

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Petition of)
Missouri-American Water Company for) **File No. WO-2021-0343**
Approval to Establish an Infrastructure) Tariff No. JW-2021-0261
System Replacement Surcharge (ISRS))

ORDER APPROVING CUSTOMER NOTICE

Issue Date: July 12, 2021

Effective Date: July 12, 2021

On June 28, 2021,¹ Missouri-American Water Company (MAWC) filed a Petition to Establish an Infrastructure System Replacement Surcharge (ISRS) applicable to its St. Louis County, Missouri, area (Petition); and a Motion for Approval of Customer Notice. On June 30, the Commission issued its Order Directing Notice, Setting Intervention Deadline, Directing Filing, and Suspending Tariff.

MAWC's Motion for Approval of Customer Notice asked the Commission to approve per Rule 20 CSR 4240-3.650(9) the customer notices provided in Appendices J, K, and L of its Petition. Rule 20 CSR 4240-3.650(9) provides:

(9) Within twenty (20) days of the eligible water utility's filing of a petition to establish an ISRS, the subject utility shall submit the following items to the commission for approval or rejection, and the office of the public counsel may, within ten (10) days of the water utility's filing, submit comments regarding these items to the commission:

- (A) An example of the notice required by subsection (8)(A) of this rule;
- (B) An example of the notice required by subsection (8)(B) of this rule; and
- (C) An example customer bill showing how the ISRS will be described on affected customers' bills in accordance with subsection (8)(C) of this rule.

¹ All date references will be to 2021 unless otherwise indicated.

The Office of Public Counsel has not submitted comments regarding the notice examples, which MAWC submitted to the Commission for approval or rejection. The Commission will grant MAWC's Motion for Approval of Customer Notice.

THE COMMISSION ORDERS THAT:

1. MAWC's Motion for Approval of Customer Notice is granted, and the customer notices provided in Appendix J, Appendix K and Appendix L of MAWC's Petition are approved.
2. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Paul T. Graham, Regulatory Law Judge,
by delegation of authority pursuant
to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 12th day of July, 2021.


STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 12th day of July, 2021.





Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

July 12, 2021

File/Case No. WO-2021-0343

**Missouri Public Service
Commission**

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.