,7	518:7,17	Hunt's 519:6,15
454:3 456:10	HC 434:25	503:23 506:3	525:2 526:22	hurt 512:13
457:10 458:15	449:12,16	506:4,10	528:8 529:3	hybrid 519:16
477:19 484:14	450:25	509:19 519:25	530:10 531:13	hypothetical
497:16 498:5	455:12 457:19	520:1 521:25	531:15,21,23	404:2
498:7,9	head 396:13	higher 404:20	532:21,22,24	404.2
499:18,19	444:2 497:7	514:2 523:5	533:3,6	
500:5 509:3	506:24 511:19	524:16,22	hired 399:10	idea 383:21
510:16 518:22	514:13	highly 392:8	history 392:14	457:24 514:13
519:2	headed 497:18	401:21	424:7 468:19	522:11 525:9
guidelines	497:21	Hillcrest 445:1	Hoffman 520:4	ideal 522:2
390:2	healthy 521:15	446:20		identification
GWSD 417:25	525:19	452:24 467:6	hold 382:9,18 447:14 455:9	395:19 407:7
419:25 420:1	hear 385:4,8			415:8 434:25
	399:17 501:15	479:22 480:4	holding 416:14	441:16 442:2
423:8,17	heard 385:6	480:11 484:20	416:17 420:19	449:12 455:13
478:16,25	388:14,23	Hills 378:9	423:15 531:21	472:8,16
532:12	389:7,7,8	379:5 380:8	531:23	481:3,7
G-a-t-e-l-e-y	303.7,7,0	380:14,18	holds 423:10	101.5,7

ALARIS LITIGATION SERVICES
Phone: 1.800.280.3376 Fax: 314.644.1334

www.alaris.us

identified	independent	404:17	interested	458:16 459:2
482:23 487:9	398:5	individual	494:2 534:13	463:4 528:17
506:22	INDEX 530:1	479:13,14	interim 526:10	528:18
II 503:4	531:1 532:1	individuals	526:13,19	irregular 401:21
III 530:16,19	533:1	523:8,16	internal 427:6	issuance
imaging 433:13	Indian 378:9	information	International	410:25
immediately	379:5 380:8	396:4 407:17	468:12 474:10	issue 392:25
454:14	380:14,18	418:4,4 427:8	Internationals	393:15 401:5
impact 389:20	381:25 384:6	454:25 473:6	474:11	429:16,17
424:1 480:10	391:2 394:25	477:23	interpretation	501:13 509:11
implications	395:1 396:9	506:12	446:23,24	issued 441:8
506:10	404:18	523:22	interrogation	issues 398:21
important	405:24 408:1	informing 401:6	501:2	471:8
454:11 521:14	412:6 415:12	infusions	interrupt 401:24	item 463:11
521:16	415:22 416:4	494:14,16	417:9 430:15	500:3,4,5
impression	416:14,17	initial 386:23	interviews	items 393:19
489:14	420:15,17	445:20 481:16	478:7	429:5 473:15
improvements	423:14,15	481:18 493:24	introduced	496:21
468:1,5,16	425:13,16,17	inquire 466:11	431:16 434:11	506:22
incentive 519:3	426:7 427:12	481:11	434:16	iterations
include 383:24	431:5,8 433:3	inquiring	intuitively	509:15
include 383.24	433:7,8	495:10	520:22	309.13
388:19,20	433.7,8 442:21	inside 423:10	investigation	
455:1	449:24 453:7	469:16 479:6	473:8 484:13	J 378:14
including 500:6	456:16 466:12	installed 512:23	investment	Jefferson 378:6
income 523:17	471:2 477:1,2	institution	410:19,19 411:9	379:4,10,14
incomplete	477:7 478:9	445:2	411:10 423:9	Jim 427:5
498:13,15,17	479:16,18,18	Institutions	428:20	482:2,2,3
499:1	480:9,20	412:25	484:23	530:13,14,16
	481:11,14 482:1	instruct 431:11	investments	530:16,19
incorporate 398:11	482:14 483:17	instructed	428:22,23	job 516:21
	483:20 490:6	434:3	428.22,23 491:9	Johansen
incorporated				469:4
386:3 394:1 467:7	495:22 496:10 504:19	Insurance 412:24	investor 419:9	Jordan 378:12
			investors 423:23 433:17	380:4,9,19,23
Incorporation	512:17,23	interest 426:13		381:4,24
416:3,11,13	516:1 518:7,17	426:13,25	433:19,23	382:4,8,11,16
417:4 531:15	520:5 525:2	428:3 430:7	491:9	382:20 383:3
531:19,21	526:22 528:8	430:22	involve 388:9	383:5 384:6,9
532:8,10,12	529:3 530:10	431:20,22	involved 419:9	385:4 387:20
incorrectly	531:13,15,21	432:20	423:22	387:23 388:2
458:7	531:23 532:21	447:18,20	425:15	390:24
increase 378:9	532:22,24	448:4 485:11	477:25	390.24
380:7 420:15	533:3,6	485:13 489:4	484:23	393:4,9,12
523:13	indicated 402:2	490:19,22	involving 478:6	394:13,22
incurred 387:6	464:6 490:1	491:3,3	in-camera	395:3 396:9
389:20	indicates 410:14	492:10,15	435:16,19	396:14,18
incurs 388:5,8	indication	493:2	441:4 451:5	330.14,10
	•	•	•	•

			_	
398:22 399:4	501:1,7,11,15	408:5,6,21	514:18 516:7,11	kinds 430:8
400:1,4,9	502:1,6,10,14	413:11,14,24	516:15 517:20	knew 446:17
401:13,17,20	502:18,20	414:5,10,12,13	517:24 518:4	know 390:9,15
401:23 403:8	504:9,14,19	414:21,23	518:6,9	397:13 408:15
403:13	504:22	415:1,4,9,24	522:22 526:6	412:20 419:7
405:24 406:2	507:22 511:23	417:8,14	526:22,24	420:7 426:21
406:6,10,14,16	512:1 513:3	418:12,16	527:1,4 528:5	428:16 430:12
407:22,25	514:18 516:7,11	435:9,12,15,18	528:11,19,24	432:11 433:22
408:5,21	516:15 517:20	441:3 442:9	529:10	446:15
413:11,14,24	517:24 518:4	443:6,9 444:1	July 480:21	447:25 448:3
414:5,10,13,21	518:6,9	444:3 448:25	530:13	448:24
	522:22 526:6		jumping 450:16	451:23 453:1
414:23 415:1,4		449:6,14,24		
415:9,24	526:22,24	450:5,10,12,14	June 486:24	453:18 456:18
417:8,14	527:1,4 528:5	450:18,22,23	523:3	457:25 465:3
418:12,16	528:11,19,24	451:4 457:4,14	K	467:16 468:7
435:9,12,15,18	529:10	458:17,21,25		468:9 469:4
441:3 442:9	Josiah 415:12	463:3 464:19	keep 471:11 521:16	469:14,17
443:6,9 444:1	465:16 502:4	464:21,22		470:8,8,9,19
444:3 448:25	528:16 529:5	465:12,15,24	Kenney 378:13	473:23 474:15
449:6,14,24	530:18 532:18	466:6,10,13,18	387:21 400:2	474:15,21
450:5,10,12,14	Jr 530:14	466:21,23,24	417:13 466:9	476:11 478:11
450:18,23	judge 378:12	470:21,24	470:23,25	482:3 485:12
451:4 457:4,14	380:4,9,19,20	471:17,21,22	471:14 490:11	488:21,24,25
458:17,21,25	380:23,25	471:25 472:12	492:3,5	489:7,20
463:3 464:19	381:4,11,23,24	472:19 477:7	493:17 494:23	494:13 497:1
464:22	382:4,8,9,11	477:17 478:3	502:9 510:20	511:14 518:14
465:12,15,24	382:16,20	479:8 480:17	510:22 511:22	519:7,7,10,22
466:6,10,13,18	383:3,5 384:6	483:17,20	522:24,25	520:8,14,25
466:21,23,24	384:9 385:4	485:24 486:7	526:1,4	521:5 522:2,4
470:21 471:17	387:20,23	488:5,15,16	528:19,23	522:7,8,9,15
471:22,25	388:2 390:24	490:5,6,9	529:9,15	522:18 523:5
472:12 477:7	391:9 392:18	493:18,22	kept 485:17	523:12,16,18
477:17 478:3	392:24 393:4	494:20,25	Kevin 379:12	524:6,8
479:8 480:17	393:9,12	495:22,24	380:21	525:6,9
483:17,20	394:13,22	496:2,7,13,17	Kim 383:1	knowledge
485:24 486:7	395:3 396:9	496:19 497:3	Kimberly 383:7	384:2 390:5
488:5,15	396:14,18,21	497:20 498:3	383:11 528:3	390:6 394:1
490:6,9	398:20,22	498:11,25	kind 391:9	396:4 407:17
493:18,22	399:4 400:1,4	499:5,13,22	404:11 426:24	412:14,17,18,21
494:20,25	400:9 401:13	500:4,9,15,22	431:20 455:3	412:22,23
495:22,24	401:17,18,20	501:1,7,11,15	458:11 468:20	413:7,9
496:2,7,13,17	401:23 403:8	502:1,6,10,14	475:8 476:11	451:22 456:15
496:19 497:3	403:12,13	502:18,20	481:15 482:7	475:7 503:15
497:20 498:3	405:18,24	•	482:17 483:11	504:5 507:20
498:11,25	· ·	504:9,14,19 504:22	484:2 485:7	
· ·	406:2,5,6,10		495:7 500:5	511:2,5,17
499:5,13,22	406:14,16	507:22 511:23	510:18 524:7	515:5 525:4
500:4,9,15,22	407:22,25	512:1,15 513:3	J10.10 J24.7	525:12 526:18
	•		•	•

	ī	-	-	ī
known 487:10	429:4,13 441:7	litigated 398:5	481:11,14	507:15
	475:23	400:11,24	482:14 483:12	lot 405:9
L	lending 445:2	LITIGATION	483:13 484:12	426:18 467:11
labeled 416:7	493:24	378:21	484:14 485:1	467:12 471:2
446:6	length 491:18	little 393:15	485:9,16	500:20
lack 508:22,24	491:24	476:8 479:4	489:12,13,13	508:25 519:8
512:20,22	lengthy 501:2	490:15,16	490:19,23,24	519:21 520:8
525:11	let's 380:13	500:19 523:6	490:25 491:1	521:2,3 522:7
laid 463:14	383:6 389:12	LLC 412:1,4,11	491:22 492:6	525:5
Lake 473:22	389:12 465:12	413:8 416:21	492:7 493:4	Louis 406:25
476:18,21	486:7,7	417:2,6,19,22	495:13 500:12	low 404:11,12
520:5	492:20	417:25 418:1	532:24 533:5	405:3 469:21
language 507:8	494:25 496:3	419:4,25	loaned 430:8	471:3,6,11
507:8 511:6,15	499:22 501:7	420:1,4,25	474:9	522:1 523:6
511:20	501:15 520:18	421:20,21	loaning 481:25	lower 403:5,5
large 389:20	level 392:15	422:1,10,19	loans 452:5,25	408:17 467:11
larger 520:13	423:20	423:2,8,10,17	472:20	467:12 470:3
law 378:12	426:12	457:22 478:17	494:18	489:8 514:1
379:2 380:9	447:20	478:25 532:3	local 410:16	524:18
380:16	levels 426:8	532:9,10,12,13	518:15	lowest 405:1,1
398:25	leveraged	533:6	lockbox 433:12	low-use 523:24
lawful 398:18	404:20	loan 387:16	logical 382:16	lunch 486:3
lay 400:12	liability 417:1,25	425:23,25	long 468:20	496:3 498:8
442:4,14	424:25 425:2	426:4,6	486:22	
layer 423:20	479:25 532:6	427:13 428:1,3	516:24	M
laying 465:18	Liberty 468:13	429:16,17	look 389:18,25	M 378:13
layman's 470:1	limit 427:11,14,15	430:7,7	390:12 401:11	Macias 386:12
leading 385:18	limited 417:1,25	444:17,20,24	402:1,12	463:24
394:11	532:6	444:25 445:3	403:23	Madison 379:9
leak 393:24	limits 426:8	445:6,7,9,12	431:25 432:14	379:14
leaks 386:23	427:24	445:17,18,20	448:18,20	MAIDA 378:14
leaving 402:10	line 402:2	445:21,24	456:8,9 467:5	majority 419:3
489:14	403:23 404:6	446:1,3,13,15	468:7,25	makeup 525:10
left 415:10 474:7	426:24 446:11	446:17,18,23	473:2 476:14	making 390:17
legal 379:13	487:17	447:3,21	482:13 483:12	444:19 445:7
398:17,18	503:22,23	448:4,6,10,13	501:22 518:21	446:16,17
424:21,25	lines 410:5	449:15 451:2	519:4 520:22	483:13 518:24
lender 412:12,15	430:17 503:18	451:16,18,21	looked 465:4	525:5
420:4 429:6	list 382:22	451:24 452:1	473:3 484:3	managed 419:1
429:17 431:2	418:9 468:7	452:7,10,17	491:25 519:16	422:1
446:17 451:18	468:25 469:3	452:20 453:2	looking 397:24	management
485:4 493:21	474:8 486:1	453:2,7,10,10	402:25 449:7	392:10,14
494:2,6,8	listed 469:1	453:11,12,20	449:14 464:12	422:24,25
lenders 413:3	472:20 474:3	454:21 455:2	466:25 515:14	manager 419:3
	1 474 4 475 04	455:22	looks 398:3	420:24 421:17
425:10,22	474:4 475:24	433.22	100110	404
426:2,8	474:4 475:24 475:25	456:20 457:6	421:11	421:18,22,25
· ·				421:18,22,25 422:1,5,8,18
426:2,8	475:25	456:20 457:6	421:11	

422:18 431:15	420:19 424:3	380:21 383:1	mine 417:13	modifications
March 422:22	426:18 432:3	383:8 384:4	466:23	452:20 485:1
mark 434:23	454:7,10	384:22 393:6	minimal 428:18	485:2,9
449:4 472:5	464:12	393:8,14,16	minimum	modified
480:17	468:25	394:15,21	469:19 508:3	503:10
Marke 516:14,18	485:17 518:24	396:13 401:16	minute 414:23	modify 509:19
516:20 518:2	519:19 520:18	430:15 496:18	434:19	moment 406:4
518:12 529:13	521:11,14	502:16,22	minutes 415:5	money 389:3
531:9	522:6,17	504:7,18	465:13 501:8	426:8 433:21
marked 395:18	524:22	514:19,20	516:8	433:21
407:6 415:7	means 446:16	516:5 517:23	missed 445:17	457:25
415:24 432:17	meant 430:9	518:5 526:7	missing 441:20	469:13 470:4
434:25	512:2	526:21 528:4	454:21 458:3	470:6 471:10
435:10 441:13	mechanism	528:6 529:8	498:17	474:9 476:5
441:16,23	394:16	529:11,15	Missouri 378:1	482:1,20
442:2,10	median 523:16	mess 508:8	378:6 379:4	510:8 519:21
449:12 450:4	medicine 521:4	met 434:7	379:10,14,15	month 514:14
455:12 457:10	meet 425:18	484:24	398:20 400:3	525:17
463:11 465:22	511:11 521:11	meters 512:23	412:24 416:2	monthly 508:3
472:8,16	525:1,18	512:24	416:6,7,10,13	512:6 515:6
481:2,6 503:6	meeting	Meyer 466:17	416:16,20,23	524:18
517:9	425:22	486:2,10,14,18	417:5,18,21,24	months 508:18
market 482:7	489:10,14,19	486:19 487:5	418:7 455:20	523:3
483:14	494:9,9	487:8 488:19	457:23 469:3	Morebend
markets 410:16	member 422:9	490:15 528:21	471:6 474:19	468:8
marking	422:10 478:21	530:24 531:3	474:24 475:11	morning 380:5
450:20	478:22,25	531:5,7	477:22 482:4	380:25 381:1
markings	members	Meyer's 472:20	482:7 510:24	399:8,9
442:18	478:15,25	Michael 406:17	511:3 516:22	408:8,9,25
marry 521:19	memorize	406:20	525:7 531:17	409:1 486:14
Mary 520:4	508:7	528:13 530:7	533:3 534:4	486:15
mathematical	memory 446:8	530:9	mistake 430:24	mortgage
506:7	446:8,12	middle 405:8	misunderstood	388:24
matter 378:9	448:16 456:6	Midland 468:9	445:16	move 406:4
380:7 381:5	491:13	Midwest	mitigate 526:17	414:17 427:8
382:11 387:18	mention 514:14	509:23	mitigated 507:8	433:20,21
390:4,5,9	mentioned	million 468:16	mitigating	444:13 464:17
401:14 466:10	413:17 419:17	491:14 492:17	524:8	486:6,7 488:3
502:2	433:2 470:14	492:21,25	modeling 393:3	501:23 504:7
matters 382:5	482:22	493:1,4,6,7	428:19	moved 519:11
382:25	492:17 506:15	millions 491:8	modification	movement
383:23 409:9	526:9	492:17	387:15 445:6	433:23
409:16 477:21	mentioning	mind 432:5	445:8,14 447:1	moving 405:10
maxed 523:13	456:1	503:13,25	447:2,4,5	522:11
MDNR 469:19	men's 465:9	519:18 520:10	452:2,9	multiple 425:11
mean 409:13	merit 519:7	521:16	453:10,12,16	M-a-r-k-e
411:18 420:19	Mers 379:13	minded 388:1	453:20	516:20
	I	1	1	1

	1	<u> </u>	<u> </u>	<u> </u>
M-e-y-e-r	never 429:24	527:14	457:4 477:16	447:15 449:3
486:18	429:24 484:8	number 381:12	477:18 478:4	463:13
	484:10 494:12	381:17 388:8	478:8 483:17	Office 379:8,11
N	494:12,17	389:14 390:1	504:12,13	380:24 381:2
N 380:1 528:1	new 423:25	390:10,21	517:22,23	381:6,14
529:1	424:1,6,9	391:6 393:19	objections	384:10 393:10
nail 400:7	468:22 475:6	398:2,6 401:7	407:25 418:12	399:5 403:13
name 380:8	490:25 491:1	404:13	444:1 464:19	408:22 412:15
383:9,11	491:5 492:11	405:20,20	477:7 488:5,8	414:14 415:11
395:7 406:19	500:21	419:8 451:8,13	504:11 517:21	415:13,15
406:20 419:5	503:23	469:21 470:8	517:24	416:20,23,25
473:15,15	Nicole 379:13	473:5,13,20	obligation	418:8,17
486:16 489:6	380:21	475:10 483:3	495:7	421:12 443:6
502:23 516:19	Nods 497:7	491:13 505:17	obligations	449:9 450:19
NARUC 485:19	non 468:22	506:1 509:24	511:11	455:20 457:4
national 410:16	Nonattorney	510:1 522:6	obtain 457:22	457:14,15
Natural 471:7	453:25	526:15	491:16	465:17 466:1
474:20,25	nonideal	numbers 389:6	obtained 381:12	488:6,8
475:12	525:12	389:9 398:12	477:10 490:3	495:24
nature 506:17	Nonprofit 417:1	403:1 454:21	obviously	496:20
near 503:22	532:6	458:5,6 467:9	429:16 446:17	500:10,23
necessarily	nonseasonal	473:25	454:8 499:19	502:4 504:23
523:24	515:15 523:7	492:22 508:7	518:23 523:9	509:12 513:3
need 392:19	nonunanimous	522:10	occurred 498:7	516:13,22,24
411:14 415:1	383:17 397:5	numerous	occurs 381:21	517:5,20
433:11,16	398:12 503:10	493:9	511:13	528:21 529:12
445:14 451:5	504:2 515:2,7		October 521:23	532:5 533:3
458:16 468:1	520:20	0	odd 458:5	offline 435:8
468:16,22,22	nonutility 426:5	O 379:4,9,13	523:6	offset 522:10
468:22	468:3,18	380:1	offer 381:18	Oh 393:9
469:22	469:24	oath 414:7	396:6 407:19	404:10 458:6
494:13 510:15	470:15,18	487:24	414:17 418:10	464:25
512:10 521:3,9	474:13	496:14	433:12,15	503:17
521:17 522:9	noon 496:4	object 381:21	443:4,24	okay 382:15,18
needed 403:5	normal 392:15	384:22	449:5 450:8	383:20 384:1
411:13 482:19	Nos 418:17	398:16 477:9	457:2 464:17	385:23
needs 520:9	463:16 474:6	497:16,19	465:23	386:10 388:9
negotiation	483:18,23	objection	466:23 477:5	388:13,16,22
435:3	488:11	381:23,25	483:15 488:3	389:5,23
negotiations	NOTE 435:19	382:2 385:9	517:19	390:8,14,16
384:23 385:8	441:1 459:2	394:11 396:11	offered 396:10	390:24 392:4
neighborhood	463:1	396:12,14	407:23 426:6	393:8 394:4
399:22	notice 474:4	398:25	427:3 444:8	398:8 399:24
neither 478:24	514:6,8,10	407:23,24	450:6 498:7,8	400:23 401:10
507:16 534:8	notified 383:23	418:14,16	504:10 517:21	401:16,18,25
Nevada 418:2	November	443:6 450:10	519:17	402:20 403:8
532:14	378:5 527:9	450:19,22	offering 382:10	404:22,25
	•			•

	-			
405:5,17	409:21 415:18	532:24 533:3	452:7,17	page 401:12
409:9,15,25	418:10 441:8	533:6	485:16	410:5,8
410:12,22	442:11,13	operations	originator	429:19 430:16
411:8,21 412:3	443:4,24	409:17	451:16,19	435:21 451:2
412:10 413:7	450:8 453:6	opinion 397:20	ought 434:23	454:21 459:4
414:21,25	453:13	398:13 470:13	outcome	467:1 482:8
415:4 417:16	454:20 457:3	471:12,15	534:13	487:17 500:2
419:15 421:7,9	463:11,12,16,21	475:18 490:2	outside 411:15	500:2 501:21
422:11,14	463:25	opportunities	outstanding	503:18,22
425:2,14,19	464:17,19	428:2	491:2,15	528:2 529:3
426:1 427:15	465:22	opportunity	494:19	pages 458:3
428:11 429:6	471:23 486:10	391:23 521:20	overall 397:24	480:19
430:4 431:22	487:3,9 488:3	oppose 526:18	398:2 523:12	paid 451:24
433:1,8 435:9	488:11,13,21	optimistic	526:15	452:8 488:18
435:15 441:14	497:8,23,25	522:3	overrule	paper 442:19
443:1 444:6	498:9 499:10	option 520:11	398:25 478:3	paperwork
444:10,16	515:7,23	optional 518:16	overruled	445:9
445:11 446:5	517:19 518:2	options 402:24	478:8	paraphrase
447:10,16,20	526:18 531:10	ordeal 489:16	overruling	384:14
448:10 451:16	532:22	order 387:7	385:9	parent 412:5
453:12 454:10	OPC's 486:1	392:19 398:11	oversight 454:5	426:9
455:6,19,23	513:9,10	426:14 429:15	454:13	part 386:4
456:8,22,23	519:14 520:12	433:18 445:6	overwhelming	402:6 422:13
457:2 458:21	OPEB 392:22	445:14 454:3	520:3	426:22 432:7
458:25 464:4	392:22	469:18 478:12	owed 469:11	451:25 452:2
464:17,25	OPEBs 392:8	481:16 499:23	owned 423:15	452:25 454:5
466:5 467:11	392:12	527:6	423:15,16,17	454:14 456:18
467:13	open 441:2	ordered 452:19	owner 412:5	456:19 458:17
469:25 478:3	463:2	454:12	420:7,9	458:19,21,22
484:22 485:7	opening 520:15	orders 468:20	474:14 494:15	467:25 468:11
487:22 492:1	operate 386:25	ordinarily	518:18 520:5	469:9 474:11
492:8 493:3,5	424:20	388:10	owners 420:1,2	485:13,20
494:20	operated	organization	470:20	498:1 500:11
495:14,16	386:17	416:21 417:18	ownership	505:18 506:19
497:13,15	operating	417:20,23	419:18,19,23	509:1 514:5
498:3,11,25	378:10 379:5	480:1532:3	423:10	515:2,7
499:5,13,17,19	380:8,18	organized	owner/manag	partial 394:2
501:1,5,6,9	415:22 416:4	472:4	433:23	particular 510:7
502:1 507:21	420:20	original 400:13	owns 419:23	511:18
509:8 514:17	421:23 422:6	426:22 432:7	Ozark 468:12	Particularly
515:19 522:21	422:17 423:13	444:24,25	474:10,11	476:3
526:1,18,21	423:14	445:12 490:19	o'clock 496:5	parties 381:8,10
omitted 393:9	424:20 467:6	originally 431:13		385:6,8
499:24	475:15 525:2	431:16 481:11	P	389:14 397:11
ones 470:19	525:4 528:8	origination	P 379:4,9,13	400:25 401:3
471:12 490:2	529:3 530:10	448:10,14	380:1	401:15 415:15
OPC 381:12,17	531:13,15	451:3,21,24	package 474:12	442:13 455:15
, , , , , , , , , , , , , , , , , , ,	<u> </u>	<u> </u>	<u> </u>	

463:22 486:4	people 411:19	persons 478:7	492:20	prejudiced
499:8 501:12	431:19 509:19	perspective	509:18,22	499:10
509:4 519:12	511:24 520:22	398:15 513:16	518:24	preliminary
534:9,12	Peoples	519:14	524:20	381:5 382:5
partly 423:16,17	426:23,23	phases 493:24	Pointe 487:19	premarked
partner 406:24	427:23	phones 380:12	pointed 446:11	487:3
partnered	430:21	phrase 390:8	Policy 503:3	premise 400:10
411:14	475:25	pick 403:5	portion 512:4	preparation
Partners	480:15 481:10	picked 419:8	portrayed	409:18 499:11
406:25	481:24 484:3	picking 390:21	473:17	prepare 383:16
parts 405:10	500:8	pictures 423:12	pose 516:2	517:8
456:17	percent 397:13	piece 510:16	position 393:17	prepared
party 385:7	397:15,17,18	piecemeal	418:25 495:7	383:24
411:15	398:1,2	525:5	508:3	395:13 407:1
pass 449:4,22	400:14,16,22	place 422:17	positions	487:8 503:5
passed 448:1	401:7 402:3,8	448:9	383:25	517:8
passive 433:19	402:8,16,16,19	plain 511:24	384:15	preparing
path 497:18	404:4,4,23	plan 385:25	possession	430:23 473:1
patient 387:24	408:14 419:22	386:7,8 429:2	453:7	prepayment
Patricia 378:20	448:15,17	429:7,9 475:3	possibility	387:17,17
534:3,18	451:14,15	496:4	391:15,18	489:5 490:16
Patrick 413:19	467:7,22	planning 449:3	392:1 515:23	490:22 491:7
patterns 522:5	487:20,20	plans 429:14	possible 507:4	491:17,24
pay 399:13	489:4,9	plants 510:15	521:18 524:21	492:9,25
469:13 491:1	490:20	please 383:3,5	possibly 389:18	493:9
510:13 512:6	491:25 492:7	383:9 390:25	Post 392:23	prepayments
518:24	492:8,22	394:14 395:3	potential	491:14
payable 491:3	508:23	395:7 406:14	426:25 481:14	prescribed
492:15	percentage	406:19 444:15	482:16 493:21	427:14
paying 389:1	419:24 448:13	448:20,21	494:6,8	presence
399:12,14	perfect 507:17	479:8 486:16	potentially	506:20
429:5 490:21	525:4	502:18,23	476:5 481:25	508:22
payment 445:17	perform 505:1,4	516:15,18	482:6,13	present 382:13
445:18,21	period 386:1	526:11	507:14 513:22	386:18 441:21
payments	389:3,4,11,24	plus 405:4	power 521:7	446:7 465:7
444:19,21	491:4,7 507:11	523:8	practice 452:5	501:17 506:13
445:3,7 446:2	periods 386:15	point 392:6	452:16 503:19	508:19
446:16,18	389:5,13	400:21	prefer 382:9	presented
485:5	permitting	423:22	preference	393:21
PDF 456:21	474:25	426:12 428:1	486:4	426:25
penalties 493:9	person 409:12	429:22,23,25	preferred	500:18
penalty 489:5	490:25	430:5 431:18	503:20	presently 490:3
490:17,22	491:22	435:19	prefiled 409:13	president 419:3
491:7,17,24	509:23	448:23	466:15	489:12 520:5
492:9,25	personally	455:25 458:4	493:23	Presiding
pensions 392:8	425:23,24	459:2 472:5	prejudice	378:12
392:12	426:3 505:9	484:7,22,25	500:9	pretty 476:8
	ı	ı		

525:8	professional	393:10 399:5	Q Q	507:22,24
prevent 524:21	397:20	403:13	question	510:17,21,22
526:10,13	398:13 412:25	408:22 414:14	384:22 385:6	512:1 513:1
previous 473:21	profile 476:9	415:11,13,15	385:13 390:9	517:14 518:5,8
473:25	profit 416:25	418:17 442:20	394:4,10,14	518:9,11
previously	513:21 525:19	443:7 449:9	395:15 400:12	522:22,25
409:6 422:16	532:6	450:20	403:15 405:21	526:23 528:5
424:24 431:12	project 426:10	455:20 457:5	407:3 414:3	528:11,19,19
464:2 465:22	480:20 481:12	457:14,16	425:4 432:11	528:23,23,24
475:19 487:9	482:1,21	465:17,17	445:16,25	529:9,9,10,14
497:8	promise 489:24	466:1 476:4	453:18 456:11	529:15
price 429:1	pronounce	482:4 487:6	467:13 472:18	quick 431:25
principal 427:2	468:9	488:6,8	478:21	499:15 523:1
448:6 486:20	property 518:17	489:10	489:23 492:4	quickly 519:12
490:21 491:2	520:5	495:25	507:23 513:8	quite 414:20
493:1	proposal	496:20	518:10,14	
printed 458:7	426:19 513:11	500:10,23	523:1 525:21	R
prints 481:15	518:16,23	502:4 503:3	questions	R 380:1 466:17
prior 387:6	519:2 523:2	504:23	386:18 387:19	530:24 531:3
490:25	proposed	509:12,24	387:20,21,23	531:5,7
privileged	402:6 509:25	513:4 516:13	388:1,2 391:1	Raccoon 445:1
384:25	protect 511:10	516:23,25	392:16 394:10	446:19
424:23	protected	517:5,20	395:24 399:3	452:24
probably	435:12	518:15 520:3	399:6,24	469:16
381:22	protection	520:16,25	400:1,2,5,9	479:22 480:3
430:20	479:25	528:21 529:12	403:9 405:23	480:10
434:23 435:6	provide 489:8	531:3,5	407:12	raise 383:3
454:1 458:16	489:22,24	532:20 533:3	408:20 413:10	395:3 406:14
470:5 525:8,8	506:4	pull 431:24	413:11,22	470:21 494:21
problem 393:11	provided	pulled 381:17	414:11 444:9,9	502:18 509:17
510:7	409:12 422:16	497:12,13	464:5 466:4,6	516:15
proceed 414:7	424:21 464:2	pump 469:12	466:8,9,13	raised 509:19
472:10 478:11	489:21 505:11	purchase 429:1	467:4 470:21	raising 409:18
proceeding	512:11 516:3	purpose 480:1	470:25 471:17	410:15
395:14 407:2	providing	508:17	482:23	range 402:15,15
proceedings	508:21	purposes	485:23	402:17,22,24
378:3 441:1	provision 511:14	395:14 407:2	487:23 490:4	403:16,19,20
463:1	511:21 512:3	425:7	490:8,9,11,14	403:21 404:7
process 383:21	provisions 511:7	put 415:2	490.8,9,11,14	404:9,21,22
384:24 451:1	514:6,8	427:21 463:5	493:22	405:7,12,13,14
489:15,15	prudent 428:23	467:17 482:25	494:21 495:21	405:15,16
493:24 494:3	PSC 511:4	497:23 511:6	495:23 496:1	475:9 477:4
494:5	public 378:1	518:16 522:18	496:18 500:18	rate 378:9
produce	379:7,8,8,11,11	P.C 379:3	502:5,6,8,9	380:7 387:5
453:20,20	379:15	380:17	502:3,0,8,9	387:12,13
456:14,16	380:24 381:3	p.m 527:13	504:21 507:21	388:18 389:19
produces 445:4	381:6 384:10	l [.]	307.21	391:19 394:7
		<u> </u>		

394:8,19	526:13,19	396:16 408:3	415:9,20	418:23 495:2
399:23 402:2	ratio 402:7	418:20 443:2	418:13,19	512:19 513:6
408:17 409:2	ratios 427:1	443:11 444:5	420:18 433:13	526:7 528:5
409:10 420:15	482:16	450:25	435:7 442:10	528:12,24
424:15 430:7	Raytown 476:10	454:20	442:11 443:10	529:10,11,15
430:22	476:14,15	457:19 466:3	444:4 450:24	redirect 393:5
431:22	read 452:15	478:10	453:6 454:25	393:16
432:20 445:3	458:13,17	483:23	457:15,16	405:24 406:1
446:19 448:3	503:19 511:15	488:12 498:9	458:13,18	413:14,16
452:25 454:7	reader 392:21	504:16 518:1	465:15,20	472:1,13
479:3,19	Reading 508:10	530:2 531:2	466:2 478:9	495:24
485:5,18,21	ready 472:10	532:2 533:2	483:22	502:12 514:18
488:20 489:4	489:7 512:8	receiver 469:4	488:10 496:7	514:20
489:8 490:3	real 431:24	474:16	497:23 498:2	526:24,25
490:20	reality 519:10	receivership	498:10,23	528:6,15,20
491:25 496:9	520:18	469:2,5,9	499:9,12	529:11
496:12 497:18	realizes 445:2	receiving	500:21 501:5	reduced 491:7
499:7,16	really 382:11	453:19	501:7,11	534:7
503:19 505:14	385:5 390:12	recognition	502:24	reexamined
506:13 509:3	390:16	519:17 520:6	504:15 511:24	387:13
509:14,15	402:22	recognize	516:9,11	refer 441:10
510:5,18 513:9	432:24 468:1	443:17,18	517:25 518:17	446:14
513:18,25	499:14 522:9	recognized	527:2,12	reference
514:6,9 515:19	reason 419:7	428:24	records 381:12	429:19 476:17
515:20 518:16	447:2 470:2	recommenda	381:15 422:21	479:25
519:16,19,24	reasonable	398:1 400:13	478:8 501:22	482:18 484:13
520:23 521:6	390:18,22,23	400:17,19	recover 391:16	485:16
521:10,18	397:22	recommended	507:15 510:8	referenced
523:3,4	398:14,18	405:6,13	513:10	520:15
526:9,10,13	402:18	476:4 505:5	recovered	referred 413:4
529:2 532:22	428:23 489:5	reconnect	512:11	472:19
ratemaking	495:13,17	507:16	recovering	referring
390:6 394:19	reasons 424:25	reconnecting	391:18 510:4	403:20
ratepayers	425:2,3	512:7	513:18	430:17
448:2 519:18	rebuttal 395:14	reconnects	recovery	449:20
519:18,23	407:2 409:14	507:1,10	508:17,22,25	485:17 505:19
521:17	430:16 503:6	reconvene	509:17 512:14	512:22
rates 387:3	503:22 530:4	527:9	recross 391:2	refinanced
388:20	530:9,22	reconvened	393:7,10	490:24 491:10
389:23	recall 399:21	527:7	403:10 471:19	refine 515:19
390:18,23	448:13 452:19	reconvening	471:23	reflect 383:25
428:24 471:3	454:21,23	496:5	494:25	reflected
471:6,11	497:9 518:18	record 380:4	495:22 502:11	473:14,16
510:25 511:1	518:19	381:13 383:10	512:17 513:3	refresh 446:7
514:11,14	receive 442:23	392:20	526:6,22	446:12 448:16
515:15 519:8	498:1	396:15 405:19	Recross-Exa	refreshes 446:8
524:18 526:10	received	408:2 415:2,5	391:4 403:18	regard 414:3
		•	•	•

466:11 472:19	431:14	435:1 441:17	445:18 468:6	result 398:14
496:12	relative 534:11	442:3,12	470:7 475:6	494:9 510:3
regarding	relatively	449:13,16	482:21	results 478:5
506:20 514:9	505:14	455:13,16	requirement	resume 382:6
regardless	released	472:9 481:3	411:9 485:13	441:5 502:3
519:20	406:10 414:5	486:17 516:19	506:6,6	527:5,14
Region 473:22	relevance	517:7 534:1,4	519:20 521:11	resumed 441:1
476:18,21	415:17	REPORTER'S	525:18 526:3	463:1
registered	relied 473:4	435:19 441:1	requirements	resuming
410:18 413:20	relief 500:23	459:2 463:1	469:19 525:1	465:16
416:24,25	rely 491:21	reporting 388:9	reserves 426:13	retains 381:14
418:3 421:12	506:19	reports 381:15	427:1	return 394:6
421:12,14,24	remaining	473:3,25	residence	397:15 400:14
532:5,5	419:23	477:11,15	512:12	401:6
registration	remains 400:17	represent	resolution	returning 389:3
411:1,9,10,12	remember	402:22	501:12	revenue 476:15
412:25 415:25	419:7 423:7	425:22,24	resolve 398:10	485:13 506:6
416:6,17 418:5	427:22	426:2 487:4	Resources	511:10 513:23
531:13,17,23	432:12,13	representative	416:11 418:6	515:13,17,24
532:16	441:8 452:22	410:20 426:7	419:2,16	519:20 521:9
registrations	453:19 458:6	representativ	422:19,23	521:11 525:1
414:17	480:15 494:1	491:22	423:5 471:7	525:18 526:3
regulated	513:11 514:15	represented	474:20,25	revenues 476:11
412:15,24	522:14	410:14	475:12 531:19	476:14,19,21
413:3 483:14	repair 382:24	represents	532:16	476:22 477:2
510:24 511:3	386:22,23	411:3 416:5	respect 434:4,5	review 464:8,14
regulates	393:23,24	491:8 508:23	494:5 506:5	525:22
410:25	513:25	request 378:9	respond 499:21	reward 525:15
regulation	repeat 385:11,13	409:19 420:14	responded	re-call 414:1
450:2 521:17	394:14 417:17	455:21	463:16	496:11
regulations	489:23 515:3	456:24 464:1	responding	re-request
514:9	rephrase 425:5	464:12	456:24	458:8
regulatory	replacement	497:23	response 382:7	re-send 458:7
378:12 380:9	385:25	498:15,16	430:13 477:17	Ridge 468:10
428:21 475:12	report 415:25	531:11	482:23	right 382:20
482:6 489:15	416:6,17 418:6	requests 441:8	483:19 498:15	383:3 384:4
reinvest 471:8	467:23 473:18	441:11,19	498:15,17	390:10 395:3
rejection	473:19 476:13	442:21,22,24	499:1,25	396:23
483:10 484:15	476:16,19	443:2,14	527:3	400:14 401:2
relate 419:11	501:23 515:15	455:24,25	responses	404:4,8,13,19
444:7 499:7	531:13,17	456:23 457:6	489:18 531:10	405:2,7
related 415:22	532:16	463:15,16,18	responsible	406:14 423:18
417:19 534:8	reported 378:19	497:9 531:10	433:22	424:10 428:11
relates 417:2	473:19	532:20 533:3	responsive	432:4 434:1,14
418:3	reportedly	require 498:21	498:20	441:11 442:22
relating 478:4	506:18 508:18	required 444:21	rest 464:4	444:11 445:22
relationship	reporter 415:8	444:23	restate 526:11	447:2 448:18
	•	•	•	•

450:5 453:2	418:24 419:1,4	schedule	449:20 478:4	September
454:12,18	419:6,8,12,18	402:14 404:7	secured 470:15	523:3 527:6
464:1,3 466:6	419:20	404:14 405:2	securities	sequence
467:16 469:8	420:24	466:16 467:1	410:25	382:16
471:16 477:4	421:20,21	475:3,3	securitization	series 411:8
479:12 487:3	422:1,18,18	487:19 491:12	428:4	480:19,21
492:14	423:2,10,16	493:8 519:11	security 428:3	service 378:1
497:22 499:4	431:6,7 433:3	scheduled	428:4,8	379:15 390:17
499:6,17	433:6 478:15	406:7 527:5,6	449:15	390:22 476:4
502:18	478:23 532:3	schedules	455:22 457:7	482:4 505:2
506:24 512:15	rounded	458:10 466:17	532:24 533:5	505:24 507:7
513:15 516:15	386:24	474:24	see 397:25	512:5,6,7,8,11
519:1 520:17	row 474:10	530:23 531:3	398:8 402:12	516:3
521:4,24	Roy-L 467:21	531:5,7	402:14 426:19	services 378:21
522:10 523:11	rule 435:13	Schube 379:8	430:10 432:5	433:13,13
524:3,5,17,20	457:18	381:3	433:25 441:19	session 435:20
527:1,10	rules 498:20	ScottMadden	442:7,22	441:2,4 459:3
risk 402:3,4,5,9	run 382:24	395:12	443:14 446:8	463:2,4
402:13	383:16,18	se 387:12	451:4,11 456:7	set 382:21
403:24	384:1 393:17	search 381:13	467:5,7,9	386:8 388:5,6
404:18,24	393:19	season 521:5	483:2 491:11	389:13
405:11 480:3	running 492:11	524:23	493:14 522:5	442:20
480:6 513:13	runs 402:15	seasonal	seek 424:16	444:14 457:5
513:14,16	Russell 518:17	508:15 510:15	427:13 450:4	532:20
525:15	Ryan 379:7	510:25 511:1,7	seeking 415:16	sets 388:13
risks 480:8	381:2	514:11 515:13	428:1 448:5	setting 389:23
River 468:8		519:25 520:1	seen 432:6	settlement
Rivers 467:25	S	523:2,5,23	self-professed	384:23,24
469:9	S 380:1 528:8	seated 383:5	506:18	385:5 509:2
Robert 420:2,9	529:3	second 384:13	sell 467:24	settlements
420:11 423:3	safe 390:17	385:24 386:2	selling 509:6	397:23
426:2 431:10	516:3	390:25 401:13	senior 378:12	sewage 474:22
431:17 434:2,8	sales 506:16	417:8 421:6	379:7 431:15	sewer 427:6
434:12	sat 494:12	430:11 435:8	489:12,13	469:7,15
ROE 393:23	saying 422:5	448:20 456:8	491:22	473:23,24
Rogue 469:1	430:6 445:11	472:3 492:19	seniors 521:2,3	476:22 530:11
role 418:24	445:17,19	522:9 523:10	sense 506:7	shadow 413:4
422:8	446:21	Secretary	520:3,24	Shakes 396:13
Rolla 489:11	453:23	381:13 414:18	sent 463:15	444:2
491:22 494:10	498:13,25	415:16,21	sentence 412:3	shape 476:7
495:4	519:2	416:3,6,10,13	450:15	516:1
room 387:25	says 403:6	416:16,20,23	503:23	share 449:2
465:9 527:10	421:11,17	417:5,18,21,24	separate 424:4	shareholder
roughly 386:24	422:4 455:20	418:2,7	479:1,16	419:3
389:1	455:21	422:20	480:2	sheet 484:11
round 412:8	480:20 496:4	532:14	separately	shift 508:17,23
416:21 417:2	scenario 480:9	section 448:24	441:23	shifting 508:25
	I	<u> </u>	I .	ı

509:16 510:6	392:9	463:6,9,10	sort 391:13	stability 428:21
513:13	size 402:4,10,12	464:17 465:6	424:21	staff 379:12,15
shock 519:19	403:5,6 405:1	465:10,19	429:24	380:19,22
526:9,10,14	skip 393:13	466:4 471:24	445:19 452:12	381:22,23
short 398:24	527:8	477:9 484:1	473:9 481:16	382:25 383:1
513:23	slow 479:9	486:10,13	489:20 505:4	384:21,24
shortfalls	Slowly 479:8	487:3,7 488:2	506:12 507:3	386:21 393:5
515:23	small 428:15	488:13 496:1	519:16	396:20 397:6
show 434:21	467:2 477:21	496:21,22	sought 425:10	397:12 403:10
445:11 481:20	487:15 522:6	497:5,17,21,22	sound 423:17	404:3 408:5
shown 428:19	530:11	498:5,14	464:1 497:18	414:10 453:6
shows 422:17	smaller 404:19	499:4,10,17	sounded 385:1	471:19 476:4
481:24	Smith 379:7	500:1,5,11,17	sounds 389:14	488:15 491:6
shut 507:7	380:25 381:2	500:25 501:6	390:4 464:3	495:1 496:17
520:16 524:7	381:9,11 382:9	501:9,14,16,19	498:3 499:6	502:16 503:3
524:10,14,19	382:15,18	501:21 502:5	source 474:2	504:8,9,14
shutting 512:5	384:11,12	504:12,24,25	489:7	508:24 510:1
shut-off 511:7,13	385:1,10	507:21 513:5	sources 408:16	511:16 514:15
511:21 512:3	387:19 393:7	513:6 514:17	spare 417:11	515:6,6 518:4
shut-offs 507:1	393:11 394:9	515:22 516:13	speak 385:20	519:17 526:6
signator 421:13	396:12 398:16	516:17 517:18	526:20	Staff's 386:22
433:20	399:6,7,24	518:2 520:14	speaking 514:3	393:17 398:1
significance	403:15,18	524:7 526:25	specific 509:23	508:3 528:2
391:14	405:23	528:4,11,12,14	specifically	529:6
significantly	407:24	528:16,17,17	506:11 515:16	stage 423:20
404:19,20	408:23,24	528:18,18,22	specifics 494:17	stake 419:18,20
silence 380:11	413:10 414:15	529:5,8,11,14	spell 383:9	419:21
similar 511:15	414:22,25	social 510:9	486:16	stand 383:2
simple 387:25	415:3,14 416:1	sold 468:13	502:23 516:18	413:24 419:15
503:19 505:14	417:11,16	473:21,22,24	spelled 383:11	479:7 485:24
506:7	418:22,23	475:16,17,19	spend 392:3	496:2 502:17
simple-minded	430:18 431:1	475:20	spent 488:25	standard
400:12 467:3	432:19 434:17	476:18	spill 401:16,17	389:15
simply 467:13	434:23 435:5	solely 433:22	spilled 401:20	390:20
470:10 494:3	435:11,14,17	solid 475:10	spoke 512:20	398:19
507:13	441:6,12,15,18	476:8	520:4	standards
single 424:5,15	441:25 442:4	solution 510:5	spoken 469:4	389:13
467:18 470:17	442:7,11,16	513:17	470:19 471:13	standpoint
sir 434:22 442:1	443:4,12,24	solutions	473:4 474:14	482:13
444:14 454:19	444:6,11,12	507:16,18	spot 499:21	stands 386:9
463:5 467:8	447:14,17	sorry 393:6,9,13	spreadsheet	stand-alone
496:2	449:3,11,17,22	393:13 401:24	426:25	475:15 480:7
situation 513:15	450:8 451:10	412:7 417:9	427:24 500:6	start 387:2,3
513:20,22	454:24 455:5	420:16 442:18	Springs 473:23	411:25 412:4,11
515:25 522:2	455:7,11,14	454:1 479:14	sprinkler 524:1	413:7 418:1
525:13	457:2,11,21	481:1 515:3	524:1	420:4 424:6,9
situations	458:15,19,24	517:6 526:11	St 406:25	424:13 444:18

445:12,13,15	status 475:14	strikes 523:6	403:22 470:1	414:6 486:11
445:21 446:1	stays 508:13	String 530:13,15	summarized	502:19 516:16
446:13,16,22	step 394:22	530:18 532:18	489:2	system 388:11
447:3,7 451:17	406:2 502:14	structure 397:17	summarizes	389:25 393:3
457:22 485:5	516:7	404:2 405:12	487:18	424:5 468:6
532:13 533:6	STEPHEN	423:13,21,21	summary	468:17 469:2
started 424:17	378:13	424:24 425:7	515:16	469:5,6,10,18
434:15	Stewart 378:20	431:2 484:23	summer 507:6	473:12 479:6
starting 423:25	534:3,18	518:16 520:23	508:16,18	506:21,21
530:13,15,18	stipulated	studies 478:5	519:25 524:11	508:19 512:24
532:18	465:24	study 505:2,10	superseded	515:25 524:1,1
Starts 457:24	stipulation	509:23	422:5	systems 388:11
state 378:1	383:17,24,25	stuff 455:4	supersedes	454:8 470:7,8
383:9 395:7	383:25	468:20	421:24	475:1,4,7,11,17
406:19 413:1	385:21,24	474:22 482:17	supplemented	479:2,6
414:18 415:16	386:1,2,6	Subdivision	504:2	491:15 493:9
415:22 416:3	397:5 398:12	478:4	supplied	493:11
416:7,10,13,16	400:24 402:6	subject 402:21	443:20	
416:23 417:5	402:7 404:3	441:9 450:1,17	support 382:17	T
417:18,21,24	405:9 448:8	452:8 457:17	445:4 514:10	table 472:7,23
418:2 475:24	485:21 491:5	487:22	514:16	472:25 523:2
476:3 477:21	492:11 503:10	507:12	supported	530:11
486:16 489:6	504:2 507:19	submit 515:6	403:2	tail 523:15
489:11,21	508:4,10	subpart 456:5	sure 381:22	take 380:13
494:10 495:3	514:5 515:2,7	456:19	385:14 390:17	389:22
502:23 511:3	520:20	subpremise	399:18,23	394:23
514:8 516:18	stock 522:18	400:12	403:3,17	397:24 401:11
532:14 534:4	Stoll 378:13	Subschedule	414:22 442:8	403:22,23
stated 401:23	466:8 490:13	401:11 402:1,13	445:9,25	404:23
477:10	490:14 492:1	403:24 405:2	446:10 447:11	414:23 415:4
508:20	502:8 507:23	subsidiaries	463:8 464:8	448:18,20
statement	507:24 510:11	479:2	465:3 500:20	465:10,12
398:24	518:10,11,13	subsidiary	501:19 503:17	467:5 472:3
416:24 421:11	522:21 526:8	423:25 424:6	522:17 526:12	474:1 491:9
458:11 476:13	528:23 529:9	424:9	surprised	496:3 499:22
532:5	529:14	substantially	523:13	501:22,24
statements	Stoll's 513:8	487:25 517:16	surrebuttal	516:8 518:21
506:20	story 467:16	suggest 489:17	395:15 466:17	519:5 524:15
States 416:11	straight 496:4,5	suggested	487:5,11,18	525:3,15
418:6 419:1,16	496:14	509:12	530:6 531:5,7	taken 415:6
422:19,23	strategies	suggesting	surveys 478:6	465:14 477:22
423:4 531:19	435:3	498:11	Swearengen	478:1 496:6
532:16	strategy 424:21	Suite 379:9	379:3 380:17	501:10 516:10
State's 381:14	500:19	sum 482:12	Swiss 417:22	534:5,6,10
416:20,23	stream 511:10	summaries	532:10	talk 386:3
418:7 422:21	515:13,17	487:17	sworn 383:4	387:15,18
statistical 478:5	Street 379:9,14	summarize	395:4 406:15	467:18 475:19
	<u> </u>	<u> </u>	<u> </u>	<u> </u>

490:15,16	526:9	504:1 505:6	511:22 512:15	467:15 471:20
512:21	terms 386:25	505:18.19	514:17 516:5	471:24 475:10
talked 385:5	397:9 426:11	506:15,23	517:18 522:21	475:17,21
391:5,8,10	427:4 430:3,4	517:2,9,12,15	526:1,4,21	477:3,23
427:5 476:6	430:7,9,22	522:13	theoretical	478:14,20
479:11 480:14	431:19,20	525:23 530:3	509:1	479:2,11
485:1,11	432:9,20	530:4,6,7,9	theory 507:7	482:22 484:7
494:14,17	447:6,7 448:8	530:20,22,23	508:21 515:12	485:22
512:21	457:9 469:21	531:3,5,7,9	thereabouts	489:16 491:11
talking 389:10	470:1 475:21	534:5	398:1	491:12,13
442:19 456:18	475:23 484:2	Thaman 406:12	thereto 534:12	492:1 494:23
485:19,19	484:9,11	406:17,20	thing 431:21	499:8,20
515:22	490:2 493:24	408:8 409:2	465:4,5 473:9	500:2,20,25
	495:13,18	414:3 528:13	509:9 526:3	506:23 509:8
Taney 468:8	499:11	530:7.9		510:12 511:12
tangible 428:2		·	things 381:16	
428:13,16	testified 383:7	thank 380:15	400:7 415:2	512:20 513:7
tariff 507:8	395:5 406:17	380:20,23	422:14 429:2	513:8 514:15
511:20	409:4 502:21	381:4,11,24	430:6,8 463:7	519:7,12
tariffs 511:7,13	testify 398:21	382:4,15,18	473:1 482:7	520:22,24
team 411:19	398:23,24	384:8,11	500:13 501:24	521:15 524:16
tell 392:22	409:11 488:19	387:21	506:3 519:11	524:25 525:3
429:4,13	496:12	388:22	520:7	525:3
448:17	testimony	390:24	think 382:12,12	thinking 412:8
469:24 477:13	382:6 383:13	392:18,24	382:13,17	514:13
494:2 497:20	385:2 388:23	393:4,12	384:23 385:11	thinks 465:4
499:24 508:6	393:20	396:21 399:2	388:13 389:5	third 481:21
509:16 512:2	394:24	399:25 401:19	393:14 398:6	Thompson
tells 421:25	395:15,17,22	403:11 406:2	399:15,21	379:12
temporary	401:8 402:20	406:11,16	403:8 414:16	380:20,21
501:13	403:6 405:5	408:6,19	414:18 415:1,3	381:23 396:21
ten 415:4	407:3,5,10	410:4 413:13	419:17 422:16	396:22
465:12 491:7	409:12,13	414:11,15,25	423:12,25	398:20 399:2
491:15,18	410:6,9 414:19	417:14 418:22	425:3 426:19	401:18,22
492:12,13,14	429:20,23	430:19	427:21,23	403:11 408:6
492:14 516:8	430:1,10,16,23	434:22 441:14	429:12,12	408:7,19
tender 384:4	430:25	442:1 447:12	430:20 431:12	414:11 418:14
396:7 407:20	431:25 432:2	448:22	432:12,16,17	450:22
414:8 496:15	432:3 466:15	470:23 471:16	432:24	464:21,23,25
504:18 518:2	466:17 472:21	471:20,22,24	434:18 435:2	471:20
tendered	475:22 478:14	471:25 481:23	435:2,6,6,7	480:25
396:18	486:25 487:5	488:2,16	445:13 446:6	488:16,17
tenders 488:13	487:6,9,11,14	490:5,12	447:14 451:1,7	490:4 495:2
ten-year 389:17	487:16,18,24	492:2 493:17	451:8 453:1,2	495:20
term 413:5,6	492:24	494:24	453:5 456:3,4	528:10,14,22
432:20 454:2	493:20,23	495:20 501:9	456:4,5,7	528:24
484:11 492:6	494:1 503:6,6	502:20	457:8 458:5	thought 409:20
492:17,20	503:11,14,18	504:24 510:19	464:1 465:1	429:22 434:2
, -	<u> </u>		<u> </u>	<u> </u>

www.alaris.us

	-		-	
445:17 518:23	told 427:17,19	482:12 519:15	522:4	524:4 526:4
thousand	427:19,22	521:19	two-thirds 451:3	understanding
509:25 510:13	495:15,16	tries 519:24	two-way 386:13	381:21 385:23
threat 516:2	tomorrow	trouble 474:19	391:14	388:25
three 389:7,16	527:8	true 384:1	type 476:19	395:17 400:8
409:6,7	tons 454:6	393:25 396:3	509:23	407:5 448:7
470:20 473:5	top 474:1	407:16 411:8	types 473:1	452:14 475:8
480:18	480:20,22,24	412:7,11,14	typewriting	479:15 503:9
threshold	506:23 511:19	420:11 425:10	534:7	512:25 515:1
509:18	514:13	434:9 443:1	typical 515:15	521:1
thumbing 449:1	topic 382:24	443:21 445:5	typically 512:10	undertaking
Thursday	394:23	445:8,20	T-h-a-m-a-n	489:21
501:24,25	485:25 496:9	446:19 448:11	406:21	unexpected
502:2 527:7,7	total 467:22	456:24 464:9		401:22
527:9,14	469:21 473:18	503:14 504:3	U	unfortunately
tighten 515:19	476:15	504:4 510:25	Uh-huh 388:15	427:4 428:15
time 386:1,14	482:20 483:2	try 426:14	494:11	446:5 518:19
389:4,5 392:6	483:3	428:18,20,21	ultimate 398:21	Uniform 388:10
395:22	touched 475:21	429:21 475:14	398:23 420:2	389:25
406:13 407:10	toured 475:7	501:23 507:14	420:7	unmuted 463:3
414:2,16,20	tours 473:12	508:7 509:20	ultimately	unregulated
424:13 425:21	track 387:4	515:17 524:21	420:9 457:25	413:8
428:12,17	388:7 428:20	trying 384:14	unaware 498:6	unsure 386:2
443:24 454:6	tracked 394:7	385:2,16,25	500:14	untreated
457:2 463:14	tracker 382:24	386:16 390:8	unbilled 428:8	474:22
464:18 465:10	386:13,25	403:22 404:8	uncertified	unusual 491:17
472:6 477:6	387:9 388:3,4	426:12 427:8	381:19	506:1 514:22
479:3,23	388:5,7	427:10	uncomfortable	514:23
484:22 488:3	391:13 392:10	432:24	508:24	usage 507:6
490:23,24	393:24 394:17	446:25 447:1	uncommon	508:12 510:14
491:2,25	394:18	498:23	506:2	515:1,6,13,17
494:4 498:6	trackers 387:1	507:13 510:8	underlying	523:3,4,7,14
503:13 504:1	392:5,14	turn 423:16	392:7	523:15 524:16
504:7 506:18	394:5	441:11 482:9	understand	use 389:16
506:19 507:11	training 390:5,7	520:17	381:6 384:15	390:20 404:1
512:5 517:19	transacted	turning 454:6	388:24 398:8	405:19,19,20
522:1 525:6	411:17	twelve 491:15	402:20	428:21 433:16
times 409:4,7	transactions	twice 409:23	423:13 425:4	433:23 465:8
473:12	433:25	410:2	425:9 435:9	491:23
title 421:16	transcript 378:3	two 412:3	444:18	506:20,21
422:11 455:3	392:21 534:6	422:14 430:6	463:24	512:8 520:24
516:21	534:10	431:7 433:5,11	480:13	521:23
today 395:25	treated 448:6	454:6 455:16	496:23	523:20 524:2
407:13 430:2	treatment	455:18,19	498:16 500:7	524:13
463:12	448:3	456:17 487:15	501:20 508:9	useful 414:19
487:24	trial 500:19	503:16	510:18 514:25	user 519:3
488:19	tried 481:11	506:22 521:12	520:8 522:4	usually 399:19
	· · · · · · · · · · · · · · · · · · ·		1	

399:19,19	verbal 452:13	wasn't 393:1	weight 478:1	482:24 484:5
utilities 424:16	verbally 427:19	409:20	Welcome	489:7
424:17 428:16	427:22	428:13 453:13	400:3,4	willingness
467:21 468:13	verify 385:16	454:3 498:8	wells 522:15	494:15
469:20 476:6	version 454:20	511:16	went 387:16	winter 508:16
503:20	465:2 530:24	waste 494:4	398:13 425:9	508:21 520:1
510:25	531:3,5,7	water 388:11	425:14,17,18	521:5
utility 378:10	versus 409:24	416:11 417:6,19	426:3 441:8	wintertime
379:5 380:8	477:14 505:13	418:6 419:2,16	495:12 509:10	523:21 524:14
380:18 412:12	vice-president	422:19,23	520:20	witness 382:21
415:22 416:4	431:15 481:13	423:4 427:5	523:19,21	382:22,25
416:14,17	482:2	467:2 468:9	weren't 393:1	383:4 384:5
· ·				
420:5,19	view 480:5	469:3,7	444:21,23	392:23 393:3
424:14,14	violations	473:23 474:21	480:6 507:7	394:13,25
427:12 428:5	468:20	475:1 476:10	we'll 382:21	395:4 396:8
444:19 445:2	Volume 378:7	476:11,15,21	415:5 429:13	396:18
467:6,6	435:21 459:3	480:20 482:1	454:18,18	398:22,22,23
468:19,23	vote 401:1,5	506:16 509:21	496:14 499:15	399:1,25
475:16 479:5		510:12,15,24	502:1 516:8,9	401:25 403:17
479:6 483:14		511:1 512:6	522:3,5	406:3,11,15
503:3,21	WACC 397:25	519:3,4	we're 397:2	407:20 409:5
528:8 529:3	398:2	520:17 521:4	400:25 401:16	409:22,23
530:10,11	waiting 426:19	521:15,22	401:18 429:5	413:12,25
531:13,15,21	waived 452:11	523:20 524:2	430:6,17	414:6 415:12
531:23	walk 383:20	524:3 530:11	441:24 449:9	430:20
532:24 533:3	wall 496:4	531:19 532:8	450:20	432:14
533:6	want 383:20	532:16	465:15 486:3	434:22 441:14
	403:4 406:8	Water's 476:15	496:7 497:18	442:1,12
V	426:14 444:13	water/sewer	497:21 499:19	444:10 447:13
Valley 468:8	444:17 448:18	477:21	499:20	447:16
474:6	449:25 455:9	way 392:25	501:22 522:2	448:25 449:7
variable 392:8	458:17 466:14	394:6,16	522:11 523:8	449:19 455:2
505:13	492:16	424:15,16	524:10,15	455:6,9
variables	493:20 494:4	425:1 428:22	525:4,5,16,16	463:5,7 465:2
402:22 522:7	500:20	445:1 451:3	527:8,8	465:7,8 466:5
variety 415:16	501:16 509:8	457:10 480:5	we've 388:6	466:7,20,22
various 473:12	511:23 521:13	485:2 500:17	389:6,6,7,7	477:10,11
vegetation	wanted 399:17	522:18 524:8	444:7 451:8	485:25 486:1
392:10,13	427:18 442:7	ways 519:8	452:16 473:4	486:9,11
vendor 413:8	444:6 497:22	wealthier 523:9	476:2 484:10	488:13 490:10
Venture 411:25	498:2,10	website 411:6,7	521:1	496:10,13
412:4,11 413:8	499:12 510:17	Wednesday	wherewithal	497:4 499:16
418:1 420:4	520:10 524:21	527:8	468:5 470:6	501:2 502:7
457:22	wants 491:16	week 382:22	wholly 423:14	502:15,19
532:13 533:6	500:23	525:8	WILLIAM 378:13	504:18 516:12
Ventures	Warson 406:24	weekends	willing 383:24	516:16 526:2
444:18 451:17	411:20,21	507:6	426:3 427:3	witnesses
		307.0	720.5 727.5	WILLIE33E3

2004247	<u> </u>	#252.627	407 502.7	4F 20 400-20
386:12,17	Y	\$252,637	107 503:7	15.20 400:20
398:21	yeah 385:1	476:22	504:8,9,14,16	405:14
witness's 414:19	389:2 396:24	\$300,000	530:21	15.29 405:4
Wolfe 409:24	397:1 410:9	468:1	11 395:18,25	16 410:5 480:19
wondering	424:24 426:11	\$350,000	396:7,9,15,16	481:2,6,15
452:9 456:2	428:15 432:7	469:18	478:4 480:25	483:16,18,21
493:5 518:22	434:23 435:5	\$4,023,423	481:1 483:9	483:23
Woods 468:8	467:15 473:11	476:16	530:4,18	503:19 530:12
474:6	476:13 482:3	\$43 510:7	11th 480:23	17 410:5 469:7
word 388:14	501:19 510:11	\$59.06 520:20	11.35 404:5,24	480:21 481:2
487:17 491:24	515:4 518:21	\$60 525:16,17	405:4	481:6,20
515:4	519:9 521:22	\$683,026	11.81 510:13	483:16,18,21
work 383:16	522:19,20	476:22	1107 456:5	483:23
411:3 455:3	year 392:12,13	\$7.87 505:23	12 395:18,25	496:24
469:18 472:19	477:4 509:4	\$75,000	396:7,10,15,16	497:24,25
472:24 499:8	522:4	467:23	397:15 398:2	500:1 501:21
509:14,15	years 389:7,7	\$89,000	400:16,18	530:15
519:6	419:8 470:20	386:24	401:7 402:19	18 480:23 481:2
worked 413:17	471:4 473:6,13	\$90,000	530:5	481:6 483:8
working 511:16	473:21	386:19 388:6	12.69 405:3	483:16,18,21
512:24	490:23,25	391:5	12.70'ish 402:11	483:23
works 434:10	491:7,18 492:7	\$92,000 477:3	13 407:6,13,20	530:17
world 470:1	492:12,13,14		407:22 408:1	
worthwhile	492:14 493:1	0	408:3 419:22	2
415:3	522:5	09.2 453:9	530:7	2 401:12,12
WO-2016-0045	yesterday		13.30 398:2	410:5,8
452:18	382:23	1	14 397:13 398:1	448:15 451:14
writing 427:20	386:10	1404:4,23	407:6,13,20	451:15 467:20
427:21	392:25	463:16,18	407:22 408:1	468:1
489:24	399:16 414:6	497:9	408:3,14	2.38 402:13
written 429:20	463:13	1st 486:24	434:15 467:7	2.49 404:4,4
452:10,12	yesterday's	1.34 402:16,16	489:4,9	2:00 527:13
489:20	522:13	405:2	490:20	20 400:22
wrote 503:13	322.13	1.7 492:25	491:25 492:7	490:23,25
504:1	\$	10 395:18,25	492:8,22	492:7 493:1
WR-2017-0259	\$1.5 468:16	396:7,9,15,16	530:8	20-year 387:17
378:9 380:6	\$1.7 493:4	474:7 480:22	15 400:21 472:6	491:4
487:1 517:3	\$12,272 469:11	481:22 530:2	472:8,16	200 379:9,14
531:11 533:4	\$15 491:14	530:16	477:6,8 478:9	2007 415:25
W-A-C-C	\$16 509:25	10-year 387:17	478:10	2008 486:24
397:25	514:22	10.35 402:3	480:25	2014 431:14
W.P.C 469:15	\$180 488:20	403:19 404:13	492:17 493:6	517:1 532:18
	\$210,000	404:23	493:7 503:18	2015 422:22
X	492:23	100 410:14	530:10	480:21,22
X 484:9 528:1	\$224,000	101 503:7 504:8	15,000 399:22	481:1,22
529:1	468:15	504:9,14,16	15.2 400:14,17	483:9 530:13
	\$25,000 469:17	530:20	403:19 405:6	530:16,18
	Ψ23,000 -103.17		.55.15 155.5	·

ALARIS LITIGATION SERVICES
Phone: 1.800.280.3376 Fax: 314.644.1334

www.alaris.us

2016-2017	417:3 418:18	3.94 402:16	441:1 528:17	512:19 529:10
531:17	421:7 532:4	405:4	443:11 532:21	513:6 529:11
2017 378:5	233 417:4,10,17	30 527:14	444:5 532:22	514:20 529:11
416:16 418:5	418:18 532:8	30th 527:9	456 379:4	516:17 529:14
527:14 531:13	234 417:7,20	300 523:8	457:19 533:4,6	518:1 531:9
531:23 532:16	418:18 532:10	310 527:10	460 459:4	518:11 529:14
208 487:4,10	235 417:23	312 379:3	460:1 528:18	52.04 505:21
488:4,6,9,11	418:18 532:11	35 397:17	462 459:4	508:4 509:10
530:23	236 418:1,18	402:8	463:1 528:18	522:25 529:15
209 487:4,10	532:13	35-43 532:22	466:13 528:19	526:7 529:15
488:4,6,9	237 415:7,19	36,700 523:17	466:3 531:11	536 478:4
531:2	418:5,18,20	360 379:13	470:25 528:19	573 379:5,10,15
21 480:21	421:5 532:15	383:8 528:4	472:13 528:20	59.02 508:11
530:13	238 434:24,25	384:12 528:4	478:10 530:11	509:11
210 487:4,10	435:10 484:14	388:2 528:5	483:23 530:14	509.11
488:4,6,9	238HC 532:17	391:4 528:5	530:16,18	6
1 ' '			486:12 528:22	6 403:23 451:2
531:4 211 487:4,10	239 441:15,16	393:16 528:6 395:6 528:10	486 :12 528:22 488:11 530:24	474:6 503:22
′	442:13,14,17			6,000 518:25
488:4,7,9,11	443:5,7,11	396:16 530:3,4	531:3,5,7	6.06 523:4
531:6	532:20	530:6	488:17 528:22	635-7111 379:5
212 517:6,9,19	240 441:25	399:7 528:11	490:14 528:23	65 397:18
517:21,25	442:2,13	4	492:5 528:23	650 379:9
518:1 531:8	443:13,25		493:22 528:24	
213 517:6	444:5 532:22	4 378:7 430:16 470:18 487:17	495:2 528:24	409:3
22 402:7,8,8	241 449:10,12		496:22 529:5	65102 379:14
22nd 453:9	450:9,20,25	4,000 518:25	5	65102-0456
222 463:12,21	457:10	400:9 528:11		379:4
464:18,19	241HC 532:23	401 378:20	5 402:2 430:17	65102-2230
465:22 466:2	242 455:7,12,16	534:19	435:21 448:17	379:10
466:3 531:10	457:3,5,15,19	403:18 528:12	456:4,5 459:3	7
2230 379:9	533:2	406:18 528:13	467:22	
225 415:7,18,21	243 455:7,12,16	408:24 528:14	470:18 474:6	7 404:6 430:17
418:17,20	457:3,6,8,16	408:3 530:7,9	491:12 493:8	474:7 532:18
421:3 531:12	457:19	408:7 528:14	508:23	7.67 508:17
226 416:2	458:22	413:16 528:15	5.1 493:1	7.87 508:13
418:17 531:14	243HC 533:5	418:20 531:13	5.20 400:19	715 525:7
227 416:5,8	25 464:1 474:7	531:15,17,19,21	5.35 487:20	751-3234
418:18 531:16	27th 527:6	531:23 532:3	5.36 487:20	379:15
228 416:9	28 378:5	532:7,9,10,12	500,000	751-4857
418:18 531:18	29 463:16,18	532:14,16	468:15	379:10
229 416:12	497:9	418:23 528:16	502:22 529:8	79 411:8
418:18 531:20	295 399:23	43.03 509:12	504:16 530:20	8
230 416:15		523:5	530:22	
418:18 531:22	3	436 435:21	504:25 529:8	8 474:7 487:17
231 416:19	3 402:16 467:5	436:1 528:17	507:24 529:9	8:30 380:3
418:18 532:2	503:18,22	438:15 532:19	510:22 529:9	9
232 416:22	523:2	440 435:21	512:1 529:10	

ALARIS LITIGATION SERVICES
Phone: 1.800.280.3376