

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of an Investigation of Missouri-American)	
Water Company with Respect to Certain Issues)	<u>File No. WO-2017-0012</u>
Disclosed During the Recent Rate Case)	

**NOTICE REGARDING ADDITIONAL RESPONSES TO STAFF'S
FINAL REPORT**

Issue Date: April 10, 2017

Effective Date: April 10, 2017

At the request of Missouri-American Water Company and the Commission's Staff, the Commission opened this investigation on July 12, 2016, to provide Staff an opportunity to investigate certain aspects of Missouri-American's operations. Staff completed its investigation, and filed a final report on March 31, 2017. Staff's report does not recommend any action, but indicates Staff may raise these issues in a future rate case.

On April 7, Missouri-American filed a request to be allowed until April 24 to file a response to Staff's report, which the Commission authorized in an order issued on April 10. Thereafter, the Office of the Public Counsel filed a motion seeking authority to file a reply to both Staff's report and Missouri-American's response by May 4.

In its order opening this investigative file, the Commission indicated it was opening only a fact-finding investigation, not a contested case. The Commission emphasized that it would not take any action regarding Missouri-American's practices within the confines of this investigation. Missouri-American and Public Counsel have now informed the Commission that they would like to respond to Staff's report about its investigation, and both are welcome to do so. Indeed, they, and any other interested

person or organization, may respond to Staff, or to each other, in whatever manner they wish, whenever they wish to do so, without the need for the establishment of a procedural schedule.



BY THE COMMISSION

A handwritten signature in cursive script that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Morris L. Woodruff, Chief Regulatory
Law Judge, by delegation of authority pursuant
to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 10th day of April, 2017.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 10th day of April 2017.




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

April 10, 2017

File/Case No. WO-2017-0012

**Missouri Public Service
Commission**

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**Missouri-American Water
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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.